March 21, 2012

MEMORANDUM TO: R. W. Borchardt

**Executive Director for Operations** 

FROM: Annette L. Vietti-Cook, Secretary /RA/

SUBJECT: STAFF REQUIREMENTS – SECY-12-0010 – ENGAGEMENT OF

STAKEHOLDERS REGARDING THE EVENTS IN JAPAN

The Commission has approved the staff's plans for ongoing engagement with the public and stakeholders concerning matters related to Fukushima Dai-ichi, the steps being taken to improve communications and outreach, and continuing to leverage existing mechanisms for engaging other organizations.

The Commission has disapproved the staff's position that it takes no further action than those already underway or as described in the paper.

The staff should assess the effectiveness of the initiatives documented in SECY-12-0010 through soliciting input from public citizens. The staff should proceed with a public meeting involving other Federal and State agencies, and other external stakeholders as described in Enclosure 2 of SECY-12-0010. The staff should also establish processes and procedures to institutionalize initiatives documented in SECY-12-0010 to ensure their sustained and consistent application. The staff should inform the Commission of the results of this assessment, the actions taken to institutionalize the initiatives in SECY-12-0010, including the use of social media, plain language, and proper use and maintenance of web pages, and the staff's plans for any additional enhancements. Given the essential role of the States as primary responders during an emergency, the staff's paper should also provide the status of activities to address the challenges experienced in communicating with the States during the Fukushima event.

The staff should provide clear access to chronologies of the events in Japan by providing links to the various recognized reports (such as the INPO report, reports from the Government of Japan, etc.), a clear summary of current status at Fukushima, and a clear chronology of the events the NRC took and continues to take in response to the accident, including links to all relevant documents.

The above activities should not distract from the important safety work the agency is doing to implement the Task Force recommendations as directed by the Commission in past SRMs, as those items should be of higher priority.

## cc: Chairman Jaczko

Commissioner Svinicki Commissioner Apostolakis Commissioner Magwood Commissioner Ostendorff

OGC CFO OCA OPA

Office Directors, Regions, ACRS, ASLBP (via E-Mail)

PDR