



November 12, 2024

Division of Radiological Safety and Security
Attn: Lizette Roldán-Otero, PhD, Branch Chief
Materials Inspection Branch

NRC License No. 04-35446-01E

HARMAN PROFESSIONAL SOLUTIONS - NRC INSPECTION REPORT 030-39071/2024-001; AND NOTICE OF VIOLATION

Dear Ms. Roldán-Otero:

In response to the notice of violation, the amendment request to update the distribution site address on the license has been submitted.

The violation occurred due to the transition from the old warehouse Moreno Valley, California to the new location in Fontana, California. At the time of the move, the appropriate information had been shared with the then Harman Director of Global Quality for the license amendment. This person has since left the company. It is not known if the amendment was sent or not.

Harman has added several more personnel (myself included) aware of these products for improved oversight. Including the warehouse leadership at the distribution center in Fontana, California.

Several corrective action measures have also been put in place:

1. The distribution center has placed visual posters on the storage racks of these products alerting anyone that in the event the units are to be moved (other than for shipping to customer) to contact the RSO and management. This will ensure that those involved are aware of the moves to make the appropriate changes and amendments as needed.
2. The distribution center has created a new systematic storage location (along with the physical location) to ensure these products are only stored in one specific area of the warehouse.
3. Harman has created a common records location for all NRC related files, licenses, etc. to eliminate storage of such information on local personal computers.

I appreciate your patience and thank you for working with us to resolve this issue.

Sincerely,

Howard Kukla
Senior Manager of Global Quality
Harman Professional
Phone: 509-559-8270. Ext 4248156
Email: howard.kukla@harman.com

From: [Kukla, Howard](#)
To: [Kyle Bischoff](#)
Cc: [Dang, Vinh](#)
Subject: [External_Sender] NRC response letter - Official
Date: Thursday, November 14, 2024 12:44:20 PM
Attachments: image001.png
2024-001, HARMAN PROFESSIONAL - NOTICE OF VIOLATION.pdf
NRC Corrective action response letter.docx

Good morning, Kyle

Please find attached Harman's response to the NRC violation letter.

Best Regards,

Howard Kukla

Sr. Manager of Global Quality

Harman Professional

Phone: +1 425.505.4350 x4433197

Mobile: +1 469.426.7133

Email: howard.kukla@harman.com

Web: www.harman.com



THRIVE THROUGH
CUSTOMER SATISFACTION

Confidentiality Notice: This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by return e-mail and destroy all copies of the original message.