Ms. Holly Harrington has more than 20 years experience in federal public affairs and daily journalism. She began her career as a reporter in the San Francisco Bay Area. Later, she served as the public affairs officer for the Palo Alto VA Medical Center, where she implemented a year-long crisis communication plan in response to the Loma Prieta Earthquake. She later moved to Washington, D.C., where she was public affairs director for the Washington D.C. VA Medical Center and later Chief Communication Officer for the Veterans Health Administration. In 1996, she left the VA for FEMA's Office of Public Affairs. In her eight years at that agency, she created the FEMA for Kids Web site, headed FEMA's Hollywood Liaison Program and served as crisis communicator on disasters ranging from Hurricane Floyd to 9/11. In 2004, she came to the NRC and is the Office of Public Affairs liaison to the Office of Nuclear Security and Incident Response. Holly holds a bachelor's degree in journalism and master's degree in mass communication. She has been an adjunct professor at Trinity University in Washington D.C. for 10 years.