



9807060219 980625
PDR DRG NRC IG PDR

OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION

NRC SAFETY CULTURE AND CLIMATE SURVEY 1998

NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

VOLUME 44

DATA COLLECTED FIRST QUARTER 1998

INTERNATIONAL SURVEY RESEARCH
CHICAGO LONDON TOKYO



1212





INTERNATIONAL SURVEY RESEARCH
READING SURVEY DATA REPORTS

THE FIRST PAGES OF EACH DATA REPORT SUMMARIZE FAVORABLE RESPONSES TO ENTIRE CATEGORIES OF ITEMS. THESE CATEGORY SCORES ARE AVERAGES OF THE RESPONSES TO A NUMBER OF ITEMS ABOUT ASPECTS OF THE WORKING ENVIRONMENT SUCH AS COMMUNICATION OR SUPERVISION. THE CATEGORY AVERAGES GIVE A "BIRD'S EYE" VIEW OF THE HIGHER AND LOWER-SCORING AREAS IN THE SURVEY.

SOME DATA REPORTS ARE INTERNAL, E.G., A DEPARTMENT IS COMPARED TO THE COMPANY AS A WHOLE; OTHER DATA REPORTS USE EXTERNAL COMPARISONS SUCH AS OUTSIDE NORMS OR PRIOR YEAR COMPARISONS. BECAUSE SOME OF THE ITEMS INCLUDED IN THE QUESTIONNAIRE WERE DESIGNED SPECIFICALLY FOR YOUR COMPANY, THEY HAVE NO NORM COMPARISONS. LIKEWISE, IF ANY ITEMS IN THE CURRENT SURVEY WERE NOT ASKED IN A PRIOR SURVEY, THERE CAN BE NO COMPARISON FOR THOSE ITEMS.

THE CATEGORY AVERAGES ARE AVERAGES OF ONLY ITEMS THAT HAVE COMPARISON DATA. FOR EXAMPLE, IF THE COMMUNICATION CATEGORY HAS 8 ITEMS BUT ONLY 5 OF THESE ITEMS HAVE NORMS, ONLY 5 ITEMS WOULD BE AVERAGED IN A DATA REPORT COMPARING YOUR COMPANY TO A NORM. IN OTHER REPORT VOLUMES THAT CONTAIN INTERNAL COMPARISONS AMONG GROUPS WITHIN YOUR COMPANY, THE CATEGORY AVERAGES MAY DIFFER BECAUSE ALL ITEMS IN A CATEGORY CAN BE AVERAGED.

WHEN AN * APPEARS BY ANY NUMBER IN THE DATA REPORT, IT INDICATES THAT THERE IS A STATISTICALLY SIGNIFICANT DIFFERENCE BETWEEN A PARTICULAR GROUP'S RESPONSE AND THAT

OF A COMPARISON GROUP. THE STATISTICAL TEST THAT PRODUCES THE * INDICATES THAT THERE ARE ONLY FIVE CHANCES IN A HUNDRED THAT A DIFFERENCE THAT GREAT COULD OCCUR BY CHANCE.

FOLLOWING THE CATEGORY AVERAGES, EACH CATEGORY IS REPORTED ITEM BY ITEM. MOST ITEMS IN THE SURVEY ARE WORDED IN A POSITIVE MANNER, E.G. "MORALE IN MY GROUP IS HIGH." A CERTAIN PERCENTAGE OF QUESTIONNAIRE ITEMS WILL BE WORDED NEGATIVELY, E.G., "I AM OFTEN BOTHERED BY EXCESSIVE PRESSURE ON MY JOB." IN ALL DATA REPORTS, ISR GRAPHS THE FAVORABLE RESPONSE TO ITEMS, REGARDLESS OF THE ITEM WORDING. TO REMIND THE READER OF THIS PRACTICE, THOSE ITEMS THAT HAVE A FAVORABLE RESPONSE OF "DISAGREE" WILL INDICATE THAT FACT IMMEDIATELY AFTER THE ITEM. IN EVERY CASE, THE HIGHER THE SCORE IN THE "TOTAL FAVORABLE" COLUMN IS, THE BETTER IT IS.

THE ITEM-LEVEL REPORTS SHOW RESPONSES IN DETAIL. WHEN YOU REVIEW YOUR ITEM DATA, EACH OF THE DETAILED RESPONSES SHOWN MAY HAVE VALUE. FOR INSTANCE, OCCASIONALLY A QUESTION WILL NOT BE APPLICABLE TO A PARTICULAR GROUP OR THEY DID NOT UNDERSTAND THE QUESTION. A HIGH "2" RESPONSE CAN DEPRESS THE TOTAL FAVORABLE COLUMN AND MAKE A GROUP APPEAR TO BE RESPONDING UNFAVORABLY WHEN THEY SIMPLY DID NOT ANSWER THE ITEM ONE WAY OR ANOTHER.

ON THE FOLLOWING PAGE, AN ITEM-LEVEL REPORT IS ILLUSTRATED.



THE FOLLOWING ILLUSTRATION SHOWS HOW TO READ EACH COLUMN IN THE ITEM PROFILE.

COLUMN 1 CONSISTS OF A STATEMENT OF EACH ITEM IN THE CATEGORY.

COLUMN 2 INDICATES THE EXACT NUMBER OF RESPONDENTS TO EACH ITEM.

COLUMN 3 IS A GRAPHIC REPRESENTATION OF THE "TOTAL FAVORABLE" RESPONSE TO EACH ITEM (% THAT "TENDED TO FAVOR" AND WERE ABSOLUTELY FAVORABLE).

COLUMN 4 SHOWS THE EXACT PERCENTAGE OF THE "TOTAL FAVORABLE" RESPONSE.

COLUMN 5 REPORTS THE DIFFERENCE BETWEEN THE GROUPS' PERCENTAGES OF FAVORABLE RESPONSE.

COLUMNS 6, 7, 8, AND 9 REPORT THE PERCENTAGE OF RESPONDENTS SELECTING EACH RESPONSE. THE ABSOLUTELY FAVORABLE RESPONSE IS OMITTED, BUT IT MAY BE DERIVED BY SUBTRACTING THE PERCENTAGE OF "TEND TO FAVOR" FROM THE "TOTAL FAVORABLE".

COLUMN 10 REPORTS THE "TOTAL UNFAVORABLE" RESPONSE -- THE SUM OF THOSE WHO "TENDED NOT TO FAVOR" AND "DID NOT FAVOR". OCCASIONALLY, THE DIFFERENCE COLUMN WILL REPORT A SCORE THAT IS + OR - 1 FROM WHAT ARITHMETIC WOULD INDICATE. THIS DIFFERENCE IS THE RESULT OF ROUNDING.

ITEM PROFILE

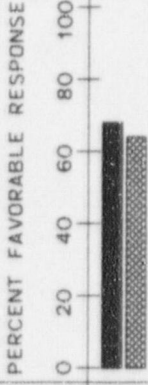
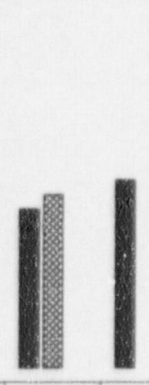
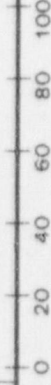
GROUP

HOURLY OPERATIONS OVERALL CURRENT YEAR
HOURLY OPERATIONS OVERALL PREVIOUS YEAR

SYMBOL NUMBER

C ■■■■
X ■■■■

4156
2811

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
3. I UNDERSTAND HOW MY PERFORMANCE ON THE JOB IS EVALUATED.	4136 2795		68 66	2	32 31	12 12	14 14	6 7	20 21
46. THE COMPANY IS TOO LENIENT WITH EMPLOYEES WHO PERFORM POORLY. (DISAGREE)	4126 2784		46 48	-2	26 25	20 21	18 17	15 14	34 31*
58. MY PERFORMANCE APPRAISALS HAVE BEEN CONDUCTED ON A REGULAR AND TIMELY BASIS.	4125		52		25	13	17	18	35

UNITED STATES FEDERAL RESERVE BOARD



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION - NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

NRC SAFETY CULTURE AND CLIMATE SURVEY 1998

VOLUME 44

TABLE OF CONTENTS

NUMBER	GROUP	PAGE
52	DIV OF REACTOR PROJECTS (REG III)	1
140	VS. REGION III	
572	AND REGIONS OVERALL	
1696	AND NRC OVERALL 1998	

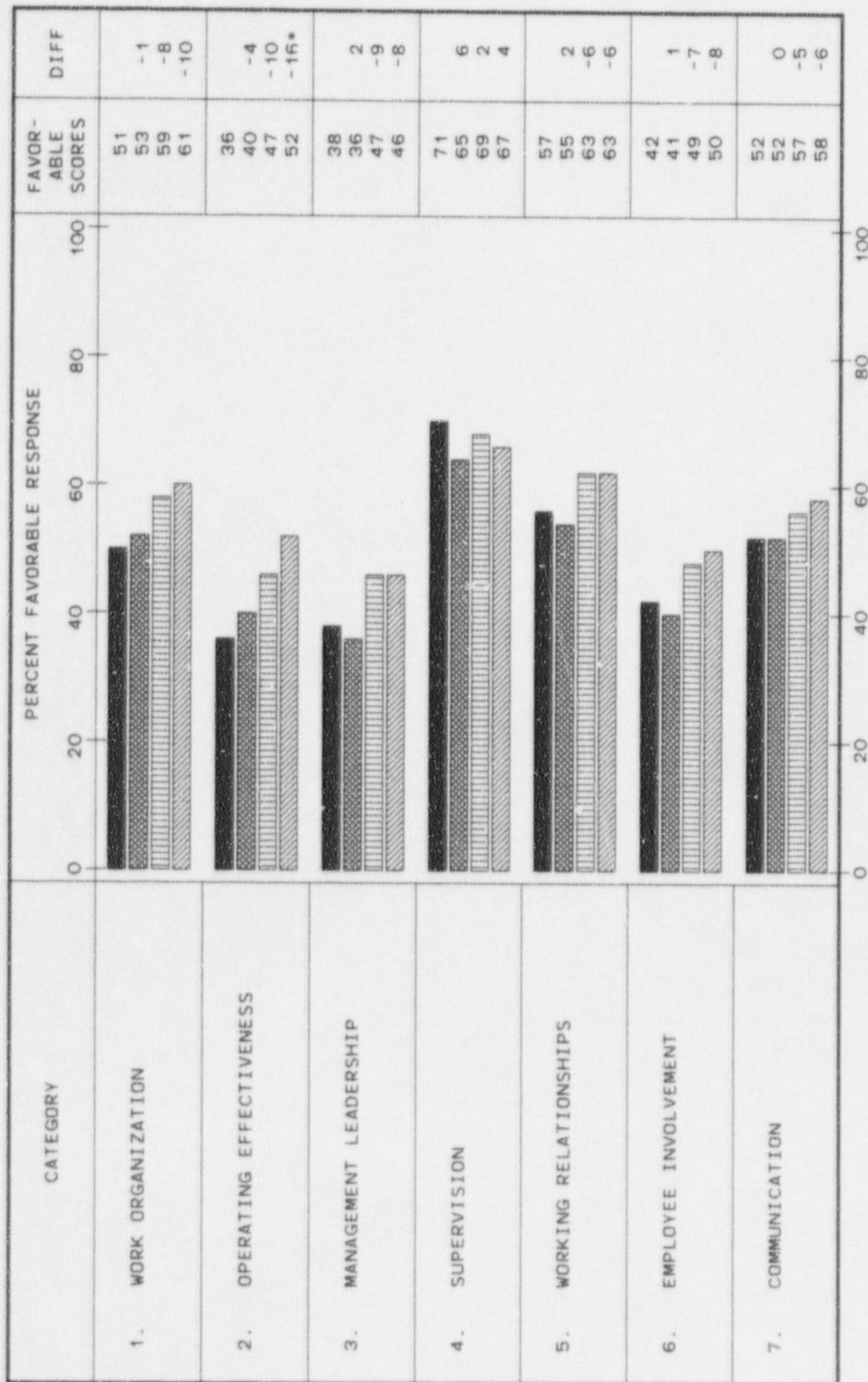




OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

SUMMARY PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III) REGION III REGIONS OVERALL NRC OVERALL 1998	O	52
	O	140
	A	572
	X	1696



