



## Interacting with the NRC

Mary Givvines, moderator  
Deputy Office Director  
NRC Office of Information Services

Regulatory Information Conference  
2014

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## Agenda

- Introductory Remarks
- Public Gateway to Nuclear Regulatory Information: The Public Document Room  
Anna McGowan, Branch Chief, Customer Services Division, OIS/NRC
- Cutting Through the Jargon: Using Plain Language to Communicate with the Public  
Glenn Ellmers, Senior Communications Specialist, EDO/NRC
- Social Media and the NRC: What We're Doing, Why We're Doing it and What Else We Might Do  
Holly Harrington, Senior Level Advisor on Public Affairs, OPA/NRC
- An Insider's Guide to NRC Public Meetings  
Lance Rakovan, Senior Communications Specialist, EDO/NRC
- Interacting with the NRC in Practice – Waste Confidence  
Andy Imboden, Branch Chief, Waste Confidence Directorate, NMSS/NRC

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