

June 30, 2008

MEMORANDUM TO: R. W. Borchardt
Executive Director for Operations

FROM: Annette Vietti-Cook, Secretary **/RA/**

SUBJECT: STAFF REQUIREMENTS - BRIEFING ON RESULTS OF THE AGENCY ACTION REVIEW MEETING (AARM), 9:00 A. M., WEDNESDAY, JUNE 4, 2008, COMMISSIONERS' CONFERENCE ROOM, ONE WHITE FLINT NORTH, ROCKVILLE, MARYLAND (OPEN TO PUBLIC ATTENDANCE)

The Commission was briefed by the NRC staff on the results of its annual Agency Action Review Meeting (AARM) held on May 2, 2008. In addition, representatives of two licensees, Arizona Public Service (APS) and Nuclear Fuel Services (NFS), briefed the Commission on their respective actions to achieve, internalize, and sustain performance improvement.

The Commission recognizes that the Reactor Oversight Program (ROP) has become a mature program that will be refined continuously through lessons learned and feedback. The staff should look for ways to clarify to industry and the public the meaning and use of "green" performance indicators within the ROP. In its next paper on ROP self-assessment, the staff should evaluate possible improvements to the ROP self-assessment metrics for performance indicators and the significance determination process.

The Commission is supportive of the ongoing staff efforts to assure that the agency's actions associated with the resident inspector program results in a stable or increasing resident inspector experience base, including measures to enhance the visibility of the resident inspectors within the agency. If the staff evaluations of resident demographics and the reasons for leaving the resident program reflect a need for additional measures including, for example, adjustments in compensation, the staff should make appropriate recommendations to the Commission.

cc: Chairman Klein
Commissioner Jaczko
Commissioner Lyons
Commissioner Svinicki
OGC
CFO
OCA
OIG
OPA
Office Directors, Regions, ACRS, ACNW, ASLBP (via E-Mail)
PDR