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TECHNICAL EVALUATION REPORT ON DUKE FOWER COMPANY'S MCGUIRE AND CATAWBA NUCLEAR STATIONS SAFETY PARAMETER DISPLAY SYSTEMS

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# TECHNICAL EVALUATION REPORT FOR DUKE POWER COMPANY'S MCGUIRE AND CATAWBA NUCLEAR STATIONS SAFETY PARAMETER DISPLAY SYSTEMS

### 1.0 INTRODUCTION

This report documents the findings of the Nuclear Regulatory Commission (NRC) post-implementation audit of the Duke Power Company's McGuire Nuclear Station Safety Parameter Display System (SPDS). The Catawba Nuclear Station SPDS is nearly identical to the McGuire SPDS and was evolved from original design work performed on the McGuire SPDS. Consequently, this review may be considered to apply to the SPDSs at both McGuire and Catawba.

The audit was conducted June 29 to July 1, 1987 by representatives from the NRC and its consultants, Science Applications International Corporation (SAIC) and COMEX Corporation. The audit team was comprised of individuals representing the disciplines of nuclear systems engineering, nuclear power plant operations, human factors engineering, and software systems engineering. An earlier audit had been conducted in May 1985, at which time several technical issues were left unresolved. The purpose of the latest audit was to determine what information is available to control room operators to rapidly and reliably determine the safety status of the plant and how this information is presented, the ultimate objective being to resolve the remaining open issues. The agenda that was followed during the latest audit is provided in Attachment 1. The list of meeting attendees is provided in Attachment 2.

The open issues concerned: (1) the boundary of the SPDS in relation to the Operator Aid Computer (OAC) on which it is implemented; (2) the use of status lights in lieu of explicit displays of parameters; and (3) the selection of parameters to represent the five critical safety functions (CSFs) defined by NUREG-0737 Supplement 1 (Reference 1).

#### 2.0 BACKGROUND

The principle purpose and function of the SPDS is to aid the control room personnel in rapidly and reliably determining the safety status of the plant and in assessing whether abnormal conditions warrant corrective action by operators to avoid a degraded core by providing a continuous, concise display of critical plant variables. This can be particularly important during anticipated transients in the initial phase of an accident. However the SPDS should be operational during normal and abnormal conditions as well as emergency conditions.

All holders of operating licenses must provide an SPDS in the control room of their plant. The NRC-approved requirements for the SPDS are defined in NUREG-0737 Supplement 1.

NUREG-D737, Supplement 1 requires licensees and applicants to prepare a written safety analysis report (SAR) describing the basis on which the selected parameters are sufficient to assess the safety status of each function for a wide range of events, which include symptoms of severe accidents. Licensees and applicants must prepare an Implementation Plan for the SPDS that contains schedules for design, development, installation, and full operation of the SPDS as well as a design Verification and Validation (V&V) Plan. The SAR and Implementation Plan are to be submitted to the NRC for staff review. The results of the staff's review are to be published in a Safety Evaluation Report (SER).

Duke Power Company submitted for staff review documentation describing the SPDSs for the Catawba and McGuire Nuclear Stations (Reference 2). The NRC staff requested additional information from the licensee on September 14, 1984 (Reference 3). The licensee responded in a letter dated October 18, 1984 (Reference 4). Subsequently, an on-site Design Verification/Validation Audit was conducted on May 14 and 15, 1985. NRC staff findings were documented in an audit report dated September 10, 1985 (Reference 5). Another request for additional information was issued by the NRC on October 31, 1985 (Reference 6). The licensee responded to the audit report and the second request for information in a letter dated November 27, 1985 (Reference 7). Clarification of Duke's positions regarding parameter selection and the scope of the SPDS was obtained in teleconferences on December 11 and 18, 1985 (References 8 and 9).

In February of 1986, the NRC issued an SER for both Catawba and McGuire (References 10 and 11). The SER identified the open issues discussed earlier in this report and indicated that five specific parameters had to be added to the Duke SPDSs in order to satisfy the requirements of NUREG-0737 Supplement 1. In a letter dated March 25, 1986, Duke requested that the staff positions be processed as a plant-specific backfit in accordance with 10 CFR 50.109 and NRC Manual Chapter 0514 (Reference 12). The NRC staff denied Duke's backfit claim in a letter dated June 13, 1986 (Reference 13). The staff's denial was subsequently appealed by Duke on March 27, 1987 (Reference 14).

### 3.0 REGULATORY BASIS FOR SPDS AUDITS

The SPDS requirements as defined by NUREG-0737 Supplement 1 are:

- To provide a concise display of critical plant variables to control room operators. (para 4.1.a)
- 2. To be located convenient to control room operators. (para 4.1.b)
- To continuously display plant safety status information. (para 4.1.b)
- 4. To be reliable. (para 4.1.b)
- 5. To be suitably isolated from electrical or electronic interference with safety systems. (para 4.1.c)
- To be designed incorporating accepted Human Factors Engineering principles. (para 4.1.e)

- 7. To display, as a minimum, information sufficient to determine plant safety status with respect to five safety functions. (para 4.1.f)
  - i. Reactivity control

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- ii. Reactor core cooling and heat removal from the primary system
- iii. Reactor coolant system integrity
- iv. Radioactivity control
- v. Containment conditions
- To implement procedures and operator training addressing actions with and without SPDS. (para 4.1.c)

Guidance as to what constitutes acceptable implementation of the above requirements is provided by Appendix A to NUREG-0800, Section 18.2 (Reference 15) and other documents cited therein, particularly NUREG-0700 (Reference 16).

As indicated above, an earlier audit had been conducted in May 1985, at which time several technical issues were left unresolved. In response to these open issues and the events previously outlined in Section 2.0, an audit was scheduled and conducted at McGuire June 29 to July 1, 1987. The objectives of this audit were to determine what information is available to control room operators for rapidly and reliably determining the safety status of the plant and how this information is presented. Documents reviewed during the course of this audit included:

- McGuire/Catawba SPDS Critical Safety Function Trees and Logic Development
- 2. McGuire/Catawba SPDS Detailed Logic Diagrams for all CSFs
- McGuire Emergency Procedures (EPs): EP/2/5000/02 (High Energy Line Break Inside Containment), EP/2/5000/10 (CSF Trees), EP/2/5000/01 (Safety Injection), and the EP on Station Blackout (Loss of All AC Power)
- 4. Description of SPDS (Integrated Approach, WOG ERGs, CSF Status Trees, CSF Blocks, Status Trees, and Parameters in Alarm)

5. Duke Power presentation on SPDS Current Licensing Status

6. Summary Description of SPDS and Other Systems

7. Duke Power Internal Study on Operator Acceptance of SPDS

8. Human Factors Engineering of the Catawba/McGuire SPDS

The audit findings are presented below.

