

EMPLOYEE CONCERNS SPECIAL PROGRAM

**VOLUME 7
MANAGEMENT AND PERSONNEL CATEGORY**

**SUBCATEGORY REPORT 70900
PUBLIC SAFETY SERVICE**

UPDATED

**TVA
NUCLEAR POWER**

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TVA EMPLOYEE CONCERNS
SPECIAL PROGRAM

REPORT NUMBER: 70900

REPORT TYPE: Management and Personnel Subcategory

REVISION NUMBER: 3

TITLE: Public Safety Service

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REASON FOR REVISION:

Incorporation of final TAS editorial comments.

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CONCURRENCE (FINAL REPORT ONLY)

DATE

1608T

Preface

This subcategory report is one of a series of reports prepared for the Employee Concerns Special Program (ECSP) of the Tennessee Valley Authority (TVA). The ECSP and the organization which carried out the program, the Employee Concerns Task Group (ECTG), were established by TVA's Manager of Nuclear Power to evaluate and report on those Office of Nuclear Power (ONP) employee concerns filed before February 1, 1986. Concerns filed after that date are handled by the ongoing ONP Employee Concerns Program (ECP).

The ECSP addressed over 5800 employee concerns. Each of the concerns was a formal, written description of a circumstance or circumstances that an employee thought was unsafe, unjust, inefficient, or inappropriate. The mission of the Employee Concerns Special Program was to thoroughly investigate all issues presented in the concerns and to report the results of those investigations in a form accessible to ONP employees, the NRC, and the general public. The results of these investigations are communicated by four levels of ECSP reports: element, subcategory, category, and final.

Element reports, the lowest reporting level, will be published only for those concerns directly affecting the restart of Sequoyah Nuclear Plant's reactor unit 2. An element consists of one or more closely related issues. An issue is a potential problem identified by ECTG during the evaluation process as having been raised in one or more concerns. For efficient handling, what appeared to be similar concerns were grouped into elements early in the program, but issue definitions emerged from the evaluation process itself. Consequently, some elements did include only one issue, but often the ECTG evaluation found more than one issue per element.

Subcategory reports summarize the evaluation of a number of elements. However, the subcategory report does more than collect element level evaluations. The subcategory level overview of element findings leads to an integration of information that cannot take place at the element level. This integration of information reveals the extent to which problems overlap more than one element and will therefore require corrective action for underlying causes not fully apparent at the element level.

To make the subcategory reports easier to understand, three items have been placed at the front of each report: a preface, a glossary of the terminology unique to ECSP reports, and a list of acronyms.

Additionally, at the end of each subcategory report will be a Subcategory Summary Table that includes the concern numbers; identifies other subcategories that share a concern; designates nuclear safety-related, safety significant, or non-safety related concerns; designates generic applicability; and briefly states each concern.

Either the Subcategory Summary Table or another attachment or a combination of the two will enable the reader to find the report section or sections in which the issue raised by the concern is evaluated.

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The subcategories are themselves summarized in a series of eight category reports. Each category report reviews the major findings and collective significance of the subcategory reports in one of the following areas:

- * management and personnel relations
- * industrial safety
- * construction
- * material control
- * operations
- * quality assurance/quality control
- * welding
- * engineering

A separate report on employee concerns dealing with specific contentions of intimidation, harassment, and wrongdoing will be released by the TVA Office of the Inspector General.

Just as the subcategory reports integrate the information collected at the element level, the category reports integrate the information assembled in all the subcategory reports within the category, addressing particularly the underlying causes of those problems that run across more than one subcategory.

A final report will integrate and assess the information collected by all of the lower level reports prepared for the ECSP, including the Inspector General's report.

For more detail on the methods by which ECTG employee concerns were evaluated and reported, consult the Tennessee Valley Authority Employee Concerns Task Group Program Manual. The Manual spells out the program's objectives, scope, organization, and responsibilities. It also specifies the procedures that were followed in the investigation, reporting, and closeout of the issues raised by employee concerns.

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ECSP GLOSSARY OF REPORT TERMS*

classification of evaluated issues the evaluation of an issue leads to one of the following determinations:

- Class A: Issue cannot be verified as factual
- Class B: Issue is factually accurate, but what is described is not a problem (i.e., not a condition requiring corrective action)
- Class C: Issue is factual and identifies a problem, but corrective action for the problem was initiated before the evaluation of the issue was undertaken
- Class D: Issue is factual and presents a problem for which corrective action has been, or is being, taken as a result of an evaluation
- Class E: A problem, requiring corrective action, which was not identified by an employee concern, but was revealed during the ECTG evaluation of an issue raised by an employee concern.

collective significance an analysis which determines the importance and consequences of the findings in a particular ECSP report by putting those findings in the proper perspective.

concern (see "employee concern")

corrective action steps taken to fix specific deficiencies or discrepancies revealed by a negative finding and, when necessary, to correct causes in order to prevent recurrence.

criterion (plural: criteria) a basis for defining a performance, behavior, or quality which ONP imposes on itself (see also "requirement").

element or element report an optional level of ECSP report, below the subcategory level, that deals with one or more issues.

employee concern a formal, written description of a circumstance or circumstances that an employee thinks unsafe, unjust, inefficient or inappropriate; usually documented on a K-form or a form equivalent to the K-form.

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evaluator(s) the individual(s) assigned the responsibility to assess a specific grouping of employee concerns.

findings includes both statements of fact and the judgments made about those facts during the evaluation process; negative findings require corrective action.

issue a potential problem, as interpreted by the ECTG during the evaluation process, raised in one or more concerns.

K-form (see "employee concern")

requirement a standard of performance, behavior, or quality on which an evaluation judgment or decision may be based.

root cause the underlying reason for a problem.

*Terms essential to the program but which require detailed definition have been defined in the ECTG Procedure Manual (e.g., generic, specific, nuclear safety-related, unreviewed safety-significant question).

Acronyms

AI	Administrative Instruction
AISC	American Institute of Steel Construction
ALARA	As Low As Reasonably Achievable
ANS	American Nuclear Society
ANSI	American National Standards Institute
ASME	American Society of Mechanical Engineers
ASTM	American Society for Testing and Materials
AWS	American Welding Society
BFN	Browns Ferry Nuclear Plant
BLN	Bellefonte Nuclear Plant
CAQ	Condition Adverse to Quality
CAR	Corrective Action Report
CATD	Corrective Action Tracking Document
CCTS	Corporate Commitment Tracking System
CEG-H	Category Evaluation Group Head
CFR	Code of Federal Regulations
CI	Concerned Individual
CMTR	Certified Material Test Report
COC	Certificate of Conformance/Compliance
DCR	Design Change Request
DNC	Division of Nuclear Construction (see also NU CON)

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DNE	Division of Nuclear Engineering
DNQA	Division of Nuclear Quality Assurance
DNT	Division of Nuclear Training
DOE	Department of Energy
DPO	Division Personnel Officer
DR	Discrepancy Report or Deviation Report
ECN	Engineering Change Notice
ECP	Employee Concerns Program
ECP-SR	Employee Concerns Program-Site Representative
ECSP	Employee Concerns Special Program
ECTG	Employee Concerns Task Group
EEOC	Equal Employment Opportunity Commission
EQ	Environmental Qualification
EMRT	Emergency Medical Response Team
EN DES	Engineering Design
ERT	Employee Response Team or Emergency Response Team
FCK	Field Change Request
FSAR	Final Safety Analysis Report
FY	Fiscal Year
GET	General Employee Training
HCI	Hazard Control Instruction
HVAC	Heating, Ventilating, Air Conditioning
II	Installation Instruction
INPO	Institute of Nuclear Power Operations
IKN	Inspection Rejection Notice

