



# Capital Planning and Investment Control

Office of the Chief Information Officer  
Capital Planning and Investment Control Team

Version 3.0

2020



**Revision History**

<b>DATE</b>	<b>VERSION</b>	<b>SUMMARY OF CHANGES</b>	<b>AUTHOR</b>
12/28/2015	1.0	Updated CPIC) processes to include new requirements from FITARA) and to reflect internal organizational changes. This document supersedes previous CPIC process documentation and supplements the “Capital Planning and Investment Control Policy and Overview” posted on the <a href="#">NRC IT Policy Archive</a> at nrc.gov.  ADAMS Accession No. ML15260A904	Vickie Smith, OCIO/PMPD/IPMB  Approved by Darren Ash, CIO
12/31/2017	2.0	Revised the Capital Planning and Investment Control (CPIC) process to include updates to information technology (IT) governance, a new Select phase, additional Chief Information Officer (CIO) roles and responsibilities in incremental development, various updates from the budget year 2019 IT budget/capital planning guidance, modifications to the CIO evaluation process, updates to the appendix, and other minor updates.  ADAMS Accession No. ML17349A083	Leah Kube, OCIO/GEMS/PIMB  Approved by Dave Nelson, CIO
12/26/2018	2.1	Updated CPIC process to include edits of typographical errors, updates to the Select process, updates to the evaluate process, and other minor updates.  ADAMS Accession No. ML18360A461	Leah Kube, OCIO/GEMS/PIMB  Approved by Dave Nelson, CIO
12/31/2019	2.2	Updated CPIC process to include edits of typographical errors and updates to the Select process, decoupled the Monthly Updates and CIO Evaluations processes, and added standard investments to the Monthly Updates and CIO Evaluation processes.	Leah Kube OCIO/GEMS/IP SMB  Approved by Dave Nelson, CIO
12/8/2020	2.3	Updated the following processes and process areas: Preselect, Execution Year Changes. Made formatting and typographical updates.	Lance Breeden/Sandra Valencia OCIO/GEMS/APIB Approved by Dave Nelson, CIO



---

## Table of Contents

Background .....	1
Purpose .....	2
The NRC’s Information Technology/Information Management Governance .....	2
The NRC’s Information Technology Investment Review Boards .....	2
The Information Technology/Information Management Portfolio Executive Council .....	2
The Information Technology/Information Management Board .....	3
Capital Planning and Investment Control.....	5
Select Process: Screen, Compare, and Choose.....	6
Preselect and Select Phases.....	6
Key Preselect and Select Phase Concepts .....	7
Roles and Responsibilities.....	9
Process Mechanisms.....	11
Preselect and Select Phase Artifacts.....	13
Process Diagram and Notation Summary .....	14
Preselect Phase Process Overview.....	15
Select Phase Process Overview.....	19
Business Case Development and Portfolio Selection Processes .....	20
Prioritization and Funding Processes .....	24
Reselection and Deselection Processes .....	28
Control Process versus Evaluate Process .....	30
Control Process: Monitor, Inform, and Correct.....	31
Major IT Business Case Submissions .....	32
Major IT Investment and Standard Investment Monthly Reviews.....	34
Major IT Investment and Standard Investment Chief Information Officer Evaluations .....	36
Quarterly Investment and Portfolio Reviews.....	37
Major IT Investment Control Reviews.....	38
CIO TouchPoints .....	40
Evaluate Process: Learn, Recommend, and Adjust.....	40
Postimplementation Reviews.....	41
Operational Analysis.....	43
Appendix A: The U.S. Nuclear Regulatory Commission’s Information Technology Portfolio Structure.....	A-1



U.S. Nuclear Regulatory Commission  
Capital Planning and Investment Control

---

Appendix B: Information Technology Budget Certification and Approval .....	B-1
Appendix C: Related Definitions .....	C-1
Appendix D: Glossary of Figures and Tables .....	D-1
Figures .....	D-1
Tables.....	D-1



## Background

Capital Planning and Investment Control (CPIC) for information technology (IT) investments refers to “a decision making process that ensures IT investments integrate strategic planning, budgeting, procurement, and management of IT in support of agency missions and business needs.”<sup>1</sup> The Clinger-Cohen Act of 1996 (CCA) requires Federal agencies to use disciplined CPIC processes to acquire, use, maintain, and dispose of IT assets. Specifically, CCA mandates that an agency’s CPIC processes (1) provide for the selection, control, and evaluation of agency IT investments, (2) integrate with the processes for budget, financial, and programmatic decision making, (3) include minimum criteria for considering whether to undertake an IT investment, (4) identify IT investments that would result in shared benefits or costs for other Federal agencies or State or local governments, (5) provide the means for identifying quantifiable measurements for IT investment net benefits and risks, and (6) provide the means for senior management to obtain timely information on an investment’s progress. To meet these requirements, CPIC relies on three distinct, yet interdependent, sets of processes—Select, Control, and Evaluate.

More recently, the Federal Information Technology Acquisition Reform Act (FITARA), enacted on December 19, 2014, established additional requirements. The Office of Management and Budget (OMB) issued guidance on implementing FITARA in Memorandum M-15-14, “Management and Oversight of Federal Information Technology,” dated June 10, 2015. FITARA builds on CCA by empowering Federal Chief Information Officers (CIOs) with increased oversight for (1) budget planning, (2) governance structures, (3) portfolio risk management, (4) hiring practices within the IT offices, (5) data center consolidation planning and execution, and (6) reporting of progress and metrics to OMB. To build on and strengthen the CPIC requirements of CCA, FITARA establishes the Common Baseline for IT Management, which defines the roles and responsibilities of the CIO and other senior agency officials while ensuring that the CIO retains accountability.

To further assist agencies with meeting the requirements in CCA and FITARA, OMB issues its annual IT Budget—Capital Planning Guidance as part of OMB Circular A-11, “Preparation, Submission, and Execution of the Budget,” issued July 2016, and maintains its supplement, the “Capital Programming Guide,”<sup>2</sup> to assist agencies with the implementation of CPIC processes. OMB Circular A-130, “Managing Federal Information as a Strategic Resource,” updated July 27, 2016, provides additional guidance. OMB updates these circulars based on current, relevant statutes and Executive orders. CCA, FITARA, and associated OMB guidance serve as the basis for CPIC policy, processes, and procedures at the U.S. Nuclear Regulatory Commission (NRC).

---

<sup>1</sup> The Office of Management and Budget defined the CPIC process in the “Integrated Data Collection Common Definitions” (see Volume 40 of the *United States Code*, Section 11302, for statutory requirements and the Clinger-Cohen Act of 1996).

<sup>2</sup> The Capital Programming Guide can be found online at:  
[https://www.whitehouse.gov/wp-content/uploads/2018/06/capital\\_programming\\_guide.pdf](https://www.whitehouse.gov/wp-content/uploads/2018/06/capital_programming_guide.pdf).



The NRC's CPIC policy, set forth in "Capital Planning and Investment Control Policy and Overview," issued November 2020, is available on the NRC's Web site at the [NRC IT Policy Archive](#) Web page.

## Purpose

This document describes the NRC's CPIC processes and explains how they support the NRC's IT/information management (IM) governance. The descriptions of the NRC's CPIC processes include the flow of inputs and outputs among the three distinct, yet interdependent, sets of CPIC processes—Select, Control, and Evaluate. Toward that end, this document supplements the "Capital Planning and Investment Control Policy and Overview" by describing associated tools, techniques, and artifacts. Individual step-by-step procedures used to implement the processes are working documents developed and maintained by the Capital Planners in the Office of the Chief Information Officer (OCIO).

## The NRC's Information Technology/Information Management Governance

The NRC's CPIC processes are critical to the management and oversight of the agency's IT/IM resources because they implement the means for providing quality information and recommendations to executive decisionmakers on IT investments for inclusion in the agency's IT portfolio. IT investment management encompasses the NRC's CPIC and IT budget processes and is part of the agency's integrated IT/IM governance framework. The NRC's CPIC processes support the CIO's involvement in relevant governance boards and ensures that IT investments integrate and adhere to the framework's other disciplines: (1) strategic planning and enterprise architecture (EA), (2) project management methodology (PMM), and (3) information and records management quality principles.

The NRC's CPIC processes also ensure that IT investments are reviewed for compliance with internal cybersecurity standards set forth by the NRC's Information Security Directorate in OCIO and with external cybersecurity standards mandated by the National Institute of Standards and Technology and U.S. Department of Homeland Security throughout their life cycle.

## The NRC's Information Technology Investment Review Boards

The NRC uses various investment review boards to ensure that IT investments are reviewed at the appropriate levels of the organization. The review boards encompass strategic business planning (which occurs at the executive level), program-level systems planning (which occurs across program offices), and technical architecture review (which occurs within OCIO). These two review boards include the IT/IM Portfolio Executive Council (IPEC) and the IT/IM Board (ITB).

## The Information Technology/Information Management Portfolio Executive Council

The CIO serves as one of the co-chairs on the IPEC, along with the Chief Financial Officer (CFO). The IPEC is an executive-level IT governance body established to determine the NRC's strategic direction for IT/IM and to manage the agency's IT portfolio by setting current fiscal year (FY) priorities and determining the funding of IT investments that effectively integrate into the IT portfolio, as required by CCA, OMB Circular A-130, the Federal Information Security



Management Act of 2002, and other Government requirements. This executive-level IT governance body has established roles, responsibilities, and processes consistent with those required by FITARA. In addition to the IPEC co-chairs, voting members include the Chief Acquisition Officer, Chief Human Capital Officer, and Chief Information Security Officer (collectively referred to as the CXOs); directors of the major program offices; and a Regional Administrator to represent all NRC regional offices. The directors of the major program offices also serve as business line leads in budget formulation and execution and functional/business sponsors of IT investments. In these roles, IPEC members provide insight into organizational funding needs and describe impacts on the mission if the required funding is not available. As directors of major programs and as CXOs, IPEC members can provide valuable input and advice on the many aspects of the NRC's mission and business needs. Collaboratively, IPEC members provide an enterprise perspective on what is in the best interest of the agency and its mission. The IPEC has the following responsibilities:

- Decide IT/IM direction, values, information security activities, and the agency's risk tolerance for IT activities to achieve strategic program objectives.
- Approve major investments that will effectively integrate into the IT portfolio.
- Ensure that the agency's capital plan supports the NRC's priorities.
- Review the IT portfolio in the year of execution to address current FY priorities.
- Oversee the execution of the portfolio by reviewing portfolio health on a quarterly basis against established direction, values, and risk tolerance.
- Communicate IPEC discussion and decisions to other NRC boards and committees.

### **The Information Technology/Information Management Board**

The CIO established the ITB as a management-level review board to review and recommend changes to the agency's IT portfolio based on the NRC's mission and business needs. The mission of the ITB is to align IT investments and technology standards with the NRC's strategic plan and architecture portfolio; provide resource, investment, and priority recommendations to the IPEC; and ensure that IT investments are made in accordance with the agency's directions set by the IPEC. The ITB reviews new proposals and current IT investments to ensure the following:

- alignment with IPEC priorities, the agency's strategic direction, and budget
- ability to integrate into the NRC's IT architecture
- conformance with technology standards
- identification of potential risks to the NRC environment

The ITB leverages the expertise of subject matter experts (SMEs) for technical reviews. The NRC's CPIC processes and team also support and facilitate ITB reviews. The Capital Planners



work closely with the Integrated Program/Project Teams (IPTs) of existing investments to execute Control and Evaluate processes that inform ITB reviews. ITB reviews can result in minor corrective actions or in recommendations to the IPEC for matters warranting an executive decision.

To support ITB reviews of new proposals, the Capital Planners facilitate SME reviews, the Preselect process, and the Select process, based on input from office-level stakeholders. The Capital Planners will ensure that proper facilitation occurs throughout the entire IT governance process and that the most viable solution to meet the business need is considered for inclusion in the NRC's IT portfolio. As the secretariat of both the IPEC and the ITB, the Capital Planners facilitate the meetings of both boards and act as a channel for communicating information, recommendations, and decisions between boards and among stakeholders.





## Capital Planning and Investment Control

The NRC recognizes that IT investment management is dynamic. As such, IT investments are selected and continuously monitored and evaluated to ensure that each IT investment in the NRC IT portfolio effectively and efficiently supports the agency's mission and strategic goals. The NRC CPIC is designed to facilitate sound IT governance and the maturation of the agency's IT investment management. The NRC's CPIC model in Figure 1 relies on three distinct, yet interdependent, sets of processes—Select, Control, and Evaluate.

All three are applied concurrently to an IT investment once it becomes part of the NRC IT portfolio. After the IT investment's initial funding in the Select process, it goes through the Control and Evaluate processes for review and reselection until it is determined that the investment has come to the end of its life. Upon this determination, the investment is decommissioned and removed from the portfolio.

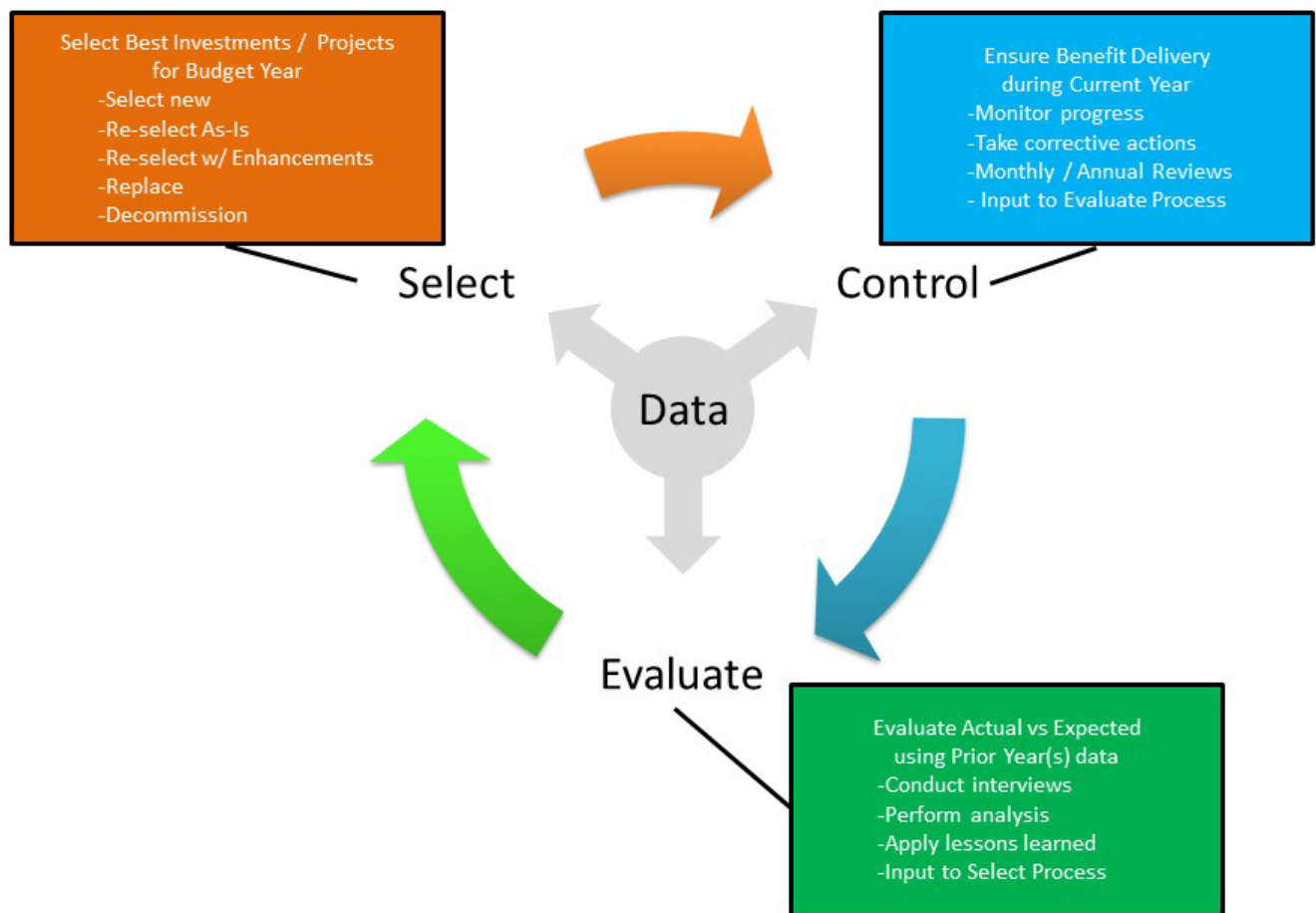


Figure 1: Flow of data among CPIC processes.