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4.0 REVIEW OF SPDS EVALUATION TOPICS

4.1 Critical Safety Functions (CSF)/Parameter Selection

One of the main purposes of the second onsite review of the McGuire/Catawba SPDS was to further evaluate the topic of parameter selection. The parameter selection issue revolves around an NRC position that five additional parameters must be added to the top level of the McGuire/Catawba SPDS: stack and main steamline radiation monitors, containment isolation, hot leg temperature, and RHR flow. The parameter selection open issues are discussed in detail in the following paragraphs.

Radioactivity Control Parameters Radioactivity control is explicitly identified by NUREG-0737 Supplement 1 as one of the five CSFs that must be displayed on the SPDS. The Duke systems are designed around the Westinghouse Emergency Response Guidelines (ERGs), which do not include radioactivity control as one of their CSFs. The McGuire/Catawba SPDS is clearly deficient in this respect and should be required to monitor this function on the top level SPDS display.

The stack monitor at McGuire/Catawba is the gaseous channel of the unit vent monitor. The iodine and particulate channe's are also available in the Operator Aid Computer (OAC). Both the unit vent gaseous monitor and all four steam line radiation monitors are inputs to the OAC and may be viewed in tabular form by calling up Display Group 35 on the system. If an alarm were to occur on any of these channels, it would be displayed in red on the top level Alarm Video display, except in the case where the display page was full of unacknowledged alarms on other computer inputs. Neither of these parameters (unit vent and steam line radiation) are currently used in a CSF algorithm.

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Since McGuire/Catawba are single release point plants for all building ventilation and exhaust (e.g., Air Ejector Offgas) systems, the alarm would be satisfactory if it included only unit vent and steam line radiation monitors as inputs. Duke should evaluate the desirability of adding additional computer inputs to a Radioactivity Control alarm.

A radioactivity control alarm should be distinctly different from the existing CSF alarms. The radiation monitors need not become inputs to the existing CSF logic unless Duke decides to modify the EOPs to incorporate radiation monitors in the CSFs.

Containment Isolation The approximately 150 Technical Specification containment isolation valves all provide computer point inputs to the OAC, the same computer system that hosts the SPDS software. Upon a containment isolation signal, the OAC software checks all of the containment isolation valves for full closure. If complete isolation is achieved, a light on the "monitor light panel" behind the Shift Technical Advisor's (STA) SPDS console is illuminated. This light is checked by Emergency Procedure to verify a satisfactory containment isolation. If the light is not illuminated when an isolation is required, the EOPs direct the operator to check a non-SPDS screen on the OAC entitled the "Tech Spec 13 Display." This display lists in tabular form the valves that have failed to isolate. The Westinghouse guidelines, and consequently the McGuire/Catawba EOP and SPDS CSFs, monitor challenges to containment integrity and do not specifically look at isolation valve position. Other sections of the EOPs, outside of the CSF procedure (EP 2), do require the operator to check containment isolation valve status. Although isolation status is available on a separate monitor panel directly behind the primary SPDS user, the top level SPDS displays do not provide a concise and continuous display of containment isolation status. The importance of the valve status in determining containment conditions, combined with the minor nature of the software change in the OAC that would be required to provide the containment isolation status on the top level SPDS display (in addition to providing it on

the monitor light panel), reinforces our opinion that such a status indicator or alarm would be a desirable addition to the SPDS.

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The two new alarms or status indicators recommended above (Radioactive Release and Containment Isolation Valve Status) could be implemented with software modifications. Neither would have to interfere with the existing CSF alarm blocks. Two suggestions for adding these indicators to the top level display of the SPDS were discussed with the Duke staff and are indicated below:

- The simplest approach is to give priority to alarms associated with the individual computer points or previously computed status (e.g., Containment Isolation Sat/Not Sat) on the Alarm Video CRT.
- A second possibility would involve creating a new alarm logic algorithm with an accompanying omnipresent "alarm box" that would change color in an alarmed condition.

Hot Leg Temperature Hot leg temperature (Thot) from all four loops is indirectly input to the "Core Cooling" CSF. One of the inputs to the "Core Cooling" logic is "Subcooling Margin." Per the licensee's description (not verified by detailed review of wiring and logic diagrams), the worst case subcooling margin (Core or Loop) is sent to the "Core Cooling" CSF logic. Core subcooling is computed by comparing Tsat in the reactor coolant system to the hottest Core Exit Thermocouple (CET) temperature; subcooling in the loops is computed by comparing Tsat to Thot for each loop. If a loss of subcooling in a loop preceded a loss of subcooling in the vessel, the condition would result in an alarm on the SPDS. Voiding in a loop caused by loss of subcooling should result in the operators specifically checking individual loop Thot values on lower level OAC displays or on the control boards. All loop narrow and wide range Thot values are available as tabular data points in the OAC. If any concern remains that a loss of the secondary heat sink CSF alarm would not prompt the operators to look at individual loop Thots, and more importantly loop delta Ts, a more detailed review of the McGuire/ Catawba EOPs would be necessary. No further action with respect to the use of Thot in the SPDS is recommended at this time.

<u>RHR Flow Rate</u> The Duke plants rely on two major paths for heat removal, one through the steam generators and one through the RHR (ECCS) heat exchangers. The "Heat Sink" function monitored by the SPDS pertains only to the steam generator path. The SPDS does not monitor heat removal status when the steam generators are unavailable (although the information is available on the OAC).

The NRC position requiring RHR flow to be displayed was based on a strict distinction between core cooling and heat removal, wherein core temperature and vessel and pressurizer level are considered only indirect indicators of heat removal, or of the viability of heat removal, in shutdown cooling or containment sump recirculation modes of operation. A direct indication of loss of flow would be desirable in a situation such as a sump blockage, so that the SPDS could alert the operators to take action to protect the pumps from damage by overheating and to anticipate a subsequent challenge to the core cooling function.

Based on information obtained during operator interviews at the audit, it appeared that of the five parameters listed as missing in the SER for McGuire, RHR flow was the only one that is not an input to the OAC computer system. However, during a teleconference among NRC, Duke, SAIC, and Comex on July 14, 1987 (Reference 17), Duke indicated that RHR flow was an input to the OAC, along with several other RHR system parameters (numeroustemperatures, levels, and valve positions) and that all are available as tabular and graphic displays. It was not clear why the operators were unaware that the RHR flow rate was available on the OAC; Duke promised to confirm the correctness of their statement and committed to add RHR flow rate to the system if it was not already there and if NRC required it.

