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                       UNITED STATES OF AMERICA
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                     NUCLEAR REGULATORY COMMISSION
                 BRIEFING ON REMAINING ISSUES RELATED
                TO PROPOSED RESTART OF MILLSTONE UNIT 2
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                            PUBLIC MEETING
                              Nuclear Regulatory Commission
                              Commissioners' Conference Room
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                              11555 Rockville Pike
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                              Rockville, Maryland
                              Wednesday, April 14, 1999
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               The Commission met in open session, pursuant to
     notice, at 11:12 a.m., the Honorable SHIRLEY A. JACKSON,
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     Chairman of the Commission, presiding.
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     COMMISSIONERS PRESENT:
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              SHIRLEY A. JACKSON, Chairman of the Commission
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              JEFFREY S. MERRIFIELD, Member of the Commission
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               NILS J. DIAZ, Member of the Commission
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               GRETA J. DICUS, Member of the Commission
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     STAFF AND PRESENTERS SEATED AT THE COMMISSION TABLE:
               BRUCE KENYON, President & CEO, NNECo.
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              MIKE MORRIS, Chairman, President & CEO, Northeast
                Utilities
               MIKE BROTHERS, V.P. Nuclear Operations
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               LEE OLIVIER, Sr. V.P. & Chief Nuclear Officer,
8
                Millstone Station
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              RAY NECCI, V.P. Nuclear Oversight & Regulatory
10
                Affairs
11
               MARTIN BOWLING, Recovery Officer
               JOHN CARLIN, Vice President, Human Services
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13
               DAVE AMERINE, Vice President, Engineering Services
     PARSONS:
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               ERIC BLOCHER, Deputy Project Director
               DAN CURRY, Project Director
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              OTHER SPEAKERS:
               JOHN (BILL) SHEEHAN, Nuclear Energy Advisory
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              THOMAS SHERIDAN, First Selectman, Town of
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21
                Waterford
               ROBERT BARRON, Millstone Ad-Hoc Employee Group
               RONALD McKEOWN, Friends of a Safe Millstone
23
               TINA GUGLIELMO, Standing for Truth About Radiation
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     STAFF AND PRESENTERS SEATED AT THE COMMISSION TABLE:
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     PARSONS: [Continued]
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               SUSAN PERRY-LUXTON, Citizen Regulatory Commission
               JOSEPH BESADE, Fish Unlimited
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               THOMAS MASTRIANNA
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     STAFF:
               KAREN D. CYR, General Counsel
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ANNETTE L. VIETTI-COOK, Assistant Secretary

SAMUEL COLLINS, Director, NRR WILLIAM TRAVERS, EDO 10 11 EUGENE IMBRO, Chief, Mechanical and Civil 12 Engineering Br., NRR HUBERT MILLER, Region I Administrator 13 WILLIAM DEAN, Chief, Inspection Program Br., NRR 14 15 WAYNE LANNING, Director, Div. of Reactor Safety, 16 Region I TOM ESSICK 17 18 19 20 21 2.2 23 2.4 25 1 PROCEEDINGS [11:12 a.m.] CHAIRMAN JACKSON: Good morning. I'm pleased to 3 welcome all of you here today for a briefing of the Commission on the remaining issues related to the restart of the Millstone Unit 2. The Commission will be briefed by 6 Northeast Nuclear Energy Company, Parsons Power Group, Inc., 8 which is the independent contractor for the Independent Corrective Action Verification Program at Millstone Unit 2, 9 10 selected public interest groups, a local elected official, 11 and the NRC staff. 12 Due to the duration of our meeting on Millstone 13 today, a lunch break has been scheduled for between 12:30 p.m. and 2 p.m. I anticipate, and this is our intent, that 14 15 Northeast Nuclear Energy Company and Parsons Power Group will complete their presentations before the break, and I 16 17 will adjust the schedule accordingly. 18 When we return from the break, we will hear from the Nuclear Energy Advisory Council, First Selectman Thomas 19 Sheridan, the Millstone Ad Hoc Employee Group, Standing for 20 21 the Truth About Radiation, the Citizens Regulatory Commission, Fish Unlimited, Friends of a Safe Millstone, and 22 23 conclude with a presentation by the NRC staff. 24 Commissioner Dicus will be joining us later in the 25 meeting. She had an unavoidable schedule conflict. But for the record, she has said that she will make her decisions on the restart of Millstone on the basis of the full record and 2 3 not based just on what she's here to hear. 4 Now I would like to review the background for our 5 meeting -- Commissioner McGaffigan may or may not be able to 6 get here today. Now I would like to review the background for our meeting on Millstone Unit 2 restart. The three Millstone 8 units were shut down by Northeast Nuclear Energy Company in late 1995 and early 1996 because of design and operational 10 issues. All three of the Millstone units were placed on the 11 NRC's watch list in January 1996 and categorized as Category 12 13 3 plants in June 1996. As a result of that Category 3 14 rating, Commission approval is required prior to the restart 15 of each of the units. 16 In June 1998 the Commission concurred with the NRC 17 staff conclusion that Northeast Nuclear Energy Company had taken appropriate corrective actions to support the restart

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9 of Unit 3.
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In addition to the placement of the facilities on the NRC watch list, the Commission issued two orders to Northeast Nuclear Energy Company. The first involved the development of a comprehensive plan for resolving the Millstone Station employee safety concerns and requiring

plan. That was actually the second order. And the other order involved the independent verification of the adequacy of licensee efforts to establish conformance with the design and licensing bases of the plants, to establish programs that would maintain configuration control, and to document and utilize the licensing and design basis to resolve identified nonconformances.

independent third-party oversight of implementation of this

In a January 1999 Commission meeting the

Commission evaluated the status of the safety-conscious work
environment at the Millstone facility in the context of the
Employee Concerns Program order issued by the Commission on
October 24, 1996. On March 9, the Commission determined
that the current performance of the licensee and the
existing environment at the Millstone Station had improved
sufficiently that employees felt free to raise safety
concerns without fear of retaliation. As such, the

Commission lifted the order requiring third-party oversight.

The purpose of this briefing today is to discuss the remaining restart issues associated with the Unit 2 restart action plan and to provide the Commission with information pursuant to a determination of whether a decision should be made to allow the restart of Millstone Unit 2.

24 Last week the NRC staff provided the Commission

25 with their assessment of Millstone Unit 2 readiness for

restart in a Commission paper, SECY-99-109. The paper
discusses the restart action plan, which was developed to
include all expected NRC actions required before plant
restart would be approved. The plan augments the two orders
the NRC issued to Northeast Nuclear Energy Company relating
to the Independent Corrective Action Verification Program
and the Safety Conscious Work Environment and Employee
Concerns Program.

The restart action plan requires improvements to the Corrective Action Plan, work planning and control programs, the procedure upgrade program, oversight and quality assurance programs, and personnel training and performance. The plan also provides for the conduct of two major NRC team inspections, one reviewing the effectiveness of licensee controls and identifying, resolving, and presenting problems, and, two, the operational safety team inspections. These inspections have been completed.

The Commission has been reviewing the recommendations from the staff and other material relating to the Millstone Station, and is interested in candid comments, evaluations, and conclusions from all participants here today.

23 The Commission will consider the information 24 gathered today as well as all of the documentary record in 25 deciding whether Northeast Nuclear Energy Company has first

that order, and, second, whether the company has taken 4 appropriate corrective actions overall to allow restart of Millstone Unit 2 5 Having said all that, I understand that copies of the viewgraphs and the Commission paper are available at the 8 entrances to the room, and taking note of the fact that we do have a Commission quorum, unless my colleagues have any 10 opening comments they wish to make, Mr. Morris, I assume 11 that you will lead off for Northeast Nuclear. MR. MORRIS: Yes, ma'am. 12 13 Chairman Jackson and fellow Commissioners, good 14 morning. I would like to begin by thanking you and your 15 colleagues in this Agency for making us a better nuclear operator, and I firmly believe that today much more than I 16 17 did some two years ago. We in this process have learned a 18 great deal, but, as you know, learning never ceases, and we 19 will continue to learn as we go forward. 20 We are confident in our ability to satisfy your 21 requirements through the ICAVP process and to operate this plant, but we're not overly confident. 22 23 We really are better than we were, but we're not 24 as good as we think we can become, and we want to make certain that you appreciate those comments and our 25 dedication to continue to getting better. 1 2 The people at the Millstone Station are eager to demonstrate and to continue to show you and others in a very 3 professional way that they're prepared to operate Unit 2 as 4 they have been operating Unit 3 and continue to earn the trust of this Agency from the resident inspectors to the 6 region office to the headquarters. In the communities we're in we do this business because we are convinced that we can continue on the path that we have been on. And it has been 10 a long and arduous trail that we've gone down, and as I said, much has been learned and much remains to be learned. 11 But as you listen to this team of officers today, 12 13 all of whom save one are dedicated to be with us long term, 14 I hope you'll walk away with that same confidence, and I know not overly confident, but at least some confidence that 15 16 we are prepared to do that. 17 With that, if you have no questions of me, I'll 18 ask Bruce Kenvon to make some comments. 19 MR. KENYON: Good morning, Chairman Jackson and 20 Commissioners. I am pleased to report that the recovery of Millstone Unit 2 is essentially complete. Preparations to 21 22 repair one valve in the shutdown cooling system are in 23 progress. Based on our current schedule, we plan to complete repairs, return the unit to normal operating 2.4 25 pressure and temperature, and have the unit ready for 1.0 startup in approximately ten days. 1 Other presenters will review our readiness in 3 greater detail. I simply want to offer some personal observations based on having led the recovery of Millstone 4 over the past 2-1/2 years. 5 6 First, I am quite comfortable that Millstone has learned the lesson of how to establish and nurture a safety-conscious work environment. Yes, it is still 8 9 fragile. But the skills and mechanisms are in place to

identify and address problems as they arise. We will

of all satisfied the Independent Corrective Action

Verification Program order sufficiently to allow lifting of

environment performance, and we will take action, as we have 12 13 on numerous occasions during the recovery, if performance does not meet our expectations. Also, we have engaged Little Harbor to periodically assess our performance in this 15 16 area for the indefinite future. 17 Second, as one who has been a leader in the nuclear industry for many years, and who in several previous 18 19 briefings to the Commission stated that the fundamental 20 problems at Millstone were the result of deficiencies in 21 leadership, I want to give you my personal assurance that 22 current Millstone leadership, the officers sitting at this 23 table, our many other directors, managers, and supervisors, are a strong team, and they are committed to standards of 24 25 excellence. In my judgment this team is a much stronger and 11 1 more confident team now than it was on the occasion of Unit 3's startup ten months ago. And further I am confident that this team will be even stronger ten months from now. 3 4 As a final point, and, Chairman Jackson, this is I 5 think reflective of how you have led the NRC, we are an 6 organization which is committed to being open and candid with the public. The commitment to a ring radiation monitoring system which will be independently operated and 8 9 maintained is a recent important example. And we continue 10 to look for ways to demonstrate our openness at the new Millstone, and to have meaningful dialogue with both the 11 12 general public and our critics. 13 Shortly we will be ready to resume operation of 14 Unit 2. Your trust and confidence in this regard will not 15 be misplaced. 16 This concludes my opening remarks. The next 17 speaker is Lee Olivier. 18 MR. OLIVIER: Thank you, Bruce, and good morning, 19 Chairman Jackson and Commissioners. I'll be covering four major topics in my remarks today. The first is our success 20 in addressing the root causes of the past performance 21 22 problems at Millstone Station. The second is our belief 23 that Unit 2 is ready for restart. Third is our efforts to 24 successfully complete our transition from a recovery mode to 25 an operationally focused station. And fourth is our plan to 1 ensure that Millstone continues to move forward to achieve 2 nuclear excellence, what I call achieving best-to-best Now before I address these introductory topics, I 4 5 want to briefly review the rest of our agenda today. Our Marty Bowling will be discussing the Unit 2 corrective action verification process, and in particular a 7 8 discussion on the results of the ICAVP for Unit 2. Mike Brothers will talk about Unit 2 readiness for restart, and he will also be talking about our plans to 10 11 ensure that his area of responsibility, nuclear operations, 12 will continue to improve and achieve excellence in the 13 future. 14 Ray Necci will review Nuclear Oversight's 15 assessment of Unit 2's readiness, and he will also be talking about Oversight's future role in achieving 16 17 excellence at Millstone Station. 18 Also with us here today is John Carlin -- he is

our vice-president of human services -- and Dave Amerine,

continue to measure leadership on its safety-conscious work

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20 who is our vice-president of nuclear engineering. Now briefly I'd like to review what steps we've 21 22 taken to successfully address each of the fundamental 23 root-cause areas that have led to the decline in performance of Millstone Station 24 First, in the area of leadership, today our 25

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leadership is effective with strong operational focus characterized by conservative decision making in all aspects 3 of our operation. As you know, we've been conducting leadership surveys in the past, and our most recent 4 5 leadership survey, which was the one which was conducted in 6 November of 1998, shows ongoing improvement. Employees feel that their leadership is effective, demonstrating high integrity and a strong commitment to our core values. 8 9 The second area of significant improvement at 10 Millstone Station is the establishment of a robust 11 safety-conscious work environment and an environment that 12 received constant attention across the site. The threshold 13 for identifying employee concerns is appropriately low, and about 60 percent of the concerns that we receive today are 14 15 basically issues about personal policy issues and other 16 human-resourcetype issues. Our latest leadership survey

results show that 96.6 percent of the Millstone leaders were rated as effective in resolving employee concerns. However, we acknowledge, as Bruce said, the fragility of the Millstone environment, and because of our realignment that we have ongoing right now and our later move to deregulation, we understand and do not underestimate the amount of effort and energy we will have to place in a safety-conscious work environment going forward.

Now in our last meeting we talked about retaining

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4 5 Little Harbor Consultants, and we have signed a contract with Little Harbor Consultants. They will be available for us to do assessments on a quarterly basis. We are also committed to making the results of the assessments available to the NRC and to the public. And Little Harbor will be available to do independent assessments, investigations, and intervention as necessary. We will be setting up a 24-hour employee guidance and assistance toll-free line that Little Harbor will monitor for us.

10 The third area is nuclear oversight. We have 11 demonstrated significant improvement in this area. Our 12 oversight group is involved, independent, intrusive, and working well with the line organization, and is 13 14 demonstrating high standards of performance. Our line 15 organization respects the role of oversight and values their advice in helping to solve problems at the plant. The NRC 16 17 40500 inspection found the nuclear oversight organization to 18 be quite active and involved in day-to-day activities, as well as the other independent oversight bodies such as the 19 Nuclear Safety Assessment Board, the Plant Operations Review 20 21 Committee, and the Site Operations Review Committee. Now 2.2 Ray Necci will cover more in this area in his portion of the 23 presentation.

24 I'd like to turn just briefly to self-assessment. 2.5

We now have a very self-critical culture in place at

at Millstone. Condition reports are being generated at an appropriately low threshold level, and long-term corrective actions are being implemented and effectiveness for followup is also in place. We have a new attitude about the importance of self-assessment, and recently we are putting together a team to do a combined self-assessment on our Unit 2 readiness for our INPO evaluation, which will take place 10 later this year on Unit 2, as an example. We're going to 11 bring in industry peers from across the Nation to support us 12 in that self-assessment. 13 This is the new Millstone. It's committed to using the experience and lessons learned from other 14 15 successful members of the industry. In the past, Millstone was accused of being an insular organization. That is not 16 17 18 In regard to standards, our standards have been 19 raised across the site. The work force at all levels holds 20 the organization accountable for achieving high standards. 21 An example of this is that we have just recently started a sitewide involvement team in preparations of our Unit 322 23 outage, whereby we're going to have people that are not directly assigned to Unit 3 make positions available for 24 25 them to participate in during the refueling outage. We've 1 had a huge turnout of people from across the site that want to participate in the refueling outage, and that's a lesson learned that we've taken from the South Texas Project. They 3 are one of our partners. We have conservative decision making across the site, but most importantly in the operations area during the 6 move from mode 6 up to mode 3, we noticed conservative 8 decision makings by our operations people. We also noted a 9 strong oversight involved in the restart and also 10 conservative decision makings from our engineering. 11 We have a strong bench-marking program. Right now we have partnerships with South Texas and also with Virginia 12 Power. We've been very involved with INPO. We've had a 13 series of assist visits so far this year. We've had assist 14 visits in the area of chemistry, steam generator management, 15 16 and outage management. Also, Mike Brothers, who is our 17 vice-president of operations, is a new member of the INPO 18 Industry Review Group for assistance and events. 19 Now in 1996 Millstone identified 16 key issues 20 necessary for recovery of the station, and we've been 21 tracking these issues with the NRC, and they have been the basis of the briefing books you have received prior to each 22 meeting with the Commission. In the briefing book we 23 2.4 submitted last week, we reported all but one of the remaining Unit 2 specific key issues now satisfactory for 25 17 restart of the unit. The one remaining issue is the work control and planning. We're still slightly over our backlog 2 for online maintenance requests, and we're working on 3 4 schedule adherence on Unit 2. And that will be complete by 5 the time we're ready to enter into mode 2. 6 CHAIRMAN JACKSON: Let me ask you a quick 7 question. MR. OLIVIER: Sure. 8 CHAIRMAN JACKSON: These are sitewide issues. Of 9

these, which presented the most challenge to Unit 2?

MR. OLIVIER: I would say the one that presented

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probably be the biggest challenge for Unit 2.
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               CHAIRMAN JACKSON: Where does that fit into here?
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      I didn't see that.
               MR. OLIVIER: Where does it fit into -- oh, yes,
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      that's an adder into this list.
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              MR. BOWLING: Chairman Jackson, that was added --
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     based on the lessons learned from Unit 3 we added that as a
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      key issue for the restart of Unit 2.
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               CHAIRMAN JACKSON: All right. That was my
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     understanding. In fact, I was going to ask you where
      engineering quality fits in.
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               MR. BOWLING: It was not one of the original 16.
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               CHAIRMAN JACKSON: Okay.
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               COMMISSIONER MERRIFIELD: Chairman, I had a
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      question relating to the slide. Is your preference to have
      me ask it now or to withhold?
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               CHAIRMAN JACKSON: Go on. It'll be quick, I know.
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               COMMISSIONER MERRIFIELD: Given the length of your
     shutdown, what have you done in the area of training to
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      prepare operators to move from a recovery mode to an
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     operating mode?
              MR. OLIVIER: Well, we've taken each crew and we
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     have given them extensive training in all aspects of plant
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      operation, both startup, shutdown, normal operations,
      testing, and surveillance in our plant simulator as well as
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      in the control room. But we also have implemented a very
      aggressive just-in-time training so that every time we go
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      through a major evaluation, we have the operators that are
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      going to do that evolution either do it in the simulator or
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      in the plant, in the plant using a kind of a simulated
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      exercise in the plant. So we're training people in the
      simulator and also in the plant prior to doing each major
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      evolution. We look at every major evolution as a first-time
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      evolution, and that's a lesson learned that we took out of
     Unit 3.
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               MR. MORRIS: And we really saw the results of that
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     specific training as we brought the plant up to mode {\tt 3} and
     then have now since stepped it back to mode 5. We're very
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      satisfied with the operator performance, and we think it has
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      a lot to do with attention to detail and that specific
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      training that they've been able to receive.
               CHAIRMAN JACKSON: Since you did bring it up, but
      it wasn't listed, what are you doing relative to engineering
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     quality?
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               MR. OLIVIER: I'd ask Dave Amerine to speak to
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      that, please.
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               MR. AMERINE: Good morning.
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               We have a lot of efforts under way. I described
      some of them when I was here before, things like a Quality
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      Review Board that we've put in place to review all
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      engineering products such as design changes and so forth.
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      We've also reemphasized peer review and independent reviews.
      These are all things that we've done I'll say as an
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     immediate reaction to ensure engineering quality of the
     products we've had to produce for this outage.
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               In addition to that we've emphasized with special
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     training of the engineers what our expectations are and how
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     they go about them. So where we are right now with respect
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to quality, the KPIs or key performance indicators we're

the most challenge would be engineering quality would

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     using have shown all the trends are in the right direction
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     with respect to rejection rates from quality review boards
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I think what we have now is an intellectual

24 and design changes after issuance of a modification package

25 and so forth.

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acceptance of what it means to have good configuration 2 3 control to generate good products, and my goal over the next 4 six months, and part of my engineering strategy plan is to move from intellectual acceptance into where it's an 5 interstitial part of the fabric of how engineering does 6 business day to day, and we have that discipline, and the way we're going to do that is through the training program 8 which I have laid out for the remainder of this year and have all the engineers, both the design engineers and the 10 systems engineers are currently signed up for and will have 11 12 13 CHAIRMAN JACKSON: Now will you know when you've 14 succeeded? 15 MR. AMERINE: We have also developed, and I'm in the process of finalizing, some new key performance 16 17 indicators that we will use in trying to make sure that we're getting the results that I expect over the next six 18 19 months. One example that a performance indicator we have 2.0 not used heretofore I plan to use is design changes that are 21 necessary after the product's been issued to the field for 22 implementation. If that shows us that there are many 23 changes, then that means the initial issue had some problem 24 in walkdown or interface with our client or something that 25 caused it not to be the quality we want. So that will be

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1 one example of a new key performance indicator that will 2 tell us whether we're making progress or not.

CHAIRMAN JACKSON: Do you have folded into that how the actual -- the plant performance relative to the area that the particular design change related to as a performance indicator?

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MR. AMERINE: Not specifically related to the 8 change. That's something that is worthy of, you know, consideration, but I had not thought about doing that. We 1.0 do have plant performance indicators that we look at from a 11 system engineering point of view to see if there's further 12 enhancements or if there's any other untoward trend that the 13 engineers need to pay attention to. But as far as the efficacy, which I think is what you meant, the efficacy of 14 15 the change, other than anything required to get it 16 implemented, no, and that's a good point.

CHAIRMAN JACKSON: That's something you may want 17 to think about. Okay? 18

MR. OLIVIER: Okay. Next slide.