*A STATISTICALLY SIGNIFICANT COMPARISON

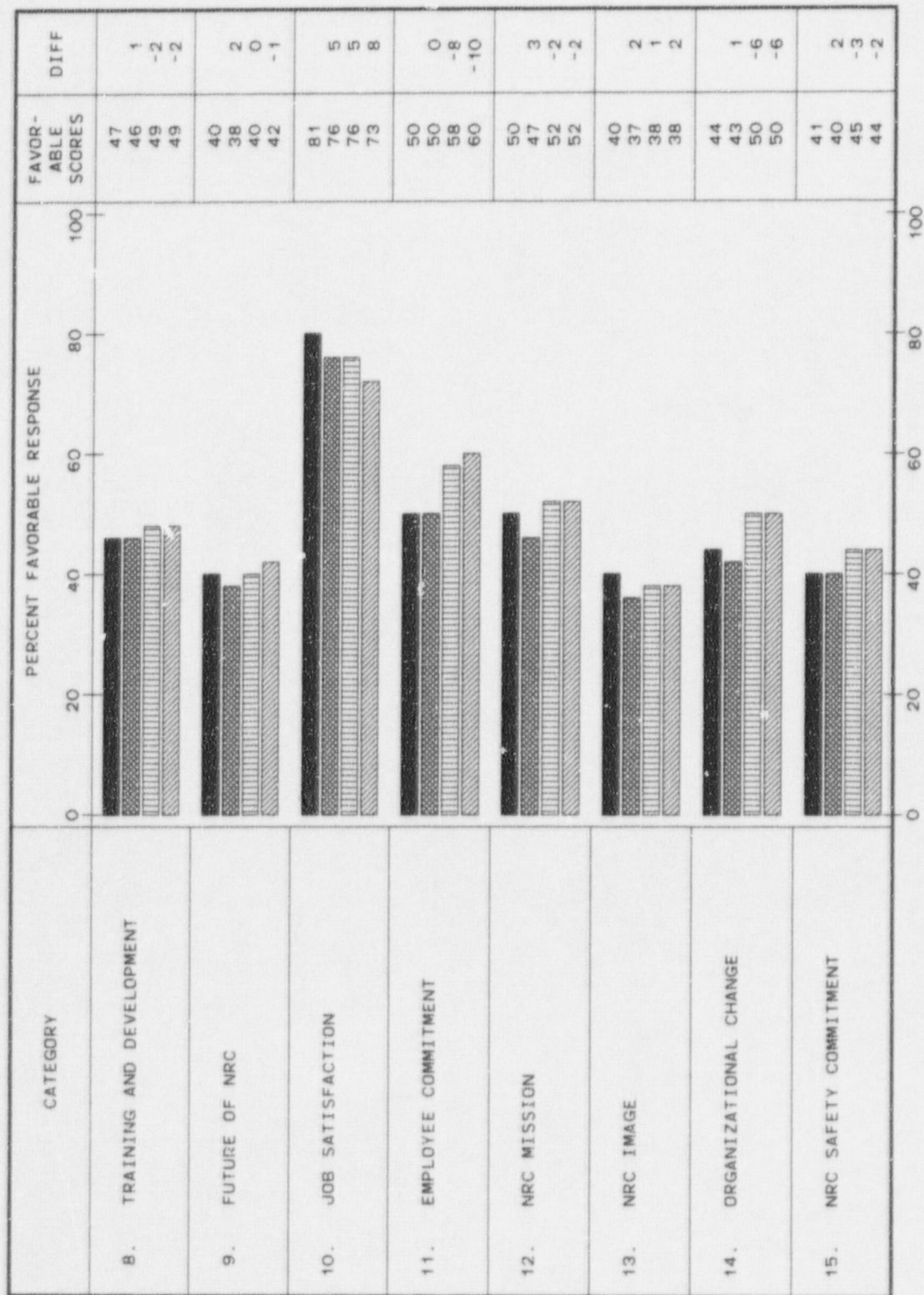


OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 2

SUMMARY PROFILE (CONTINUED)

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III) REGION III REGIONS OVERALL NRC OVERALL 1998	Q	52
	O	140
	A	572
	X	1696



END

PAGE 2



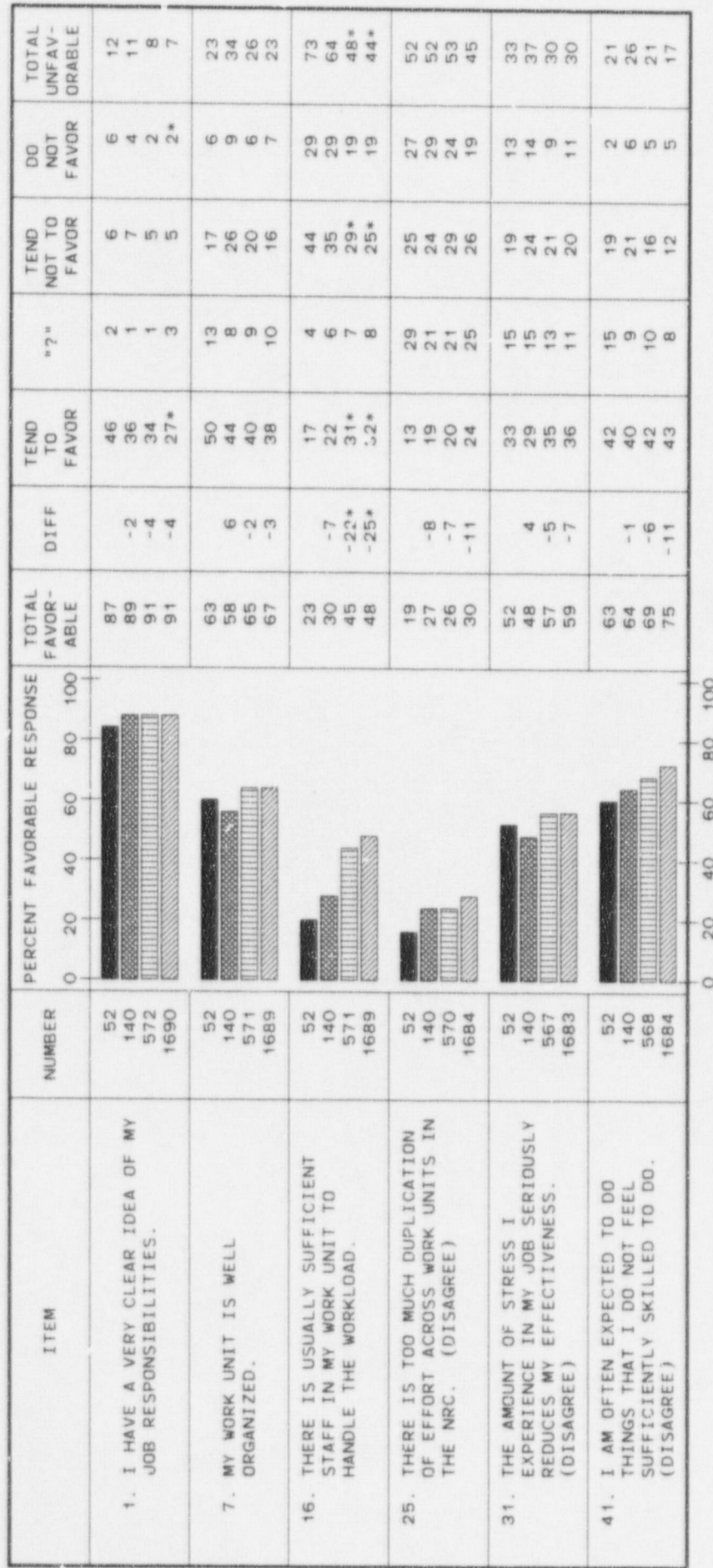
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 3

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	C	52
REGION III	C	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 1: WORK ORGANIZATION



*A STATISTICALLY SIGNIFICANT COMPARISON

INR

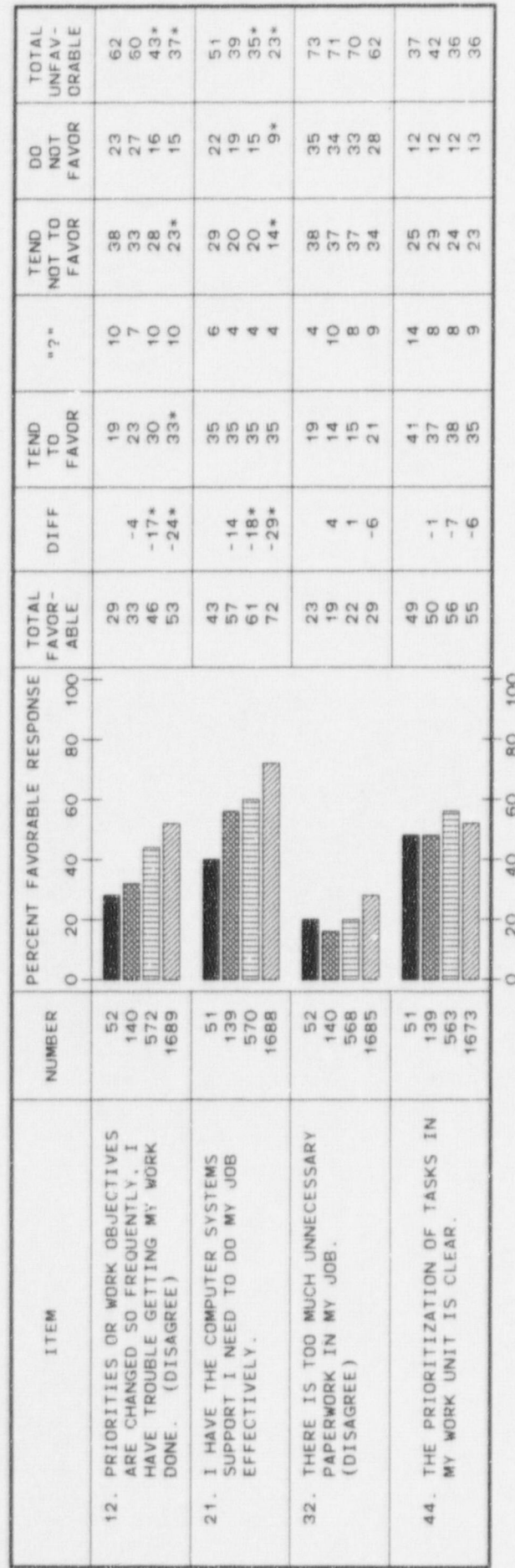
PAGE 3



ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
	Q	140
	A	572
	X	1696
REGION III		
REGIONS OVERALL		
NRC OVERALL 1998		

CATEGORY 2: OPERATING EFFECTIVENESS



*A STATISTICALLY SIGNIFICANT COMPARISON



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 5

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 3: MANAGEMENT LEADERSHIP

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
13. NRC SENIOR MANAGEMENT PROVIDES A CLEAR SENSE OF DIRECTION.	52	23	19	-1	40	17	58		
	139	24	18	-12	36	27	63		
	571	35	27	-10	32	18	50		
	1689	33	26		28	21	50		
33. THE MANAGEMENT STYLE AT THE NRC ENCOURAGES EMPLOYEES TO GIVE THEIR BEST.	52	29	19	4	37	21	58		
	140	25	16	-3	36	31	66		
	568	32	22	-5	33	22	55		
	1686	33	25		30	23	53		

51. IN MY JUDGMENT, THE FOLLOWING ARE WELL MANAGED:

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
51-A. MY WORK UNIT	52	71	46	7	12	2	13		
	140	64	44	3	13	14*	26		
	567	69	38	3	15	10	25		
	1679	68	35		15	11*	26*		
51-B. MY DIVISION	52	27	19	-8	40	17	58		
	139	35	27	-29*	31	21	52		
	565	56	39*	-27*	21*	11	32*		
	1664	54	35*		20*	11	32*		
51-C. MY OFFICE/REGION	52	27	17	-4	37	17	54		
	139	31	24	-25*	34	22	56		
	567	52	36*	-24*	23*	12	35*		
	1675	51	34*		21*	13	34*		

*A STATISTICALLY SIGNIFICANT COMPARISON

INR

PAGE 5

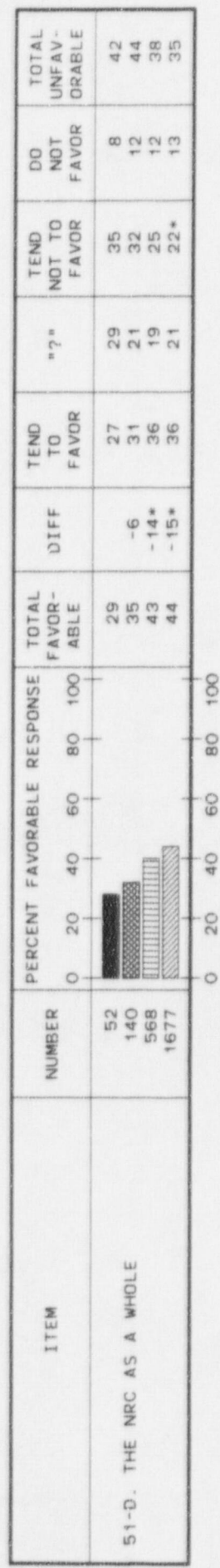


ITEM PROFILE

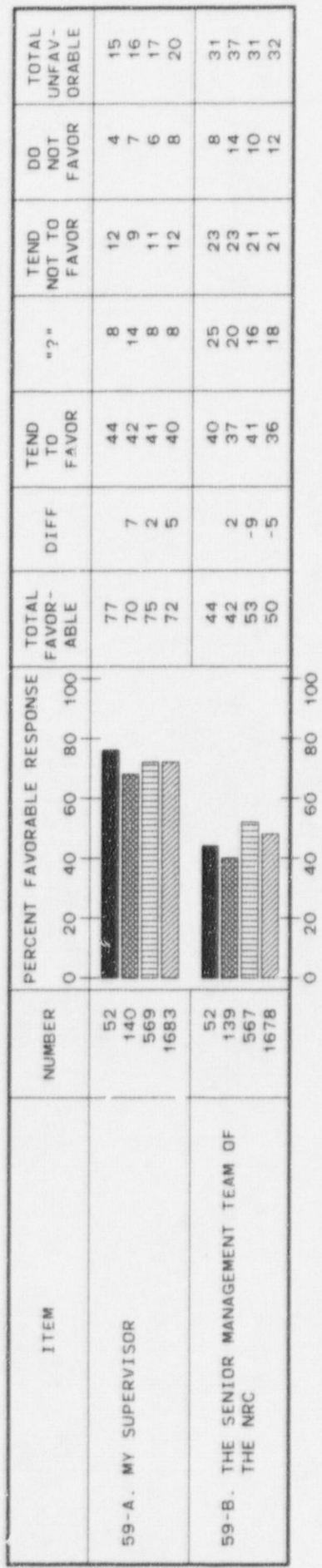
GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 3. MANAGEMENT LEADERSHIP (CONTINUED)