It appears now that the information available on the OAC is sufficient to monitor heat removal through the RHR system. (RHR flow rate alone is not a sufficient indicator of heat removal, although loss of RHR flow would indicate loss of heat removal from containment.) Heat removal via RHR is not, however, an input to one of the CSFs on the top-level SPDS display; the issue is whether it must be there to monitor heat removal as an anticipatory indication of potential core cooling problems.

The Westinghouse ERGs, designed to support development of symptomoriented procedures, were based upon monitoring the consequences of a lack of injection flow rather than the actual flow. None of the CSFs use RHR flow, Safety Injection flow (approximately 1550 psig shutoff head) or high head flow (charging system, shutoff head above normal operator pressure) as inputs or decision points. Rather, they use CETs, Reactor Vessel level, Pressurizer level, and loop Tcold to monitor the heat removal and inventory A loss of RHR flow (or the other injection flows) would be functions. detected by the logic for the "Core Cooling," "Integrity," and "Inventory" CSFs. For the specific case of a loss of RHR during shutdown cooling, the loss of RHR would be detected by a gradual increase in temperature. In case of a loss of RHR in the containment sump recirculation mode, the loss would be detected by a decreasing reactor vessel or pressurizer level. These parameters are all monitored at the top level by the McGuire/Catawba SPDS. However, none would provide an immediate indication of a loss of heat removal from containment (which may be considered an extension of the primary system under LOCA conditions) as would RHR flow.

The rationale for requiring a top level display of RHR flow raises questions about why other parameters (e.g., delta T across ECCS heat exchangers, flow in other cooling systems) are not required and where the line should be drawn between what is required on the SPDS and what suffices to be available only on secondary displays of the OAC or on the regular control boards. A more definitive exposition of the SPDS requirements than is provided in NUREG-0737 Supplement 1 would be helpful in this area.

It should also be noted that Duke designed the top level SPDS displays and the logic supporting them as an accurate electronic version of their EOP critical safety function event trees. This in itself does not ensure that the SPDS meets all requirements for providing an overview of the safety status of the plant and the CSFs defined by NUREG-0737 Supplement 1. For example, radioactivity control and containment isolation need to be added to the Duke systems, even though they are not essential to representing the EOPs. However, with respect to monitoring thermal-hydraulic critical safety functions (core cooling, heat removal, primary inventory), a deficiency in parameter selection suggests questions as to the comprehensiveness of Duke's EOPs. The linkage between SPDS and EOPs is less definite at most other

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Westinghouse plants where the SPDS is only an approximation (rather than an exact replica) of the EOP CSF philosophy.

## 4.2 System Design

The McGuire/Catawba SPDS is essentially a software application implemented on the existing OAC system, a Moneywell 4400 computer system. The SPDS displays are presented on cathode ray tubes (CRTs) integrated into the existing control room. The following sections describe various aspects of the SPDS system in greater detail.

### 4.2.1 System Description

The SPDS is a software application implemented on the existing OAC, which serves as the plant process computer. That part of the OAC referred to explicitly as the SPDS consists of six CSF blocks that use color coding to convey the status of the plant with respect to the functions. The six functions displayed are: subcriticality, core cooling, heat sink, primary system integrity, containment conditions, and primary system water inventory. Secondary displays provide further information in the form of status trees and parameter values. The plant-specific status tree displays, which are based on the Westinghouse Owners' Group (WOG) ERGs, indicate the plant function(s) from which the SPDS elarm may have originated, the major elarm logic path nodes, and the emergency procedure number that must be entered. The system displays all alarmed inputs associated with the logic path of an alarm, as well as backup pages containing tabular listings of alarmed, invalid, or out-of-service inputs.

At the previous audit conducted at Catawba on May 14-15, 1985, Duke did not take credit for these secondary displays as being part of the SPDS. However, at the most recent audit, Dake acknowledged that the secondary displays are in fact part of the SPDS and are used as such by the operators. The operators interviewed specifically identified the secondary displays as part of the SPDS, as did the training program.

The SPDS is such an integral feature of the CAC that any attempt to draw a boundary between them is artificial and unnecessary. Any information that is available to the operator on the OAC and that supports an SPDS function, provided it meets the requirements for an SPDS, should be considered part of the SPDS.

Based upon three days' observation of the McGuire SPDS and interviews with operators, this system appears to be one of the most reliable in the industry. The McGuire SPDS demonstrated no significant deviations between data displayed on the CRTs and data obtainable from the 1E control boards and other control room instrumentation. Operator/STA interviews produced no complaints or memories of misleading deviations between data displayed on the SPDS (OAC) and that available elsewhere in the control room. A spot check of SPDS computer points against the control board indications revealed no differences in engineering values. The average of operator/STA responses to the question "How many times per year have you seen the system out of service (for other than planned maintenance)?" was two or three times per year for periods of a few minutes. This is a remarkably low incidence of operator-noted system problems (compared to the industry norm). These observations support plant records indicating OAC availability of greater than 99 percent.

#### 4.2.2 Display Configuration

The McGuire/Catawba SPDS is organized into a three level hierarchy - a top level overview display and two supporting displays. At the top level of the SPDS, the six Westinghouse CSFs are continuously displayed in blocks at the bottom of the OAC Alarm Video (see Attachment 3). The supporting displays provide the operator with further information regarding the alarmed CSF blocks through selectable displays. The status tree displays (see Attachment 4) indicate the plant function(s) from which the SPDS alarm may have originated, the alarm logic path, and the emergency procedure number to be followed in order to correct the alarm condition. The backup pages to the status trees display all inputs associated with the plant function(s) in the flow path of an alarm as well as inputs that are invalid or out of service (see Attachment 5). The CSF blocks are duplicated at the bottom of the supporting displays and cannot be removed by operator keyboard manipulations.

One of the open issues noted earlier in the report concerns the use of status lights in lieu of explicit displays of parameters. Status lights on

top level displays indicating challenges to CSFs have been deemed acceptable provided that actual values of parameters are readily available within the SFDS and that the operator's attention is directed to the appropriate information when a challenge occurs. This open issue is essentially resolved by redefining the SPDS to include the secondary displays and other supporting information on the OAC as discussed above in Section 4.2.1, subject to determination that the SPDS as redefined satisfies all other SPDS requirements, such as rapid accessibility of the underlying information.