20 With the root causes effectively addressed, and the 16 key issues satisfactory for restart and safe 21 22 operation, we believe that Unit 2 is ready for your permission to restart. I'd like to elaborate on three 23 specific areas in support of our belief about the readiness 24 25 of Unit 2 for restart. The first is our design basis and

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1 licensing basis has been restored. Restoration is complete

and confirmed by the Unit 2 ICAVP. Our design basis is

accurate, readily retrievable, and consistent with the plant

organization. We have processes to maintain compliance with 5 our design basis. Nuclear engineering vice-president Dave Amerine and his team are now responsible for owning, self-assessing, and enhancing Millstone's configuration 8 9 management program. 10 We have conducted significant plant material 11 condition upgrades during the course of this long outage. 12 As an example, we did major overhauls on the condensate and feedwater systems, which are systems important for 13 14 reliability. We have overhauled several of our safety-related pumps. We have overhauled three of the four 15 reactor coolant pumps completely. And we also did a 16 17 complete overhaul of our auxiliary feed pumps for the steam 18 Backlogs are coming down, and items necessary for 19 20 restart and safe operation have been accomplished. 21 Remaining backlog has been clearly prioritized and is being 22 worked off. And we have recently sent NRC a letter to 23 change our previous commitment on backlog because we wanted 24 to take items that were basically of lower risk significance and change the schedule and move those farther out so we 25 could get to items that had greater risk significance and 1 greater reliability issues and operator challenges. 2 3 In regards to operational readiness, oversight and management observations demonstrate that Unit 2 is ready for 4 5 restart and safe operation. Our independent verifications from third parties such as the Nuclear Safety Assessment Board and other expert contractors also verify that Unit 2 is ready for restart. The operational safety team inspection exit meeting indicates that the unit is in a high 10 state of readiness and can assure a safe startup and safe operations. Operator errors on Unit 2 are declining. We 11 are closely monitoring human performance through the line 12 13 organization and also for the oversight organization. We have applied the lessons learned from Unit 3, 14 and so far during our change of modes, that has been more 15 16 smooth than Unit 3 was. Clearly we are not excellent yet. We understand this. Much more work needs to be done, but 17 18 our team is committed to becoming excellent once again. 19 proving that we really are a new Millstone organization. 20 CHAIRMAN JACKSON: Where do you stand on operator 21 workarounds? 22 MR. OLIVIER: Mike Brothers will cover that in his 23 presentation, or would you like to talk about that? CHAIRMAN JACKSON: I'll wait. 24 25 MR. OLIVIER: Okay. 2.4 1 COMMISSIONER MERRIFIELD: Chairman? CHAIRMAN JACKSON: Yes. COMMISSIONER MERRIFIELD: The question I have goes -- you have a lot going on at one time. Right now 4 there's a proposal to bring Unit 2 back on, you're coming to 6 the point where you're going to be bringing Unit 3 in for a refueling outage. That's a lot of work to be accomplished at the same time. You'll have a lot of evolutions under way at both units. 10 While you've concluded that Unit 2 is ready for restart, I'd like you to comment a little bit on the 11

confidence you have in your organization to be able to handle the challenge associated with both having Unit 2 come

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configuration. Higher standards are now in place in the

15 outage and trying to accomplish both of those activities, 16 very significant activities, at the same time. MR. OLIVIER: Basically we can manage both 17 simultaneously. We have Mike Brothers, who is responsible 18 19 along with Alan Price, who was our Unit 2 Director for the 20 safe startup and operation of Unit 2. We have a Station Director that later in this year will be responsible for 21 22 both units, who was responsible for Unit 3. We have a Unit 23 3 recruiting team put together that is dedicated solely to 2.4 all of the activities associated with refueling of Unit 3. 25 We also have dedicated engineering and maintenance support for the startup of Unit 2, and of course I am there and I will overview both the safe startup of Unit 2 and the refueling outage, so we have dedicated resources to each 3 5 COMMISSIONER MERRIFIELD: Just as a quick follow-up, what kind of timeline have you established for 6 bringing Unit 3 back online? How long a fueling outage can you anticipate at this point or have you assigned it a time 8 period? 9 MR. OLIVIER: Unit 3 will be a 45-day refueling 10 11 outage which starts in May, May 1st, and so it will complete 12 about the middle of June, and we will cover that more in the 13 We also do a site-wide coordinating meeting every 14 15 day just to coordinate amongst the officers, directors and 16 managers the activities that will take place during the 17 course of the week and day on both Unit 2 and 3. 18 With Unit 2's restart readiness nearly complete we 19 recognize that we need to concentrate on a number of important activities as we complete our transition from a 20 21 recovery mode to an operationally focused organization. 22 Since our last meeting we have completed the Director and the Manager cascade selection and the selection of the 23 supervisors was put on hold to ensure no adverse impact on 24 25 the safe startup of Unit 2 or the preparations for the Unit 26 1 3 refueling outage. 2 When complete, the results of this effort will be 3 a truly Millstone team. The remaining recovery officers and other personnel all have departure dates and turnover 4 5 strategies in place. The target exit date for the recovery teams will be by the end of June. Now if necessary we will keep them longer but 8 their present target date is by the end of June. CHAIRMAN JACKSON: That's your retirement date? MR. OLIVIER: Yes. Yes. The Millstone Station 10 11 Director when the realignment is complete will have responsibility for both Unit 2 and Unit 3 and we expect that 12 realignment will be complete on July 9th. 13 14 My major focus will be to ensure that the new 15 leadership structure is aligned into an effective and 16 integrated team to support operational excellence at the station. 17 18 CHAIRMAN JACKSON: Let me ask you a quick 19 question. 20 MR. OLIVIER: Sure. 21 CHAIRMAN JACKSON: At the January meeting with the

Commission you indicated that some employees were raising

back on line as well as Unit 3 coming off line for refueling

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some concerns about the organizational realignment. What feedback have you received lately in that 24 25 regard? 1 MR. OLIVIER: We did get a number of issues about the realignment which were associated with process issues, 3 people that basically either didn't agree or understand the process and right now, quite frankly with the realignment, 5 because of our preparations for the restart of Unit 2 and 6 also with the RFO coming on Unit 3, the realignment in most people's eyes has taken somewhat of a back burner. 8 They are looking forward however to completing it 9 because we have received a lot of value from the realignment 10 in putting together a Millstone team. I think it significantly improved the efficacy of the site and people 11 12 are now looking forward to go into the future with the new 13 Millstone team to achieve excellence as a dual unit site. 14 CHAIRMAN JACKSON: Okay. 15 MR. OLIVIER: Since we have talked the last time in our January 19th meeting, Unit 3's operating performance 16 has improved. As a result of the work that we did in our 17 18 December outage and also a refocusing of our online work, 19 Unit 3 is operating at a very high capacity factor. It has been online over 100 days and we have had very few 20 21 challenges to our operators. 22 The errors are decreasing. Our ownership has been clearly established in Unit 3 and we have reduced the number 23 24 of challenges to the operators during this period. 25 CHAIRMAN JACKSON: Now I have to understand what 28 you mean by challenges. You did have four reactor trips and 2 one forced outage, so what do you mean when you say challenges to the operators? MR. OLIVIER: The challenges are entering into 303 4 5 conditions due to equipment that had reliability problems. We had a number of valves, which are manually operated valves, that were leaking, by example, to isolate our 8 condensate demineralizers. It was difficult for operations to get in isolation when they decharged the demineralizers. 10 During our outage in December we did major 11 overhauls of many of those valves. The remainder of those 12 will be complete in the upcoming refueling outage, so we 13 looked at reducing annunciators, out of service 14 annunciators, operator work-arounds throughout the site. As 15 a result of that we have had less challenges to the operators. 16 17 CHAIRMAN JACKSON: Explain the four reactor trips 18 and the one forced outage. MR. OLIVIER: Explain the four reactor trips? 19 20 Well, we had an automatic trip for the MSIV, main steam 21 isolation valve, failure. We had an automatic trip due to the seawater -- not seawater intrusion but a seaweed buildup 2.2 23 on the screenhouse. We had two manual trips associated with 24 a chloride intrusion into the hot well. 25 CHAIRMAN JACKSON: And the forced outage? 1

1 MR. OLIVIER: And the forced outage was actually
2 an outage prior to my coming here and that was to do with
3 the aux feedwater valve, an isolation valve that was
4 leaking.
5 CHAIRMAN JACKSON: So you don't consider any of

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MR. OLIVIER: Actually I am speaking from the
8
     point of December to now.
               CHAIRMAN JACKSON: Okay.
               MR. OLIVIER: Yes. Yes, those were certainly
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      challenges, which is why we became much more aggressive in
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     reducing operator challenges.
               CHAIRMAN JACKSON: So you mean on your watch the
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      challenges have been reduced?
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               [Laughter.]
               MR. OLIVIER: You could say that.
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               Now we understand that as we move towards our
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     refueling outage that we have to balance, as Commissioner
     Merrifield said, the startup of Unit 2, the refueling
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     outage, and also ensure safe operations on Unit 3 and that
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     has the full attention of the organization including myself.
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               Our RFO 6 starts on May 1st, as I said earlier.
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     It is a 45-day outage. I think the key thing here is that
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     we are committed to do a safe, high quality outage. We will
     not be driven by schedule and we will do it right.
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     Preparation is underway. After a late start we have
      identified the appropriate scope of work to further improve
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      our reliability and reduce our operator challenges.
               CHAIRMAN JACKSON: Are you going to reduce your
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               MR. OLIVIER: Yes, we are. Yes, we are.
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      Absolutely. We want to start up out of that outage in a
      very clean state with the plant.
               Now when I was here the last time we talked about
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      the need to do process improvements and we are putting
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      together a very aggressive benchmarking and process of
     improvement plan for the second half of 1999. We have
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      received very clear messages across the site from our people
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     that they want to see further improvements in our processes
     and also through the culture survey.
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               When I meet with our employees, which I do on a
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      regular basis, having small department meetings, one of the
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     key messages is improved processes make you more efficient.
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               Now to do this we are going to utilize
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     crosfunctional teams to do benchmarking, design, and
     implementing of the processes. The people that use the
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     processes will be the people that will benchmark them and
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     make the process changes and this is a departure from the
     past.
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               Now when Bruce Kenyon came here, he established
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      seven critical success objectives for the recovery of
     Millstone Station.
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               COMMISSIONER MERRIFIELD: Before you get to that,
     I have a question about the organizational alignment and the
     effect on the workers. You are talking -- you know, when
      you resume, when you are approved to resume operation on
     Unit 2, it's your intention to continue with the
     organizational alignment. Now later on in your slide you
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9
     talk about Focus '99 --
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              MR. OLIVIER: Yes.
              COMMISSIONER MERRIFIELD: -- and issues associated
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12
      with the restructuring of the electrical generating market
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      as a result of deregulation and other activities in
     Connecticut and the rest of your market.
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those challenges, you are saying?

How are you and what are you doing to ensure that the issues related to reorganization in NU as well as issues associated with Focus '99 and electricity restructuring aren't going to have an impact on the employees at the site given the activities that are on their way both at Unit 2 MR. OLIVIER: Well, one of the things that we are doing on a regular basis is communicating with the employees and communicating with them what restructuring means and also communicating to them how other successful plants have gone through restructuring and have also achieved high

performance.

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We are going to complete our realignment, get our realignment in place, achieve a level of stabilization, and after we have achieved that level of stabilization then we will look at moving the plant forward in terms of major changes in the processes and benchmarking.

We believe that the best way to approach restructuring and industry deregulation is to move towards operational excellence, and that is benchmarking ourselves in the key areas and also making the major process changes and having our people involved in all aspects of the change. I think that is the key solution to make this a success. That is something I have done in my previous plant. I was getting the people involved at all levels into the changes we were going through, so there is ownership and buying in and an understanding of why you are making that change and

and an understanding of why you are making that change and that they can be successful in a restructured environment.

MR. MORRIS: What we have learned, and I think it is just basic human nature and clearly part of the safety conscious work environment, if you take a competitive environment and try to, from a management perspective, tell a group of employees this is what has to happen, versus if you lay out a competitive environment that clearly is going to unfold across this nation, and ask the employees to help you figure out how to be competitive, it is a huge

difference in the perspective of people and I hope you appreciated what Lee mentioned when he said that the employees have come to us and said make the processes better so that we can do things more quickly and more cost effectively so that we can remain competitive.

That is very different from me or Bruce sitting at the Headquarters and saying you need to get the cost down by "x" percent. It is a total different feeling and it is the foundation of the safety-conscious work environment, because the people have huge ideas, great ideas, cost effective ideas, and they want to be listened to, and they want to have those good ideas implemented, so it is a huge difference.

13 difference.

MR. OLIVIER: I think the other aspect too is the employees, when we talk to the employees, they are not afraid of restructuring, but what they do want is to be able to participate in positioning Millstone during that restructuring and that is a commitment we have given them.

So in regards to the seven critical success objectives, we have met these at this time. Our focus now

So in regards to the seven critical success objectives, we have met these at this time. Our focus now must be to build on these to accomplish our accomplishments so that our commitments to achieve nuclear excellence translates into becoming the best of the best in our

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1 key areas will enable us to fully achieve long-term
2 excellence at Millstone. These three key areas are
3 improvements in our people, our processes, and our plant
4 material condition.

As the Chief Nuclear Officer I will be building on the progress reflected in Bruce Kenyon's seven critical success objectives for recovery and will be focusing on moving to excellence by supporting our people, fixing our processes and continuously upgrading the material condition of our plants. This is a concept and a philosophy that is used in the best utilities and the best nuclear power plants in the country.

12 13 Though we have successfully addressed our 16 key 14 site issues, our programs and processes now must undergo continuous improvement to reach long-term excellence. We 15 16 also know that the key to this effort is our people at Millstone. When I arrived at the site I told the team that 17 18 I wanted to establish an environment of inclusion and collaboration both internally and externally, and as Bruce 19 20 mentioned earlier with the implementation of this re-monitoring system I think that is a good example of 21 22 listening to the people in the community and we are going to 2.3 install this remonitoring system later this year. 24 Now I firmly believe that we will achieve

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overcoming our challenges. We are going to focus even more
on listening to what our people have to say and then acting
on the ideas and suggestions that they will make so we can
achieve nuclear excellence at Millstone Station going
forward.

excellence by getting the entire workforce involved in

We have already made significant improvements in

all three -- in our people, all of the people on site have

attended the Setting the Winning Standard Workshop, which is

a workshop that teaches the values of teamwork, shared

vision and a mission statement.

We also have had major improvements in our processes. The corrective action process was a process that was troubled in the past. That process is working rather well now and we are ready to make the next stage of improvements in that.

We have a detailed program being put together now for both benchmarking and process changes and we had selected systems that will be the first processes rather to undergo benchmarking and processes changes.

Our plant material condition is we have set aggressive targets which Mike Brothers will talk about in his presentation and we have a goal, to continue to reduce the challenges to operators by improving the plant material condition of both Unit 2 and Unit 3 and the support systems.

COMMISSIONER DIAZ: Excuse me. I am going to

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borrow something from Chairman Jackson since, you know, we
have been hearing it for two and a half years now -GHAIRMAN JACKSON: Four.

4 COMMISSIONER DIAZ: There's a lot of statements in 5 here and I think that's fine. It shows your philosophy and 6 your direction and your goals and where you are going, but

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these statements --
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               MR. OLIVIER: Yes.
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               COMMISSIONER DIAZ: -- and if any one of us, and I
     am sure maybe the Staff will be able to answer this for any
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     one of the statements somebody could come and say, yes, the
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      statement is substantiated by some metrics. Is that --
               MR. OLIVIER: We have extensive metrics and we
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      will be putting together metrics on process improvements but
     extensive metrics on backlog, plant material condition
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      issues, operator work-arounds, and so forth, very extensive.
               COMMISSIONER DIAZ: I probably have preempted half
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     of Chairman Jackson's questions but --
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               CHAIRMAN JACKSON: Wishful thinking.
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               [Laughter.]
               MR. MORRIS: We thank you if you have.
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               [Laughter.]
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               CHAIRMAN JACKSON: Doesn't work that way. Since
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     you did talk about -- thank you for segue-ing into metrics.
      I noted that there was a chart that had to do with success
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      objectives and one of them was effective self assessment,
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     and I guess I am interested in what that means and whether
     you could give me some examples of improvements that have in
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      fact occurred as a consequence of effective self-assessment.
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               MR. OLIVIER: I think there's several good
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     examples
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               One good example is the self-assessment that we
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     did, a big self-assessment that we did back in '97, which
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     was on our operator training programs. As a result of that
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      self-assessment we found widespread issues with that, which
     we took corrective action and our operator training programs
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      now are significantly improved. We have received very
      favorable feedback both from NRC inspections of our license
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     operator regualification training classes.
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               We received favorable evaluations from INPO, and I
      think most importantly our operators feel that training has
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     never been better than it is now. That is a good example of
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      self-assessment.
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              We did a very similar self-assessment in the
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      technical training organization --
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              CHAIRMAN JACKSON: So your training program is no
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      longer on probation?
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               MR. OLIVIER: We have a meeting with the
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     accreditation board on I believe it is May 19th --
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               MR. MORRIS: 20th.
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               MR. OLIVIER: And at that time we believe that we
     will come off of the probation status.
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               MR. MORRIS: We had a presentation to our full
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      Board of Trustees yesterday on the issue of training and
      where we stand. We are still in probation and surely hope
      that at this meeting soon to happen that that's changed, but
     there was a critical statement made, a presentation was made
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     by Chris Shores, who is the Unit Director and Denny Hicks,
      who is the Training Director and there has been a
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     breakthrough in the training issue at the station where the
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     line organization is convinced that the trainers are now
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     being helpful, that they are learning, that it is a
     constructive use of their time, and as you know, until you
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     have that breakthrough you have a barrier to learning
     because you are always believing that you are wasting your
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the question always comes, you know, do you have metrics for

that INPO recognizes that we hope that they would remove 18 19 those training programs from probation. 20 CHAIRMAN JACKSON: Does that breakthrough relate 21 to a specific area of weakness that INPO had identified, 22 that the accrediting board --23 MR. MORRIS: No. Actually when the accrediting 2.4 board came out they noticed some major improvements from a 25 historic process and they saw the germination of planted 1 seeds in that regard, and what they have asked us to do is to continue to monitor that process as we go forward and I do think that it came closer to full bloom vesterday, when you see the Director of the Unit Operations and the Director of Training doing a handoff in a complementary approach to this is what they have taught us and this is what we have 6 learned from them -- Training saying they are learning from the line -- the line saying that they are really getting value out of the training, so INPO is on an evaluation that 10 says has that progress sustained and grown, and if that is the case we again are hopeful that they would remove that 11 12 probationary treatment. MR. OLIVIER: I think two more good examples of 13 14 self-assessment is our work control schedule adherence, 15 which had been low, approximately 60 to 70 percent. We did a major self-assessment on that and improved some of the 17 processes that went with it and now we are maintaining the 18 schedule adherence of over 90 percent, which gets to the 19 plant material condition, the third "P" in terms of reducing 20 the backlog. That is another good example. 21 We also have had good self-assessments in human 22 performance on Unit 3 and Unit 2, which have changed the way 23 we do our business in terms of danger tagging, having peer 24 evaluations for danger tagging is an example, so there's 25 been major changes due to self-assessment. CHAIRMAN JACKSON: Have you considered having an 2 augmented or assisted self-assessment in your 17th area. 3 namely engineering quality? MR. AMERINE: Two things. One is that we just 5 completed a major self-assessment in the engineering area 6 with respect to the adherence to the design change manual and that report is not issued but I have a draft of it in my 8 briefcase and there were some lessons learned there that we plan to incorporate into training I mentioned earlier. 9 10 In addition, Lee was talking about process improvements. That is one of our strategic plans within the 11 12 engineering envelope that is a subset of the process improvement effort that Mike Brothers is the executive 13 14 sponsor for. I have INPO scheduled to come in and look at 15 what we are doing in the month of June to help with that 16 effort. 17 CHAIRMAN JACKSON: Okay. 18 MR. OLIVIER: To get us started on the right path

time and it has been a pretty substantial change. We hope

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particular one here. You have a copy in your briefing book.

Focus '99 was specifically designed to let our

people know exactly what was expected of them for the

balance of this transition year and Focus '99 is not a grand

plan for years to come. It also dovetails in with our

to nuclear excellence, we have prepared what we call Focus

'99, and we sent you a copy of this booklet, which is the

business plan and our operational plan. It was distributed
to every member of the Millstone site including all of our
permanent contractors, mailed directly to their homes. We
have received much positive feedback about this type of
distribution and also we did a series of meetings throughout
the site.

7 We did station update meetings of several hundred 8 people at a time with a very detailed slide presentation to 9 go through it, and also lots of small group meetings that 10 have been conducted between myself, the other officers, and 11 the Directors.

12 I would like to just touch on three key items in 13 Focus '99.

The first one is safety. Focus '99 constantly
reinforces the importance of safety in all that we do to
achieve excellence at Millstone Station. Throughout
Millstone today you will find the senior team commitment
that's signed by myself and all of the other officers, and
that senior team commitment, the first item on there, is
that we place safety first in all that we do.

that we place safety first in all that we do.

We know and are continually communicating to all members of the Millstone team that the most successful plants, those that have achieved nuclear excellence, all have strong safety records, and they are also strong in safety, reliability, cost and regulatory reputations.

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Now Focus '99 defines the actions or stakes in the ground we have set to be on the path to excellence. This phrase reflects my strong feeling that the team has to know exactly what we need to do to be ready for the industry changes that we face in the future.

It also puts perspective on the challenges of
electric restructuring and puts them into a proper
perspective for the entire Millstone team. We recognize
that this is a sensitive area and we are communicating to
our people again that safety and excellence go hand-in-hand,
especially in the competitive environment because shortcuts
are very, very expensive.

Management is committed first to listen to the comments and suggestions of our workforce. After all, they are the people that are most familiar with what needs to get done, and later this year we will have other site-wide involvement teams put together to go after the key result areas that we need to change. These are processes and other issues on the site.

Beyond listening, we are committed to acting on these good ideas no matter where in the organization that they come from.

Now in my closing remarks, I would like to say really briefly that we are now closing in on the most unprecedented recovery in the history of our industry and I

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can assure you that the people of Millstone have learned the lessons of the past and now we are clearly focused on achieving operational excellence, becoming the best of the best and we really believe and I believe personally after being there six months that the Millstone Station has truly changed. It is a new Millstone Station.

CHAIRMAN JACKSON: Let me ask you this kind of summary question. You believe this has been the most

11 they have had to work through a number of issues and have spent a lot of money. What has made this the most 12 13 unprecedented recovery? 14 MR. OLIVIER: In my mind there were two issues. I 15 think the restoration of trust with the employees I think was a significant effort. I think re-establishing the 16 17 safety conscious work environment that I think was really 18 damaged in the past is different than any other plant that I have known, at least of the magnitude of what we had at 19 20 Millstone Station. 21 Also, the recapturing of the licensing and design basis effort, the conduct of the independent corrective 22 23 action verification program, bringing in two totally 24 independent contractors to go through and reverify and make 25 sure that we do have compliance with design and licensing 44 1 basis and they are consistent with the plant configuration 2 and the procedures and guidelines that we operate the plant 3 with. 4 I think that has been a truly huge effort, and  $\ensuremath{\mathsf{I}}$ think it has paid off. 5 CHAIRMAN JACKSON: Mr. Kenyon looks like he wants 6 7 to say something. MR. KENYON: I would just like to emphasize one 9 aspect of Lee's answer. I think the challenge of all of us 10 who came to Millstone and coming into an environment that 11 was from a relationship perspective between employees and 12 management was extremely difficult, and the trust 13 relationship that you would want to exist between employees 14 and management had been damaged very badly, and thus the challenge of re-establishing that relationship, which you 15 can't legislate. You have to earn it. Doing that in 16 17 conjunction with all that we had to do to restore confidence in the licensing and design basis and deal with the issues 18 that came out of that, I think was truly a monumental 19 20 effort, and I think that is what distinguishes this recovery 21 from any others. 22 CHAIRMAN JACKSON: Okay. 23 MR. BOWLING: Chairman Jackson, if I might add 24 some perspective in addition to Bruce and Lee's comment 25 about the loss of trust in management. 45 1 I would like to also add that we had really lost your trust as well and also the trust of the public, so I think from my perspective what has made this unprecedented is not only having to restore the trust of our employees but having to restore your trust and to restore the trust of the 5 6 public. MR. OLIVIER: Now I would like to turn it over to Marty Bowling, who will discuss the Unit 2 Corrective Action 8 9 program and also give us the results of the independent 10 corrective action verification program for Unit 2. MR. BOWLING: Thank you, Lee. 11 12 Today I would like to provide you our basis for 13 closure of the ICAVP order for Millstone Unit 2. The bases are founded on our ability to both proactively identify and 14 15 effectively resolve issues.

My presentation will cover two of the eight

restart affirmation criteria provided in our briefing book,

16 17 unprecedented recovery in the history of the industry.

Other plants have shut down for multi-year shutdowns and

18 specifically Criterion 2, restoring compliance with the 19 design and licensing basis and Criterion 4, developing 20 effective programs to identify and resolve problems. 21 This slide provides our self-assessment of the

21 This slide provides our self-assessment of the 22 Unit 2 corrective action effectiveness for restart and 23 focuses us on the attributes that make up the key elements 24 of problem identification, evaluation, resolution and 25 effectiveness.

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Overall, Millstone Unit 2 is now demonstrating effective corrective actions. From a programmatic standpoint, problem identification, the first element, is characterized by a low threshold, self-identification by the line, and a strong self-assessment program.

This slide shows the low threshold for problem identification for Unit 2, which has been continuously lower during the past three years. That is the number of condition reports written each year has increased. As you can see, Millstone Unit 2 is identifying about 4,000 new issues per year. This should be compared to 1992, in which there were less than 200 issues identified.

The number of condition reports submitted per year directly reflects the lower threshold for problem

identification and increased emphasis on self-assessment.

Millstone 3 has also showed the same trend. What is expected -- the number of condition reports identified for Unit 3 have not been at the same rate after it restarted last July as it was during the recovery. However, the rate of identification projected to be about 3,000 per year is still impressive and underscores the fact that a strong self-assessment culture continues to exist at Millstone.

As a comparison the rate of problem identification at Virginia Power's North Anna or Surry station is only about half the Millstone 3 rate.

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This slide shows that most of the issues are being self identified. Our goal has been to self-identify 90 percent of the issues. That is only 10 percent are identified by the NRC or actual events. Overall, we are now consistently meeting this goal and therefore we have recently raised the goal to 95 percent.

CHAIRMAN JACKSON: So your definition, I just want to be sure, of self-identification means non-NRC identified and/or not event identified?

MR. BOWLING: That is correct.

Problem evaluation, the second element, is

characterized first by timely operability and reportability

reviews, usually within 24 hours, and second, by timely

assignment of corrective actions. Our criterion is to

assign corrective actions within 30 days and we are meeting

this criterion. It is currently about 26 days.

17 CHAIRMAN JACKSON: What about the work-off of the 18 corrective actions?

MR. BOWLING: This is strongly influenced by the large amount of corrective actions that have to be done during this recovery, so we have this in two categories. One is to assign the corrective action. The other is to complete the corrective action.

