



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION

NRC SAFETY CULTURE AND CLIMATE SURVEY 1998

NRC 98: OI/OE REPORT

VOLUME 11

DATA COLLECTED FIRST QUARTER 1998

INTERNATIONAL SURVEY RESEARCH
CHICAGO LONDON TOKYO



9807060107 980625
PDR DRG NRCIG
PDR





INTERNATIONAL SURVEY RESEARCH
READING SURVEY DATA REPORTS

THE FIRST PAGES OF EACH DATA REPORT SUMMARIZE FAVORABLE RESPONSES TO ENTIRE CATEGORIES OF ITEMS. THESE CATEGORY SCORES ARE AVERAGES OF THE RESPONSES TO A NUMBER OF ITEMS ABOUT ASPECTS OF THE WORKING ENVIRONMENT SUCH AS COMMUNICATION OR SUPERVISION. THE CATEGORY AVERAGES GIVE A "BIRD'S EYE" VIEW OF THE HIGHER AND LOWER-SCORING AREAS IN THE SURVEY.

SOME DATA REPORTS ARE INTERNAL, E.G., A DEPARTMENT IS COMPARED TO THE COMPANY AS A WHOLE; OTHER DATA REPORTS USE EXTERNAL COMPARISONS SUCH AS OUTSIDE NORMS OR PRIOR YEAR COMPARISONS. BECAUSE SOME OF THE ITEMS INCLUDED IN THE QUESTIONNAIRE WERE DESIGNED SPECIFICALLY FOR YOUR COMPANY, THEY HAVE NO NORM COMPARISONS. LIKEWISE, IF ANY ITEMS IN THE CURRENT SURVEY WERE NOT ASKED IN A PRIOR SURVEY, THERE CAN BE NO COMPARISON FOR THOSE ITEMS.

THE CATEGORY AVERAGES ARE AVERAGES OF ONLY ITEMS THAT HAVE COMPARISON DATA. FOR EXAMPLE, IF THE COMMUNICATION CATEGORY HAS 8 ITEMS BUT ONLY 5 OF THESE ITEMS HAVE NORMS, ONLY 5 ITEMS WOULD BE AVERAGED IN A DATA REPORT COMPARING YOUR COMPANY TO A NORM. IN OTHER REPORT VOLUMES THAT CONTAIN INTERNAL COMPARISONS AMONG GROUPS WITHIN YOUR COMPANY, THE CATEGORY AVERAGES MAY DIFFER BECAUSE ALL ITEMS IN A CATEGORY CAN BE AVERAGED.

WHEN AN * APPEARS BY ANY NUMBER IN THE DATA REPORT, IT INDICATES THAT THERE IS A STATISTICALLY SIGNIFICANT DIFFERENCE BETWEEN A PARTICULAR GROUP'S RESPONSE AND THAT

OF A COMPARISON GROUP. THE STATISTICAL TEST THAT PRODUCES THE * INDICATES THAT THERE ARE ONLY FIVE CHANCES IN A HUNDRED THAT A DIFFERENCE THAT GREAT COULD OCCUR BY CHANCE.

FOLLOWING THE CATEGORY AVERAGES, EACH CATEGORY IS REPORTED ITEM BY ITEM. MOST ITEMS IN THE SURVEY ARE WORDED IN A POSITIVE MANNER, E.G., "MORALE IN MY GROUP IS HIGH." A CERTAIN PERCENTAGE OF QUESTIONNAIRE ITEMS WILL BE WORDED NEGATIVELY, E.G., "I AM OFTEN BOTHERED BY EXCESSIVE PRESSURE ON MY JOB." IN ALL DATA REPORTS, ISR GRAPHS THE FAVORABLE RESPONSE TO ITEMS, REGARDLESS OF THE ITEM WORDING. TO REMIND THE READER OF THIS PRACTICE, THOSE ITEMS THAT HAVE A FAVORABLE RESPONSE OF "DISAGREE" WILL INDICATE THAT FACT IMMEDIATELY AFTER THE ITEM. IN EVERY CASE, THE HIGHER THE SCORE IN THE "TOTAL FAVORABLE" COLUMN IS, THE BETTER IT IS.

THE ITEM-LEVEL REPORTS SHOW RESPONSES IN DETAIL. WHEN YOU REVIEW YOUR ITEM DATA, EACH OF THE DETAILED RESPONSES SHOWN MAY HAVE VALUE. FOR INSTANCE, OCCASIONALLY A QUESTION WILL NOT BE APPLICABLE TO A PARTICULAR GROUP OR THEY DID NOT UNDERSTAND THE QUESTION. A HIGH "?" RESPONSE CAN DEPRESS THE TOTAL FAVORABLE COLUMN AND MAKE A GROUP APPEAR TO BE RESPONDING UNFAVORABLY WHEN THEY SIMPLY DID NOT ANSWER THE ITEM ONE WAY OR ANOTHER.

ON THE FOLLOWING PAGE, AN ITEM-LEVEL REPORT IS ILLUSTRATED.

ISR



THE FOLLOWING ILLUSTRATION SHOWS HOW TO READ EACH COLUMN IN THE ITEM PROFILE.

COLUMN 1 CONSISTS OF A STATEMENT OF EACH ITEM IN THE CATEGORY.

COLUMN 2 INDICATES THE EXACT NUMBER OF RESPONDENTS TO EACH ITEM.

COLUMN 3 IS A GRAPHIC REPRESENTATION OF THE "TOTAL FAVORABLE" RESPONSE TO EACH ITEM (% THAT "TENDED TO FAVOR" AND WERE ABSOLUTELY FAVORABLE).

COLUMN 4 SHOWS THE EXACT PERCENTAGE OF THE "TOTAL FAVORABLE" RESPONSE.

COLUMN 5 REPORTS THE DIFFERENCE BETWEEN THE GROUPS' PERCENTAGES OF FAVORABLE RESPONSE.

COLUMNS 6, 7, 8, AND 9 REPORT THE PERCENTAGE OF RESPONDENTS SELECTING EACH RESPONSE. THE ABSOLUTELY FAVORABLE RESPONSE IS OMITTED, BUT IT MAY BE DERIVED BY SUBTRACTING THE PERCENTAGE OF "TEND TO FAVOR" FROM THE "TOTAL FAVORABLE".

COLUMN 10 REPORTS THE "TOTAL UNFAVORABLE" RESPONSE -- THE SUM OF THOSE WHO "TENDED NOT TO FAVOR" AND "DID NOT FAVOR".

OCCASIONALLY, THE DIFFERENCE COLUMN WILL REPORT A SCORE THAT IS + OR - 1 FROM WHAT ARITHMETIC WOULD INDICATE. THIS DIFFERENCE IS THE RESULT OF ROUNDING.

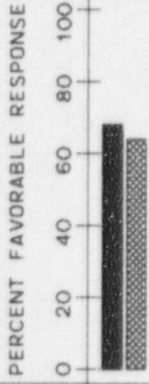
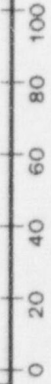
ITEM PROFILE

GROUP

HOURLY OPERATIONS OVERALL CURRENT YEAR
HOURLY OPERATIONS OVERALL PREVIOUS YEAR

SYMBOL NUMBER

C 4156
X 2811

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DG NOT FAVOR	TOTAL UNFAVORABLE
3. I UNDERSTAND HOW MY PERFORMANCE ON THE JOB IS EVALUATED.	4136 2795		68 66	2	32 31	12 12	14 14	6 7	20 21
46. THE COMPANY IS TOO LENIENT WITH EMPLOYEES WHO PERFORM POORLY. (DISAGREE)	4126 2784		46 48	-2	26 25	20 21	18 17	15 14	34 31*
58. MY PERFORMANCE APPRAISALS HAVE BEEN CONDUCTED ON A REGULAR AND TIMELY BASIS.	4125		52		25	13	17	.8	35

INR



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR REGULATORY COMMISSION - NRC 98: 01/OE REPORT

NRC SAFETY CULTURE AND CLIMATE SURVEY 1998

VOLUME 11

TABLE OF CONTENTS

NUMBER	GROUP	PAGE
32	01/OE	1
1072	VS. HEADQUARTERS	
1696	AND NRC OVERALL 1998	

INR

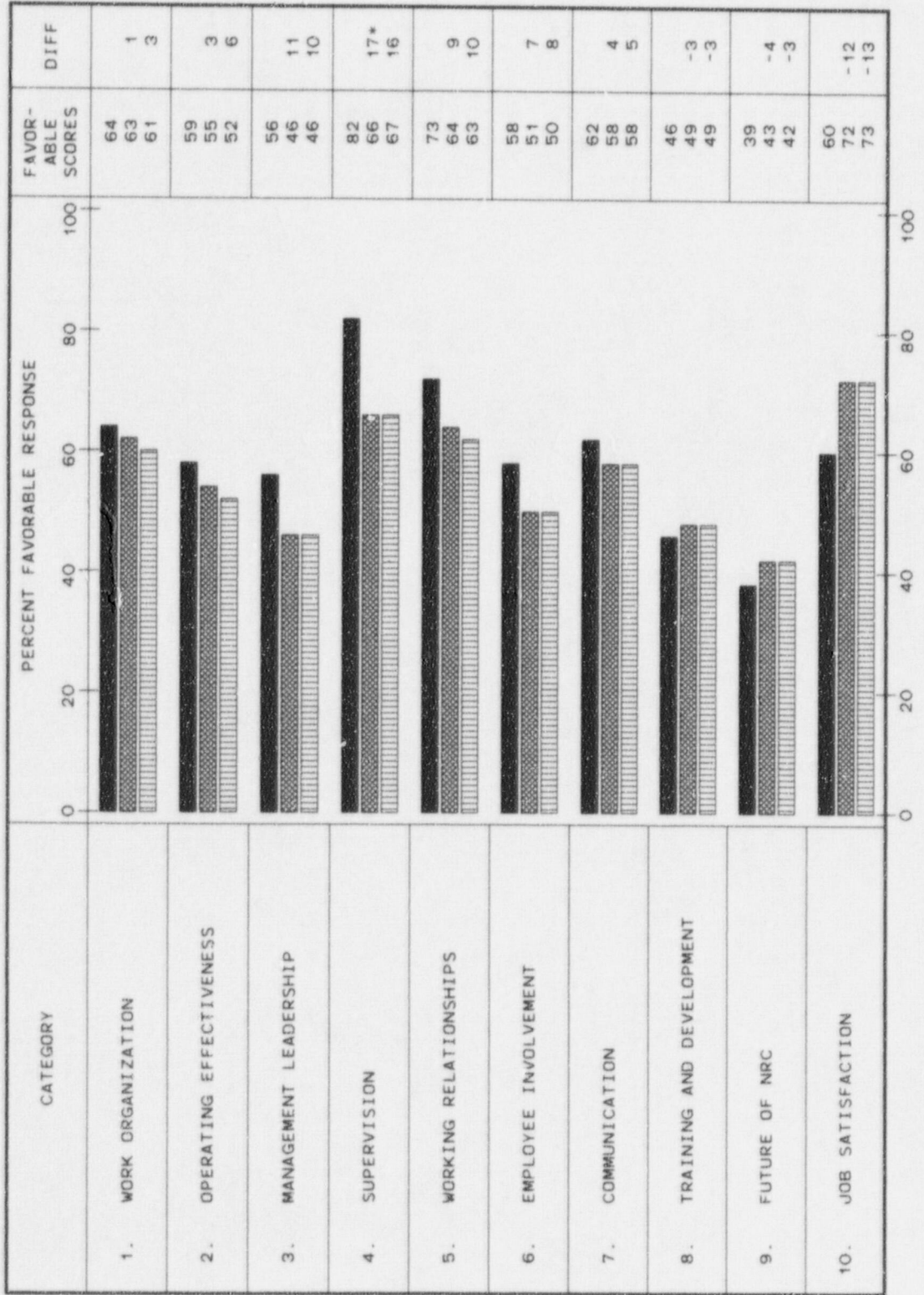




OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: OI/OE REPORT

SUMMARY PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696



*A STATISTICALLY SIGNIFICANT COMPARISON

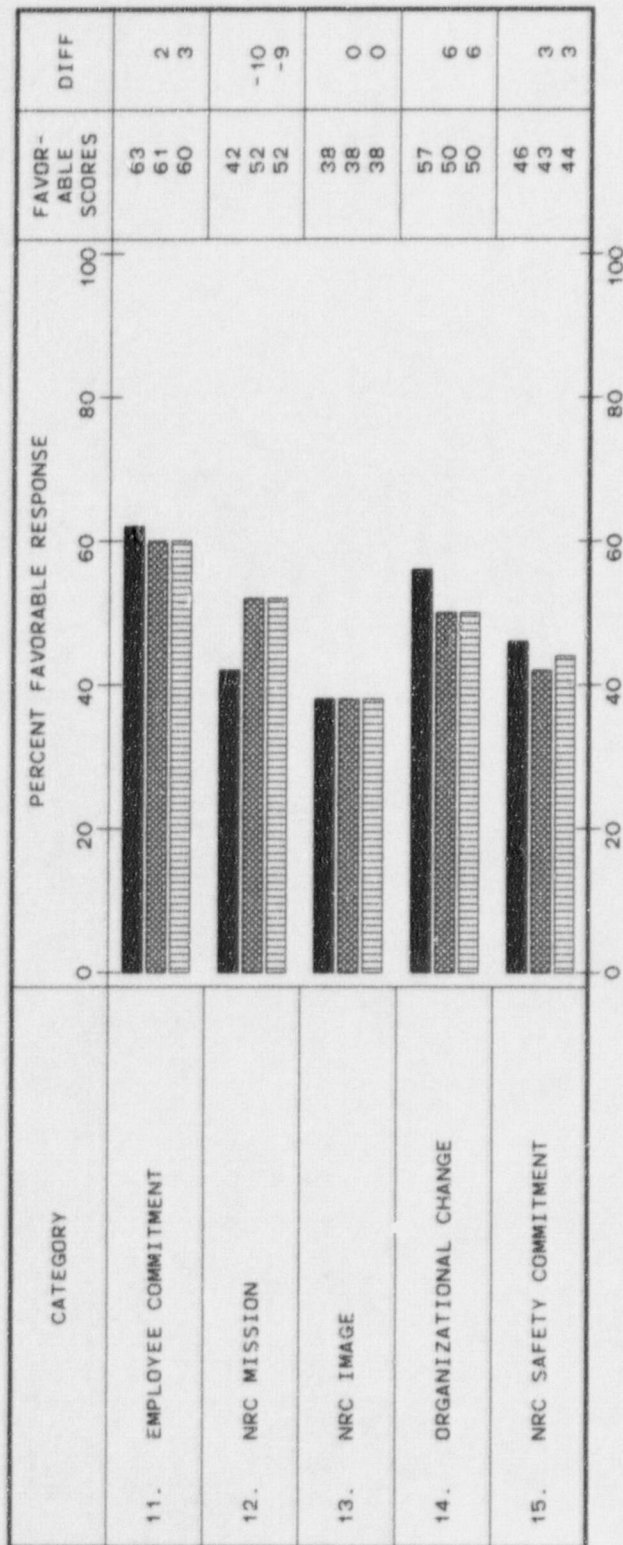


OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: 01/OE REPORT

PAGE 2

SUMMARY PROFILE (CONTINUED)