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L/R	Labor Relations Staff
M&AI	Modifications and Additions Instruction
MI	Maintenance Instruction
MSPB	Merit Systems Protection Board
MT	Magnetic Particle Testing
NCR	Nonconforming Condition Report
NDE	Nondestructive Examination
NPP	Nuclear Performance Plan
NPS	Non-plant Specific or Nuclear Procedures System
NQAM	Nuclear Quality Assurance Manual
NRC	Nuclear Regulatory Commission
NSB	Nuclear Services Branch
NSRS	Nuclear Safety Review Staff
NU CON	Division of Nuclear Construction (obsolete abbreviation, see DNC)
NUMARC	Nuclear Utility Management and Resources Committee
OSHA	Occupational Safety and Health Administration (or Act)
ONP	Office of Nuclear Power
OWCP	Office of Workers Compensation Program
PHR	Personal History Record
PT	Liquid Penetrant Testing
QA	Quality Assurance
QAP	Quality Assurance Procedures
QC	Quality Control
QCI	Quality Control Instruction

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QCP	Quality Control Procedure
QTC	Quality Technology Company
RIF	Reduction in Force
RT	Radiographic Testing
SQN	Sequoyah Nuclear Plant
SI	Surveillance Instruction
SOP	Standard Operating Procedure
SRP	Senior Review Panel
SWEC	Stone and Webster Engineering Corporation
TAS	Technical Assistance Staff
T&L	Trades and Labor
TVA	Tennessee Valley Authority
TVTLC	Tennessee Valley Trades and Labor Council
UT	Ultrasonic Testing
VT	Visual Testing
WBECS	Watts Bar Employee Concern Special Program
WBN	Watts Bar Nuclear Plant
WR	Work Request or Work Rules
WP	Workplans

PUBLIC SAFETY SERVICE

Subcategory Report 70900

Executive Summary

The 57 concerns in this subcategory were grouped into 5 issues. The major problems addressed were the administrative structure of Public Safety Service (PSS), supervisory performance, and certain operational activities of PSS.

The findings indicated that supervision of PSS at WBN needed improvement. The organizational structure of PSS at WBN was also a problem because it consisted of two separate units, ONP Operations PSS and the Division of Nuclear Construction (DNC) PSS. These organizational differences were confusing to ONP employees generally and to PSS officers in particular.

The causes of the issues are threefold: the fragmented organizational structure caused communication and coordination difficulties; insufficient supervisory training created the supervisory issue; and insufficient supervisory training in communication skills also lead to many of the overall employee doubts because PSS functions were often not well understood by general employees.

Two corrective actions are being taken to alleviate the problems.

The first was to merge the two separate WBN PSS organizations. Secondly, PSS at WBN has adopted the TVA Supervisory Training Program as an interim solution. This training for all PSS managers will be implemented in three phases:

- Phase I: General Supervisory Training on policies, procedures, and practices
- Phase II: Individual Skills Assessment Program to determine skills in need of improvement
- Phase III: Skills Development Process to upgrade the skills identified in Phase II

1.0 CHARACTERIZATION OF ISSUES

The 57 employee concerns in this subcategory raised five issues that were grouped into three elements: (1) administrative policies, (2) supervisory performance, and (3) certain operational activities of Public Safety Service (PSS) at Watts Bar Nuclear Plant (WBN). There are no potential nuclear safety-related concerns in this subcategory. Employee concerns about the performance of regulated security activities are being addressed in the Operations Security Subcategory report 31200.

To locate the issue in which a particular concern is evaluated, consult the following attachments:

Attachment A, Subcategory Summary Table

Attachment B, List of Concerns by Issue

All Management and Personnel Category concerns having a technical component (including all concerns designated Nuclear Safety-Related) are shared with the appropriate technical category for investigation and resolution of that technical component. Report(s) sharing a concern with this report are identified in the entry for that concern on Attachment A.

1.1 Description of Issues

The five issues in this evaluation are:

A. Issue 70901 - Administration of PSS at WBN

Twenty-two concerns form this issue addressing work planning, coordination of PSS activities and communication of decisions and instructions.

The perceived problems are a lack of planning or of coordination of activities (i.e., scheduling, overtime, etc.) by management and inadequate and inconsistent communication of decisions and instructions to the officers.

B. Issue 70902 - Supervision of PSS Officers at WBN

Ten concerns form an issue involving work assignments for officers, direction of work activities, and the inability to make effective management decisions.

The perceived problem is that PSS supervision is inconsistent in all three areas.

C. Operations activities of PSS at WBN

1. Issue 70903 - Searches of toolboxes, vehicles, and lunch boxes

Eleven concerns form this issue addressing searches by security officers.

The perceived problems are that searches are either unnecessary or ineffective.

2. Issue 70904 - Disrespectful Flag Handling

Four concerns form this issue addressing the disrespectful display and handling of the American flag.

The perceived problem is that PSS officers do not always perform properly when handling the American flag.

3. Issue 70905 - Response to medical emergencies

Ten concerns form this issue addressing the casual way medical personnel responded to medical emergencies.

The perceived problem is that PSS officers do not always perform properly when responding to medical emergencies.

2.0 SUMMARY

2.1 Summary of Issues

The perceived problems with the management of PSS at WBN are addressed in this subcategory report by the following five issues: (1) ineffective administration, (2) inadequate supervision, (3) improper searches, (4) disrespectful flag handling, and (5) casual response to medical emergencies.

2.2 Summary of Evaluation Process

The evaluator has reviewed all the information available on the concerns in this subcategory. The information pertinent to the evaluation of the issues has been considered and incorporated in this report.

The subcategory was evaluated by examining the concern files, by reviewing the documents which govern the management of WBN PSS, and by conducting interviews. Interviews were conducted to verify (where possible) the circumstances referred to in the concerns, to determine the adequacy of the procedures governing WBN PSS, and to determine how well those procedures are put into practice.

2.3 Summary of Findings

There are three major findings in this subcategory. (1) Management problems were created by having two separate PSS organizations at WBN doing what is administratively one job. (2) Employees need a better understanding of some PSS procedures and activities. (3) Most PSS supervisors at WBN lack adequate managerial training.

2.4 Summary of Collective Significance

Some of the concerns addressed in this subcategory can be traced to confusions caused by the existence of one PSS organization for Office of Nuclear Power (ONP) Plant Operations and another for Division of Nuclear Construction (DNC) at the site. The consolidation of those two PSS organizations took place on June 9, 1986.

However, some of the other problems identified in the concerns are caused or at least made worse by the failure to provide PSS supervisors with adequate managerial training. The formal managerial training courses, which WBN PSS supervisors have been promised since 1980, should be provided.

2.5 Summary of Causes

The causes of the major findings were:

1. Fragmented organizational structure
2. Insufficient supervisory training
3. Lack of communication resulting in employee doubts

2.6 Summary of Corrective Action

Corrective action previously initiated included efforts to intensify and expand the use of established mechanisms as General Employee Training (GET) and various communication dispatches.

Corrective action as a result of this evaluation consisted of an interim Supervisory Training Program to be followed by a PSS management review which will determine what additional training is necessary.

3.0 EVALUATION PROCESS

The evaluation for this subcategory was conducted in accordance with the "Evaluation Plans for the Management and Personnel Group" and the "PSS Subcategory Evaluation Plan." The concern case files were reviewed. A review was also conducted of five WBN PSS Section Instruction Letters, Volume I Physical Security Instruction Manual (July 14, 1986) and three PSS division policies. Along with the Employee Concerns Task Group (ECTG) evaluator's efforts, this subcategory report includes the review of nineteen Quality Technology Company (QTC) investigative reports on individual concerns. The comments from these reports were incorporated into the Findings Section (4.0). Interviews were held with five PSS management and staff support personnel. The interviews were to obtain clarification on PSS procedures and how they are communicated to the line-level supervisors and employees.

An attempt was made to verify specific events or actions mentioned in the concerns. Then the issues were evaluated by comparing how the management of PSS implemented the PSS procedures and ONP policies at WBN say it should be performed. An analysis was made of the collective significance of the findings. Causes were determined for the negative findings and the responsible line managers were notified.

4.0 FINDINGS

4.1 Issue 70901 - Ineffective Administration of the PSS at WBN

Discussion

ONP Operations PSS officers and DNC PSS officers raised twenty-two concerns about poor work planning, lack of coordination of PSS activities, and inconsistent communication of decisions and instructions. Before June 9, 1986, ONP Operations PSS officers and DNC on PSS officers at WBN reported to separate managers within PSS. ONP Operations officers reported to a Chief of Nuclear Operations at WBN who reported to the Manager of Nuclear Operations in PSS in Knoxville, while DNC officers reported to a PSS Captain at WBN who reported to the Manager of Area Operations in PSS in Knoxville. Both PSS Operations adhere to the same division administrative policies and procedures, i.e., uniforms, overtime, grooming, and management selection. However, the work activities and associated specialized training required are often different.