## Select Process: Screen, Compare, and Choose

### Preselect and Select Phases

The purpose of the Preselect and Select phases of the NRC's IT investment life cycle is to identify and prioritize requests for new or enhanced IT capabilities that best support the NRC's mission and needs at an acceptable level of risk and cost. Throughout the activities encompassed by these phases, the key objectives include the following:

- identifying and evaluating the efficacy of proposed IT investments relative to the agency's mission and its strategic plans and priorities
- assessing the risks and returns of each proposed new or enhanced IT capability before committing funds
- validating the proposed investment's alignment with the agency's EA
- selecting those IT investments that will best support the agency's mission needs

Figure 2 illustrates how the Preselect and Select phases integrate with a wide range of organizational functions and processes designed to ensure that the agency leverages its IT funding as effectively as possible.

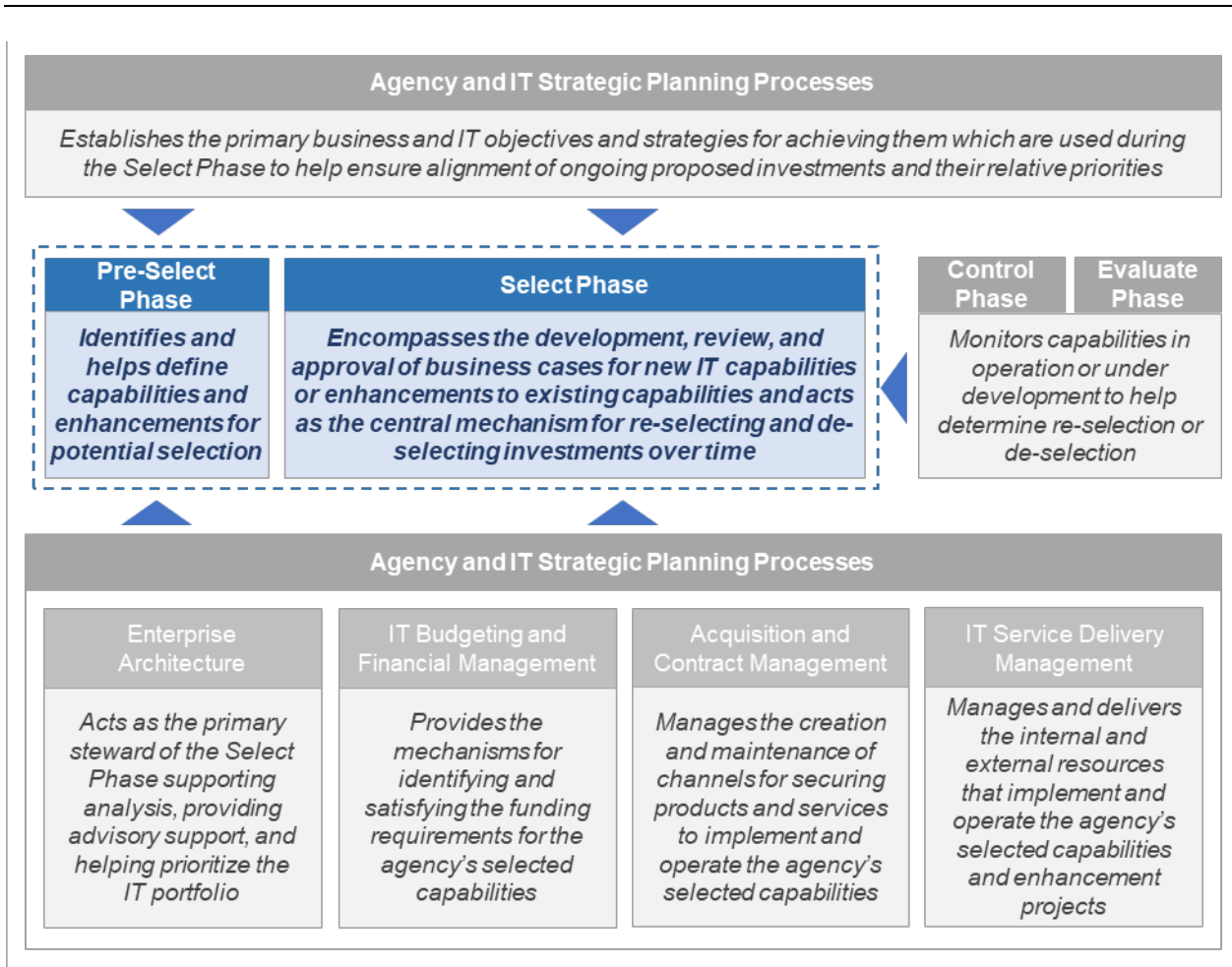


Figure 2: Preselect and Select phase process integration summary.

During the Preselect and Select phases, current and potential IT capabilities are evaluated from a business and technical perspective to validate their efficacy and cost relative to potential alternatives. This evaluation represents a critical pillar in conjunction with the agency's Control and Evaluate phase activities, which support the continuous evolution and optimization of the agency's IT portfolio.

### Key Preselect and Select Concepts

Understanding and participating in the agency's Preselect and Select processes require consideration of several important concepts, including the following:

- drivers for proposed additions, enhancements, or retirements to the IT portfolio
- phase outcomes, including selection, reselection, and deselection of IT capabilities
- portfolio selection versus funding prioritization



Drivers for Proposed Additions, Enhancements, or Retirements to the IT Portfolio

Proposals for new or enhanced capabilities, as well as retirement of existing capabilities, are driven by several internal and external factors, including the following:

- changes in the agency's broader mission and support objectives
- evolving business and technical strategies
- changes in the agency's required mission capabilities or shifts in priorities
- changes in the agency's statutory and regulatory requirements
- new or updated Federal mandates
- trends in the nuclear materials industry
- evolution of vendor technologies and technical approaches that enable cost reductions, performance improvements, or new opportunities for innovation
- sunseting of vendor support for legacy systems or solutions

These factors create a continual requirement for assessment, review, and selection of current and potential IT capabilities, as well as ongoing analysis of new technologies that may increase the efficiency or effectiveness of the agency.

Phase Outcomes: Selection, Reselection, and Deselection of IT Capabilities and Enhancements

The Select phase results in three primary outcomes for an existing or proposed IT capability or enhancement:

- (1) **Selection** is the approval or disapproval of the addition of a new IT capability or enhancement to an existing capability.
- (2) **Reselection** is the approval or disapproval for the continued investment in and operation of an existing IT capability or ongoing enhancement, which may include one or more additional proposals for desired enhancements to fully realize the benefits of an IT capability.
- (3) **Deselection** is the cancellation or decommissioning of a current capability or ongoing enhancement.

Based on the outcome for a given IT capability or enhancement, the agency's IT portfolio is modified to reflect the decision, and funding is adjusted when appropriate.



Portfolio Selection versus Funding Prioritization

Selection or reselection of an IT capability or enhancement represents only an initial step in the broader Select phase. The agency’s IT portfolio and its respective funding requirements generally exceed the funding available; therefore, the agency leverages a prioritization process that facilitates the ranking of the NRC’s investments within its IT portfolio. This prioritization view of the IT portfolio enables agency leadership to continuously align the NRC’s ongoing IT capabilities with the agency’s priorities.

**Roles and Responsibilities**

To function effectively, the Preselect and Select phases require a multidisciplinary team of functional roles that reside across the agency’s mission and corporate support organizations. Table 1 summarizes the primary functional roles associated with the agency’s Preselect and Select phase processes.

**Table 1: Primary Functional Roles of Multidisciplinary Team.**

ROLE	RESPONSIBILITY
<b>Agency IT Budget Lead</b>	<ul style="list-style-type: none"> <li>• Supports the assignment and adjustment of funding to selected IT capabilities and enhancements within the IT budget consistent with the agency’s budget processes and CIO decisions.</li> </ul>
<b>Business Sponsor</b>	<ul style="list-style-type: none"> <li>• Serves as manager or executive leader to advocate for, and to authorize, proposed IT capabilities or enhancements for one or more organizational components.</li> <li>• For enterprise technologies, may be the CIO.</li> </ul>
<b>Business Stakeholder</b>	<ul style="list-style-type: none"> <li>• Uses agency IT capabilities to execute mission or corporate support functions and processes.</li> <li>• Identifies current or potential needs, issues, and opportunities that may be addressed through the introduction of new IT capabilities or changes to existing capabilities.</li> <li>• Is directly or indirectly impacted if a proposed IT investment is accepted and implemented.</li> </ul>
<b>Service Owner</b>	<ul style="list-style-type: none"> <li>• Helps evaluate whether the proposed IT capability or enhancement would support mission objectives without placing undue burden on the NRC staff in the completion of its related tasks or whether it would likely result in the expected benefits.</li> </ul>
<b>Capital Planner</b>	<ul style="list-style-type: none"> <li>• Supports and provides oversight over the end-to-end IT investment life-cycle phases, including selection, control, and evaluation of current and proposed IT capabilities or enhancements.</li> <li>• Maintains the IT portfolio to reflect the current and planned IT investments, systems, and services and their associated activities.</li> <li>• Facilitates external reporting to OMB as required by Federal mandate.</li> </ul>



ROLE	RESPONSIBILITY
<b>CIO</b>	<ul style="list-style-type: none"> <li>• Works alongside agency leadership to define the strategic priorities for IT and to formalize assumptions about the EA and the availability of financial resources.</li> <li>• Serves as the primary approval authority on Select decisions and is accountable for the IT portfolio.</li> </ul>
<b>Contract Specialist</b>	<ul style="list-style-type: none"> <li>• Supports the planning or identification, or both, of acquisition channels using existing or planned contract vehicles.</li> <li>• Manages the acquisition processes in conjunction with selection and funding processes.</li> <li>• May also act as contracting officer for any resulting contract(s).</li> </ul>
<b>Technical Review Team/ Enterprise Architect</b>	<ul style="list-style-type: none"> <li>• Helps evaluate whether the proposed capability or enhancement demonstrates a projected best value, based on an analysis of quantifiable and qualitative benefits and costs and projected return on investment, equal to or better than alternative uses of available public resources.</li> <li>• Helps ensure that proposed capabilities and enhancements are consistent with applicable Federal and NRC enterprise and information architectures.</li> <li>• Evaluates whether the proposed technologies or methods mitigate risks by using measures such as avoiding or isolating custom-designed components to minimize the potential adverse consequences on the overall project.</li> <li>• Manages the Intake process during the Preselection phase and supports activities in the Selection phase.</li> </ul>
<b>IT PM/ Program Manager/Lead</b>	<ul style="list-style-type: none"> <li>• Acts as a critical liaison between the business organization and OCIO roles and services supporting the process across all aspects of the Select phase.</li> <li>• Develops or leads the development of key artifacts associated with the Preselect and Select phases.</li> <li>• Supports the presentation and discussion of the current or proposed IT capability or enhancement from a functional and technical requirements and solutions perspective.</li> <li>• Performs the role of office/system IT Budget Lead.</li> </ul>
<b>Information and Records Management Analyst</b>	<ul style="list-style-type: none"> <li>• Confirms whether the proposed IT capability or enhancement adheres to records management requirements and standards.</li> <li>• Ensures that all required planning artifacts are made available for review and historical records capture.</li> </ul>
<b>Information Security SME</b>	<ul style="list-style-type: none"> <li>• Assesses whether the proposed IT capability or enhancement adheres to computer security requirements and standards.</li> <li>• Ensures that all required planning artifacts are made available for review and historical records.</li> </ul>



ROLE	RESPONSIBILITY
<b>ITB</b>	<ul style="list-style-type: none"> <li>• Represents the broader agency perspective when contemplating specific IT proposals under consideration.</li> <li>• Reviews and provides input to the agency’s proposed portfolio selections as a whole.</li> </ul>
<b>IPEC</b>	<ul style="list-style-type: none"> <li>• Provides executive-level engagement in the management and governance of the IT portfolio through collaboration and feedback with the CIO.</li> <li>• Serves as the initial approval authority for the annual agency IT budget submission.</li> </ul>
<b>Office IT Budget Lead</b>	<ul style="list-style-type: none"> <li>• Manages an office’s IT budget processes and acts as a key interface between office leadership and OCIO throughout the budget cycle.</li> <li>• Submits budget requests and requests for adjustment related to an office’s existing and planned IT capability requirements.</li> <li>• May be an office/functional IT PM/Lead.</li> </ul>
<b>Technical SME</b>	<ul style="list-style-type: none"> <li>• Provides solution-level input on the recommended configuration of IT assets, alignment of the proposed solution to technology and service standards, technical feasibility, and application of new or specialized technologies.</li> <li>• Provides input to the Enterprise Architect on proposed and approved changes to the technical architecture.</li> <li>• Provides subject-matter expertise in IT-related areas including, but not limited to, network, data center and cloud infrastructure, mobility, Web content, and information and communication technology accessibility (compliance with the Section 508 Amendment to the Rehabilitation Act of 1973).</li> </ul>

The specific activities of each of these roles are noted within the process diagrams provided across the Preselect and Select phases.

### Process Mechanisms

The NRC uses several mechanisms to execute the identified steps across the Preselect and Select phase processes. As summarized in Table 2, these mechanisms are designed to help facilitate and standardize the process across the agency.