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696



NRC

PAGE 2

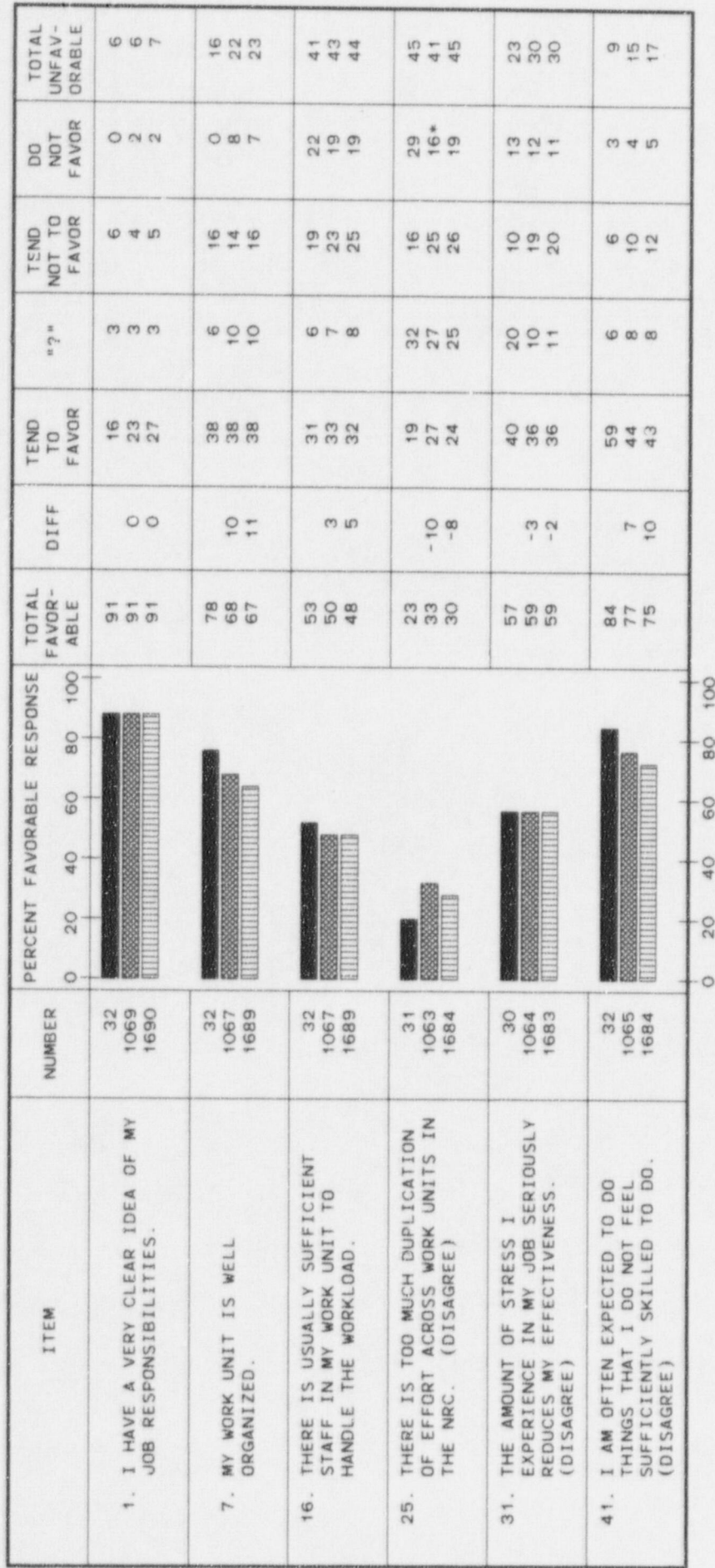


OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: OI/OE REPORT

ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 1: WORK ORGANIZATION



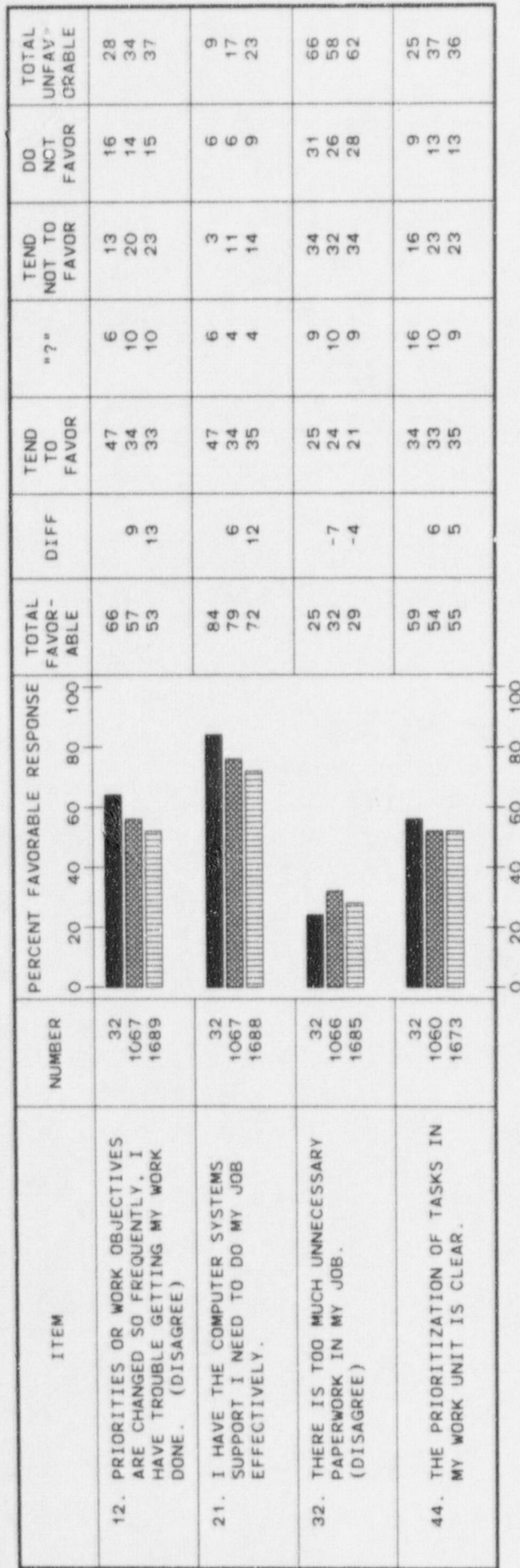
*A STATISTICALLY SIGNIFICANT COMPARISON



ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 2: OPERATING EFFECTIVENESS





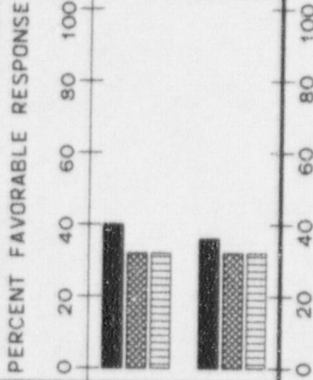
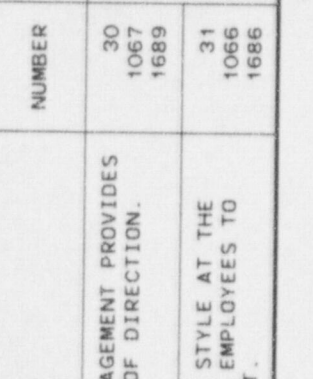
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: OI/OE REPORT

PAGE 5

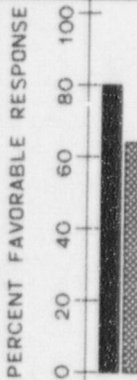
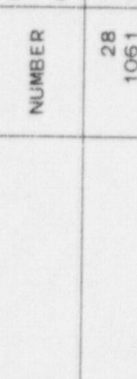
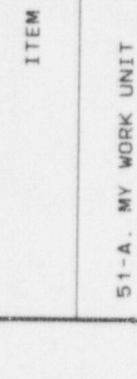
ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 3: MANAGEMENT LEADERSHIP

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
13. NRC SENIOR MANAGEMENT PROVIDES A CLEAR SENSE OF DIRECTION.	30 1067 1689		40 32 33	8 7	37 25 26	23 18 17	23 27 28	13 23 21	37 50 50
33. THE MANAGEMENT STYLE AT THE NRC ENCOURAGES EMPLOYEES TO GIVE THEIR BEST.	31 1066 1686		39 34 33	4 5	29 27 25	19 13 13	32 30 30	10 23 23	42 53 53

51. IN MY JUDGMENT, THE FOLLOWING ARE WELL MANAGED:

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
51-A. MY WORK UNIT	28 1061 1679		82 67 68	15 14	29 34 35	4 6 7	4 15 15	11 12 11	14 26 26
51-B. MY DIVISION	26 1047 1664		65 53 54	12 11	31 33 35	19 15 14	8 19 20	8 12 11	15 31 32
51-C. MY OFFICE/REGION	32 1056 1675		66 51 51	15 14	25 33 34	16 16 15	9 20 21	9 13 13	19 33 34
51-D. THE NRC AS A WHOLE	30 1058 1677		50 45 44	5 6	37 36 36	27 22 21	10 21 22	13 13 13	23 34 35

NR

PAGE 5

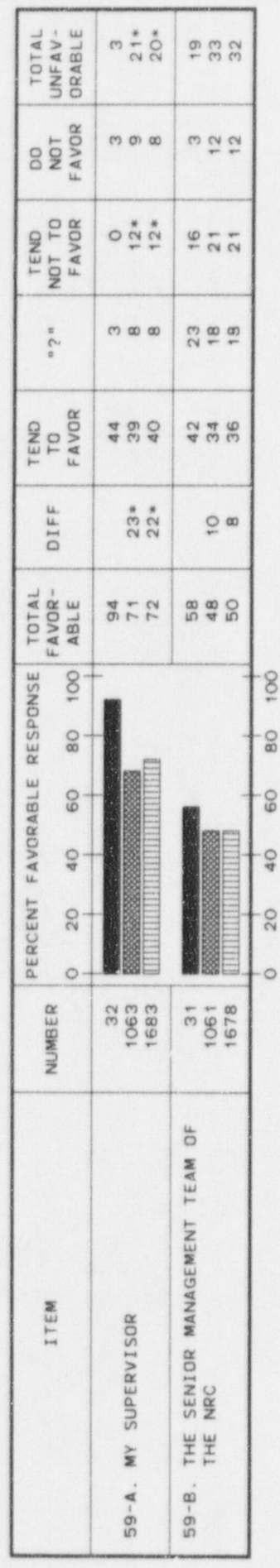


ITEM PROFILE

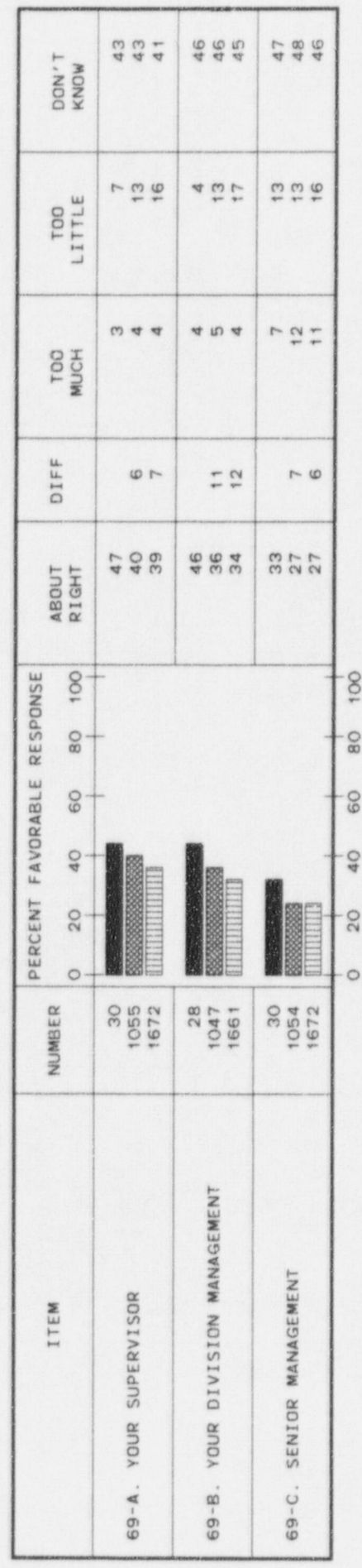
GROUP	SYMBOL	NUMBER
01/OE	H [Solid Bar]	32
HEADQUARTERS	B [Cross-hatched Bar]	1072
NRC OVERALL 1998	A [Vertical Lines Bar]	1696