The corrective action required for restart of the unit has essentially been completed. Mike Brothers will

corrective actions have been completed during this recovery. This slide shows that we are also sustaining a high quality rating for condition report evaluations for root causes and assignment of corrective actions. We 5 evaluate quality on a scale of zero to 4 with an average of 6 3 -- no significant quality issues being the goal. We have 8 consistently met this goal as well. CHAIRMAN JACKSON: How do you arrive at the 10 scoring and what is good and what is not good? 11 MR. BOWLING: We have a management review team 12 which reviews the line's determination of the root causes 13 and assignment of corrective action and this team is in place permanently so that it looks at all of the corrective 14 actions. They have a good baseline. 15 CHAIRMAN JACKSON: Do you have any benchmarking 16 17 and is there any industry agreed-upon methodology for --MR. BOWLING: I am not sure there is for this. 18 19 This is one of the initiatives that we undertook in the recovery and although the evaluation of quality is 20 21 qualitative or subjective, by having the same team look at 22 many, many corrective actions you build in consistency, and 23 so on this scale "4" would be excellence, "3" is only minor administrative problems, and that has been our goal, to have 24 25 high quality from a technical standpoint and very few administrative issues. 1 2 Probably resolution, the third element, is characterized by strengthening the site program areas identified as key issues. The 16 key issues, and really 17 4 5 as you know, that have been discussed in our briefing book and earlier by Lee, are now satisfactory for the restart of 6 Unit 2 and continued operation of both Unit 2 and Unit 3. 7 8 Problem resolution effectiveness is also measured 9 by addressing the restart backlogs in a technically sound fashion by having a low percentage of overdue corrective 10 actions and by resolving long-standing and repetitive issues 11 12 that have been identified as significant issues in the NRC's manual chapter 0350 process. 13 14 CHAIRMAN JACKSON: Are you satisfied with your 15 restart backlog? 16 MR. BOWLING: The restart backlog is essentially 17 eliminated. CHAIRMAN JACKSON: So it is gone? 18 19 MR. BOWLING: Yes. All the things that were needed to restore operability, restore compliance to design 20 21 and licensing basis have been completed with a few 2.2 exceptions which Mike Brothers will address. 23 The restart backlogs are substantially complete, as I just mentioned. The percentage of overdue corrective 24 25 actions are less than our acceptance criteria of 3 percent, and as was done for Unit 3, with the Unit 2 restart this 2 criterion will be tightened from 3 percent to 1 percent. 3 Lastly, the technical closure packages for the 4 manual chapter 0350 significant items, have been submitted to the NRC for closure. Corrective action effectiveness, the final element, is assessed by our own internal self-assessment programs and by nuclear oversight. Performance indicators

have been developed and are being trended to provide early

give you the specific remaining but tens of thousands of

as well as the NRC inspections such as the OSTII and the 11 40500 have also assessed and confirmed the effectiveness of 12 13 the corrective actions programs. 14 I want to now elaborate on the effectiveness of 15 the Configuration Management Program, the CMP. The effort involved to perform the Millstone Configuration Management 16 17 Project, which restored compliance with the design and 18 licensing basis, and our response to the ICAVP findings has been comprehensive. For Millstone Unit 2, 61 maintenance 19 20 rule systems, 19 topical areas and over 100 programs have 21 been restored to compliance. 22 The ICAVP contractor and NRC reviews of our work, 2.3 which have been ongoing for almost two years, have now been 24 satisfactorily completed. Both the ICAVP contractor and the 25 NRC have now confirmed that the Millstone Unit 2 CMP was effective in restoring compliance with the design and licensing basis. As a result of the ICAVP review, there were no confirmed Level 1 or 2 DRs, the highest safety significance 4 5 levels, and the corrective action for the Level 3 DRs, the lowest safety significance, have now all been completed. Also, 44 percent of the non-restart ICAVP DR corrective actions have also been completed as of this date. 9 I do need to make note of the fact that Unit 2 did have 75 confirmed Level 3 DRs. As you know, this result is 1.0 11 greater than the 22 DRs that were confirmed for Unit 3. 12 There are two primary reasons I believe for the higher 13 number on Unit 2 than on Unit 3. 14 First, Unit 2 is an older vintage plant with a less well documented design and licensing basis. Second, 15 16 because of resource limitations, several technical programs were not complete when the ICAVP started, resulting in 17 Parsons finding items before we did. 18 19 Examples of technical program areas not yet complete at the time Parsons initiated the ICAVP review were 20 21 MOVs, electrical separation, environmental quality and high 22 energy line break. 23 As part of the comprehensive approach, the CMP scope on Unit 2 was expanded based on ICAVP findings and 24 25 lessons learned from Unit 3. The key scope expansion areas 52 1 are shown on this slide. 2 From the Unit 3 CMP and the ICAVP reviews by Sargent & Lundy a number of important lessons were applied 3 to Unit 2. This included performing integrated system 4 5 reviews which looked at system to system interactions rather than just the vertical slices, addressing operational 6 experience applicability from NRC information notices, 7 ensuring that the licensing basis in Section 6 of the 8 technical specifications -- these are the administrative and 9 program requirements -- were properly implemented, ensuring 10 11 that the commitments of NUREG-0737, the post-TMI requirements were still being complied with, and finally, 12 reviewing the engineering design modification packages to 13 14 ensure quality and functionality. 15 I am very pleased to say that there were not any significant new issues found from these lessons learned from 16 Unit 3 that were applied to Unit 2. 17

CHAIRMAN JACKSON: Are there any crosconnects between the two plants that need to be evaluated as part of

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recognition of performance changes. Our overall assessment

the ICAVP?

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MR. BOWLING: The major one is the effect of 21 22 certain design basis accident analysis in terms of radiation releases from one unit on the other. Those were thoroughly 23 evaluated as part of the safety analysis but in terms of 24 25 hardware systems, Mike?

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MR. BROTHERS: Between Unit 2 and Unit 3 they are minimal. However, between Unit 2 and Unit 1, primarily in the electrical area we have some interdependence that was evaluated as part of CMP for Unit 2.

CHAIRMAN JACKSON: Let me take you back to something. It really has to do with backlogs again and 6 restart backlogs.

8 You revised your commitment in a letter to NRC 9 associated with the completion with any ICAVP discrepancy report corrective actions. You use risk insights, I assume, 10

in making these -- in prioritizing this, is that correct?

MR. BOWLING: Right. The backlog that we're 12 13 referring to in our revised commitment is the backlog that was deferred from the restart of Unit 3. Now that backlog I 14 15 think in order to properly characterize it in terms of risk and safety significance was all below the threshold of 16

17 meeting or requiring compliance to design and licensing 18 basis. It was all below that, so for example the

19 administrative findings from Sargent & Lundy was Level 4s

and other non-risk, non-maintenance rule maintenance work

21 orders and design issues that did not have any risk or

safety significance, at least at a level above design and

23 licensing basis, but that is the population that we are 24

talking about.

CHAIRMAN JACKSON: Now you know in many plants

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circulating water causes a problem, and you had a manual trip because of clogging of the circulating water screens.

MR. BOWLING: Right.

CHAIRMAN JACKSON: And my understanding from the Staff is that at least a contributing factor had to do with an inability to reverse the screens, and that had to do with some degraded equipment that was pending repair.

MR. BOWLING: I think the lesson learned from that 8 9 specific example and then several others that we had was that we were dealing with a rather large deferred backlog 10 11 and in the first six months after restart, significant progress was made in reducing the bulk numbers of that 12 backlog, but clearly it was taking resources away from the 13 14

operational focus and I think that was one of the reasons for the challenges we were having in the second half of '98,

so we needed to target that backlog with what was really 16

17 important, and that is what we have done with the revised

18 commitment, so the bulk may be deferred but those key things

that would challenge, and that is from our perspective what

20 we call not having a good operational focus, that that is

21 what we now have our resources focused on.

CHAIRMAN JACKSON: You say you have drawn that 22

23 lesson from this event and others?

MR. BOWLING: Yes, the lesson from the first few months of operation after Unit 3 went into service, even

visited Millstone I gave them the projections for a majority 5 of that backlog, which is the engineering backlog. I am 6 happy to report that for Unit 3 we are on track. Just since that time we have gone from, in the design engineering 9 technical support area, we have gone from a roughly 1800 10 down to 1400 and the DR portion of that, that coming out of 11 Sargent & Lundy, has gone from approximately 500 down to 12 about 350, so we are right on track with the projections 13 that I showed you at that time in Unit 3. 14 In the projections I showed you for Unit 2, of 15 course, was what we would expect the backlog to be at the 16 time of startup, and in the area of design, engineering and technical support we are probably going to be about 400 17 18 under what we thought it would be, and I think that is 19 simply one, because of the extra time involved, and the other one because again the lessons learned from Unit 3. 20 21 there's been a focus on closing things as soon as they come 22 up if at all possible. CHAIRMAN JACKSON: Actually, you know, what is of 23 24 less import to me than your numerical quotes is what undergirds them and I bring up circulating water because 1 that in many places, you know, where you have debris, you 2 have grass intrusion, whatever it is, and particularly it is exacerbated whenever there's storms or high winds and so 3 forth, and so an issue to me is being able to have an 5 operational and a risk focus and a focus on those things that would cause operational challenges, and not numbers. I mean you could have, you know, 1500 things and 8 you could have worked down 1300, and in that last 200 there's one thing that has the greatest risk and/or operational significance, and that is what I am interested 10 11 in hearing you say but I am not hearing you say it. 12 That is of concern --MR. BROTHERS: Chairman, if I could add --13 14 CHAIRMAN JACKSON: Hold on. Let him speak and 15 then we'll let him speak -- let you speak. MR. OLIVIER: As a result of the operator 16 17 challenges that we had with seaweed and some of the other 18 issues, we did implement some major changes. 19 Number one, the first one, is -- it gets back to 20 what we talked about earlier, and that is listening to the 21 people, especially the shift manager, the operations crews, the PEOs. 22 23 One of the things we did in the December outage is 24 we went to them and said what needs to get fixed? You are 25 the right people to tell us what needs to get fixed. We worked down a lot of that backlog and you can see the 1 results of how well the plant is running now. 2 The other thing we did is we set up daily meetings 4 for Unit 3, which is chaired by the Station Director, but the shift manager opens that meeting and talks about plant conditions and what his needs are of the site to support safe and reliable operations. Mike Brothers has put together an aggregate inpact 8 9 indicator and it did a lot as far a listening to the 10 organization and not just relying on KPIs. CHAIRMAN JACKSON: Okay. Mr. Brothers? 11

as we had committed to.

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MR. AMERINE: Chairman Jackson, if I might add to

that, when Commissioner Dicus and Commissioner Merrifield

13 back up Slide Number 41, Dick, please. 14 This slide here is demonstrating exactly what 15 Marty and Lee have been talking about. This is the Unit 3 backlog. June 1998 was our final submittal for the 16 17 post-restart backlog status for Unit 3. As you can see, in 18 the bulk numbers dramatic progress has been made, but what was happening in this, and I have talked about it and we 19 20 have adjusted the commitment for Unit 2 is in the key areas 21 there -- the small numbers, temporary mods, operator 2.2 workarounds, control room deficiencies -- you are not seeing 23 a whole lot of movement, okay? 24 What was happening is that our commitment on low significance backlog was actually distracting us from 25 1 working on those things that have impact to operations, so in December, following the automatic trip from MSIVs, we put 2 together a unit team with several SROs on it called the UDIC, which goes back to, evaluates the backlog once again 4 and repriorizes that based upon operational impact. We then went and talked to the region and 6 7 subsequently submitted a letter asking for a change in the commitment with this in mind. We think it's the right thing 8 9 to do. 10 CHAIRMAN JACKSON: Okay. 11 COMMISSIONER DIAZ: If I may jump on that and I am going now to the bottom line, I can see that you have 12 13 developed an extraordinary set of what I would call overview 14 and assessment devices that are above the line workers, but 15 like Chairman Jackson was saying, the bottom line remains 16 can the people on the line perform at the level that is 17 adequate, and that is one thing that is critical for the Commission to know, that it's not all the organization. 18 19 Those are fine. You have done obviously a good job in 20 providing layers to assess and move and correct, but is the core group of people at Millstone capable of performing the 21 22 functions as they should? That is a key question. 23 The second thing is you all appear to be quite satisfied with the progress and my question is are the 24 25 workers satisfied with the progress? If you could answer 1 those two questions --2 MR. OLIVIER: I think in terms of the people, in 3 terms of having the motivation, the desire, the skill set, you know, they've got it. These people are top-notch 4 nuclear professionals. They have also been through a rough 5 6 time. They have been through a rough two to three years. They never want to go back there again. They want to be known as one of the best dual unit operating sites in the 8 9 country. 10 When they look at themselves they compare themselves to ANO, because that's a plant, that's a site 11 12 where there's two large plants, totally different design, 13 that end up producing world class numbers over and over again. They want to be like ANO. they want to benchmark 14 15 against facilities like that. They really do want to move 16 forward, so I think in terms of the skill set, the desires, the motivation, it is clearly there, perhaps here more than 17 18 any other site that I have visited. 19 The line organization and executive management is

supporting our people and have told our people that they are

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MR. BROTHERS: Yes, thank you. If I could have

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going to be part of the solution, part of the change
     process, so I think we have alignment with ourselves and the
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      workers.
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               COMMISSIONER DIAZ: Do they believe it?
               MR. OLIVIER: They believe it. In fact, I had a
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      meeting -- I meet with the various organizations early in
      the morning, 7 a.m. -- I had a meeting with 80 to 100 people
      in maintenance on Friday morning and we talked just about
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      this issue. We talked about safety-conscious work
      environment, how they feel about safety-conscious work
      environment. How do they feel about Focus '99 and the
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     direction that the plant is going in? -- and we got a lot
     of good feedback, you know, some of it critical but most of
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      it on board and aligned with where we want to go.
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               COMMISSIONER DIAZ: Okay. Are there lessons
11
      learned from Unit 3 regarding not giving too much attention
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     to very low items? Are they being now used for the startup
13
     of Unit 2?
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               MR. OLIVIER: We have taken the lessons learned
      there with, again as part of our commitment change to NRC we
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     have included Unit 2 as well, and we are putting together a
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17
     key group of people of operations, engineering, maintenance
     people to make sure that when we go back on line that the
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      online maintenance is prioritized appropriately to reduce
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     the risk to reliability and challenges to the unit.
               MR. BOWLING: Okay. Let me pick up the briefing.
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               The next item has to do with the Technical
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     Requirements Manual, which is a document where the technical
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     specifications are relocated when no longer required and in
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      some cases for further clarifying existing technical
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      specification requirements.
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              We did have one significant finding by the NRC
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      with one of these clarification of requirements for allowed
      outage time of the auxiliary feedwater system. As a result
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     the NRC cited this as a Level 3 violation. We have taken
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 6
      comprehensive corrective action to address this violation.
      In addition, we reviewed the entire Technical Requirements
     Manual for similar problems. We did not find any.
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               Finally the scope was expanded due to the ICAVP
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      contractor findings in the area of single failure
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      assumptions and control of safety analysis inputs to ensure
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      that programmatic controls were adequate and that the extent
13
     of condition was known. No new significant issues were
     identified from these reviews either.
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               Another good measure of effectiveness which is
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     shown on this slide is the ratio of self-identified to
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     ICAVP-identified items as well as the safety significance of
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     the ICAVP identified items. Based on these criteria, the
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     Unit 2 Configuration Management Reviews did identify most of
     the safety significant issues. During the past several
2.0
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      years we have submitted 119 Licensee Event Reports, LERs.
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      Of these, 114 LERs or 96 percent, were self-identified.
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1 to essentially no safety significance.

2 Also, there were no LERs identified during the 3 ICAVP reviews that were of high safety significance.

With respect to safety significance, we have utilized risk-informed insights to classify these LERS as

low, moderate or high safety significance. Most were of low

In addition to restoring compliance with the design and licensing basis, we have also had to put in place 5 the organization and processes to maintain compliance. A 6 permanent Configuration Management organization now resides in the Nuclear Engineering Department under Dave Amerine, 8 and is responsible for owning, enhancing and self-assessing 9 10 the Configuration Management Programs. Also provided by the Configuration Management 11 12 organization is a unit configuration control function which 13 helps monitor and ensure that configuration control is 14 maintained across the site. 15 Finally, an Engineering Assurance function has 16 been put in place to assess engineering adherence to the design control program. Appropriate training has also been 17 provided site-wide for Configuration Management and 50.59 18 19 safety evaluations. Ongoing line assessment, engineering assurance and 20 21 unit configuration team reviews as well as nuclear oversight 22 findings are being used to monitor performance. 23 A complete description of our going forward 24 Configuration Control Program was provided in our February 5th submittal to the NRC Staff. It should be noted that the 25 Unit 2 and Unit 3 configuration control programs are 1 2 essentially identical now, as we transition to a single site In closing, I would like to say that Millstone 4 5 does have a firm basis for the closure of the ICAVP order and informed the NRC Staff on March 23rd that all the requirements of the order have been completed. 8 Also, the corrective action program is healthy and 9 will support safe operation. The extraordinary effort over the last three years to restore compliance with the design 10 11 and licensing basis is now complete. The effort will serve 12 Millstone well because it has resulted in higher standards for maintaining both regulatory compliance and design 13 configuration control. 14 15 Millstone now has a deeper understanding of its 16 design basis and safety limits and as a result will be able 17 to better reduce risk and preserve safety margins. I am 18 confident that Millstone will meet these expectations, and 19 with that my role over the past two and a half years in 20 helping to recover Millstone is now also complete. 21 If there are no further questions, I turn it over 2.2 to Mike Brothers. 23 CHAIRMAN JACKSON: Are you preparing to leave? 24 MR. BOWLING: Yes. 25 MR. BROTHERS: Thank you, Marty. Good afternoon. 1 I am pleased to have the opportunity today to discuss Millstone Unit 2's readiness to resume operation. My presentation today will give an overview of the amount of 3 work accomplished since Millstone Unit 2 shut down in January of 1996. Our current assessment of departmental 6 readiness, human performance, as well as a discussion of our 7 proposed startup backlog that will exist when Millstone Unit 8 2 resumes operation. This slide gives an overview of the amount of work

accomplished since Unit 2 shut down in 1996. These numbers,

shown in the left-hand column, are current as of April 5th.

They have mostly come down. For instance, in the area of

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restart tasks, April 5th we had 88. We now have 29 restart tasks allowed out of almost 17,000. The right-hand column is to give some sense of the amount of work done in each category during this shutdown.

I am not going to cover every category in this slide.

Suffice it to say that all the categories with the exception 18 19

of temp-mods and operator workarounds will be at zero prior

to entry into Mode 2. The goal for both of these remaining 20

21 two categories is less than or equal to 10. Both of these

22 will be at goal prior to entry into Mode 2.

23 This slide gives our organizational assessment of effectiveness as of April 5th as well. As of today all of 24 25 our assessments are satisfactory with the exception of work

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> 1 planning and outage management, as Lee Olivier discussed 2 earlier. Work planning an outage management will remain in attracting a satisfactory mode until all activities are complete to support the restart of Unit 2. 4

As you know, a decision was made on April 5th to cool the plant down to Mode 5, which is cold shutdown, to 6 effect a repair on a shutdown cooling valve. That repair is in progress, but the evolution to cool the plant down, 8 repair the valve and send this to normal operating temperature and pressure has delayed our completion of all 10 restart related activities. We had planned to be done 11 12 today.

13 Work planning and outage management however will 14 be satisfactory for restart prior to entry into Mode 2.

15 This form of assessment, as I have talked before, 16 is different and complementary to the Nuclear Oversight 17 Verification Plan. For instance, what we look at here is departmental readiness and what Ray will look at is 18 19 programmatic readiness. The distinction would be like for instance corrective action here being rated Green as looking 20 at the effectiveness of the corrective action departments, 21 whereas Ray Necci and the Nuclear Oversight Verification 2.2 Planning is looking at the overall effectiveness of the 23 corrective action program. 24

This slide does indicate that we will be ready to

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14 15 organizationally enter Mode 2.

This next slide shows our percentage of low significance precursors as a percentage of all human errors. 3 4 We continue to meet our goal of having greater than or equal to 95 percent of all human error events be of a low significance precursor type. 6

I have discussed this in several previous meetings and what this means is that a low significance precursor event is an event in which a barrier breaks down but no consequences result. Having a high percentage of human error events be of a low significance precursor type allows us to implement corrective actions at a lower level which further decreases the probability of human error occurring which results in significant consequences. This metric is acceptable to support restart.

16 This slide shows our current online corrective 17 maintenance backlog. In a fashion similar to Millstone Unit 3 and in fact typical of all outages, the online backlog is 18 increasing as the outage draws to a close. That's because 19 we now focus on work that has to be done while the unit is 20 21 shut down and let deferrable items that can be done while the unit is online increase. This increase was anticipated

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and as the indicators shows we're still meeting our goal for
     maintenance rule or safety significance backlog.
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               If I could have backup slide Number 42.
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               MR. BROTHERS: Performance on Millstone 3 was
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      similar. In fact, I will talk about the background numbers
     on Millstone Unit 3 when we returned to service. We had 583
      power block and about 320 maintenance rule items. We have
      steadily reduced that backlog since we have been on line.
 6
      In fact, we have not only reduced it, but we have reduced
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      our goal. The goal on Unit 2 right now is 500 power block,
      350 maintenance rule.
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               As you can see on this metric, the goal for Unit 3
      is 400 power block and 200 maintenance rule, which we are
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      meeting both. In fact, we have 370 corrective maintenance
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12
     items at this time in a backlog, which is a very good number
      for a plant Millstone's size. Of that, only 145 are
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     maintenance rule AWOs. Similar performance is expected on
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     Millstone Unit 2.
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16
               This population of corrective maintenance backlog
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     has been assessed and found acceptable to support restart.
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               COMMISSIONER MERRIFIELD: Mr. Brothers, going back
     to slide 30, I notice that there is a spike for the week of
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     April 2nd. Now, I take you say that that was anticipated
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      that there would be a spike?
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               MR. BROTHERS: Yes. At the end of Unit 3's period
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     the same thing happened. What is happening, the way I
2.4
     described this before, and I did remove it from my remarks,
     but I will use it again. What happens, and if you look at
     outage backlog and non-outage backlog, they are line a sine
      and cosine curve, they are out of phase. When you are
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      online, your online backlog goes down and your outage
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     backlog goes up because you can't get to it. And when you
     are offline, your outage backlog goes down and your online
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     backlog goes up because you have the opportunity to get to
      it once you get back online.
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               We still, however, applied the same deferral
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      criteria that we applied throughout our assessment, and
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     anything that was in fact identified as doing online or
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     deferrable met that criteria.
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              COMMISSIONER MERRIFIELD: Okay. Do you have any
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     information about the week of April 9th, whether there has
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     been a further spike?
               MR. BROTHERS: No, in fact, it is coming down. It
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     has turned. That was 683, it is 674 now, so it is coming
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     back down. We have added resources to this. We are going
      to make every effort to get it to 500, but similar to Unit
      3, we probably will miss it by 60 or 70, but it coming down
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      now, it is not going up anymore.
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               COMMISSIONER MERRIFIELD: Thank you.
               COMMISSIONER JACKSON: Thank you.
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               MR. BROTHERS: Could I have slide 31, please?
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     This slide gives a breakdown of our restart backlog. The
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approximately 30 days following entry into mode 2, as our final response to 10 CFR 50.54(f), question number 2.

These numbers are in rough agreement with the

final numbers are planned to be transmitted to the NRC

These numbers are in rough agreement with the numbers submitted for Millstone Unit 3 on June 30th, 1998,

was 3,915 for Millstone 3. Corrective maintenance ABO was 664, was 583 as I discussed earlier. In rough agreement 8 9 across the board Two areas, however, in the Millstone Unit 2's 10 11 backlog, they are not listed, is nonconformance reports were 12 57 on Unit 3, which are already at zero. And configuration 13 management which was included as a separate category, effectively doubled-counted on Millstone Unit 3 is now 14 15 included as a part of the corrective action assignments. Our performance in backlog reduction, as I 16 17 discussed earlier, has been good on Unit 3 and similar performance is expected on Unit 2. This population has been 18 19 reviewed both internally and externally with no significant findings. As I said before, our backlog has been assessed 2.0 21 both individually and on an aggregate basis using risk 22 insights and found acceptable to support restart. 23 COMMISSIONER JACKSON: You have an asterisk and 24 you say 254 of the 664 are risk significant. How do you 25 justify restart with any risk significant items? 70 MR. BROTHERS: That 254, going back to the previous slide 30 is the bottom bar in the corrective 2 maintenance. Go back to slide 30, please. The solid 4 portion of that bar is the 254. That is the counting of 5 those items right there. Corrective maintenance backlog for maintenance rule systems. So, in other words, you can have 6 a corrective maintenance item, for instance, for a 8 temperature indicator on a maintenance rule system. You have to assess individually that it is acceptable for deferability. However, you still have to effect both 10 11 reliability, operability and reportability and they have to meet all those rungs before you can, in fact, defer it. 12 COMMISSIONER DICUS: Let me follow up on that 13 14 question because on the same situation you say that your goal is to get down to less than 350. But what part of that 15 goal would be those that you are getting to that you call 16 17 risk significant? MR. BROTHERS: The definition is only that it is 18 on a risk significant system. There is no -- it is simply 19 20 an indicator that it is a corrective maintenance item that 21 is on our risk significant system. Each of those is in fact 22 evaluated individually for deferability, and it has to meet 23 deferable criteria in order to be on this, otherwise, it has 24 to be worked. It is just an indicator of health of the maintenance rule systems, as well. In other words, we want 25 1 to track both power block, corrective maintenance, and in the subset of that, maintenance rule corrective maintenance. 2 COMMISSIONER DICUS: Okay. 3 COMMISSIONER JACKSON: I am giving an 4 advertisement that I am going to ask the staff about this. 5 MR. BROTHERS: Slide 32. 6 7 COMMISSIONER MERRIFIELD: I have one question, one last question about slide 31. As systems return to service, obviously, you may have emergent problems that may come 10 about that may affect temporary mods, operator work-arounds, control room deficiencies. To what extent prior to restart 11 12 do you intend analyze that to determine whether they may 13 present some kind of an undue challenge to the operators who

are getting ready for those restart activities?

and I showed that slide earlier. As a comparison, the corrective action assignments for Millstone Unit 2 at 3.036

15 MR. BROTHERS: We are required as part of our 16 special procedure for restart, changing each mode to do a 17 mode change assessment which does exactly that. It looks at the health of systems. It looks at operator impact. It looks at all of those items prior to making a mode change. 19 20 So we are in mode 5, we will do for mode 4, for mode 3, for 21 mode 2 and for power ops. We have already done up to and including mode 3 and we will do it again as we transition 2.2 23 back through those modes again. But that is really the 24 purpose of the mode change assessment, the unit leadership looks at and assesses the ability of the unit to go into the 2.5 next mode on an aggregate standpoint. 1 COMMISSIONER JACKSON: Okay. 2 MR. BROTHERS: Okay. The path to nuclear 3

excellence issue includes the following near term

milestones. First, and our highest immediate priority is

the safe return to power operation to Millstone Unit 2. To

address the goal of safe return operation, we have applied

the principal lessons learned from the startup and early

power operation of Millstone Unit 3. The preliminary

results of operational safety team inspection validate our

conclusion that we are ready to safely return Millstone Unit

2 to service.