51. IN MY JUDGMENT, THE FOLLOWING ARE WELL MANAGED:



59. I HAVE CONFIDENCE IN THE DECISIONS MADE BY:



*A STATISTICALLY SIGNIFICANT COMPARISON



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

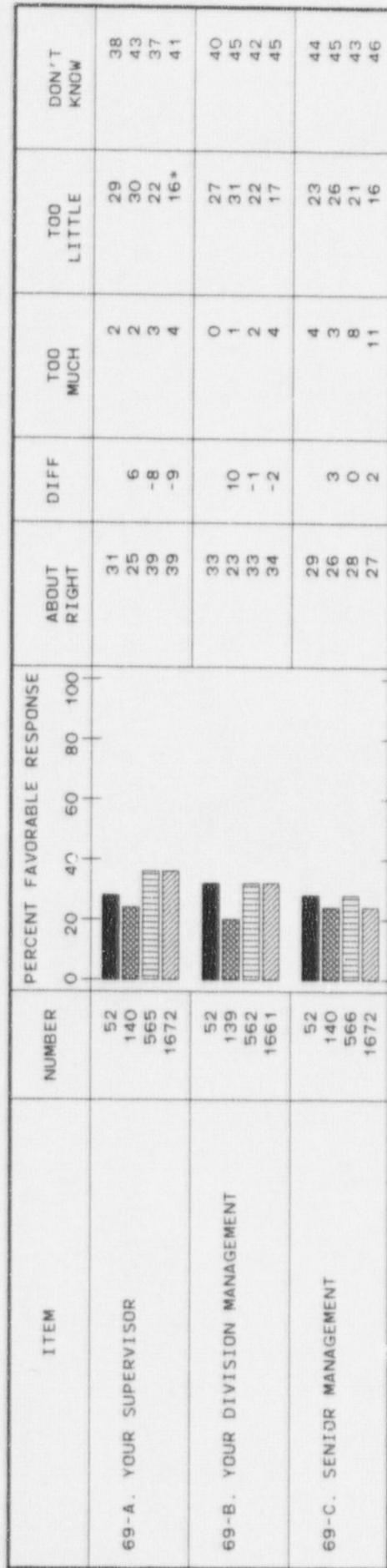
PAGE 7

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 3: MANAGEMENT LEADERSHIP (CONTINUED)

69. PLEASE RATE THE AMOUNT OF EFFORT THE FOLLOWING LEVELS OF MANAGEMENT ARE MAKING TO IMPLEMENT "RISK-INFORMED METHODOLOGIES" IN YOUR AREA:



*A STATISTICALLY SIGNIFICANT COMPARISON

INSR

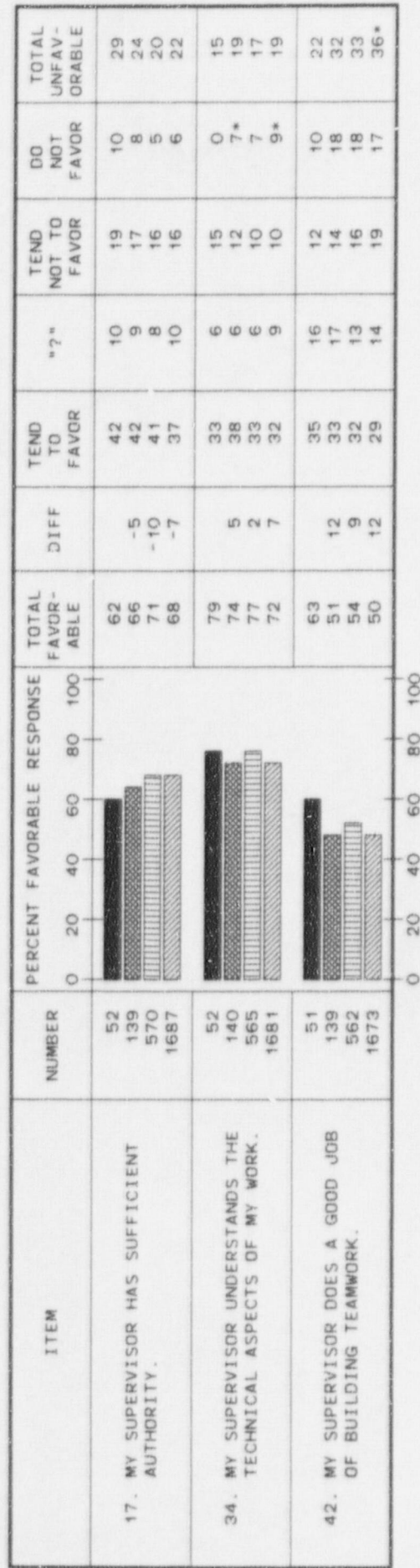
PAGE 7



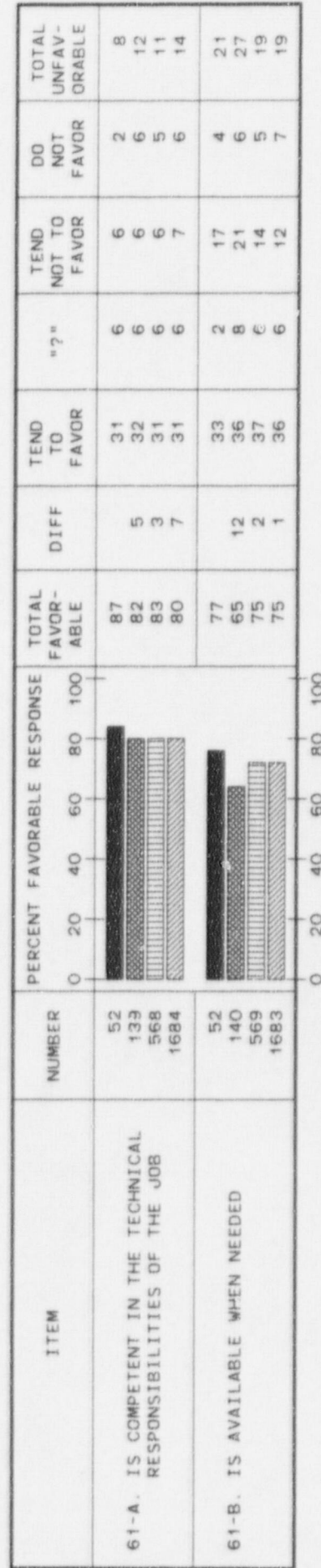
ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	Q	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 4: SUPERVISION



61. MY SUPERVISOR:



*A STATISTICALLY SIGNIFICANT COMPARISON



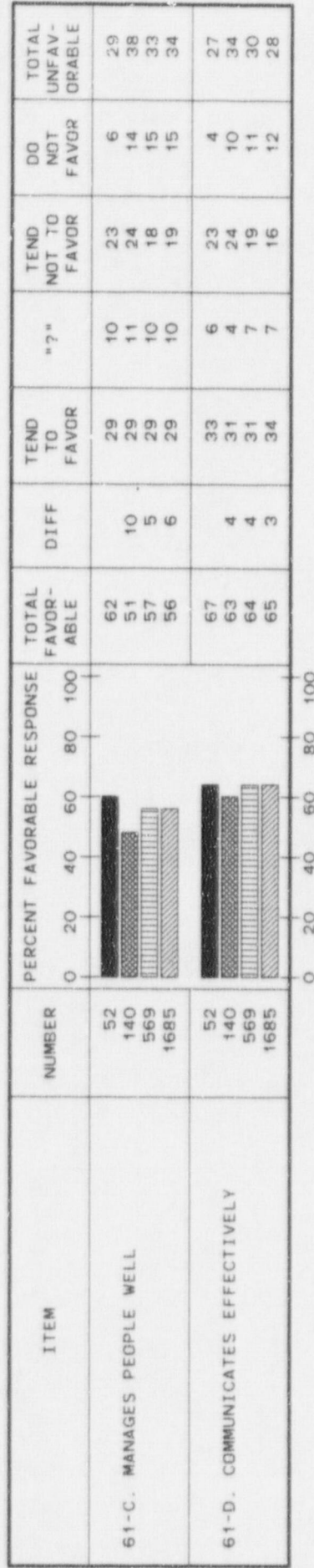
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 4: SUPERVISION (CONTINUED)

61. MY SUPERVISOR:





ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	0	52
REGION III	D	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 5: WORKING RELATIONSHIPS

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
8. THE PEOPLE I WORK WITH USUALLY GET ALONG WELL TOGETHER.	52 140 572 1691		77 79 85 86	-2 -8 -9	23 36 38* 39*	12 8 5* 5*	12 12 8 7	0 1 2 3	12 14 10 10
28. EMPLOYEES ARE TREATED WITH RESPECT AT THE NRC, REGARDLESS OF THEIR JOB.	52 140 568 1685		54 46 55 56	8 -2 -3	37 31 36 40	13 9 9 8	19 24 22 21	13 21 14 14	33 45 36 35
35. THE PEOPLE I WORK WITH COOPERATE TO GET THE JOB DONE.	52 140 568 1688		85 80 86 84	5 -1 0	37 42 43 44	4 6 4 5	12 12 8 8	0 2 3 3	12 14 10 11

53. IN MY EXPERIENCE, THERE IS GOOD COOPERATION BETWEEN:

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
53-A. WORK UNITS IN MY DIVISION	52 139 565 1675		71 63 72 69	9 -1 2	52 43 46 41	8 9 8 9	19 22 15 15	2 6 5 7	21 29 20 21
53-B. MY DIVISION AND OTHER DIVISIONS	52 139 565 1665		46 38 53 52	8 -7 -5	44 35 40 38	23 20 15 19	27 30 23 22	4 12 8 8	31 42 32 30

*A STATISTICALLY SIGNIFICANT COMPARISON





OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

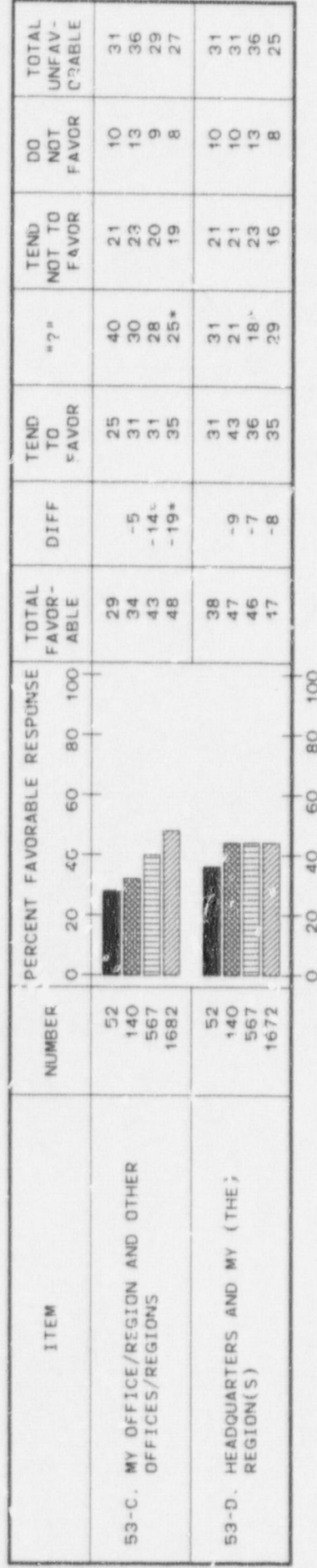
PAGE 11

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 5: WORKING RELATIONSHIPS (CONTINUED)

53. IN MY EXPERIENCE, THERE IS GOOD COOPERATION BETWEEN:



*A STATISTICALLY SIGNIFICANT COMPARISON

INSR

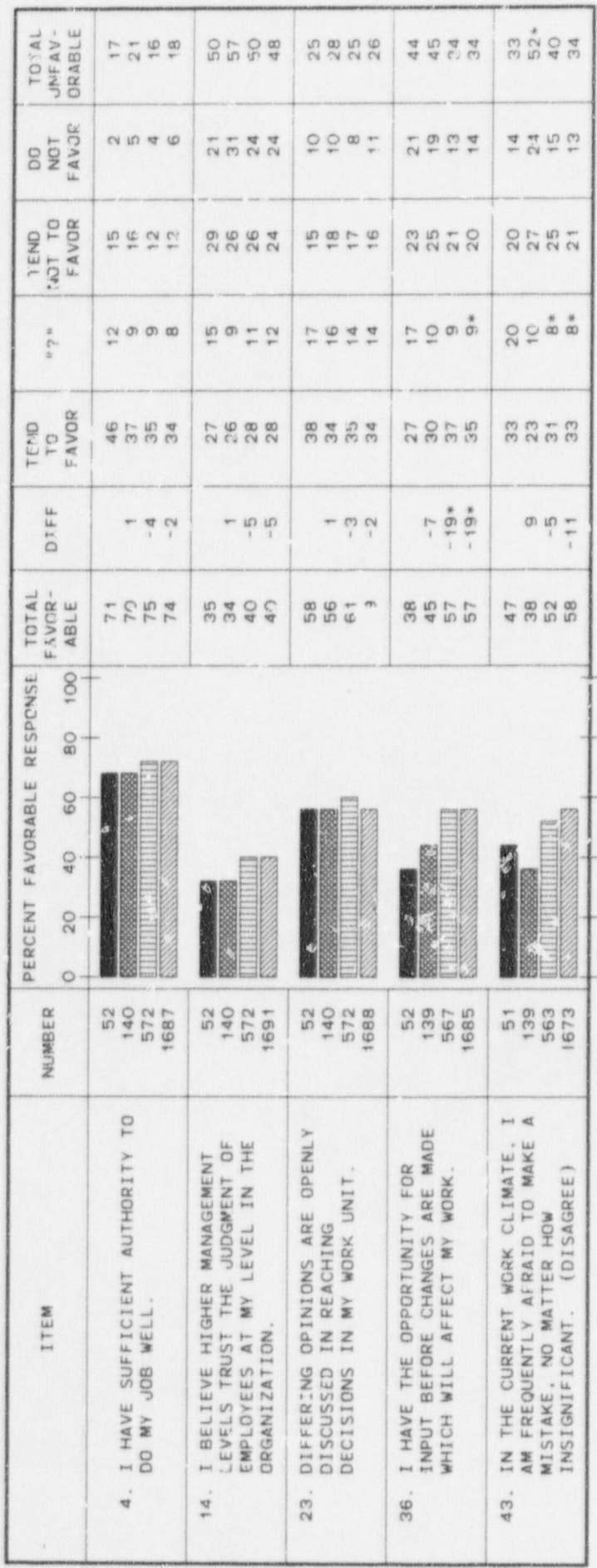
PAGE 11



ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	R	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 5: EMPLOYEE INVOLVEMENT