**Table 2: Mechanism to Perform the Identified Steps for Preselect and Select Phase Processes.**

MECHANISM	DESCRIPTION
<b>Agencywide Documents Access and Management System (ADAMS)</b>	<ul style="list-style-type: none"> <li>• ADAMS is the agency’s repository for official records and represents the primary mechanism for publishing records to the public.</li> <li>• Although not explicitly represented in the processes, all documents used across the Preselect and Select phase processes are filed in ADAMS once processed.</li> </ul>



MECHANISM	DESCRIPTION
<b>E-mail</b>	<ul style="list-style-type: none"> <li>E-mail is designated when the primary activity is the transmittal of information and the mechanism for transmittal is through the agency's e-mail system.</li> </ul>
<b>FEDPASS</b>	<ul style="list-style-type: none"> <li>FEDPASS is the agency's Web-based repository of IT portfolio information that helps connect budget information to different dimensions of the portfolio.</li> <li>FEDPASS is also used to automate certain IT governance, portfolio, and budget-related activities, providing forms for data capture, routing, tracking of approvals, and reporting.</li> </ul>
<b>Microsoft (MS) Word and Excel</b>	<ul style="list-style-type: none"> <li>MS Word and Excel represent form or worksheet templates for populating, saving, and routing information through e-mail or uploading it to SharePoint.</li> </ul>
<b>Meetings</b>	<ul style="list-style-type: none"> <li>Meetings represent a live or virtual discussion to convey information, collect feedback, or secure a decision.</li> </ul>
<b>NRC System Inventory Control Database (NSICD)</b>	<ul style="list-style-type: none"> <li>The NSICD is the authoritative repository for the agency's inventory of systems, including system names, abbreviations, numbers, and descriptive information. All existing and planned systems must be recorded in the NSICD. System types include, but are not limited to, application, system/security boundary, and service.</li> </ul>
<b>Project Monitoring &amp; Management (PMM) 2.0</b>	<ul style="list-style-type: none"> <li>PMM 2.0 is an agency repository for IT project information that is used for planning and executing IT projects.</li> </ul>
<b>Remedy</b>	<ul style="list-style-type: none"> <li>Remedy is the agency's IT Customer Service ticket tracking system.</li> <li>The NRC is leveraging Remedy's workflow capabilities to track the Intake process during the Preselection phase and integrate it with Selection phase and IT Purchasing processing.</li> <li>The NRC is leveraging Remedy's built-in workflows to track IT Purchasing across the agency so that the staff can monitor the status of its requests.</li> </ul>
<b>MS SharePoint</b>	<ul style="list-style-type: none"> <li>MS SharePoint is a Web-based portal for capturing and transmitting information through Web forms or for uploading documents to a centralized site or repository for sharing among credentialed users.</li> </ul>
<b>Strategic Acquisition System</b>	<ul style="list-style-type: none"> <li>The Strategic Acquisition System is the agency's centralized procurement system used to execute acquisition and contract processes and manage their associated funding.</li> </ul>





## Preselect and Select Phase Artifacts

The Preselect and Select phases create and use a wide range of artifacts, including work products, deliverables, and reports, to facilitate processes, establish formal records, and share information internally and externally. The primary artifacts created during these phases include the following:

- **Selection decisions** are the formal decisional outcomes to select, reselect, or deselect specific capabilities established through the agency's governance and executive decision processes.
- **Agency IT Portfolio Summary** is the agency's selection of IT capabilities and enhancements that includes all IT-related investments and documented changes to the NRC's IT portfolio structure or IT budget to reflect the addition or removal of one or more IT capabilities or enhancements.

### Selection Decisions

The agency's Preselect and Select phase processes have several key decision points that are captured and recorded as potential and current IT capabilities and enhancements are reviewed, selected, reselected, and deselected, including the following:

- the business sponsor's approval or denial to proceed with the development of a full business case based on an initial evaluation of a potential IT capability or enhancement
- the CIO's approval or denial of the selection of a business case for a potential IT capability or enhancement
- the CIO's approval or denial of a reselection or deselection of a current IT capability or enhancement into the IT portfolio

In addition to the key decision points, governance recommendations and business and technical analyses are captured to complete the decision record for each potential and ongoing IT investment.

### IT Portfolio Summary

The Agency IT Portfolio Summary provides a description, basic categorization, and budgetary information for all IT investments and is used as a means for budgeting for, and tracking and reporting expenditures of, all agency IT resources, including full-time equivalent (FTE) personnel. The Agency IT Portfolio Summary is an OMB-required CPIC document that the NRC submits with its overall budget. In addition to providing a means for the NRC to request funding for, and report actual spending on, the agency's IT investments, the NRC and OMB use the Agency IT Portfolio Summary data for trending and analysis of individual investments and the overall portfolio.

The specific information provided in this artifact is driven by updated guidance in Section 55 of OMB Circular A-11, with specific details provided in the annual IT Budget—Capital Planning Guidance. This annual guidance lays out the requirements and data to be reported for each IT investment in the Agency IT Portfolio Summary (formerly known as Exhibit 53).



The Agency IT Portfolio Summary reflects all agency IT resource costs and any breakout of certain costs as dictated by OMB, such as a summary of the NRC’s total provisioned IT spending and a summary of the NRC’s total infrastructure spending. For every submission, funding levels reported in the Agency IT Portfolio Summary are consistent with program-level funding and agency summary funding tables, as provided to OMB in the agency’s overall Performance Budget submission.

The NRC submits the Agency IT Portfolio Summary and required spending summaries to OMB twice during each FY. These include information and funding levels on all IT investments for the 3 years in the current budget cycle: (1) prior year (PY), (2) calendar year (CY), and (3) budget year (BY). The purpose of the first submission in September of each year is to make a preliminary budget request for the BY. The second submission in January of each year reflects changes based on OMB feedback (commonly referred to as “Passback”) on the preliminary budget request and includes actual expenditures for the PY.

The NRC submits its Agency IT Portfolio Summary on the following schedule:

- **last week of August:** draft Agency IT Portfolio Summary submission
- **early September:** Agency IT Portfolio Summary (including Provisioned IT Spending Summary and IT Infrastructure Spending Summary) submission
- **early January:** Final President’s Budget Agency IT Portfolio Summary (including Provisioned IT Spending Summary and IT Infrastructure Spending Summary) submission

The NRC’s Capital Planners are responsible for completing and submitting the Agency IT Portfolio Summary and spending summaries to OMB (with CIO concurrence) and for establishing and maintaining procedures for the Agency IT Portfolio Summary submissions. This requires close collaboration and coordination with the Office of the Chief Financial Officer (OCFO) to ensure the resulting deliverables align with the overall agency budget process and budget justification materials submitted to OMB by OCFO.

### Process Diagram and Notation Summary

The Preselect and Select phases are segmented into individual processes, as summarized in the following sections. Figure 3 provides a key to assist in understanding the process diagrams within each section.

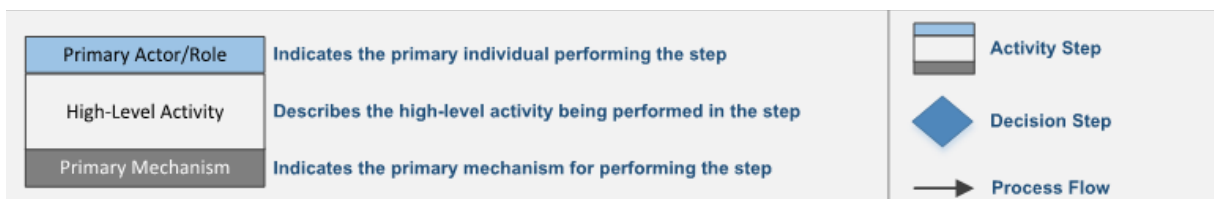


Figure 3: Process diagram key.



The process diagrams in this document are intended to illustrate, at a high level, the processes that the NRC follows within the Preselect and Select phases. These processes are further supported by detailed procedures.

## Preselect Phase Process Overview

The Preselect phase focuses on the discovery and initial evaluation of potential opportunities to apply IT within the agency to add business value and may or may not result in the development of a proposal for new or enhanced technologies. These processes also help to ensure that the NRC is performing appropriate due diligence related to initial documentation and communication of proposals intended to make changes to the IT portfolio.

As summarized in Figure 4, the Preselect phase may include several iterative discussions with a wide range of stakeholders to better define the requirements and identify, at a high level, potential technical capabilities and solution options that could satisfy the requirements.

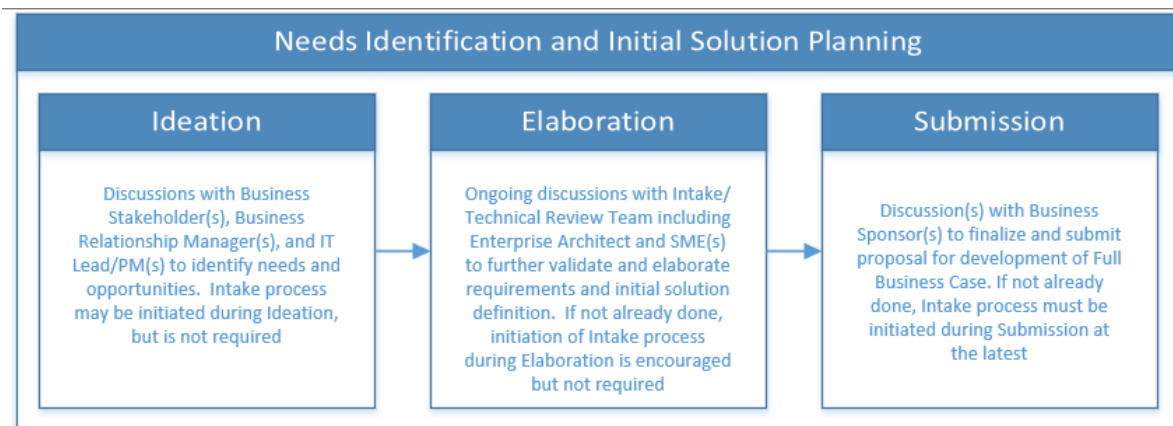


Figure 4: Preselect Phase process summary.

With support from the agency's Technical Review (Intake) Team and Enterprise Architect(s), business needs and potential technology opportunities are further elaborated to better define the basic IT capability or enhancement desired by the agency. One output of this Preselect phase is a recommendation to move forward with the development of a full business case for new or enhanced IT capabilities to initiate the Select processes.

### **Primary Sources for New IT Capabilities or Enhancements**

Although the introduction and proposal of new or enhanced IT capabilities may arise from a wide range of sources, the primary sources include the following:

- planning for the introduction of new enterprise and infrastructure capabilities
  - Examples include opportunities to increase efficiency or improve service performance through infrastructure modernization, new security capabilities, or cross-cutting systems such as e-mail or document management.



- mission or support office requirements for new capabilities to address current or anticipated business requirements
  - Examples include changes to a system to address emerging regulatory needs or an enhancement to unify disparate corporate systems into one application.
- ideas, requests, or feedback captured through customer outreach or service delivery that suggest a change to the system or service portfolio
  - Examples include reviews of service ticket feedback that identifies a need for improved self-service capabilities or new requirements identified through a community of practice meetings.
- technical refreshes or upgrades of hardware or software led by vendor-driven innovations or end-of-life support termination

Regardless of the source, the NRC requires that a business case accompany all recommended changes to the IT portfolio or to the approved architecture through the Intake process. The business case should describe (in progressively elaborated detail) the intended value, recommended approach, expected cost, return on investment, and projected risks associated with the proposed change to the IT portfolio.

### **Preselect Phase Input Types**

Proposals for new or enhanced IT capabilities may come in many forms, including potential reductions in or elimination of existing capabilities and changes in the methods and approaches used to deliver or manage IT services. Table 3 summarizes the various types of requests (inputs) that may ultimately initiate the Select phase processes.



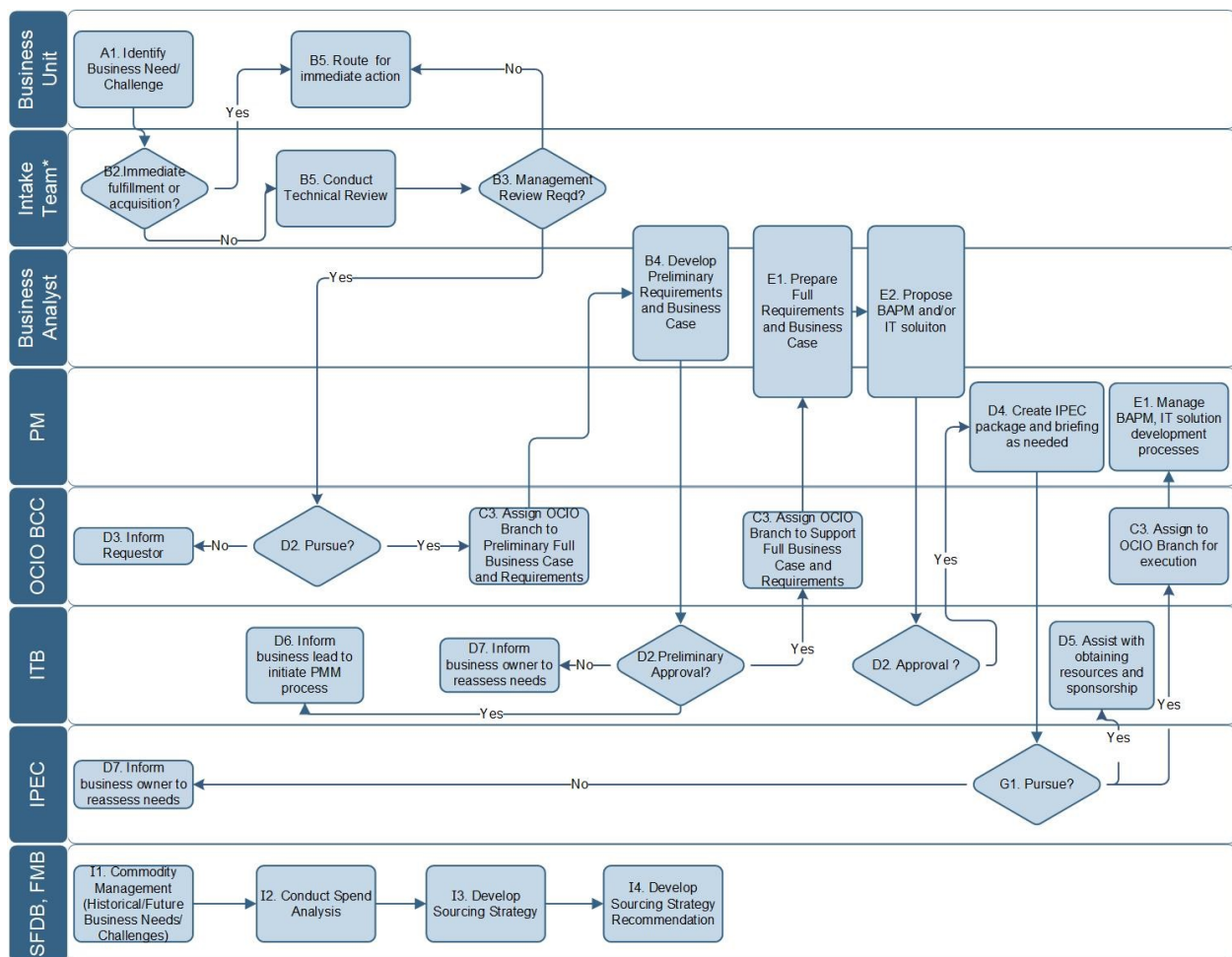
**Table 3: Request Types and Select Phase Processes.**

<b>INPUT TYPES</b>	<b>INPUT TYPES</b>
New Systems or Solutions	New Services or Utilities
Functional Enhancements to Existing Systems or Solutions	New or Revised Service Approaches or Methods
System or Solution Retirement/Decommissioning	Termination of Existing Services
Consolidation of Multiple Systems or Solutions	New or Revised Approaches to Maintenance or Warranties
System or Solution Platform Migration	Changes to Agency Data Types, Models, and Sources
IT Asset Refreshes or Upgrades	

Although frequently integral to their eventual delivery, new or revised acquisition or contracting approaches or vehicles are not considered IT capabilities and follow related, but separate, processes.

**Preselect Phase Process**

Figure 5 summarizes the Preselect phase process, which represents both a triage and “screening” process designed to identify, quickly evaluate, and promote for further planning the IT capability or enhancement ideas that represent the greatest value to the agency.



Note: This process is being revised.

Figure 5: Needs identification and initial solution planning.

For general IT users or stakeholders, the submission of an initial Intake Request form initiates internal discussions to evaluate, or “triage,” whether additional analysis and planning are warranted. If an agency IT PM/Lead initiates the need, he or she submits a New/Enhanced Capability Request form, which describes the general business justification for a new capability or enhancement. The request should provide a clear understanding of the current state, desired future state, and initial approach recommendations or options for achieving the intended objectives. Submission of this form initiates the Intake process.