Second, our next priority as a station is the safe conduct of the scheduled Millstone Unit 3 refueling outage in May and June of this year. Although outage planning began late on Unit 3, outage planning is progressing and expected to be complete by April 17th.

Third, after the completion of Millstone Unit 3
refueling outage, we will complete our transition to the
site organization previously discussed by Lee Olivier. The
structure of the new organization is devised to provide a
structured operational focus by providing clear lines of
responsibility for operations, engineering, maintenance and
support organizations.

25 Our fourth priority this year is to start a

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program of process improvement at Millstone Station. This
process improvement program will make extensive use of
industry benchmarking to make process improvements in
several key processes, including work control and asset
management.

My final slide shows the two milestones which remain to return Millstone Unit 2 to service. Due to the need to cool down and repair a leaking valve, our mode 2 readiness date has been reevaluated and is expected to occur approximately April 24th, with mode 1 following by approximately two days.

12 What remains are a handful of items out an initial 13 population of thousands to be ready for restart. It is essential that we keep in mind that simply being ready for 14 15 restart is by no means excellence. After being shut down 16 for 39 months and learning from the restart experience of Millstone Unit 3, this is simply the next step in our path 17 18 to excellence in nuclear operations. That step, however, 19 signifies a monumental effort by the men and women of Millstone station. 20

I am personally proud today to tell you that we believe that, following the repair to the shutdown cooling valve mentioned earlier, the unit will be physically ready,

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the organization is adequately staffed and trained, and the
     operations organization is ready to safely return Millstone
25
     Unit 2 to service.
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              That concludes my presentation. If there aren't
     any further questions, I will turn it over to Ray Necci to
3
     discuss nuclear oversight's assessment of Millstone Unit 2's
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               MR. NECCI: Thank you, Mike.
7
               Good afternoon. I would like to provide nuclear
     oversight's independent assessment that Millstone 2 is ready
     for a safe restart and for continued safe operation. We
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     have reached this conclusion by combining the results of our
11
      audits, assessments and management observations. These
     results are an integral part of our regular review of the
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13
     unit's readiness for restart, the nuclear oversight
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      verification plan, or NOVP as we call it.
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               As we have discussed at previous Commission
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      meetings, the NOVP review process evolved from the oversight
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     assessment of the 16 key issues that were the basis for the
     Millstone recovery plan.
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19
               COMMISSIONER JACKSON: Can you all start calling
20
     them the 17 key issues?
               MR. NECCI: Yes, Chairman.
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22
               MR. BROTHERS: Yes, we can, and will.
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               MR. NECCI: As I was saying, oversight's
     assessment of the 17 kev issues --
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               [Laughter.]
            75
               COMMISSIONER JACKSON: Sixteen of the 17.
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 4
     key issues specific to Millstone 2 and four common site
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     programs. In all these areas, nuclear oversight believes
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      that Millstone Unit 2 is ready for restart.
               Nuclear oversight's review of Unit 2's readiness
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     included the NOVP reviews and a close tracking of open
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      issues on the oversight mode issue list. Oversight was
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     actively involved in evaluating the unit's readiness to
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MR. NECCI: That were the basis for the Millstone recovery plan that Lee Olivier spoke about earlier. After the restart of Millstone 3, the NOVP continued to cover 10

change modes by interfacing with the line on key issues and by independently evaluating results.

established control room coverage prior to the entry into mode 4 and we will continue to maintain coverage through the power ascension test program. This coverage involved control room observations and in-plant rounds with equipment operators. Oversight approval was required prior to the entry into mode 4 and then mode 3, and will be required prior into the entry into mode 2.

In addition to the above activities, we

22 The next slide shows the NOVP results from our March 24th review. I would like to point out that 23 24 operations and engineering were rated satisfactory or green 25 at our April 7th NOVP meeting held last week. Millstone 2

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> operations has continued to improve their performance as 2 they move the unit from mode 5 up to the point of being ready to enter mode 2. 3

Nuclear oversight's around the clock coverage has 4 5 shown positive observations related to the conduct of operations. Operator diligence and procedure

implementation, questioning attitudes and control of operational evolutions is evident across all of the shifts. In addition to control room observations, nuclear oversight observed valve line-ups and the placing of equipment into service as the unit heated up. During the transition to mode 4 there were several cases of operational configuration control lapses and a missed technical specification surveillance. Although unit management's response to these were timely and strong, continued vigilance is needed in this area. Recent performance in mode 3 and then in the return of the unit back down to mode 5 has been acceptable. The performance of engineering was also rated as satisfactory to support restart at the April 7th NOVP. Also, nuclear oversight's review indicates that the necessary process and procedures are in place to support the unit's configuration management on a going forward basis. The independent reviews performed by the system engineers to support system readiness were generally good.

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We do see the need for system engineers to shift more fully into an operating plant mode. This will ensure that system performance will be closely monitored and will start to move the unit towards industry leadership levels. This was a lesson learned from Millstone 3, and the ability for the system engineers to monitor plant performance on a going forward basis. So this is a lesson that we have learned and moved to Millstone 2.

Our assessment of the restoration and documentation of the key aspects of the unit's safety analysis showed that key critical parameters were adequately documented in a safety functional requirements manual. This issues was identified by Parsons as part of the ICAVP.

Based on oversight's review, and the line's expansion of scope, we believe that this is now acceptable for restart.

Engineering will continue to meet the focus on the quality of engineering products, as was discussed earlier today.

restart in the area of compliance with NRC regulations. We continue to show the yellow window on the NOVP because our environmental performance in meeting State of Connecticut discharge permit requirements needs to continue to improve.

Additional efforts that are being implemented include site-wide training for our personnel and the establishment of a quick response environmental team. This

The environmental monitoring program is ready for

quick response team was modeled on our people team concept, which was successful in addressing safety conscious work environment issues, and will be used to quickly address environmental issues as they arise.

In conclusion, I would restate that oversight
believes that Millstone 2 is ready for a safe restart and
for safe continued operation. Also, we have judged that we
have met the restart affirmation criteria number 7, which
was titled, "Management Control and Oversight Assurance That
Performance Will Be Maintained."

This means that an integrated set of assessments and management controls are in place to set priorities, reinforce standards and to take appropriate corrective action. These assessments and controls included effective self-assessment and corrective action programs, strong

affective Nuclear Safety Assessment Board which provides 17 independent oversight of the line and internal oversight 18 19 functions. These controls will ensure that Millstone's performance will not backslide. 20 21 Additional controls include an Executive Review 22 Board which ensures that safety conscious work environment 23 factors are considered with any significant personnel 24 actions. Engineering Quality Review Boards continue to set 25 or reinforce Millstone's commitment to high standards. And 79 1 the Nuclear Committee of the NU Board of Trustees and the 2 Nuclear Committee Advisory Team provide support and oversight on nuclear issues. I see that nuclear oversight will play a key role 4 5 in improving our future performance. I am extremely pleased with the tremendous progress that oversight has made during this recovery in being intrusive, by focusing the line on the right issues and of setting high standards. And I can assure that this would continue. As the next slide indicates, we will continue to 10 11 help Millstone move to a higher level of performance by 12 evaluating that performance against a criteria that is higher than the restart criteria. We will base our reviews 13 on industry and IMPO standards. This raising of the bar 14 15 will move both units to higher levels of performance and eventually up to a level that is amongst the best in the 16 17 industry. 18 If there are no questions, I would like to turn it 19 back to Lee 20 COMMISSIONER JACKSON: Well, I have a general 21 question before, Mr. Oliver, you summarize. In the January 2.2 meeting we discussed several drain down events that occurred. Have you been able to assess the significance of 23 those events and do any of them meet any of the IMPO 24 criteria for significant events? 2.5 1 MR. OLIVIER: This was with the spent fuel pool? 2 COMMISSIONER JACKSON: Yes. MR. OLIVIER: We have made the assessment, and to the best of my knowledge, they do not meet any of the IMPO 6 MR. BROTHERS: That is correct. There were two 7 events in which we had water move from our safety injection tanks into the reactor coolant system associated with motor operator valve testing and then, finally, the procedural 9 10 inadequacy which resulted in two inches of water from a 11 spent fuel pool to what we call clean liquid rad waste. We 12 have run that past and it does meet the threshold for SOER. 13 COMMISSIONER JACKSON: Okay. So now. MR. OLIVIER: In closing, I would like to touch on 14 two issues. Number one, we have had a lot of discussion on 15 backlog reduction. We have made a commitment to you to 16 17 reduce the backlog. We will keep that commitment. We will 18 put together a plan, work the plan, and we are going to monitor the plan with KPIs, our key performance indicators. 19 20 We will work on the backlog. We understand that working down the backlog is the best way, one of the best ways we 21 can reduce our risk and help focus the organization on items 22 23 that are more important. 2.4 The second issue is that we are committed to our people. We believe we have the right people. We are

independent assessments by nuclear oversight and an

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committed to listen to our people, to make sure that they
     have the skill set that they need to go forward, so that we
     can be successful together, and also to make sure that our
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      people participate with us in moving forward and creating
      alignment, and achieving best of best practice. Thank you.
              COMMISSIONER JACKSON: Thank you. Any further
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      comments?
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               [No response.]
               COMMISSIONER JACKSON: We will take our 12:30
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     break and reconvene at 2:00. Thank you.
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             [Whereupon, at 1:00 p.m., the briefing was
     recessed, to reconvene at 2:15 p.m., this same day.]
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                   AFTERNOON SESSION
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                                                    [2:15 p.m.]
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               COMMISSIONER JACKSON: Good afternoon. We will
     continue with our meeting. We have with us Mr. Eric
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     Blocher, the Deputy Project Director on the ICAVP Project
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      from Parsons, and Mr. Dan Curry, the Project Director, and
      Vice President of Nuclear Services, Parsons Power Group.
              So, gentlemen, please proceed.
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               MR. CURRY: Good afternoon, Chairman Jackson and
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     fellow Commissioners. I am pleased to be here today to
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      present our results from the Unit 2 ICAVP. We did in
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     December of last year submit our executive summary, followed
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     up on January 12th by volume 2 of our report on the ICAVP.
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     On March the 19th we submitted a supplement which dealt with
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     our review of a number of corrective action issues that were
     generated out of the level DRs that we had generated during
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      the inspection. Northeast has responded to each one of
     those documents to the staff in docketed correspondence.
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             I would like to review just a little bit to kind
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      of give you an idea of the objectives and the extent to
      which we inspected Unit 2. As you see from the order in
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     1996 the objectives were to verify for the selected systems
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     that Northeast Utilities' configuration management program
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     had identified and resolved existing problems with the
     design and licensing basis, and that Northeast Utilities had
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     documented and utilized the design and licensing basis for
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documented and utilized the design and licensing basis for those systems properly and that Northeast had established programs and procedures and processes for effective configuration management in the future.

Just a slight clarification to make sure we

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understand that because of the Unit 3 going first, the site-wide programs were reviewed as part of Unit 3, whereas,

we looked at specifically those configuration management 8 changes that have been done on Unit 2 alone. 9 Our structure for the ICAVP was done with three 10 11 tiers, plus our corrective action organization. By far the largest was our tier 1, which performed an in-depth review 12 13 of 11 selected system groups to verify that the systems meet the design and licensing basis. Tier 2 was to verify that 14 15 the system design parameters relied upon to mitigate the consequences of the potential accidents were consistent with 17 the performance of the current system configuration. 18 I would certainly comment that this is something unique to the ICAVP from the inspections that have been done 19 20 in the past, and proved to be a very important portion of 21 the inspection. 22 Our third portion was a verification of the 23 configuration control processes and making sure they had not 2.4 introduced any changes to the unit that might have put them in nonconformance with the design and licensing basis. And this was extensive and I think starts to show the depth and the breadth of our inspections. 2 The tier 1 scope, we were assigned four systems 3 and, really, they comprised 11 of those maintenance group 1and 2 systems. Auxiliary feedwater, high pressure safety 5 injection were selected for our first two system groups, and then radiological release control and the emergency diesel 8 generator were selected secondly. 9 COMMISSIONER JACKSON: Can we have --10 MR. CURRY: If I can just give you some idea of 11 the magnitude, when we look at the licensing and design 12 basis issues, 992 calculations, 1700 components were reviewed, 236 modifications were reviewed in-depth, 337 13 14 operating maintenance and test procedures. We combined that with physical configuration by plant walkdowns, utilizing 15 the application of all the regulatory, programmatic 16 17 requirements, and you start to see the thoroughness with 18 which this plant has been inspected. COMMISSIONER JACKSON: How does the magnitude of 19 20 this project compare to others you have been involved in? 21 MR. CURRY: Certainly, I think the closest thing 22 for us to compare it with would be the support we provided 23 utilities when they were looking at EDSFIs or SSFIs. And I 24 am not sure I can give you just how tremendously much -- how 25 much larger this is. I mean factors of -- give me help 1 here. 2 MR. BLOCHER: Well, the simply comparison is 3 typically in an EDSFI or other inspection, it is a sampling process. This was comprehensive to the point of all design 4 5 attributes, and the key word being "all." MR. CURRY: Maybe a team of seven very senior 6 engineers for five weeks on an SFFI. We spent significantly more man-hours on that, on this effort. COMMISSIONER JACKSON: Did you review include 10 emergency operating procedures? MR. CURRY: We looked at all the procedures that 11 12 would be affected by the design and licensing basis. Just one last point, if you look at -- not only 13

were the systems, 11 systems we looked at, but you had to

you had to go into those interfacing systems and that

touch the interfacing systems was part of the protocol. So

required 562 interfacing points to be reviewed as well. So

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18 when you look at the 61 maintenance rule systems, we looked 19 at this plant. 20 COMMISSIONER JACKSON: Good. 21 MR. CURRY: Tier 2 was the accident mitigation 22 systems review. In this particular regard, there are 29 23 Chapter 14 design basis events, and we looked at every one 24 of these. We didn't sample these, we looked at every one of these. And that also included the 16 that were gone, where 25

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they went back and did reanalysis during the configuration management program performed by the licensee.

This review, again, was extremely extensive,
touching 56 of the 61 systems, where we looked at the
critical design characteristics, and those are the ones that
are required to make sure that when the accident, postulated
accident, should it occur, you are able to mitigate that
once it has been initiated. As well, we looked at the
initial characteristics to make sure that the accident, it
would start within an analyzed initial set of conditions.

A tremendous review that ties the important accident analysis into the design and licensing basis of the plant.

The tier 3 process was to verify the adequacy of the Millstone Unit 2 CMP to identify and correct design and configuration management deficiencies that had occurred previously. As you are aware, this is a much older unit and what we did was we developed five year intervals from the time it came online and sampled all those change processes that occurred, and we tried to have an even distribution across each one of those five year intervals.

Here we have indicated we looked at 460 past changes, and we broke them down into three major areas and 14 subareas. As you see, underneath the three major areas are examples of the type of things we looked at under each

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1 one of these.

This is an independent corrective action verification
program, so the corrective actions were extremely important.
The extent of this, we broke them down into separate
corrective action reviews. For the tier 1 systems that we
were assigned, we did a sampling. We looked at 330 of the
1900 corrective actions that had been initiated on those
particular systems.

Finally, the corrective action sample review.

Then the staff picked non-tier 1 systems for us to do some items of special interest to them, and we reviewed the corrective actions related to those particular items, not related to anything that we had specifically inspected under the ICAVP.

And, finally, we looked at the level 3 DRs that we had generated and the corrective actions related to them.

These are things that we found that had not been identified by NU and to examine their ability to take the appropriate corrective action based upon things that we found that they had not picked up.

In our review of these corrective actions in many cases, we were able to look at the actual implementation as it was done. Because of the status of the plant, some of those, we were able to look at the technical plan, all the technical backup calculations, because in some cases, they

had not yet reached the mode to actually make that testing. 1 Certainly, it has not been done. COMMISSIONER JACKSON: And how would you 3 characterize the actual corrective actions and the efficacy 4 5 MR. CURRY: I think -- and we will talk about that a little bit later, I have got some more statistics. If I could move and do that later. COMMISSIONER JACKSON: Fine. Yes. 1.0 MR. CURRY: I will talk a little bit about deficiency reports, because, clearly, with the protocols the 11 12 way they were, I mean you are doing an inspection and you are communicating back and forth. We have found some 13 14 discrepancies. The findings were identified during our review and at that point, when we identified something, we 15 16 termed it to be preliminary, and we forwarded these 17 preliminary findings to the Northeast Utilities, to the NRC staff, to Connecticut Nuclear Energy Advisory Council, NEAC, 18 19 and to the public via Parsons web site. 20 We closed these discrepancy reports based upon a review of Northeast Utilities' response. In many cases 21 these were written responses supporting by monitored phone 22 23 calls by both NEAC and the NRC staff to resolve, make sure we really understood -- they understood our issue and that 24 25 they had resolved it. So we would close that based upon an 89 1 agreement on the proposed corrective action to be performed. The DR categories were closed in various 3 categories. A confirmed was one that they had not previous identified, and we agreed that indeed it was a discrepancy. There were some discrepancies that after we were provided 6 additional information, that we were able to establish that they indeed had previously identified this and placed this in one of their corrective action programs. 8 The other set was discrepancy reports that later, after receiving additional information, we convinced 10 ourselves that they were non-discrepant. 11 12 And, finally, we had a set that were invalid, and 13 those were ones that a team member had written. Upon further review by other team members, up through Mr. 14 15 Blocher's level, it was determined that that was not a valid discrepancy. 17 I would like to talk a little bit about the 18 results of the review of the findings, as this is one way to measure their performance. 773 valid preliminary DRs were 19 issues, 51 of the invalid DRs, as I had mentioned previously 20 in that category. The level 2 or level 1 and level 2  $\,$ 21 22 discrepancies for DRs involved loss of a system, a train 23 functionality. These are the most severe DRs that were 24 categorized. 25 Level 3 discrepancies would indicate that they had less than full compliance with the design and licensing 2

less than full compliance with the design and licensing
basis, but that system functionality was still maintained.

The level 4 DR represented minor discrepancies which did not
affect the plant design or licensing basis.

We found no level 1s confirmed, no level 2
confirmed, 75 confirmed level 3s on Unit 2. We did go back
and do a review of the corrective actions, and I will speak
on those later. We had 521 confirmed level 4 discrepancies
which primarily were comprised of errors in calculation or

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     did not directly affect the design licensing basis of the
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      plant. 58 were deemed to be preliminary, that were
      previously identified, and 119 turned out to be
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      non-discrepant.
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               COMMISSIONER MERRIFIELD: I have a question about
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      this. This morning, in the presentation we heard from NU,
     one of the presenters stated that some of the reason that
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      there was an increased level of DRs in the ICAVP was in part
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     because their program was slow in getting started, and so
     you sort of go ahead of where they otherwise would have
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               MR. CURRY: Yes, sir.
              COMMISSIONER MERRIFIELD: To what extent do the
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      773 DRs, to what extent do you think that may indicate
      errors of that nature? If you can't answer it that way --
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               MR. CURRY: It has been a long time. I am
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      trving --
               COMMISSIONER MERRIFIELD: Is it a little or a lot?
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      I mean, you know, is that --
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              MR. CURRY: There were certainly, I mean I think
     the level 3s were impacted that way because of some
     programmatic issues that the licensee had identified that he
     had a problem in his programs, but yet had not gotten into
      the detail necessary to determine exactly what the programs
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     were.
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               MR. BLOCHER: Clearly, there was a group of DRs in
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     here that were indicative of the licensee declaring a
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     program finished too early. In fact, there was one system,
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     the aux feedwater system and several programmatic --
               COMMISSIONER JACKSON: Can you move that
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     microphone?
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               MR. BLOCHER: Yes. In fact, there was one system,
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      the aux feedwater system and several programmatic areas that
     the licensee essentially put our review on hold until they
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      could complete further corrective action review of those.
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               MR. COLLINS: I just don't know that I know those
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      numbers.
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               COMMISSIONER MERRIFIELD: I don't either. I was
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     finishing more for significant/not significant versus exact
     numbers. That is fine.
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               COMMISSIONER JACKSON: Actually, in that context,
      I guess, can you speak at all to whether you feel -- and I
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      realize now you are at a disadvantage because none of us
      will remember the numbers from Unit 3, but in terms of what
      you found or the significance of them, how much do you feel
     may have been related to the age of plant?
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               MR. CURRY: Well, clearly, I think Mr. Bowling's
      comments this morning, I mean the age of this unit and the
      quality of the documentation at the time when the plant was
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      originally licensed had a great deal to do with that, and I
      think you commented on the issue of CMP that they were
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      giving great focus to Unit 3. Although they had identified
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     that there was a problem in a program, the protocol within
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     our audit plan to meet the order was such that they had to
     be very specific about their understanding at the time I
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     picked up that piece of paper to look at it, and we got
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     ahead of them, if you will, in that particular regard.
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               If we look at the ICAVP results, and the number of
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errors in drawings, or other types of documentation which

- 19 confirmed level 3 discrepancies, I mean those that have to
- 20 do with design and licensing basis, there are 75. But that
- 21 is really a small number when you look at the thousands of
- 22 things that we reviewed. I mean I have talked about the
- 23 calculations and the modifications and everything that we
- 24 looked at. The number of design and licensing basis
- 25 requirements that we verified compared to the number of

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- 1 level 3s is extremely small.
- 2 I think probably -- there were no significant
- 3 level 1s, there were no significant level 2s, and as you are
- 4 probably aware, there were some preliminary ones. So it was
- 5 not like we were not looking very hard.
- 6 But when you combine that issue from tier 1 and
  - the fact that the accident mitigation systems reviewed in
- 8 tier 2, what we saw was all those systems were capable of
- 9 performing those functions. And to me, I mean that is an
- 10 indication that they have looked at it, they understand it,
- 11 they are able to keep this plant where it needs to be.
- 12 If I can talk about conclusions. They were
- 13 generally effective in identifying problems and providing
- 14 corrective actions related to the design and licensing
- 15 basis. And, clearly, I will tell you the general related to
- 16 the issue we have just discussed, we were ahead of them,
- 17 and, by protocol, they weren't supposed to be in that
- 18 position. So, generally, they were. As we saw them
- 19 shifting their resources to Unit 2, I mean clearly we saw --
- 20 started to see the results we would have expected to have
- 21 seen from people who were doing reviews and turning systems
- 22 over to us for review.
- 23 We did identify also a weakness for the process of
- 24 ensuring that all accident analysis and design inputs were
- 25 consistent with the abuilt plant and the operating

- 1 surveillance procedures, and this was also picked up by the
- $2\,$   $\,$  staff in their reviews of both tier 1 and tier 2. NU has
- 3 addressed this particular weaknesses in docketed
- 4 correspondence with the staff and we have reviewed that as
- 5 well as the staff, and I will sure they will make comment to
- 6 that.
- 7 COMMISSIONER MERRIFIELD: Just one follow-up
- 8 question. Are you satisfied with the way in which NU has
- 9 gone about correcting that identified weakness?
- 10 MR. CURRY: Commissioner, because of the protocol,
- 11 I look at results. I really don't get to look inside of
- 12 their organization, how they do things, so I can only talk
- about the results that we have seen. And, certainly, the results say to me they have done something that has started
- 15 to really pay off. I mean we are starting to see -- one of
- the programs that we identified that needed improvement had
- 17 to do with separation and isolation and, certainly, what we
- 18 saw when we went back to see what things they had done to
- 19 change that program, we were very impressed. So, just from
- 20 a protocol, I don't get to see how they --
- 21 COMMISSIONER JACKSON: So you are saying, right,
- 22 your focus was on these results and less on the programmatic
- 23 and process aspects, except by implication?
- 24 MR. CURRY: By implication. They can tell me they
- 25 are doing things, but I would only hear those maybe from

results of what they do. And so when we get to -- when you see the corrective action results, to me, when they are meeting our level of expectation, that they changed -- they are doing something right. I mean whatever their process was to get there, I am only interested in the results. I 6 don't get to see how they have changed their process. Upon implementation of the corrective actions associated with the level 3 DRs and issues identified by NU. q 10 it is our conclusion that the 11 selected systems reviewed 11 in tier 1 will meet their design and licensing basis, and 12 that all the critical design characteristics associated with 13 the 56 accident mitigation systems reviewed in tier 2 will 14 be consistent with the plant configuration as installed. For the historical changes reviewed in tier 3, NU 15 had not made changes that were technically a problem. All 16 of them were adequate and did not adversely affect the plant 17 18 design and licensing basis. I think the statistics were there was only one level 3 discrepancy written against the 19 20 tier 3 inspection. COMMISSIONER JACKSON: Well, having said that, you 21 22 know, that Northeast Nuclear has proposed to postpone the disposition of the ICAVP related backlog. And so some of 23 24 the Unit 2 items might not be completed until December of 2001. Do you have any views on the postponement of the 25 96 backlog and its significance? 2 MR. CURRY: I heard about it this morning. 3 COMMISSIONER JACKSON: Oh, okay. MR. CURRY: But the thing I think I also understood was that they are only proposing to delay things 5 that were in the level 4 category, that did not have to impact the design and licensing basis. They would not have been level 4s if we did not concur that they were not going 8 9 to affect the design and licensing basis. 10 COMMISSIONER JACKSON: All right. MR. CURRY: I am sure the staff will have other 11 12 comments about that, but that is my position. If they had 13 to do with the design and licensing basis, they wouldn't 14 have been a 4 to begin with. 15 Overall corrective action process, we found to be 16 effective in identifying and correcting the design and licensing basis issues. When we went and looked at and 17 18 sampled 400 system corrective actions, and they had identified and corrected by NU in the review of the 19 2.0 corrective actions associated with our DRs. And I put a lot of stock in the fact that they were able to go and take an 21

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> and come up with a corrective action that got them back into compliance with the design and licensing basis.

issue that they had not been able to find initially. We

wrote it, we agreed it was a discrepancy, and they were able to put together a corrective action program, which gave me

the confidence that they could take an issue, understand it

I mean you think about the other ones, they were

correcting their own things they had found themselves. Here

were ones that they had not been able to find themselves.