This organizational difference caused communication and coordination difficulties and was considered confusing and sometimes inequitable by some officers. Two distinct PSS systems had been used on Browns Ferry Nuclear Plant (BFN), Sequoyah Nuclear Plant (SQN), WBN, and Bellefonte Nuclear Plant (BLN) since the 1970s. BFN and SQN now have only a Nuclear Operations Unit, and BLN currently has only an Area Operations Unit. On June 9, 1986, PSS units at WBN were consolidated under the management of the Chief of Nuclear Operations PSS.

Conclusion

The issue about faulty PSS administration at WBN was factual when the concerns were filed. However, the consolidation of the two PSS units should improve the consistency of work planning, coordination of activities, and communication of management decisions/instructions. With one chain of command, communication between officers and supervisors should improve, application of policies and procedures should be more consistent, and work assignments should be more equitable.

4.2 Issue 70902 - Inadequate Supervision of PSS Officers at WBN

Discussion

The ten concerns in the issue about work assignments, the directing of work activities, and decision making problem solving came from officers in both PSS units at WBN. More specifically, these concerns involved complaints about insufficient staffing during vehicle searches, inconsistent application of work rules by supervisors, and unfair duty assignments by supervisors. The perceived underlying problem is that PSS supervisors are deficient in supervisory skills.

Conclusion

This evaluation finds this issue to be factual. In 1980, PSS began developing formal management training courses for supervisors but has not implemented the program because of scheduling and staffing interruptions. In 1981, a formal process was instituted for identifying personnel interested in management positions/promotions. The new supervisory identification and selection process and the future training plans should help to alleviate some of the concerns about PSS supervision.

4.3 Operation Activities of the PSS at WBN

The three issues in this element are about how searches (vehicles, toolboxes, and lunch boxes) are conducted, how the American flag is handled, and how medical emergencies are responded to.

4.3.1 Issue 70903 - Improper Searches

Discussion

The perceived problem expressed in the eleven concerns is that the searches are either unnecessary or ineffective. The issue is that searches cause delays and are demoralizing to the employees. The Joint Security Plan for WBN is an agreement between Office of Power, DNC, and PSS that was developed in 1977 and revised in 1984, to be used as a standard plan of security at all major construction sites in TVA. This plan authorizes the Project Manager to determine when vehicle and toolbox searches will be conducted by PSS. Vehicle searches have been conducted on TVA construction sites for many years and are authorized under TVA Code XI PROTECTION. This is a common practice at government installations and is recognized as an effective way of ensuring the safety and security of the employees and the facilities.

Toolbox searches by PSS began in 1980 at BLN, because of consistent shrinkages in tool inventories of approximately \$20,000 to \$30,000 a month. When it was announced at BLN that the toolbox searches were to be instituted, approximately \$60,000 worth of tools were found deposited on a loading dock. After several months of toolbox searches, the Joint Security Committee (representatives from Office of Power, DNC, and PSS) determined that the searches were effective in reducing the shrinkage of tool inventories. Because of the success experienced at BLN, the Joint Security Committee recommended that tool box searches be conducted at all major TVA construction sites.

Conclusion

This issue was not verified as factual. The control of tool inventories by this method is considered to be consistent with industry practice and should be promoted as good business practice and not a message of distrust to the employees. However, the manner in which this practice is carried out could determine the perception the employees have of the search program.

4.3.2 Issue 70904 - Disrespectful Flag Handling

Discussion

There were approximately four concerns relating to improper handling of the American flag by PSS officers at WBN. Because specific details were unavailable because of confidentiality considerations, there was insufficient information available to verify the concerns as factual. WBN PSS does have a Section Instruction Letter 8.0 titled, "Handling and Displaying Of The Flag."

Conclusion

What may have sparked the concerns was the appearance of negligence on the part of officers in folding the flag. Procedure requires that the flag be dry before it can be folded. Therefore, a wet flag must be taken in to dry before being folded. Additionally, officers on flag duty occasionally receive an emergency call while taking down the flag and must then wait until after handling the emergency, to finish folding. Better employee understanding of PSS procedure might have made the concerns unnecessary.

4.3.3 Issue 70905 - Casual Response to Medical Emergencies

Discussion

There were approximately ten concerns about casual response to medical emergencies at WBN. The PSS personnel are a part of the Medical Emergency Response Team at WBN, along with personnel from Health Physics (HP), Shift Engineer's Office, and Medical Services. Representatives from each of these groups respond to medical emergencies in accordance with Section 10 of the WBN Implementing Procedure Document. Upon arrival at the scene of a medical emergency, the nurse from Medical Services supervises the care of the injured employee, and all other team members are there to support and assist in the management of the emergency. The Medical Emergency Response Team has an average response time of 5 to 7 minutes. There have been a few instances when it took longer because of insufficient or inaccurate information as to the location of the emergency. All members of the response team are adequately trained and qualified to perform their responsibilities on the team.

Conclusion

These concerns were not found to be factual. Again, however, better employee understanding of how the ERT works might have prevented misconceptions.

5.0 COLLECTIVE SIGNIFICANCE

The issues discussed in this subcategory have generic implications. The PSS operations at all TVA nuclear plants are similar; therefore, findings in this evaluation on supervision and operations activities may apply to PSS management at the other TVA nuclear plants.

Some of the concerns involving the administration of PSS at WBN should be satisfied by the improved coordination of activities and the improved communication of decisions and instructions that will follow from the consolidation of the two PSS units.

The concerns dealing with PSS supervision implied that PSS supervisors are deficient in supervisory skills. The evaluation found that the process used by PSS to select supervisors was impartial and objective. However, supervisory training other than on-the-job training has been limited to agency management courses. The PSS managers training program has not been effectively implemented since it was proposed in 1980. Full implementation of the training program is needed.

The purpose of those PSS activities that affect employees need to be shared with them. It is evident from this evaluation that even many PSS officers feel less than fully informed by their supervisors. As the most recognizable of the many organizations at WBN, PSS officers play a special role in setting the tone for other WBN personnel. Their supervisors need the "people skills" to help the PSS appear as a confident team.

This evaluation should not be seen as a blanket condemnation of PSS management. Rather, it points to the ways in which an adequate organization can become the excellent one it has the potential to be.

6.0 CAUSES

For the factual concerns about administration of PSS at WBN: Fragmented organizational structure (consolidation of units occurred on June 9, 1986).

For the factual concerns about PSS supervision: Insufficient supervisory training for line managers. Such training needs, however, to be more than classroom exercises. The effective management of people requires an interaction of a rule of action and practice of that action.

For the perceptions reflected in the concerns about PSS operations activities: A lack of communications and understanding about PSS brought forth employee doubts.

7.0 CORRECTIVE ACTION

7.1 Corrective Action Previously Initiated

The two separate WBN PSS organizations were merged on June 9, 1986.

Efforts to further inform employees about Public Safety activities will be intensified and expanded by using such established mechanisms as the GET and the various communication dispatches.

7.2 Corrective Action as a Result of This Evaluation

PSS at WBN will adopt the TVA Supervisory Training Program as an interim solution to the lack of a PSS manager's training program. The Supervisory Training Program will be implemented in three phases: (CATD 709-NPS-01)

Phase I: General Supervisory Training on policies, procedures, and practices will be completed by all WBN PSS managers.

Phase II: Within four months of completing Phase I, each PSS manager will start the Individual Skills Assessment Process.

Phase III: Immediately upon the completion of Phase II, a manager will enter a Skills Development Process which will upgrade those skill areas identified by the Individual Skills Assessment as in need of strengthening.

Once all WBN PSS managers have completed the TVA Supervisory Training Program, PSS will review the results and (where necessary) develop managerial training courses covering the managerial skills uniquely necessary for PSS management.

