

U.S. Nuclear Regulatory Commission Region I Office 475 Allendale Rd. King of Prussia, PA 19406 Attn.: Ms. Sherri Arredondo

September 14, 1997

Dear Ms. Arredond

Attached is a copy of our report sent to Mr. Kevin Ramsey on 9/14/97, describing the work done to repair the broken shutter on Ronan guage, serial no. 99585GG. Please call me at (302)-996-2957 if you have any questions. Thank you.

Very truly yours,

John P. Burke, CIH CSP Radiation Safety Officer

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> attachment job c:97mem132 file: NRC Correspondence

205 South James Street Newport, Delaware 19804-2490

Tel. 302 633 2000 800 355 2422 RETURN ORIGINAL TO REGION I

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SEP 1 7 1997

Value beyond chemistry



## RONAN ENGINEERING COMPANY MEASUREMENTS DIVISION

8050 Production Dr. Florence Ky. 41042 USA (606) 342-8500 FAX (606) 342-6426

FIELD SERVICE	E REPORT
CUSTOMER: CIBA - Specialty Chemicals.	PO# 000001 /MRO# MR. 8002 574
	FS#: 801429
	DATE: 9/10/97

## BRIEF DESCRIPTION OF FAULT OR START UP:

Stuck Shutter problem on source holder.

## ACTION TAKEN (CONTINUE ON SEPARATE SHEET IF NECESSARY):

- (1) Force Shutter to close and Lock in shut position.
- (2) Open Source-holder and clean Shutter Cavity and fare place cavity.
- (3) Replace Rotor-cylinder and re-assemble Components.
- (4) Perform Shutter Check to insure proper operation of shutter.
- (5) Perform Lak yest on Source holder.
- (6) Perform field Survey once Source was mounted on vessel.

FOLLOWUP ACTION REQUIRED:

REMARKS:

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RONAN ENGINEERING COMPANY 9050 Production Dr., Florence, KY 41042 U.S.A. (606) 342-8500 • FAX (606) 342-6426

CTBA Specialty Chemi	cals

SERVICE P.O. MR# MR Ø42,476 SHOP ORDER # DE 6771 /U FIELD SERVICE # 801429

INVOICE APP RESS	
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		HOU	AS		MATERIAL USED				
DATE	SER	O.T.	REG	O.T.	PART NO.	OTY.	DESCRIPTION	PRIC	
9/10/97		3.0							
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CUSTOMER SIGNATURE TO SERVICE HOORS AND MATERIAL (DOES NOT INCLUDE RETURN TRAVEL)

Pionan takes great pride in achieving customer satisfaction to be certain that all Flonan customers obtain the desired performance from their purchase. As a result, we are committed to total support of our customers and dedicated to the long-term quality of all Flonan products. To fulfill this commitment, Ronan's Sales and Service Department strives to maximize the customer's up-time. We recognize that our equipment is only of value to our customers when operational. Even worse, when not operational, it is probably costing you money in the form of lost profits. Ronan management firmly believes that customer support is one of the major keys to long-term success. Consequently, Ronan has and will continue to invest heavily in service support.

Ronan's Service Department has been organized into four major functional areas:

Field Service installation/Start-Up Assistance: Ronan's field service representatives are trained to help the customer start-up quickly and efficiently. Ronan will supervise the installation of nuclear source heads and perform the necessary leak test and radiation surveys required by regulatory agencies. They also provide the user with on-the-job training for equipment set-up and calibration, point out potential application problems, and instruct users in the fundamentals of radiation safety.

Another very important aspect of Ronan's Service Program is the availability of Service Personnel to assist you in solving problems over the telephone or FAX. Our Field Service Staff have many years of

experience and can take you step by step through troubleshooting procedures. This type of support saves you both time and money. Ronan Field Service is available worldwide.

Ronan Radiation Safety School and Simple Maintenance Program: Ronan's Radiation Safety School and Simple Maintenance Program is a training course that covers such topics as radiation. dusimetry, radiation detection and protection, licensing and regulatory controls, gaging installation and relocation, leak testing and radiation surveys for most industrial radiation devices. Participants are instructed in general principles rather than in specific characteristics of the Ronan equipment. A: the completion of this course, each participant is awarded a certificate and letter certifying the nature of the training. Simple maintenance is also covered, providing the customer with practical experience and design knowledge. Topics covered include start-up procedures, calibration techniques trouble-shooting at the PCB or major component level. Radiation Safety and Simple Maintenance can be conducted at the customer's facility, or held at our Florence, Kentucky plant monthly. Graduates of Ronan Radiation Safety and Simple Maintenance are trained to keep Ronan systems. on-line. In most cases, this course eliminates the need to call Ronan for routine service, thereby increasing their company efficiency and profits.

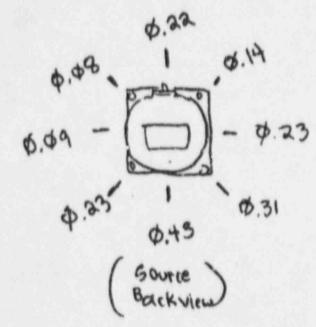
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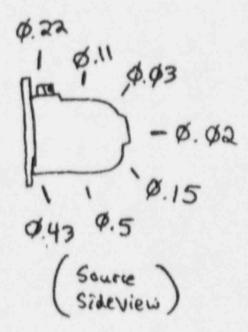
DATE 9/10/97

## RONAN

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CUSTOMER Ciba - Geigy	TELEPHONE ()
ADDRESS	CONTACT / RSO
CITY, STATE-ZIP NEWPORT DE	FIELD SERVICE NO.





MOR SE LOLL	The second secon	9586	66	SOURCEHOLDER- MODEL SA1/F37
MOD MANITO 4 CAL DATE 11/9/96	MFR DATE_ ISOTOPE_ ACTIVITY_	Cs-137	_mCi	SHUTTER POSITION OF A
SURVEYED BY: STENE	Goula	DATE:	9/10/ TON_R	97

"NOTE: ALL RADIATION READINGS ARE IN MR/H, SURVEY IS PERFORMED 30 CM FROM BURFACE.