The SPDS uses color coding to highlight information for the operator. Different types of lines and graphic symbols add redundancy to the color coding. The CSF blocks change color to indicate the status of each CSF as defined below:

GREEN: CSF satisfied

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- YELLOW: Degraded CSF; C, erator action may eventually be needed
- ORANGE: CSF under severe challenge; prompt operator action necessary
- RED: CSF in jeopardy; immediate operator action required

MAGENTA: CSF is indeterminate due to invalid input

When the status changes from normal (GREEN), the appropriate CSF block changes color and begins to blink. The CSF block continues blinking until the condition is acknowledged by the operator (or returns to normal). When the condition returns to normal, the CSF block returns to GREEN. The CSF blocks are also prioritized from left to right in order of importance corresponding to the hierarchy of the CSFs in the plant specific EOPs. In this SPDS the reactivity control block is located on the far left to indicate that it is the most important function of the six for the operator to control.

The status tree flow paths in the supporting displays are highlighted in GREEN when conditions are normal. When an alarm is present, the appropriate path changes to RED and the status tree block changes color corresponding to the alarmed CSF block. Additionally, one CSF block at the bottom of the page is outlined in white to indicate the CSF block for which the current supporting display is being displayed. On the backup pages, symbols are used to provide the operator with information about the points associated with the alarm. A "#" sign indicates a locked out point; a "X" sign indicates a point out of service; a "\*" sign indicates input over/under range; and a "\$" sign indicates a blown fuse (for digital points only).

Although the CSF blocks at the top level and on the bottom of the supporting displays are updated every 5 seconds, the status tree display reflects the alarm conditions present at the time of the operator request. The operator must manually update the status tree (by depressing ENTER and TAB) or reenter his request.

Movement through the SPDS is provided through a combination of function keys and page number keys. To get to the top level SPDS display from within the OAC, the operator must depress GENERAL followed by 3, 7, SELECT, ENTER, and O. Similarly, to go to the status tree displays, the operator must depress ABORT, ENTER, TECH SPEC, the appropriate TECH SPEC function number, DISPLAY, and ENTER. Single function keys such as arrow keys are not provided to enable the operator to move quickly from one level of the SPDS to the next and back.

### 4.2.3 Data Validity

The computer point validation schemes used in the OAC are some of the most sophisticated in use for licensee SPDS systems. All computer points undergo at least a range check, with derived or composed points undergoing more sophisticated redundancy checks (e.g., input rejection based on predetermined deviation from the average of similar inputs).

Two additional areas were identified during the audit in assessing validity of data supporting SPDS functions: 1) validity of parameters input to the OAC, then obtained and processed by the SPDS function to provide operator access; 2) freedom from inadvertent degradation of data due to other OAC system functions.

Over the past two years, Duke Power Company has extended their operational maintenance procedures to address both areas. Monthly surveillance checks on plant data parameters from the sensor, through the computer system data base, and to the OAC CRT provide ongoing assurance that valid data is being obtained, utilized and displayed as required by SPDS functions.

Additionally, a review of the SPDS is performed after each plani trip to establish that the SPDS reacted accurately and predictably to the plant trip conditions and displayed the safety status of the plant for operator information. These trip reviews conducted over the past 2-year period increase the level of confidence that data validity is not being inadvertently affected by other OAC system functions.

# 4.2.4 Maintenance and Configuration Control

Maintenance and configuration control over the SPDS and the entire OAC are performed for both McGuire and Catawba by Duke Power Company's Computer Engineering Department. A spot check of several recently completed instrument loop surveillance check procedures and results confirmed that OAC and SPDS displays of computer points are checked simultaneously with the analog or digital devices on the normal control boards. This ensures instrument loop continuity from sensor (or drawer) to CRT and accuracy for OAC and SPDS data.

Formal written procedures are in place for exercising formal configuration control over the DAC computer systems. An overview audit of the documentation indicated that the formal procedures are closely followed. Based on observations made regarding the organization and the current status of the document records, the audit team concluded that the configuration control procedures are adequate.

Maintenance of the computer system exercises Duke's change control procedures, which include ongoing verification and validation as deemed appropriate as part of the process. Forms are in place indicating that required approvals are obtained throughout the process. Duke's application of rigorous maintenance and configuration control procedures to the total DAC system has increased the level of confidence that the system is meeting its design objectives.

#### 4.2.5 Security

There is no remote access to the SPDS terminals in the control room. Changes to SPDS and other OAC software are made through inputs from floppy disks. Limited changes, such as taking specific input points out of service to reduce spurious signals, are made directly from the keyboards in the control room. All changes are made by personnel from the Nuclear Production Department who are responsible for implementation and maintenance of the computer systems. Access to the system is controlled by passwords available only to these personnel; according to supervisory personnel, passwords are changed daily. These procedures, combined with limited access to the control room itself, appear to provide adequate protection against unauthorized modifications to the system software.

### 4.2.6 Electrical Isolation

Isolation has been evaluated by the NRC and found acceptable prior to this audit.

### 4.3 System Verification and Validation

Discussions with the Duke staff indicated that, at the time of the May 1985 audit, the SPDS had been narrowly defined because they did not have documentation to support a claim that the total OAC had undergone a formal system verification and validation (V&V) process. This continues to be the However, Duke has conducted a V&V process on the SPDS software and case. has implemented a V&V program for the OAC that is part of their regular computer system maintenance process. OAC (including SPDS) working documentation is well organized and contains approval sheets and design documentation stored on a subsystem basis. Other activities and procedures seem to be in place which reduce the level of concern over the lack of formal V&V documentation. Instrumentation surveillance checks routinely include tests of instrument loops from sensor inputs to computer outputs. Also, post-trip reviews include SPDS performance reviews. The system has been in regular use over the past two years. It has a record of high reliability and is well accepted by the operators. A major reason for this acceptance is the very short time (approximately 5-10 minutes, compared to over a year at some

plants) necessary to take invalid inputs out of service and thereby reduce spurious alarms.

A recent LER (Reference 18) concerning a Technical Specification violation (containment leak rate calculation) resulting from a software error introduced in the process of modifying a program was discussed. Duke has taken action to correct the problem and modified their procedures to minimize the chances of this type of error recurring. The audit team checked documentation to verify that the procedure is being followed.