*A STATISTICALLY SIGNIFICANT COMPARISON



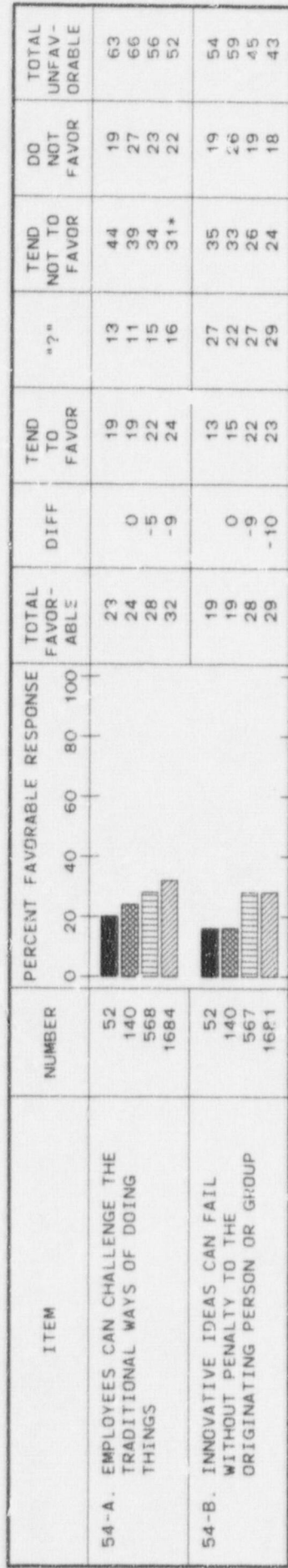
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 6: EMPLOYEE INVOLVEMENT (CONTINUED)

54. THE NRC HAS ESTABLISHED A CLIMATE WHERE:



*A STATISTICALLY SIGNIFICANT COMPARISON



ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
	D	140
	A	572
	X	1696
REGIONS OVERALL		
NRC OVERALL 1998		

CATEGORY 7: COMMUNICATION

ITEM #	JUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
5. WE USUALLY HEAR ABOUT IMPORTANT MATTERS FIRST THROUGH RUMORS. (DISAGREE)	51	31	24	3	16	25	27	53	
	139	28	19	3	10	28	34	62	
	571	28	20	3	12	33	27	60	
	1686	25	18	6	11	35	29	64	
15. THE NRC DOES AN EXCELLENT JOB OF KEEPING ITS EMPLOYEES INFORMED ABOUT MATTERS AFFECTING THE AGENCY.	52	31	27	2	12	44	13	58	
	140	29	24	2	9	35	27*	62	
	571	39	33	-8	14	29*	18	47	
	1687	41	33	-11	16	27*	15	43*	
22. MOST OF THE TIME IT IS SAFE TO SPEAK UP IN THE NRC.	52	38	33	-2	23	27	12	38	
	140	41	31	-2	14	25	21	46	
	572	47	32	-9	14	21	18	39	
	1687	45	31	-7	16	21	18	39	
27. THE INFORMATION I NEED TO DO MY JOB IS READILY AVAILABLE.	52	52	42	-10	6	35	8	42	
	140	62	46	-10	9	21*	9	29	
	572	64	47	-12	8	2*	8	28*	
	1689	71	48	-19*	7	16*	6	22*	
37. I UNDERSTAND HOW THE GOALS AND OBJECTIVES OF MY WORK UNIT FIT INTO THE NRC'S OVERALL FUTURE DIRECTION.	52	71	46	13	8	13	8	21	
	140	59	35	9	14	18	10	28	
	568	62	37	9	15	15	8	23	
	1684	67	36	5	13	13	8	21	
45. THE POLICIES AND DECISIONS MADE BY THE AGENCY ARE ADEQUATELY COMMUNICATED TO NRC EMPLOYEES.	51	29	24	0	24	37	10	47	
	139	29	24	0	14	41	15	56	
	563	42	34	-13	14	31	13	44	
	1673	44	35	-14*	15	28	14	42	

*A STATISTICALLY SIGNIFICANT COMPARISON

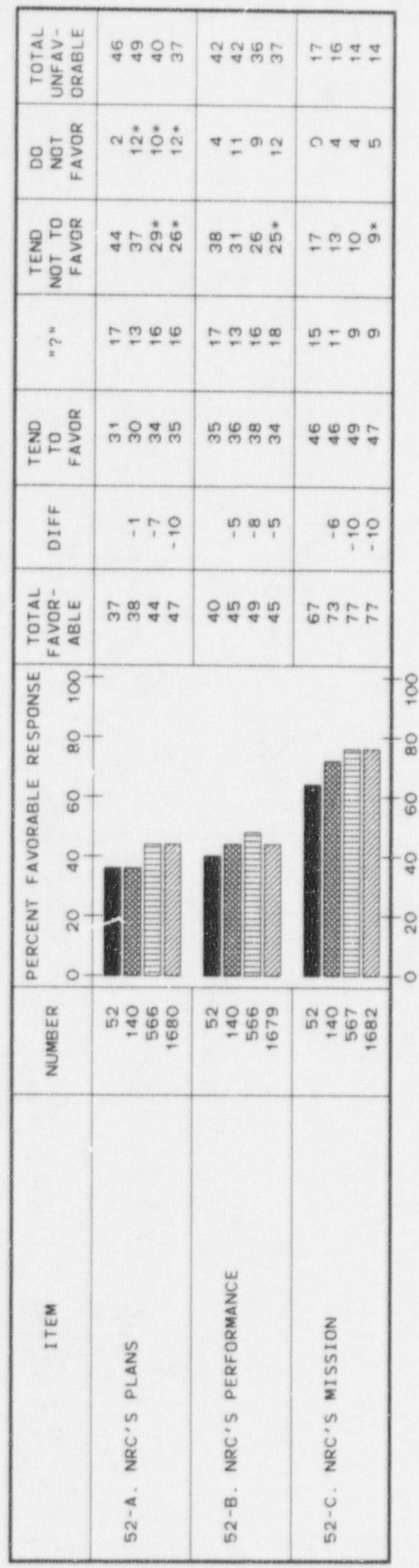


ITEM PROFILE

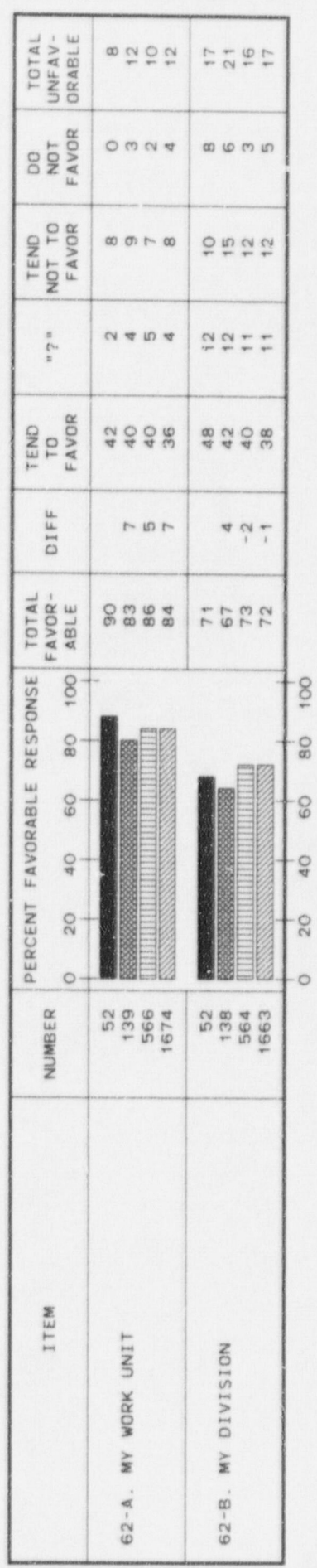
GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 7: COMMUNICATION (CONTINUED)

52. I AM SUFFICIENTLY INFORMED ABOUT:



62. I HAVE A CLEAR UNDERSTANDING OF THE GOALS AND OBJECTIVES OF:



*A STATISTICALLY SIGNIFICANT COMPARISON



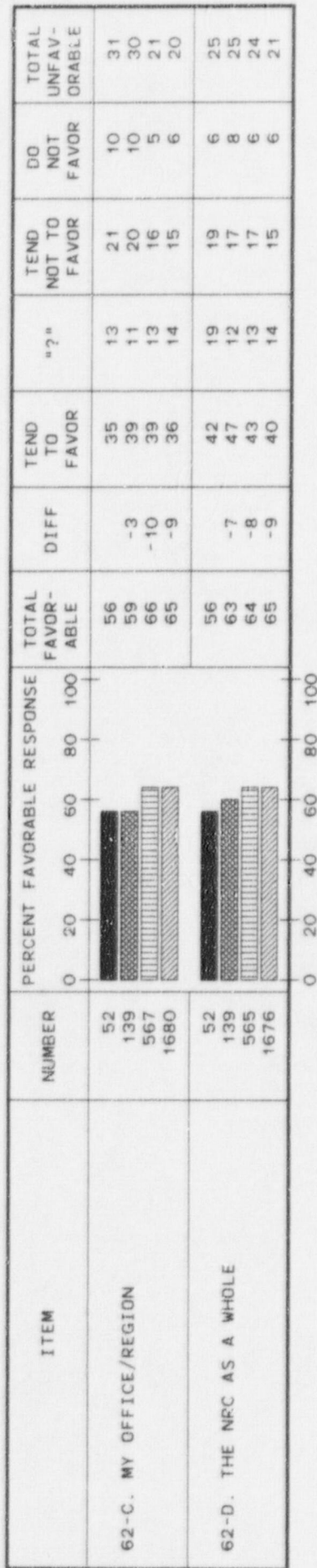


ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 7: COMMUNICATION (CONTINUED)

62. I HAVE A CLEAR UNDERSTANDING OF THE GOALS AND OBJECTIVES OF:





OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 17

ITEM PROFILE

GROUP

SYMBOL	NUMBER
Q	52
D	140
A	572
X	1696

DIV OF REACTOR PROJECTS (REG III)
REGION III
REGIONS OVERALL
NRC OVERALL 1998

CATEGORY 8: TRAINING AND DEVELOPMENT

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
3. THE TRAINING I HAVE RECEIVED FROM THE NRC HAS ADEQUATELY PREPARED ME FOR THE WORK I DO.	52 139 571 1687		67 71 71 73	-4 -4 -5	62 50 44* 38*	8 5 6 8	15 14 15 14	10 9 7 6	25 24 22 19
9. IN MY EXPERIENCE WITH THE NRC, HIGH-QUALITY PERFORMANCE IS USUALLY RECOGNIZED.	52 140 572 1690		65 55 54 53	10 12 13	44 40 37 35	15 13 13 12	13 24 23 23	6 8 10 12	19 32 33* 35*
24. I HAVE A GOOD UNDERSTANDING OF MY TRAINING NEEDS REGARDING RISK-INFORMED METHODOLOGIES (E.G., PROBABILISTIC RISK ASSESSMENT).	52 140 570 1674		44 43 46 43	1 -2 1	33 28 29 26	19 24 28 34*	21 15 16 14	15 18 9 10	37 33 26 23*
38. I HAVE SUFFICIENT KNOWLEDGE OF SAFETY CONCEPTS TO APPLY THEM IN MY JOB.	52 140 568 1679		92 92 90 81	0 2 12*	37 34 31 31	8 6 8 16	0 1 1 2	0 0 0 1	0 1 1 3

*A STATISTICALLY SIGNIFICANT COMPARISON

INR

PAGE 17



ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III) REGION III REGIONS OVERALL NRC OVERALL 1998	Q	52
	D	140
	A	572
	X	1696

CATEGORY 8: TRAINING AND DEVELOPMENT (CONTINUED)

49. THERE ARE SUFFICIENT OPPORTUNITIES FOR ME TO RECEIVE:

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
49-A. TRAINING TO IMPROVE MY SKILLS IN MY CURRENT JOB	51	67	67		45	12	16	6	22
	139	63	63	4	41	4	24	9	33
	562	64	64	3	40	6	20	10	30
	1673	70	70	-3	39	5*	16	8	25
49-B. CROSS-TRAINING TO LEARN OTHER JOBS	51	20	20		20	22	43	16	59
	139	27	27	-8	20	14	41	18	59
	561	31	31	-11	20	11*	35	23	58
	1670	33	33	-14*	22	15	30*	22	52
49-C. TRAINING TO INCREASE MY ELIGIBILITY FOR A BETTER JOB	51	20	20		18	22	41	18	59
	139	22	22	-3	16	21	30	27	57
	562	33	33	-13	23	13	26*	28	54
	1673	37	37	-17*	24	16	25*	23	48

55. I THINK THE NRC IS DOING A GOOD JOB OF:

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
55-A. RECRUITING THE RIGHT PEOPLE FOR ITS FUTURE NEEDS	52	52	52		46	33	10	6	15
	140	44	44	8	36	26	16	14	30*
	568	44	44	8	35	23	19	13	32*
	1684	40	40	12	32*	27	20	13	33*

*A STATISTICALLY SIGNIFICANT COMPARISON





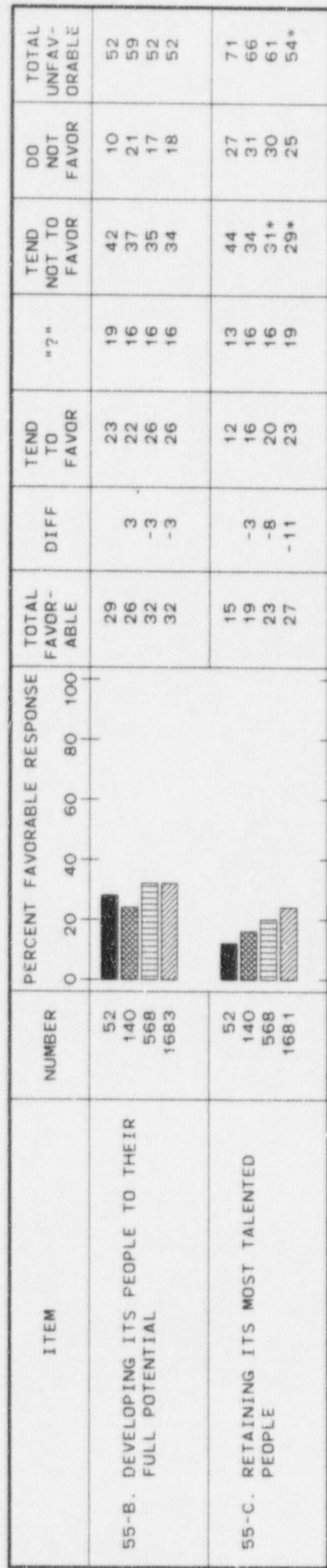
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 8: TRAINING AND DEVELOPMENT (CONTINUED)

55. I THINK THE NRC IS DOING A GOOD JOB OF:



PLEASE REFER TO THE FOLLOWING KEY FOR THE REPORT HEADINGS USED FOR QUESTION 65.

