



DONALD C. SHELTON
Vice President—Nuclear
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Docket No. 50-346

License No. NPF-3

Serial No. 1-746

September 10, 1987

USNRC-DS
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Mr. A. B. Davis, Regional Administrator
United States Nuclear Regulatory Commission
Region III
799 Roosevelt Road
Glen Ellyn, IL 60137

Subject: Response to Inspection Report No. 346/87015

Dear Mr. Davis:

This is in response to Inspection Report 87015 (Log No. 1-1616) and provides the results of Toledo Edison's investigations surrounding an inattentive supervisor of May 24, 1987, at the Davis-Besse Nuclear Power Station, Unit No. 1.

Our initial investigation and a summary of the immediate corrective actions taken were submitted to you on June 17, 1987 (Serial No. 1-739). These included shift duration reductions as well as shift rotation acclimation training. These actions adequately addressed concerns that this isolated event might recur.

Separately, you requested that Toledo Edison address conditions that surrounded the cause which relate to a shortage of shift supervisors and the reluctance of personnel to wake the supervisor. Toledo Edison has analyzed the conditions which surrounded the event. Our analysis indicates that although overall operations performance has not been an issue, there were some subjective and personnel concerns.

For dealing with the shift supervisor shortage, we have embarked on a major qualification effort to increase the pool of shift supervisors in the near term. Details of the expedited and degreed SRO program were shared with your staff on August 13, 1987. To insure adequate reserves of qualified Operations personnel in the future, an Operations personnel development program is being initiated. This program was discussed with you and your staff in detail on August 28, 1987.

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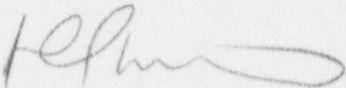
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Our analyses also identified interdepartmental communications as an area where improvements were deemed necessary. Current Operations management has increased the frequency, and improved the style of communications to more closely couple operations shift personnel with Operations management and the remainder of the nuclear program. Efforts include interdepartmental meetings, Vice President/Operator meetings, Staff Manager/STA and Operations Engineering meetings, modification and analysis discussions between Operations and other departments, and periodic shift meetings. Communications with groups on issues such as watchstander alertness are handled on a timely basis through both written and verbal communications.

Separately from these areas, Operations management has placed high priority attention on dealing with issues raised by the operators.

The operators' performance at Davis-Besse has been and continues to be excellent. Toledo Edison believes that as the combination of improved communications, management issue resolution, new Operations management and an increased qualified Operations staff takes effect, an improvement in the areas discussed by your inspection report will result. These measures will also strengthen overall operations and facility performance.

Sincerely yours,



TJM:GH:plg

cc: DB-1 NRC Resident Inspector