

Nuclear Fuel Services, Inc.

May 27, 2011

**Rear Adm. Joseph Henry, USN (Ret.)
President, NFS**

Current State

- **Conduct of Ops/Safety Improvements**
- **2010 Startup**
- **Demonstration of Improvements**
- **LPR: Operated Safely & Securely**
- **2011 – Sustained & Internalized**

Safety Culture

- **A Safety-First Focus**
- **Questioning Attitude and Willingness to Stop Work**
- **Consistent, Comprehensive Communications**
- **Sustaining Change, Refining Improvements**

Conduct of Operations

- **Formalized CONOPS procedure**
- **Management Oversight and Accountability**
- **Configuration & Change Control Management**
- **Work Management Group**

Enhanced Problem Identification & Resolution

- **Workers Identify Issues**
- **Improved Root Cause Analyses**
- **Extent of Cause/Extent of Condition Implemented**
- **Expanded Tracking/Trending**
- **Operational Experience Program**

Sustainability

- **Processes are Institutionalized**
- **Desired Behaviors are Continually Reinforced**
- **Organizational Understanding of a Positive Safety Culture**
- **Nuclear Safety Review Board**
- **We are on the Right Path**