CATEGORY 3: MANAGEMENT LEADERSHIP (CONTINUED)

59. I HAVE CONFIDENCE IN THE DECISIONS MADE BY:



69. PLEASE RATE THE AMOUNT OF EFFORT THE FOLLOWING LEVELS OF MANAGEMENT ARE MAKING TO IMPLEMENT "RISK-INFORMED METHODOLOGIES" IN YOUR AREA:



*A STATISTICALLY SIGNIFICANT COMPARISON





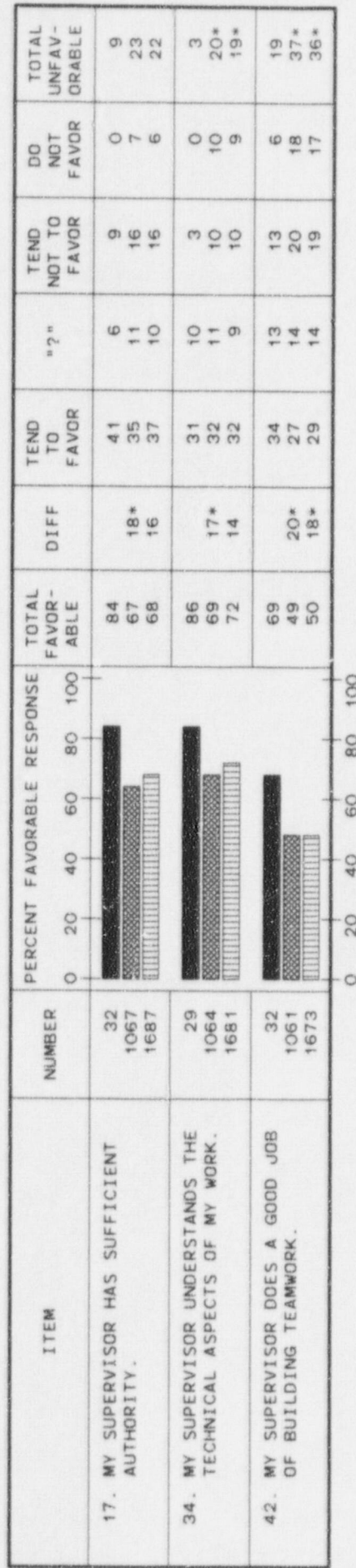
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: 01/OE REPORT

PAGE 7

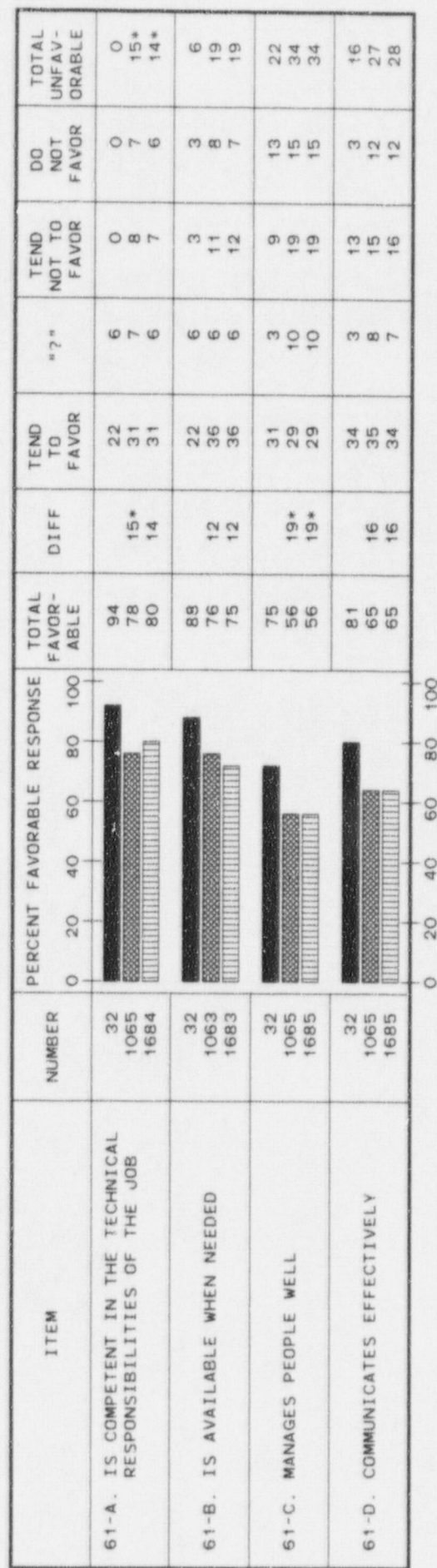
ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 4: SUPERVISION



61. MY SUPERVISOR:



*A STATISTICALLY SIGNIFICANT COMPARISON

INR

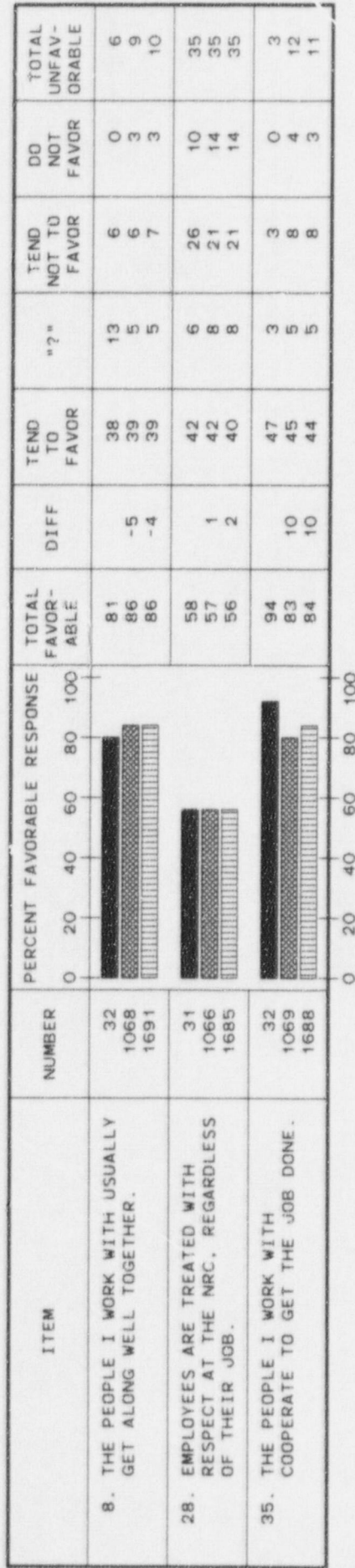
PAGE 7



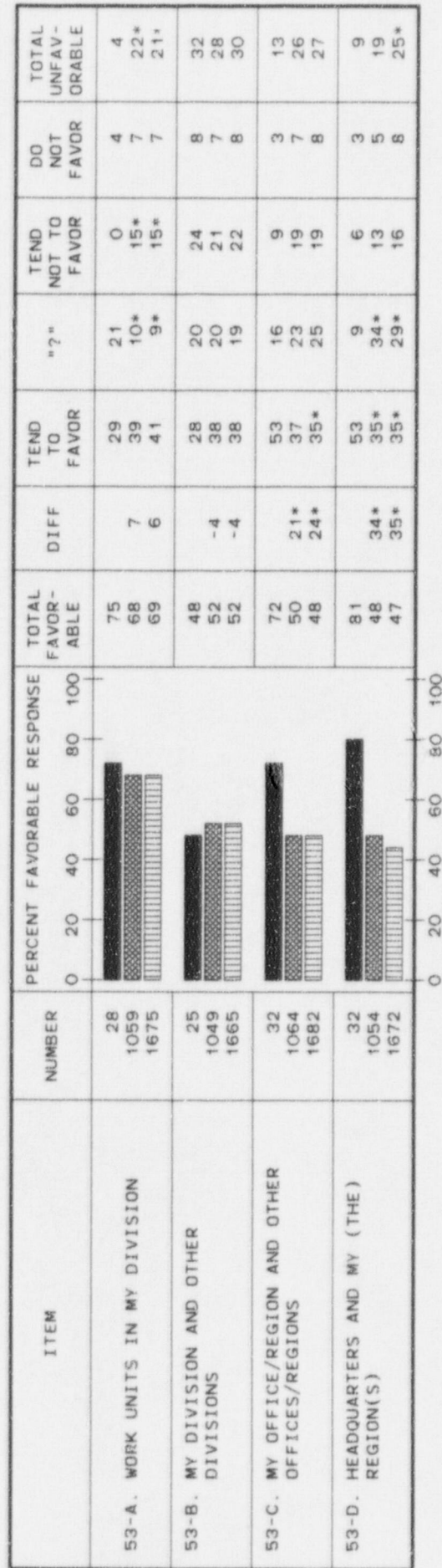
ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 5: WORKING RELATIONSHIPS



53. IN MY EXPERIENCE, THERE IS GOOD COOPERATION BETWEEN:



*A STATISTICALLY SIGNIFICANT COMPARISON

INR



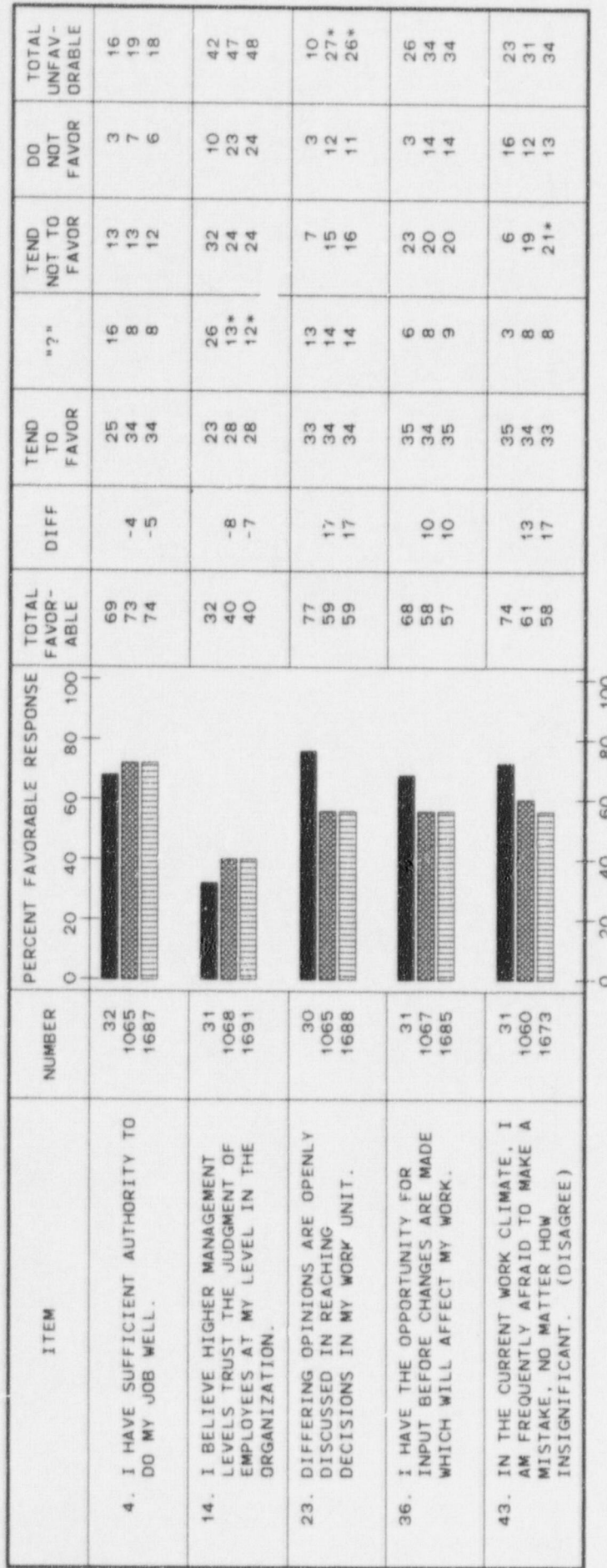
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: OI/OE REPORT

PAGE 9

ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 6: EMPLOYEE INVOLVEMENT



*A STATISTICALLY SIGNIFICANT COMPARISON

INSR

PAGE 9

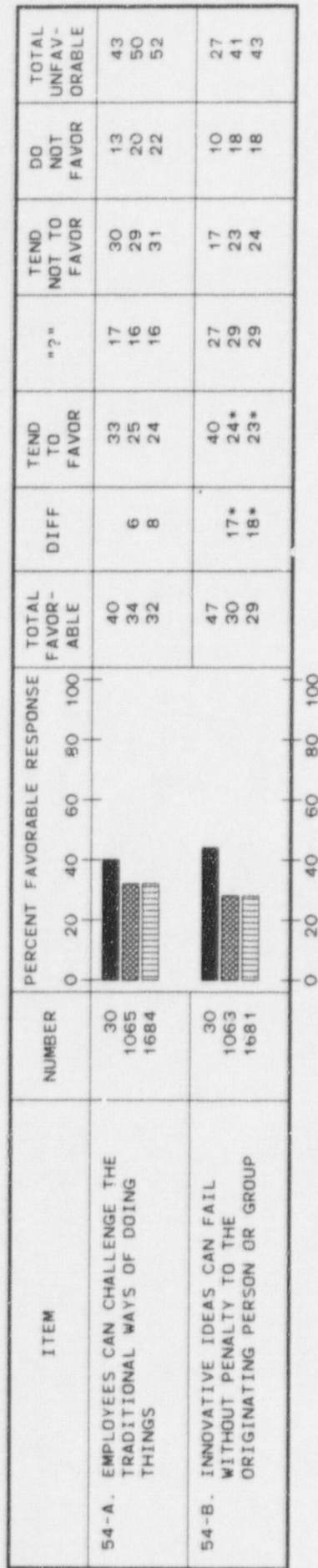


ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 6: EMPLOYEE INVOLVEMENT (CONTINUED)