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8.0 ATTACHMENTS

Attachment A, Subcategory Summary Table

Attachment B, Concerns Listed by Issue

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
OHP - ISSS - RHM

CATEGORY: MP MGT. & PERS. ISSUES

ATTACHMENT A

TENNESSEE VALLEY AUTHORITY
OFFICE OF NUCLEAR POWER
EMPLOYEE CONCERN PROGRAM SYSTEM (ECPS)
EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 MEDICAL EMERGENCIES

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REF. SECTION
CAT - MP
SUBCAT - 70

CONCERN NUMBER	CAT	SUB CAT	S		H	R	PLT	D	LOC	1 REPORT APPL				HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION
			SUB CAT	CAT		2	SAF	RELATED		BF	BL	SQ	HB			
BFN-85-041-00101	MP	70905	N	BFN	1	N	N	N	N	1	N	N	N	NA	NSRS	DURING THE EXIT INTERVIEW THE CI EXPRESSED HIS CONCERN FOR THE CASUAL WA Y (LACK OF URGENCY) MEDICAL PERSONNEL RESPONDED TO AN ANNOUNCED EMERGENCY DRILL ON DECEMBER 18 OR DECEMBER 19, 1985.
EX -85-117-00201 150200	MP	70901	N	WBN	1	N	N	N	N	2	NA	NA	NA	NA	QTC	SECURITY GUARDS ASSIGNED TO CRITICAL AREAS SHOULD BE PSYCHOLOGICALLY TESTED AND HAVE THEIR BACKGROUNDS CHECKED VERY CAREFULLY. CONSTRUCTION DEPT . CONCERN. CI HAS NO ADDITIONAL INFORMATION. -GENERIC CONCERN-
IN -85-094-00201 150101	MP	70902	N	WBN	1	N	N	N	N	2	NA	NA	NA	NA	QTC	PUBLIC SAFETY SERVICE SUPERVISION DOESN'T SEEM TO CARE ABOUT P.S.S. OFFICER'S CONCERNS AND OTHER PROBLEMS ENCOUNTERED DURING AN OFFICER'S SHIFT. CI STATED THAT THEY WAS A GENERIC CONCERN AND THAT P.S.S. SUPERVISION, AS A WHOLE, IS UNRESPONSIVE TO PROBLEMS. CI WOULD NOT PROVIDE ANY SPECIFICS/DETAILS.
IN -85-127-00301 150105	MP	70903	N	WBN	1	N	N	N	N	2	NA	NA	NA	NA	QTC	2ND SHIFT WORKERS HAVE BEEN DELAYED AT GATE BY PUBLIC SAFETY OFFICER IN ORDER TO ALLOW 1ST SHIFT WORKERS TO EXIT SITE AND ARE THEN DOCKED 1/2 HOUR PAY FOR BEING LATE. THIS OCCURS ON PAY DAYS WHEN THE 1ST SHIFT WORKERS ARE ALLOWED TO LEAVE WORK 15 MINUTES EARLIER THAN NORMAL 4:00 QUIT TIME. CI CONSIDERS THIS UNFAIR TREATMENT BY TVA TO 2ND SHIFT CRAFT WORKERS. CI HAS NO FURTHER INFORMATION. NO FOLLOW UP REQUIRED.

CONCERNS ARE GROUPED BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
ONP - ISSS - RHM

CATEGORY: MP MGT. & PERS. ISSUES

TENNESSEE VALLEY AUTHORITY
OFFICE OF NUCLEAR POWER
EMPLOYEE CONCERN PROGRAM SYSTEM (ECPs)
EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 OPERATIONS ACTIVITIES OF PSS AT WBN SEARCHES

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REF. SECTION
CAT - MP
SUBCAT - 70

CONCERN NUMBER	CAT	SUB CAT	H R PLT D LOC	1 REPORT APPL 2 SAF RELATED BF BL SQ HB	HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION
IN -85-142-00401 T50087	1H	60400	S WBN	1 2		QTC	DURING A ROUTINE SEARCH OF VEHICLES SECURITY FOUND ALCOHOL IN AN EMPLOYEE'S (NAME KNOWN) CAR. AS A RESULT OF IDENTIFYING THE EMPLOYEE THE SECURITY OFFICER WAS TRANSFERRED TO ANOTHER SITE. THE EMPLOYEE STATED THE VEHICLE BELONGED TO HIS MOTHER AND HE DID NOT KNOW THE ALCOHOL WAS THERE. CI FEELS PUBLIC SAFETY OFFICERS ARE "SETUP" ALL THE TIME. NO OTHER INFORMATION AVAILABLE.
IN -85-233-00601 T50003	MP	70905	N WBN	1 N N N N 2 NA NA NA NA		QTC	TVA MEDICAL SERVICES ARE ALLEGED TO HAVE A HISTORY OF INCOMPETENCE AND ARE DANGEROUSLY SLOW TO RESPOND. EVIDENCE IS 40 MINUTES TO RESPOND AND EVACUATE AN INDIVIDUAL WHO FELL OFF A SCAFFOLD. (CI HAS NO FURTHER INFORMATION TO PROVIDE)
IN -85-248-00201 T50232	MP	70905	N WBN	1 N N N N 2 NA NA NA NA		QTC	TVA MEDICAL DOES NOT RESPOND IN A TIMELY MANNER TO PERSONAL INJURY EMERGENCIES. DETAILS KNOWN TO QTC, WITHHELD DUE TO CONFIDENTIALITY. NO FURTHER INFORMATION MAY BE RELEASED. CO INSTRUCTION DEPT. CONCERN. C/I HAS NO FURTHER INFORMATION. NO FOLLOW-UP REQUIRED.
IN -85-324-00101 T50052	MP	70903	N WBN	1 N N N N 2 NA NA NA NA	IN-85-324-001	QTC	PUBLIC SAFETY HARASSING PERSONNEL WITH UNNECESSARY TOOLBOX SEARCHES, MAKING/CHECKING INVENTORY OF TOOLS IN THE TOOLBOXES & WARNING PERSONNEL IF TOOLS ARE NOT ACCOUNTED FOR.
IN -85-334-00201	MP	70901	N WBN	1 N N N N 2 NA NA NA NA	IN-85-334-002	QTC	EMPLOYEE DAY TO DAY CONFIDENTIALITY IS BREACHED IF PUBLIC SAFETY SERVICE TAPPING TELEPHONE LINES IS TRUE. UNITS 182 (NO FIRST HAND KNOWLEDGE, READ IN NEWSPAPER)

CONCERNS ARE GROUPED BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
ONP - ISSS - RUN

CATEGORY: MP MGT. & PERS. ISSUES

TENNESSEE VALLEY AUTHORITY
OFFICE OF NUCLEAR POWER
EMPLOYEE CONCERN PROGRAM SYSTEM (ECPS)
EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 ADMINISTRATION OF PSS AT MBN

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REF. SECTION
CAT - NP
SUBCAT - 70

