

**EVALUATION OF THE U.S. NUCLEAR REGULATORY COMMISSION'S OVERSIGHT OF  
THE VOICE OVER INTERNET PROTOCOL CONTRACT AND IMPLEMENTATION  
(OIG-19-A-17)**

**STATUS OF RECOMMENDATION**

Recommendation 5:

Update the relevant management directives to include a) current telecommunications infrastructure and current organizational responsibilities, and b) a requirement to comply with MD 10.162 “Disability Programs and Reasonable Accommodation” when deploying any IT projects.

Status: Resolved.

Agency Response Dated  
January 24, 2022

The Office of the Chief Information Officer (OCIO) has worked closely with the Office of Administration to ensure all important and relevant guidance from Management Directive (MD) 2.3 and MD 2.7 have been accurately updated and consolidated into MD 2.6. MD 2.6 was signed by the Executive Director for Operations on December 9, 2021 and published December 17, 2021([NRC announcement](#)).

**Target Completion Date:** December 17, 2021

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Enclosure