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Response to Security
Officer Inattentiveness

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Contributors to Inattentiveness

- ✓ Environment
- ✓ Fatigue/Lack of Rest
- ✓ Minimal Physical Movement
- ✓ Lack of Attentiveness Aids
- ✓ Isolation

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Actions to Address Inattentiveness

- ✓ Improved Lighting/Climate Control
- ✓ Increased Rotations
- ✓ Revised Post Checks
- ✓ Expanded Attentiveness Aids
- ✓ Enhanced Supervisory Oversight

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Behavioral Observation & Security
Force Engagement Improvements

- ✓ Training improved
- ✓ Cameras installed
- ✓ Security & Non-Security Management
Observations enhanced
- ✓ Direct access to CAP provided
- ✓ Security integrated with site
- ✓ 2Cs meetings implemented
- ✓ Nuclear Oversight trending improved

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Lessons Learned

- ✓ Organizational Isolationism
- ✓ Need to walk in their shoes
- ✓ People need to feel connected
- ✓ Personnel must be able to raise issues
- ✓ Allegation evaluation improvements
- ✓ Don't overlook the "small stuff"

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