So to find a corrective action program that was effective in

that particular area, again, added to our confidence that

they have a good program.

9 We have written a report and I think these 10 represent our findings.

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comments you want to make?
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               MR. BLOCHER: No. I think --
               COMMISSIONER JACKSON: He has covered them all.
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     Okav. We will see if you can recall.
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               Do you have any questions, Commissioner Dicus?
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               COMMISSIONER DICUS: Yes, I have a question. A
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     licensee indicated this morning also in their presentation
      that they are of the opinion that the ICAVP order should be
      closed. Do you agree? Do you have an opinion on that?
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               MR. CURRY: Yes, ma'am. Based upon the review
     that we have done, I think we have, when you look at the
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     objectives of what we were supposed to inspect and be able
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      to say to you that our review indicates that they are within
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      the design and licensing basis and the programs that they
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      are implementing are providing the results that will keep
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     them within that, ves, ma'am.
               COMMISSIONER DICUS: It is not qualified
     otherwise?
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               MR. CURRY: No. ma'am.
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               COMMISSIONER DICUS: Okay. Thank you.
               COMMISSIONER JACKSON: Commissioner Diaz?
               COMMISSIONER DIAZ: No questions.
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               COMMISSIONER JACKSON: Mr. Merrifield?
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               COMMISSIONER MERRIFIELD: No further questions
               COMMISSIONER JACKSON: Thank you very much.
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               MR. CURRY: Thank you.
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               MR. BLOCHER: Thank you.
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               COMMISSIONER JACKSON: I would now like to call
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     forward the following panel to the table. Ms. Susan
     Perry-Luxton from the Citizens Regulatory Commission; Mr.
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     Ronald McKeown from Friends of a Safe Millstone; Mr. Thomas
     Sheridan, a First Selectman of the Town of Waterford; Mr.
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     John Sheehan from the Nuclear Energy Advisory Counsel; and
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     Ms. Tina Guglielmo, Standing for Truth About Radiation; and
2.0
      Ms. Nancy Burton or her representative, Mr. Joseph Besade
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     from Fish Unlimited. Thank you very much. And I forgot Mr.
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     Robert Barron from the Millstone Employee Ad-Hoc Group. I
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      apologize.
               I think that I would like to do is I am just going
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      to go from our left to right, and I will start with Mrs.
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     Susan Perry-Luxton.
               MS. PERRY-LUXTON: I am Susan Perry-Luxton, I am
     from the Citizens Regulatory Commission, a grassroots
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      citizens' group that was formed in September of 1995 in the
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      Waterford, Connecticut community because we feared for our
      safety when Senior Engineer George Gallatis came forward and
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     revealed mismanagement and safety problems at Millstone
     Nuclear Power Station.
               I find it interesting to be here once again under
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      the big tent of the NRC, at the home base of the NRC's
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      traveling circus and dog and pony show. After three years
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     of interacting with the NRC on nearly a monthly basis, the
     time for appealing to this agency for help, or to enforce
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     its mandate is over. We have learned our lesson, now is the
     time to name things as they are.
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              I find it interesting that once again your
     restrictive agenda allotted an hour or more to the nuclear
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     industry and only 35 minutes for citizens' groups, and no
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time for whistle-blowers or concerned individuals that are

COMMISSIONER JACKSON: Okay. Mr. Blocher, any

stakeholders in the nuclear community. For example, Tom

22 Mastrianna, who sits on my right, who has legitimate issues

23 like the defective fire barrier penetration seal and the

- 24 pass issue which impact the whole industry has not been
- 25 allowed to speak.

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Judge Bolwick's recent investigation reveals examples of incompetence in senior management and in the Office of Investigation and leads us to believe us you don't have the will to properly investigate harassment cases in the NRC. You who are mandated by law to protect nuclear workers have ignored and abandoned them in their plight, causing the needless suffering of Mr. Mastrianna and men and

causing the needless suffering of Mr. Mastrianna and men and
women like him. That is truly heartless.

You haven't -- have you seen the front page
coverage in the New London Day revealing the secret memo of
how Waterford's First Selectman Sheridan brought a
professional public relations agent, Ron McKeown, to Bruce
Kenyon with a plan to form a phony independent grassroots

group named the Friends of Millstone, with the intention that it be very useful for public relations in the community

16 and also for testimony in front of this very body, wherein

17 Mr. Kenyon was jubilant and felt it was too good to be true

18 and exclaimed, "Let's launch. Awesome."? Have you seen

19 that? I saw that in my local paper. You choose not to see.

I find it interesting that Long Island residents are deeply concerned that in case of a nuclear accident, under the existing regulations, they have no evacuation plan and no escape, no means of escape. The NRC has closed its mind and their reasonable concerns have been dismissed.

25 Change, meeting community needs is not on the

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NRC's agenda. Regarding Millstone 2 restart, you create criteria and then you don't follow it. You delay your enforcement indefinitely.

Although NU spent countless hours and money fixing problems and retraining, you in the NRC haven't addressed your problems. The incompetence of the SPO in not -- in identifying and not enforcing level 1 severity investigations as cited in Bolwick's investigation and the OIG report. It is appalling.

Regarding Millstone 2 restart, at Millstone right now the person who was involved in violating the law and having Jim Plum take illegal samples into Long Island is still working, as a matter of fact, is site-wide chemistry tech there. The person who was involved in putting people's lives at risk in the 442 valve is still managing people at Millstone. People that have been involved in harassment are still working at Millstone.

There is no time for me to elaborate the list of
examples of the NRC's closed-mindedness. We have no
confidence in the NRC's will to protect our communities and
our health and safety, therefore, a good sufficient reason,
we are opposed to the restart of Millstone 2.

If you have hearts, you have hardened them. If you have eyes, you have blinded them. If you have minds, you have closed them. And if you have souls, you have sold

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them to the nuclear industry long ago.

2 W.E.B. DuBois has a quote, "If this country

continues on its present course, it will become a nation of fools and hypocrites. Fools, because knowing the difference 4 between right and wrong, you choose to do what is wrong. 6 Hypocrites, because knowing what you do is wrong, you pretend to be doing what is right." 7 COMMISSIONER JACKSON: Thank you. Mr. McKeown. MR. McKEOWN: Good afternoon. My name is Ron 1.0 McKeown. I represent an organization which I am very proud 11 to state that I am the one and the only that thought of creating it. That is the honest to God truth as thousands 12 13 of people who have supported Friends of a Safe Millstone 14 have attested to. 15 Before I get started, what I would like to do is 16 just mention our neighbors across Long Island Sound. I 17 think the industry and the NRC is missing an opportunity to give appropriate attention at some level, and some due 18 19 consideration to our neighbors across Long Island Sound. I 20 have the opportunity to speak with a number of the assembly 21 persons and leaders and some of the community organizations 22 over there, and I think the Commission would be well served 23 if it would think that the continuum of options available to 24 Long Islanders may be greater than is perceived. 25 Commissioners Dicus and Merrifield were very

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open-minded when recently Friends of a Safe Millstone met with them and I appreciate that. And to that end, we will be forwarding to the Commission some ideas about what else 3 is on the continuum of options to give our neighbors the 4 same level of consideration and respect that we would want ourselves. So to that end, we will forward that to you. But I do think that the Commission could open its mind a little bit more and be a little bit more creative about some 8 9 of the things our neighbors across the sound could use as a 10 consideration. 11

About a year ago I spoke to you and I told you of whispers that I had heard over the years, whispers of negativity that I had heard at PTA meetings and at church meetings, and with Girls Scouts and Boy Scout groups, and I had heard them for years about Millstone Station. And I talked with you about how often I meet with large numbers of community groups, obviously, unaffiliated with anything energy-wise.

The whispers have stopped relative to the environment, there are no whispers. I am carving out, of course, activist organizations on one side or another, or whatever side. But the truth is the mainstream citizenry no longer whispers and the employees no longer whisper about safety concerns they have. That I could not say to you a year ago, a year-and-a-quarter ago, but now I hear no more

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1 whispers.

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Part of that I think is there's two continuums 2 going on here. There is a continuum of rectification and there is a continuum of normalcy. And the continuum of 5 rectification is really the technical side that you have involved yourselves with Unit 3 and safety conscious work environment. But I would look for the signs of normalcy from the community, and some of those signs are really very 8 clear. In the last eight months the amount of unaffiliated mainstream citizens in Southeastern Connecticut who have 10 11 attended NRC hearings, if you carve out the interested groups, has plummeted to as low as two, three people, to as 13 high as maybe eight or ten, your staff would know better. Last July and last August, I think it was, in the 14 15 spirit of reconciliation giving credit to organizations such as the Citizens Regulatory Commission, Citizens Awareness 17 Network and other organizations, all the mayors and first 18 selectpersons, as well as the state reps and state senators 19 spoke about the need for support, reconciliation of the 2.0 employees. 21 I was at a breakfast meeting of 200-300 community 22 leaders of Southeastern Connecticut where Mr. Kenyon was 2.3 asked to make a promise. He was asked to make a promise to run a very conservative operation, to close it down if there 24 25 was a hiccough. And he has done that, he has kept his 105 promises. We see no promises that he has made that he has not lived up to. Maybe he could make some more, but he has 2 lived up to his promises and now I see some people turning the fact that it played it conservative against him, and that is probably not fair. 5 I think great praise is needed to be given to all the activist groups for a heightened level of 8 responsibility, to the press for reporting, being more sensitive to health and safety issues that are true and 9 10 untrue about nuclear safety. 11 So, in general, we see a great sense of the 12 continuum of normalcy is moving forward as a continuum of 13 rectification is moving forward. 14 And, lastly, just a small sign of how the 15 community is attempting to deal with this and has seen that 16 the NRC, the firm hand of the NRC has stepped forward and is swinging the bat correctly. It is very clear that it has 17 18 reached deeper, and one of those -- just this past two weeks I have had conversations with priests and ministers, and we 19 20 are going to, with some priests and ministers, there is 21 going to be a series of some Thanksgivings at churches where people will be asked to come forward and help to give thanks 22 23 for the rectification, a heightened level of safety and 24 security, as well as the fact that divergent groups have 25 come forward and worked together to make the area safer and the plant safer. So I thank you for your time over the last 1 2 year-and-a-half, and, Chairman Jackson, as you move on, I 3 wish you well. COMMISSIONER JACKSON: Thank you. 4 Mr. Sheridan. MR. SHERIDAN: Thank you. Tony Sheridan, First 6 Selectman of Waterford. I guess it is  $m \gamma \ hope \ that \ we \ can$ stop meeting like this. It has been a long three years. It is not that I don't enjoy your company, and I certainly 10 enjoyed having you to Waterford, Dr. Jackson, but I think 11 that we have come a long way since -- was it valve number 254 that was -- the attempts to repair it, 45, 55 times 12 13 whatever it was? 14 We have come a long way since I had to write a letter to the former President of NU in very strong terms 15 16 suggesting that he rehire Paul Blanche. Paul Blanche was 17 indeed an important critic to have on board, a man of high standing, moral and ethical standing, and that his 18 19 termination from Northeast Utilities was wrong. 20 We have come a long way since I had to have a very 21 bitter argument with I believe a fellow by the name of

Martin. I could be wrong on the name. I hope there is no
Martin working for NRC today, but I think his name was
Martin. When I read in the local paper that there was a
secret meeting planned between Northeast Utilities and NRC

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and I, obviously, felt that there was something very
seriously wrong that they would have to have a secret
meeting, and that anything they discussed couldn't be
discussed in public. That just didn't sound or fit right
with me.

I lost the argument, I wasn't invited to the meeting. But, nevertheless, I think we have come a long way. It has been a long three years, and most of you have been very much a part of it. We have all learned a lot. We are not as naive as we were.

And I say we have come a long way because when it was suggested that Millstone -- I believe the suggestion was made to Bruce Kenyon that Millstone management might benefit by having a Community Advisory Committee, the suggestion was heard and we have a Community Advisory Committee. We call it MAC. We meet on a regular basis.

Most recently when we met with MAC, two, three meetings ago, we discussed the possibility of addressing some of the environmental issues. How can we better do it? Because Lee Olivier had experience with a ring monitoring system in a previous community, that suggestion was brought to the floor and within a couple of meetings, it was approved.

24 I don't know if you know of that, but this is a 25 system that will allow the monitoring of the atmosphere

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1 around Millstone. I believe it will monitor it every two minutes round the clock. And what is most important here, 2 and I can't underline this enough, but what is most important here is that it is not controlled by Millstone. It is controlled by the local community college, Three Rivers College. The high schools in the area, Fitch High School, I believe, Groton High School, New London High School, Waterford High School and East Lyme High School, and I believe two or three communities in Long Island will be 10 eligible to receive the equipment, the computer equipment and the monitoring system to partake in this study. In 12 Waterford we are going to have a curriculum built around it 13 for the junior high school and high school students. 14 That couldn't have happened -- that wouldn't have happened three years ago. It simply wouldn't have happened. 15 16 We wouldn't even have had an opportunity to bring that kind 17 of an idea to the floor. It happened today and I am proud to say that it is a result of the type of enlightened people 18 19 we have now in management at Millstone. 20 Will they make mistakes? I am sure they will.

20 Will they make mistakes? I am sure they will.
21 They will continue to make mistakes. But at least now we
22 know about them, and we have an opportunity to work with
23 them to correct those mistakes.
24 I want to talk a little bit about -- Ron brought

I want to talk a little bit about -- Ron brought up the whole question of the people in Long Island. I

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listen to -- I happen to live close to the water, my

2 favorite radio station is NPR out of Long Island. And I

know the people over there are genuinely concerned, and I

4 gather there are some here today. And I want them to know

that I have a family in Waterford. The majority of people who work at the plants have families in Waterford. The people who serve on our boards and agencies, our planning and zoning, our Conservation Commission, have families. We are a nuclear community. We perhaps have a 9 10 little of an advantage here in that we grew up with nuclear 11 power. At any one time of the week or month, we have 25 or 30 of the most powerful nuclear power vehicles going up and 12 13 down the Thames River. That has been happening for the 14 better part of 40 years, so we are perhaps more accustomed 15 to the whole concept and understanding of nuclear energy. I recognize and acknowledge the residents of Long 16 17 Island who have a concern. But what I would like to do is reach out and have them come to Waterford. I will see they 18 get a tour of the plant. They don't have to come through me 19 if they don't want to. They can go directly to the plant 20 21 themselves. I am sure the people at the plant can see that 22 they will get a tour. 23 I can introduce them to some of finest scientists in the world who live and work in Southeastern Connecticut 24 25 with the nuclear industry. These people also have families 110 who are born, brought up and reared in Waterford and New 1 2 London and the surrounding community. Are we concerned? Of course we are concerned. We want safe plants, but I think we finally have a management at Northeast Utilities who are willing to work with us, who 5 6 recognize that they have to be sensitive to the community and actions speak louder than words. They are being sensitive to the community and for that, I very much 8 9 appreciate it. 10 Finally, trust. Community trust is very, very hard to regain. It was lost, but the ring monitoring system 11 12 and the other ideas that are being floated before management 13 to help deal with the lack of trust and the regaining of that trust are being heard, and for that, I much appreciate 14 15 I would like to thank the Commissioners for their 16 work. I know, Dr. Jackson, you have come to Waterford a 17 18 couple of times already. That was very much appreciated 19 and, hopefully, before you vacate your chair, we can have 20 you back to bring some closure to this rather sad and 21 sorrowful three years. Thank you very much for your time. 22 CHAIRMAN JACKSON: Thank you. 2.3 Mr. Sheehan. 24 MR. SHEEHAN: Chairman Jackson, NRC Commissioners, thank you for this opportunity to participate in the public 25 111

meeting on the restart of Millstone 2 nuclear power plant. 2 My name is John W. "Bill" Sheehan, and you can blame my mother for the "Bill." I'm a resident of Waterford, Connecticut, and a member of the State's Connecticut Nuclear 4 5 Energy Advisory Council, NEAC. At prior meetings in written statements the NEAC cochair, Terry Concannon, and vice-chairman, John Markowitz, have described the statutory 8 basis, charter and activities of NEAC, and unless you require additional information, I won't give it. I do want to add, though, a thank you to the 10 11 Commission and its staff for the cooperation that they have given NEAC when our only pulpit is a bully pulpit, because 13 we're just a group of volunteers, for participation in the

14 ICAVP process, and the ability to be involved in the cobriefings. Our last meeting was a combined meeting with 15 your staff in briefing the public, and I think it was very 16 17 successful and I hope that we can continue to do that. My remarks concerning the readiness of Millstone 2 18 for restart -- I'm a former commanding officer of a nuclear 19 20 submarine, the USS Daniel Webster, SSVN-626 Gold. With that past experience in mind, NEAC requested and Northeast 21 22 Utilities granted permission for me to become badged for 23 unescorted access to the Millstone site. So for over a year 24 I have periodically monitored the activities in the control rooms of Millstone's 2 and 3 and report back to NEAC. 25

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1 My first observation of the Millstone 2 watch
2 standers was in September 1998, because obviously before
3 that I was watching Millstone 3. I'd like to share my
4 impressions of the past seven months with you. Although
5 your staff has spent many more hours than I in observing and
6 tracking the events, I hope my perspective will be useful as
7 you make your decision concerning the restart of Millstone
8 2.

I have included copies of each one of these monitor reports as an enclosure to the written copy of my testimony if you care to look at them.

All of my observations take place after normal working hours or on holidays and weekends, because obviously I am paid to do something else. My comments are provided to the Millstone 2 director of operations for review and for any action that he felt appropriate.

I have found the watch standers to be formal in their communication with each other concerning plant operations. The shift turnover procedures are thorough. Watch section briefs, whether of a pending evolution or the daily brief, were very complete. The operators were mindful of reactor safety during the routine conduct of their watches.

It's apparent to me that the lessons learned from Millstone 3 had been carried over to Millstone 2. When I

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1 started doing these monitorings at Millstone 3 I would have significant pages of comments. I have to say that in the seven months I've been making these snapshot visits to 4 Millstone 2, my major comment, which was early in my visits, 5 was that the simultaneous turnover of watch stations during watch relief may make it difficult to monitor potentially changing plant conditions when the plant was operating. At 8 the time I observed this, there was no fuel in the core. This morning Chairman Diaz asked how the, if you 10 want to call it. to use the term that we use in the Navv. 11 the deck plates felt about some of this. I also had the 12 opportunity to overhear what the operators talked to each other about concerning some of the things that were going on 13 14 at Millstone. And believe it or not, in the reorganization 15 process, some of the control room watch standers and so on 16 were actually very enthusiastic about getting their resumes

19 3 -- who was a control room operator when I started
20 monitoring is now a unit supervisor who has been moved up as
21 part of his qualification process and as part of their

ready to try to go on to some other position. In fact, I

know one of the watch standers -- this is over at Millstone

21 part of his qualification process and as part of their 22 reorganization.

2 reorganization.

In summary, it's my personal opinion, and I have

to say personal opinion because there was no vote of NEAC or

25 anything like that, that the front-line watch standers in

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fact are ready to restart Millstone 2. They have the right 1 2 mixture of enthusiasm and conservatism that I think is necessary to operate a nuclear power plant.

So subject to your questions, this concludes my 5 comments, and I thank you for your attention.

CHAIRMAN JACKSON: What about the balance of people in the plant? Do you ever have the opportunity to observe equipment operators and --

MR. SHEEHAN: I spent most of my time watching how things go in the control room. One, because it's easier for me to be more familiar with that. I've walked through the plant, and I'm impressed with the plant cleanliness and how they've maintained it, and I do talk to the operators when they come into the control room to see how they're -- but most of the time I spend just watching their interaction.

I found from my Navy days that if you kind of 16 17 blend into the background and they are used to you being there, that you learn a lot of things just by listening, and 18 19 that's the technique that I've used.

CHAIRMAN JACKSON: Mr. Barron. 20

MR. BARRON: Good afternoon, Chairman Jackson and 21 2.2 Commissioners of the Nuclear Regulatory Commission. I would 23 like to thank you for the opportunity that you've given to Millstone Employee Ad-Hoc Group to speak with you today. 24 25 I am Robert E. Barron, a former shift manager on

1 Millstone Unit 2, recently promoted to manager of online maintenance for the Millstone Station. But it's as a member of the Millstone Employee Ad-Hoc Group that I'm here to 3 speak to you today. I am joined by two of my coworkers here in the audience, Donna Harrington Burnes and Edward F. Dunden. 6

Although I am the one person sitting before you today, I am privileged to speak on behalf of the 1,477 Millstone employees who signed this letter I'm presenting today pledging our support for the safe restart and operation of Millstone Unit 2. I'd like to take a moment and read from the letter

13 Dear Chairman Jackson, Commissioner Diaz, Commissioner Merrifield, Commissioner Dicus, and 14 Commissioner McGaffigan: 15

As workers at Millstone Station, we know we are the front-line people most responsible for the safe operation of the Millstone Nuclear Power Station. In July of 1998 we restarted Millstone Unit 3 and have operated the unit for the last 10 months, demonstrating our commitment to safety and conservative decision making. We have also 22 demonstrated our commitment to a strong, safety-conscious 23 work environment.

Millstone Station has developed and implemented an excellent Employee Concerns Program. Our safety-conscious

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work environment is strong and effective because we, the workers at Millstone Station, own it. We are an empowered work force. We do not tolerate a lowering of standards, a compromise of safety, or a neglect of our commitment to do the right thing. We, the workers at Millstone Station, are prepared to demonstrate our commitment for the safe operation of Millstone 2.

Now let me explain why it was a very easy decision 8 9 for me to sign this letter. As the shift manager, there have been many decisions that I have made or have been 1.0 involved in making that have impacted the organization and 11 12 the unit as a whole. If there was a degraded plant 13 component that I wanted to be repaired, it was repaired. If 14 a change in schedule was required to be made to support the needs of the plant, it was supported. I have been supported 15 16 by my management in decisions and in changes in schedules that I have made, and just as important, I trust management 17 18 to give me that support.

Why did I make those decisions? Because I was and I continue to be responsible for doing the right thing regardless of what position I filled in the organization.

