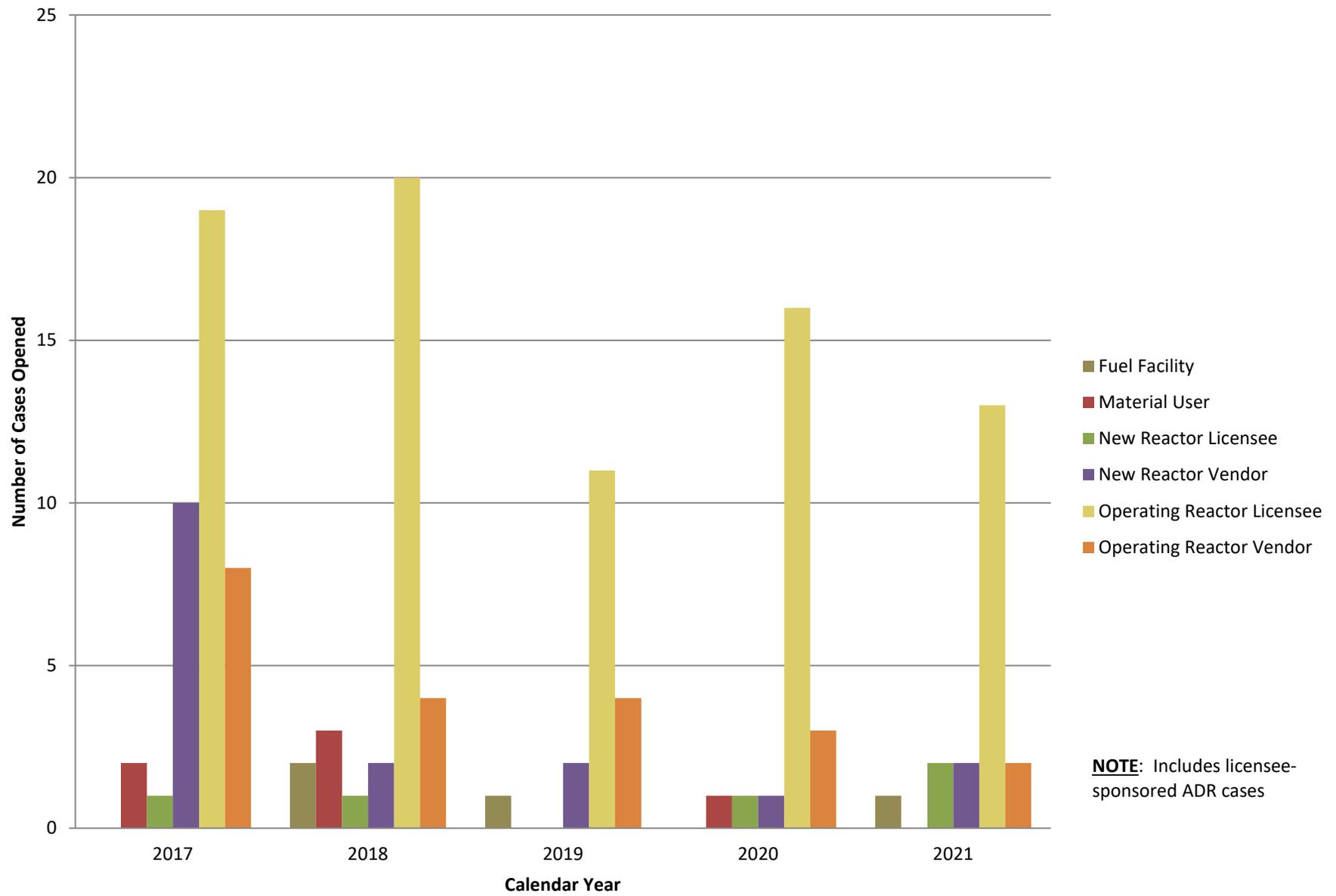


Graph 1

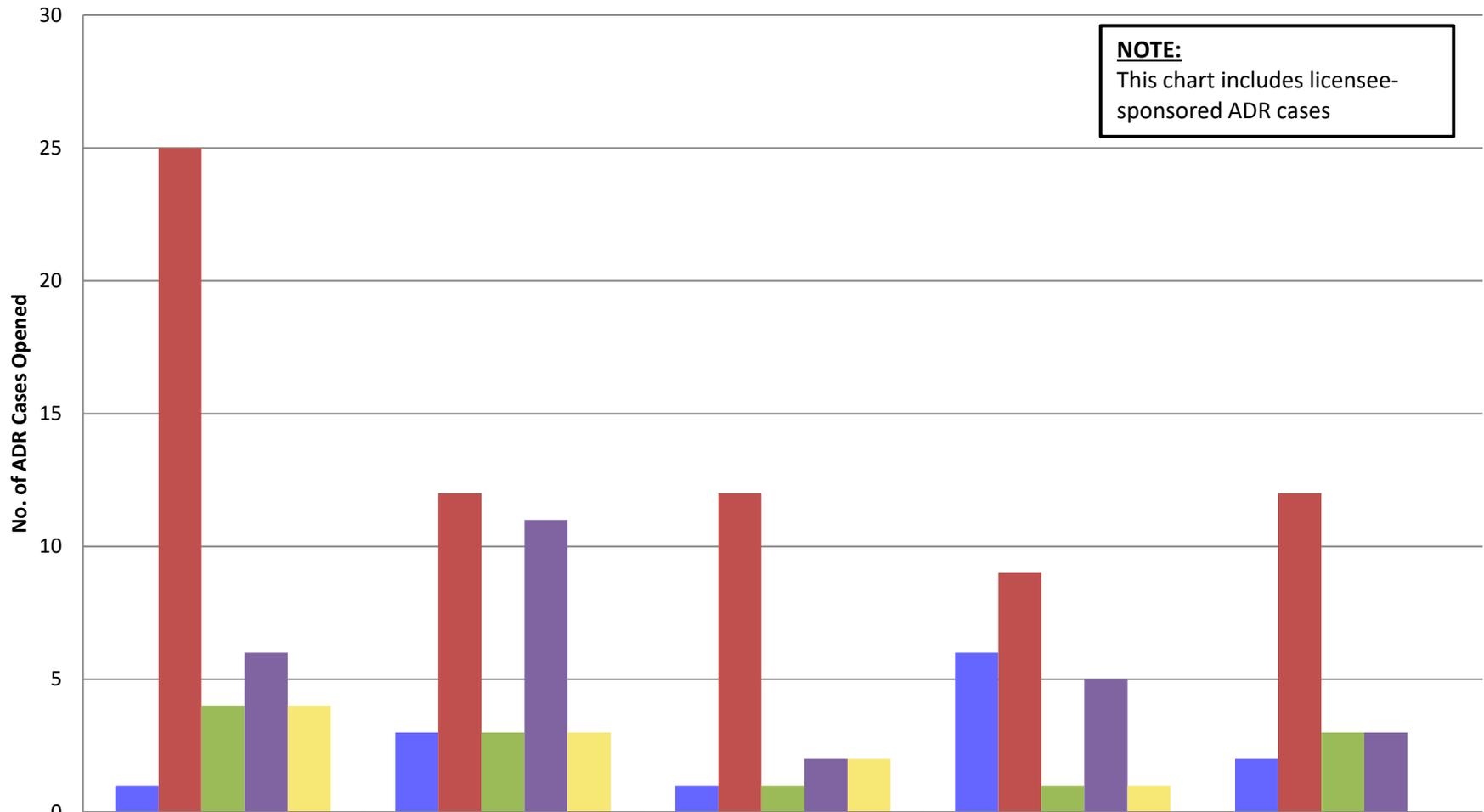
