



February 22, 2022

MEMORANDUM TO: Daniel H. Dorman  
Executive Director for Operations

FROM: Eric Rivera */RA/*  
Acting Assistant Inspector General for Audits

SUBJECT: EVALUATION OF NRC'S OVERSIGHT OF THE VOICE  
OVER INTERNET PROTOCOL CONTRACT AND  
IMPLEMENTATION (OIG-19-A-17)

REFERENCE: CHIEF INFORMATION OFFICER, OFFICE OF THE CHIEF  
INFORMATION OFFICER (OCIO), MEMORANDUM DATED  
JANUARY 24, 2022

Attached is the Office of the Inspector General's (OIG) analysis and status of recommendations as discussed in the agency's response dated January 24, 2022. Based on this response, recommendation five is closed. Recommendations one through four, and six were previously closed. All recommendations are now closed.

If you have questions or concerns, please call me at (301) 415-5915 or Mike Blair, Team Leader, at (301) 415-8399.

Attachment: As stated

cc: J. Jolicoeur, OEDO  
S. Miotla, OEDO  
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OIG Liaison Resource  
EDO\_ACS Distribution

## Audit Report

### EVALUATION OF NRC'S OVERSIGHT OF THE VOICE OVER INTERNET PROTOCOL CONTRACT AND IMPLEMENTATION

(OIG-19-A-17)

#### Status of Recommendations

Recommendation 5: Update the relevant management directives to include a) current telecommunications infrastructure and current organizational responsibilities, and b) a requirement to comply with MD 10.162 "Disability Programs and Reasonable Accommodation" when deploying any IT projects.

Agency Response Dated  
January 24, 2022:

The Office of the Chief Information Officer (OCIO) has worked closely with the Office of Administration to ensure all important and relevant guidance from Management Directive (MD) 2.3 and MD 2.7 have been accurately updated and consolidated into MD 2.6. MD 2.6 was signed by the Executive Director for Operations on December 9, 2021 and published December 17, 2021.

OIG Analysis:

The OIG reviewed the consolidated MD guidance, which includes a) current telecommunications infrastructure and current organizational responsibilities, and b) a requirement to comply with MD 10.162 "Disability Programs and Reasonable Accommodation" when deploying any IT projects. Therefore, this recommendation is considered closed.

Status:

Closed.