One or more of the agency’s Enterprise Architects reviews this initial request to ensure alignment with the NRC’s mission and technology objectives and strategies. Additionally, during the Preselect phase, a wide range of business and technical stakeholders, including the following, may engage to help better define the requirements and potential solution alternatives:

- executive stakeholders
- external stakeholders



- service owners
- project/program managers
- business architects
- system/solution owners
- system/solution users
- service owners
- data architects
- system/solution integrated team members
- dependent or parent system/solution integrated team members
- staff members
- infrastructure service users
- infrastructure service integrated team members
- enterprise architects
- security and privacy officers
- technology SMEs
- policy SMEs
- OCIO Branch Chief Council

The type and number of roles involved in the Preselect phase process depend on the originator and the nature of the requirement. However, the agency's Enterprise Architect is responsible for ensuring that the appropriate individuals are engaged throughout the process.

### **Preselect Process Outcomes Summary**

Based on the outcomes of initial reviews and discussions with the primary stakeholders, the Enterprise Architect will submit a recommendation to the CIO for the development of a full business case. If approved by the CIO, the request exits the Preselect phase and advances into the Select phase. At this time, the requesting business sponsor must sign off on the effort to proceed with the allocation of resources to develop a full business case.

### **Select Phase Process Overview**

The agency segments the Select phase into three primary process groups:

- (1) Group 1: business case development and selection processes
- (2) Group 2: prioritization and funding processes
- (3) Group 3: reselection and deselection processes

As illustrated in Figure 6, these processes are interconnected and work in combination to continuously select, fund, and evolve the NRC's IT portfolio to best address the agency's ongoing mission and corporate support requirements.

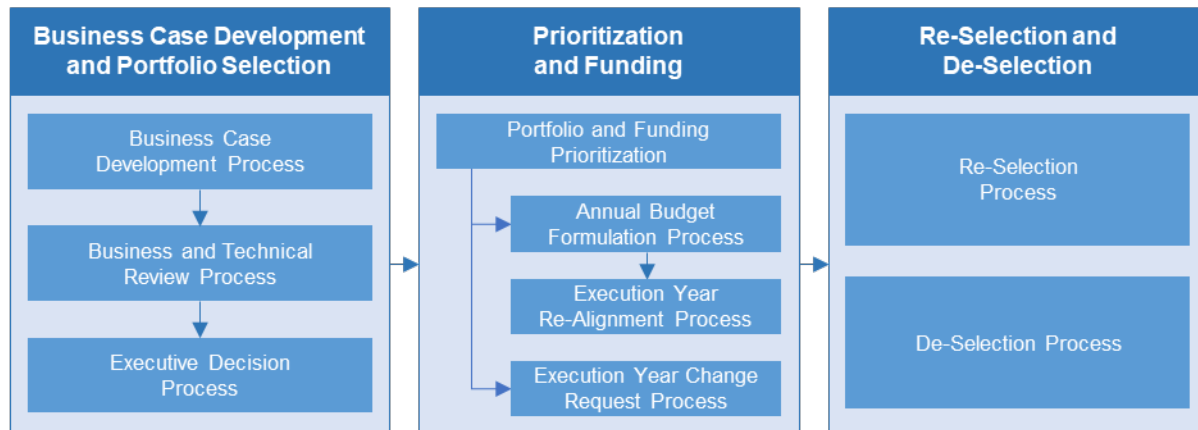


Figure 6: Select phase process summary.

The NRC's Select phase processes organize and integrate a range of business and technical functions and roles across the agency to help ensure that the IT portfolio is continuously optimized, appropriate due diligence is applied, and activities comply with agency and Federal standards and requirements.

### Business Case Development and Portfolio Selection Processes

Following the approval to exit the Preselect phase, the agency executes three subprocesses for managing formal portfolio selection:

- (1) business case development process
- (2) business and technical review process
- (3) executive decision process

The development of a business case for desired investments in IT capabilities represents an important planning step to help ensure that changes to the IT portfolio are fully documented, vetted, and approved before they are funded, implemented, and used. The business case also represents an important control to minimize nonauthorized investment or deployment of IT capabilities within the environment. The subsections below describe each process in more detail.

#### **Business Case Development Process**

The NRC's business case development process, as illustrated in Figure 7, encompasses a variety of planning steps focused on helping the agency's business and technical leadership fully articulate its requirements and proposed solution(s).



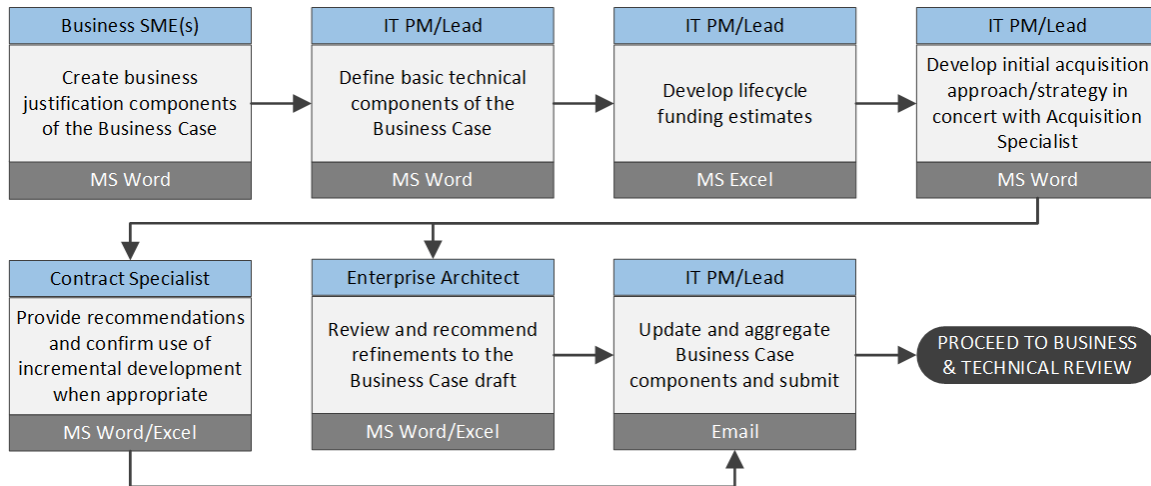


Figure 7: Business case development.

Although the level of detail required for a business case may vary based on the scale, estimated cost, and expected impact of the investment, each business case is expected to include the following elements:

- definition of the underlying business requirements
- analysis of alternatives and their respective return on investment or net present value relative to the selected option
- description of the proposed IT capability expected to address the business requirements
- expected outcomes, benefits, or returns of the investment in the new or enhanced IT capability
- identified risks across business, technical, implementation, and operational dimensions
- estimated life-cycle costs, including implementation, operation, retirement, and, if applicable, interim operation of legacy systems
- planned approach for implementation and ongoing operation or delivery
- general timing of the investment and realization of the expected benefits, inclusive of and compliant with incremental development mandates when appropriate (as described in OMB's FY 2021 IT Budget-Capital Planning Guidance)

Additional information is available on business case development and its associated components.



**Business and Technical Review Process**

As illustrated in Figure 8, once a business case is finalized, it proceeds through one or more technical, security, privacy, and records reviews to help refine and finalize it before its review and approval by the CIO.

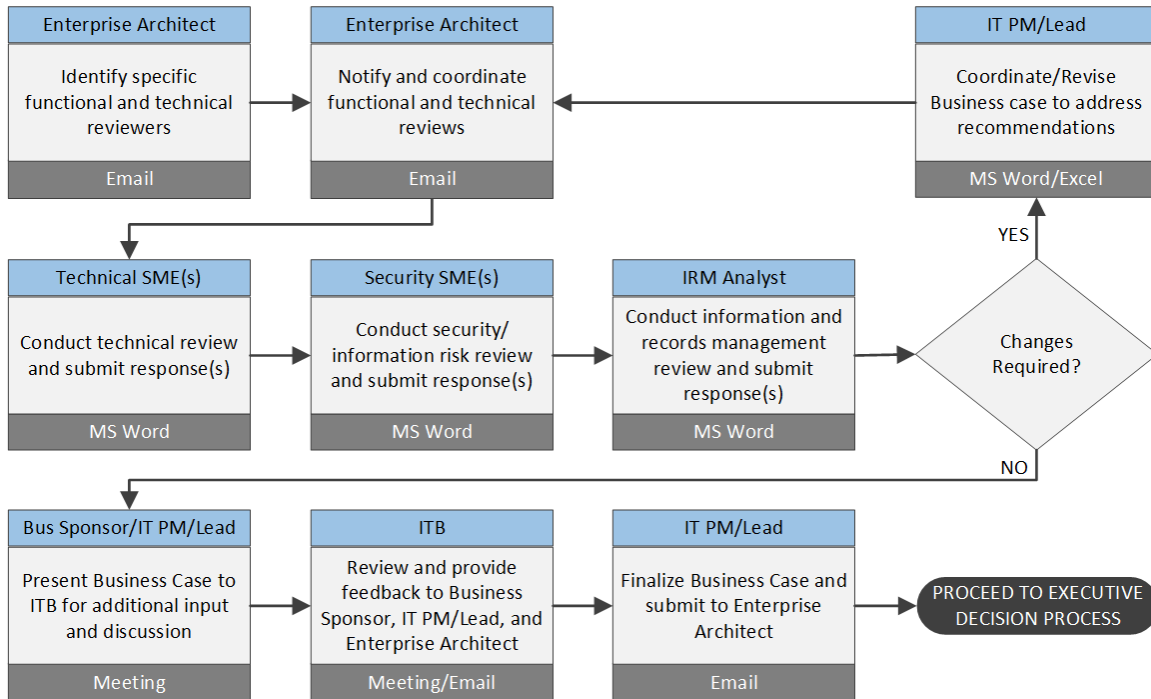


Figure 8: Business and technical review.

As previously noted in the section, “Roles and Responsibilities,” the business and technical review is expected to validate whether the new capability or enhancement will do the following:

- Adhere to a variety of internal and external policies and regulatory requirements.
- Maintain an acceptable risk profile from security and privacy perspectives.
- Adhere to, or further evolve, the agency’s technical standards and approved technologies.
- Deliver the expected benefits to its intended stakeholders.

The agency’s business case review process is also intended to help validate and provide additional guidance and recommendations for the schedule, resource, and funding estimates to help ensure that approval is based on sound and experience-driven planning.



**Executive Decision Process**

After a business case proceeds through the review process and is updated as required, the business case, including any associated recommendations and input resulting from the review process, is presented to the CIO for review and approval, as illustrated in Figure 9.

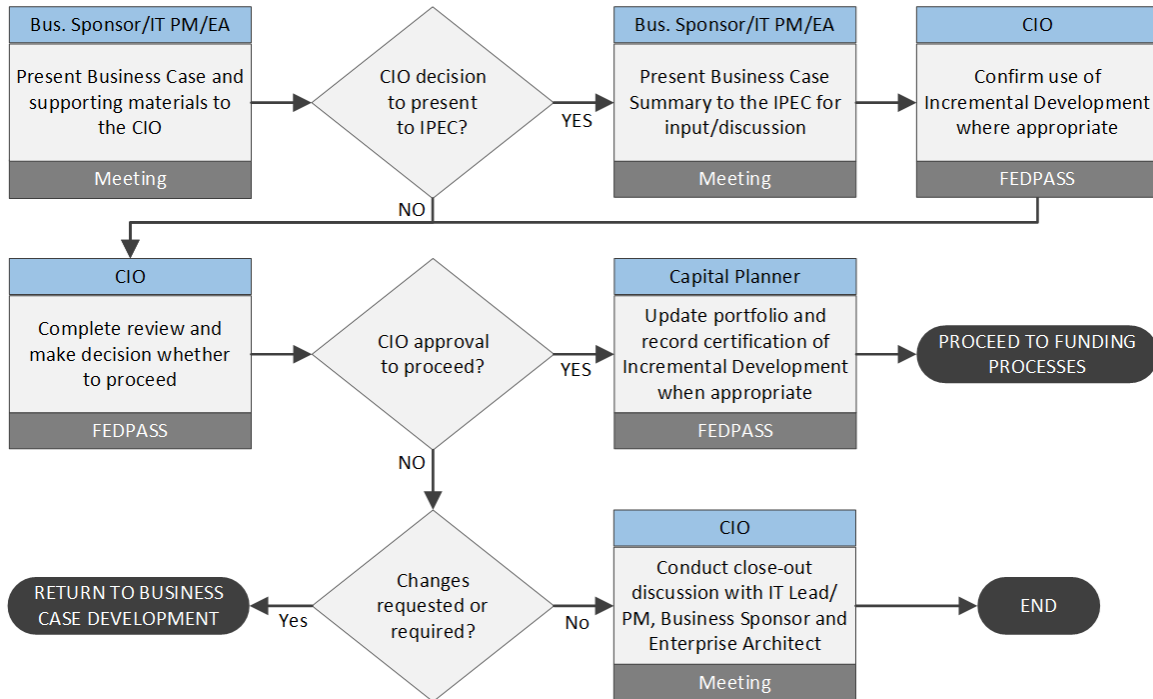


Figure 9: Executive decision process.

At the CIO’s discretion, the CIO may elect to elevate the business case to the IPEC for additional discussion and input before deciding or conducting further review based on the potential impact, risk, or cost to the agency of the proposed IT capability or enhancement.

For proposed capabilities or enhancements that include development, the CIO will also confirm and certify the appropriate use of an incremental development approach, consistent with the current OMB guidance at the time of the review. The Capital Planner will record the CIO’s certification in the agency’s IT Portfolio Management System.

If the proposal requires, but does not leverage, incremental development, the CIO will request an update and resubmission of the business case, consistent with the business case development process. The CIO may also request changes to the business case to address any other perceived weaknesses or opportunities for improvement, thus returning the business case to the development process.



### **Business Case Development and Portfolio Selection Outcomes Summary**

The business case expands on the Preselect phase's new capability request by describing the specific performance metrics, potential solution alternatives, projected life-cycle costs, estimated return on investment, risks, and assumptions. Evaluation, concurrence, and feedback from reviewers with functional expertise in EA, information security and privacy, infrastructure operations, accessibility, and IM are required to help ensure collective concurrence on the solution approach.

The review process is also used to identify (and document) any required exceptions to existing agency standards, assumptions surrounding solution implementation, and prerequisites or dependencies associated with the approach. If approved, the business case is provided a placeholder within the IT portfolio, at which time its future becomes subject to the decisions made during the appropriate funding process.

### **Prioritization and Funding Processes**

As previously stated, selection of an IT capability or enhancement represents only an opportunity for funding but does not guarantee that funding will be available or approved. In addition to an examination of the relative value of a proposed effort, funding decisions are based on an individual office's and the agency's broader priorities. The result of these prioritizations, as they pertain to funding, is that some business cases may have to wait for additional or adjusted funding before proceeding.

Prioritization and funding decisions for selected business cases are made through four subprocesses:

- (1) portfolio and funding prioritization process
- (2) annual budget formulation process
- (3) execution year reallocation process
- (4) execution year change request process

Although these processes represent broader agency functions, understanding their function in the Select process is critical for understanding the agency's IT portfolio selection activities. The sections below summarize each of these processes.

### **Portfolio and Funding Prioritization Process**

To ensure that the NRC's strategic mission and IT priorities are met in accordance with their relative importance to agency mission functions, the NRC leverages an IT portfolio prioritization process to rank order the business cases that comprise the IT portfolio. As illustrated in Figure 10, this process is continuous and provides input to agency IT funding, strategic planning, and portfolio analysis.

