NSN 7540-01-152-8070 PREVIOUS EDITION UNUSABLE 30-105

STANDARD FORM 30 (REV. 10-83) Prescribed by GSA FAR (48 CFR) 53.243 1. Section B.2, <u>Consideration and Obligation - Delivery Orders</u>, is revised to obligate additional funding in the amount of \$30,000.00. Therefore, Section B.2, <u>Consideration and Obligation - Delivery Orders</u>, paragraph b, the first sentence is <u>revised</u> to read as follows:

"The amount presently obligated with respect to this contract is \$80,000.00."

The contract ceiling amount of \$176,197.00 remains unchanged.

- 2. Section H, Special Contract Requirements, Subsection H.7, Option to Extend Services, Option 2, is hereby exercised. EG&G Intertech, Inc. shall present a 5-day course, "Incident Investigation Team Training," at NRC Region I, King of Prussia, on March 27 March 31, 1989. Performance of this effort shall be as described in the attached Statement of Work (previously included with NRC's request for proposal dated March 15, 1989). NRC accepts EG&G Intertech, Inc.'s cost proposal dated March 20, 1989 and the parties hereby agree to the following terms and conditions:
 - (1) EG&G Intertech, Inc. shall be reimbursed at the fixed rate provided under the contract (page 4) for presentation of the above course under Option 2 as follows:

Date Firm-Fixed Price

FY 1989 \$199.00 per person, per day with a minimum of 10 people and a maximum of 25 people.

(2) EG&G Intertech, Inc. shall be reimbursed for course development costs exceeding 16 hours at the hourly rate provided under Section C.1.3.1, Course Development, as follows:

Date Firm-Fixed Price

FY 1989 \$ 78.00 per hour for hours exceeding 16 per course

Total estimated costs for course development for the above course are \$780.00 for 10 hours. Costs shall not exceed this ceiling without prior approval of the Contracting Officer.

(3) EG&G Intertech, Inc. shall be reimbursed for actual travel costs incurred in performance of the Option 2 effort. However, total expenditure for domestic travel required for performance of this effort shall not exceed \$2,683.00 without the prior approval of the Contracting Officer. Travel shall be conducted in accordance with the provisions contained in contract Section G, Contract Administration Data, Subsection G.5, Travel Reimbursement.

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(4) EG&G Intertech, Inc. shall be reimbursed for general and administrative expenses at a fixed rate of travel costs.

All other terms and conditions of this contract remain unchanged.

Attachment: Statement of Work

STATEMENT OF WORK

1.0 BACKGROUND

The Incident Investigation Program (IIP) is intended to upgrade the NRC investigation of significant events and to assure that the investigation is timely, thorough, coordinated, and formally administered. The primary objective of the IIP is to ensure that operational events are investigated in a systematic and technically sound manner to gather information pertaining to the root causes of the events, including any NRC contributions or lapses, and to provide appropriate feedback regarding the lessons of the experience to the NRC, industry, and to the public.

2.0 OBJECTIVE

The objective of this contract modification is to exercise Option 2 of section H.7 of the contract to provide one (1) presentation of the Incident Investigation Team Training Course in a modified form to meet the needs of Region I personnel. The course will provide NRC staff members with state-of-the-art training in accident investigation.

3.0 COURSE PRESENTATION

The contractor shall furnish qualified personnel, manuals, and services to support and conduct the Accident/Incident Investigation Workshop in accordance with the attached course outline (ATTACHMENT 1).

Instructors furnished by the contractor must have experience providing instruction to adult learners and be thoroughly familiar with accident investigation techniques including use of the Management Oversignal and Risk Tree (MORT).

The course date will be from March 27 - 31, 1989. The course location will be in the Region I office, King of Prussia, Pa.

MORT-based: Accident/Incident Investigation Workshop

EG&G InterTech, Inc. 1529 Highway 92, W. Box 13 Woodstock, GA 30188

DAY ONE

Introductions. Introduction of the participants and
instructor(s). Introduction to the workshop: concepts,
methods, exercises, outcomes, expectations.

Work Process. Discussion of how work gets done, with emphasis on the "upstream" considerations.

Failure Recognition and Analysis. Discussion of how to increase ability to detect typical hardware failure signs, gather and preserve evidence of hardware failure, and trace hardware failures to causal factors in the accident sequence.

Change Analysis. Exploration of the role of change in accidents and a model for identifying elements of change.

Analytic Trees. Description of analytic trees: uses, principles of construction, parts, examples, symbols.

LABORATORY

Read Tuberup Case. For this case, perform

- 1) Change Analysis
- 2) Preliminary Fault Tree Analysis

DAY TWO

Presentation of Change Analysis and Preliminary Fault
Tree Analysis. Participants present, discuss; instructor(s)
critiques.

Events and Causal Factors Analysis. Guidelines, symbols and directions for sequencing an accident on events and causal factors chart.

Human Errors. Examination of human performance and its impact on other system components, emphasis on types of and underlying reasons for personnel errors.

LABORATORY

1) Update Change Analysis and Fault Tree

2) Create Events and Causal Factors Chart

DAY THREE

Presentation of Events and Causal Factors Chart.
Participants present, discuss events and causal factors chart; instructor(s) critiques.

<u>Risk Projection</u>. An extended example of extreme value risk projection, including participant exercise.

MORT Analysis. Discussion and illustration of the Management Oversight and Risk Tree chart.

Interviewing Witnesses. How to conduct an information gathering interview. Including the opening of the interview, question types and sequences, and closing the interview. Also a discussion of handling different types of interviewees, e.g. hostile, talkative, quiet, etc.

LABORATORY

- 1) Determine witness list
- 2) Prepare interview schedules
- 3) Preliminary MORT Analysis

DAY FOUR

<u>Presentation of Preliminary MORT Analysis</u>. Participants present and discuss the preliminary MORT chart; instructor(s) critiques.

Assembling Facts and Conclusions. Discussion of how to integrate various types of information into the investigation report, e.g. physical evidence, expert testimony, interviews, etc. also discussion of handling conflicting information.

<u>Building a Defendable Argument</u>. A discussion of how to organize, develop, and structure an argument using the facts and conclusions.

LABORATORY

1) Interview witnesses

2) Complete analysis: a) Change b) Fault tree c) E & CF d) MORT

3) Begin report

DAY FIVE

LABORATORY

- 1) Assemble all materials in final form. These include:
 - a) Report outline (including summary events and causal factors chart and a listing of facts and conclusions.)
 - b) Analytical Techniques
 - c) Working notes and papers.
- 2) Present investigation report.

<u>Critique of Interviews and Presentations</u>. Instructors will provide the groups with feedback regarding their performance.