CONCERN NUMBER	CAT	SUB CAT	S	H	R	PLT	D	LOC	1 REPORT APPL	2 SAF RELATED	BF	BL	SQ	WB	HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION
IN -85-583-00301 T50055	MP	70901	N	MBN					1 N N N N N	2 NA NA NA NA					IN-85-583-003	QTC	PUBLIC SAFETY OFFICERS ARE NOT ADEQUATELY SCREENED TO DETERMINE ABILITY TO PERFORM JOB. OFFICERS ARE MORE INTENT ON HARASSMENT THAN SECURITY. AN EMPLOYEE (NAME UNKNOWN) WAS GIVEN 2 WEEKS OFF WHEN SECURITY FOUND A SINGLE .22 SHELL IN HIS GLOVEBOX. A SECURITY INDIVIDUAL (NAME KNOWN) WAS SEEN IN UNIFORM, USING A IVA RADAR GUN, GIVING SPEEDING TICKETS IN SPRING CITY.
IN -85-592-00101 T50056	MP	70905	N	MBN					1 N N N N N	2 NA NA NA NA					IN-85-592-001	QTC	PUBLIC SAFETY SHOULD HAVE A REGISTERED NURSE RIDE IN THE AMBULANCE WHEN TRANSPORTING EMERGENCY CASES.
IN -85-639-X0401 T50134	IH	60300	S	MBN					1	2						QTC	SUPERVISORY PERSONNEL FALSIFIED PERSONNEL QUALIFICATION/CERTIFICATION RECORDS. (DETAILS TO SPECIFIC CASE KNOWN TO QTC AND WITHHELD TO MAINTAIN CONFIDENTIALITY). CONS. DEPT. CONCERN. CI HAS NO MORE INFORMATION. NO FOLLOW UP REQUIRED.
02	MP	70902	S	MBN					1 N N N N N	2 NA NA NA NA							
IN -85-639-00101 T50238	IH	60300	S	MBN					1	2						QTC	SUPERVISORY PERSONNEL (NAMES & DEPT. KNOWN) WERE RESPONSIBLE FOR INCORRECT PERSONNEL QUALIFICATION, CERTIFICATION AND DOCUMENTATION. TO MAKE THIS POINT CLEAR, CI STATED THAT CREDIT WAS GIVEN FOR PHYSICAL EXAM WHEN NONE HAS TAKEN AND WEAPONS QUALIFICATIONS WERE CHANGED. CI DECLINED TO PROVIDE ANY OTHER INFORMATION. CONSTRUCTION DEPARTMENT CONCERN. NO FOLLOW UP REQUIRED.
02	MP	70902	S	MBN					1 N N N N N	2 NA NA NA NA							
IN -85-639-00301 T50238	MP	70902	N	MBN					1 N N N N N	2 NA NA NA NA					IN-85-639-003	QTC	PUBLIC SAFETY SUPERVISION CHANGES REGULATIONS AT THEIR OWN DISCRETION. CI DECLINED TO PROVIDE ADDITIONAL INFORMATION. CONSTRUCTION DEPARTMENT CONCERN. NO FOLLOW UP REQUIRED.

CONCERNS ARE GROUPED BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
ONP - ISSS - RHM

TENNESSEE VALLEY AUTHORITY
OFFICE OF NUCLEAR POWER
EMPLOYEE CONCERN PROGRAM SYSTEM (ECPs)
EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 OPERATIONS ACTIVITIES OF PSS AT WBN SEARCHES

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CATEGORY: MP MGT. & PERS. ISSUES

S
H R PLY
SUB CAT D LOC

CONCERN NUMBER CAT
IN -85-663-00901 MP 70903 N WBN 1 N N N N 1 REPORT APPL
150239 2 NA NA NA NA NA 2 SAF RELATED
BF BL SQ WB

HISTORICAL
REPORT

CONCERN
ORIGIN

IN-85-663-009

QTC

TVA SECURITY IS POOR. CONSTRUCTION
PUBLIC SAFETY DOES NOT CHECK BADGES
CLOSELY ENOUGH TO VERIFY THAT PICTUR
ES ARE OF THE WEARERS. BADGE SHOULD
BE SHOWN AND EMPLOYEES SHOULD PAUSE
LONG ENOUGH TO ALLOW VERIFICATION (A
S IS REQUIRED AT OTHER NUCLEAR FACI
LITIES SUCH AS OAK RIDGE.) TVA SHOU
LD USE TURNSTILES AT ENTRANCE TO BRA
SS ALLEY. TVA SHOULD NOT LET EMPLOY
EES SIGN FOR OTHER EMPLOYEES WHO FOR
GET THEIR BADGES. EMPLOYEES CAN EVE
N BUNCH TOGETHER AND HELP DRUNK EMPL
OYEEES GET THROUGH THE GATE. TVA

IN -85-665-00101 MP 70905 N WBN 1 N N N N 1 N N N N
150067 2 NA NA NA NA NA 2 NA NA NA NA

IN-85-665-001

QTC

INADEQUATE ORGANIZATION/QUALIFICATIO
N OF MEDICAL RESPONSE TEAM. AROUND
THE BEGINNING OF JUNE AND INDIVIDUAL
HAS INJURED ON THE JOB (NAME UNKNO
WN) AND IT TOOK 55 MINUTES TO REMOVE
HIM FROM THE BLDG (UNKNOWN-LOCATION
). THE MEDICAL TEAM COULD NOT LOCAT
E THEIR STRETCHER AND DID NOT KNOW T
HEIR WAY AROUND THE BUILDING TO GET
TO THE ACCIDENT SITE. NO ADDITIONAL
INFORMATION AVAILABLE.

IN -85-700-00201 MP 70903 N WBN 1 N N N N 1 N N N N
150079 2 NA NA NA NA NA 2 NA NA NA NA

QTC

TOOL BOX SEARCHES ARE UNFAIR. IF A
TOOL IS FOUND IN AN INDIVIDUALS TOOL
BOX AND THAT INDIVIDUAL HAS NOT 'SI
GNED' FOR IT, THE INDIVIDUAL RECEIVE
S A LETTER. THIS IS DONE REGARDLESS
OF WHETHER THE TOOL BELONGS TO AMOI
HER EMPLOYEE OR IF IT IS A MISTAKE I
N THE TOOL ROOM RECORDS. NO SPECIFI
CS GIVEN OR AVAILABLE.

CONCERNS ARE GROUPE" BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REF. SECTIO
CAT - MP
SUBCAT - 706

CONCERN DESCRIPTION

1 REPORT APPL
2 SAF RELATED
BF BL SQ WB

SUB
CAT
CAT

CONCERN NUMBER

IN -85-717-00101
T50G69

TOTAL LACK OF COORDINATION, QUALIFIED "FIRST AID" PERSONNEL, AND LACK OF INTEREST BY MANAGEMENT CONCERNING PROPER "FIRST AID" TO INJURED CONSTRUCTION WORKERS. PAST 6 MONTHS, 2 INJURIES HAVE OCCURRED IN THE BOTTOM OF REACTOR UNIT II. APPROXIMATE TIME OF ARRIVAL OF EMERGENCY STAFF - 45 MINUTES. EVACUATION WAS SLOW, ANKWARD, AND COULD HAVE CAUSED ADDITIONAL INJURIES. NO "FIRST AID" EQUIPMENT AVAILABLE. NO FURTHER INFORMATION AVAILABLE.

QTC

IN-85-717-001

1 N N N N
2 NA NA NA NA

N WBN

70905

MP

00101

INCIDENT INVOLVING MEDICAL EMERGENCY RESPONSE. DETAILS KNOWN TO QTC, WITHHELD DUE TO CONFIDENTIALITY. NO FURTHER INFORMATION MAY BE RELEASED. NO FOLLOW-UP REQUIRED.

QTC

IN-85-840-002

1 N N N N
2 NA NA NA NA

N WBN

70905

MP

IN -85-840-00101
T50254

THE EMERGENCY RESPONSE TEAM SOMETIME TAKES A LONG TIME TO ARRIVE AND REMOVE AN INJURED PERSON.

QTC

IN-85-840-002

1 N N N N
2 NA NA NA NA

N WBN

70905

MP

IN -85-840-00201
T50086

TOOL BOX CHECKS PERFORMED BY PUBLIC SAFETY SERVE ONLY TO HARASS EMPLOYEE S. CHECKS DO NOT PREVENT THEFT OF TOOL MATERIAL, AS THEY ARE PERFORMED DURING WORK HOURS, ON TVA PROPERTY. THE MAIN RESULT OF TOOL BOX CHECKS IS TO HARASS EMPLOYEES WHO ARE PAYING MORE ATTENTION TO WORK THAN TO TOOL CONTROL.

