

RIC 2002

Session W8

Communication Challenges

After September 11

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Objectives

- **Public accessibility**
- **Information collections**
- **Reducing cost burden to stakeholders and the public**
- **Increased features and functionality**

After September 11

- **Reemphasized vigilance**
- **Protections and security**
- **Sensitivity to application of information**

Tools for Public Access

- **ADAMS**
- **PDR**
- **Web**

ADAMS

- **Access to Public Library**
- **Evaluations by category**
- **Controls in place**

PDR

- **Key contact point with public**
- **Increased support through phone and e-mail**
- **Controls in place**

NRC Web Site

- **Redesigned site**
- **Temporary shut down**
- **Controls in place**

Our Challenges

- **Shared need for vigilance**
- **Balance need for security and sensitivity with public access and business needs**
- **Remain in a state of alertness, as appropriate**