In summary, expansion of change control and evaluation procedures to the total OAC system and the operating history of the past several years should remove the perceived need to consider the SPDS in isolation from the secondary displays which support it. No restrictions should be placed on further use of the more broadly defined SPDS pending additional V&V activities. Nevertheless, in order to alleviate any concern over the lack of documentary evidence demonstrating the extent of OAC evaluation, it is suggested that Duke prepare a total evaluation overview (system V&V) definition; the V&V plan should be updated and expanded to include all system evaluation activities. It is also noted that the software V&V program could be improved with an indexing scheme for documentation storage and retrieval. In addition, an evaluation checklist and procedure is needed to establish how evaluations are performed and what objectives are met.

### 4.4 Human Factors Engineering

A formal human factors review of the McGuire/Catawba SPDS was undertaken to verify that the SPDS provides direct, readily useable information and is organized in an effective format to support operator tasks. The human factors program for the SPDS consisted of three activities: 1) review and comment, 2) task analysis, and 3) human factors survey. During concept development and design of the SPDS, human factors review and comment was solicited. After concept development and design was completed, a task analysis was performed as part of the Detailed Control Room Design Review (DCRDR). The task analysis defined and described operator tasks and information requirements for those tasks in which the SPDS supports operator needs. Walk-throughs of event scenarios were performed using slide projection of the SPDS on the control board mockup. Members of the DCRDR team, a senior reactor operator, system engineers, and observers participated in the walk-through. The task analysis addressed issues such as the logical ordering of displays, terminology and abbreviations, labeling and coding, usability of displayed information, and operator task support.

After implementation, the Duke Power Design Department performed a human factors survey of the actual displays as part of the DCRDR. The SPDS was surveyed using a checklist based on Section 6 of NUREG-0700. The checklist covered color usage, character heights, room lighting and glare, presentation of data, labels and coding, operator message presentation, and use of keyboard interface. Human factors consultants prepared the checklist and presented workshops and seminars for the operations and engineering personnel performing the survey. The human factors consultants also provided an overview or human factors quality assurance function. A number of human engineering discrepancies (HEDs) resulted from this review and were included by the licensee in the DCRDR Summary Reports. Several changes resulted from the human factors review, including the addition of an audible alarm on CSF status change, the addition of the CSF blocks at the bottom of the supporting displays, and the use of color coding to indicate CSF path status (GREEN, RED).

While the licensee identified and corrected several HEDs, the audit team identified a number of HEDs that remain on the SPDS. These are listed below.

- Moving from one display level to another requires as many as seven or eight key strokes by the user. Although none of the operators or STAs interviewed had difficulty carrying out these series of key strokes, under stressful situations, especially with inexperienced operators, the process for accessing displays could result in a delay in receiving critical plant safety status information.
- Some of the colors used in the SPDS are not readily distinguishable. In particular, yellow and green are difficult to distinguish.

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- 3. The color coding used to highlight the status tree paths is not consistent with that used by the CSF blocks. The CSF blocks change from GREEN to YELLOW, ORANGE, or RED depending on the severity of the alarm. However, the status tree paths turn from GREEN to RED regardless of the severity of the alarm.
- 4. The status tree display is not automatically updated every 5 seconds as are the CSF blocks. The status tree display reflects the alarm conditions present at the time of the operator request rather than the current alarm conditions. The operator must manually update the status tree display by depressing ENTER and TAB, or reenter his request.
- 5. At the third level of the SPDS, the points that are the source of an alarm are not readily discernible from all the points associated with the flow path of an alarm. These points could be easier to identify if they were highlighted in some manner.
- 6. The OAC Alarm Video list that is displayed above the CSF blocks on the top level display is not considered part of the "formal" SPDS. However, if the licensee proposes to use any of this information to meet SPDS requirements, the following HEDs are applicable:
  - a. The Alarm Video display does not provide any indication of existing alarms that cannot fit on the display page. The operator may not be aware of or may not remember existing alarms.
  - b. The Alarm Video display provides no means for bringing up and viewing alarms that do not fit on the display page. These alarms cannot be viewed until alarms already on the page have cleared.
  - c. Letter designations for the systems in alarm are provided below the CSF blocks at the bottom of the Alarm Video display. However, the audit team found inconsistencies between the system letter designations displayed on the OAC and a hard copy list of system letter designations.

Concerning the location of the SPDS, the audit team found that the displays are located conveniently to the intended users. Three displays are located at eye level on the vertical section of the primary control boards for use by the reactor operators and the shift supervisor. A fourth SPDS display is located at the desk in the back of the control room. This display is primarily for use by the STA, the primary user during transient situations.

In summary, the licensee performed a formal human factors engineering review of the SPDS during the DCRDR. The licensee's review resulted in the identification and assessment of a number of HEDs as well as the implementation of enhancements to the SPDS. However, the operational SPDS still has additional HEDs that were identified by the audit team. These HEDs should be evaluated and assessed by the licensee.

### 4.5 Use of SPDS in Operation

From an operations viewpoint, the McGuire/Catawba SPDS displays are excellent in that they match the hard copy EOP CSF status trees precisely. The terminus points of the status tree screens of the SPDS are annotated with the Functional Recovery Procedure numbers for each situation. The color and shape coding of the CSF trees on the SPDS matches those in the hard copy EOPs. Another impressive aspect of the McGuire/Catawba SPDS design is the extensive work that has been performed on the computer logic to ensure that the CSF blocks do not alarm under nonaccident conditions, such as Reactor Startup, Reactor Shutdown, and nonaccident condition trips such as Turbine Load Reject.

The six operator and STA interviews conducted during this review provided the following results concerning the use of SPDS in plant operations:

 The STA is the primary user of SPDS in the transient environment. Operators use the SPDS during transients as a backup to their written procedures and where its use is specifically directed by the EPs.

- 2. The Primary use of SPDS during steady state operating conditions is to monitor the progress of instrument loop surveillances in progress. The operators consistently knew what CSF alarms to exoect during specific surveillances (e.g., they expect an Orange CSF path on Containment Integrity during testing of the containment Hydrogen Analyzer).
- Use of the SPDS during transients is identical to use of the hard copy EPs, with the STA concentrating more on the top level SPDS status displays while the operators perform the detailed steps in the EPs.

With respect to parameter selection and CSF design issues, the interviews provided the following observations:

- All of the operators/STAs interviewed stressed their desire to keep the SPDS "simple" and in harmony with the EOPs. They do not desire to see the system grossly modified with extra features at the top level displays.
- 2. The operators/STAs demonstrated a better-than-average knowledge of the basis for the CSF logic and the data displayed by SPDS. This is typically evidence of a thorough training program and a highlevel of acceptance by the users.
- 3. The only change that any of the six interviewees consistently stated as a desirable modification to the SPDS was the addition of a tabular display on the backup pages of the CSF trees that provides continuous display of all of the computer points that are input to the CSF logic. The as-built system only displays the inputs that are in alarm or that have failed validation. Five of six personnel interviewed independently arrived at this recommendation.

