



Regional Update - Programs, Performance, and Future Plans

April 8, 2010

Agenda

- Opening Remarks – Bill Borchardt, Executive Director for Operations
- Stakeholder Communications and Outreach – Sam Collins, Regional Administrator, Region I
- Update on Regional Human Capital Issues – Luis Reyes, Regional Administrator, Region II
- Master Materials Licenses – Mark Satorius, Regional Administrator, Region III
- Achieving Reliable Outcomes in the ROP and Implementation of Inspection Programs – Elmo Collins, Regional Administrator, Region IV

Stakeholder Communications and Outreach

- Significant Resource Investment / Level of Effort
 - High Congressional interest in Vermont Yankee, Indian Point & Oyster Creek
 - Active State and local interest and involvement in NJ, NY & Vermont
- Challenges/Level of Effort
 - NRC license renewal hearings requested and granted in Region I (VY, Pilgrim, OC and Indian Point)
 - ~70 significant outreach activities in FY09

Communications & Outreach

- Region / Program Office Experience
 - Interest level is site-specific (e.g., Diablo Canyon) or event-driven (post-Davis-Besse head corrosion, post-9/11 security and EP)
 - Outreach activities undertaken are both proactive and reactive
 - Communications/Outreach success requires a team effort involving OCA, OPA, Regional State Liaison Officers, and other HQ offices
 - Leveraging technology
 - Reactive events are now more demanding and time sensitive due to cell phones and social media (e.g., 11/09 TMI outage release)

Communications & Outreach

- Best Practices
 - Establish trusted communication avenues by being proactive and reaching out to stakeholders in person
 - Convey information early and often
 - Audience-focused activities, such as poster board sessions
 - Government-to-Government meetings
 - Coordinate with other NRC offices (and outside agencies) on critical subjects
 - Pursue “learnings” for continued improvement

Communications & Outreach

- Challenges / Opportunities
 - Resource investments
 - Establishing stakeholder trust in the NRC
 - Stakeholder trust in some licensees
 - Plain language/risk communications
 - Changing dynamics in external environment due to elections, turnover, license transfers
 - Current State and local budget limitations

Communications & Outreach

- Going Forward
 - Integrating recent studies of effective stakeholder communications
 - Increased partnering with other offices and agencies
 - Work to enhance stakeholder trust
 - Assess outreach effectiveness & use of new communications techniques
 - Government-to-Government meetings
 - Invest for success

Regional Human Capital Issues

- Succession Planning
 - Regions implement a succession plan
 - Skills gap closure hiring strategies
 - Limited flexibility in Corporate Support (DRMA) succession planning
 - Operator Licensing staffing strategy and new construction implications

Regional Human Capital Issues

- Resident Inspector Development Program (RI Pool)
 - RIDP is a successful means to prepare candidates for RI position
 - Regions appreciate the Commission's support of RIDP FTE increase in FY11 budget
 - Effective use of double encumbering for SRI and RI positions

Regional Human Capital Issues

- Attraction and Retention Incentives
 - Regions are exercising increased flexibilities
 - Current real estate market has an impact on staff moves

Regional Human Capital Issues

- Staff Experience and Skills Improvement
 - Successful use of Regional training and qualification programs including:
 - Developmental Plans
 - Mentoring
 - Knowledge Management
 - Rotational Assignments
 - OHR plays key role in supporting the Regions' training and qualification effort

Master Material Licenses

- Master Material License (MML) - a multisite material license issued to Federal Organizations
- FSME is responsible for managing the MML Program
- MML Regulatory Oversight delegated to the Regional Offices

Master Material Licenses *Overview*

- U.S. Air Force – Issued June 1985
 - 400 Permits (Region IV)
- U.S. Navy – Issued March 1987
 - 100 Permits (Region I)
- Department of Veterans Affairs (DVA) – Issued March 2003
 - 117 Permits (Region III)

Master Material Licenses *Challenges*

- Decommissioning Activities
- Diverse Scope of Activities
- Operating Experience

Master Material Licenses

NRC Oversight

- Independent Inspections
- Inspector Accompaniments;
Routine and Event Response
- Enforcement Oversight

Master Material Licenses *Program Effectiveness*

- MML program maintains adequate safety and protection of the environment
- Self Assessment of the Process

ROP RELIABILITY

- Routine Assessments
 - Annual Self Assessment
 - Internal and External Stakeholder Feedback
 - Independent Evaluations

ROP RELIABILITY

- NRC Regional Activities
 - Substantive Cross Cutting Issue Audit (2007)
 - Substantive Cross Cutting Issue Task Group (2008)

ROP RELIABILITY

- Current Regional Activities
 - Periodic Regional Discussions
 - Inspection Report Quality
 - Branch Chief Benchmarking
 - Inspection Resource Sharing

ROP RELIABILITY

- ROP Demonstrated a High Degree of Reliability
- Resolved to Continue to Assess and Improve ROP Implementation

Concluding Statements

- Stakeholder, inter-regional and agency-wide communication, collaboration and coordination continues to expand
- Staff development and retention efforts continue to expand
- Safety and security of the operating fleet and material licenses are our priority

Abbreviations

- DRMA – Division of Resource Management and Administration
- DVA – Department of Veterans Affairs
- EP – Emergency Preparedness
- FSME – Office of Federal and State Materials and Environmental Management Programs
- FTE – Full-Time Equivalent
- FY – Fiscal Year
- MML – Master Material License
- NJ – New Jersey
- NRR – Office of Nuclear Reactor Regulation
- NSIR – Office of Nuclear Security and Incident Response

Abbreviations Continued

- NY – New York
- OC – Oyster Creek
- OCA – Office of Congressional Affairs
- OHR – Office of Human Resources
- OPA – Office of Public Affairs
- RI – Resident Inspector
- RIDP – Resident Inspector Development Program
- ROP – Reactor Oversight Process
- SRI – Senior Resident inspector
- TMI – Three Mile Island
- VY – Vermont Yankee