



August 6, 2025

U.S. Nuclear Regulatory Commission
Region IV
1600 East Lamar Boulevard
Arlington, TX 76011-4511

RE: License number 40-16571-01 Update to April 10, 2023, letter regarding Organizational Health Survey Results and Written Response

Dear Sir or Madam,

On January 18-19, 2023, Cardinal Health Medical and Health Physics (Cardinal Health) was at Avera McKennan to perform an organizational health survey as required in the Confirmatory Action Letter dated May 19, 2022. We have made some changes to our program since our letter dated April 10, 2023. Please see updated/new information below.

Recommendation:

1. Provide additional and more frequent training on how to use the Safety Concern Log as outlined in the ACI Safety Policy.
 - a. *We will add this to our annual training as an eLearn Module and will add it as an agenda item to our monthly all staff meetings.*
 - b. *August 2025 Update- The ACI Safety Policy has been retired. This training will be removed from our eLearn Module but how to use and access the Safety Concern Log will remain a standing agenda item at our staff meetings.*

Corrective Actions:

1. Have all staff including management, review the ACI Safety Policy annually as part of annual radiation safety training.
 - a. *We will add this to our annual training as an eLearn Module.*
 - b. *August 2025 Update- The ACI Safety Policy has been retired. This training will be removed from our eLearn Module.*
2. Ensure that there is at least one question on the radiation safety training exam which covers material in this policy.
 - a. *This will be added to our annual training.*
 - b. *August 2025 Update- The ACI Safety Policy has been retired. This training will be removed from our eLearn Module.*
3. Provide training on how to access the Safety Concern Log for staff during the monthly meetings with all staff.
 - a. *We will add this as an agenda item to our monthly all staff meetings beginning May 2023.*

c. August 2025 Update- How to use and access the Safety Concern Log will remain a standing agenda item at our staff meetings. Our staff meeting frequency has changed from monthly to every other month.

If you have any questions or need additional information, please contact me at 605-310-0916 or by email at Traci.Hollingshead@avera.org.

Thank you,



Traci Hollingshead
Radiation Safety Officer