

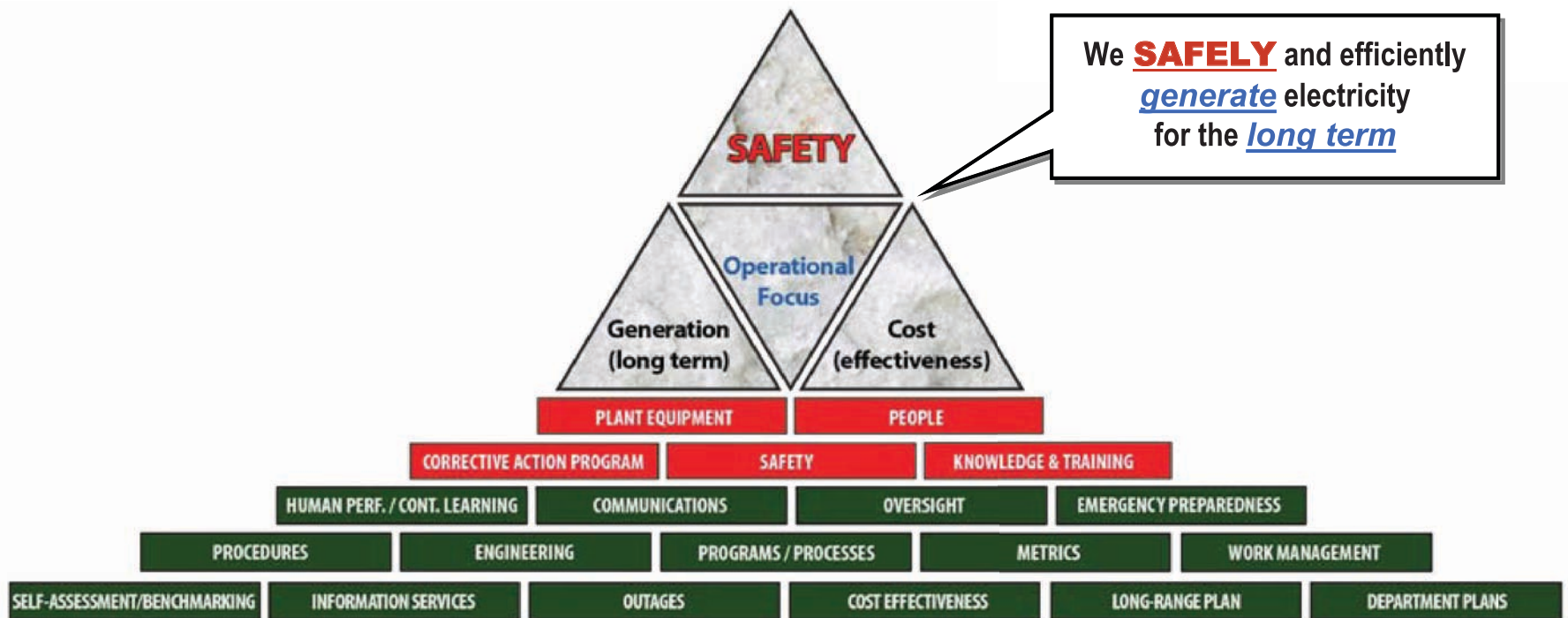
Palo Verde Nuclear Generating Station

May 2009



Randy Edington

Executive Vice President and Chief Nuclear Officer
Arizona Public Service





Sustaining Continuous Improvement **Beyond and Broader than CAL**

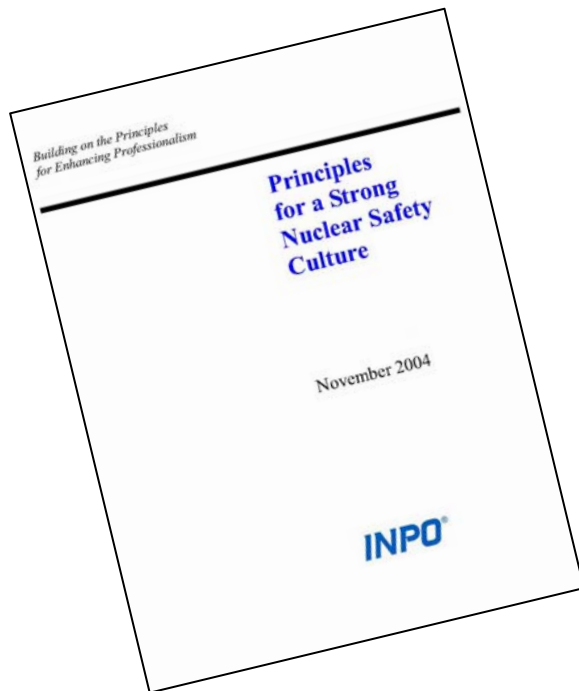
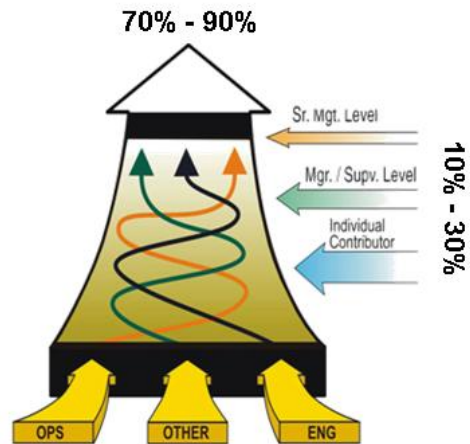
- **Safety Culture**
- **Industry Engagement**
- **Planning**
 - 3-5 Year Site Integrated Business Plan
 - Long-Range Planning / Strategic Planning
- **Alignment to Mission, Values and Behaviors**
- **Equipment**
 - Top 10 Technical Issues
 - Minor Modifications
- **People**
 - Hiring and Development Model
 - Staffing and Recruiting Strategies
 - Succession Planning
- **Corrective Action Program**

Sustaining Continuous Improvement **Beyond and Broader than CAL**

- **Knowledge / Training**
 - Four-week Power Plant Fundamentals Course
 - Orientation Program
 - Oral Boards
- **Measures**
 - Performance Indicators with Industry Targets
 - Self-Assessments and Benchmarking
 - Trending and Analysis
- **Oversight**
 - Management Review Meetings
 - Nuclear Assurance, Off-Site Safety Review Committee, Nuclear Oversight Committee
 - Plant Health Committee
 - Executive Challenge Boards
- **Communication Strategy**

Hiring & Development Model

Hiring for our future



Palo Verde Leadership Model