54. THE NRC HAS ESTABLISHED A CLIMATE WHERE:



*A STATISTICALLY SIGNIFICANT COMPARISON



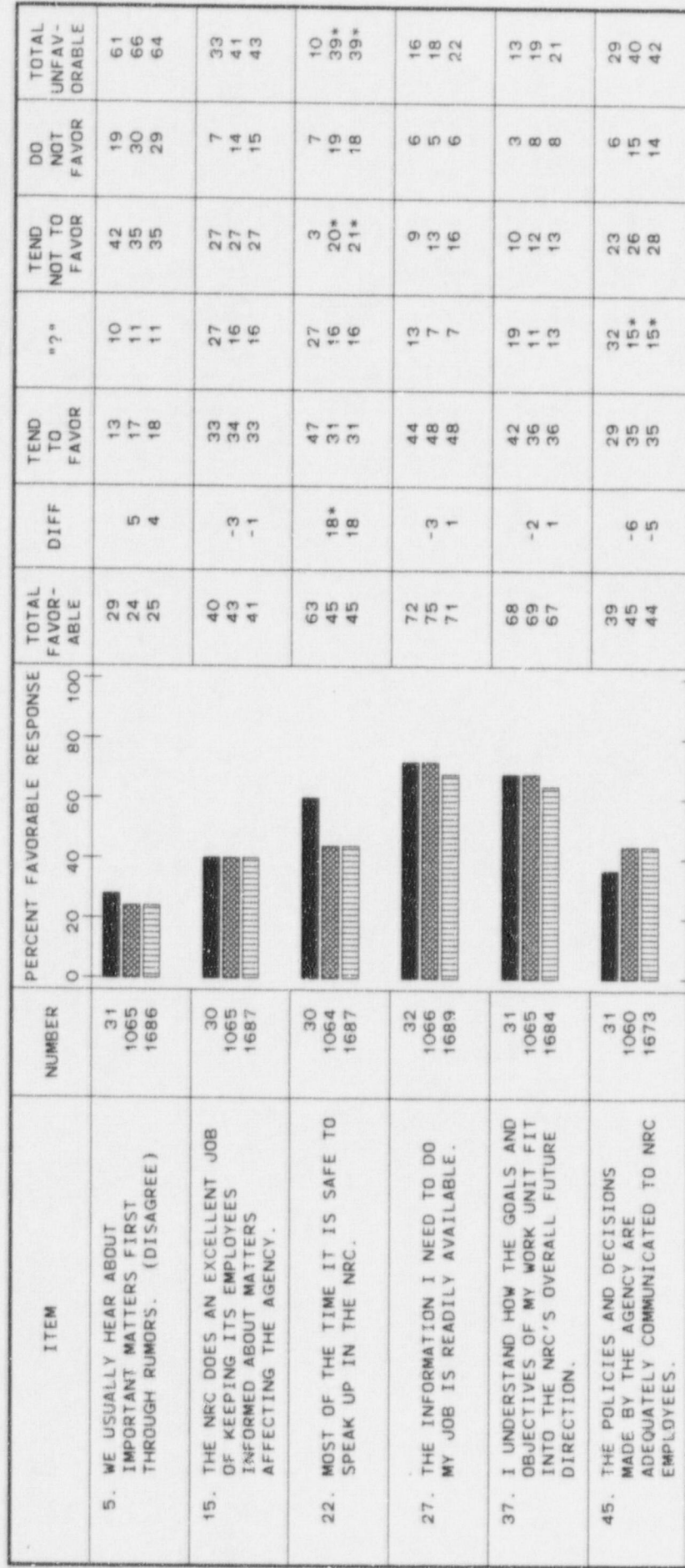
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: OI/OE REPORT

PAGE 11

ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 7: COMMUNICATION



*A STATISTICALLY SIGNIFICANT COMPARISON

INSR

PAGE 11

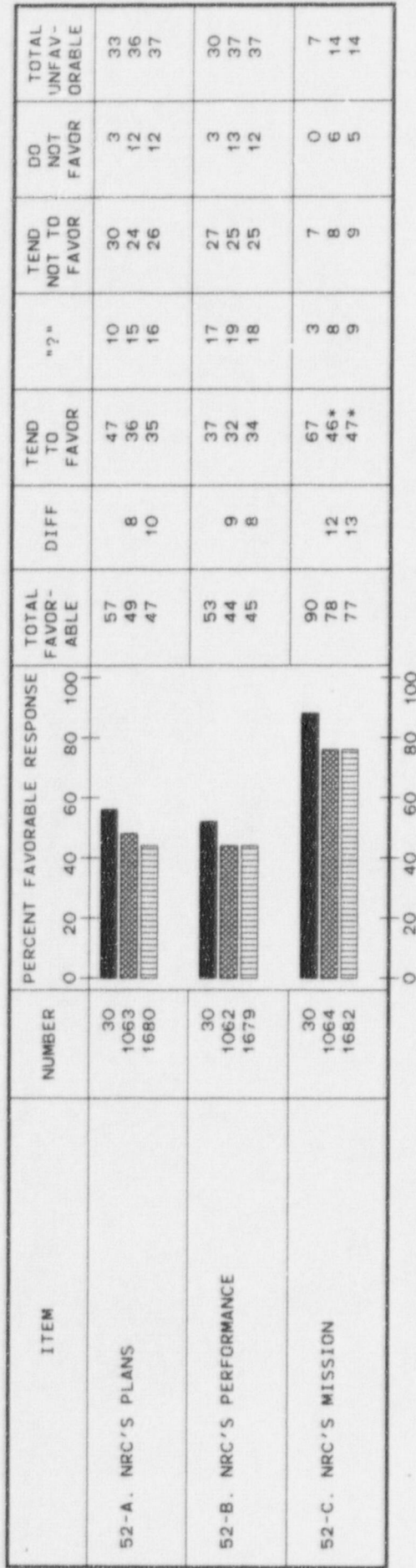


ITEM PROFILE

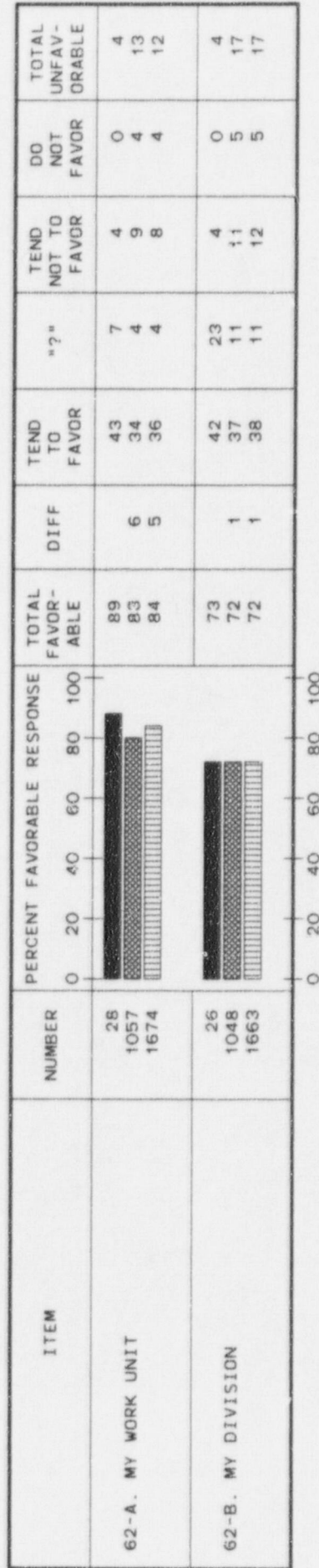
GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 7: COMMUNICATION (CONTINUED)

52. I AM SUFFICIENTLY INFORMED ABOUT:



62. I HAVE A CLEAR UNDERSTANDING OF THE GOALS AND OBJECTIVES OF:



*A STATISTICALLY SIGNIFICANT COMPARISON



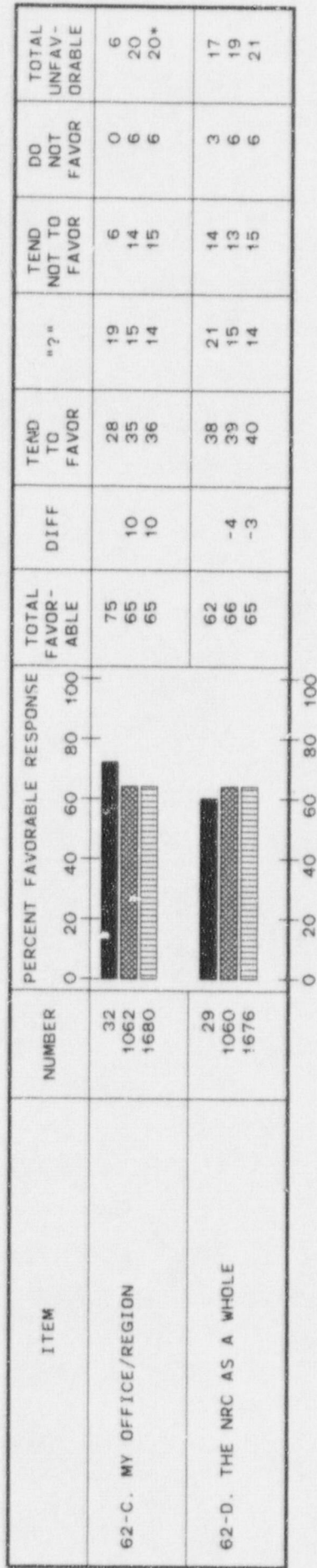
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: 01/OE REPORT

ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 7: COMMUNICATION (CONTINUED)

52. I HAVE A CLEAR UNDERSTANDING OF THE GOALS AND OBJECTIVES OF:



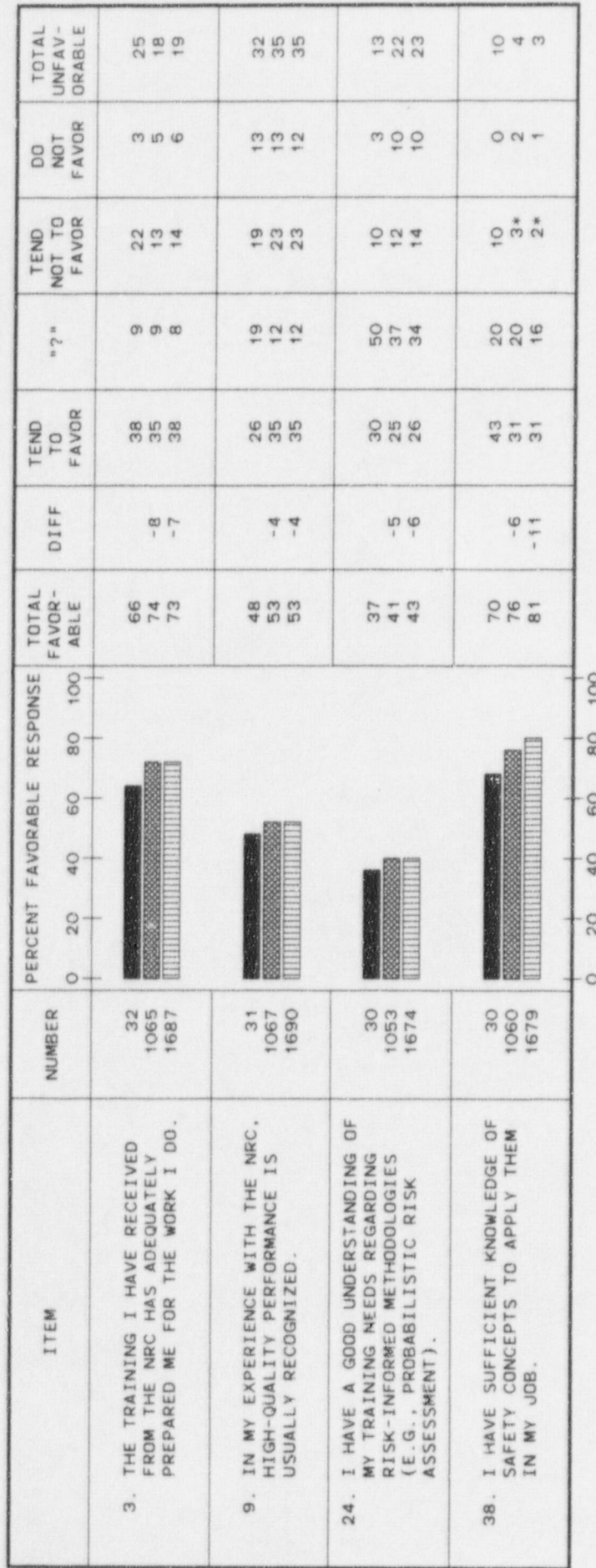
*A STATISTICALLY SIGNIFICANT COMPARISON



ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 8: TRAINING AND DEVELOPMENT



