Frequently Asked Questions

Payment of Invoice

When is the payment due?

The payment is due on the invoice date. The NRC will charge interest for any payments that are not received within 30 days of the invoice date. FAILURE TO MAKE THE PAYMENT AND SEND THE LAST PAGE OF THE INVOICE, "REMITTANCE" PAGE, TO THE ADDRESS ON THE INVOICE MAY RESULT IN LATE CHARGES.

How do I pay the invoice?

Payment can be made by one of the following methods:

Pay.gov: Pay.gov is U.S. Government's secure, online payment system by the Department of Treasury. It allows you to submit payments to the federal government electronically for free. Electronic payments can be made using debit/credit card, Amazon Pay, Pay Pal, and bank account (ACH). Instructions to pay using Pay.gov.

EDI/ACH: The NRC can accept electronic payments using electronic data interchange (EDI) through the Automated Clearinghouse (ACH) Network. To pay by ACH, you may obtain a copy of NRC Form 628, FINANCIAL EDI AUTHORIZATION, by calling the NRC's collection service provider, DOI/NBC, at (303) 969-5880. If you have any questions about EDI/ACH payments, please contact our depositary bank, U.S. Treasury, at 202-874-7026.

Fedwire/TFCS: To send a Fedwire through a Federal Reserve Bank for credit to our account at the U.S. Treasury, see the section entitled, "PROCEDURES FOR ELECTRONIC FUNDS TRANSFER," which can be found on the second page of the <u>"TERMS AND CONDITIONS"</u> link.

Credit Card: The NRC can accept credit card applications for payment of annual fees. An authorization form is enclosed with each invoice, or a copy may be downloaded by clicking this link: <u>NRC Form 629</u>. Complete and mail the authorization form to our lockbox bank:

U.S. Nuclear Regulatory Commission Accounts Receivable P.O. Box 979051 St. Louis, MO 63197-9000

Check: Make checks payable to The U.S. Nuclear Regulatory Commission and send to our lockbox at the address above. <u>NOTE:</u> Since the payment address is a post office lockbox for the bank, only regular mail or U.S. Postal Service Express Mail can be accepted.

Federal Express/Overnight Delivery Send To:

U.S. Nuclear Regulatory Commission U.S. Bank SL-MO-R1GL 3180 Rider Trail S. Earth City, MO 63045

Notice to Customers Making Payment by Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Privacy Act – A Privacy Act Statement required by 5 U.S.C. § 552a(e)(3) stating our authority for soliciting and collecting the information from your check, and explaining the purposes and routine uses which will be made of your check information, is available from our internet site at (<u>http://www.fms.treas.gov/otcnet/index.html</u>), **EXIT** or call toll free at (1-866-945-7920) to obtain a copy by mail. Furnishing the check information is voluntary, but a decision not to do so may require you to make payment by some other method.

What are the late payment charges?

See the first section of "Terms and Conditions,"

How do I dispute an invoice and extend the payment due date?

See the section entitled, "NRC PROCEDURES FOR EXTENDING PAYMENT DATES OF LICENSE, INSPECTION, AND ANNUAL FEE INVOICES," of <u>"Terms and Conditions,"</u>