QTC

IN-85-846-00501

1 N N N N
2 NA NA NA NA

N WBN

70903

MP

IN -85-846-00501
T50085

CONCERNS ARE GROUPED BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
ONP - ISSS - RHM

CATEGORY: MP MGT. & PERS. ISSUES

TENNESSEE VALLEY AUTHORITY
OFFICE OF NUCLEAR POWER
EMPLOYEE CONCERN PROGRAM SYSTEM (ECPS)
EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 OPERATIONS ACTIVITIES OF PSS AT HBN SEARCHES

REF. SECTION
CAT - MP
SUBCAT - 70

CONCERN NUMBER	CAT	SUB CAT	S	H	R	PLT	1	2	REPORT APPL	HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION
IN -85-883-00101 T50096	MP	70903	N	HBN			1	2	N N N N IA NA NA NA	IN-85-883-001	QTC	THE PUBLIC SAFETY SEARCH OF TOOL BOX ES CREATES HATE AND LOW MORALE AMONG THE CRAFTS. IF A CRAFTSMAN IS FOUN D WITH TOOLS IN HIS BOX WHICH WERE N OT ISSUED TO HIM. PUBLIC SAFETY REG ARDS THESE TOOLS AS HAVING BEEN SAVE D FROM THEFT, EVEN IF THERE IS A LOG ICAL REASON FOR THE TOOLS BEING THCR E. THE DOLLAR AMOUNTS OF THESE TOOL S ARE TOTALED SO PUBLIC SAFETY CAN B RAG ABOUT HOW MUCH TVA HAS "SAVED". THE EMPLOYEE CAN BE FIRED IF THIS H APPENS THREE TIMES. NO FURTHER DEIA ILS AVAILABLE. NO FOLLOW UP REQ
IN -85-907-00101 T50092	MP	70902	N	HBN			1	2	N N N N NA NA NA NA	IN-85-907-001	QTC	PUBLIC SAFETY SERVICE MANAGEMENT NEE DS TO GET THEIR ACT TOGETHER AND SCR UTINIZE THEIR CAPTAINS AND LIEUTENAN TS INSTEAD OF TRYING TO BURN THE OFF ICERS. C/I GAVE NAME OF ONE INDIVID UAL WHO CONTINUALLY "SCREWS-UP" WITH OUT ANY DISCIPLINARY ACTION BEING TA KEN. FURTHER DETAILS KNOWN TO QTC. NO FOLLOW-UP REQUIRED.
IN -85-972-00301 T50111	MP	70901	N	HBN			1	2	N N N N NA NA NA NA	IN-85-972-003	QTC	EMERGENCY MEDICAL TECHNICIANS AN INS UFFICIENT QUANTITY TO SUPPORTALL SHI FTS. NO FOLLOW UP REQUIRED.
IN -85-989-00601 T50104	MP	70901	N	HBN			1	2	N N N N NA NA NA NA	IN-85-989-006	QTC	SECURITY OFFICERS DRESS CODE REQUIRE MENT TO WEAR TIES IS INAPPROPRIATE O N A CONSTRUCTION SITE. CI HAS NO FU RHER INFORMATION. NO FOLLOW UP REQ UIRED.
IN -86-059-00201 T50111	MP	70901	N	HBN			1	2	N N N N NA NA NA NA	IN-86-059-002	QTC	PERSONNEL (DEPARTMENT KNOWN) WHO ARE CERTIFIED AS EMERGENCY MEDICAL TECH NICIANS SHOULD UNDERGO PERIODIC REFR ESHER COURSES TO MAINTAIN PROFICIENC Y. CI HAS NO ADDITIONAL INFORMATION . NUC POWER CONCERN. O FOLLOW UP R EQUIRED.

CONCERNS ARE GROUPED BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
OHP - ISSS - RHM

CATEGORY: MP MGT. & PERS. ISSUES

EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 ADMINISTRATION OF PSS AT MBN

TENNESSEE VALLEY AUTHORITY
OFFICE OF NUCLEAR POWER

EMPLOYEE CONCERN PROGRAM SYSTEM (ECPS)

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CONCERN NUMBER	CAT	SUB CAT	H	R	PLT	1 REPORT APPL	2 SAF RELATED	B	F	BL	SQ	WB	HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION
IN -86-107-00901 T50121	MP	70901	N	MBN	D	LOC	1 N N N N 2 NA NA NA NA	1 N N N N 2 NA NA NA NA	IN-86-107-009	QTC	TVA IS HAVING A HARD TIME GETTING EM ERGENCY MEDICAL TECHNICIANS (EMT) TO RECEIVE NO PROFICIENCY MAINTENANCE TRAINING BETWEEN YEARLY REQUALIFICA TIONS. MANY EMT PERSONNEL DO NOT FE EL ADEQUATELY EXPERIENCED TO PERFORM EMT FUNCTIONS. TVA SHOULD ESTABLIS H A PROGRAM TO PROVIDE PRACTICAL EXP ERIENCE AND PROFICIENCY MAINTENANCE TRAINING FOR EMT PERSONNEL. NUCLEAR POWER CONCERN. CI HAS NO ADDITIONA L INFORMATION.				
IN -86-128-00201 T50128	MP	70903	N	MBN			1 N N N N 2 NA NA NA NA	IN-86-128-002	QTC	TVA SITE MANAGEMENT CONSIDERS EMPLOY EES TO BE THIEVES; REFERENCE THE PUB LIC SAFETY OFFICERS' SEARCH OF TOOLS BOXES. CI QUESTIONS WHAT PURPOSE T HIS ACTIVITY SERVES. CI HAS NO ADDI TIONAL INFORMATION. CONST CONCERN/I NVOLVED CRAFT-ALL/ON-GOING PROBLEM.					
IN -86-128-00301 T50128	MP	70903	N	MBN			1 N N N N 2 NA NA NA NA	IN-86-128-003	QTC	TVA IS MORE CONCERNED WITH WHAT GOES OUT OF THE PLANT THAN WITH WHAT COM ES IN. REFERENCE THE LUNCH BOX CHEC KS AT THE END OF THE SHIFT. CI DOES NOT FEEL THAT THIS IS EFFECTIVE. C I HAS NO ADDITIONAL INFORMATION. CO NST CONCERN/ON-GOING SITUATION.					
IN -86-137-00701 T50127	MP	70901	N	MBN			1 N N N N 2 NA NA NA NA	IN-86-137-007	QTC	PUBLISHED PUB SAF SCHEDULES ARE CHAN GED WITHOUT SUFFICIENT NOTICE TO AFF ECTED PERSONNEL. THE PURPOSE OF THE SCHEDULES IS TO ALLOW PUB SAF OFFIC ERS TO KNOW WHEN & WHERE THEY ARE SU PPROSED TO WORK. WHEN THESE SCHEDULE S ARE CHANGED, PERSONAL PLANS ARE UP SET, OFFICERS MAY BE IMPROPERLY DRES SED FOR NEW POSTS, ETC. WHEN CI QUE STIONED THIS PRACTICE, HE/SHE HAS TO LD "YOU'RE LUCKY TO HAVE A JOB". NU C POWER CONCERN. CI HAS NO ADDITION AL INFORMATION.					

CONCERNS ARE GROUPED BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
ONP - ISSS - RHM

CATEGORY: MP MGT. & PERS. ISSUES

EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 SUPERVISION OF PSS OFFICERS AT WBN

TENNESSEE VALLEY AUTHORITY
OFFICE OF NUCLEAR POWER

EMPLOYEE CONCERN PROGRAM SYSTEM (ECPS)

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CAT - MP
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CONCERN NUMBER	CAT	SUB CAT	S		H	R	PLT	D	LOC	1 REPORT APPL		HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION
			2	1						2	1			
IN -86-160-00101 150129	MP	70902	N	WBN						1 N N N N	2 NA NA NA NA	IN-86-160-001	QTC	INCONSISTENCY IN PUBLIC SAFETY SERVICE SUPERVISION FROM SHIFT TO SHIFT. NO SHIFT OPERATES THE SAME AS THE OTHER SHIFT. EACH LIEUTENANT AND/OR CAPTAIN HAS HIS/HER OWN WAY OF DOING THINGS. PERSONNEL NEVER KNOW HOW OR WHAT TO DO UNTIL THEY FIND OUT WHICH CAPTAIN AND LIEUTENANT IS IN CHARGE OF THAT SHIFT. EXAMPLE: DAY SHIFT USES TVA VEHICLES TO PICK-UP LUNCHEONS FOR PSS PERSONNEL, WHILE NIGHT SHIFT PERSONNEL WERE REPRIMANDED FOR DOING THE SAME THING. CI COULD NOT PROVIDE ANY ADDITIONAL INFO CONSTRUCTIVE.
IN -86-193-00201 150125	MP	70901	N	WBN						1 N N N N	2 NA NA NA NA	IN-86-193-002	QTC	EMERGENCY MEDICAL TECHNICIANS (EMTs) ARE, BY PROCEDURE, TO RESPOND IN PAIRS TO A MEDICAL EMERGENCY. HOWEVER, THERE ARE NO PROVISIONS TO ASSURE THAT 2 EMTs ARE AVAILABLE FOR DUTY AT ANY GIVEN TIME. NUCLEAR POWER CONCENTRATIONS. CI HAS NO FURTHER INFORMATION NO FOLLOW UP REQUIRED.
IN -86-194-00101 150125	MP	70901	N	WBN						1 N N N N	2 NA NA NA NA	IN-86-194-001	QTC	PUBLIC SAFETY WORK SCHEDULES ARE OFTEN MODIFIED (AFTER ISSUE) WITH UTILITY (U) DUTIES. THESE MODIFICATIONS ARE INCONVENIENT FOR OFFICERS WHO HAVE MADE PRIOR OFF DUTY PLANS. CI HAS NO ADDITIONAL INFORMATION. NUCLEAR POWER CONCERN. NO FOLLOW UP REQUIRED.

