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June 9, 1983

Walter Magee
Office of the Secretary
U.S. Nuclear Regulatory Commission
Washington, D.C. 20555

Subject: NRC Contract No. NRC-83-17-399

Dear Mr. Magee:

Thank you for your advice of June 8 concerning the mistitled transcripts. Since your letter failed to so indicate, I assume that you are unaware that corrective action on the May 27th transcript was taken immediately after your staff was kind enough to call us. New transcript covers were provided at that time to replace the original ones. I am also furnishing new covers for the transcript where an acronym was used in the title.

I can also understand that misspellings can be an irritant. I am certain that General Counsel Plaine wishes to have his name spelled with an "e" at all times. Moreover, I agree that "Ocone" should be spelled with two "e's". I will redouble my efforts to avoid such typos in the future.

Your complaint about the May 26, 1983 Indian Point transcript is another matter. The contract (Article II, section 3) provides that a minimum of two hours notice be given with respect to all work orders for Commission meetings. The meeting in question was assigned on a "daily delivery" basis (Work Order TA-209). You subsequently changed the delivery to 5-hour or rush copy at 10:30 a.m. on May 26, 30 minutes after the commencement of the meeting in question.

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Despite the lack of any obligation to accept the 5-hour work order, I quickly obtained permission to alter the delivery requirements for other NRC work orders and reassigned my personnel to accommodate your request. This action was necessary because my transcribers who specialize in rush copy had already been given other assignments.

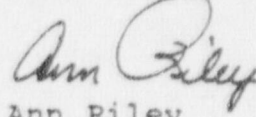
The reason a portion of the transcript was delivered approximately one hour late was due to the fact that transcription of the May 26 meeting was accomplished at a slower than usual pace because the assigned reporter was a "take-and-type" reporter rather than one whose work is routinely transcribed by others. Since I did not receive notice until after the meeting began, I was unable to switch reporters. Of course, had I been given proper notice, a regular transcribed reporter would have been assigned to accomplish the 5-hour delivery order.

You also suggest that the transcript was of no use because a portion of the transcript was delivered approximately one hour late. I am puzzled by your statement since on the 26th you indicated to me that the delivery was being changed to rush because NRR needed the transcript in order to complete a report that was being written for the Commission during the evening of May 26. Thus, it seems to me that the portion of transcript delivered at 6:30 p.m. was equally as useful as that delivered at 5:30 p.m.

In sum, your late request disrupted our operation considerably on May 26 and placed an undue burden on the reporter and transcribers. Nevertheless, I had no complaint because it is my desire to serve the needs of the NRC regardless of legal technicalities about adequate notice. However, your letter makes it clear that this extra effort is not appreciated. Instead, you complain without any acknowledgement of the fact that you obtained delivery of a transcript on terms beyond those set forth in the contract. In the future, I would appreciate notification of all work

orders for Commission meetings being made at least two hours prior to the commencement of the meetings.

Sincerely,

A handwritten signature in cursive script, appearing to read "Ann Riley".

Ann Riley

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