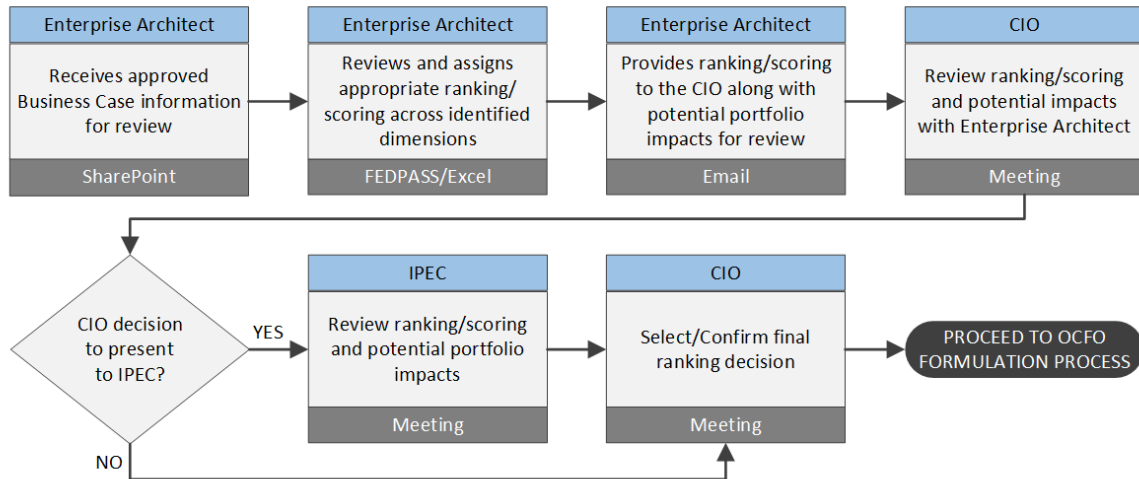


Figure 10: IT portfolio prioritization.

This process is facilitated by an analysis of the strategic alignment to agency objectives, alignment with IT/IM strategic goals, assessment of the risk to agency operations, and relative criticality (benefit) to agency operations, as summarized in Figure 11.

Mission and IT Alignment		Risk Dimensions		Benefit Type and Impact	
Priority 1	COOP and Event Response	Performance		Non-Discretionary	Critical Infrastructure
Priority 2	Current and Near Term Use of Radioactive Materials	Implementation			Core Systems/Services
Priority 3	Long Term Use of Radioactive Materials	Delivery/Operational			Directed Activities
Priority 4	Indirect Support of Mission Activities	Technical		Discretionary	Directed Activities
IT/IM Strategic Goals		Availability			High Impact
		Resource/Funding			BL High Priority
		Productivity/Disruption			Low Impact

Figure 11: Portfolio prioritization approach.

Throughout the year, as input to the various funding processes and as an element of the continual evaluation of the portfolio, the relative priorities of the items within the IT portfolio are reassessed through the IT portfolio prioritization process.

**Funding Selected Capabilities: Annual Budget Formulation Process**

Once a business case is approved, the newly approved IT capability, enhancement, or activity is available for funding through one or more funding processes, including the agency’s annual budget formulation process. As summarized in Figure 12, during this period, the agency and offices, including OCIO, may request funding for the approved items within the portfolio (internally described as “budget items”).

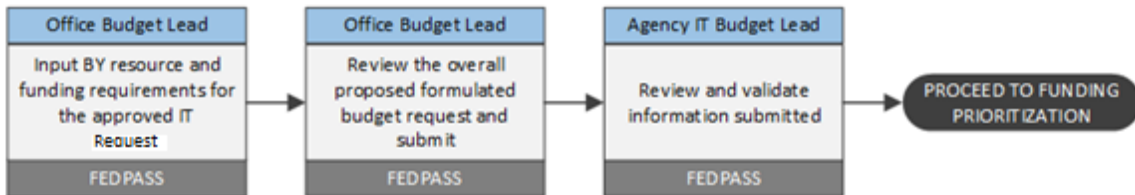


Figure 12: Funding request: annual budget formulation process.

The annual budget formulation process is intended to define the required resources (FTE and contract dollars) for the operations, maintenance, development, modernization, and enhancement of IT capabilities during the agency’s BY, which typically is two future periods (years) from the present period. For example, budgeting for FY 2020 was expected to take place during FY 2018.

When resources are required sooner, offices may request funding using the agency’s execution year realignment process or execution year reallocation process, as described in the following sections. Additional detailed descriptions and guidance associated with the agency’s budget formulation process are available. These documents are in sharepoint and ADAMS and can be requested from the Financial Management Branch.

#### **Funding Selected Capabilities: Execution Year Reallocation Process**

The execution year reallocation process is carried out as a means of right-sizing the resource needs related to funding requests for the upcoming FY. As illustrated in Figure 13, this process enables authorized IT stakeholders to reexamine and, where necessary, request adjustments based on changes to previously held expectations, requirements, needs, and assumptions to enable the optimal use of IT resources in the year of execution.

If new or additional funding is required, the agency’s IT Budget Lead (BL) will work with the CIO to reallocate excess funding identified in product line. If unsuccessful, the request is placed on an agency “shortfall list,” which captures the agency’s selected, but unfunded, IT capabilities or initiatives. Once the Commission approves the list, the agency’s OCFO will release available funding. The funding may be released for use on the selected IT capability or initiative, consistent with the agency’s funding prioritization process summarized in the above section, “Portfolio and Funding Prioritization Process.”

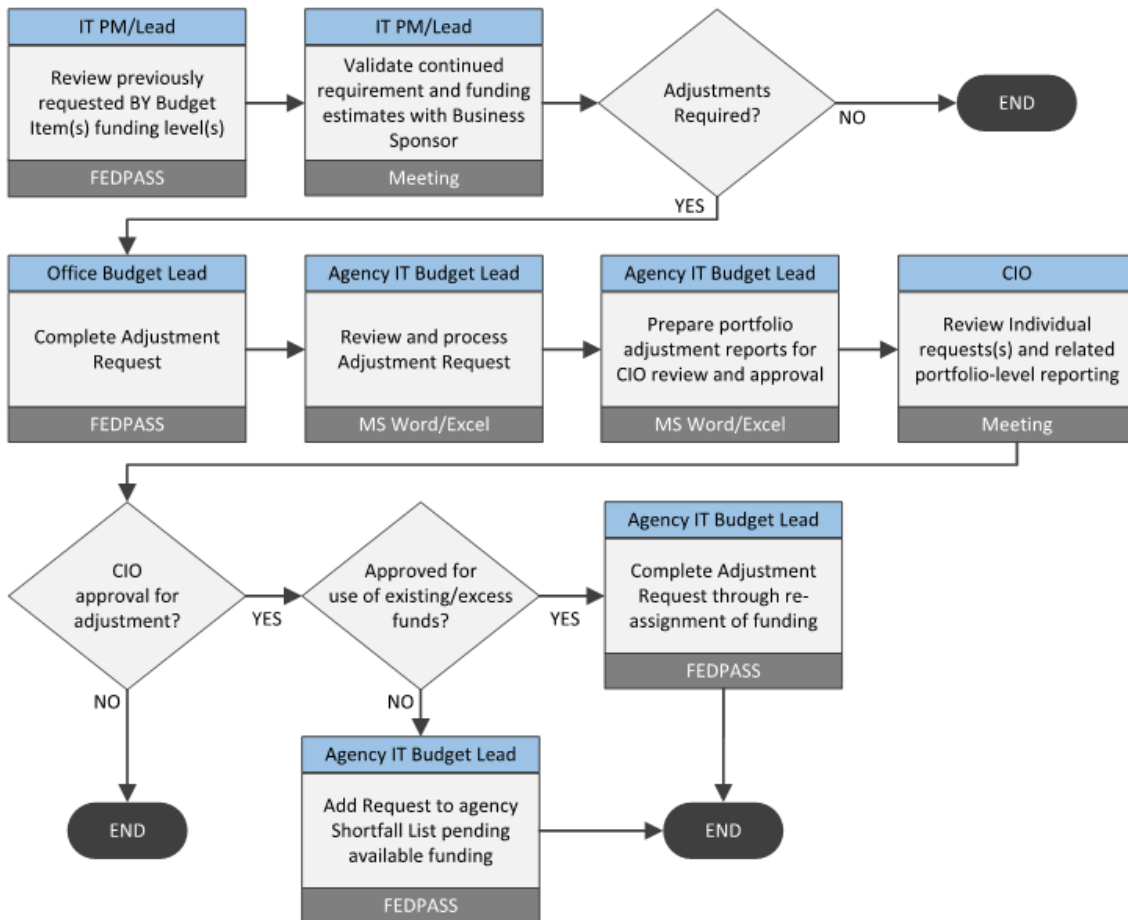


Figure 13: Execution year reallocation process.

At its core, this process represents an opportunity to identify potential shortfall allocation at the CIO’s discretion. It is expected that as the NRC moves into the execution year, it will possess improved and more accurate resource and funding estimates that may enable adjustments to the execution year’s funding assignments. However, this process does not represent an opportunity to reintroduce proposals that have been subsequently denied for selection into the portfolio.

**Funding Selected Capabilities: Execution Year Change Request Process**

For selected IT capabilities and enhancements, there is an opportunity to initiate or implement a selected capability or enhancement in the near term by requesting IT funding or adjustments to funding during the execution year, as illustrated in Figure 14.

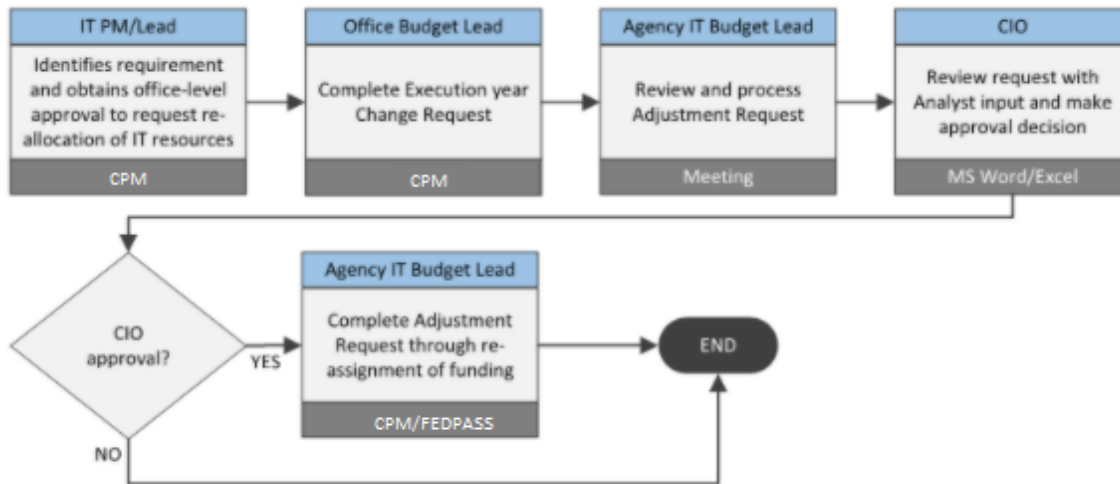


Figure 14: Funding request: execution year changes.

In some cases, an office may wish to shift funding between activities to accelerate delivery and the realization of expected benefits. A fact-of-life change or more urgent requirements that emerge during the current year may necessitate office requests or excesses available for a shift in existing funding. An office may also request a shift of non-IT funding into the IT budget for a selected IT capability or enhancement. Regardless of the driver or request type, the CIO will review each request, consistent with the previously described executive decision process.

These budget formulation and realignment processes do not replace or bypass the requirement for offices to propose new IT capabilities or enhancements through the agency's Preselect phase and business case development and portfolio selection processes, which must occur before any associated funding decisions are made.

### **Prioritization and Funding Outcome Summary**

The overarching purpose of the agency's prioritization and funding processes is to ensure that the agency directs its resources to meet its most critical IT requirements. To this end, the agency facilitates integrated funding processes to help ensure that it can effectively connect its available, but limited, IT resources to meet its business requirements across planning and execution of the IT portfolio. When funding is not available, proposed investments remain on a shortfall list and are eligible for funding as new funding is made available, consistent with their priority relative to other unfunded, but selected, IT portfolio capabilities or enhancements.

### **Reselection and Deselection Processes**

Throughout the year, selected IT capabilities and projects are reviewed and evaluated during the Control and Evaluate phases based on information collected through their operation or execution. As summarized in Figure 15, the agency uses this information to determine whether to reselect the capability or project for continued investment or deselect (terminate) the capability or project.



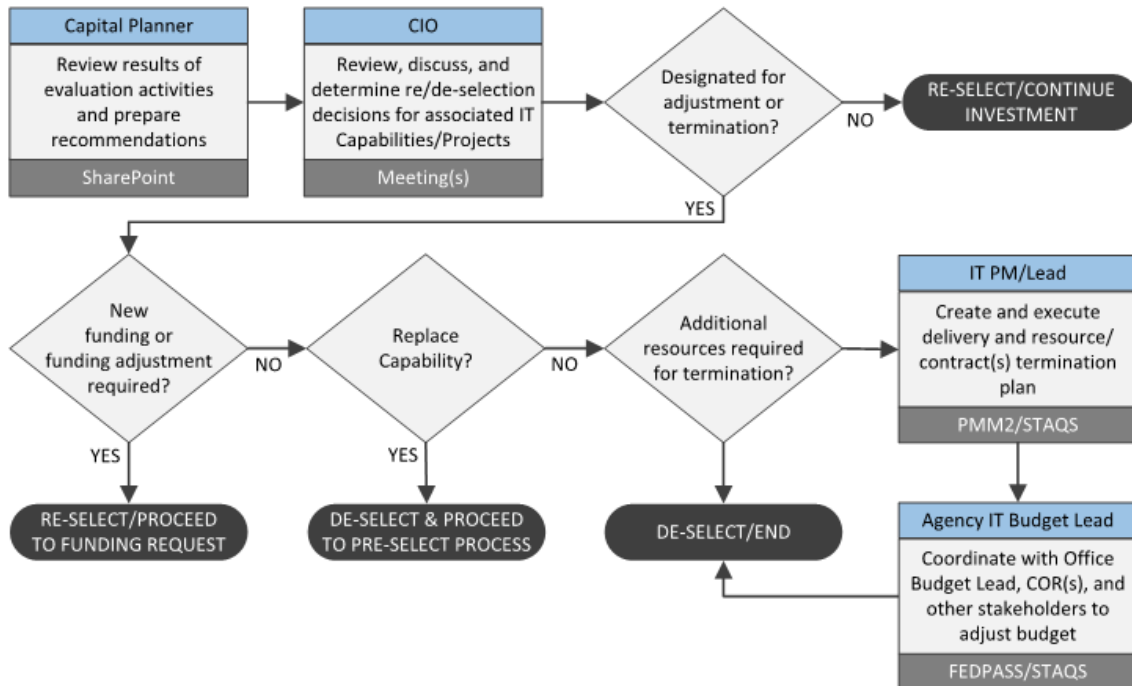


Figure 15: Reselection and deselection processes.

Based on the results of the review and evaluation, delivery or management approaches may be adjusted to improve the expected results of the effort. In these cases, the capability is considered reselected for continued investment, and any suggested changes to delivery or management are communicated to the appropriate business and technical personnel.

In some cases, the evaluation may indicate that one or more enhancements to a capability are necessary to fully realize the investment’s expected benefits. In these cases, the capability is considered reselected pending the approval of the enhancement(s) through the previously described business case development and portfolio selection processes. In other cases, the project may require only new or adjusted funding, which follows the previously described IT prioritization-related and funding-related processes.