1. CHANGE FOR THE BETTER
2. STAY THE SAME, GENERALLY GOOD
3. STAY THE SAME, GENERALLY POOR
4. CHANGE FOR THE WORSE
5. NO OPINION

ITEM	NUMBER	1.	2.	3.	4.	5.
65. IN LIGHT OF NUCLEAR INDUSTRY AND GOVERNMENTAL TRENDS, OPPORTUNITIES FOR PERSONAL DEVELOPMENT AND GROWTH ARE LIKELY TO:	51 138 549 1625	Q O A X	2 2 3 3	Q O A X	4 8 17* 18*	Q O A X

*A STATISTICALLY SIGNIFICANT COMPARISON



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

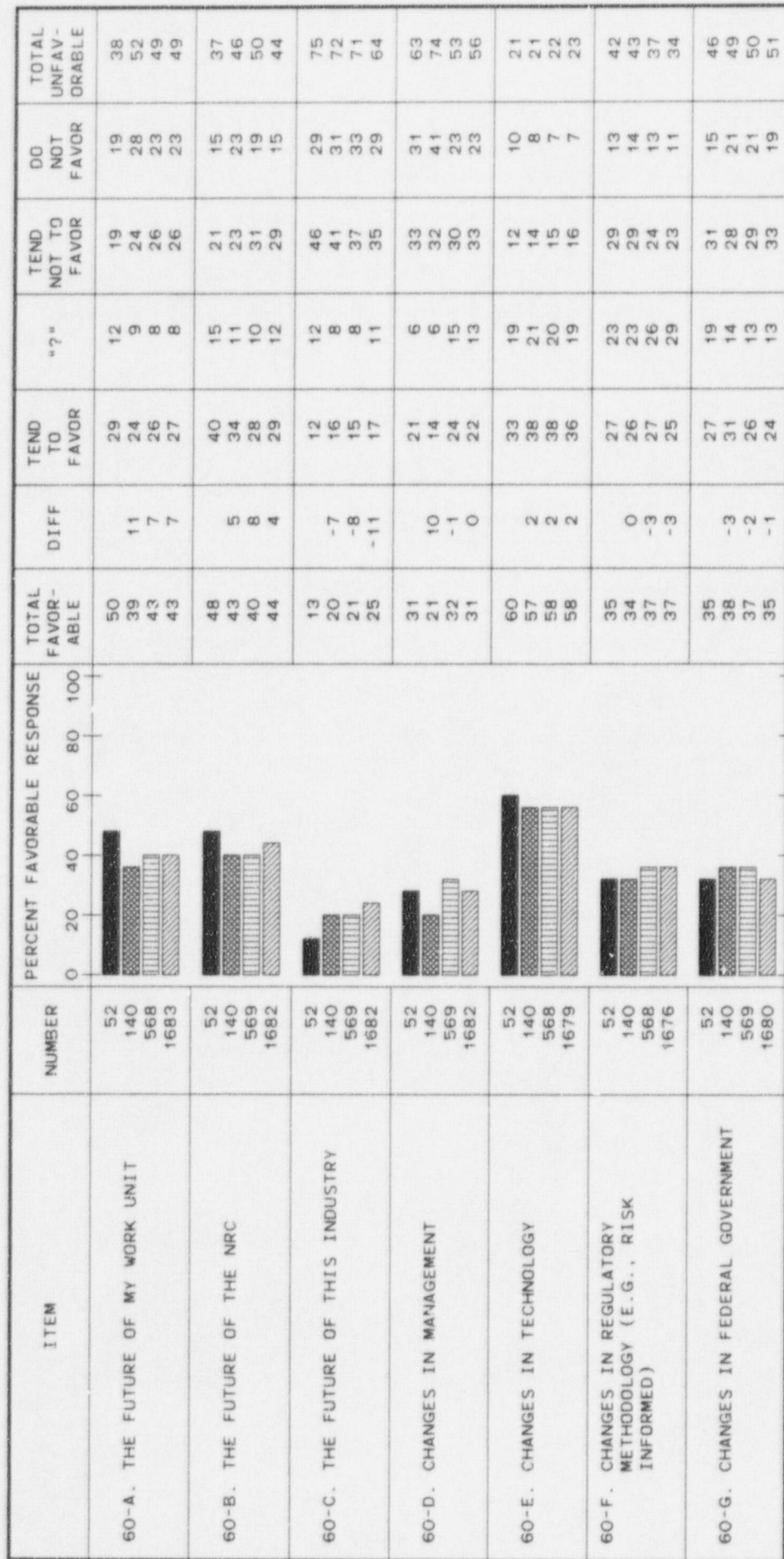
PAGE 20

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III) REGION III REGIONS OVERALL NRC OVERALL 1998	Q	52
	D	140
	A	572
	X	1696

CATEGORY 9: FUTURE OF NRC

60. I AM FREQUENTLY CONCERNED ABOUT THE FOLLOWING: (DISAGREE)



INR

PAGE 20



ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC Overall 1998	X	1696

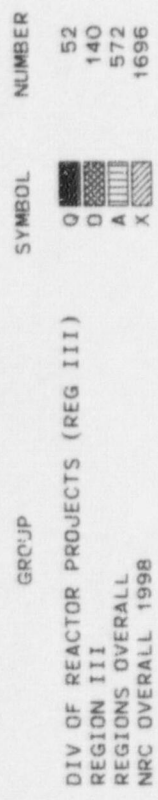
CATEGORY 9: FUTURE OF NRC (CONTINUED)

60. I AM FREQUENTLY CONCERNED ABOUT THE FOLLOWING: (DISAGREE)

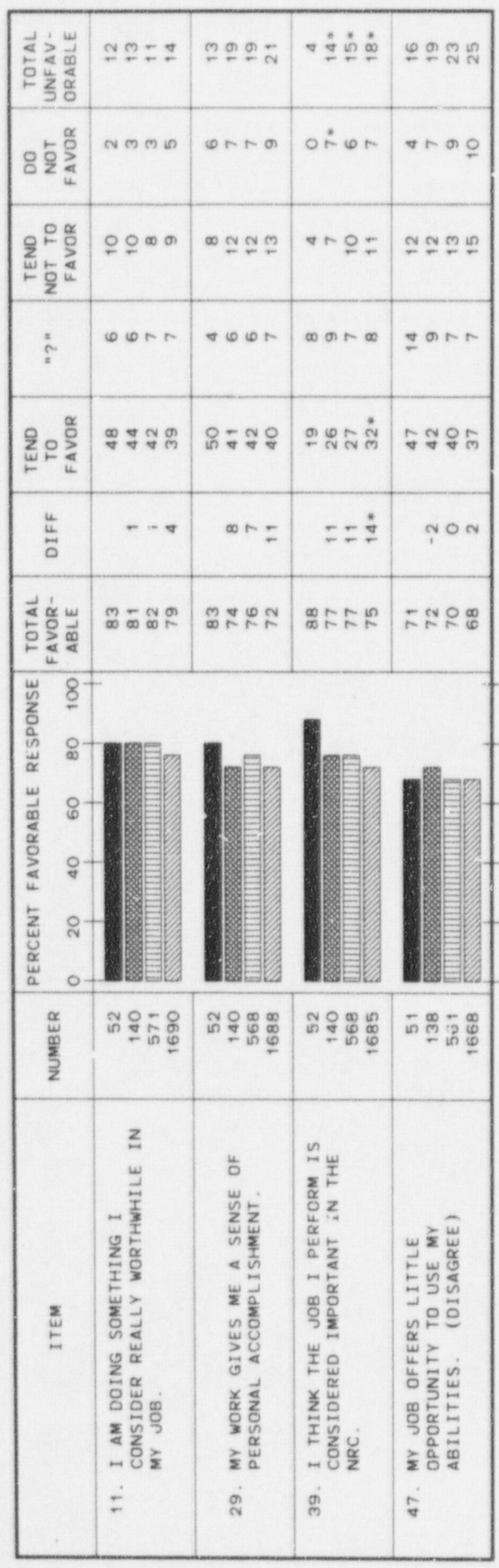
ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
60-H. MY SKILLS BECOMING OBSOLETE	52	52	52	-2	31	12	19	17	37
	140	54	54	-2	26	9	20	17	37
	569	54	54	-2	28	9	21	16	38
	1681	59	59	-7	32	8	19	13	32



ITEM PROFILE



CATEGORY 10: JOB SATISFACTION



*A STATISTICALLY SIGNIFICANT COMPARISON





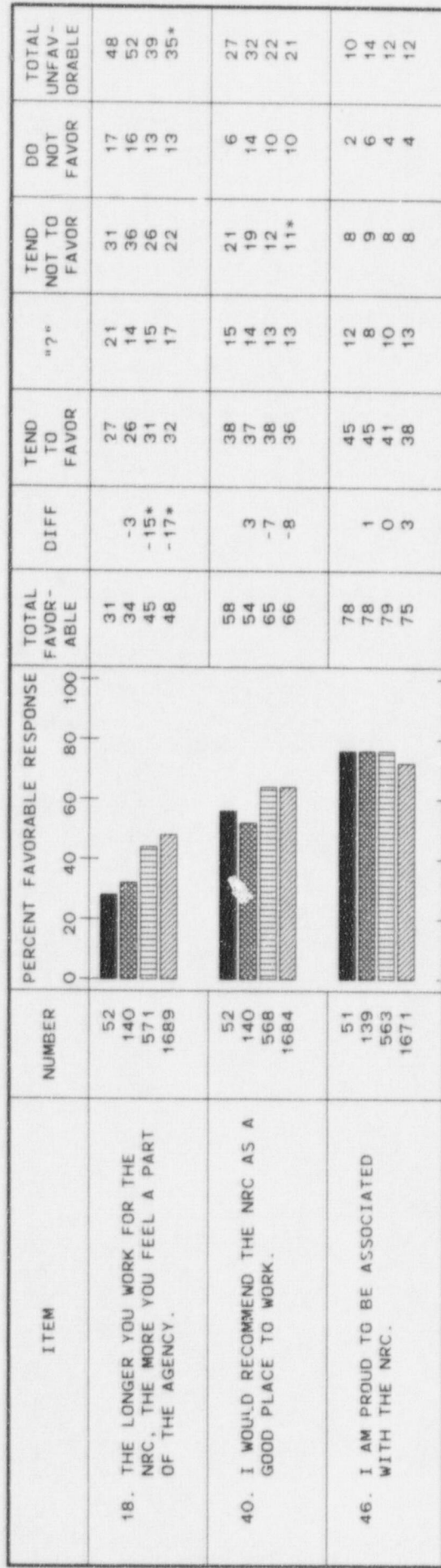
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 23

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 11: EMPLOYEE COMMITMENT



*A STATISTICALLY SIGNIFICANT COMPARISON

INR

PAGE 23



ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 11: EMPLOYEE COMMITMENT (CONTINUED)

PLEASE REFER TO THE FOLLOWING KEY FOR THE REPORT HEADINGS USED FOR QUESTION 66.

