

# Frequently Asked Questions

## Payment of Invoice

Effective October 1, 2024, the NRC will no longer accept paper-based payments, including checks and paper credit card forms. The NRC lockbox is closed. Paper-based payments will be returned to the sender.

### When is the payment due?

The payment is due immediately. The NRC will charge interest for any payments that are not received within 30 days of the invoice date.

### How do I pay the invoice?

Payment can be made by one of the following methods:

**Pay.gov:** Pay.gov is U.S. Government's secure, online payment system by the Department of Treasury. It allows you to submit payments to the federal government electronically for free. Electronic payments can be made using debit/credit card, Venmo, Pay Pal, and bank account (ACH). [Instructions](#) to pay using Pay.gov.

**EDI/ACH:** The NRC can accept electronic payments using electronic data interchange (EDI) through the Automated Clearinghouse (ACH) Network. To pay by ACH, you may obtain a copy of NRC Form 628, FINANCIAL EDI AUTHORIZATION, by calling the NRC's collection service provider, DOI/NBC, at (303) 969-5880. If you have any questions about EDI/ACH payments, please contact our depository bank, U.S. Treasury, at 202-874-7026.

**Fedwire/TFCS:** To send a Fedwire through a Federal Reserve Bank for credit to our account at the U.S. Treasury, see the section entitled, "PROCEDURES FOR ELECTRONIC FUNDS TRANSFER," which can be found on the second page of the ["TERMS AND CONDITIONS"](#) link.

### What are the late payment charges?

See the first section of ["Terms and Conditions."](#)

### How do I dispute an invoice and extend the payment due date?

See the section entitled, "NRC PROCEDURES FOR EXTENDING PAYMENT DATES OF LICENSE, INSPECTION, AND ANNUAL FEE INVOICES," of ["Terms and Conditions."](#)