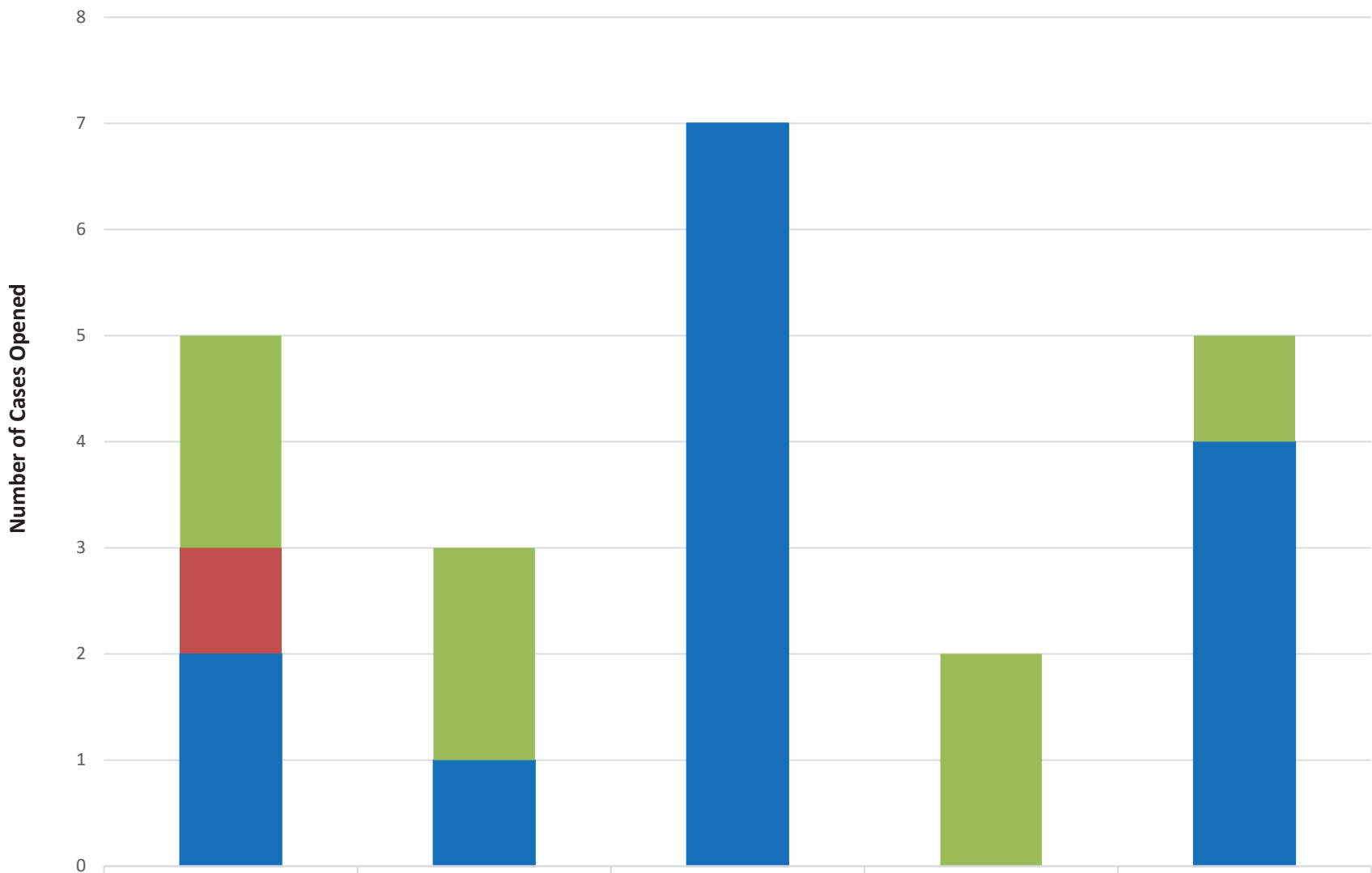


Graph 7

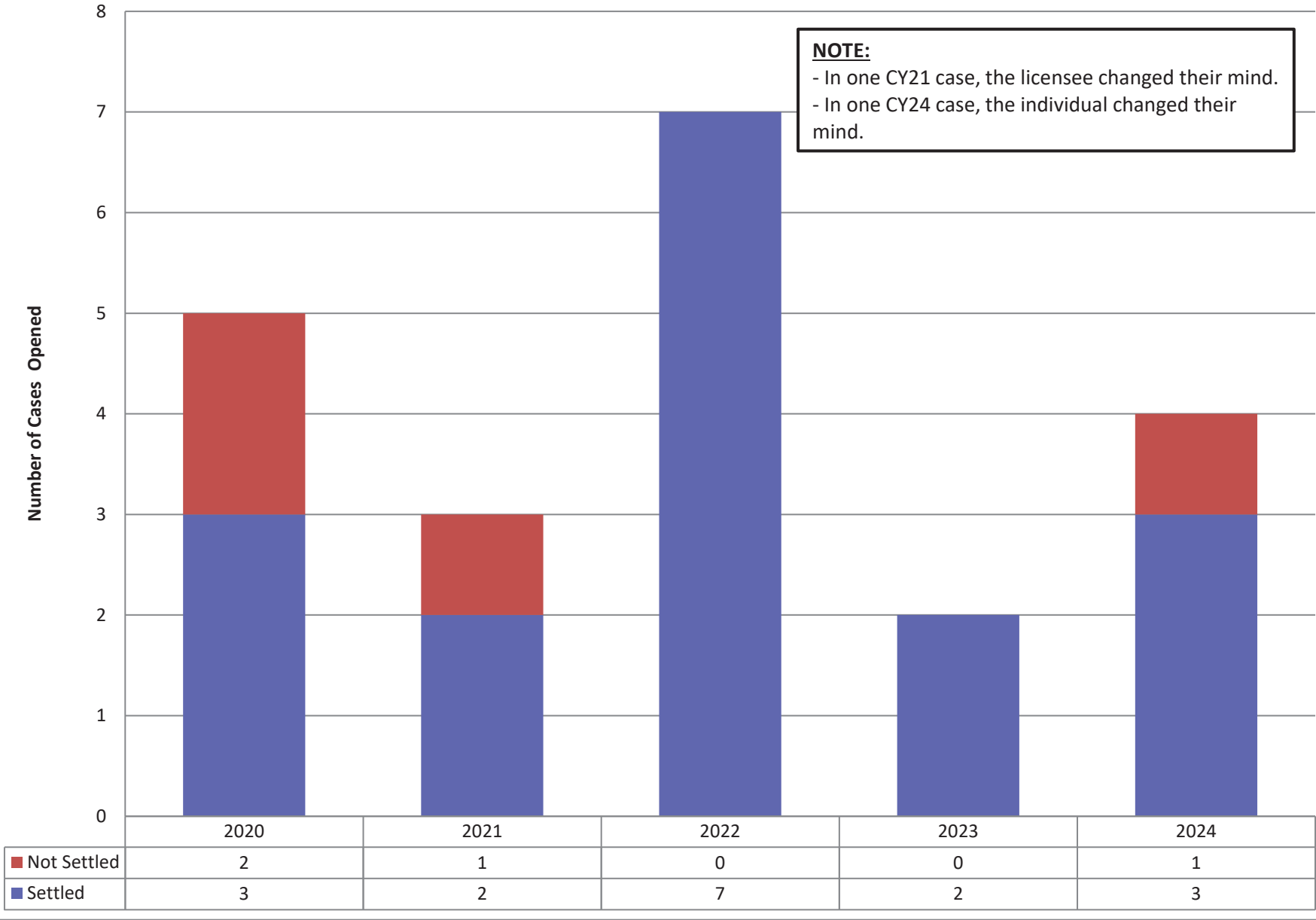
Enforcement ADR, Case Types



	2020	2021	2022	2023	2024
Civil Penalty	2	2	0	2	1
Discrimination	1	0	0	0	0
Wrongdoing	2	1	7	0	4