- 1. ONE OF THE BEST/ABOVE AVERAGE
- 2. ONE OF THE BEST
- 3. ABOVE AVERAGE
- 4. ABOUT AVERAGE
- 5. BELOW AVERAGE
- 6. ONE OF THE WORST
- 7. NO OPINION

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	1.	DIFF	2.	3.	4.	5.	6.	7.
66. HOW WOULD YOU RATE THE NRC OVERALL AS AN ORGANIZATION TO WORK FOR COMPARED WITH OTHER ORGANIZATIONS YOU KNOW OR HAVE HEARD ABOUT?	52 140 571 1685		35 35 43 51	0 -8 -16*	8 9 14 17	27 26 28 34	38 35 34 29	23 20 17 13*	4 10 6 4	0 0 1 2

*A STATISTICALLY SIGNIFICANT COMPARISON



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 25

ITEM PROFILE

GROUP

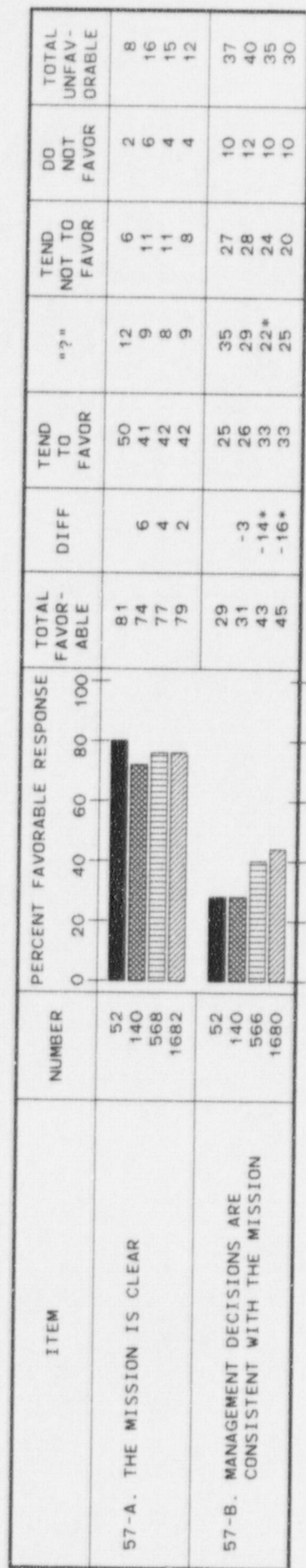
SYMBOL NUMBER

DIV OF REACTOR PROJECTS (REG III)
REGION III
REGIONS OVERALL
NRC OVERALL 1998

Q 52
O 140
A 572
X 1696

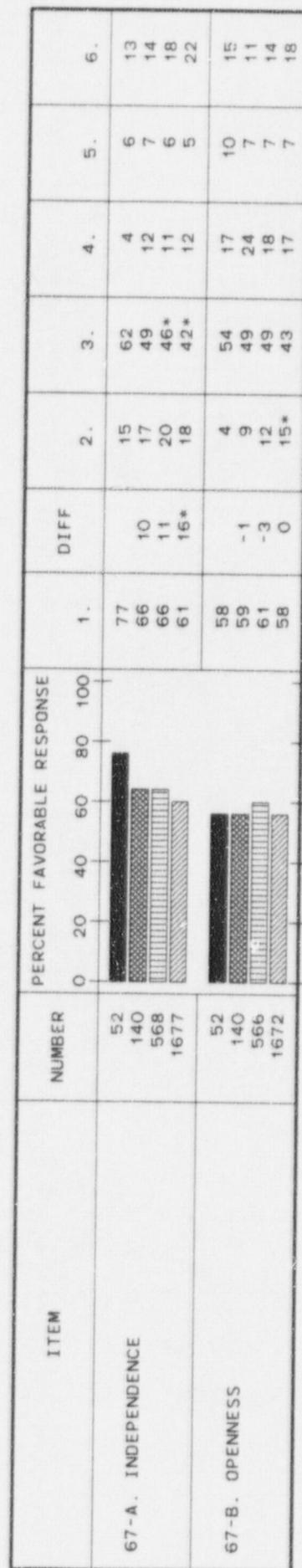
CATEGORY 12: NRC MISSION

57. REGARDING THE NRC'S MISSION, I BELIEVE:



67. OVERALL, HOW SUCCESSFUL HAS THE NRC BEEN IN PUTTING THE FOLLOWING "PRINCIPLES OF GOOD REGULATION" INTO PRACTICE:

1. VERY SUCCESSFUL/MORE SUCCESSFUL THAN UNSUCCESSFUL
2. VERY SUCCESSFUL
3. MORE SUCCESSFUL THAN UNSUCCESSFUL
4. MORE UNSUCCESSFUL THAN SUCCESSFUL
5. VERY UNSUCCESSFUL
6. DON'T KNOW



*A STATISTICALLY SIGNIFICANT COMPARISON

INSR

PAGE 25



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 26

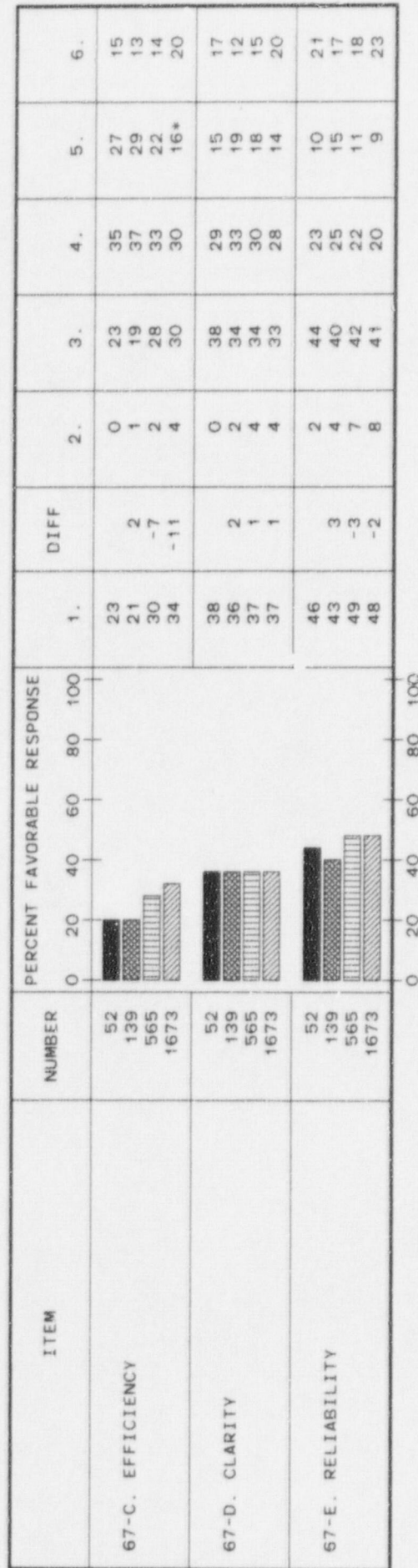
ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 12: NRC MISSION (CONTINUED)

67. OVERALL, HOW SUCCESSFUL HAS THE NRC BEEN IN PUTTING THE FOLLOWING "PRINCIPLES OF GOOD REGULATION" INTO PRACTICE:

1. VERY SUCCESSFUL/MORE SUCCESSFUL THAN UNSUCCESSFUL
2. VERY SUCCESSFUL
3. MORE SUCCESSFUL THAN UNSUCCESSFUL
4. MORE UNSUCCESSFUL THAN SUCCESSFUL
5. VERY UNSUCCESSFUL
6. DON'T KNOW



*2. STATISTICALLY SIGNIFICANT COMPARISON

DNIR

PAGE 26



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 27

ITEM PROFILE

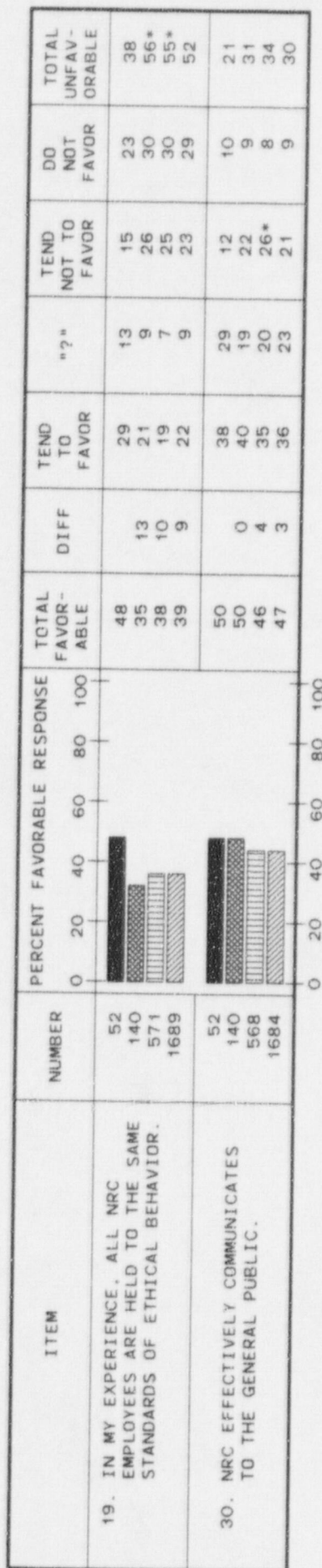
GROUP

SYMBOL NUMBER

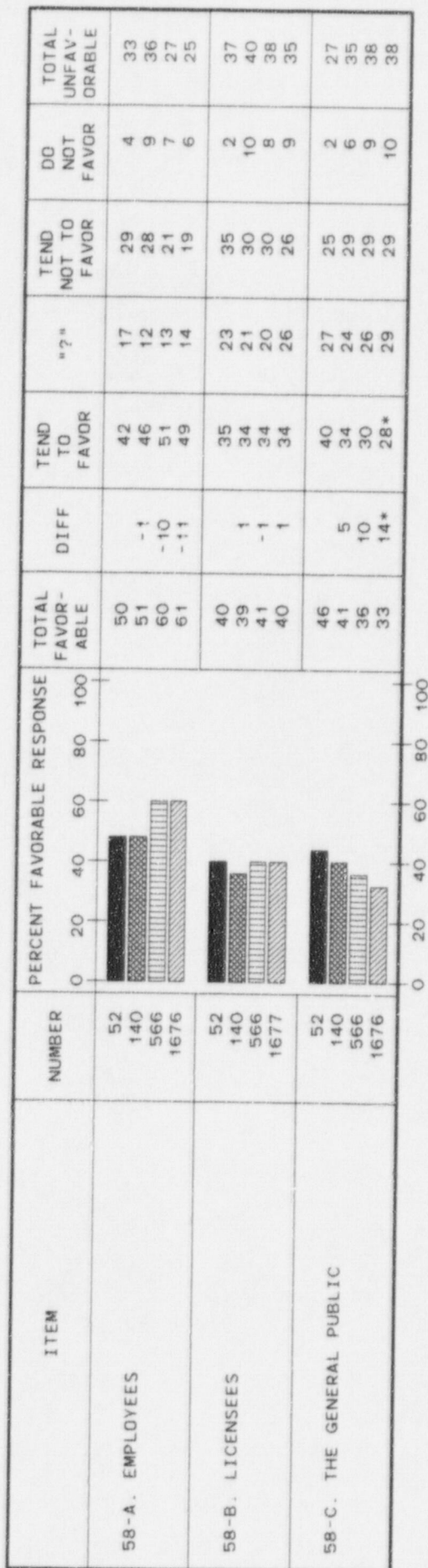
DIV OF REACTOR PROJECTS (REG III)
REGION III
REGIONS OVERALL
NRC OVERALL 1998

Q 52
O 140
A 572
X 1696

CATEGORY 13: NRC IMAGE



58. THE NRC IS HIGHLY REGARDED BY THE FOLLOWING STAKEHOLDERS:



*A STATISTICALLY SIGNIFICANT COMPARISON

INR

PAGE 27



ITEM PROFILE

GROUP

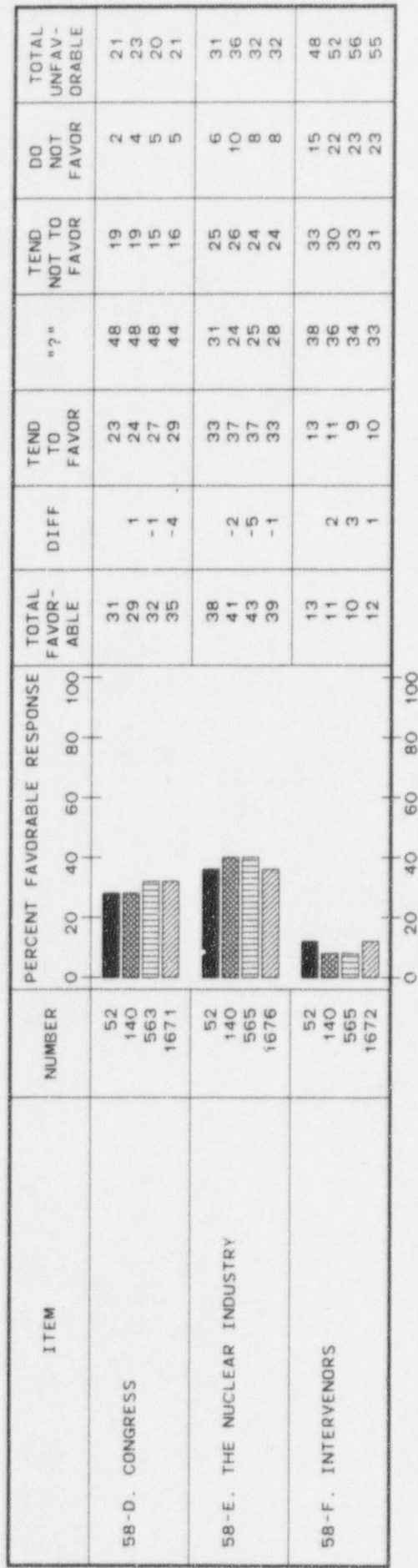
SYMBOL NUMBER

DIV OF REACTOR PROJECTS (REG III)
REGION III
REGIONS OVERALL
NRC OVERALL 1998

Q 52
D 140
A 572
X 1696

CATEGORY 13: NRC IMAGE (CONTINUED)

58. THE NRC IS HIGHLY REGARDED BY THE FOLLOWING STAKEHOLDERS:





OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

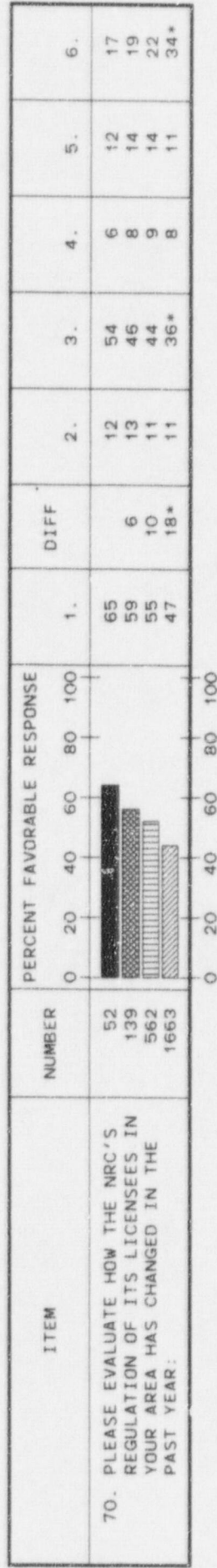
ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 14: ORGANIZATIONAL CHANGE