*A STATISTICALLY SIGNIFICANT COMPARISON

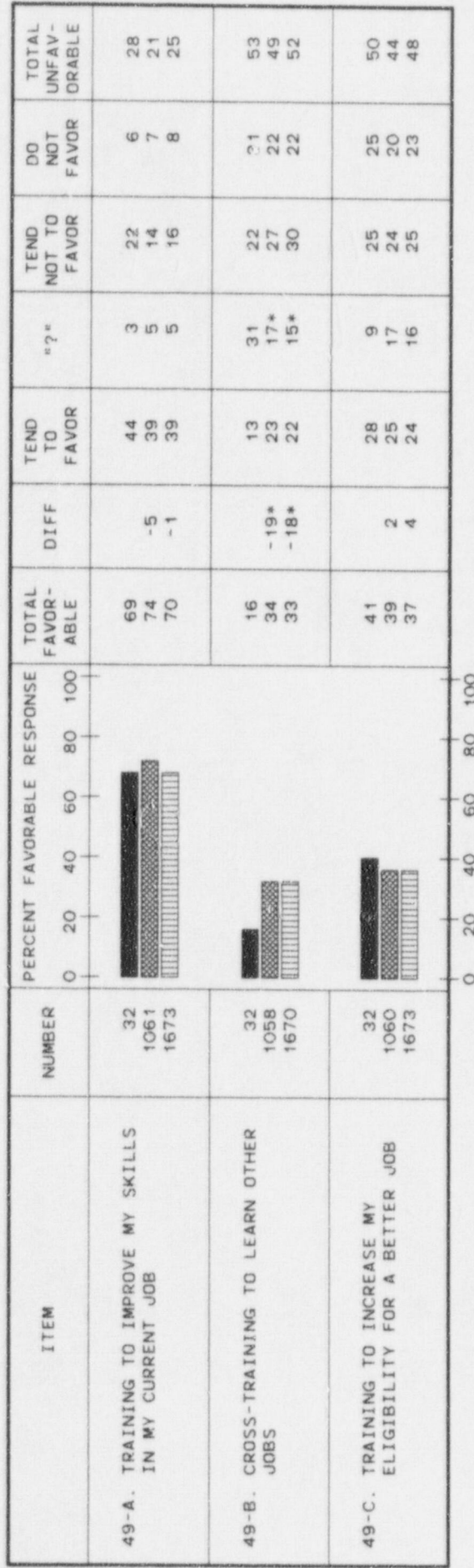


ITEM PROFILE

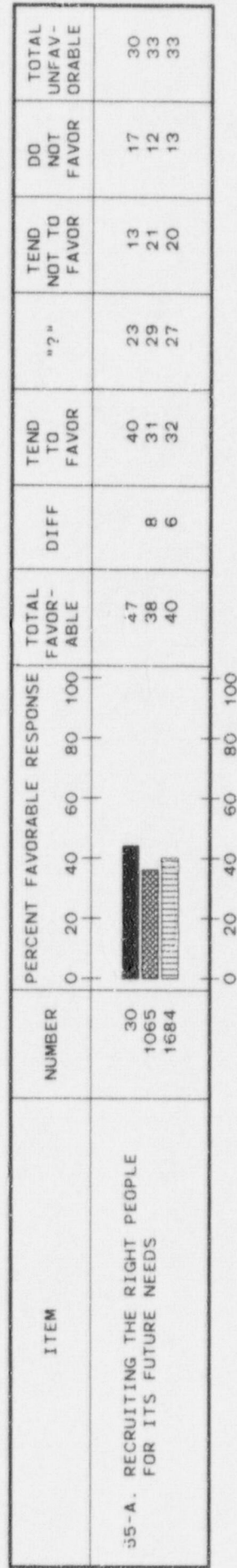
GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 8: TRAINING AND DEVELOPMENT (CONTINUED)

49. THERE ARE SUFFICIENT OPPORTUNITIES FOR ME TO RECEIVE:



55. I THINK THE NRC IS DOING A GOOD JOB OF:



*A STATISTICALLY SIGNIFICANT COMPARISON

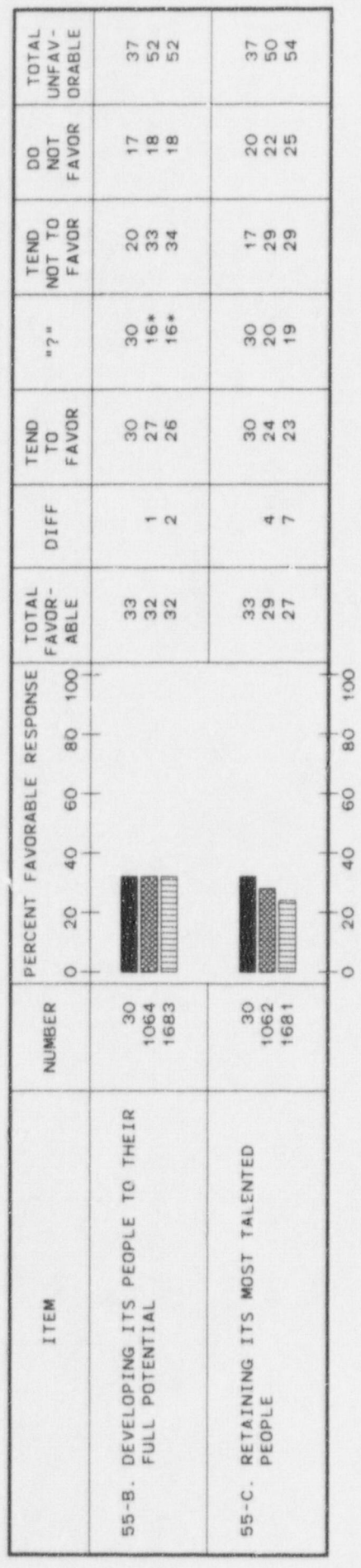


ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY B: TRAINING AND DEVELOPMENT (CONTINUED)

55. I THINK THE NRC IS DOING A GOOD JOB OF:



PLEASE REFER TO THE FOLLOWING KEY FOR THE REPORT HEADINGS USED FOR QUESTION 65.

- 1. CHANGE FOR THE BETTER
- 2. STAY THE SAME, GENERALLY GOOD
- 3. STAY THE SAME, GENERALLY POOR
- 4. CHANGE FOR THE WORSE
- 5. NO OPINION

ITEM	NUMBER	1.	2.	3.	4.	5.
65. IN LIGHT OF NUCLEAR INDUSTRY AND ENVIRONMENTAL TRENDS, OPPORTUNITIES FOR PERSONAL DEVELOPMENT AND GROWTH ARE LIKELY TO:	29 1027 1625	H O B 3 3	H 3 B 21 A 21	H 7 B 18 A 18	H 45 B 48 A 49	H 14 B 10 A 9

*A STATISTICALLY SIGNIFICANT COMPARISON





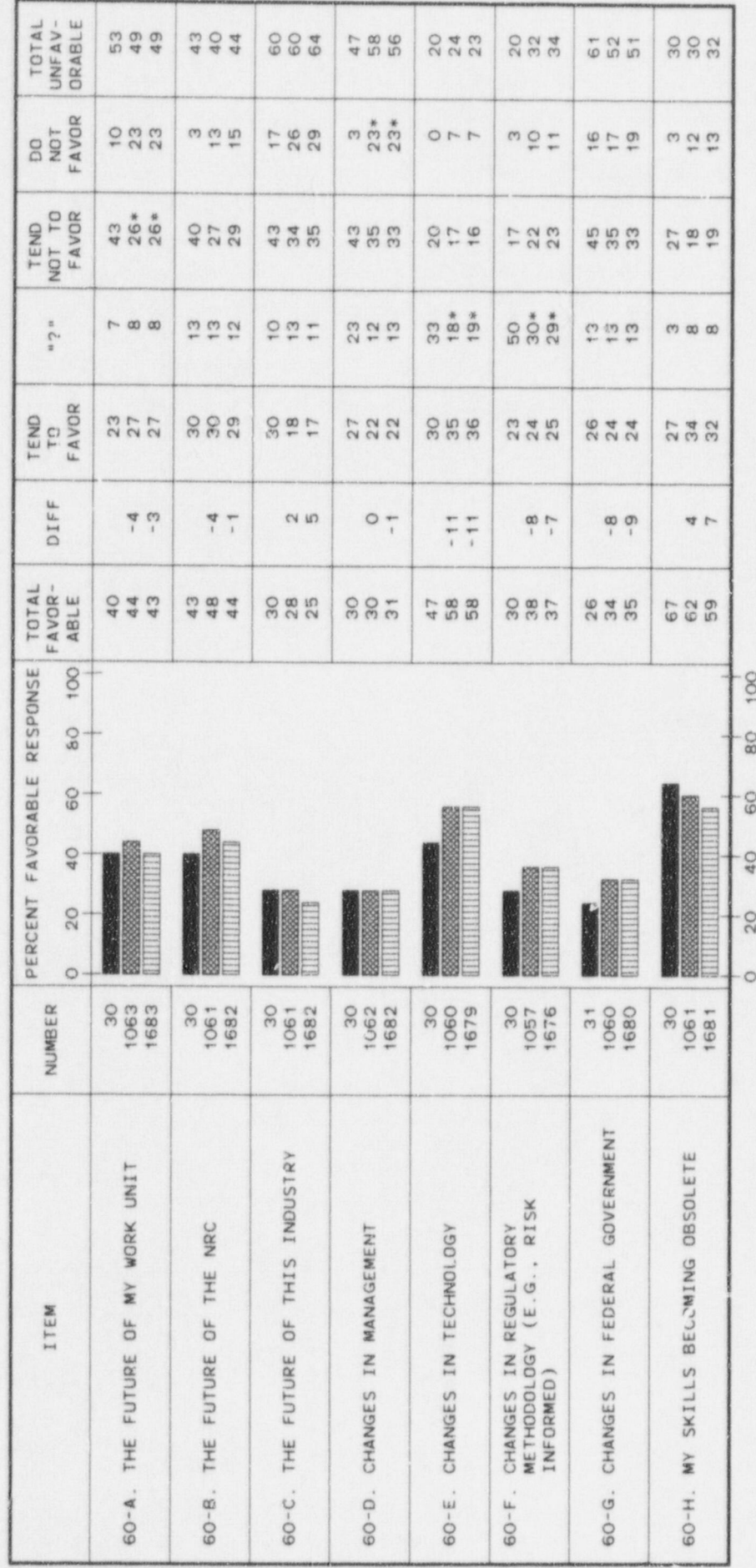
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: 01/OE REPORT

ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 9: FUTURE OF NRC

60. I AM FREQUENTLY CONCERNED ABOUT THE FOLLOWING: (DISAGREE)



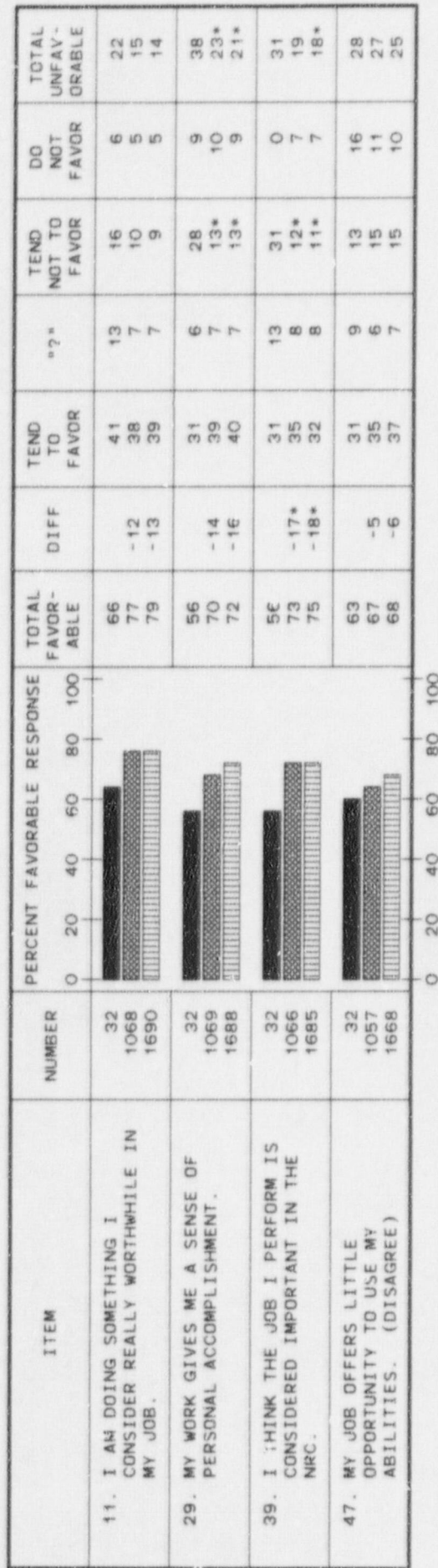
*A STATISTICALLY SIGNIFICANT COMPARISON



ITEM PROFILE

GROUP	SYMBOL	NUMBER
CI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 10: JOB SATISFACTION



