

Finding Common Ground

*Opportunities for Dialogue
in a Post 9/11 Environment*

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The Energy Industry Has Common Requirements



- ◆ **Highly regulated**
- ◆ **Have community Right-to-Know reporting requirements**
- ◆ **Hold a public trust for safe operations**

The Sept. 11 Terrorist Attacks Had Far-Reaching Impacts

- ◆ Terrorist attacks on Washington and NYC forced the energy industry to look at itself with new eyes:

- How vulnerable are our facilities?
- How prepared are we to protect people, assets, and the public?
- What could compromise our security?



Publicly Available Information Became a Focus

- ◆ Office of Pipeline Safety (DOT) moved quickly to remove detailed pipeline maps from public information web site
- ◆ Colonial also withdrew maps and other potentially compromising information from its web site
- ◆ Stepped up reviews of external presentations and publicly-released documents
- ◆ Met with local law enforcement, LEPCs, local and state governments to facilitate emergency response capabilities

Loss of Information Doesn't Necessitate Loss of Access

- ◆ Withdrawing information creates challenges for public right-to-know
- ◆ Incumbent upon companies to find new ways to communicate
 - Colonial Internet Landowners Communication Project
 - Designed to increase stakeholder access
 - Improve information sharing and raise awareness about safety, system integrity and pipeline security



Common Ground Provides an Opportunity for Dialogue

- ◆ Stakeholders can find a common ground in security
- ◆ Provides a unique opportunity to renew dialogue
- ◆ Need to show commitment; reach out to stakeholders in new ways
- ◆ “Information” is exchanged for improved relationships based on mutual point of interest



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Courage. Passion. Commitment.