Pre-Investigation ADR Licensee Type



NOTE: Includes licensee-sponsored ADR cases

Graph 2

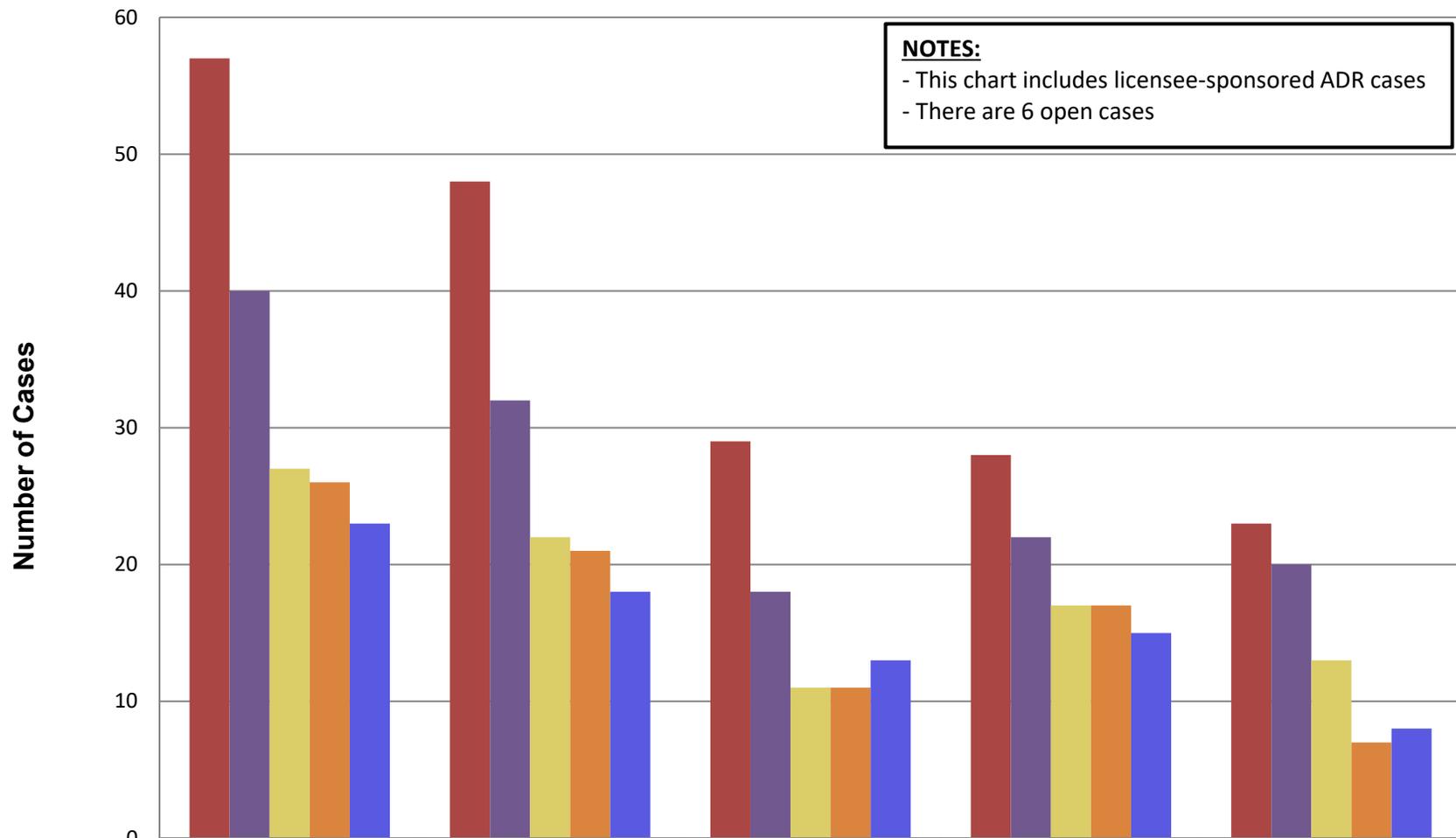
Pre-Investigation ADR Trends By Office/Region



