FENOC
SAFETY CULTURE
MODEL

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FENOC

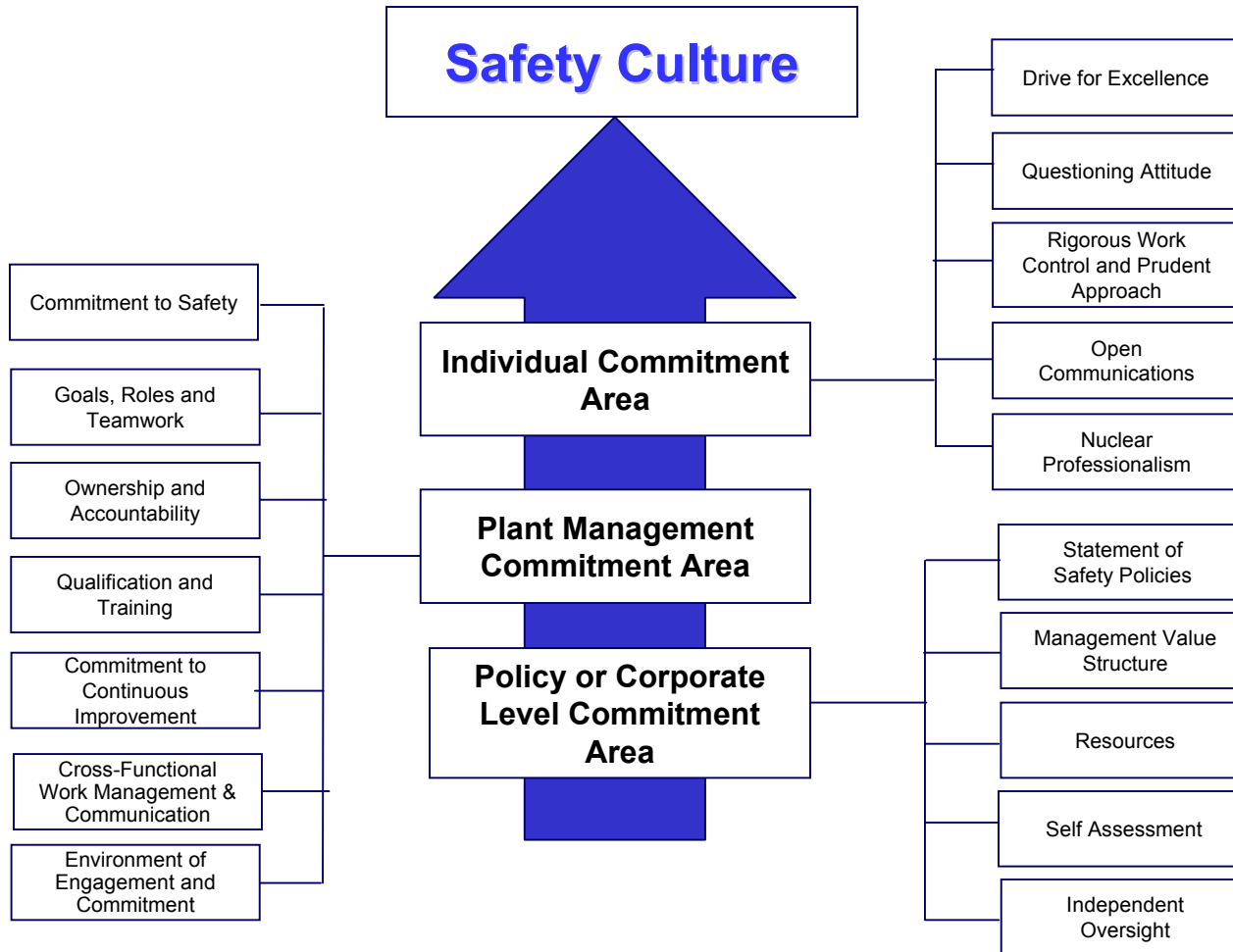FirstEnergy Nuclear Operating Company

FENOC SAFETY CULTURE MODEL

Safety Culture

That assembly of characteristics and attitudes in organizations and individuals which establishes an overriding priority towards nuclear safety activities and ensures that issues receive the attention warranted by their significance.

Safety Conscious Work Environment

An environment in which personnel are encouraged to identify problems, are confident that problems will be effectively evaluated and corrected, and are protected from any form of retaliation as a result of having raised issues.

FENOC SAFETY CULTURE MODEL

Commitment Areas (3)

Indicator Criteria (17)

Attributes (121)

Performance Criteria (Green, White, Yellow, Red)

3

FENOC SAFETY CULTURE MODEL

Commitment Area - Policy or Corporate Level

Indicator Criteria - Statement of Safety Policy

Attribute - Worker Understanding of Responsibility to Raise
Safety Concerns

Performance Criteria

- Surveys/Interviews Indicate Workers Understand their

  Responsibility to Raise Nuclear Safety or Quality Concerns

  * Site Wide Survey / Interviews / 4Cs Data

FENOC SAFETY CULTURE MODEL

Commitment Area - Plant Management

Indicator Criteria - Commitment to Safety

Attribute - Decision Making

Performance Criteria

- Majority of Safety Significant Decisions were made
in the Section with Adequate Information, Management
Oversight, Involvement, and Peer Checking as
indicated by no Significant Conditions Adverse to
Quality for the Designated Period

* Section Manager Report-Outs

FENOC SAFETY CULTURE MODEL

Commitment Area - Plant Management

Indicator Criteria - Ownership and Accountability

Attribute - Timeliness of SCAQ and CAQ Remedial and
Preventive Corrective Actions

Performance Criteria

- Percentage of Section SCAQ and CAQ Remedial and
Preventive Corrective Actions Completed on Time

* Corrective Action Program / Section Manager Report-Outs

FENOC SAFETY CULTURE MODEL

Commitment Area - Individual

Indicator Criteria - Drive for Excellence

Attributes - Maintenance Rule (a1) Systems

- Operator Work Arounds

- Control Room Deficiencies

- Temporary Modifications

Performance Criteria

- Number of Open Items

* Monthly Performance Indicators