Because the McGuire/Catawba SPDS is designed as an automated version of the EOPs, EOP and SPDS procedures are synonymous. Procedures for manipulating SPDS displays are also synonymous with procedures for using the OAC System. The SPDS design minimized the necessity for special procedures or training of operators on the system.

Operation without the SPDS requires only that the operators rely on installed analog devices. The procedures for monitoring and recovering from emergency conditions does not change with a failure of SPDS. Failure of SPDS would imply a failure of the Plant Process Computer, since the SPDS logic and displays are a subset of the Process Computer's functions. One of the malfunctions programmed on the McGuire simulator, and that operators are frequently tested on, is the Loss of the Process Computer. Operation with and without the SPDS requires no major change in basic operating philosophy since the SPDS logic and displays are precisely an automated representation of the approved EOPs.

Of the six operators and STAs interviewed, most had received specific SPDS hands-on training in the McGuire simulator within the past 2 months. They stated that the simulator instructors do include a critique of their use of SPDS as part of the overall critique of their performance during a drill. Training records show that all of the operators and STAs interviewed have received classroom training on the SPDS within the past 18 months and are scheduled to receive SPDS training again before the end of CY 1987.

5.0 AUDIT FINDINGS AND CONCLUSIONS

The conclusions are presented in terms of the eight NUREG-0737 Supplement 1 SPDS requirements.

- The SPDS presents a physically concise display of the six Westinghouse CSFs and of supporting information from the OAC.
- The control room SPDS is conveniently located to the intended user of the SPDS and to control room operators.
- 3. The SPDS continuously displays the six Westinghouse CSF blocks. It does not, however, display sufficient information to satisfy the requirements of NUREG-0737 Supplement 1, as delineated in item 7 below. Moreover, actual values of many parameters are available

only from manual recall of secondary displays, and then only when in an alarmed or invalid state.

- 4. The SPDS has a high degree of reliability.
- 5. The SPDS, according to prior NRC review, is suitably isolated to prevent electrical or electronic interference with safety systems.
- The SPDS has incorporated accepted human factors principles. However, the audit team identified a set of specific human engineering discrepancies (see Section 4.4 of this report) which should be evaluated and assessed by the licensee and corrected if necessary.
- 7. The SPDS does not provide the minimum information needed to determine plant safety status with respect to the five critical safety functions specified in NUREG-0737 Supplement 1. Specifically, radioactivity control and containment isolation should be added to the top level SPDS display. In addition, parameters representing heat removal from the primary system (as distinct from core cooling), under conditions where RHR provides the means of heat removal, should be added to the SPDS (see Section 4.1 of this report for discussion).
- 8. SPDS procedures are synonymous with the EOPs and with procedures for using the OAC system. Operator training adequately addresses operation with the SPDS. Operation with and without the SPDS requires no major change in basic operating philosophy since the SPDS logic and displays are a precise automated representation of the approved EOPs.

The SPDSs at the McGuire and Catawba Nuclear Stations represent a concise and continuous display of the six Westinghouse CSFs to the control room operators to aid them in determining the safety status of the plants. It is also the audit team's judgment that the close correspondence between the SPDS and the Emergency Operating Procedures and the integration of the SPDS into the existing control room contributed to its success and acceptance by the operators. However, the system still has the abovementioned problems that need to be resolved.

Any modifications to the existing SPDS logic and displays should be the result of careful consideration by a team of personnel with representation from operations, computer systems, human factors engineering and licensing. Modifications to the McGuire/Catawba SPDS systems represent a task wherein an otherwise satisfactory and highly accepted system must be modified to comply with NUREG-0737 Supplement 1. The required modifications can be accomplished in a manner that does not detract from the existing system. In summary, the Radioactivity Control, Heat Removal, and Containment Isolation Status alarms can be added to the top level display as priority tabular alarms or new Status Blocks. Addition of the nonalarmed CSF logic inputs to the supporting tabular displays should be done in a manner that does not clutter these displays and that preserves the priority of the alarmed and invalid data display.

### REFERENCES

1.

- 1. NUREG-0737, Supplement 1, "Requirements for Emergency Response Capability," USNRC, Washington, DC, December 1982.
- Letter to H.R. Denton, NRC, from H.B. Tucker, Duke Power Company, forwarding Revision 4 to Duke Power Company response to NUREG-0737 Supplement 1 (SPDS Safety Analysis included as Section 4), March 28, 1984.
- Letter to H.B. Tucker, Duke Power Company, from E.G. Adensam, NRC, September 14, 1984.
- Letter to H.R. Denton, NRC, from H.B. Tucker, Duke Power Company, October 18, 1984.
- Letter to H.B. Tucker, Duke Power Company, from E.G. Adensam, NRC, subject: Results of Audit of Catawba 2 Safety Parameter Display System, Docket No. 50-414, September 10, 1985.
- Letter to H.B. Tucker, Duke Power Company, from E.G. Adensam, NRC, forwarding request for additional information, October 31, 1985.
- Letter to H.R. Denton, NRC, from H.B. Tucker, Duke Power Company, forwarding responses to audit findings and request for additional information, November 27, 1985.
- Teleconference between K. Jabbour, G. Lapinsky, F. Orr, NRC, and R. Sharpe, et al., Duke Power Company, December 11, 1985.
- 9. Teleconference between K. Jabbour, G. Lapinsky, F. Orr, NRC, and R. Sharpe, et al., Duke Power Company, December 18, 1985.
- Letter to H.B. Tucker, Duke Power Company, from B.J. Youngblood, NRC, subject: Safety Evaluation Report for the McGuire Nuclear Station Units 1 and 2 Safety Parameter Display System, Docket Nos. 50-369 and 50-370, February 28, 1986.