	2017	2018	2019	2020	2021
RI	1	3	1	6	2
RII	25	12	12	9	12
RIII	4	3	1	1	3
RIV	6	11	2	5	3
HQ	4	3	2	1	0

Graph 3

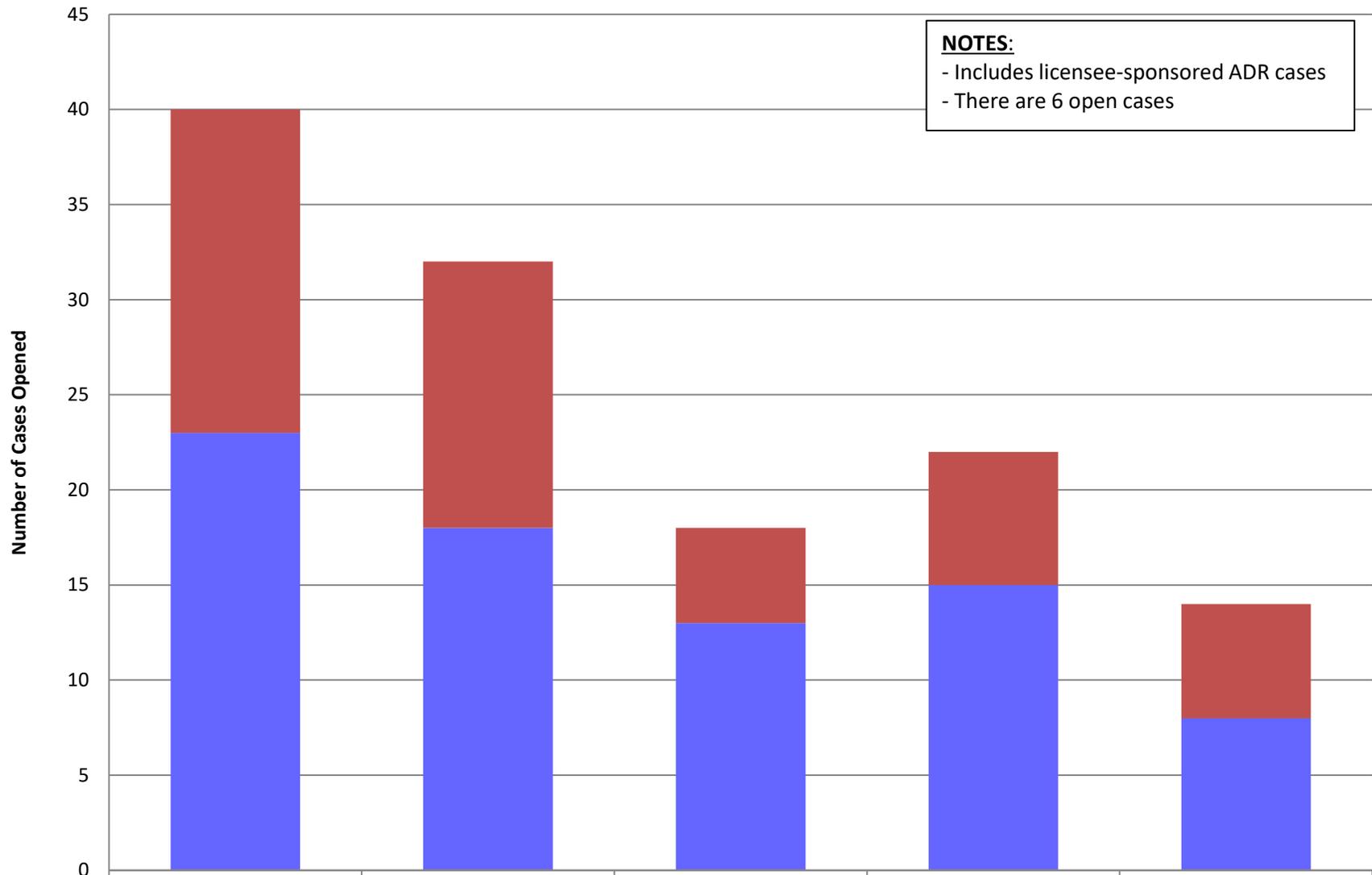
Pre-Investigations ADR Case Trends, Process Overview



	2017	2018	2019	2020	2021
ADR offers	57	48	29	28	23
ADR cases opened	40	32	18	22	20
Agreed to mediate	27	22	11	17	13
Mediations held	26	21	11	17	7
ADR cases settled	23	18	13	15	8