When I was in senior reactor operator license school, my responsibilities to operate the plant safely and to protect the public were clearly explained to me, and I readily took ownership of these responsibilities.

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But it was not just me. Every licensed operator at Millstone Station has taken ownership of these very same responsibilities. Our responsibility to operate the plant safely and to protect the public has been and will continue to be a real part of every decision that we make at Millstone as we operate our plants. We recognize that doing what is right, conservative decision making, placing safety and quality as our first priorities is what we must do.

We are not just employees at Millstone, but we are also members of the community, our community. The 1,477 signatures on this letter represent a commitment to our friends, our neighbors, our families, our children, and our grandchildren.

When I look around Millstone Station, I see the

When I look around Millstone Station, I see the dedicated professional people who care about doing and being the best at what they do. Millstone Station is full of some of the best people in nuclear power who could go anywhere in this industry, but they choose to continue working at Millstone.

I am proud to be an employee at Millstone Station.

We are certainly making a difference. We have taken

Millstone Station from a position of weakness and are moving
towards excellence. We are proud of that accomplishment.

We as a team with a unified vision and common goals will
strive towards making Millstone Station a top performer.

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On behalf of the employees of Millstone Station, I
respectfully request that you approve the restart of
Millstone Unit 2. If you have any questions, I'd be happy
to answer them at this time.

CHAIRMAN JACKSON: Ms. Guglielmo, please.

6 MS. GUGLIELMO: Hi. I'm here representing
7 Standing for Truth About Radiation Foundation, which is a
8 member of the growing Coalition against Millstone, which was
9 refused the right to speak today even though they represent
10 over 10,000 Long Island residents that live within the

designated -- federally designated EPZ, the ingestion

12 pathway zone.
13 I was asked to speak on their behalf, but in five

14 minutes I feel it's an unreasonable request.

5 I'm here to discuss Long Island's readiness for

17 restart. This is a unique situation because of the fact 18 that Long Island is a densely populated island that is 19 unable to evacuate in the event of a radiological emergency. This is an issue related to Unit 2 restart. 20 21 NRC defense-in-depth safety philosophy is based on 22 the concept that the NRC must have reasonable assurance that adequate protective measures can and will be taken in the 23 24 event of a radiological emergency. A philosophy is a way of 25 thinking that is applied to any decision that a body makes. 119 What assurance have you been given that Long Islanders can be adequately protected in a radiological emergency? Can 2 anyone answer my question, please? COMMISSIONER DIAZ: I think that the Commission 4 5 has for a long time set up a series of measures, okay, that are built one upon each other that provide reasonable and adequate protection. The exclusion zone, everything that we have done, built on the principle that we are, you know, in 8 a reasonable manner, not 100 percent certain, have done 10 everything that is possible as an agency to make sure that 11 public health and safety is protected. I have never seen anything that anybody has 12 13 brought up that has, you know, a sound technical basis to 14 deny that. And if it exists, then I think this Commission 15 will be very open to see it. We have done that. We have done it consistently. Okay? We have, you know, established 16 17 it, okay? Not only here but anywhere in the world that the 18 exclusion zones and the emergency preparedness that we 19 require in this country, you know, are protective of public 20 health and safety. 21 AUDIENCE MEMBER: Chernobyl. Did you ever hear of 22 Chernobyl? 23 MS. GUGLIELMO: I think that the idea of 24 Federal-level planning of ten miles being adequate is based on the concept that beyond that ten miles the State and 25 120 1 county emergency agencies will take over the protective 2 measures. That's a comment that Bill Travers made at the Jamesport meeting held on Long Island before the Unit 3 3 4 restart. He was trying to explain to us that the NRC doesn't make the statement that after ten miles there's no risk, but that after that ten miles, the State and county is 6 7 responsible for providing emergency planning. But our State and our county are not providing us with any emergency planning. They're not able to. We have 9 10 not been given any assurances by anyone. All the emergency managers of the east-end townships with the exclusion of 11 John Rano, who is in Southold and is within the ten-mile 12 13 Federal level zone, the rest of the townships, their 14 emergency managers have no instruction guides, no manuals of how to proceed in the event that there's an emergency 15 regarding Millstone. And they're within the federally 16 designated 50-mile EPZ zone. 17 18 I informed these emergency managers that they're 19 in that zone. They didn't even know that. That's not 20 adequate protection. It's not even close. I mean, you say -- it's been acknowledged here 21 22 today that the safety-conscious worker environment at 23 Millstone is still fragile. Well, so is the position of

Long Island residents. This is a unique situation. We're a

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restart. Long Island is most certainly not ready for Unit 2

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1 consideration.

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2 When the five emergency shutdowns occurred at Unit 3 in the past year, residents would call my house, sometimes late at night, in a panic, to ask me how bad it really was: Should they be getting ready to try to get out or do something to prepare for responding to these emergency shutdowns, which we were told stress and strain every safety 8 system in the plant? I'd rather provide them with your home phone numbers, because I cannot provide any assurance to any 10 of these people who are calling me up.

Recently there was a fire in Connecticut, last week. The smoke from that fire reached Long Island in only an hour. People who saw the smoke told me their blood turned to ice in their veins because they thought it was Millstone. They could see it from Montauk Point. I want to submit copies of our local paper and all the editorials that came up, because they clearly illustrate the lack of public confidence.

People should not be expected to live with the 19 20 fear of being trapped in a radiological plume. Every level 21 of our government has made official statements of opposition to the operation of this plant -- our mayors, our town 22 23 supervisors, our county legislators, our State assembly 24 members, our State senator, and our Federal Congressman.

25 What more do we have to do to make you acknowledge the

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unacceptable risk we are subjected to by the operation of this plant? It was a mistake to site it so close to a populated island in the first place. Only you have the authority to correct this mistake.

You are mandated to protect public health and safety. Long Island cannot be protected from the impacts of an accident at Millstone. We refuse to participate in this Russian roulette any longer, and I'm here to put a human face before you that lives in daily fear of being trapped in a radioactive plume.

I am also here to submit two legal petitions today to suspend the operating license of the Millstone Station based on -- one is based on the fact that the Fishers Island plant is still inoperable, and you're not supposed to be running that plant under those conditions. I am also submitting 5,000 signatures of Long Island residents calling for the shutdown of Millstone.

CHAIRMAN JACKSON: Thank you very much.

19 I think that Commissioner Diaz captured well what 20 the belief of the Commission is relative to emergency 21 planning and our view of the safety. I have taken note of 22 the fact that you've indicated that you feel that those 23 State officials who in fact are responsible outside the ten-mile zone are not adequately prepared, and I will have 2.4 25 our senior managers look into whether there is a gap in that

regard, because it is a State responsibility. But we will look into that. And so I'm indicating this to our regional 3 administrator and our executive director for operations. Mr. Besade.

MR. BESADE: Thank you, Dr. Jackson. 5

What I have here is a petition opposing the Unit 2restart, and it's a petition from responsible people in

several walks of life, including former nuclear pipefitters, a retired game warden, the majority of the members of the 10 Nionic Bay Commercial Fishermen's Association, and large numbers of sport fishermen and many others. These 11 12 responsible citizens who signed the petition state they 13 would prefer to pay higher taxes rather than continue to 14 live in an unsafe environment caused by Millstone. I also enclose a one-hour videotape of nuclear 15 16 safety issues, a TV show of 4/12/99 with Susan Perry-Luxton 17 as host, Tom Mastrianna, who was refused a chance to speak 18 here today with the Commissioners present here today. He 19 brought a four-inch pile of the latest documents of 20 violations present on the site today. I want the word of the Commissioners present here today to promise to give me 21 their word they will view this tape before making a decision 22 to let the Unit 2 restart. 23 24 The people who signed this petition believe an 25 accident is imminent. Following the past history of NU and

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the overseer, the NRC, who let the Millstone and Connecticut Yankee personnel, through ignorance or collusion, destroy 3 the environment and the people's lives around the plants, in order to justify the bottom line of money, I personally have witnessed the depletion of the many different species of 5 fish in our area since childhood to my senior years. As a former union pipefitter, I have witnessed the double standards conducted by the contractor, the utility, 8 the unions, the NRC, whose job it was to protect the public, yet saw it was best to not bite the hand that feeds them. 11 As a union foreman, if I gave an order and a person's life 12 was lost, I would be held responsible along with the 13 contractor I work for. I would like to see you, the five Commissioners, held in the same standards as others in 14 15 opposition.

I am continually being told by the people in power mentioned above you are not going to win, do what you've got to do. Well, let's look back since a brave number of men came forward to put their livelihoods on the line exposing defects in the plants and the NRC's minimal involvement in fines. What bothers me most is the NRC's statement don't you think NU has suffered enough financially? It is not the NRC's position to worry about the financial condition of a utility. Their sole purpose is to be a strong overseer and protect the public whom they serve.

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1 I wish to allot my remaining time to Mr. 2 Mastrianna to address the very important safety issues that will serve to prove that the licensee is in violation of their own safety and license requirements as required under 4 5 Federal law. Thank vou. CHAIRMAN JACKSON: Thank you. Any questions? 8 MR. MASTRIANNA: Can I just present a statement 9 for the record and put some things in the record? CHAIRMAN JACKSON: You had indicated you were 10 11 going to give these documents to our secretary and that you 12 would submit your written statement for the record, as  $\ensuremath{\mathsf{I}}$ 13 14 MR. MASTRIANNA: For the record, my name is Thomas 15 J. Mastrianna, a former long-time employee of Northeast

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CHAIRMAN JACKSON: Thank you very much.
               MR. BESADE: Thank you.
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               CHAIRMAN JACKSON: Commissioner Dicus, any
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     questions?
               COMMISSIONER DICUS: No questions. Thank you.
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               MR. BESADE: No questions for me?
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               CHAIRMAN JACKSON: Commissioner Diaz?
               COMMISSIONER DIAZ: No, thank you.
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               CHAIRMAN JACKSON: Commissioner Merrifield?
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               COMMISSIONER MERRIFIELD: No, thank you.
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               CHAIRMAN JACKSON: I will certainly view your
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      videotape before I --
               MR. BESADE: Thank you, Dr. Jackson.
               I wish the other Commissioners also to see it,
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     because I want them -- they're all in charge of making the
     decision whether this plant starts or not, correct?
              CHAIRMAN JACKSON: Right, but they have to speak
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      for themselves.
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              I'm going to call forward the NRC staff.
               Before you begin, Commissioner Dicus, who as you
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12
     know has a background in emergency planning, emergency
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     preparedness, has indicated that in fact we need to check
     with the New York Emergency Management Agency to determine
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      what in fact is in place, because an ingestion pathway
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      exercise has been done, and if the 50-mile ingestion pathway
     planning has not reached the counties and townships on Long
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     Island, then that should be done. And so I'm going to ask
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     you to check on that, and I will give you this.
               DR. TRAVERS: Chairman, I may be able to make a
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      comment on that based on a letter we have from FEMA that
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     involves that very exercise.
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               CHAIRMAN JACKSON: I'll give you that anyway.
               DR. TRAVERS: Sure. Absolutely.
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               CHAIRMAN JACKSON: But you're welcome to make the
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     comment.
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               DR. TRAVERS: Sure.
               CHAIRMAN JACKSON: Um-hum.
               DR. TRAVERS: But let me -- I should begin --
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               CHAIRMAN JACKSON: Why don't you in fact go ahead
     and make the comment --
               DR. TRAVERS: Let me make a comment on that. We
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     were interested in the comment as it was raised, and Sam
     happened to have a copy of a letter we received from FEMA,
     December 29 of 1997 indicating that their report or -- yes,
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11
      a copy of their report associated with an August 8, 1997
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     full participation plume pathway exercise occurred actually
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     on October 8, 9, and 10 of 1997.
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             In that letter FEMA indicates that the
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     participants in that exercise included the State of
     Connecticut, the city of Groton, the towns of East Lyme,
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      Groton, Ledyard, Lyme, Montville, Old Lyme, Waterford in
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      Connecticut, and the hamlet of Fishers Island in New York,
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      the city of -- let's see, the city of New London. I thought
      I saw New York State in here as well. Let's see, where was
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     it? Oh, Fishers Island and New York State fully
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     participated in these exercises.
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              That's all I can say about it right now, but as
     you point out, Commissioner, there is a 50-mile ingestion
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     pathway in addition to the ten-mile exposure pathway that is
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tested from time to time and it would include Long Island as
      well. So the expectation, and we can certainly check --
               CHAIRMAN JACKSON: I think the point is let's just
 4
      check.
               DR. TRAVERS: We need to check into it.
               CHAIRMAN JACKSON: Right.
               DR. TRAVERS: To make sure that there is no gap.
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               CHAIRMAN JACKSON: Right.
               DR. TRAVERS: We'll be glad to do that.
               CHAIRMAN JACKSON: Okay.
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               MR. COLLINS: Chairman, just for a point of
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     elaboration, we are aware of that particular circumstance,
     and Tom Essig, the section chief of NRR over the emergency
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      preparedness area has experience in that area, has talked to
      the licensee, and can in fact update you on the
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     circumstances if you'd like. If not, we can do it.
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               CHAIRMAN JACKSON: We can hear from him on his
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     discussion with the licensee, but we're talking about
     checking with the New York State --
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               MR. COLLINS: Right.
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               CHAIRMAN JACKSON: Emergency Management Agency.
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     That's what I've asked you to do. But I'm happy to hear
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              MR. COLLINS: This is a result of coordinating
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     with the State, both Connecticut and New York.
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               CHAIRMAN JACKSON: I've asked for a specific input
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      from the State.
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              MR. COLLINS: I understand.
               CHAIRMAN JACKSON: That comes from the State based
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     on your request.
               MR. COLLINS: Right.
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               CHAIRMAN JACKSON: Okay?
               MR. ESSICK: Would you like me to speak to the
     ingestion pathway issue for -- ingestion pathway? I don't
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10
     believe that there's been an ingestion pathway exercise done
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      on Long Island that was --
               CHAIRMAN JACKSON: Okay. So --
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               MR. ESSICK: There is one planned for the future.
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              Fishers Island is technically part of the ten-mile
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     EPZ
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               CHAIRMAN JACKSON: Right. But not for Long Island
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     as such.
               MR. ESSICK: It has been included. But an
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19
     ingestion pathway exercise has not been accomplished on Long
20
     Island.
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               CHAIRMAN JACKSON: Okay.
22
               Okay, Mr. Travers.
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               DR. TRAVERS: Good afternoon, Chairman. As you
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     know, the staff has been continuing extensive oversight
     activities in connection with the three-pluyear shutdown
     of Millstone Unit 2, and today we're here to discuss with
     you our assessment of the issues related to the potential
     restart of Millstone Unit 2. As you indicated, Chairman, at
     the beginning of this meeting, in SECY-99-109 we provided
     the Commission a written summary of our assessment of the
     issues that we have been following and periodically updating
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7 the Commission on.
8 In addition, in that paper we indicated to the

Commission that the staff believes that the order, the ICAVP order, has been satisfied by virtue of the actions taken by 10 NU, Parsons Power, and the NRC staff, and also we 11 12 recommended the Commission provide its restart authorization for Unit 2. So let me introduce the people at the table. 13 14 and we'll get right into our presentation, rather than take 15 any more time. 16 Sam Collins, of course, is Director of the Office 17 of Nuclear Reactor Regulation, and Hub Miller, the Administrator of NRC Region I. Gene Imbro is the Chief of 18 19 the Mechanical and Civil Engineering Branch. Helen Pastis is here, and Wayne Lanning is the Director of the Division 20 of Reactor Safety in Region I. And with that, let me turn 21 2.2 it over to Hub to begin the staff presentation. 23 MR. MILLER: Okay. Thank you, Chairman and Commissioners. We will do three things. First, describe 2.4 25 very briefly the inspection and oversight activities of the 131 staff at Millstone. Secondly, present our observations. And then thirdly, draw or present our conclusions and make recommendations regarding restart. 3 As Bill mentioned and as you've heard today, and as you well know, NRC activities at Millstone have been intense. In addition to the direct involvement of the 6 Commission, of course, Office of Special Projects was 8 formed, and carried the lead through the restart of Unit 3. Upon the restart of Unit 3 last August, all of the 9 10 functions at staff level involved with oversight and 11 inspection were returned to the region except for the area 12 of the design inspections that Gene will talk about and the 13 area of safety-conscious work environment and employee concerns. While the function returned to the region, it was 14 15 maintained as a special inspection directorate under Wayne's -- Wayne Lanning's leadership, reporting directly to 16 17 me, which was still providing a heightened level of 18 oversight beyond what would normally occur for a plant. 19 Next slide. CHAIRMAN JACKSON: Since I do want to ask a 20 21 question about safety-conscious work environment, what's 22 been the recent trend in terms of Millstone's site allegations received and -- both in terms of numbers and 23 24 significance? 25 MR. COLLINS: I will address the numbers, Madame 132 Chairman, perhaps you get give regional experience on the issues. The trend at Millstone, going back to '97, looking 2 in the aggregate total number would be 57, '98 would be 31. So far in '99, based on the first quarter, it is 11, so if you project that over 12 months, it would be at 44, so the 5 trend would be increased. 6 An analysis of that trend, and it is probably 8 pretty mature to make any conclusive analysis because we are looking at one quarter's information, but an analysis by Ed Baker, who is the agency allegation advisor, would indicate 10 11 that its history would show it is not unusual to have an 12 increase at the time a plant prepares for restart, including 13 carrying through probably the first period of restart. But,

calendar year '98 was six, and, again, that is compared to 31. And the median so far in calendar year '99 is one.

the significance of the issues.

again, I have to be cautious with that because it depends on

The average median, if you will, number for

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Again, if you cascade that to four quarters, it becomes

four, as opposed to 44. So the plant is still at an 20

21 escalated level and the trend is increasing.

MR. MILLER: And I think it is also important to 22

23 point out that we are still in process in evaluating these

24 allegations. So it is one thing to count just the number

and it is another thing to look at whether they are

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substantiated or not, which I don't think we can speak to here today. But more broadly, we will get into this kind of as we speak. I think in terms of the fundamentals that are

required for a strong safety culture and safety conscious

work environment, generally speaking, it is positive, but 5

that is getting ahead a little bit.

COMMISSIONER JACKSON: Fundamentals are as fundamentals do.

MR. MILLER: Yes. And that is what I am talking 10 about, what we observe. As they perform, not just as they 11

talk the program. 12 Oversight activities -- if I could have the next 13 slide. As you are aware, we have conducted our activities 14 at Millstone following the processes that are framed in Manual Chapter 0350. This is the chapter, the procedure 15 16 that applies to plants that are in a shutdown status. And

17 it is really that document that provided the framework and the discipline to do a number of things.

First of all, make sure that our assessments, the work being done by Millstone is complete and comprehensive in addressing the issues that are essential to address prior to restart, to assure that there is adequate coordination among the many groups are involved. The activities at Millstone have involved many groups in the region, but, of

course, also, many groups in the headquarters office, not

just in the inspection arena, but there is a lot of activity in the licensing arena, especially in the resolution of issues that came out of the design inspections at Millstone.

4 Also, it served as an important tool to 5 communicate with the licensee what our expectations were, and the public, over which issues of the many issues that exist there were ones that needed to be resolved prior to 8 restart, and they do that upfront.

The second thing to talk about regarding the process is that it was guided on an ongoing basis by a panel of senior managers and staff from both the headquarters and region. Wayne Lanning led the so-called Restart Assessment Panel which assured that adequate resources were being applied to the issues as we conducted our oversight activities over the past several years.

16 There is a list here which I won't go through in 17 detail. This is a shortened list. There are some 55 items that were identified in the restart action plan as issues 18 requiring resolution prior to restart. They included, of 19 20 course, the broad issues such as safety conscious work 21 environment, employee concerns, and the ICAVP, the broad 22 area of corrective actions, procedure upgrade, quality 23

assurance and so on.

Throughout this process, also, an important 24 25 element has been interaction with the public. We have held

meetings with the licensee in an open arena. Members of the public were offered the opportunity to observe and often did 2 observe our technical meetings and meetings at the site. But beyond that, also, we met periodically with the public, 4 held meetings every six to eight weeks where we would 5 typically summarize the nature of the inspections that we were performing and what observations we made and offer 8 opportunity for comment and discussion on those findings. Next, if I could just speak just briefly about the nature of some of the more significant inspections. First, 10 11 I think it is important to point out that we have maintained 12 at Millstone an expanded site coverage. We have had two 13 extra resident inspectors and, in fact, I would like to 14 introduce Dave Bowler, who is the Senior Resident Inspector. 15 He is here somewhere. COMMISSIONER JACKSON: He is behind you. 16 17 MR. MILLER: Behind me. There he is. And Mr. Jim 18 Lingle, also, the Branch Chief from the Region is with us. 19 Dave Lundy, who is in charge, if you will, on-site. The 20 residents are backed up, though, by many specialists, both 21 from the regional office and from the office of -- from Sam's office, looking at selected, specific issues that we 22 23 were in our restart list. 24 We conducted a number of major team inspections. You have heard about them today on a number of occasions. 25 The so-called 40500 team inspection, which is an inspection 1 that focuses principally on corrective actions. We also 2 assessed certain aspects of the Employee Concerns Program in that inspection. This is an inspection, just to give you a 4 sense of it, that included eight inspectors for two weeks. We conducted an operational safety team inspection 6 7 which was just completed last week. This was an inspection that was done at the very end of the preparations for restart by individuals who had not previously been involved in inspections at Millstone. It was a dozen inspectors, 10 including inspectors from other regions and contractors. 11 12 13 the issues that had been previously inspected, to sample to

The idea was for this group to come in and to sample many of 14 give additional confidence that the observations that we 15 were making were correct and accurate, and this involves. 16 among other things, a heavy focus on operations in the 17 control room, off-hours. 18

We also timed it to observe activities as the licensee began to change the configuration of the plant. We learn a lot about, especially after a long shutdown, there were questions this morning about, you know, what do we see? What confidence can be have that after this long period that the operators are ready? And so we felt it important to watch a lot of the mode changes and other activities as they reconfigured systems and did final testing.

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> Gene Imbro will talk, of course, about the very 1 2 extensive inspections that we did in the design arena. 3 I want to say also it is important -- there were questions this morning about the 17th area, engineering 4 quality. Engineering runs through much of this and it is a 5 6 croscutting issue, and we get our insights through -- some of these inspections perhaps more than others, but in really 8 all of the inspections, we are assessing broad areas such as 9 corrective action. Engineering is an issue. And, in fact, as I turn this over to Wayne and to Gene, we have organized

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     per se, but we have chosen to frame them more broadly,
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      because it really is through all of these inspections that
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      we have gotten our insights.
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               So at this point, unless there are more questions?
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               COMMISSIONER JACKSON: Well, I do have one.
     During the January 1999 Commission meeting on the closure of
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     the order related to employee concerns and safety conscious
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      work environment, the staff discussed performance of
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      inspection procedure for 0001, resolution of employee
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      concerns. And I am interested in how this procedure is
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     being factored into your plans?
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              MR. MILLER: We owe you an answer on that on May
     10th and we will provide that answer. But we intend to do a
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     number of things with respect to employee concerns. In
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      addition to the inspections that we will do, we will be
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     following the quarterly reviews that Little Harbor will be
     doing with the licensee and monitoring --
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               COMMISSIONER JACKSON: Let me stop you for a
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5
      second. What are you going to tell us on May 10th, what you
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     are going to do, or that you have done it and some results
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               MR. MILLER: You asked for us to tell you what our
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      plan was.
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               COMMISSIONER JACKSON: Okay.
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              MR. MILLER: And we will give you a plan on May
12
     the 10th. We are still coordinating that, the program
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     office and the region.
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              COMMISSIONER JACKSON: Okay.
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               MR. MILLER: Let me stop there and ask Wayne to
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     continue.
               MR. LANNING: Good afternoon. I am going to
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      address the operations, maintenance and surveillance. The
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     next slide, please.
               Operations are adequate to support restart. This
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      conclusion is based on the staff's assessment of the conduct
     of operations and the support to operations. For example,
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     the fuel reload was performed well, and essentially
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      event-free. Also, operator performance during the heat-up
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     has been acceptable, although there were some minor valve
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     alignment problems. These pipes --
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              COMMISSIONER JACKSON: Wayne, when you talk, could
     you speak to what makes them minor? Because the Commission
     has actually gotten guite a bit of correspondence on this
      issue of valve alignments.
               MR. LANNING: I will be glad to. They are minor
      in the sense that they really were not safety significant.
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     They involved additions of inventory to the reactor coolant
      system in two cases. Another case involved a reduction of
     water from the spent fuel pool, a small amount. All of
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     these were attributed to procedure problems, and a lack of
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      adequate planning.
              All these three events occurred at a time when
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     there was increased activity in the control room and so, as
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     a result of these events, Northeast stopped activities, took
      a standdown, did a self-assessment and, really increased the
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     amount of resources available to minimize distractions to
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      the operators in the control room.
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               So it was a very valuable lesson learned type of
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the presentation of our observations not by the inspections,

events with minor safety significance. 20 COMMISSIONER JACKSON: Well, there are two 21 22 aspects. One is the safety significance of the actual event 23 and the other is the potential safety significance of the actual event. And so I guess what I think the Commission 24 needs some assurance with respect to is what do you -- I 25 140 mean do you feel that what the licensee has done in terms of 2 lessons learned is sufficient to preclude a recurrence? 3  $\mbox{MR. LANNING:} \mbox{ I do. } \mbox{And the OSTI, in fact,}$ checked that during their most recent inspection. 4 MR. MILLER: Coming out of an outage, I am sure 5 6 you appreciate this, there are numerous valve alignments that have to be done. And I think in most of the startup situations that I have seen, I can't recall a time where 8 9 there weren't a couple of errors coming out of the outage. 10 And what we look for is what does the licensee do to react 11 to that. I was -- we were concerned, but they did -- they 12 did standdown. They took strong action. And since that 13 time, the performance has been good. COMMISSIONER JACKSON: Okav. 14 15 MR. LANNING: Communications, both among operators 16 and to other organizations were appropriate and effective. We found good procedure quality and observed appropriate 17 procedure adherence in both operations and maintenance. 18 19 And, finally, our inspections found that licensed operators are trained and qualified, and this included 20 21 just-in-time training and training for modifications. Next 22 slide. 23 Maintenance and surveillance are adequate to 24 support plant restart. We have found plant material 25 condition generally acceptable based on the equipment condition and the backlog of maintenance activities. 1 2 Similarly, surveillance testing was found to be acceptable. Tests required for restart were identified or 3 have been completed. Inservice testing requirements were 4 5 met and surveillance procedures were of good quality. Overall, maintenance activities were generally good, including post-maintenance testing and preventive maintenance. Management oversight was a strength and the quality of the maintenance work was very good. 10 Finally, the work scheduling planning process is 11 adequate and improving. But given the backlog and emergent 12 work, the ability to complete work efficiently is still a challenge. With time, emergent work decrease and more 13 14 experience will be gained in implementing a new work control 15 process, and the unit will be able to implement a 12 week

COMMISSIONER JACKSON: So that is the solution,
the 12 week rolling schedule?

