

# When Operating Experience Knocks...

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Technical Session Chair

Harold Chernoff, Chief  
Operating Experience Branch  
Division of Inspection & Regional Support  
Office of Nuclear Reactor Regulation

Technical Session Coordinator

Eric Thomas, Sr. Reactor Systems Engineer  
Operating Experience Branch  
Division of Inspection & Regional Support  
Office of Nuclear Reactor Regulation



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*Good judgment  
comes from experience*

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## Overview



- Who is Answering?...
  - Licensees
  - Regulators
  - INPO/WANO
  - Other stakeholders
    - Public
    - Local government
    - Non-governmental organizations
    - International licensees/regulators/stakeholders
    - Media
    - Vendors



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## Overview (continued)



- Why?...
  - Improving safety
  - Improving level of knowledge
  - Improving performance
  - It is interesting



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## Overview (continued)



- ... and How?
  - Structured processes
  - Communication pathways
    - Formal
    - Informal
  - Openness
  - Relationships



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**Panelists**



- Amanda Donges, INPO
- Kevin Ross, CNSC
- Jay Wagner, PSEG
- Dominic Imburgia, Exelon Generation
- Eric Thomas, NRC



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