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- Letter to H.B. Tucker, Duke Power Company, from B.J. Youngblood, NRC, subject: Safety Evaluation Report for the Catawba Nuclear Station Units 1 and 2 Safety Parameter Display System, Docket Nos. 50-413 and 50-414, February 1986.
- 12. Letter to H.R. Denton, NRC, from H.B. Tucker, Duke Power Company, forwarding a plant-specific backfit claim, March 25, 1986.
- Letter to H.B. Tucker, Duke Power Company, from H.R. Denton, NRC, subject: Backfit Determination Regarding the Safety Parameter Display System - McGuire and Catawba Nuclear Stations Units 1 and 2, June, 13, 1986.
- 14. Letter to H.R. Denton, NRC, from H.B. Tucker, Duke Power Company, forwarding appeal of backfit determination, March 27, 1987.
- NUREG-0800, Standard Review Plan for Review of Safety Analysis Reports for Nuclear Power Plants, Section 18.2, Rev. O, Safety Parameter Display System (SPDS), Appendix A to SRP Section 18.2, NRC, November 1984.
- NUREG-0700, Guidelines for Control Room Design Reviews, NRC, September 1981.
- Teleconference between J. Kramer, et al., NRC, Robert Liner, SAIC, Gary Pethke, COMEX, R. Sharpe, et al., Duke Power Company, July 14, 1987.
- Letter to Document Control Desk, NRC, from H.B. Tucker, Duke Power Company, forwarding Licensee Event Report 414/87-08-01, May 6, 1987.

ATTACHMENT 1

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Audit Agenda

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## NRC VISIT TO EVALUATE CONTROL ROOM INFORMATION AND DISPLAYS

June 29 - July 1, 1987 McGuire Muclear Station

06/29/87

1:30 p.m. Introduction and Briefing (Training Trailer) (TT)

1:45 p.m. Summary Description of SPDS and Other Systems (TT)

- Introduction (R. G. Morgan)
- Background and Pending Issues (R. O. Sharpe)
- Description of SPDS (R. G. Morgan)
- SFDS Status Tree Development (G. B. Swindlehurst)
- SPDS Logic (G. B. Swindlehurst)
- Scenario Discussion to show interfaces between Emergency Frocedures, SPDS, and other Control Room Indications (L. F. Firebaugh)

3:00 p.m. Observe Operation of SPDS (Control Room, TSC, OAC Room)

- Tour Control Room (Small Groups)
- SPDS Operation in OAC Room
- TSC

#### 06/30/87

- 8:30 a.m. Human Factors Engineering (TT)
  - Control Room Review Team, Human Factors Consultant, and HF Training (R. H. White)

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- Task Analysis of SPDS (R. E. White)
- Human Factors Review (R. H. White)
- Operator Acceptance of SPDS (R. G. Morgan)
- 9:30 a.m. SPDS Related Training (B. Griffin) (TT)
- 10:00 a.m. SPDS Operation and Human Factors Review (OAC Room)

LUNCH NOON

# 1:30 p.m. System Verification and Validation (TT)

- In-house Capabilities and Duke Organization (R. G. Morgan)

- Generation and Verification of SPDS Logic (G. B. Swindlehurst)
- Generation of SPDS Software (C. R. Miller)
- V&V of Implemented Software (L. R. Frick)
- Euman Factors Review of SFDS Displays (R. E. White)
- Maintenance and Configuration Control (R. G. Morgan)

# 06/30/87

1.

3:00 p.m. Operator Interviews and Documentation Review (TSC)

07/01/87

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8:30 a.m. Continue Operator Interviews (as Necessary) Continue Documentation Review (Including Software) Audit Team Caucus (Small Conference Room)

NOON . LUNCE

1:30 p.m. Exit Briefing (Large Conference Room)

NOTE: Small Conference Room available for NRC and Contractors all three days.

# ATTACHMENT 2

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List of Attendees

### JUNE 29, 1987

## Name

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N.G. Atherton R.F. Banner R.G. Morgan R.O. Sharpe L.F. Firebaugh G.B. Swindlehurst Bethany H. Drum Nina C. Thomas Robert Liner Gary Bethke Darl Hood Jim Clifford George Lapinsky Mm. H. Regan Seymour H. Weiss Joel J. Kramer Robert Gill G.D. Gilbert W.T. Orders C.R. Miller S. Guenther L.R. Frick

## Title/Location

P.S. III/McGuire NPE/McGuire Frod. Engr./NPD-GO Nuclear Engineer/GO AOE/MNS Sup. Design Eng./GO HF Reviewer/NRC/SAIC V&V Reviewer/NRC/SAIC SAIC (NRC Contractor) COMEX (NRC Contractor) NRC/NRR NRC/NRR NRC/NRR/DLPQE/HFAB NRC/NRR/HFAB NRC/NRR/HFAB NRC/NRR/HFAB Duke/NPD/Licensing DPC/NPD/MNS/OPS USNRC/SRI/McGuire PSD/PCU - TTC/TS USNRC/RI/McGuire Design Engr./Electrical JUNE 30, 1987

Name

## Title/Location

Joel Kramer Seymour H. Weiss Jim Clifford George Lapinsky Gary Bethke Nina Thomas Bob Liner Bethany H. Drum Roland White Len Firebaugh R.G. Morgan R.F. Banner R.O. Sharpe R.L. Gill N.G. Atherton C.R. Miller Terry Tessnear Steven Helms Bill Griffin David Arndt Gregg B. Swindlehurst Douglas E. Fairweather

NRC/HRR/DLPQE/HFAB NRR/HFAB NRC/NRR NRC/NRR/HFAB NRC (COMEX) NRC (SAIC) NRC/SAIC NRC/SAIC Duke/Design Engng. AOE/MNS Production Engr./NPD/NOPS NPE/McGuire Duke/NPD-Licensing Duke/NPD-Licensing PSIII/NPD/McGuire PSD/Prog. Supv. - TTC/TS Sim. Instructor/MNS/TTC Sim. Instructor/MNS/TTC Sr. Instructor/MNS Classroom Instructor/MNS/P.T.P. Design Eng./Nuclear Eng. - S.A. Design Eng./Electrical

### JULY 1, 1987

#### Name

### Group/Title/Location

Jim Clifford George Lapinsky William Regan Seymour H. Weiss Gus Lainas Joel Kramer Darl Hood Joe Youngblood T.A. Peebles W.T. Ordus S.F. Guenther Morris Sample Neal Rutherford Hal B. Tucker Bruce Travis Tony L. McConnell Robert O. Sharpe Gary Bethke Bethany H. Drum Nina C. Thomas Robert Liner Neal McCraw Robert Gill Gregg B. Swindlehurst Randy Banner Len Freebaugh Ronnie Miller C.L. Hartrell D.J. Rains M.G. Atherton Robert G. Morgan