*A STATISTICALLY SIGNIFICANT COMPARISON

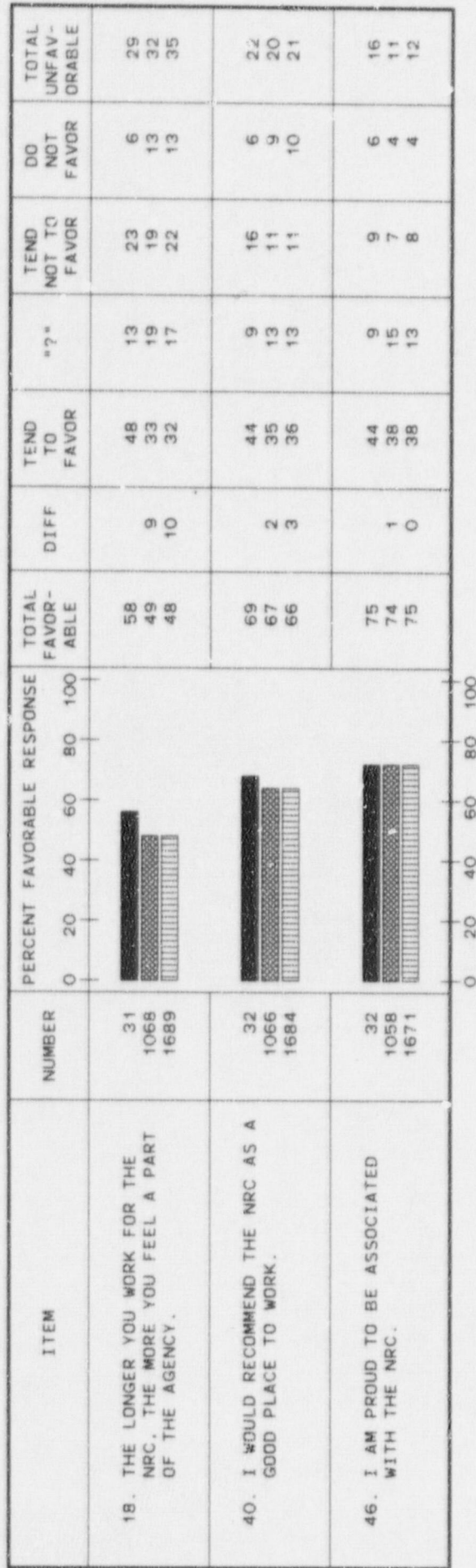


OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: 01/OE REPORT

ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 11: EMPLOYEE COMMITMENT





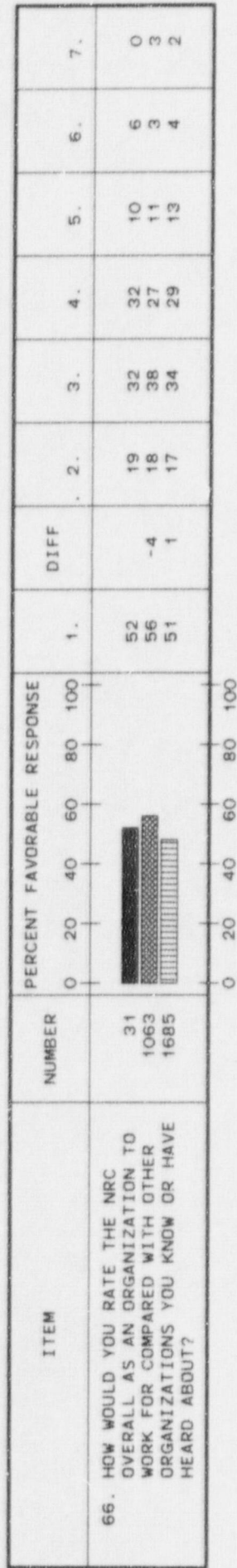
ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 11: EMPLOYEE COMMITMENT (CONTINUED)

PLEASE REFER TO THE FOLLOWING KEY FOR THE REPORT HEADINGS USED FOR QUESTION 66.

1. ONE OF THE BEST/ABOVE AVERAGE
2. ONE OF THE BEST
3. ABOVE AVERAGE
4. ABOUT AVERAGE
5. BELOW AVERAGE
6. ONE OF THE WORST
7. NO OPINION





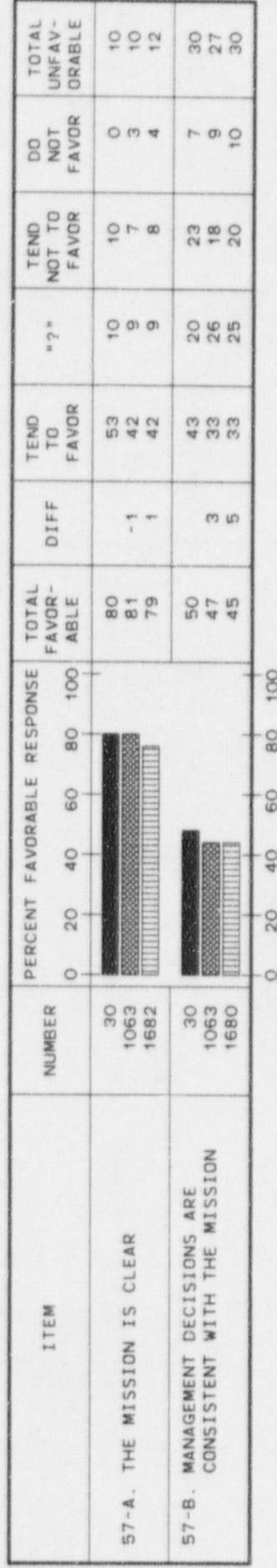
OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: OI/OE REPORT

ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

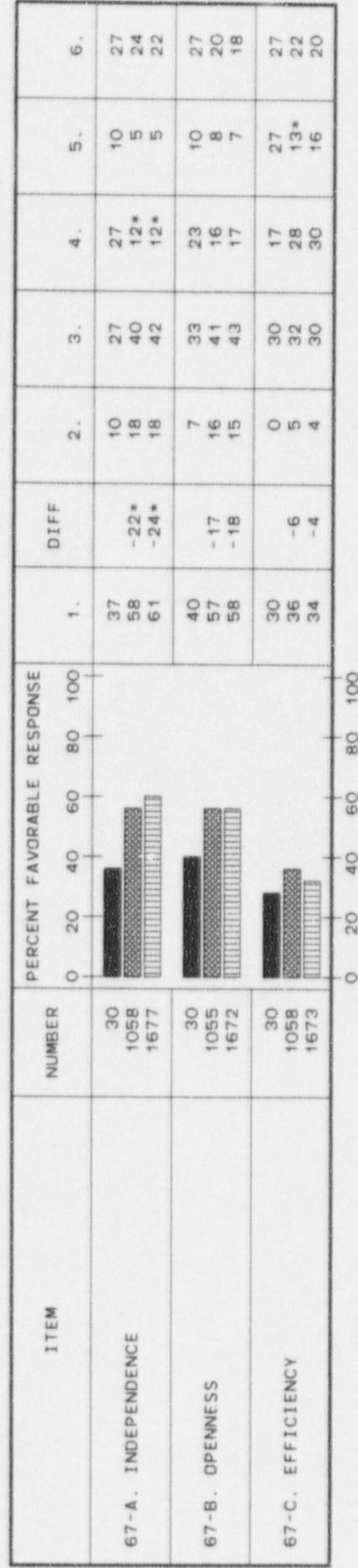
CATEGORY 12: NRC MISSION

57. REGARDING THE NRC'S MISSION, I BELIEVE:



57. OVERALL, HOW SUCCESSFUL HAS THE NRC BEEN IN PUTTING THE FOLLOWING "PRINCIPLES OF GOOD REGULATION" INTO PRACTICE:

1. VERY SUCCESSFUL/MORE SUCCESSFUL THAN UNSUCCESSFUL
2. VERY SUCCESSFUL
3. MORE SUCCESSFUL THAN UNSUCCESSFUL
4. MORE UNSUCCESSFUL THAN SUCCESSFUL
5. VERY UNSUCCESSFUL
6. DON'T KNOW



* A STATISTICALLY SIGNIFICANT COMPARISON





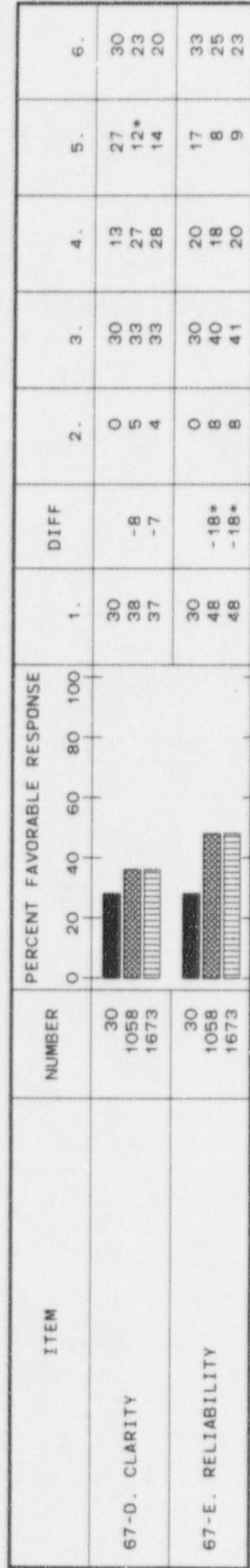
ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 12: NRC MISSION (CONTINUED)

67. OVERALL, HOW SUCCESSFUL HAS THE NRC BEEN IN PUTTING THE FOLLOWING "PRINCIPLES OF GOOD REGULATION" INTO PRACTICE:

1. VERY SUCCESSFUL/MORE SUCCESSFUL THAN UNSUCCESSFUL
2. VERY SUCCESSFUL
3. MORE SUCCESSFUL THAN UNSUCCESSFUL
4. MORE UNSUCCESSFUL THAN SUCCESSFUL
5. VERY UNSUCCESSFUL
6. DON'T KNOW



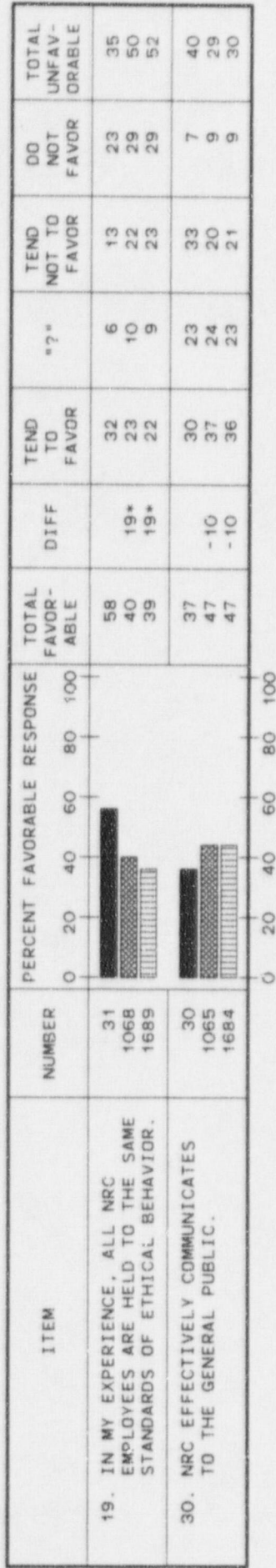
*A STATISTICALLY SIGNIFICANT COMPARISON



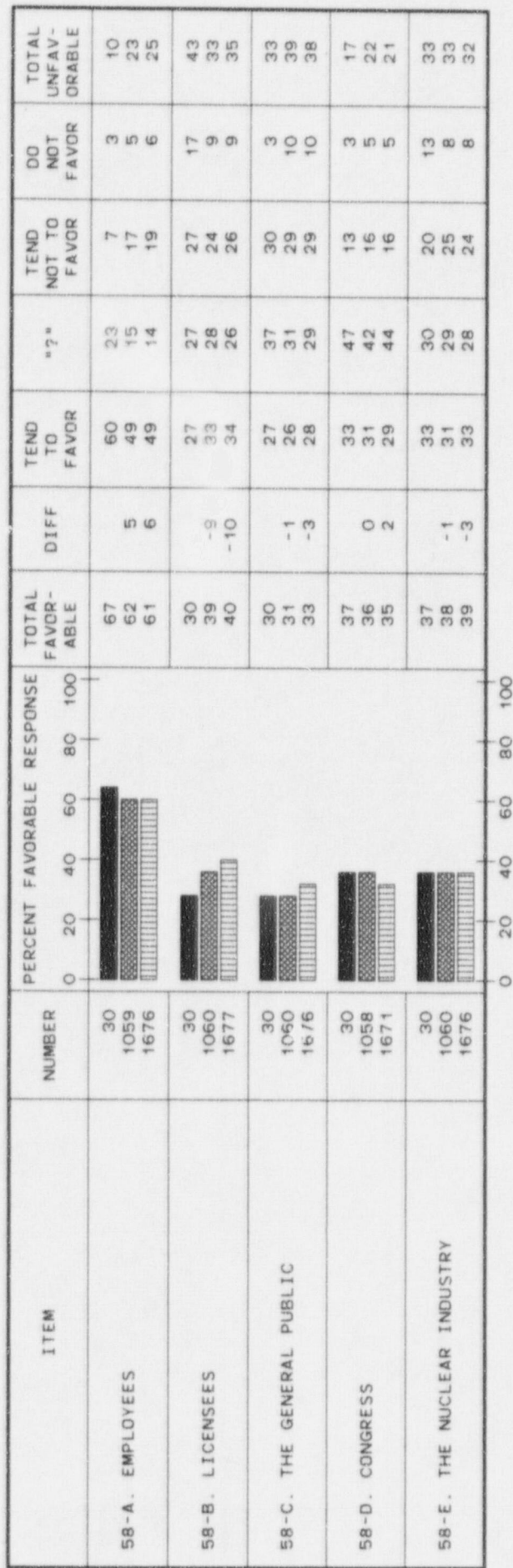
ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1596

CATEGORY 13: NRC IMAGE



58. THE NRC IS HIGHLY REGARDED BY THE FOLLOWING STAKEHOLDERS:



*A STATISTICALLY SIGNIFICANT COMPARISON



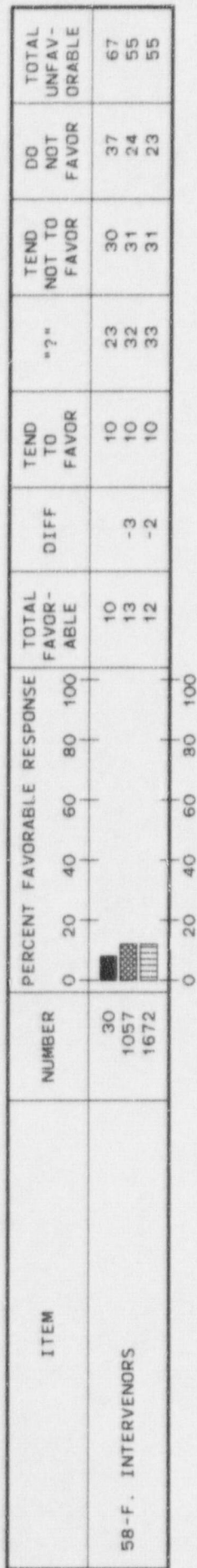


ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 13: NRC IMAGE (CONTINUED)