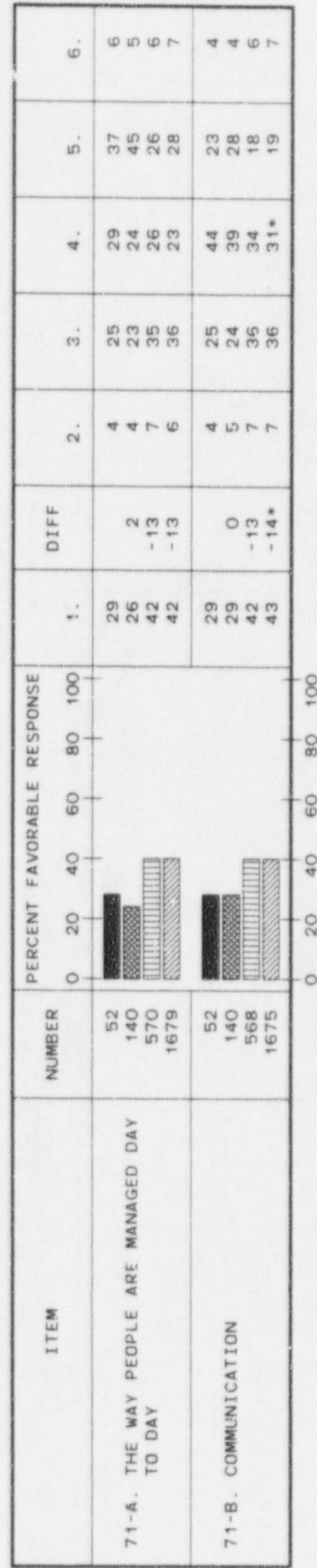
PLEASE REFER TO THE FOLLOWING KEY FOR THE REPORT HEADINGS USED FOR QUESTION 70.

1. CHANGED FOR THE BETTER/STAYED THE SAME, GENERALLY GOOD
2. CHANGED FOR THE BETTER
3. STAYED THE SAME, GENERALLY GOOD
4. STAYED THE SAME, GENERALLY POOR
5. CHANGED FOR THE WORSE
6. NO OPINION



71. IN YOUR EXPERIENCE, PLEASE CONSIDER EACH OF THE FOLLOWING LISTED BELOW FOR THE NRC AND INDICATE HOW YOU THINK THEY HAVE CHANGED IN THE PAST YEAR OR SO:

1. CHANGED FOR THE BETTER/STAYED THE SAME, GENERALLY GOOD
2. CHANGED FOR THE BETTER
3. STAYED THE SAME, GENERALLY GOOD
4. STAYED THE SAME, GENERALLY POOR
5. CHANGED FOR THE WORSE
6. NO OPINION



*A STATISTICALLY SIGNIFICANT COMPARISON





OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 30

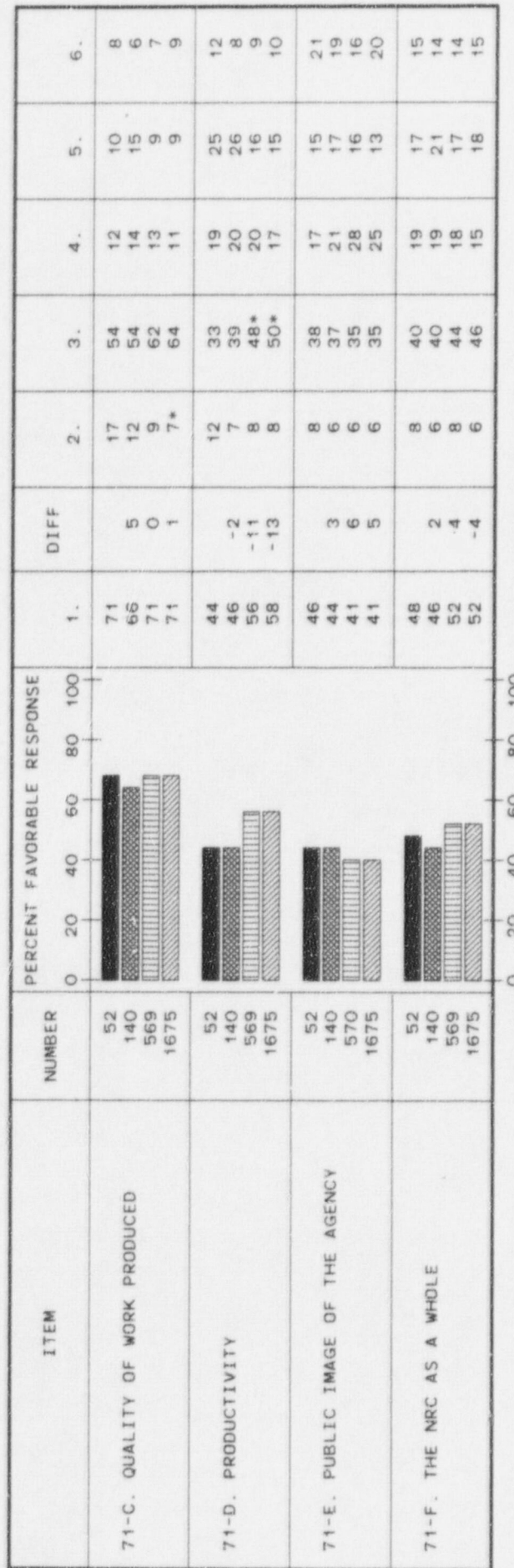
ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 14: ORGANIZATIONAL CHANGE (CONTINUED)

71. IN YOUR EXPERIENCE, PLEASE CONSIDER EACH OF THE FOLLOWING LISTED BELOW FOR THE NRC AND INDICATE HOW YOU THINK THEY HAVE CHANGED IN THE PAST YEAR OR SO:

1. CHANGED FOR THE BETTER/STAYED THE SAME, GENERALLY GOOD
2. CHANGED FOR THE BETTER
3. STAYED THE SAME, GENERALLY GOOD
4. STAYED THE SAME, GENERALLY POOR
5. CHANGED FOR THE WORSE
6. NO OPINION



*A STATISTICALLY SIGNIFICANT COMPARISON

INIR

PAGE 30



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 31

ITEM PROFILE

GROUP

SYMBOL NUMBER

DIV OF REACTOR PROJECTS (REG III)
REGION III
REGIONS OVERALL
NRC OVERALL 1998

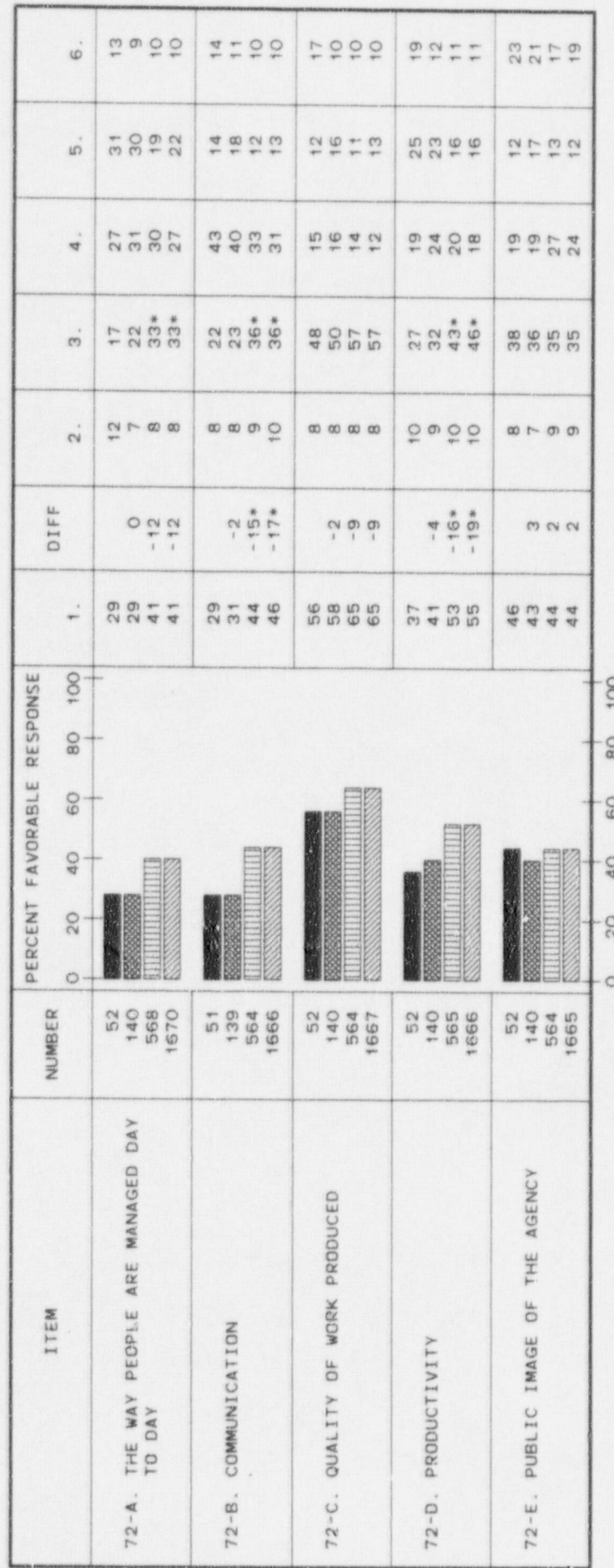
Q
O
A
X

52
140
572
1696

CATEGORY 14: ORGANIZATIONAL CHANGE (CONTINUED)

72. LOOKING AHEAD TO THE NEXT YEAR OR SO, PLEASE INDICATE HOW YOU THINK THE FOLLOWING WILL CHANGE FOR THE NRC:

1. CHANGE FOR THE BETTER/STAY THE SAME, GENERALLY GOOD
2. CHANGE FOR THE BETTER
3. STAY THE SAME, GENERALLY GOOD
4. STAY THE SAME, GENERALLY POOR
5. CHANGE FOR THE WORSE
6. NO OPINION



*A STATISTICALLY SIGNIFICANT COMPARISON

NR

PAGE 31



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III) REGION III REGIONS OVERALL NRC OVERALL 1998	Q	52
	O	140
	A	572
	X	1696

CATEGORY 14: ORGANIZATIONAL CHANGE (CONTINUED)

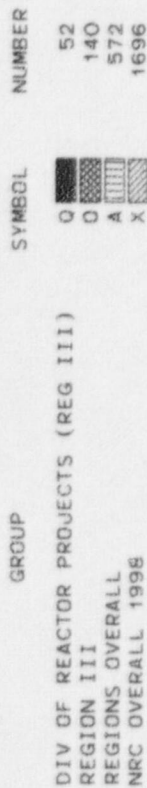
ITEM	NUMBER	CHANGE FOR THE BETTER	STAY THE SAME	CHANGE FOR THE WORSE	NO OPINION
73. LOOKING AHEAD TO THE NEXT YEAR OR SO, I THINK THE NRC AS A WHOLE WILL:	52	Q	Q	Q	Q
	140	O	O	O	O
	563	A	A	A	A
	1662	X	X	X	X