NRC/NRR Washington NRC/NRR/HFAB Washington NRC/NRR/HFAB Washington NRC/NRR/HFAB Washington NRC/NRR/AD-PRO7 NRC/NRR/HFAB NRC/NRR/PD2-3 NRC/NRR/DRP/PD 2-3 Set. Branch Chief Region II SRI RI Duke/McGuire Supt. of I.S. Duke/NPD Licensing Duke/VP NPD Duke/Supt Ops/MNS Duke/Station Manager/MNS Duke/NPD Licensing NRC/COMEX/Olalla, WA NRC/SAIC NRC/SAIC NRC/SAIC Duke/McGuire/Compliance Engineer Duke/NPD/Licensing Duke/Design Engineering Duke/MNS/Compliance DPL/AOE/MNS Duke/Prog. Supv - TTC/TS Duke/CNS/Compliance Duke/MNS/Supt. of Maint. Duke/MNS/NPD III Duke/NPD/Nuclear Ops

# ATTACHMENT 3

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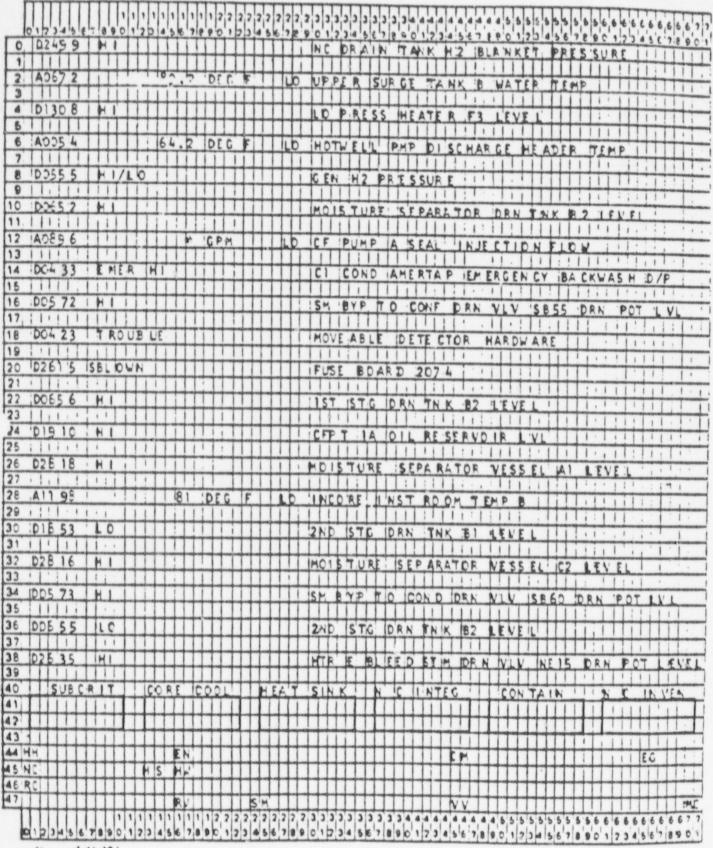
1.

Alarm Video Layout With Safety Parameter Display

#### 3.2.20.6

### ALARM VIDEO LAYOUT

## WITH SAFETY PARAMETER DISPLAY



New 4/1/84

# ATTACHMENT 4

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# Example Status Tree Display

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New 9/01/84 Rev. 4/1/85

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# ATTACHMENT 5

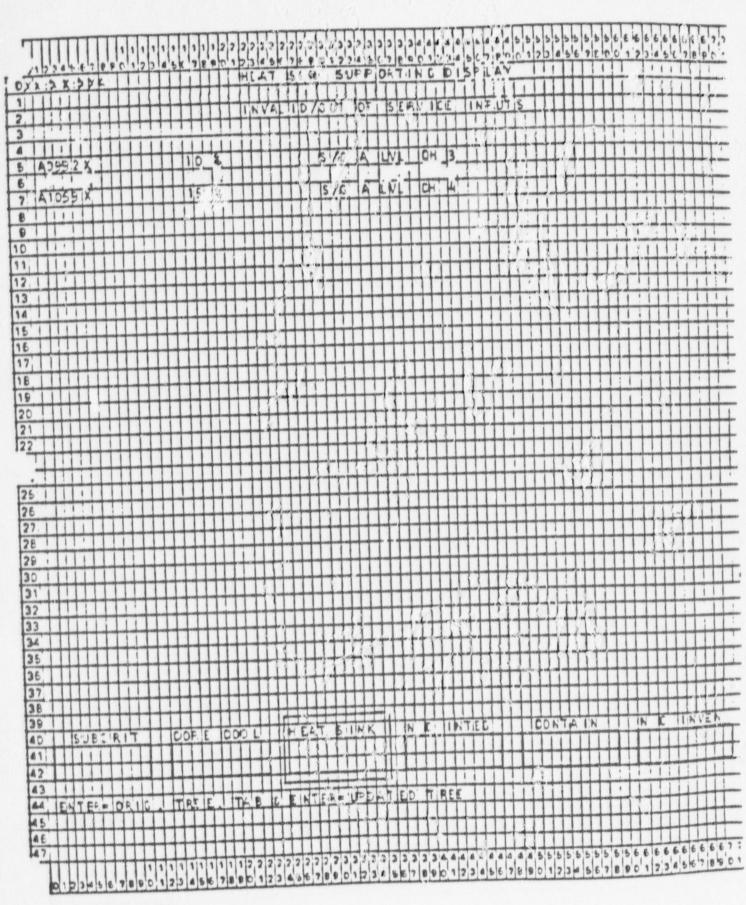
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# Example Parameter Alarm Display

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New 9/01/84 Rev. 4/1/85

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4.8.21.12

DISTRIBUTION Docket File NRC PDR Local PDR OGC-Bethesda PDII-3 Reading ACRS(10) KJabbour DHood DLPQ RF HFAB RF MMI Section Mer					
HFAB:DLPQ JKramer:abh 8/ /87	HFAB:DLPQ SWeiss 8/ /87	HFAB:DLPQ WRegan 8/ /87	D:DLPQ JRoe 8/ /87	TechEd. aut 8/18/87	ever the first
PDII-3/DRP-1/I KJabbour 8/ /87	I PDII-3 DHood 8/ /8	/DRP-1/II	ADT RStarostecki 8/ /87	PDII-3/DRP-1/ BJYoungblood 8/ /87	11-3
NRR/ADR2 GLainas 8/. /87	NRR/DRP SVarga 8/ /87	NRR/ADP FMiraglia 8/ /87	DO/NRR JSniezek 8/ /87		