58. THE NRC IS HIGHLY REGARDED BY THE FOLLOWING STAKEHOLDERS:





OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: OI/OE REPORT

PAGE 25

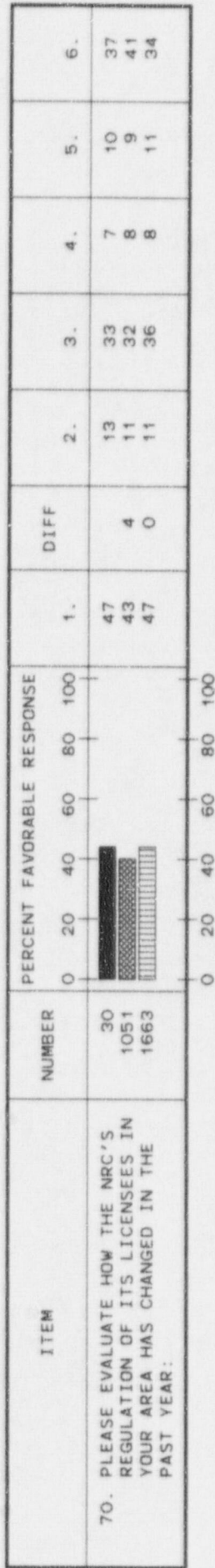
ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 14: ORGANIZATIONAL CHANGE

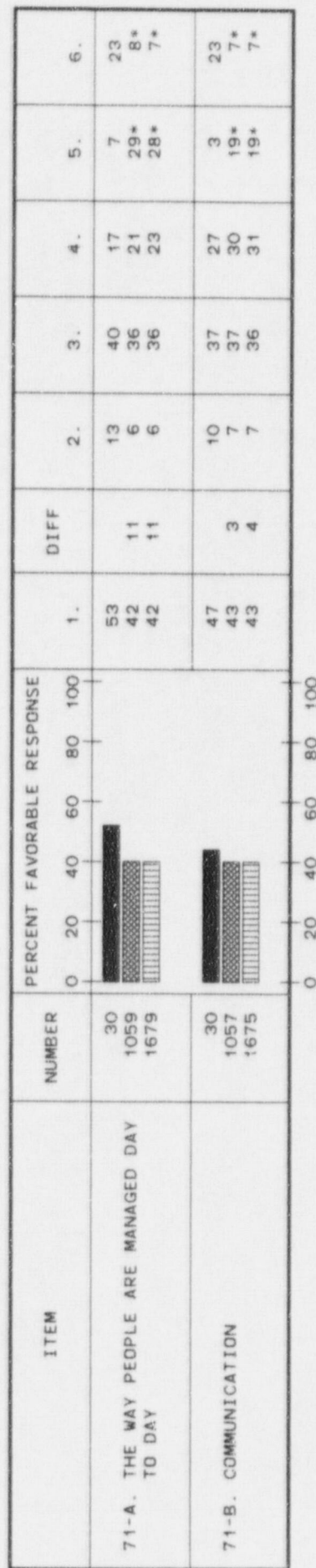
PLEASE REFER TO THE FOLLOWING KEY FOR THE REPORT HEADINGS USED FOR QUESTION 70.

1. CHANGED FOR THE BETTER/STAYED THE SAME, GENERALLY GOOD
2. CHANGED FOR THE BETTER
3. STAYED THE SAME, GENERALLY GOOD
4. STAYED THE SAME, GENERALLY POOR
5. CHANGED FOR THE WORSE
6. NO OPINION



71. IN YOUR EXPERIENCE, PLEASE CONSIDER EACH OF THE FOLLOWING LISTED BELOW FOR THE NRC AND INDICATE HOW YOU THINK THEY HAVE CHANGED IN THE PAST YEAR OR SO:

1. CHANGED FOR THE BETTER/STAYED THE SAME, GENERALLY GOOD
2. CHANGED FOR THE BETTER
3. STAYED THE SAME, GENERALLY GOOD
4. STAYED THE SAME, GENERALLY POOR
5. CHANGED FOR THE WORSE
6. NO OPINION



*A STATISTICALLY SIGNIFICANT COMPARISON

INR

PAGE 25



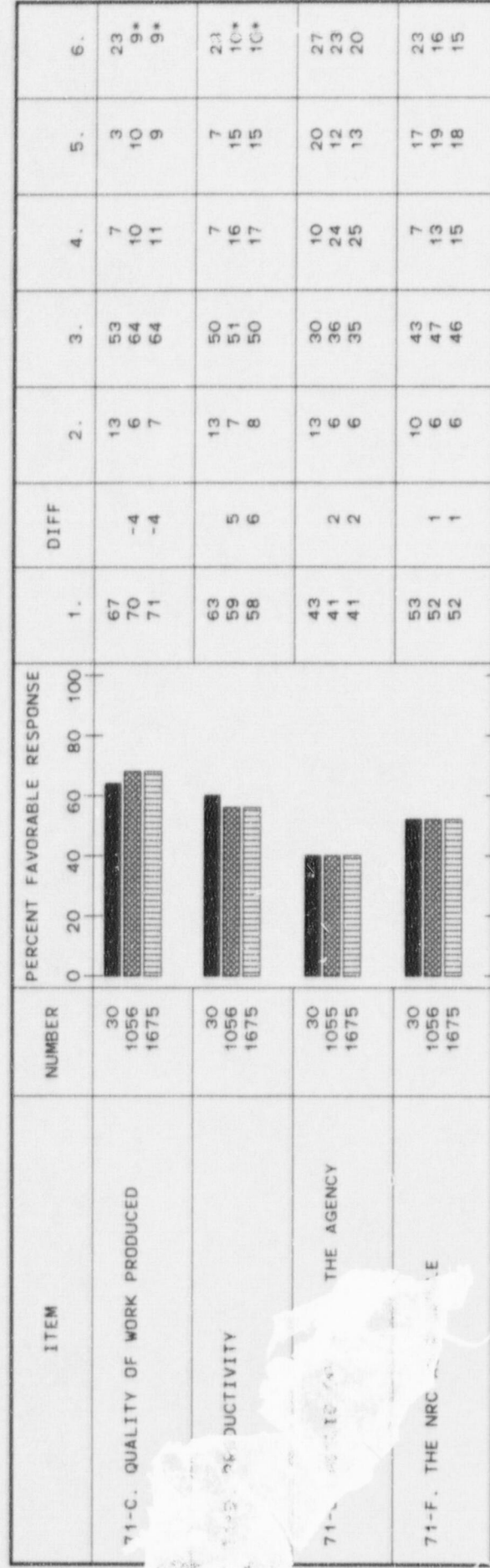
ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 14: ORGANIZATIONAL CHANGE (CONTINUED)

71. IN YOUR EXPERIENCE, PLEASE CONSIDER EACH OF THE FOLLOWING LISTED BELOW FOR THE NRC AND INDICATE HOW YOU THINK THEY HAVE CHANGED IN THE PAST YEAR OR SO:

1. CHANGED FOR THE BETTER/STAYED THE SAME, GENERALLY GOOD
2. CHANGED FOR THE BETTER
3. STAYED THE SAME, GENERALLY GOOD
4. STAYED THE SAME, GENERALLY POOR
5. CHANGED FOR THE WORSE
6. NO OPINION



*A STATISTICALLY SIGNIFICANT COMPARISON



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: OI/OE REPORT

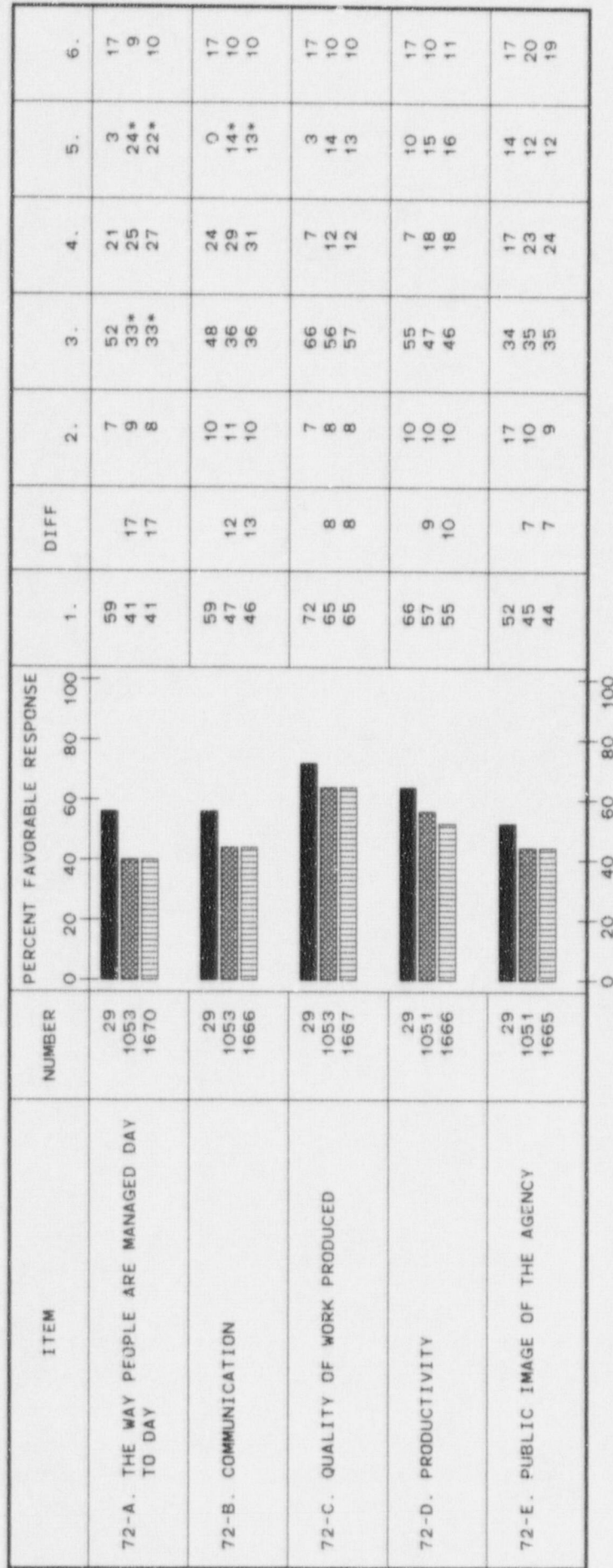
ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 14: ORGANIZATIONAL CHANGE (CONTINUED)

72. LOOKING AHEAD TO THE NEXT YEAR OR SO, PLEASE INDICATE HOW YOU THINK THE FOLLOWING WILL
CHANGE FOR THE NRC:

1. CHANGE FOR THE BETTER/STAY THE SAME, GENERALLY GOOD
2. CHANGE FOR THE BETTER
3. STAY THE SAME, GENERALLY GOOD
4. STAY THE SAME, GENERALLY POOR
5. CHANGE FOR THE WORSE
6. NO OPINION



*A STATISTICALLY SIGNIFICANT COMPARISON



ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 14: ORGANIZATIONAL CHANGE (CONTINUED)

ITEM	NUMBER	CHANGE FOR THE BETTER	STAY THE SAME	CHANGE FOR THE WORSE	NO OPINION
73. LOOKING AHEAD TO THE NEXT YEAR OR SO, I THINK THE NRC AS A WHOLE WILL:	29 1049 1662	H 10 B 13 A 14	H 69 B 58 A 58	H 7 B 23* A 23*	H 14 B 6 A 6

*A STATISTICALLY SIGNIFICANT COMPARISON



ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 15: NRC SAFETY COMMITMENT

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL FAVORABLE	DIFF	TEND TO FAVOR	"?"	TEND NOT TO FAVOR	DO NOT FAVOR	TOTAL UNFAVORABLE
2. I BELIEVE NRC'S COMMITMENT TO PUBLIC SAFETY IS APPARENT IN WHAT WE DO ON A DAY-TO-DAY BASIS.	31 1061 1683		84 81 81	3 3 3	39 38 38	3 8 8	10 8 8	3 3 3	13 10 11
6. THE QUALITY OF WORK DONE IN MY WORK UNIT IS EXCELLENT.	32 1069 1688		94 86 85	8 9	47 44 45	6 6 6	0 7 7	0 2 2	0 9 9
10. TOO MUCH EMPHASIS IS PLACED UPON THE QUANTITY OF WORK PRODUCED RATHER THAN ITS QUALITY. (DISAGREE)	32 1066 1686		41 46 44	-5 -4	28 33 32	13 17 17	25 25 26	22 13 13	47 38 39
20. EMPLOYEES ARE ENCOURAGED TO COMMUNICATE IDEAS TO IMPROVE SAFETY/REGULATIONS/OPERATIONS.	31 1065 1688		52 52 53	-1 -2	42 36 36	26 18 17	19 19 19	3 11 11	23 30 30
26. I THINK THE INCREASED FOCUS ON RISK-INFORMED, PERFORMANCE-BASED REGULATION IS IMPROVING NRC'S REGULATORY EFFECTIVENESS.	30 1058 1678		17 29 32	-12 -16	17 20 24	60 46 42	10 15 15	13 10 10	23 25 25

