RIC 2004
Safety Conscious Work Environment, Session T5

Good Practices

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CONCERNS

…issuing a “best practices” document generated by the agency would, in effect, create a pseudo-regulatory standard that would create false expectations of licensees, NRC inspectors and the public…

ONE RESOLUTION

…there is a very reasonable approach that should meet the needs and concerns of the NRC and stakeholders….

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“Tool Kit” CORE CHARACTERISTICS

- **Separate** from other Programs/Processes
- **Independent** from line management
- Administered by **sufficiently expert** personnel
- Appropriate levels off **confidentiality**
- Have a **defined** scope
- Responsible for facilitating **feedback**
- Be **visible and accountable**

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“Tool Kit” TOOLS

- Good practices
- Lessons learned
- Checklists
- Examples
- Training
- Position descriptions

Management Component

- Open communications
- Credibility
- Sufficient training
- Development of listening skills
- Development of trust
- Recognition of employees
- Feedback

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This revision will be available on the web site, www.nei.org, for all interested parties in the current draft form.