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Public Service of New Hampshire

New Hampshire Yankee Division

NYN- 88002

January 6, 1988

United States Nuclear Regulatory Commission
Washington, DC 20555

Attention: Document Control Desk

References: (a) Facility Operating License No. NPF-56, Docket No. 50-443

(b) USNRC Letter, Dated October 26, 1987, "Systematic Assessment
of Licensee Performance (SALP)", Report No. 50-443/86-99

Subject: Response to SALP Report

Gentlemen:

Pursuant to the SALP Management Meeting on December 9, 1987, New
Hampshire Yankee (NHY) offers the following additional information regarding
the functional areas of Plant Operations, Engineering Support, and Assurance
of Quality as described in Reference (b).

Plant Operations, Functional Area #3

In order to alleviate the burden of the paperwork/nonoperational workload
placed on the Unit Shift Supervisor (USS), the work control process will be
reviewed to determine areas where the workload can be transferred from the USS
to the equipment control group. The equipment control group will be comprised
of operators which will be responsible for reviewing work requests.

Another area of concern was the inattention to detail in routine daily
operations. To resolve this concern, either the Operations Manager or the
Assistant Operations Manager is currently attending all requalification
simulator exams to observe shift crews in an operating environment.
Additionally, a course is being developed which emphasizes the need to keep in
mind the overall operational objectives, as well as details, while conducting
an evolution guided by Station procedures. This course will be provided as
part of the Annual Operator Requalification Program.

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Engineering Support, Functional Area #7

Engineering is now placing greater emphasis on interfacing with and responding to the needs of the Station staff as well as implementing the initiatives as discussed in the SALP report. Management will closely monitor progress in these areas and will make further adjustments to engineering programs, as necessary, to facilitate a strong teamwork approach.

Assurance of Quality, Functional Area #10

A formal review is being conducted of the manner in which operational problem areas are identified and analyzed, and the role of Quality Assurance (QA) in the corrective action process. Initiatives have been and will continue to be taken to assure that implementation of internal programs used to identify and correct material and program deficiencies are both effective and performance oriented.

Initiatives already in place include the following:

1. Integrating the construction QA personnel into the operations QA staff. This has resulted in a combined group with a greater range of technical expertise to identify and review problems.
2. Establishing a QA surveillance section to perform both preplanned and programmatic surveillances, increasing interface with the NRC resident inspectors and initiating early independent reviews of identified operational problem areas.
3. Relocating all QA personnel, including the Nuclear Quality Group (NQG) Manager, to the Operations Support Building in order to improve the timely support of Quality Control (QC) and early involvement by QA in the resolution of operational problems.
4. Establishing a Quality Control Department Supervisor position to provide more oversight of QC activities and to ensure that proper management attention is focused on resolution of problems.
5. Providing for more timely review and evaluation of Station Information Reports to identify generic programmatic weaknesses.
6. Upgrading and expanding the operational QA trending program through the use of a computerized data base to categorize problem areas and focus audit and inspection activities and management attention where they will be most effective.

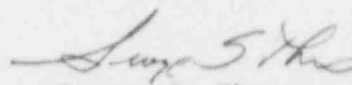
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Management will continually assess quality program effectiveness, and it is expected that additional initiatives will be taken, as necessary, to enhance the overall program.

Should you have any questions concerning our response, please contact Mr. William J. Temple at (603) 474-9574, extension 3781.

Very truly yours,


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