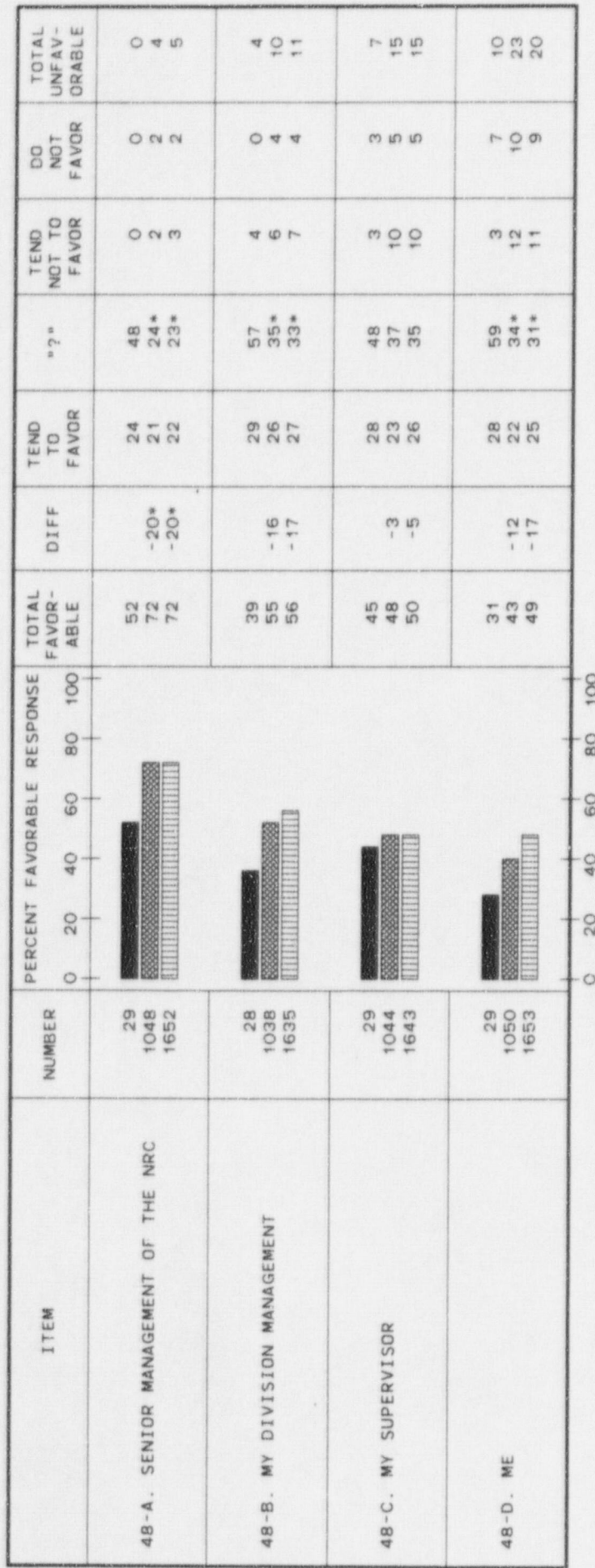


ITEM PROFILE

GROUP	SYMBOL	NUMBER
GI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 15: NRC SAFETY COMMITMENT (CONTINUED)

48. THE MOVE TO RISK-INFORMED, PERFORMANCE-BASED REGULATION IS CONSIDERED AN IMPORTANT PRIORITY BY:



*A STATISTICALLY SIGNIFICANT COMPARISON



OFFICE OF THE INSPECTOR GENERAL - U.S. NUCLEAR
REGULATORY COMMISSION - NRC 98: OI/OE REPORT

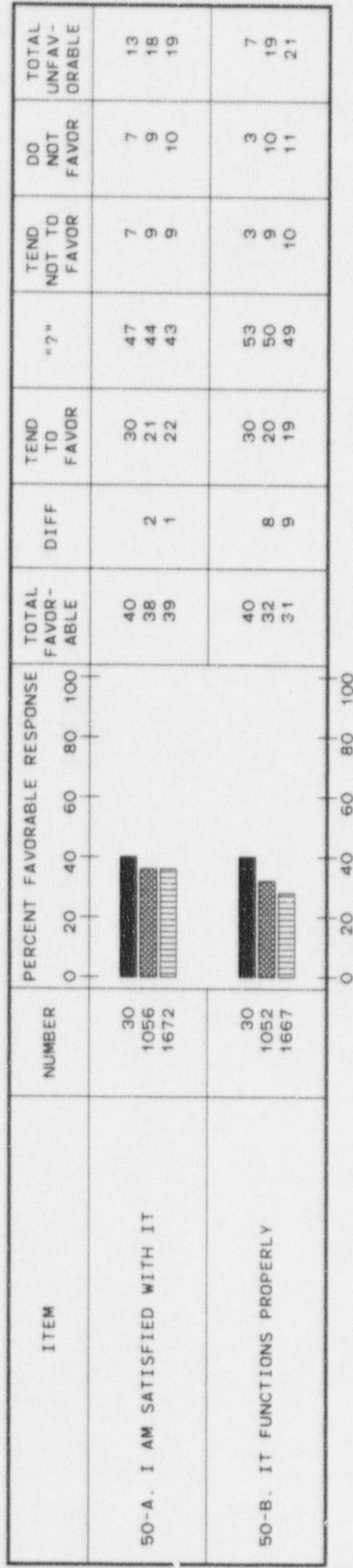
PAGE 31

ITEM PROFILE

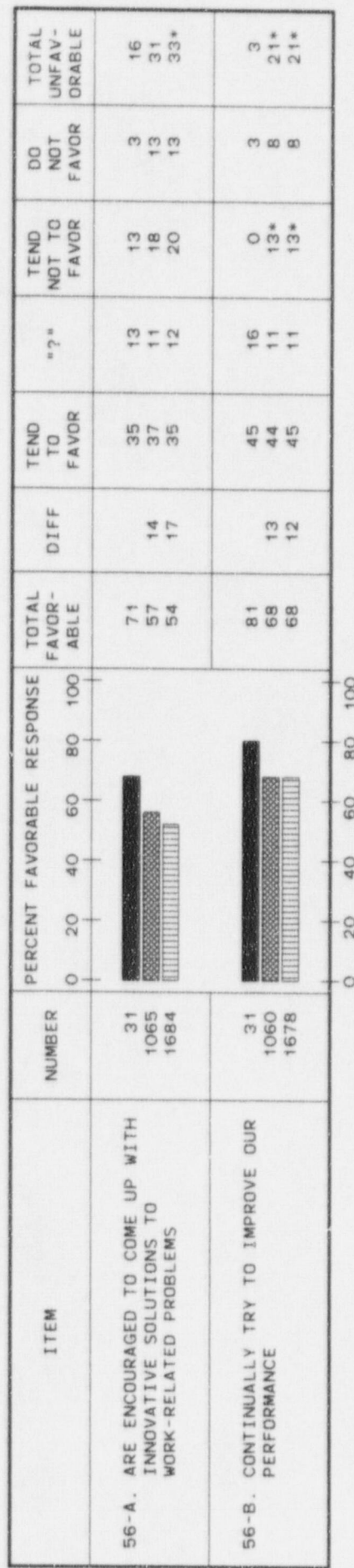
GROUP	SYMBOL	NUMBER
OI/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 15: NRC SAFETY COMMITMENT (CONTINUED)

50. REGARDING THE DIFFERING PROFESSIONAL OPINION/DIFFERING PROFESSIONAL VIEW PROCESS:



56. PEOPLE IN MY WORK UNIT:



*A STATISTICALLY SIGNIFICANT COMPARISON

INSR

PAGE 31

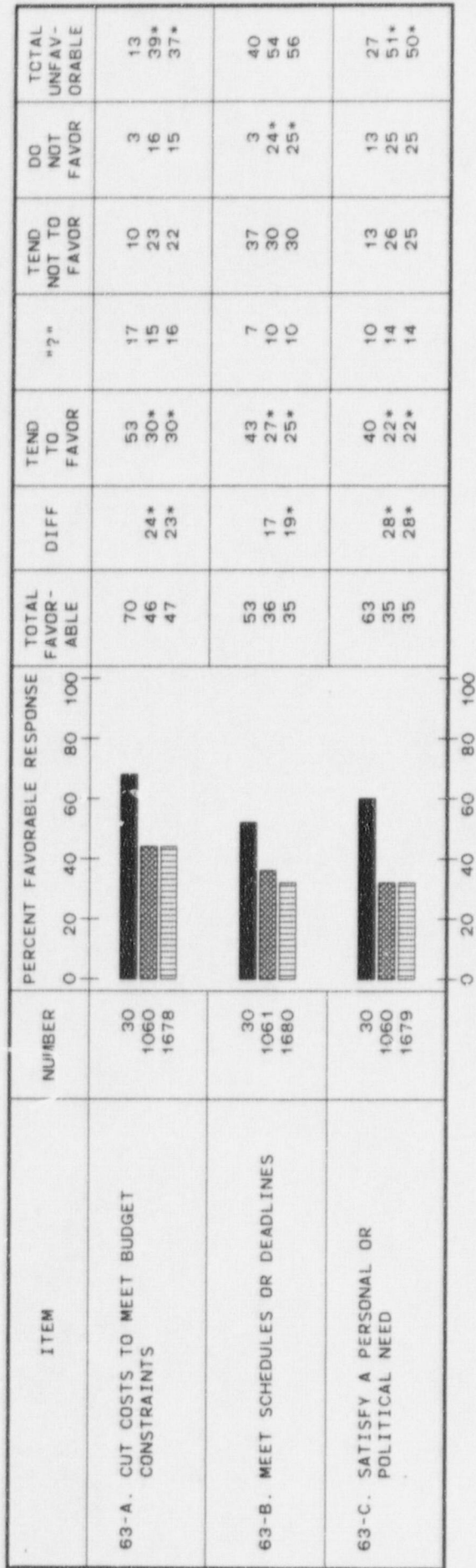


ITEM PROFILE

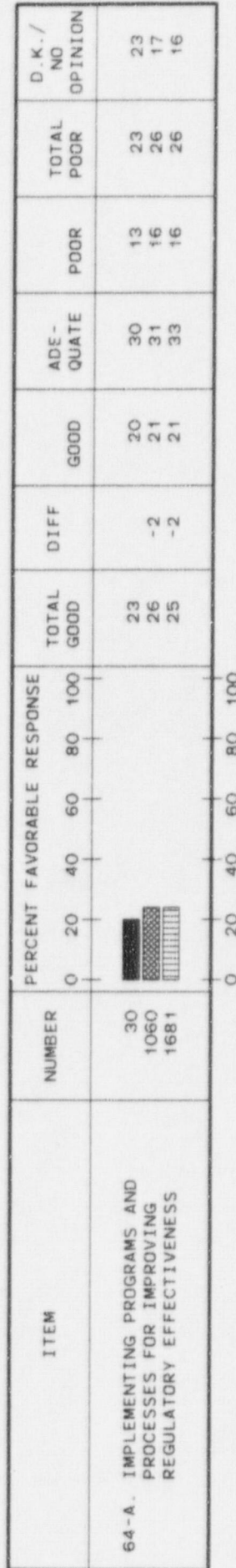
GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 15: NRC SAFETY COMMITMENT (CONTINUED)

63. WE TOO OFTEN SACRIFICE THE QUALITY OF OUR WORK IN ORDER TO: (DISAGREE)



64. PLEASE INDICATE HOW GOOD A JOB YOU THINK NRC SENIOR MANAGEMENT IS DOING IN THE FOLLOWING AREAS:



*A STATISTICALLY SIGNIFICANT COMPARISON



ITEM PROFILE

GROUP	SYMBOL	NUMBER
OI/DE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 15: NRC SAFETY COMMITMENT (CONTINUED)

64. PLEASE INDICATE HOW GOOD A JOB YOU THINK NRC SENIOR MANAGEMENT IS DOING IN THE FOLLOWING AREAS:

ITEM	NUMBER	PERCENT FAVORABLE RESPONSE	TOTAL GOOD	DIFF	GOOD	ADE- QUATE	POOR	TOTAL POOR	D.K./ NO OPINION
64-B. PROVIDING THE TOOLS AND RESOURCES REQUIRED FOR IMPROVING REGULATORY EFFECTIVENESS	30 1059 1678		23 25 24	-2 -1	20 21 20	27 31 32	10 18 20	23 27 29	27 18 15
64-C. INVESTING IN TRAINING TO IMPROVE REGULATORY EFFECTIVENESS	30 1061 1681		27 30 29	-3 -2	23 23 22	30 28 28	10 16 18	23 26 30	20 16 13
64-D. EFFECTIVELY USING EMPLOYEE INPUT TO IMPROVE REGULATORY EFFECTIVENESS	30 1057 1678		17 16 15	0 1	10 13 12	40 25 26	3 21* 23*	17 39* 42*	27 20 17
64-E. COMMUNICATING OUR REGULATORY PHILOSOPHY AND OBJECTIVES	30 1058 1677		30 27 27	3 3	27 22 22	37 29 31	7 19 19	17 30 29	17 14 12
64-F. LEADING BY EXAMPLE IN THE AREA OF REGULATORY EFFECTIVENESS	30 1059 1680		30 21 20	9 10	23 16 16	27 26 26	7 16 18	20 33 35	23 21 18

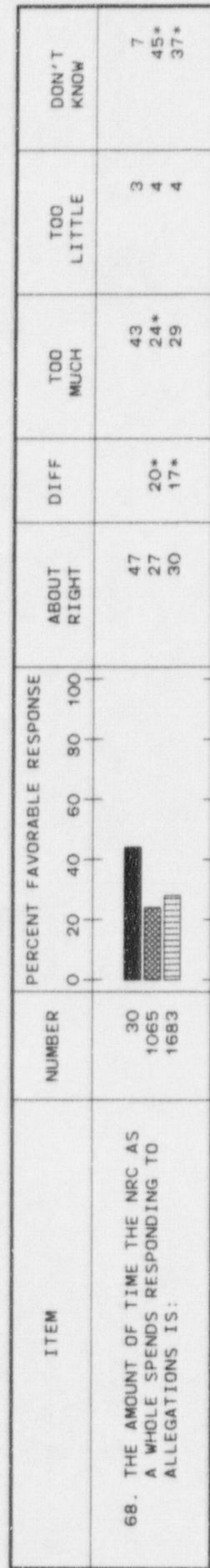
*A STATISTICALLY SIGNIFICANT COMPARISON



ITEM PROFILE

GROUP	SYMBOL	NUMBER
01/OE	H	32
HEADQUARTERS	B	1072
NRC OVERALL 1998	A	1696

CATEGORY 15: NRC SAFETY COMMITMENT (CONTINUED)



*A STATISTICALLY SIGNIFICANT COMPARISON

INR