The agency may also examine and identify alternatives to an existing capability that potentially represent a better value to the agency from the perspective of cost, benefits, or risk. If identified and desired, a proposal for the replacement capability would proceed through the agency’s Preselect and business case development processes, including any decommissioning requirements.

A capability or ongoing enhancement project under evaluation may also be selected for termination, resulting in deselection of the IT capability or enhancement. In this case, additional termination planning and execution activities will be performed and will commonly rely on the effort’s existing funding source(s) to perform closeout activities.



The reselection and deselection processes represent only those activities within the Select phase that relate to the Control and Evaluate phase processes and are not intended to encompass or describe all activities within those phases. This document provides additional information associated with the agency's Control and Evaluate phase processes in their corresponding sections.

### **Reselect and Deselect Outcomes Summary**

The NRC's Control and Evaluate phase processes work in tandem to help the agency determine whether selected capabilities or enhancements will meet or continue to meet the following criteria for reselection and funding:

- continues to, or is expected to once complete, meet the business needs and defined performance goals
- meets business needs and expected performance goals with enhancements or modifications and is more cost effective than replacing the investment (i.e., reselection with enhancements)
- mitigates business, technical, security, privacy, delivery, and other risks effectively according to its current risk management activities
- adheres to projected costs and expected benefits throughout the IT investment's life cycle

If an IT capability requires a change or enhancement to be reselected, the recommended change would follow the agency's business case development and portfolio selection processes.

### **Control Process versus Evaluate Process**

As previously mentioned, CPIC encompasses three distinct, yet interdependent, sets of processes that provide continuous management and oversight for individual investments and for the agency's IT portfolio. At any given time, CPIC processes are being simultaneously performed for four different FYs:

- (1) PY for which actuals must be reported
- (2) CY that is being executed
- (3) BY for which a budget request has been submitted
- (4) BY+1 for which the next budget request is being formulated

The main distinction between the Control and the Evaluate processes is the Control process primarily monitors and informs during the CY to quickly take corrective actions to prevent larger issues and ensure investment health. A midyear assessment of major investments in the form of a Control review may provide information for certain Select process activities, such as a restacking or reprioritization; however, most outputs must inform Evaluate processes. The Control processes gather data throughout each FY that serve as input to the evaluation of investments and support the evaluation of the overall portfolio. The Evaluate processes use the data to perform postimplementation reviews and operational analyses (OAs), which include the



evaluation of factors such as trends over multiple years of an investment’s life cycle, end-of-life planning, dependencies among investments, opportunities for innovation, and efficiencies. The findings and recommendations from postimplementation reviews and OAs serve as input to the Select processes.

Table 4 summarizes the distinctions between the Control and Evaluate processes by FY.

**Table 4: Control and Evaluate Process Distinctions.**

FY	CONTROL PROCESSES	EVALUATE PROCESSES
PY	Gathers and records actuals (i.e., final costs, schedule dates, and metrics results) to provide an input to Evaluate processes and to report to OMB.	Analyzes data outputs from the Control process and other sources to perform postimplementation reviews and annual OAs for the prior FY.
CY	Monitors investments (monthly or quarterly), keeps IT governance boards informed, and takes minor corrective actions when necessary.  Larger or more complex issues are escalated to the Evaluate process.	Uses data from the Control process to evaluate the current health of investments and identify investments in need of deeper analysis or executive-level visibility.  Performs a TechStat Accountability Session (TechStat) <sup>a</sup> on investments with issues that need executive direction and decisionmaking.
BY	Helps gather and record data needed for CPIC documents and submits artifacts to OMB.	Continuously evaluates changing business needs, agency priorities, and investment health to inform the Select process and budget requests.
BY+1	Helps gather and record data needed for the CPIC documents to be submitted to OMB.	Continuously evaluates changing business needs, agency priorities, and investment health to inform the Select process and budget formulation.

<sup>a</sup>. The NRC’s “TechStat Policy and Process Overview,” Version 1.1, issued November 2015, is available through the NRC’s IT Policy Archive at <https://www.nrc.gov/public-involve/open/digital-government/policyarchive/>.

### Control Process: Monitor, Inform, and Correct

The purpose of the Control process is to ensure that, as projects develop and investment expenditures are incurred, the investment and its associated projects and activities continue to meet mission or business needs at the expected levels of cost and risk. The key objectives are (1) to ensure that corrective actions are taken quickly to address any deficiencies in project or operational components and (2) to enable the NRC to adjust its objectives for an investment and appropriately modify expected outcomes if its mission or business needs have changed.

The Control process is key to providing the data needed to monitor the status of project costs and schedules, the status of risks (including the plan of actions and milestones), and the performance of investments to inform decisions on changes to investments, projects, or the



---

portfolio. The control process encompasses various tools and techniques to monitor and report on the performance and risks associated with IT investments and include the following:

- major IT business case submissions
- major IT investment monthly reviews and CIO evaluations
- nonmajor investment quarterly reviews
- major IT investments control reviews
- CIO TouchPoints

Data and information collected during the monitoring of investments provide input to the evaluation of investments, support executive decisionmaking, and ensure compliance with OMB reporting requirements.

Capital Planners are responsible for executing all Control processes. One Capital Planner is designated as the CPIC Lead to serve as the SME on capital planning guidance, major IT business case requirements, Control processes and procedures, and Federal IT Dashboard (ITDB) submissions. The CPIC Lead ensures that Control processes and procedures are documented, implemented, enforced, updated, and continuously enhanced.

## Major IT Business Case Submissions

### **Purpose**

The Major IT Business Cases (formerly Exhibit 300As) and Major IT Business Case Details (formerly Exhibit 300Bs) are companion exhibits to the Agency IT Portfolio Summary. Together, the Major IT Business Cases and Major IT Business Case Details provide the budgetary and management information necessary for sound planning, management, and governance of major IT investments. Throughout the implementation of major IT investments, CPIC processes are to be continuously applied, and actual outputs, project schedules, expenditures, and operational performance are tracked against established baselines. The Major IT Business Cases and Major IT Business Case Details provide the budgetary and management information necessary for sound planning and management. They provide a means to monitor and report on the performance and risks associated with major IT investments and a baseline for identifying when immediate corrective actions may be needed.

### **Description**

OMB provides guidance on planning, budgeting, procuring, and managing major IT investments in the OMB Circular A-11 supplement, "Capital Programming Guide." In addition, OMB's annual IT Budget—Capital Planning Guidance provides specific requirements for the current budget cycle with detailed requirements for major IT investments to be followed during the CY. The Major IT Business Case must capture general investment data, IPT information, investment life-cycle costs, and acquisition data. The Major IT Business Case Details must capture projects and activities, project and operational risks, and operational performance metrics.

The full Major IT Business Cases and Major IT Business Case Details must be submitted twice a year as supplements to the Agency IT Portfolio Summary. In addition, updates to the Major IT Business Case Details must be submitted when new data become available or at least monthly, as described later in this document.



Through the annual Major IT Business Cases approval process, the CIO will certify that all software development projects use incremental development practices. The CIO may request additional artifacts from the IT PMs to ensure that the use of incremental development is adequate.

### **Inputs**

Once OMB issues the annual IT Budget—Capital Planning Guidance, the Capital Planners provide the IT investment program manager and IT PMs with instructions for preparing and updating Major IT Business Cases and Major IT Business Case Details. For new major IT investments, the CIO-approved PMM business cases and budgetary decisions made by the IPEC become the main input for preparing the Major IT Business Cases and Major IT Business Case Details for submittal to OMB. For existing major IT investments, updates to the previous Major IT Business Cases and Major IT Business Case Details submitted to OMB will be based on CIO direction provided through the various Control and Evaluate processes (as described later in this document) and on budgetary decisions made by the IPEC.

The Capital Planners give OCFO information needed for the IT table in the agency's budget justification materials and work with OCFO to keep informed of any budgetary changes resulting from decisions made by the Executive Director for Operations, the Chairman, and the Commission throughout the budget formulation process. The CIO is included in decisions that affect the IT budget to advise on potential impacts. After making any necessary changes to the Major IT Business Cases and Major IT Business Case Details based on the Commission-approved budget, the Capital Planners submit the final version to the CIO for final review and approval. Once the CIO approves the Major IT Business Cases and Major IT Business Case Details, the Capital Planners submit them to the ITDB for OMB.

OMB reviews the Major IT Business Case and Major IT Business Case Details and provides feedback to the NRC Capital Planners in December. At that time, the NRC also receives the OMB budget Passback and revises the agency budget request for inclusion in the NRC Performance Budget (which OMB refers to as the "President's Budget Request"). The Capital Planners work with the IT investment program managers and IT PMs to address OMB's feedback and to update the Major IT Business Cases and Major IT Business Case Details to reflect the final budget funding levels for the President's Budget Request. The Capital Planners submit the final versions to the CIO for final review and approval. Once the CIO approves the Major IT Business Cases and Major IT Business Case Details, the Capital Planners submit them to the ITDB.

### **Deliverables and Timeline**

The Major IT Business Cases and Major IT Business Case Details must be submitted for each major IT investment twice a year using the following schedule provided by OMB in its annual IT Budget—Capital Planning Guidance:

- The Agency Budget Request for Major IT Business Cases and Major IT Business Details is due in mid-September.



- 
- The President's Budget Request for Major IT Business Cases and Major IT Business Details is due in early February.
  - The following initial/updated documents and artifacts must be submitted within 5 business days upon OMB request:
    - risk management plan
    - investment charter, including the IPT charter
    - investment-level alternative analysis and benefit-cost analysis
    - OAs (for operational or mixed life-cycle systems)
    - postimplementation review results (investment level or project specific)
    - documentation of investment rebaseline management approval(s)
    - acquisition strategy
    - release plan with budget baseline
    - product backlog
    - sprint plan with backlog and burndown chart

Note that OMB may request additional supporting information from agencies as necessary.

## Major IT Investment and Standard Investment Monthly Reviews

### **Purpose**

The major IT investment monthly reviews are performed to actively monitor NRC's major IT investments throughout the year of execution. The key objective is to ensure that corrective actions are taken quickly to address any deficiencies in project or operational components.

### **Description**

The approved Major IT Business Cases, Major IT Business Case Details, and Standard Investment Reports provide the baseline for monthly reviews. The major IT investments and standard investments are carefully monitored monthly throughout the year of execution, with the focus on tracking progress on project cost and schedules, risk mitigation, and operational performance. This helps identify concerns early to allow the implementation of corrective actions and the mitigation of risks. Monitoring also provides a means for meeting reporting requirements. OMB requires that the Major IT Business Case Details and Standard Investment Reports be updated on the ITDB as new information becomes available or at least monthly. Even though only the full Major IT Business Cases and Standard Investment Reports must be submitted semiannually (during annual and Passback submissions), updates to IPT contacts and acquisition data should be made whenever new information becomes available and can be submitted during a monthly submission.

During the first week of each month, the Capital Planners perform monthly reviews of their assigned major IT investments and standard investments to track and monitor progress, performance, and risk. The Capital Planners must review the Major IT Business Case Details and Standard Investment Reports and identify data that need to be updated, areas for improvement, and potential areas of concern (e.g., delays in project schedules, increases in cost, failure to meet performance metrics).



---

The following key areas should be reviewed and monitored:

- any updates to the IPT
- contract end dates
- addition of new contracts
- modifications to existing contracts
- contract information alignment with the Federal Procurement Data System
- project activity projected start date (evolving date)
- project activity projected completion date (evolving date)
- project activity projected total cost (evolving cost)
- project activity actual start date (coming up, past due, or delayed)
- project activity actual completion date (coming up, past due, or delayed)
- project activity actual total cost (coming up, past due, or delayed)
- operational/performance metrics actuals
- operational/risk information

After this initial review, the Capital Planners provide an initial assessment and inquiries to the investment project/program managers and request responses and new or updated data within 3 business days of receiving monthly invoices. The invoices and the results of performance metrics are due to the investment program managers by the 15th of each month. Once the Capital Planners receive the new or updated data and responses to any inquiries, they enter the data into the portfolio management and submission tool, validate the data, run a comparison report, and submit the data to the ITDB. The Capital Planners will send the detailed report and a submission confirmation report to the CIO. In the e-mail, the Capital Planners are to highlight any significant changes and request approval to submit the updates to OMB. Once the CIO provides a final evaluation and approves the updates, the Capital Planners will finalize the data in the CPIC tool and submit the updates to the ITDB.

### **Inputs**

The IPTs (primarily the IT Project Managers) are responsible for providing the most current information about the investment, including, but not limited to, current data on the following:

- IPT members
- contracts
- projects
- activities
- operational/performance metrics
- operational/project risks
- corrective actions
- action items (i.e., ITB, IPEC, or TechStat action items)
- systems inventory list

The IPTs and IT PMs are also responsible for responding to any specific questions from the Capital Planners in a timely manner.



### **Deliverables and Timeline**

The major IT investment monthly reviews provide the following deliverables:

- Updates to the Major IT Business Cases and Standard Investment Reports should be made and submitted when new information becomes available or at least monthly.

### **Major IT Investment and Standard Investment Chief Information Officer Evaluations**

#### **Purpose**

The major IT investment CIO and standard investment evaluations are performed to actively monitor and assess the health of the investments throughout the year of execution. The key objectives are (1) to ensure that corrective actions are taken quickly to address any deficiencies in project or operational components and (2) to enable the NRC to adjust its objectives for an investment and appropriately modify expected outcomes if its mission or business needs have changed.

#### **Description**

The approved Major IT Business Cases, Major IT Business Case Details, and Standard Investment Reports provide the baseline for CIO evaluations. The major IT investments and standard investments that had a previous CIO evaluation rating of 2 or lower are carefully monitored on a quarterly basis throughout the year of execution, with the focus on tracking risk management, requirements management, contractor oversight, performance management, human capital management, cybersecurity risks, and other.

The CIO evaluations are updated as new information becomes available or at least quarterly. The CIO evaluation criteria are a set of CIO-approved questions that cover risk management, requirements management, contracts, performance management, human capital, other areas (e.g., EA, CPIC, records management), and cybersecurity. During the last month of each FY quarter, the Capital Planners will schedule a meeting with IT PMs to discuss the CIO evaluation questions. Additionally, the Capital Planners will contact cybersecurity, EA, CPIC, and records management SMEs to discuss their respective focus area questions within the CIO evaluation process. All responses are entered in the CPIC tool, and each focus area is given a rating. The CPIC tool automatically provides a suggested rating for each investment, and a variance report is produced. All findings and proposed ratings are presented to the CIO the first month of each FY quarter. Upon CIO approval of the CIO evaluations, the Capital Planners will submit the investment-level ratings and comments to the ITDB.

#### **Inputs**

The IPTs (primarily the IT PMs) are responsible for providing the most current information about the investment, including, but not limited to, current data on the following:

- risk management
- requirements management
- contractor oversight
- performance management
- human capital





- cybersecurity
- other

The IPTs and IT PMs are also responsible for promptly responding to any specific questions from the Capital Planners.

CIO review of reports, such as an adjusted CIO evaluation, can generate additional input.

### **Deliverables and Timeline**

CIO evaluations should be updated and submitted when new information becomes available or at least quarterly. The NRC TechStat Policy in the [NRC IT Policy Archive](#) gives more information about how CIO evaluations can trigger and inform TechStat reviews.

## **Quarterly Investment and Portfolio Reviews**

### **Purpose**

The quarterly investment and portfolio reviews allow the CIO to see planned expenditures for IT investments at the contract and task-order levels and at all levels of the NRC's budget structure throughout the year of execution.