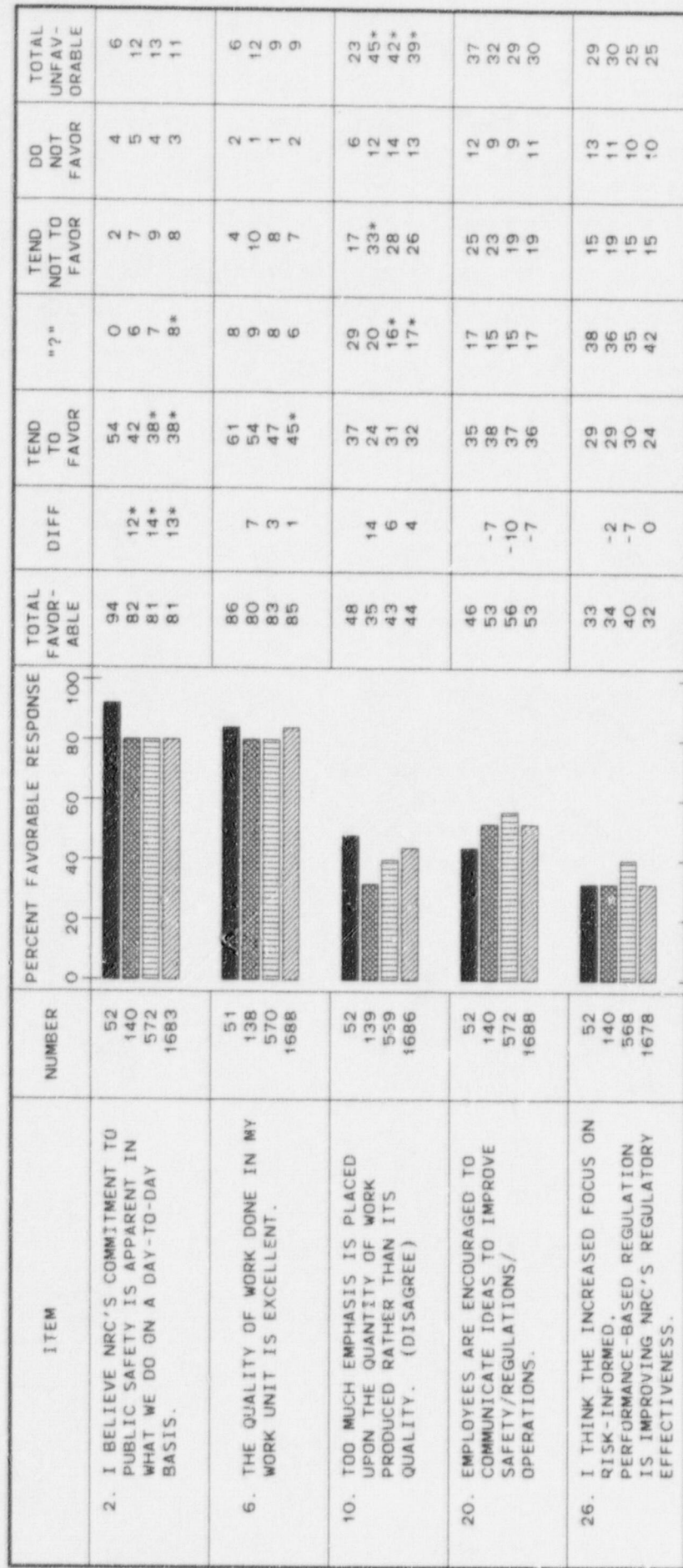


OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

ITEM PROFILE



CATEGORY 15: NRC SAFETY COMMITMENT



*A STATISTICALLY SIGNIFICANT COMPARISON

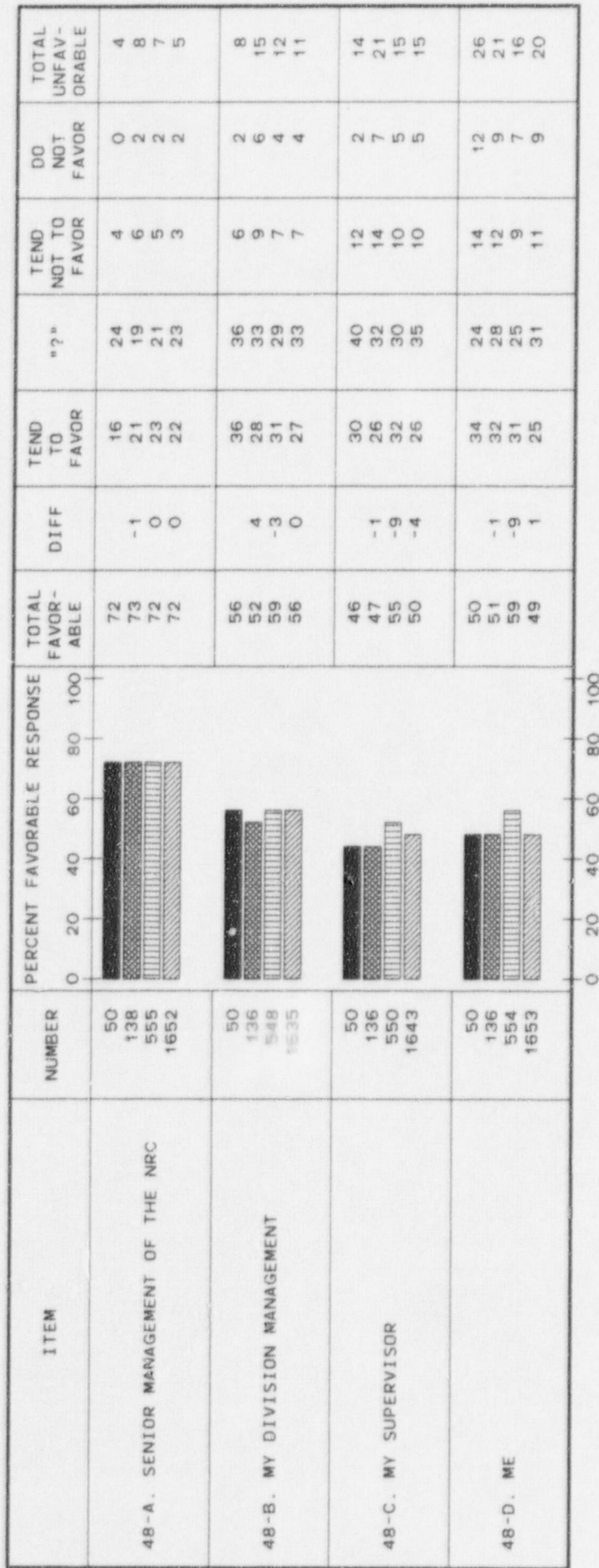


ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
	D	140
	A	572
	X	1696
REGIONS OVERALL		
NRC OVERALL 1998		

CATEGORY 15: NRC SAFETY COMMITMENT (CONTINUED)

48. THE MOVE TO RISK-INFORMED, PERFORMANCE-BASED REGULATION IS CONSIDERED AN IMPORTANT PRIORITY BY:





OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 35

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 15: NRC SAFETY COMMITMENT (CONTINUED)

50. REGARDING THE DIFFERING PROFESSIONAL OPINION/DIFFERING PROFESSIONAL VIEW PROCESS:

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
50-A. I AM SATISFIED WITH IT	52	35	17	-5	10	48	8	17	17
	140	39	24	-6	11	40	10	21	21
	566	40	23	-4	9	40	10	20	20
	1672	39	22	-4	9	43	10	19	19
50-B. IT FUNCTIONS PROPERLY	51	22	14	-2	14	53	12	25	25
	139	24	14	-8	14	48	14	28	28
	564	29	17	-9	12	48	12	23	23
	1667	31	19	-9	10	49	11	21	21

56. PEOPLE IN MY WORK UNIT:

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
56-A. ARE ENCOURAGED TO COME UP WITH INNOVATIVE SOLUTIONS TO WORK-RELATED PROBLEMS	52	46	33	-2	25	17	12	37	37
	140	48	34	-3	26	13	13	39	39
	568	50	33	-8	25	14	12	37	37
	1684	54	35	-8	20	12	13	33	33
56-B. CONTINUALLY TRY TO IMPROVE OUR PERFORMANCE	52	77	50	10	6	13	4	10	10
	140	67	44	7	16	11	6	22*	22*
	567	70	46	9	13	10	7	20	20
	1678	68	45	9	13	11	8	21*	21*

*A STATISTICALLY SIGNIFICANT COMPARISON

INSR

PAGE 35



OFFICE OF THE INSPECTOR GENERAL - U. S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

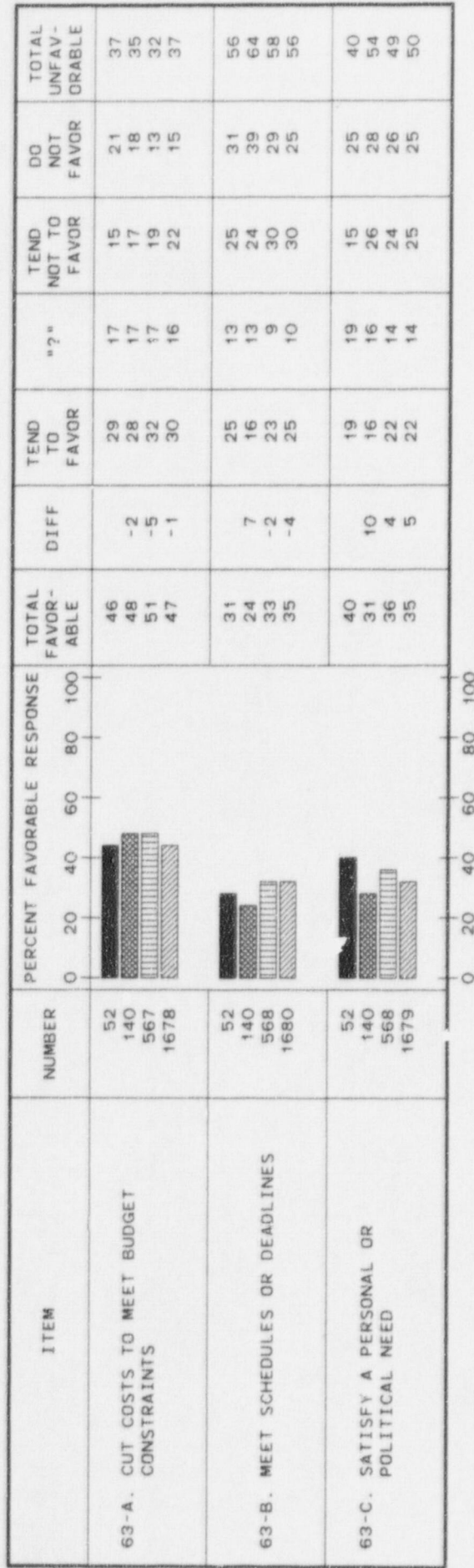
PAGE 36

ITEM PROFILE

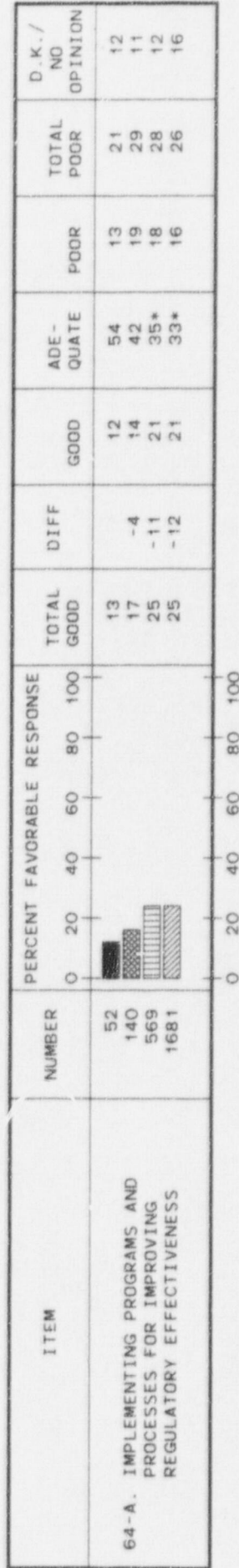
GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	D	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 15: NRC SAFETY COMMITMENT (CONTINUED)

63. WE TOO OFTEN SACRIFICE THE QUALITY OF OUR WORK IN ORDER TO: (DISAGREE)



64. PLEASE INDICATE HOW GOOD A JOB YOU THINK NRC SENIOR MANAGEMENT IS DOING IN THE FOLLOWING AREAS:



*A STATISTICALLY SIGNIFICANT COMPARISON

DNR

PAGE 36



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION
- NRC 98: REG III: DIVISION OF REACTOR PROJECTS REPORT

PAGE 37

ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	Q	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 15: NRC SAFETY COMMITMENT (CONTINUED)

64. PLEASE INDICATE HOW GOOD A JOB YOU THINK NRC SENIOR MANAGEMENT IS DOING IN THE FOLLOWING AREAS:

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL GOOD	DIFF	GOOD	ADE- QUATE	POOR	TOTAL POOR	D.K./ NO OPINION
64-B. PROVIDING THE TOOLS AND RESOURCES REQUIRED FOR IMPROVING REGULATORY EFFECTIVENESS	52 140 569 1678		12 16 22 24	-4 -10 -12*	12 14 18 20	44 38 34 32	23 24 24 20	31 34 34 29	13 13 10 15
64-C. INVESTING IN TRAINING TO IMPROVE REGULATORY EFFECTIVENESS	52 139 569 1681		27 23 28 29	4 -1 -2	27 18 21 22	37 28 29 28	25 27 22 18	31 42 36 30	6 7 8 13
64-D. EFFECTIVELY USING EMPLOYEE INPUT TO IMPROVE REGULATORY EFFECTIVENESS	52 140 570 1678		12 11 14 15	1 -2 -4	12 9 11 12	33 26 26 26	29 29 28 23	46 54 48 42	10 9 12 17
64-E. COMMUNICATING OUR REGULATORY PHILOSOPHY AND OBJECTIVES	52 140 569 1677		13 20 28 27	-7 -14* -14*	12 15 22 22	50 41 35* 31*	27 22 20 19	31 32 28 29	6 7 8 12
64-F. LEADING BY EXAMPLE IN THE AREA OF REGULATORY EFFECTIVENESS	52 140 570 1680		13 13 21 20	1 -8 -7	8 8 16 16	38 28 26 26*	23 24 21 18	37 46 39 35	12 14 14 18

*A STATISTICALLY SIGNIFICANT COMPARISON

INR

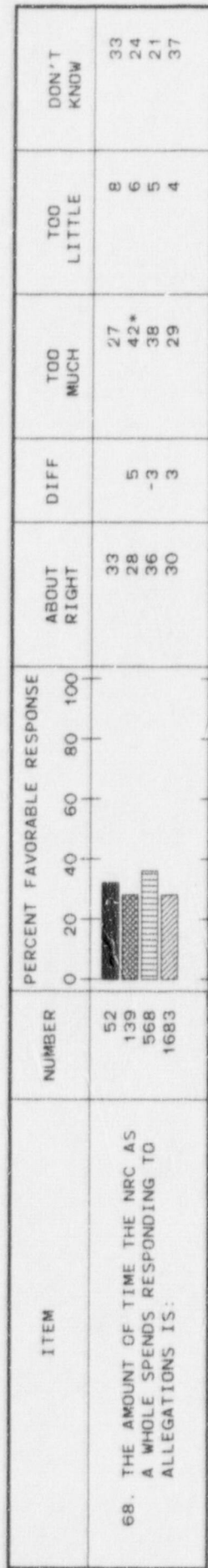
PAGE 37



ITEM PROFILE

GROUP	SYMBOL	NUMBER
DIV OF REACTOR PROJECTS (REG III)	Q	52
REGION III	O	140
REGIONS OVERALL	A	572
NRC OVERALL 1998	X	1696

CATEGORY 15: NRC SAFETY COMMITMENT (CONTINUED)



*A STATISTICALLY SIGNIFICANT COMPARISON

INR