CONCERNS ARE GROUPED BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
OHP - ISSS - RHM

CATEGORY: MP MGT. & PERS. ISSUES

EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 SUPERVISION OF PSS OFFICERS AT WBN

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REF. SECTION
CAT - MP
SUBCAT - 70

CONCERN NUMBER	CAT	SUB CAT	S		H	R	PLI	D	LOC	1 REPORT APPL 2 SAF RELATED		HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION
			1	2						BF	BL	SQ	WB	
IN -86-213-00101 T50133	MP	70902	N	WBN	1	N	N	N	NA	1	N	N	NA	QTC PUBLIC SAFETY DUTY ASSIGNMENTS ARE DISCRIMINATORY, AND OFTEN ASSIGNED BASED ON FAVORITISM. FEMALE PSSO'S ARE NOT ALLOWED TO WORK POST #16 (RAILROAD BAY), AND ONLY CERTAIN FEMALES ARE REQUIRED TO WORK POST #6 (INTAKE PUMPING STATION). OTHER PSS FEMALES (KNOWN) ARE NOT REQUIRED TO WORK RESPONDING STATIONS (STATIONS WHICH RESPOND TO ALARMS). THE REQUIREMENT FOR EACH PSS SHIFT TO HAVE A CERTAIN NUMBER OF FEMALES DECREASES THE EFFECTIVENESS OF THE "SHIFT-BID" SYSTEM, BECAUSE MANY PSS FEMALES HAVE
IN -86-214-00501 T50132	MP	70901	N	WBN	1	N	N	N	NA	2	NA	NA	NA	QTC PUBLIC SAFETY OFFICERS ARE TREATED UNFAIRLY IN THAT THEY ARE IN A VISIBLE POSITION AND CANNOT BE SEEN TAKING AN AUTHORIZED BREAK DUE TO A RULE THAT NO MORE THAN TWO OFFICERS CAN BE TOGETHER AT ONE TIME. CI HAS NO MORE INFORMATION. NUCPHR DEPT. CONCERN. NO FOLLOW UP REQUIRED.
IN -86-214-00701 T50132	MP	70901	N	WBN	1	N	N	N	NA	2	NA	NA	NA	QTC THE LOW SALARIES FOR PUBLIC SAFETY AT T WATTS BAR IN COMPARISON TO OTHER PROJECTS (OAK RIDGE) CAUSES LOW MORALE AMONG THE EMPLOYEES HERE. CI HAS NO MORE INFORMATION. NUC. PWR DEPT. CONCERN. NO FOLLOW UP REQUIRED.
IN -86-286-00101 T50145	MP	70902	N	WBN	1	N	N	N	NA	2	NA	NA	NA	QTC PUBLIC SAFETY SUPERVISOR SHOWS FAVORITISM TO CERTAIN INDIVIDUALS. DETAILS KNOWN TO QTC, WITHHELD DUE TO CONFIDENTIALITY. CI HAS NO FURTHER INFORMATION. NUCLEAR POWER CONCERN. NO FOLLOW UP REQUIRED.

CONCERNS ARE GROUPED BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
ONP - ISSS - RHM

CATEGORY: MP MGT. & PERS. ISSUES

TENNESSEE VALLEY AUTHORITY
OFFICE OF NUCLEAR POWER
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EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 ADMINISTRATION OF PSS AT WBN

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REF. SECTION
CAT - H
SUBCAT - 70

CONCERN NUMBER	CAT	SUB CAT	S	H	R	PLT	D	LOC	1 REPORT APPL 2 SAF RELATED BF BL SQ WB	HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION
IN -86-292-00101 T50252	MP	70901	N	WBN					1 N N N N 2 NA NA NA NA	IN-86-292-001	QTC	INADEQUATE COORDINATION BETWEEN PUBLIC SAFETY MANAGEMENT AND STAFF. PUBLIC SAFETY STAFF ARE GIVEN CONFLICTING ORDERS, AND WHEN ERRORS RESULT MANAGEMENT WILL NOT ACCEPT THE RESPONSIBILITY BUT TRY TO PLACE THE BLAME ON THE STAFF. NO ADDITIONAL INFORMATION IN FILE. NUCLEAR POWER DEPARTMENT CONCERN.
IN -86-298-00101 T50158	MP	70901	N	WBN					1 N N N N 2 NA NA NA NA		QTC	THERE IS NO WATER IN THE WORK AREAS FOR PUBLIC SAFETY PERSONNEL. AT THE INTAKE PUMPING STATION, THEY HAVE HAD NO WATER SUPPLIED. LABORERS HAVE BEEN INSTRUCTED NOT TO PROVIDE ANY. SAME CONDITION EXISTS WITH THE GUARD TOWERS AND OTHER POSITIONS. COAST GUARD DEPT. CONCERN. CI HAS NO ADDITIONAL INFORMATION. FOLLOWUP NOT REQUIRED.
IN -86-298-00201 T50158	MP	70901	N	WBN					1 N N N N 2 NA NA NA NA		QTC	CIES SHOULD NOT BE BORN BY PUBLIC SAFETY PERSONNEL IN THE POWER BLOCK. SOME AREAS ARE VERY HOT. CONSTRUCTION. CONCERN. CI HAS NO ADDITIONAL INFORMATION. FOLLOWUP NOT REQUIRED.
IN -86-298-00301 T50158	MP	70901	N	WBN					1 N N N N 2 NA NA NA NA		QTC	PUBLIC SAFETY HAS REQUESTED A REFRIGERATOR TO BE PLACED IN THEIR TRAILER AT POST 13. POST 13 HAS ABOUT 18 PEOPLE PER WORKING DAY. SUPERVISOR (KNOWN) HAS SAID "NO" NUMEROUS TIMES WITHOUT EXPLANATION. CONSTRUCTION. CONCERN. CI HAS NO ADDITIONAL INFORMATION. FOLLOWUP NOT REQUIRED.
PH -85-003-01301 T50106	MP	70904	N	WBN					1 N N N N 2 NA NA NA NA	PH-85-003-013	QTC	TVA, MATTS BAR, DISRESPECTFULLY DISPLAYS AND HANDLES OUR AMERICAN FLAG. (NAMES/DETAILS KNOWN TO QTC AND RELIEASE OF THIS INFORMATION WOULD JEOPARDIZE CI'S CONFIDENTIALITY). CI HAS NO MORE INFORMATION AVAILABLE NO FOLLOWUP REQUIRED

CONCERNS ARE GROUPED BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
ONP - ISSS - RHM

CATEGORY: MP MGT. & PERS. ISSUES

EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 OPERATIONS ACTIVITIES OF PSS AT WBN SEARCHES

TENNESSEE VALLEY AUTHORITY
OFFICE OF NUCLEAR POWER

EMPLOYEE CONCERN PROGRAM SYSTEM (ECPS)

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REF. SECTION
CAT - MP
SUBCAT - 70