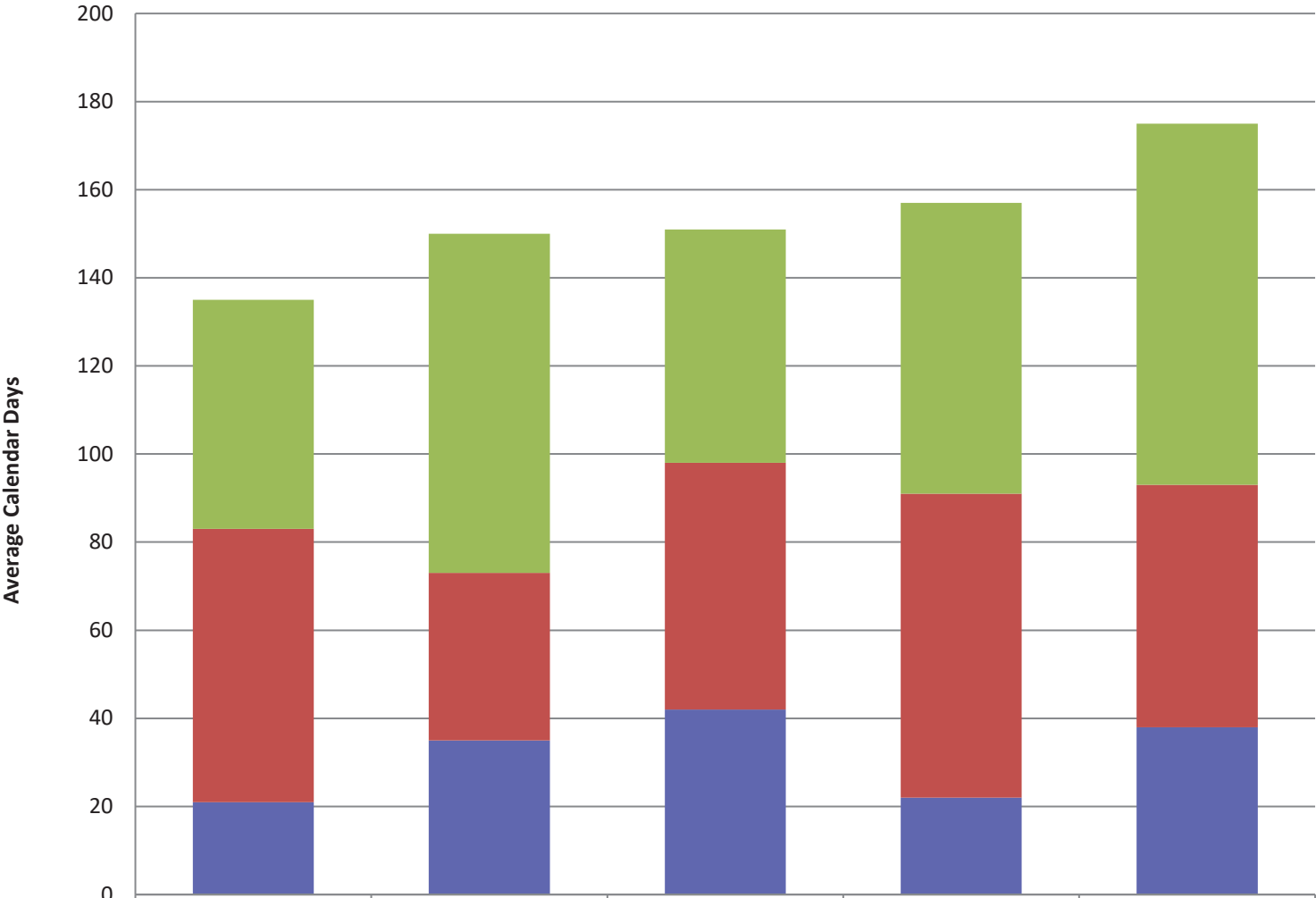
Graph 8

# Enforcement ADR Case Trends, Settled Cases



Graph 9

Enforcement ADR Timeliness Trends, Process Overview



	2020	2021	2022	2023	2024
Mediation Date to Order Issuance	52	77	53	66	82
Agreement Date to Mediation Date	62	38	56	69	55
Offer to Agreement Date	21	35	42	22	38
No. of Orders Issued	3	2	7	2	3