### **Description**

Quarterly reports are generated using authoritative data from the following systems:

- The Spend Plan module within the NRC's Budget Formulation System (BFS) tracks contract costs and projected funding needs based on planned spending combined with financial and contract information. The Spend Plan module is a centralized, standardized tool that increases efficiency in budget execution planning and management.
- The Financial Accounting and Integrated Management Information System (FAIMIS) is the NRC's core financial accounting system and the authoritative source for budget execution and fees for reimbursable work. FAIMIS also supports accounting for assets, liabilities, fund balances, revenues, and expenses in accordance with Federal standards.
- The Human Resources Management System supports the submission, approval, and adjustment of employees' hours and the management of time, attendance, leave, and payroll processing.

OCFO requires contracting officer's representatives (CORs) in all offices to update their spending plans for active contracts on a quarterly basis for the upcoming 12 months. During FY 2015, the OCIO CPIC and IT budget staff, with OCFO support, piloted a process to compare spending plans, aggregated at office or product levels, or both, to the enacted budget to identify significant anomalies. Identified discrepancies were communicated to the responsible ITB representative, who was then tasked to work with the COR(s) to validate and explain the anomaly using contract-level and task-order-level reports. ITB representatives were asked to assess whether the anomaly was a short- or long-term deviation and determine whether the discrepancy resulted in projected excess funds that could be reallocated to other agency priorities or represented an unfunded need that could be met by rebalancing the IT portfolio or



reallocating other non-IT agency resources. The collective findings of the ITB representatives were then presented to the CIO, CFO, and IPEC to facilitate FY 2015 rebalancing decisions. In FY 2016, the CIO refined and formalized the process to facilitate a repeatable quarterly review of the execution of the IT budget; excess funds and unfunded needs were presented to the IPEC to facilitate rebalancing decisions, as appropriate. As implemented in FY 2017, these quarterly reviews provide visibility into all investments (major and nonmajor) and the overall health of the IT portfolio.

### **Inputs**

Quarterly investment and portfolio reviews are developed using the following inputs:

- BFS spend plan reports
- summary and detail-level forward funding information and comparisons of IT budgets against actual expenditures generated using FAIMIS
- OCIO approvals and explanations about reallocations and emergent needs affecting the IT portfolio
- reports from the BFS or Human Resources Management System, or both, that capture FTE budgets and actual utilization during the year of execution
- input from ITB representatives and CORs on identified anomalies

### **Deliverables and Timeline**

As implemented in FY 2017, the quarterly investment and portfolio review process yields the following deliverables on a quarterly basis:

- summary and detail-level reports to facilitate rebalancing decisions to accommodate the assessment of emergent needs and reallocation requests during the subsequent quarter
- documented explanations and decisions about discrepancies or anomalies identified during the quarterly review and assessed by both the ITB and the IPEC

OCIO conducts this review and presents the findings and recommendations to the IPEC on a quarterly basis.

The NRC TechStat Policy in the [NRC IT Policy Archive](#) gives more information about how quarterly investment and portfolio reviews can trigger and inform TechStat reviews.

## **Major IT Investment Control Reviews**

### **Purpose**

Control reviews are used to identify and address issues early. As a result of these reviews, the ITB can issue minor corrective actions to IPTs or make recommendations to the IPEC on matters warranting an executive decision. The ITB can also assign action items, as appropriate (e.g., an action to update documentation or respond to requests for additional information).



Results from control reviews are used as input to the annual OA and can be used to inform CY budget reprioritization and reallocations.

### **Description**

During each year of execution, the Capital Planners are required to thoroughly review all major IT investments based on data sources such as monthly reviews, any postimplementation reviews, and any findings from the annual OA performed on the PY data. This review is to be done in collaboration with the respective IPTs with the full engagement of any IT PMs who are executing and managing projects within the investment. Together, they present the control review findings to the ITB. The control reviews help identify and address issues early and monitor and identify issues with performance, risk mitigation, cost and schedule, and current contracting plans or strategies. Although the focus is on the execution of any current projects and the associated cost, schedule, and milestones and the current burn rate for operations and maintenance, it is also important to present any significant findings from the previous year's OA and any postimplementation reviews of functionality implemented during the previous or current FY.

Once all the data have been compiled and analyzed, any significant findings will be presented to the ITB to increase the transparency of major IT investments; ensure that all ITB members are made aware of the findings; provide a collaborative and open forum to discuss successes, risks, budgetary issues, and corrective actions; and implement governance over IT investments. The Capital Planner compiles and edits all significant findings with input from, and in conjunction with, the appropriate investment program managers. Subsequently, the Capital Planner facilitates the compilation of the data, and the IT PMs present the data to the ITB.

### **Inputs**

The deliverables from the following processes provide inputs into the control reviews:

- major IT investment monthly reviews and CIO evaluations
- postimplementation reviews
- OA

Additional sources of information include the following:

- current risk logs and progress on the plan of actions and milestones
- customer satisfaction surveys, if applicable

### **Deliverables and Timeline**

The major IT investment control reviews occur during the second and third quarter of each FY. Ideally, holding these reviews early enough in the FY to take corrective actions, if needed, would support improved CY execution and the next business case updates that take place annually with the release of OMB's BY guidance in the June/July timeframe.



## CIO TouchPoints

### **Purpose**

CIO TouchPoints keep the CIO well informed and provide the opportunity for early mitigation or corrective actions, as appropriate. These discussions support risk categorization and CIO evaluations of major IT investments, as required by FITARA. CIO TouchPoints also provide an additional opportunity for the CIO to maintain involvement in major programs and to influence future planning and set the direction of the IT portion of major programs.

### **Description**

CIO TouchPoints are direct one-on-one discussions between the NRC's CIO and a major IT investment's IPT, especially IT PMs executing projects under the investment. Each CIO TouchPoint is a 60-minute session that provides the opportunity for open, candid discussion on items such as the status of milestones and deliverables, changes in cost and schedule, open risks, major accomplishments, investment challenges, future planning (CY, BY, and BY+1), and changes in business needs or acquisition strategies. At a minimum, the CIO will hold one CIO TouchPoint session per year with each major IT investment IPT. Additional CIO TouchPoints may be scheduled at the CIO's discretion.

### **Inputs**

The basis or starting point for these discussions is the authoritative data captured in the CPIC tool, especially as contained in the current Major IT Business Cases, Major IT Business Case Details, CIO Evaluations, OA, and the most current version of the investment's required artifacts. The CIO provides the Capital Planner with the main interest or topics of discussion for each investment, as appropriate.

### **Deliverables and Timeline**

The CIO holds one CIO TouchPoint per year for each major investment; however, the CIO can request additional TouchPoints for any investment (major or nonmajor) at any time. CIO TouchPoints are scheduled around factors such as the timing of major milestones, deliverables, and corrective actions.

## Evaluate Process: Learn, Recommend, and Adjust

The purpose of the Evaluate processes is to compare actual versus expected benefits and costs of IT investments and projects to assess return on investment, customer satisfaction, and value to the NRC in meeting its mission and business needs. The key objectives are as follows:

- Assess the capacity of a project or investment to meet performance expectations within cost and schedule thresholds and in compliance with IT policies.
- Identify any needed changes or modifications to an investment (including associated projects or activities).
- Update IT investment management policies, processes, and procedures based on lessons learned.



The Evaluate processes are used to analyze IT investment data to support the decisionmaking required to maximize the value of IT investments and the maturation of the IT portfolio and IT management practices. This entails performing annual OAs, postimplementation reviews, and TechStats as needed (the NRC “TechStat Policy and Process Overview” in the [NRC IT Policy Archive](#) has more information on TechStats). Although each one helps inform the selection, reselection, and deselection of projects and investments within the IT portfolio, the OA is paramount. The NRC has based its OA on the requirements in Section III, “Management In-Use,” of the “Capital Programming Guide,” which provides a periodic, structured assessment of the cost, performance, and risk trends over time to help determine when cost and risk associated with an investment are no longer reasonable and outweigh the value received from the investment.

Capital Planners are responsible for executing all Evaluate processes and facilitating the Select processes. One Investment Analyst is designated as the CPIC Lead. The CPIC Lead serves as the SME on relevant Federal mandates, Executive Orders, OMB guidance, and agency policy and ensures that Evaluate processes and procedures are documented, implemented, enforced, updated, and continuously enhanced. The CPIC Lead serves as the SME on Select criteria and ensures that the Select processes and procedures are documented, implemented, enforced, updated, and continuously enhanced.

## Postimplementation Reviews

### **Purpose**

The postimplementation review is used to evaluate stakeholder and customer/user satisfaction with the end product, mission/program impact, and technical capability and to provide decisionmakers with lessons learned to assist them in improving investment management and decisionmaking processes.

### **Description**

The postimplementation review is an IT investment project evaluation tool. It is conducted once a system, service, or new functionality has been operational for 6 to 12 months. The postimplementation review is designed to achieve the following objectives:

- Validate estimated project benefits and costs.
- Evaluate stakeholder and customer/user satisfaction with the end product, mission/program impact, and technical capability.
- Determine whether additional actions, modifications, or enhancements are needed.
- Document effective management practices for broader use.

To maximize the value of the postimplementation review process and minimize oversight costs, postimplementation reviews are only required for projects within major IT investments. However, the CPIC team and the IT governance boards reserve the right to initiate a postimplementation review of projects within nonmajor investments to assess lessons learned or identify areas of concern.



Section III of the “Capital Programming Guide” contains more information on postimplementation reviews.

### **Inputs**

Each postimplementation review will contain business-case data that provide an overview of the project to be evaluated. The CPIC staff and EA SMEs will interview the IT PMs to complete the postimplementation review, which includes five assessment areas:

- (1) internal business
- (2) customer/user satisfaction
- (3) strategic impact and effectiveness
- (4) lessons learned and innovation
- (5) process improvement

The PM should provide any lessons learned or best practices that can be applied to other projects. These lessons learned should be communicated throughout the investment portfolio as a method of knowledge sharing. They should also be shared with executive management to highlight and assist in enforcing the use of best practices. Lessons learned should be communicated using the following methods:

- communications to all IT PMs and IPTs
- IPEC meetings
- ITB meetings
- updated policy/process documentation
- training

The CPIC tool will house the lessons learned from the postimplementation review for future reference by project teams.

### **Deliverables and Timeline**

The Capital Planners will use the data from the postimplementation reviews to determine whether there are areas of critical concern that require additional action. The Capital Planners will make recommendations as to which areas should be addressed and, where appropriate, recommend specific actions to be taken. All findings and recommendations will be discussed with the IT PM and IPT to gain alignment and agreement on the next steps.

Once an action plan has been defined, the Capital Planners and IT PM will take the following actions:

- The IT PM will communicate this action plan to the investment owner for his or her awareness.
- Through the facilitation of the Capital Planners, the IT PM will present findings, recommendations, and action plans to the CIO, IPEC, or ITB as needed.



- The Capital Planners will track all postimplementation review action plans.
- The IT PM and Capital Planners will incorporate lessons learned into the appropriate business processes.

## Operational Analysis

### Purpose

The OA examines the ongoing performance of an operating component under an IT investment and measures that performance against established cost, schedule, and performance goals. The purpose is to determine how the investment's objectives could be better met, how costs could be reduced, and whether the agency should continue performing a certain function.

### Description

During the requirements, design, development, test, and implementation phases of an investment's life cycle, great emphasis is often placed on meeting the budget, scope, and schedule to ensure the desired functionality is delivered on time and according to requirements; however, these costs are only a fraction of the asset's total life-cycle costs. Ownership costs, such as operations and maintenance, including service contracts and disposition, can easily consume as much as 80 percent of the total life-cycle costs. For this reason, the periodic, structured assessment of the cost, performance, and risk trends over time is essential to minimizing costs in the operational life of the asset.

The OA is conducted annually to evaluate the cost of continued maintenance support, manage risk, assess technology opportunities, determine an investment's continued effectiveness in supporting mission and stakeholder requirements, identify gaps and determine whether enhancements should be made, and consider potential retirement or replacement. The results of this analysis are used to provide recommendations on the asset's continued use, modification, or termination/replacement.

In accordance with the requirements in Section III of the "Capital Programming Guide," the OA must report performance in four areas:

- (1) **Customer satisfaction** measures performance in terms of the extent to which the investment supports customer processes as designed. The focus is on how well the investment delivers the services it was funded to deliver (i.e., effectiveness) and considers stakeholder perception on whether the costs associated with providing the service are as low as they could be for the customer. Customer satisfaction data are typically collected in surveys and measured using both quantitative and qualitative metrics.
- (2) **Strategic and business results** measure the investment's impact on the performance of the NRC. These results provide a measure of how well the investment is meeting business needs, whether it is contributing to the achievement of the NRC's strategic goals, and whether it continues to align with the NRC's strategic direction. Strategic and business results should be unique to an operational domain. For example, performance metrics associated with paying vendor invoices are relevant to the finance operational



domain. On the other hand, performance metrics associated with processing and managing grant applications are relevant to a research-oriented operational domain. Strategic and business result metrics must be designed to measure *the investment's* contribution to mission processes, independent of other aspects of the process, such as the individual competencies of the people performing the process.

- (3) **Financial performance** measures and compares current cost-related performance with the preestablished cost baseline. It also includes efficiency measures such as tracking actual costs of work performed against budgeted costs. Although financial performance is typically reported as a quantitative measure, the investment should also be subjected to regular reviews for cost effectiveness and efficiency.
- (4) **Innovation**, when reviewed, provides an opportunity to conduct a qualitative analysis of the investment's performance in terms of the three previously mentioned areas: (1) customer satisfaction, (2) strategic and business results, and (3) financial performance. It should demonstrate the extent to which the project team is tracking emerging technologies and performing ongoing analyses of alternatives for achieving the same or better customer results and strategic goals at better cost, performance, and risk levels than the current solution. This qualitative assessment should also demonstrate the investment's ability to meet emerging requirements and support long-term strategic objectives, given its engagement with strategic planning activities and its technical architecture.

Section III of the "Capital Programming Guide" contains more information on OAs.

### **Inputs**

In addition to the Major IT Business Cases and Major IT Business Case Details, all the data collected, and outputs of the Control processes, are used to perform the OA. For example, the analysis uses the outcomes of an investment's control review, CIO TouchPoint, CIO evaluations, and the monitoring of the progress of any assigned corrective actions. In addition, the results of any customer surveys and interviews would be a valuable input to the OA.

### **Deliverables and Timeline**

During the first quarter of each FY, the Capital Planners work with customer service, Enterprise Architects, OCIO financial management SMEs, and the appropriate IPT members to conduct the OA based on all the information collected and the investment's performance during the FY that just ended, in addition to past operational data. The OA must look at the entire operational history and any trends.

Once the OA has been completed, the Capital Planners will do the following:

- In collaboration with customer service, EA, and financial management SMEs, present the findings, analysis, and recommendations of the OA to the ITB and the CIO.
- Ensure that any corrective actions and actions items are recorded and tracked.





---

## Appendix A: The U.S. Nuclear Regulatory Commission's Information Technology Portfolio Structure

The terms defined below explain how the information technology (IT) portfolio is organized and structured. "Part" refers to the section of the Agency IT Portfolio Summary where agencies are to list investments according to their purpose. The Office of Management and Budget (OMB) requires agencies to report investments individually within the following parts:

- Part 1: IT Investments for Mission Delivery
- Part 2: IT Investments for Mission Support
- Part 3: IT Investments for IT Infrastructure, IT Security, and IT Management

"Program area" refers to the mission delivery and management support areas within an agency. The U.S. Nuclear Regulatory Commission (NRC) has four program areas: (1) Nuclear Reactor Safety, (2) Nuclear Materials and Waste Safety, (3) Financial Management, and (4) Corporate Support.