MR. LANNING: Yes.

MR. MILLER: I think it is both that and continued
commitment of resources. I think that it is both, because
there is a large backlog. You have heard the company talk

rolling schedule and improve the work process.

about their commitments to stay after that backlog and it is very important that they do that. It is not any one thing.

25 But I wouldn't underestimate the importance of improving

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1 their work control, work planning processes. That will be

2 ultimately an important part.

COMMISSIONER DIAZ: However, the separation of what is safety significant and what is non-safety significant has taken place, is being paid attention to, and is obviously visible and the process of identifying credible 7 to you, is that correct? MR. MILLER: Right. And I will speak more about 8 backlogs in one of the later slides, in the context of the 10 corrective action process. 11 MR. LANNING: No other questions? I will turn it 12 over to Gene. 13 MR. IMBRO: Thank you, Wayne. I would like to speak about the ICAVP order and the staff actions in that 14 15 regard. I will start off with a little bit of background in terms of the purpose of the order. 16 On August 18th, 1996 the NRC issued an order that 17 required that Northeast Nuclear Energy Company to implement 18 an independent corrective action verification program. 19 Specifically, the order directed NNECO to obtain the 20 21 services of an independent organization to conduct a multi-disciplinary review of Millstone Units 1, 2 and 3. 22 23 The purpose of the review, of course, was to 24 provide independent verification that Northeast's 25 configuration management plan, which they refer to as CMP, 143 1 had identified and resolved existing problems, had documented and utilized the licensing and design basis to resolve identified nonconformances, and had established 3 4 programs, processes, and procedures for effective configuration management going forward. The order required that the ICAVP was to be 6 7 completed to the satisfaction of the staff prior to the 8 heat-up restart. Next slide, please. I will jump to the conclusions and then we can go 9 10 back and I will fill in some details. NRC oversight of the 11 implementation included six team inspections and extensive observation of technical interactions and discussions 12 between Parsons and Northeast. These inspections and 13 observations, which I will discuss more fully on the 14 15 following slides, provides the basis for the staff's 16 conclusions that the Parsons' ICAVP was comprehensive and 17 conducted to a sufficient level of engineering detail to 18 allow us to reach a conclusion regarding the effectiveness 19 of Northeast's configuration management plan. 20 Considering the extensive scope of review and the 21 level of engineering detail reviewed, a relatively small number of ICAVP significance level 3 discrepancies were 22 identified by Parsons and the staff. Based on the number 23 2.4 and low significance of these findings, the staff has concluded that Northeast Configuration Management Program 25 144 1 was effective in restoring Unit 2's conformance with its design and licensing basis and that the NNECO configuration 2

3 management programs, and processes, and procedures are 4 adequate to maintain conformance with the licensing and 5 design basis in the future. 6 The Unit 2 ICAVP has been completed to the satisfaction of the NRC staff and, therefore, the staff would recommend to the Commission that the order be closed. 8 COMMISSIONER JACKSON: In terms of the on a go 10 forward basis maintaining conformance with the design and 11 licensing bases, so it is your judgment that that process,

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properly by the workers?
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               MR. IMBRO: Yes, Chairman Jackson, we feel that it
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      is. I think we have looked directly at the design control
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      manual and the processes that Northeast uses to control the
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      design. We feel they are adequate. I think they possibly
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      could be improved. I think anything can be improved. But I
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19
      think right now --
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               COMMISSIONER JACKSON: I am talking about how they
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      are actually being done by the people.
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               MR. IMBRO: Implemented, yes. Yes, I believe that
     they are being implemented appropriately. I think we have
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      seen over the two or three years that we have been on-site
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      the level of engineering products improve, and I think that
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      is a reflection that the configuration management process is
     being implemented properly.
              COMMISSIONER JACKSON: What is the issue then with
      the engineering quality?
               MR. IMBRO: Excuse me?
               COMMISSIONER JACKSON: What is the issue then with
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 7
      engineering quality?
               MR. IMBRO: Well, as we understood it, the --
      well, the issue of engineering quality had to do with
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      calculational errors that were being made. I think that --
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               COMMISSIONER JACKSON: I thought there was an
     issue with design change packages also.
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              MR. IMBRO: We looked design change packages.
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              COMMISSIONER JACKSON: That was spoken to by them
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      this morning.
               MR. IMBRO: Yes. Well, okay, I guess, from our
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      point of view, I think we saw the design change packages
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     that we looked at, at least the relatively newer ones were
      quite good. I think that from an engineering quality point
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     of view, again, there were calculational errors that were
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      being made, but I think they were relatively minor in
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      nature, but there were enough to cause the licensee concern.
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      I think they implemented, as I mentioned before, this
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      Ouality Review Board.
               We have seen the level, the quality level improve,
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      again, over the time we have been there. So in terms of
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      engineering quality, I think, you know, certainly, it can be
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      better, but I think right now, I think it is adequate to
      support restart.
               COMMISSIONER JACKSON: Do you have a comment, Mr.
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 6
      Lanning?
               MR. LANNING: Well, I just like to take you back
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      to Unit 3, in the recirculation spray system, where those
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      modifications late in the process were not of good
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      engineering quality. And there were other examples where
      engineering work was not acceptable. So it is really a
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      result of that they implemented this Quality Review Board to
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      improve the process of engineering work. I think we are
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      seeing the benefits of that.
               COMMISSIONER JACKSON: So you have begun since
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      they implemented this Review Board, you have actually seen a
      change, a step change in the quality?
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               MR. LANNING: I think so. In comparison with Unit
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      3, the engineering for MOTS, for example, Unit 2, have been
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configuration management process, is being implemented

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much improved.

COMMISSIONER JACKSON: Okay.

MR. IMBRO: Slide 10, please. Quickly, I would 23 like to go through the role that NRC played in overseeing the ICAVP. The NRC staff has been extensively involved in 24 the development and implementation of the ICAVP from its 25 147 inception. Some of the staff's ICAVP oversight activities 1 are listed on the slide, and I won't go through them all. 2 3 But, in addition to specifying the scope and depth 4 of the Parsons' review, the staff provided guidance in the application of the four levels of ICAVP significance. These 5 were developed by the staff to provide a measure of safety 6 significance of the Parsons' discrepancy reports. COMMISSIONER JACKSON: Are they exactly the same 8 as what was used for Unit 3? 9 MR. IMBRO: Yes, exactly the same. Yes. During 10 11 the implementation of the ICAVP, staff involvement focused 12 on assuring the independence of Parsons and that it was 13 maintained throughout the process, and that the review by Parsons was technically comprehensive, critical in nature 14 and in accordance with the NRC approved audit plan and 15 communications protocol. 16 17 Staff also interacted frequently with members of the Connecticut Nuclear Energy Advisory Committee to keep 18 19 them apprised of ICAVP activities, including the numerous 2.0 NRC monitored interactions between Parsons and Northeast 21 Utilities to discuss technical issues. 22 NEAC observed a large majority of these 23 interactions and observed most, if not all, of NRC's ICAVP 24 oversight inspections. The involvement of NEAC I believe 25 enhanced public confidence in the objectivity and 1 independence of the ICAVP process. 2 COMMISSIONER JACKSON: What involvement did NEAC 3 have again? MR. IMBRO: NEAC, they were in the role of 4 observers who observed the staff's performance or oversight of the ICAVP. So, when we had phone calls where the licensee and NEAC would discuss discrepancy resolutions, we would inform NEAC and they would participate -- not 8 participate, but listen, listen to the call, monitor the 1.0 calls 11 We informed them of our exit meetings and they 12 attended the exit meetings. They attended some -- they 13 observed in-process inspections, so they were quite active in looking at how we were overseeing the ICAVP process, 14 15 particularly in maintaining the independence of the ICAVP 16 COMMISSIONER JACKSON: But nothing with respect to 17 18 the scope of the reviews? 19 MR. IMBRO: No. No. The scope of the reviews was 20 determined by the staff. But I will point out, though, that NEAC assisted in the public selection of the two final 21 22 systems from a group that were pre-approved by the staff. 23 So in that sense, they participated in the scope, but I mean, again, the scope was really defined by the NRC. 24 25 Slide 12, please. I'm sorry, I skipped one. 149 Slide 11.

COMMISSIONER JACKSON: Eleven.

MR. IMBRO: Just, again, a lot of this was covered

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to go through the scope of the ICAVP review. The ICAVP review was developed by the staff to be a comprehensive review of the effectiveness of NNECO's programs to identify and correct nonconformances with their design and licensing 8 9 10 In SECY-97-003, the staff proposed a three tier 11 approach to verify configuration control from several 12 vantage points. Tier 1 was an independent, vertical slice 13 review of 11063 maintenance rule, group 1 and group 2 14 systems, and the interfaces between these systems and 15 approximately 50 support systems, and, again, to verify the compliance with their licensing and design bases. 16 COMMISSIONER JACKSON: How did you pick the 11 as 17 18 opposed to 35? 19 MR. IMBRO: Well, we used --20 COMMISSIONER JACKSON: What was the basis of the 21 selection is what I am really saying. 22 MR. IMBRO: We looked at several things. First of 23 all, we looked at risk insights. We looked at system 24 complexity in terms of the number of components. We looked at past problems with the systems. So we tried to select 25 1 the systems that were the most likely for us to observe problems in. 2 3 Tier 2 was a review of approximately 750 critical design characteristics and initial plant operating 4 5 conditions to verify that the 56 systems credited with accident mitigation were able to perform as assumed in the 6 accident analyses in the FSAR. Tier 3 was a historical review of 14 change 9 processes, other than the principal design change process, 10 to verify that past changes made to these processes did not introduce noncompliances with the unit's design and 11 licensing basis. The Tier 3 review, as Parsons mentioned, 12 included approximately 460 changes to Unit 2 since the 13 issuance of the operating license, so it was a review over 14 the continuum of time from the operating license to present, 15 16 and Parsons has expended approximately 223 hours -- 23,000 17 hours of technical review. COMMISSIONER JACKSON: What are we to take away 18 19 from that bullet? 20 MR. IMBRO: That the review is very comprehensive. 21 Just by the magnitude, the sheer magnitude of the hours, and 22 the level of detail. We observed -- they looked at close to a thousand calculations. They looked at more than a 23 thousand drawings. They have reviewed procedures from 24 25 emergency operating procedures, normal operating procedures, 151 1 abnormal operating procedures. They have reviewed component specifications. They really dug deeply. So I think what you can take -- at least what I take away from this is that Parsons' review was thorough and 4 that the conclusions they reached are supportable and we 6 would concur with them. Next slide, please. Just a quick discussion of ICAVP inspection results. NRC's oversight of ICAVP, as I 8 had indicated before, included six team inspections that represented approximately 9,500 hours of inspection. The 10 purpose of these inspections was to provide confidence that 11 12 Parsons' reviews were comprehensive and that the Northeast 13 configuration management plan was effective in restoring

by Dan Curry and Eric Blocher from Parsons, but just quickly

compliance with the unit's licensing and design bases.

15 Two of the inspections we conducted were similar 16 to the SSFIs that were described in the NRC manual. One of the SSFIs focused on a system that was being reviewed by Parsons, the aux feedwater system. The other focused on a 18 19 system that was included in Northeast's CMP. Northeast 20 looked at all 63 systems. But this reactor building closed cooling water system was not a part of the Parsons' review 21 22 and we did that sort of to get a crossection of things 23 that were being reviewed both by Parsons and things that 2.4 were not being reviewed by Parsons, just to be sure that

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there was a uniformity.

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The staff also conducted inspections similar to
Parsons' tier 2 and tier 3 reviews. And, lastly, we
inspected -- we did a detailed inspection of the corrective
actions for issues that were identified by Parsons, by us in
our inspections, and also some things that were identified
by Northeast during their CMP that were not part of the
Parsons' review.

None of the issues identified by NRC would have prevented a safety system from performing its intended function. Therefore, the NRC findings were determined to be in safety significance equivalent to ICAVP level 3s -- level 3 discrepancy reports.

Overall, the significance and number of the NRC identified violations we feel is small, particularly in view of the level of inspection effort and the depth of our

team's reviews.

COMMISSIONER JACKSON: So those are your outcomes.

Because what you have cited are the outputs, 23 violations.

MR. IMBRO: That's right. That's correct.

COMMISSIONER JACKSON: Et cetera, et cetera. So

21 the outcome is that the significance is --

MR. IMBRO: Yes, that is right. And I would just continue on that the number of Unit 2 violations resulting from the ICAVP is comparable to that identified on Unit 3.

With only one exception, the NRC violations were enforcement

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severity level 4s, contrasted to ICAVP severity level, which is the lowest, of course, as you understand, the lowest enforcement severity level. And looking -- judging these against the new enforcement guidelines for level 4s, the majority of these would have been NCVs, so the significance was not very great.

There was only one enforcement severity level 3 violation, I think as the licensee has alluded to. This was a violation for failure to perform a 50.59 analysis on tech spec interpretation.

Again, the Northeast corrective actions to the

above violations, we feel were adequate not only to correct

the specific instance of the violation, but also to explore

the breadth of the violation and examining other systems to

see if similar situations occurred. We feel that they did a

good job in that expansion of scope, and they also corrected

any violations that -- or any other discrepancies that they

identified.

Therefore, in accordance with the criteria
contained in our January 30th letter for ICAVP scope
expansion, we did not feel it was necessary to expand the
ICAVP scope based on the quality of the licensee's

23 corrective actions.

24 Again, based on the above, the staff concludes

25 that the ICAVP order has been satisfactorily completed.

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1 COMMISSIONER JACKSON: To what extent, in terms of 2 -- well, never mind. I'll wait. I'll wait.

3 MR. IMBRO: Okay. This concludes my presentation 4 regarding ICAVP. At this point, if there are no further 5 questions, I will turn the presentation back to Mr. Miller.

MR. MILLER: The next two areas that I will talk

7 about, again, are croscutting issues, and so it is best to

8 review these after the others. The first has to do with the

corrective action process and, based on all of our

10 inspections, we have drawn the conclusion that sufficient

program has been made with respect to the corrective action

12 program to support restart.

The identification of problems is done at a low
threshold. I think the numbers that you saw this morning
speak to that. The inspections that we have done, where we
have looked at individual items that are in the backlog of
items, and where we checked to see how the licensee
addresses those issues has indicated that they are generally

thorough and lead to a good result.

20 There is the backlog. You have talked a lot about 21 it. We have talked a lot about it today. Our feeling is 22 that the backlog is adequately prioritized. We have looked 23 at it, first of all, from the point of view of are there 24 items in the backlog that could impact on the operability of 25 safety equipment, impact on the ability to meet technical

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1 specifications and the like, the very obvious things.

We looked at their process for making these judgments, the criteria that they have applied. Beyond that, we have sampled individual items to make our own judgments about those and we have concluded that they have made the right judgments regarding what is required prior to restart and what can be left.

8 COMMISSIONER JACKSON: To what extent did the NRC 9 staff use actual risk insights in making those judgments? MR. MILLER: Well, we used the PSA, the leader of 10 11 the OSTI was one of our SRAs, or senior reactor -- senior 12 risk analysts, and we consulted with the PSA routinely in 13 selecting the samples that we took and picking the items. 14 the specific items that we looked at. And in judging,  $\ensuremath{\mathsf{I}}$ 15 know on a number of occasions, I saw specific analyses on, you know, issues that got us into looking at risk 16 17 specifically on an item by item basis. 18 COMMISSIONER JACKSON: Okay. You say you looked

18 COMMISSIONER JACKSON: Okay. You say you looked
19 at it on an item by item basis. Did you also evaluate the
20 cumulative effect of the backlog from a specific risk point
21 of view?

22 MR. MILLER: Well, we pushed the licensee to do 23 that. There is no way that I know of to do that in any 24 rigorous way that you can tie to a PRA. But it is on our 25 mind. I think that --

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1 COMMISSIONER JACKSON: I disagree, by the way.

2 But it is okay. But I disagree.

3 MR. MILLER: We challenged the licensee after the 4 restart of Unit 3 and there were a number of events, and you

5 have talked about those this morning. I think that there

was a question of whether or not they had given adequate attention to the cumulative burden on operators. And it why, in a sense, you have to look at not just the items that are clearly and plainly an impact on the operability of equipment, but also look at -- the number does become 10 11 somewhat important, and I will give you an example. 12 One of the plant trips was the result of a main steam isolation valve going shut. And that was the result 13 14 of a solenoid that failed. Now, it was known that there 15 were some vulnerabilities with those solenoids. Every problem doesn't get fixed right away. It wasn't a problem 16 17 by looking at it. On the face you would say it wasn't an 18 immediate issue. So a backlog and a reduction in the number of 19 20 backlog does become important because, you know, the backlog can have these kinds of issues. 21 22 So, our judgment, just generally, Chairman, is 23 that good decisions were made regarding restart and that the 24 plans that they have laid out and the commitments that they have now made to work that backlog is reasonable. 25 157 1 Licensee internal oversight --COMMISSIONER MERRIFIELD: I am just going to 2 3 interrupt you. Before we go to the next slide, I just want to ask a sort of concluding question to that slide number 13. Given the importance of a sound Corrective Action Program, this is obviously something we're going to need to 6 be vigilant about maintaining our -- keeping on top of the licensee in that regard, because sometimes faltering in a corrective action program can be an indicator of problems in 10 other areas. 11 CHAIRMAN JACKSON: That's how we got here. COMMISSIONER MERRIFIELD: Right. How do we, going 12 13 forward, what kind of indicators are we going to be using to 14 make sure we've got an early indication if there are problems in the future? 15 MR. MILLER: That might be the -- a full 17 discussion of the new program, for one. Certainly there's 18 that, but there's also, you know, looking at, in every 19 inspection, as a byproduct of every inspection, do we have 20 evidence that the licensee is identifying their own issues 21 and consistently getting to the root cause and fixing them 22 in a timely way. We've preached that as a fundamental 23 objective of every inspection, as a byproduct of every 2.4 inspection, and that sensitivity is heightened, has been heightened over the past several years as we've learned the 25 lessons from Millstone, but, Sam, if you want to add to 3 MR. COLLINS: I'll try to be partially responsive. We have -- Chairman, you touched on this earlier when you mentioned, you know, Chapter 4501, we have an 5 additional effort that we're working on as a result of the

MR. COLLINS: I'll try to be partially responsive.

We have -- Chairman, you touched on this earlier

when you mentioned, you know, Chapter 4501, we have an

additional effort that we're working on as a result of the

Commission paper that was provided in July having to do with

safety conscious work environment, which again focused us on

the Corrective Action Program as one of the options that was

provided to measure safety-conscious work environment and

the disposition of issues that are brought forward by

individuals.

13 In the Commission direction which occurred in 14 August to that, the direction was to go forward and look at

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with the corrective action program inspection procedure.
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      which is 4,500, and provide for training insights and
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      additional enhancement of our processes. We went out to the
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     regions in late October and asked for them to comment on the
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     procedure and provide us recommendations for training. That
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     came in at the end of the year. And we're now revising that
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      procedure to include those insights to try to get to these
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      issues in the future.
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               These enhancements will be used at the followup
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      corrective action inspection which is already scheduled by
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      the region to take place sometime after discussions here
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      today. I think May is the proposed date for that at this
     time. In addition, the new oversight process depends quiet
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     heavily on the Corrective Action Program to be robust and to
               We intend to inspect that area directly, and there
      is also a preliminary view that is shared by the working
     group of which licensees are a member that performance and
      the trends in performance can be directly related to a
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      Corrective Action Program. There's a cause and effect.
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     Licensees will be unable to maintain the high measurement of
     performance as indicated by the individual performance
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     indicators if there is a problem in the Corrective Action
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      Program. There's a direct nexus there. The pilot plants
      will be used --
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               CHAIRMAN JACKSON: Is the risk-informed baseline
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     inspection program going to look at some -- at certain
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      aspects?
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               MR. COLLINS: It will.
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               CHAIRMAN JACKSON: Of the Corrective Action
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     Program?
               MR. COLLINS: It will. It will not look at it in
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     depth, but it will test it as Hub mentioned as a matter of
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      the disposition and of issues that are found.
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               CHAIRMAN JACKSON: Um-hum.
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               MR. COLLINS: And then --
               CHAIRMAN JACKSON: I'm glad to hear that, because,
      I mean, let's face it, Northeast Utilities had a Corrective
     Action Program before we ever got to where we are, and so --
     and we talk a lot about problem identification, low
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     thresholds for identifying them, and then, you know,
     sometimes we feel there may be weakness in getting to root
     cause, et cetera, and we talk about that. But then once
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      you've sort of tossed everything over into the corrective
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     action basket --
               MR. MILLER: Chairman, I've got a strong bias on
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     this, and it is that an inspection like a 4500 inspection,
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     which goes in and looks at the corrective action process,
      gives you a lot of insights, but the greatest insights come
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      from the inspectors who are out looking at the work in a
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      direct fashion, looking at maintenance, looking at
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      engineering and the like, and making a judgment of the
     things that we find and see, is the licensee finding those
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     same things, and where we find either an individual issue or
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      a pattern of weakness that is not being picked up by the
21
      licensee, that's our strongest evidence that a corrective
22
      action process is not working.
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               CHAIRMAN JACKSON: Well, but --
               MR. MILLER: And it's in the rollup of that --
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the existing program but enhance that program having to do

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found --

2 MR. MILLER: Right. CHAIRMAN JACKSON: Is in the end, and how that 3

affects the plant performance, is in the end the only

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measure. Right? You can find what you want, and, I mean, I

6 can tell you that I know my brake pads are worn down and

that my, you know, tread on my tires are below some, you

8 know, limit, and that my oil, you know, is leaking, but the

real issue is if I'm going to get out onto the Beltway, am I

10 going to put new tires on the car? Am I going to put new

brake pads on the car? That's all I'm really talking about,

on a risk-informed basis. And that's the point. It's, you 12

know, not just that they identify. That's necessary. 13

MR. MILLER: Yes, I was going to get to that. 14

COMMISSIONER MERRIFIELD: Can I --15

16 CHAIRMAN JACKSON: Please.

COMMISSIONER MERRIFIELD: If you don't mind. 17

CHAIRMAN JACKSON: Please. 18

COMMISSIONER MERRIFIELD: If I can phrase that in 19

the form of a question, perhaps. You know, there has been

some discussion today not only about the loss of confidence 21

22 in Northeast Utilities and their having to rebuild it but a

2.3 loss in confidence in the NRC. I've only been here for six

24 months, so I wasn't as intimate as the Chairman and the

25 other Commissioners have been in this. But given the

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changes that we have made in our inspection process from the

2 actions that are taken by our resident inspectors to our

3 regional inspectors to the activities undertaken at NRR, in

combination with the proposals that we have under way in our

5 new inspection and enforcement process, given your strong

opinions about these, Hub, are we in a position now where we

have greater confidence to say that we have learned lessons

from this activity and we made the changes necessary for us

to avoid putting ourselves in this position again in the

10 future?