CONCERN NUMBER	CAT	SUB CAT	H R P L T D LOC	1 REPORT APPL 2 SAF RELATED BF BL SQ HB	HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION
PH -85-025-00101 T50078	MP	70903	N WBN	1 N N N N 2 NA NA NA NA		QTC	LOCKS AND SOME HASPS TWISTED OFF STE AMFITTERS TOOLBOXES AT WBNP DURING D AY SHIFT ON 6/27/85. ADDITIONAL DET AILS KNOWN TO QTC.
MBP-85-019-00101 T50233	MP	70904	N WBN	1 N N N N 2 NA NA NA NA	MBP-5-019-001	QTC	THE WBNP AMERICAN FLAG WAS NEVER LOW ERED TO HALF-MAST IN RESPECT TO THE RECENT DEATH OF AMERICAN SERVICEMEN IN THE GANDER, NEFOUNDLAND AIR CRAS H. THE ORDER TO NOT FOLLOW PRESIDEN T REAGAN'S DECLARATION CAME FROM KNO XVILLE. (NAMES/DETAILS KNOWN TO QTC AND WITHHELD TO MAINTAIN CONFIDENTI ALITY. NO FURTHER INFORMATION MAY B E RELEASED.) CONSTRUCTION DEPARTMEN T CONCERN. CI HAS NO FURTHER INFORM ATION. NO FOLLOW UP REQUIRED.
MBP-85-019-00201 T50233	MP	70904	N WBN	1 N N N N 2 NA NA NA NA	MBP-5-019-002	QTC	THE WBNP AMERICAN FLAG IS STILL BEIN G DISRESPECTFULLY HANDLED, E.G. ONE PERSON INSTEAD OF TWO ARE ASSIGNED T O RAISE OR LOWER THE FLAG AND THE FL AG IS NOT IMMEDIATELY FOLDED AND STO RED IN ITS DESIGNATED PLACE. CONSTR UCTION DEPARTMENT CONCERN. CI HAS N O MORE INFORMATION. NO FOLLOW UP RE QUIRED.
MBP-85-019-00301 T50233	MP	70901	N WBN	1 N N N N 2 NA NA NA NA		QTC	PUBLIC SAFETY IS TOO QUICK TO CONFIS CATE EVERY AVAILABLE TOOL BOX SO THE Y CAN REPORT MORE "STOLEN GOODS CAPT URED." CI ALLEGED THAT PUBLIC SAFET Y MERIT RAISES ARE BASED ON THE NUMB ER OF TOOL BOXES CONFISCATED. CONST RUCTION DEPARTMENT CONCERN. CI HAS NO FURTHER INFORMATION. NO FOLLOW U P REQUIRED.
WI -85-044-X0501 T50250	MP	70905	N WBN	1 N N N N 2 NA NA NA NA		QTC	CI EXPRESSED CONCERN OVER TOTAL LACK OF CONSIDERATION GIVEN TO AN INJURE D EMPLOYEE BY PUBLIC SAFETY. NO ADD ITIONAL INFORMATION IS AVAILABLE IN THE FILE. CONSTRUCTION DEPARTMENT C ONCERN. NO FOLLOW UP REQUIRED.

CONCERNS ARE GROUPED BY FIRST 3 DIGITS OF SUBCATEGORY NUMBER.

REFERENCE - ECPS132J-ECPS132C
FREQUENCY - REQUEST
ONP - ISSS - RWN

CATEGORY: MP MGT. & PERS. ISSUES

EMPLOYEE CONCERN INFORMATION BY CATEGORY/SUBCATEGORY
SUBCATEGORY: 709 ADMINISTRATION OF PSS AT WBN

PAGE - 13
RUN TIME - 10:04:3
RUN DATE - 03/10/8

REF. SECTION
CAT - MP
SUBCAT - 70

CONCERN NUMBER	CAT	SUB CAT	S	H	R	PLT	1 REPORT APPL		HISTORICAL REPORT	CONCERN ORIGIN	CONCERN DESCRIPTION
							2	SAF RELATED			
							BF	BL	SQ	WB	
WI -85-103-00201 T50217	MP	70901	N	WBN			1	N	N	N	TVA PERMITTED PUBLIC SAFETY OFFICER TRAINEES TO GRADE TEST PAPERS. (WAM ES/DETAILS TO THE SPECIFIC CASE ARE KNOWN TO QTC AND WITHHELD TO MAINTAI N CONFIDENTIALITY). CI HAS NO FURTH ER INFORMATION.
WI -85-103-00301 T50217	IH	60300	S	WBN			1				CI REPORTED WRONG DOING BY TVA INDUS TRIES. (NAMES/DETAILS TO THE SPECIF IC CASE ARE KNOWN TO QTC AND WITHHEL D TO MAINTAIN CONFIDENTIALITY). CI HAS NO FURTHER INFORMATION.
XX -85-043-X0401 T50237	MP	70901	S	WBN			1	N	N	N	SEQUOYAH - SUPERVISORY PERSONNEL (DE PARTMENT & NAMES KNOWN) FALSIFIED PE RSONNEL QUALIFICATIONS, CERTIFICATIO NS AND RECORDS. CI DECLINED TO PROV IDE ADDITIONAL INFORMATION. NUCLEAR POWER DEPARTMENT CONCERN. NO FOLLO W UP REQUIRED.
XX -85-072-X0101 T50242	MP	70903	N	BLN			1	N	N	N	CI STATED THAT, AT BELEFONTE, EXITIN G PERSONNEL ARE REQUIRED TO HAVE THE IR LUNCH BOXES AND SACKS CHECKED BY SECURITY, BUT ENTERING CONTAINERS AR E NOT CHECKED. CI FEELS THAT A SEAR CH OF ENTERING CONTAINERS WOULD REDU CE THE POSSIBILITY OF AN EMPLOYEE BR ING SOMETHING IN THAT COULD DAMAG E THE PLANT. CONSTRUCTION DEPARTMEN T CONCERN. CI HAS NO ADDITIONAL INF ORMATION.
XX -85-092-00101 T50147	MP	70901	N	WBN			1	N	N	N	TVA, BEING THE U.S.A GOVERNMENT, REQ UIRES ALL CITIZENS TO BE "PATIED DON N" WHEN ENTERING A SECURE AREA ON AN OPERATING NUCLEAR POWER PLANT, YET FOREIGN DIGITARIES ARE EXEMPT FROM THIS REQUIREMENT. THIS EXEMPTION SE VERLY COMPROMISES THE SECURITY SYSTE M. NUCLEAR POWER CONCERN. CI HAS N O FURTHER INFORMATION. NO FOLLOWUP REQUIRED.

ATTACHMENT B

PUBLIC SAFETY SERVICE

List of Concerns By Element/Issue

The Public Safety Service Subcategory (70900) is comprised of 57 concerns broken into three elements which address five issues.

70901 - Administration of PSS at WBN

EX-85-117-002	IN-86-194-001
IN-85-334-002	IN-86-214-005
IN-85-353-002	IN-86-214-007
IN-85-445-005	IN-86-292-001
IN-85-583-003	IN-86-298-001
IN-85-972-003	IN-86-298-002
IN-85-989-006	IN-86-298-003
IN-86-059-002	WBP-85-019-003
IN-86-107-009	WI-85-103-002
IN-86-137-007	WI-85-103-003
IN-86-193-002	XX-85-092-001

70902 - Supervision of PSS Officers at WBN

IN-85-094-002	IN-85-907-001
IN-85-340-001	IN-86-160-001
IN-85-639-X04	IN-86-213-001
IN-85-639-001	IN-86-286-001
IN-85-639-003	XX-85-043-X04

Operations activities of PSS at WBN

70903 - Searches

IN-85-127-003	IN-85-846-005
IN-85-142-004	IN-85-883-001
IN-85-324-001	IN-86-128-002
IN-85-663-009	IN-86-128-003
IN-85-700-002	PH-85-025-001
	XX-85-072-X01

70904 - Flag handling

IN-85-444-003
PH-85-003-013
WBP-85-019-001
WBP-85-019-002

70905 - Medical emergencies

BFN-85-041-001	IN-85-665-001
IN-85-233-006	IN-85-717-001
IN-85-248-002	IN-85-840-001
IN-85-484-001	IN-85-840-002
IN-85-592-001	WI-85-044-X05