"IT investment" refers to the expenditure of IT resources to enable core functions and processes that support the agency's mission and operational business requirements. An IT investment may include one or more projects for the development, modernization, enhancement, or maintenance of a single IT asset or group of IT assets with related functionality and the subsequent operation of the asset(s) in a production environment. All investments should have a defined life cycle with start and end dates. The end date should represent the end of the currently estimated useful life of the investment based on its assets' most current alternative analyses or the results of the investment's most current operational analysis summarizing the operational performance of its assets and the investment's ability to deliver required functionality. There are five different types of investments:

- (1) **Major IT investment** refers to an IT investment in Part 1 or Part 2 of the IT portfolio that requires special management attention because of its importance to the mission or function to the Government; significant program or policy implications; high executive visibility; high development, operating, or maintenance costs; unusual funding mechanism; or definition as "major" by the agency's Chief Information Officer (CIO) or the Capital Planning and Investment Control process. A Major IT Business Case must be submitted for each major IT investment in an agency's IT portfolio to provide detailed justification for the associated IT budget request in the Agency IT Portfolio Summary and to provide supplemental data for monitoring the investment's performance and risk throughout the calendar year execution. Major IT investments are continuously monitored and updates are provided to the CIO and OMB monthly.
- (2) **Funding transfer investment** refers to the portion of funding a partner agency provides to fund contributions to another investment managed by another agency. The NRC is a partner agency to several shared services (e.g., e-Gov initiatives, line of business solutions) that other agencies operate and maintain. Each managing partner lists the shared services as a major IT investment in Part 1 or Part 2, as appropriate, on its Agency IT Portfolio Summary. The NRC reports funding contributions to the managing



---

partner by including its portion of the funding on the NRC's Agency IT Portfolio Summary in Part 1 or Part 2, as appropriate.

- (3) **IT migration investment** refers to the migration costs associated with systems in a shared service partner agency that the managing partner does not capture during the partner agency's migration to the shared service. The investment's life cycle is for the duration of the migration. Once the migration is complete, the investment is retired, and the partner agency begins reporting the funding contributions to the managing partner of the shared service as a funding transfer investment described above.
- (4) **Nonmajor IT investment** refers to any IT investment in Part 1 or Part 2 of the agency's IT portfolio that does not meet the definition of a major IT investment, funding transfer investment, or IT migration investment.
- (5) **Standard IT investment** refers to a Part 3 investment that has been disaggregated to its discrete components and managed separately. Standard investments draw clear delineation between the types of IT investments that every agency needs to deliver the same basic IT services on which the entire agency's mission and business capabilities depend. The standard investments across the Government are application, data center and cloud, delivery, end user, IT management, IT security and compliance, network, platform, and output.

(Note that each investment is assigned a unique investment identifier for tracking, budgeting, and reporting purposes, both internally to the CIO and Information Technology/Information Management Portfolio Executive Council and externally to OMB.)

"Component" refers to any IT-related items (tangible or intangible) that have value to an organization, including, but not limited to, an IT system, service, function, network/circuit, hardware, software (either an installed instance or a physical instance), virtual computing platform (common in cloud and virtualized computing), or related hardware (e.g., cables, racks, servers). It also refers to people and intellectual property. Components have associated budget items, the lowest level at which IT is planned, acquired, implemented, and operated. Budgeting at this level provides the IT cost transparency required by the CIO, Chief Financial Officer (CFO), and Information Technology/Information Management Portfolio Executive Council for decisionmaking and for compliance with multiple relevant authorities.

(Note that each IT component is assigned a component identifier to assist with internal tracking, budgeting, and reporting activities and to facilitate the necessary rollup to meet OMB tracking and reporting requirements.)

"Budget item" (formerly referred to as "activity") refers to planned and approved expenses, projects, and full-time-equivalent personnel allocations that constitute the costs and resources associated with a given IT component. Funding for budget items is categorized as either operations and maintenance (O&M) or development, modernization, and enhancement (DME), as follows:



- **O&M** refers to the expenses required to operate and maintain an IT asset that is operating in a production environment. O&M includes costs associated with operations, maintenance activities, and maintenance projects needed to sustain the IT asset at the current capability and performance levels. It includes Federal and contracted labor costs, corrective hardware and software maintenance, voice and data communications maintenance and service, replacement of broken or obsolete IT equipment, overhead costs, and costs for the disposal of an asset. O&M is also commonly referred to as “steady state.”
- **DME** refers to projects and activities leading to new IT assets, as well as projects and activities that change or modify existing IT assets to substantively improve capability or performance, implement legislative or regulatory requirements, or implement an agency’s executive leadership decision. A DME activity may occur at any time during a program’s life cycle. As part of DME, capital costs can include hardware, software development and acquisition costs; commercial off-the-shelf acquisition costs; Government labor costs; and contracted labor costs for planning, development, acquisition, system integration, and direct project management and overhead support.

Starting in fiscal year 2018, the NRC began to break investment costs into IT towers and IT cost pools at the budget-item level to ensure that the CIO has the visibility needed during budget execution and to collect data that will better inform strategic planning, decision making, and future budget formulation:

- **IT towers** are a set of defined IT categories that provides a means for categorizing the total cost for an IT investment into standard IT costs (i.e., common to all agencies). The categories are application, compute, data center, delivery, end user, IT management, IT security and compliance, network, output, and storage. Breaking the total cost of each investment into these categories provides a “CIO view” or technical view of the IT costs associated with an investment. This view can be used to explain or justify the expenditure by tying the cost directly to the mission and business capabilities being supported. The IT towers are based on the technology business management taxonomy.
- **IT cost pools** are a standard set of IT costs associated with each investment that provides a “CFO view” or financial view that can be mapped to the general ledger. Like the CIO view, the CFO view provides a direct line of sight between IT costs and the mission and business capabilities being supported. It is intended to provide the ability to determine the cost per user by program area. The standardized IT cost pools are external labor, facilities and power, hardware, internal labor, internal services, outside services, software, telecom, and other. The IT cost pools are based on the technology business management taxonomy.

(Note that many budget items are associated with the IT portfolio; therefore, this document does not list them. The agency’s capital planning and portfolio management tool provides budget items associated with each component under every investment.)



---

## Appendix B: Information Technology Budget Certification and Approval

Once investments and projects are selected for inclusion in the information technology (IT) portfolio, IT resources must be included in the U.S. Nuclear Regulatory Commission's (NRC's) budget. As the secretariat for the IT governance boards, the Capital Planners are responsible for ensuring that selected investments, components, and projects are incorporated in the IT budget formulation process for funding. In addition, the Federal Information Technology Acquisition Reform Act (FITARA) requires that the Capital Planners facilitate the certification and approval of the IT budget. The IT budget staff within the Office of the Chief Information Officer (CIO) work closely with a liaison from the Office of the Chief Financial Officer (CFO) to ensure proper timing and alignment with the overall budget formulation process and to develop IT and information management budget instructions. The initial analysis and prioritization allow proper timing for the IT governance boards to begin their reviews, recommendations, and approvals of the IT budget for inclusion in the overall agency budget.

Once the Commission approves the final IT budget, the IT budget staff provides the resultant IT budget request to the Capital Planners for use in finalizing the IT Capital Planning and Investment Control documents. The Capital Planners will enter the data into the IT portfolio management and submission tool to update the Agency IT Portfolio Summary and Major IT Business Cases and work with the Office of the CFO to ensure that the IT table and IT statements are included in the NRC's overall Performance Budget submission to the Office of Management and Budget (OMB), as required by FITARA and described in the Common Baseline for IT Management established by FITARA; Section 51.3, "Analysis of Resources," of OMB Circular A-11, "Preparation, Submission, and Execution of the Budget" issued July 2016; and the OMB IT Budget—Capital Planning Guidance. The agency's budget justification materials in the initial budget submission to OMB must include the following affirmation statements:

- The NRC's CIO affirms that he or she has reviewed and approved the major IT investments portion of the budget request.
- The NRC's CFO and CIO affirm that the agency's CIO had a significant role in reviewing planned IT support for major program objectives and significant increases and decreases in IT resources.
- The NRC's CFO and CIO affirm that the IT portfolio includes appropriate estimates of all IT resources included in the budget request.
- The CIO's current common baseline rating for Element D, Item D1, "CIO Reviews and Approves Major IT Investment Portion of Budget Request," is "fully implemented." The NRC has developed and implemented its plan to ensure that the necessary processes and procedures are in place to fulfill these common baseline FITARA responsibilities.



U.S. Nuclear Regulatory Commission  
Capital Planning and Investment Control

---

- The CIO can certify the use of modular approaches or incremental development practices, or both, for contracts and projects associated with the major IT investment portion of the NRC's IT budget request.



## Appendix C: Related Definitions

The Office of Management and Budget (OMB) definitions listed below are useful for understanding Capital Planning and Investment Control processes. The current version of “Integrated Data Collection Common Definitions,” posted on [MAX.gov](https://www.max.gov), provides a complete list of related OMB definitions.

**Adequate incremental development** means that planned and actual delivery of new or modified technical functionality to users occurs at least every 6 months during the development of software or services.

**Capital programming** refers to an integrated process within an agency that focuses on the planning, budgeting, procurement, and management of the agency’s portfolio of capital investments to achieve the agency’s strategic goals and objectives with the lowest overall cost and risk.

**Cost avoidance** means an action taken in the immediate timeframe that will decrease costs in the future. For example, an engineering improvement that increases the mean time between failures and thereby decreases operation and maintenance costs is a cost avoidance action (as defined in OMB Circular A-131, “Value Engineering,” dated December 26, 2013).

**Cost savings** refers to the reduction in actual expenditures to achieve a specific objective (as defined in OMB Circular A-131).

**Digital services** means the software and related technology that the Federal Government provides for the public to access a service of the Federal Government or the software and technology that is custom built on behalf of the Federal Government to directly support the delivery of a service of the Federal Government to the public.

**Information life cycle** means the stages through which information passes, which are typically characterized as creation or collection, processing, dissemination, use, storage, and disposition (including destruction and deletion).

**Information management** means the planning, budgeting, manipulating, controlling, and processing of information throughout the information life cycle.

**Information resources** means information and related resources, such as personnel, equipment, funds, and information technology (IT) (as defined in Volume 44 of the *United States Code*, Section 3502 (44 U.S.C. § 3502)).

**Information system** refers to a discrete set of IT, data, and related resources (such as personnel, hardware, software, and associated IT services) organized for the collection, processing, maintenance, use, sharing, dissemination, or disposition of information, in accordance with defined procedures, whether automated or manual (see OMB Circular A-130, “Managing Federal Information as a Strategic Resource,” updated July 27, 2016, and 44 U.S.C. § 3502).



**Information system life cycle** means all phases in the useful life of an information system, including planning, acquiring, operating, maintaining, and disposing/decommissioning.

**Information technology (IT)** is defined as follows:

- IT includes any services or equipment, or interconnected system(s) or subsystem(s) of equipment, that are used in the automatic acquisition, storage, analysis, evaluation, manipulation, management, movement, control, display, switching, interchange, transmission, or reception of data or information by the agency, where such services or equipment are “used by an agency” if used by the agency directly or if used by a contractor under a contract with the agency that requires either use of the services or equipment to a significant extent in the performance of a service or the furnishing of a product.
- IT includes computers; ancillary equipment, including imaging peripherals, input, output, and storage devices necessary for security and surveillance; peripheral equipment designed to be controlled by the central processing unit of a computer; software; firmware and similar procedures; services, including provisioned services such as cloud computing and support services that support any point of the life cycle of the equipment or service; and related resources.
- IT includes high-performance computing capabilities, including capabilities that are not commodity in nature.
- IT does not include any equipment that is acquired by a contractor incidental to a contract that does not require use of the equipment.

**IT asset** refers to any IT-related items (tangible or intangible) that have value to an organization, including, but not limited to, a computing device; IT system; IT network; IT circuit; software (both an installed instance and a physical instance); virtual computing platform (common in cloud and virtualized computing); related hardware (e.g., locks, cabinets, keyboards); and people and intellectual property, including software. Assets are the lowest level at which IT is planned, acquired, implemented, and operated.

**IT investment** refers to the expenditure of IT resources to address mission delivery and management support. An IT investment may include a project or projects for the development, modernization, enhancement, or maintenance of a single IT asset or group of IT assets with related functionality and the subsequent operation of those assets in a production environment. All IT investments should have a defined life cycle with start and end dates, with the end date representing the end of the currently estimated useful life of the investment, consistent with the investment’s most current alternatives analysis, if applicable. *When an asset is essentially replaced by a new system or technology, the replacement should be reported as a new, distinct investment, with its own defined life-cycle information.*

**IT resources** are defined as (1) all agency budgetary resources, personnel, equipment, facilities, or services that are primarily used in the management, operation, acquisition, disposition, and transformation or other activity related to the life cycle of IT and (2) acquisitions



or interagency agreements that include IT and the services or equipment provided by such acquisitions or interagency agreements. IT resources do not include grants to third parties that establish or support IT that the Federal Government does not directly operate.

**IT system** refers to a discrete set of information resources organized for the collection, processing, maintenance, transmission, and dissemination of information, in accordance with defined procedures, whether automated or manual.

**Interagency agreement** means, for the purposes of this document, a written agreement entered into between two Federal agencies that specifies the goods to be furnished or tasks to be accomplished by one agency (the servicing agency) in support of another agency (the requesting agency), including assisted acquisitions as described in OMB's guidance in GAO-13-133R "Improving the Management and Use of Interagency Acquisitions," dated June 6, 2008, and other cases described in Part 17, "Special Contracting Methods," of the Federal Acquisition Regulation.

**Major IT investment** means an IT investment in Part 1 and Part 2 of the IT portfolio that requires special management attention because of its importance to the mission or function to the Government; significant program or policy implications; high executive visibility; high development, operating, or maintenance costs; unusual funding mechanism; or definition as "major" by the agency's Capital Planning and Investment Control process. Agencies should also include all "major automated information systems," as defined in 10 U.S.C. § 2445, and all "major acquisitions," as referenced in OMB Circular A-11, "Preparation, Submission, and Execution of the Budget," issued July 2016, and defined in its supplement, "Capital Programming Guide," which includes information resources. OMB may work with the agency to declare IT investments as "major IT" investments. Agencies must consult with assigned OMB desk officers and resource management offices on which investments are considered "major." Investments that are not considered "major" are "nonmajor."





---

## Appendix D: Figures and Tables

### Figures

Figure 1: Flow of data among CPIC processes. ....	5
Figure 2: Preselect and select phase process integration summary. ....	7
Figure 3: Process diagram key. ....	14
Figure 4: Preselect phase process summary.....	15
Figure 5: Needs identification and initial solution planning. ....	18
Figure 6: Select phase process summary.....	20
Figure 7: Business case development. ....	21
Figure 8: Business and technical review.....	22
Figure 9: Executive decision process. ....	23
Figure 10: IT portfolio prioritization. ....	25
Figure 11: Portfolio prioritization approach. ....	25
Figure 12: Funding request: Annual budget formulation process. ....	26
Figure 13: Execution year reallocation process. ....	27
Figure 14: Funding request: Execution year changes. ....	28
Figure 15: Reselection and deselection processes. ....	29

### Tables

Table 1: Primary Functional Roles of Multidisciplinary Team. ....	9
Table 2: Mechanism To Perform the Identified Steps for Preselect and Select Phase Processes. .....	11
Table 3: Request Types and Select Phase Processes.....	17
Table 4: Control and Evaluate Process Distinctions. ....	31