11 MR. MILLER: I would say yes. Well, among other

12 things, the need to not only be sensitive to whether the

13 licensee is identifying issues in the first place but.

14 secondly, roll up to see if these things are being fixed

properly. And a lot of it is in the rollup. The objective

16 indicators that we are focusing on and that are part of the

new program in combination with inspection, what do they 17

tell you? How does the plant perform? It's the outcome. 18 19

And I think it's this focus on outcomes and improved inspection. I think that it gives me the ability to talk to 20

21 the public and say I have confidence that we've --

22 DR. TRAVERS: I think the other thing is the goal

23 we've had in the new assessment oversight process has been

this emphasis on objective measures, how can we communicate, 24

25 how can we first understand and then communicate publicly

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1 well on our assessment of performance?

And we are now embarking on a pilot program that

we hope will be successful and demonstrate how we can use 3

these objective measures as part of an assessment strategy

to put ourselves in a better position to understand and

ultimately communicate our best thinking on performance

7 assessment. The only other thing I would like to mention on 8 9 the emphasis that I think we need to strive for in 10 corrective action understanding is in connection with assessment generally, but more particularly with the 11 Commission's recent approval of a new enforcement strategy 12 13 for severity level 4 violations, for example. Right now 14 based on that change licensees are putting problems that even NRC identifies into their Corrective Action Program. We are not intending to follow up on each one of those by 16 17 requiring nor examining the corrective actions that result. The corollary to that is that we are emphasizing 18 19 the need to understand that the Corrective Action Program is 2.0 a healthy one and is in fact resulting in the appropriate 21 disposition of these issues as they arise. And it's really 22 the level of confidence we need to maintain to support the 23 working of that sort of enforcement strategy that we've 24 adopted recently. 25 CHAIRMAN JACKSON: Have you tied the loop? I 1 mean, have you closed the loop in terms of what it takes to 2 be convinced that the Corrective Action Program is healthy? DR. TRAVERS: Yes, and we are doing that in connection with the inspection procedures that Sam made 4 reference to earlier. 5 6 COMMISSIONER DIAZ: Madam Chairman --AUDIENCE MEMBER: Millstone should be shut down 7 8 NRC needs to prove they're not a tool of the nuclear industry by doing the right thing and shutting it down, and you all now it. It's the worst one in the country, the most 1.0 11 likely disaster to happen next. 12 COMMISSIONER DIAZ: If I may go back to tying in 13 the cumulative, you know, effects of many things, and risk 14 15 16 and sometimes it is better, especially if you use risk insights, to see which are the important ones and how they 17 propagate through the system, how they get fixed in the 18 19 corrective action.

insights. I do believe that it is very hard to extract from cumulative say problems what, you know, an actual issue is,

However, like Hub said and like the Chairman addressed, sometimes, you know, the size might indicate, you know, and we have used the word "pervasive," you know, problem, but it is difficult and it will become more difficult, okay, rather than easier, when we really risk-rank, you know, the type of issues, because we are

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1 going to be focusing on those which are of higher safety significance, those who propagate through the system, those are the ones that, you know, inspections will see from one 3 4 to the other, not only the single issue of the ones that carried out from one area to another. And those are easier to put, quote, in and sum them up that a lot of the simple 6 lower issues.

CHAIRMAN JACKSON: Oh, I agree. But we do have 9 this example of the circulating water screens, and, you know, the plant trip that resulted where, you know, you have 10 11 the debris or the, you know, seaweed, and so you can focus on that, but there's a degraded system that would, you know, 12 have the effect of allowing you to reverse the screens, and 13 if you're not looking at the fact that it's not just, you 14 15 know, the seaweed or sea grass intrusion but in fact whether there's some degradation in the system that impairs its

ability to deal with that, then in point of fact that's an example of what I call a cumulative effect.

You have the effect both of, you know, what's going on in the water, what's coming in, and you have the

21 effect of a degradation in the system which you might think

22 by itself is not a big deal, but that if it compromises the

23 ability of the circulating water system to deal with a

particular thing, then it can have some operational effect.

25 And I haven't even put that into any, you know, risk ranking

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as such, but I'm just saying where you have a compendium of things that conspire. And I think it's that kind of vigilance that I think is important.

CHAIRMAN JACKSON: Yes. Mr.Collins?

MR. COLLINS: Yes. Just to be responsive to

Commissioner Merrifield's comment about public confidence in

Millstone, there are two forums to look at that in.

We have quite an extensive Millstone lessons learned internal program, which we can provide the history on to your staff and the status. I believe the real focus of you question though was externally, and how are new processes or is our decision-making going to help to buttress or to shore up, provide some measure of positive confidence, and although it will take a while to get there certainly, I believe with the new oversight process there are opportunities for that.

Those opportunities come very early in the process as far as involving the external stakeholders and there our stakeholders in Long Island are certainly a part of that.

The program office will consider and we certainly would be receptive to any insights from the Commission of whether it is the right thing to do and in the agency's best interest to hold local meetings in the area of Millstone to ensure that the individuals are aware and are educated on our new process, because that process will be visible, it

will be public, and like the other initiatives that  ${\tt NU}$  mentioned it will be in our mind a tangible indicator of plant performance.

I think part of the history of Millstone, of why we got to why we are here today and the trust issue was the lack of information, and the lack of insights, along with our processes which again warranted improvement and hopefully we are moving down that road, so I think there is room in that area, public confidence.

There is room in the understanding of where we are going with our oversight process and what is available to the public to measure actual performance as we move down the road to certainly the operating units' performance and any decision the Commission should make after that.

15 CHAIRMAN JACKSON: Okay. Why don't we go on.

MR. MORRIS: Next slide, 14. Northeast has strengthened the internal oversight activity and this includes quality assurance but not just quality assurance. Also there are oversight panels, the self-assessments that are done by the line management.

I think that the rollups, the overall assessments that are being performed by QA have been good and you heard the company talk today about having a certain standard that was there before restart. They have increased their standards as the units have come back online. The standards

1 for Unit 3 were higher than they were for Unit 2 or even the startup of Unit 2 and so my sense is or our sense is from the inspections that oversight is strong and certainly 3 acceptable and sufficiently strong to support startup for 5 the unit. 6 The next slide is just a very brief summary of the challenges that Northeast faces. I think it is important 8 for us as we oversee the station that we keep in mind that 9 these challenges are on they will be restarting Unit 2, the preparations for Unit 3, the Unit 3 outage are in process 10 11 now and they will going into that outage, the need to 12 improve the work control processes, continue to maintain 13 progress on the backlog and complete the site reorganization. There's a lot there -- and at the same time 14 15 maintain the safety-conscious work environment and employee concerns and so it is with this in mind that we will go on 17 to the next page, continue to provide close oversight. 18 We expect that during the startup of Unit 2 we 19 will have an augmented coverage of the startup activities, that we will agree upon certain hold points in the power 20 21 ascension program, to review the results of each phase of 22 the power ascension program, the results, and review that with the company before they proceed to the next level. 23 We will continue to provide upon their completion 24 25 of that some period of monitoring after they start the unit

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1 up, also provide coverage of the outage --COMMISSIONER MERRIFIELD: Excuse me, Chairman, if 2 I may, I actually had a -- you talked right through. I just want to go back to the last slide for just one second. 4 You have indicated that the Staff believes the 5 programs and personnel at Millstone are adequate to support restart of Unit 2. You have listed a variety of challenges here and what we have to look at, ultimately, the Commission 8 is going to make the decision and our decision isn't necessarily a laser decision as to are they able to operate 10 11 Unit 2. It is a question of given all of the other 12 challenges here, given the fact that we have an upcoming outage coming up, all the challenges associated with that, 13 14 given those, can you articulate your full confidence that they are going to be able to that given all of these challenges? 16 17 MR. MILLER: Being an inspector, I never like to 18 look forward but my sense is that if they do the things that they have done, make the kinds of adjustments and priorities 19 20 as they made after they encountered some of the problems 21 coming up on Unit 3, after they made the adjustments as they 22 encountered some personnel errors as they came up on Unit 2, 23 provided they continue that kind of conservative 24 decision-making, that as they encounter difficulties that they slow it down and they make correct decisions and that 25

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way they should be able to manage this, but at this point
the point of this slide is to just tell you that we need to
continue to monitor them closely, and to suggest or to say
that we know that they can't do it.

It's just that, you know, there is a lot of talk
here today about the good news, the things that the company,

the progress the company has made and they certainly had to make it sufficient enough to get confidence to start the

unit up. It's just that I think it's wrong to then believe 10 that with all of the discussion of the positive things to 11 somehow get the view that this is going to be an easy thing going forward. It won't be and I think we just have to 12 judge, make our judgments about how much is enough oversight 13 14 in light of that. COMMISSIONER MERRIFIELD: Well, it is easy 15 16 sometimes for us to get into the NRC-speak, and just so it 17 is clear for the public, we are not simply taking a snapshot 18 of this. I mean this is a compendium. We are going to 19 continue to look at the activities going on with this 20 licensee to determine whether we have continued confidence 21 in what they are doing, so it is not as if, even if this Commission were to decide, yes, we agree with the Staff and 22 we have confidence that this unit can restart, we are going 23 to be continuing to very closely monitor what is going on 24 25 with this licensee. MR. TRAVERS: And this is meant to give you a 1 2 sense of those areas that we --COMMISSIONER MERRIFIELD: -- will continue to look 3 4 at. MR. TRAVERS: -- will monitor and focus on. 5 MR. MILLER: We will be assessing the plant of 6 course in the next, in the Senior Management Meeting and all of the other things that go along with that. Well, I think this slide kind of speaks for 9 10 itself. It kind of comes back to the Chairman's, probably 11 her first question to me, and that is where do we stand in 12 terms of the employee concerns program and monitoring it. 13 We are developing the plan and we will be 14 providing our plan and a specific plan at the end of May. At this point this ends my presentation, and I'll 15 turn it back over to Bill. 16 17 MR. TRAVERS: As I indicated at the beginning of our presentation, our summary and recommendation to the 18 Commission as presented in the SECY paper is that we in fact 19 20 have been carrying out an oversight program for a little 21 over three years now that has focused on the corrective 22 actions being made by Millstone Unit 2, and we recommend 23 that in connection with the ICAVP that they have met the 24 conditions of the order and we are recommending that the 25 Commission with our conclusion that that order has been in 172 1 fact satisfied. Secondly, we believe that the corrective actions 3 and the programs they have implemented during their three year shutdown period are viewed as ones that support the safe restart and operation of Millstone Unit 2, and lastly 6 we provided a recommendation to the Commission that the Commission authorize restart of Millstone Unit 2, and a propos to Commissioner Merrifield's question, the way the 8 Commission considered this in connection with Millstone Unit 10 3, if there is consideration in the same fashion, Millstone 11 Unit 2 would remain in connection with today's program a 12 Watch List Category 2 program and would in fact continue to

receive additional scrutiny by the NRC Staff in connection with the kinds of activities including startup and continued

operation as they ascend to power, so even if the Commission

approved restart, my point simply is that they would remain

in a category of our assessment that would be enhanced over

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and above that normally associated with plants that are 18

19 operating well.

20 CHAIRMAN JACKSON: These are the final questions 21 and comments. I am going to start in the inverse order, 22

with Commissioner Merrifield. Thank you.

23 COMMISSIONER MERRIFIELD: I have a question and 24 then I have a couple of comments.

The question is this. You talked about some of 25

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1 the recommendations. I wondered if you have given any thought -- obviously there is a great deal of stakeholder 2 interest in regards to this facility, both in terms of the 3 individuals who live in the Waterford area, within the 10-mile EPZ, as well as citizens who live outside of the 10-mile EPZ on Long Island and elsewhere, and so, you know. 6 7 as a personal opinion, I think we need to keep vigilant in terms of maintaining that public confidence and keeping them

10 I didn't know whether you had any thoughts in 11 terms of what activities you might be wanting to undertake in that regard as we along, or perhaps you don't. I don't 12

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informed.

14 MR. MILLER: We have had the periodic meetings that I talked about every six to eight weeks in the 15 Connecticut area. Sam and some of the folks from NRR had a 16 17 recent meeting in New York, is that right? --

MR. TRAVERS: And Dr. Sheron. 18

19 MR. MILLER: And Dr. Sheron to hear issues of the 20 citizens or of the people in New York regarding the 21 emergency planning issue, and so I mean we have done, we 22 have tried to keep a continuing dialogue going with the 23 public, and specific issues have arisen like the emergency 2.4 planning issue and we have had specific meetings on that. I expect that we'll continue at some level to do 25

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this.

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MR. TRAVERS: But I do think we were looking at 2 3 transitioning into a more nominal state of affairs. We have been carrying out a fairly extraordinary program with regard to our efforts at Millstone, and deservedly so. We think it 5 has been the right thing to do.

We think though that there will probably be a 8 lessening of that kind of activity balanced against, as you 9 have indicated, the need to continue to involve public 10 stakeholders.

We need to work on just what that will be but I 11 12 anticipate it will be more nominal.

13 COMMISSIONER MERRIFIELD: Well, I think it is important that we continue to have some presence there and I 14 15 look forward to reviewing the recommendations that you and your staff will make in that regard. 16

17 A couple of comments that I want to make to finish things out. Having been a Commissioner for only six months 18 but having been involved in public service for going on 14 19 2.0 years now I understand that one has to have a relatively thick skin about things, and having been accused of having 21 22 no brain, no heart, and no soul, I certainly would want to 2.3 assure the public that I don't think this Commission is, you know, I don't think we are in the cast of the Wizard of Oz 24 here and I indeed do feel I have those particular parts of 25

my body and soul. 2 I would also say that given the probably less than 3 \$20 in my wallet, I would say that I don't feel like I have been bought by the nuclear industry. In terms of the comments about Long Island, I know 5 6 that there were a number of people who came down today to participate in this meeting. We did have one witness who testified on behalf of a Long Island based group. I want to just make it clear for the public record we at the request 10 of Congressman Forbes did hold a public meeting on March 1st, 1999 that was chaired by Tom Madden of our Office of 11 12 Congressional Affairs. 13 One of the concerns that was raised in that meeting was that the information and the transcript from 14 that meeting be presented to the Commission. In fact, that 15 indeed was the case -- the 136 pages plus the attachments 16 17 were presented to the Commission. I can't speak for the other Commissioners. I did indeed read each and every one 18 19 of the words presented in that transcript and the material, so at least as far as my consideration of how we move 20 forward in this plant and how we treat it, I certainly do 21 have those thoughts of those Long Islanders as well. 22 23 Finally, I think Sam and Bill brought up the issue of having public comments as it relates to the new oversight 24 process. I think that is an entertaining thought that 25 176 certainly I would consider and I think perhaps we as a 1 2 Commission ought to think about not only specifically in regards to the residents around Millstone but there may be some reason to have a few -- however one terms that -- a few 4 5 public meetings around the country at different plants 6 perhaps to test that with the public as well. I think there may be some merit to that, and I 7 8 will leave that as my final comment. CHAIRMAN JACKSON: Commissioner Diaz. COMMISSIONER DIAZ: I want to thank the staff for 10 presenting for a long time a series of reviews of these 11 12 plants that I believe are thorough and I believe present 13 significant evidence as to the evolutions and the oversight 14 that has been exerted over the Millstone units which I 15 believe it is an extraordinary oversight. 16 As you know, and I have publicly stated before, I 17 believe that eventually licensees have to stand on their own feet, that they cannot be propped up by external 18 19 organizations or by continued intense oversight, that they must be able to maintain an effective and safe operation 20 program without extraordinary measures. And I don't believe 21 2.2 that this country or anybody can afford to continue propping up or supporting or continue activities that are way beyond 23 what they should be. 24 25 Therefore, my position is that Millstone should 1 eventually stand on its own two feet without extraordinary oversight, and then if they're not capable of doing that, then the Commission will have to review why they're not 3 capable of doing that. Having said that, I continue to be concerned with how we interact with the public, and I know especially you, 6 Dr. Travers, have made extraordinary efforts and you, Mr.

Miller, to interact with the public and to present how careful this Commission and this Agency and the staff

consider the different issues. Still, there's obviously a 10 gap, and this gap might always exist, but I just want to 11 make sure that we continue to be cognizant that these 12 13 discrepancies exist in how people see what we do and how we see what we do, and that's the real thing. It is not to, 14 15 you know, it is a real difference. 16 When somebody can come to this room and say, and I 17 quote, an accident is imminent, and we have the technical 18 information that says there have been no accidents in Millstone, there's only been one major accident in this 19 20 country which you, Dr. Travers, happened to deal with in Three Mile Island -- we had no real, you know, impact on 21 health and safety -- and we continue to have this, it seems 22 2.3 to me there is an obligation for this Agency to continue to 24 look at this gap and continue to work on it, continue to 25 improve, you know, how we communicate with the public. And 178 1 that is an obligation that I consider it not independent of what we do with public health and safety but attached to it. 2 CHAIRMAN JACKSON: Commissioner Dicus? COMMISSIONER DICUS: No further, thank you. 4 5 CHAIRMAN JACKSON: I would like to thank Northeast Nuclear Energy Company, Parsons Power Grouping, the Nuclear 6 Energy Advisory Council, First Selectman Thomas Sheridan. the Millstone Ad-Hoc Employee Group, Standing for the Truth About Radiation, the Citizens Advisory Commission, Fish Unlimited Friends of a Safe Millstone and the NRC staff 1.0 11 for a candid and informative briefing on the readiness of 12 Millstone Unit 2 for restart. 13 As I stated in my opening remarks, the Commission 14 will consider the information presented to us by all parties today along with written information that we've received on 15 16 the docket including that from Mr. Mastrianna, in deciding whether to lift the Independent Corrective Action 17 Verification Program order and in deciding whether the items 18 19 associated with the restart action plan have been completed 20 satisfactorily. The decision of the Commission will be based on 21 22 whether sufficient corrective actions in its judgment have 23 been undertaken and that the results achieved demonstrate that issues that led to the shutdown of the Millstone 24 25 facility have been alleviated, and the decision also will be 1 based on whether Unit 2 is in the Commission's judgment in compliance with existing NRC rules and regulations. And I remind you about the fact that we need to have some specific 3 feedback to the Commission on the issue of the 50-mile 4 ingestion pathway exercise that includes Long Island and when it will occur, and that we have closed the loop with 6 7 the emergency management agency. I just want to say that I do have the advantage or, if you want to call it that, the disadvantage of having 9 been in this from the beginning, since it really surfaced as 10 11 a serious issue, and therefore I probably take a harder view 12 than most people relative to the remaining -- the continued need for remaining vigilance, and just would like to point 13 14 out that all of the continuing vulnerabilities that you identified are the same ones which got out of hand and led 15 us into this morass which I think we've been working our way 16 out of very systematically due to the hard work of a number 17

of people including all of you sitting at this table. But because of that then we should all be chastened in terms of

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     how easy it is to fall off the planet, as it were, and that
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      we should not take any of these things for granted.
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               One could argue that the ultimate metric of the
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      efficacy of the new reactor oversight program is in fact
     whether or not we come away from the pilots understanding
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     whether that program would keep us from falling into this
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     kind of black hole in the future. And I always believe
     that, having heard from a number of individuals who
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     expressed themselves quite strongly today in terms of their
    perceptions of the Commission, I think if we all just
    remember to keep the public in public health and safety,
    we'll all be further ahead. And with that I would like to
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      thank you and adjourn a very long meeting.
               [Whereupon, at 4:38 p.m., the briefing was
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     concluded.1
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# LIST OF DOCUMENTS SUBMITTED FOR THE RECORD AT THE 4/14/99 "BRIEFING ON REMAINING ISSUES RELATED TO PROPOSED RESTART OF MILLSTONE UNIT 2"

The following items are available in the Public Document Room and in the Office of the Secretary Commission Records:

- 1. Written Statement of J.W. "Bill" Sheehan, Member, State of Connecticut Nuclear Energy Advisory Council (NEAC) (with attachments)
- 2. Millstone Employee Signatures in Support of the Restart of Unit 2
- 3. 2.206 Petition dated April 14, 1999 (to Secretary and the Executive Director for Operations) with attachments (press articles) submitted by Tina Guglielmo, Standing for Truth About Radiation (being handled within the 2.206 Petition Process)
- 4. Signatures of registered voters demanding that the Millstone Nuclear Reactors in Waterford, Connecticut be closed submitted by Tina Guglielmo, Standing for Truth About Radiation with press articles
- 5. Petition to Stop Millstone Unit 2 Restart and Permanently Closed Millstone Nuclear Power Station submitted by Joe Basade
- 6. Ltr dated April 13, 1999 to Chairman Shirley Ann Jackson from Sue B. Avedon, South Fork Groundwater Task Force concerning the reopening of Millstone Unit II
- 7. Ltr dated April 14, 1999 to Chairman Shirley Ann Jackson from Joseph Besade, President, Waterford, CT Chapter, Fish Unlimited concerning restart for Millstone Unit 2 (with attached report from Donald DelCore, Sr.)
- 8. Ltr to Commissioners from Valerie Justin, Issue Manager for Millstone, Coalition of Neighborhoods for the Preservation of Sag Harbor concerning safety of Millstone reactors (with attachment from the <u>Sag Harbor Express</u>)
- 9. Statement for the Record for April 14, 1999 NRC Meeting Held at Rockville, Maryland on Millstone Unit II from Thomas Mastrianna with the following attachments:
  - 1. Affidavit dated September 15, 1998 of Thomas Mastrianna concerning Millstone
  - 2. Ltr dated March 19, 1999 to Thomas Mastrianna from David J. Vito, NRC, Region I regarding Millstone and Haddam Neck concerns
  - 3. Ltr dated April 2, 1999 to T. P. Necci, Northeast Nuclear Energy Company from James C. Linville, NRC, Region I concerning NRC Combined Inspection Report Nos. 50-245/99-02, 50-336/99-02, 50-423/99-02, and Confirmatory Action Letter 1-97-010 Closeout
  - 4. Ltr dated April 13, 1999 to Thomas Mastrianna from David J. Vito, NRC, Region I regarding Millstone and Haddam Neck concerns
  - 5. Condition Report Form (AR No. 98-018522) dated 10/9/98 concerning MP2 fire penetration seals
  - 6. Condition Report Form (AR No. 98-018522) dated 10/9/98 concerning MP2 fire penetration seals
  - 7. Condition Report Action Closeout (AR No. 98015288-13) dated 12/8/98 concerning MP2 fire penetration seals (with attachments)
  - 8. Condition Report Form (AR No. 98018516) dated 10/9/98 concerning MP2 fire penetration seals
  - 9. Condition Report Form (AR No. 98018517) dated 10/9/98 concerning MP2 fire penetration seals
  - 10. Condition Report Form (AR No. 98018518) dated 10/9/98 concerning MP2 fire penetration seals
  - 11. Condition Report Form (AR No. 98018519) dated 10/9/98 concerning MP2 fire penetration seals
  - 12. Condition Report Form (AR No. 98018520) dated 10/9/98 concerning MP2 fire penetration seals
  - 13. Condition Report Form (AR No. 98018521) dated 10/9/98 concerning MP2 fire penetration seals 14. Condition Report Form (AR No. 98018523) dated 10/9/98 concerning MP2 fire penetration seals
  - 15. Condition Report Form (AR No. 98018700) dated 10/13/98 concerning fire penetration seals
  - 16. Condition Report Form (AR No. 98018909) dated 10/19/98 concerning potential problem areas to site fire protection
  - 17. Condition Report Form (AR No. 98015288) dated 8/12/98 concerning multiple failures in fire penetration seals
  - 18. Condition Report Form (AR No. 98011188) dated 6/5/98 concerning the Post Accident Sampling System, fire seal protection, and the control room ceiling
  - 19. Condition Report Form (AR No. 98-18516) dated 10/9/98 concerning MP2 fire penetration seals
  - 20. Condition Report Form (AR No. 98018517) dated 10/9/98 concerning MP2 fire penetration seals

- 21. Condition Report Form (AR No. 98018518) dated 10/9/98 concerning MP2 fire penetration seals
- 22. Condition Report Form (AR No. 98018519) dated 10/9/98 concerning MP2 fire penetration seals
- 23. Condition Report Form (AR No. 98018520) dated 10/9/98 concerning MP2 fire penetration seals
- 24. Condition Report Form (AR No. 98018521) dated 10/9/98 concerning MP2 fire penetration seals
- 25. Condition Report Form (AR No. 98018523) dated 10/9/98 concerning MP2 fire penetration seals
- 26. Condition Report Form (AR No. 98018700) dated 10/13/98 concerning fire penetration seals
- 27. Condition Report Form (AR No. 98018909) dated 10/19/98 concerning potential problem areas to site fire protection
- 10. Videotape of Susan Perry-Luxton, Citizens Regulatory Commission and Thomas J. Mastrianna given to the Commission for Review by Joseph Basade, Fish Unlimited at Millstone Meeting 4/14/99 (available in the Office of the Secretary Commission Records only)