Graph 4

Pre-Investigation ADR Case Trends, Settled Cases

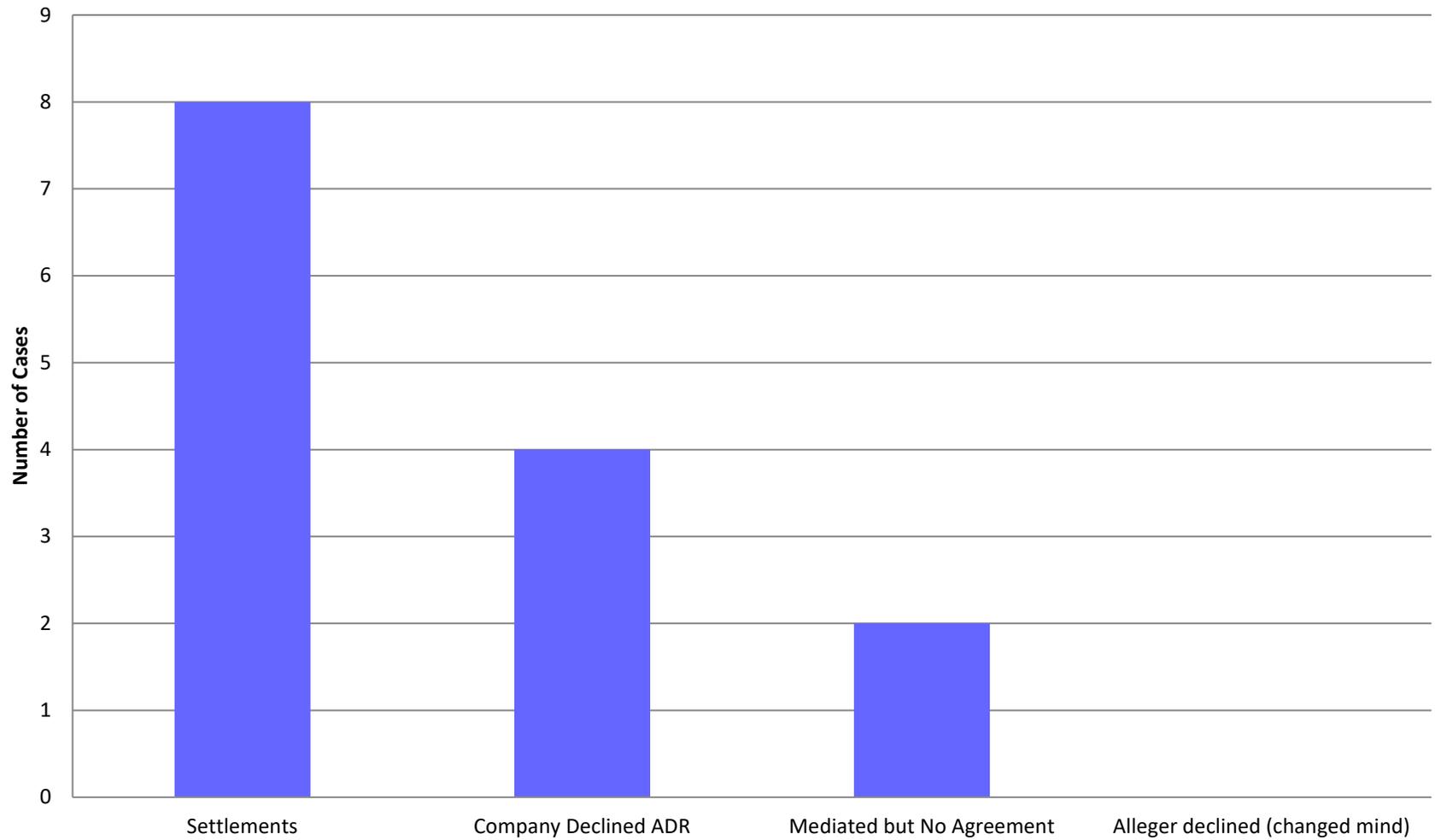


NOTES:
 - Includes licensee-sponsored ADR cases
 - There are 6 open cases

	2017	2018	2019	2020	2021
Not Settled	17	14	5	7	6
Settled	23	18	13	15	8

Graph 5

CY 2021 Pre-investigation ADR Case Outcomes

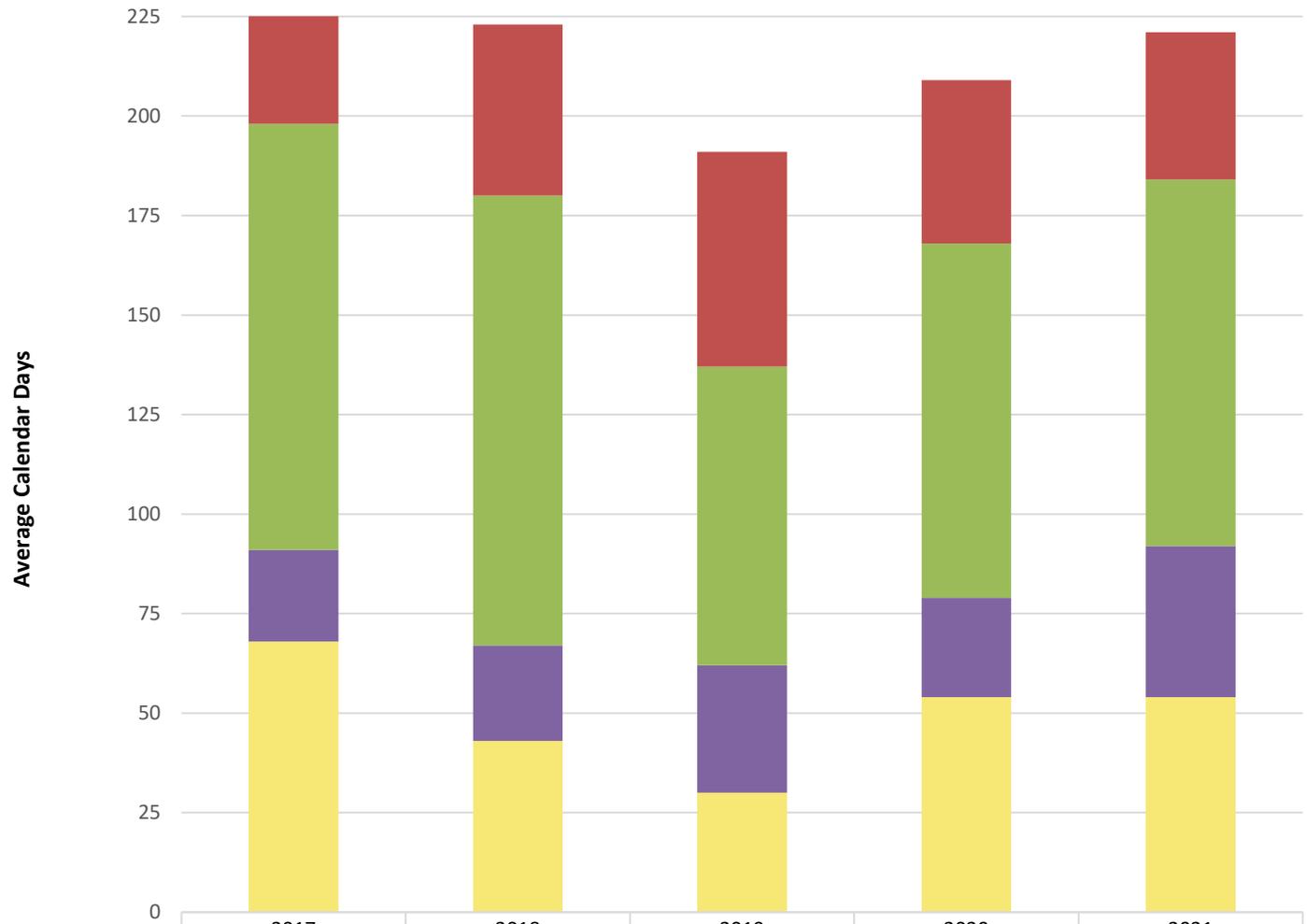


NOTES:

- This chart includes 3 settled licensee-sponsored ADR case
- There are 6 open cases

Graph 6

Early ADR Timeliness Trends, Process Overview



	2017	2018	2019	2020	2021
■ Mediation Date to Closure Letter	46	43	54	41	37
■ Licensee Agreement to Mediate to Mediation Date	107	113	75	89	92
■ Allegor to Licensee Agreement to Date	23	24	32	25	38
■ Offer Date to Allegor Agreement to Mediate Date	68	43	30	54	54
No. of cases settled	18	15	8	13	5