NUREG/CR-0153 K BMI-2004

INSIGHTS INTO IMPROVING THE EFFICACY OF NUCLEAR POWER PLANT INSPECTION PROCEDURES BASED UPON RISK ANALYSIS

Final Report

A. M. Plummer R. S. Denning Battelle Columbus Laboratories

Prepared for U. S. Nuclear Regulatory Commission

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NUREG/CR-0153 BMI-2004 R1

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Manuscript Completed: May 1978 Date Published: June 1978

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Probabilistic Analysis Branch Office of Nuclear Regulatory Research U. S. Nuclear Regulatory Commission Under Contract No. NRC-04-76-293-09

ABSTRACT

A preliminary study was conducted to determine how the insights gained through the Reactor Safety Study⁽¹⁾ might be applied to improve the efficacy of nuclear power plant inspection activities. Abstracts of Licensee Event Reports and non-compliance citations for all operating plants for selected periods were reviewed to identify and classify performance deviations associated with risk-mitigating systems. Procedural deficiencies were observed to be an important factor in these deviations. Although no changes in the inspection program can be recommended as a result of this preliminary study, possible approaches to improving the efficiency of the inspection program were identified. Further study of the following areas is recommended.

- The allocation of inspection effort based on the relationship of each inspection activity to the control of risk
- (2) The use of Licensee Event Reports and non-compliance citations to identify the causal factors in performance deviations or as the basis for the evaluation of the risk-related performance of plants
- (3) The review of test and maintenance procedures for riskmitigating systems to identify procedural inadequacies that lead to performance deviations.

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Introduction

This report describes a preliminary study, conducted in two phases, for the U.S. Nuclear Regulatory Commission to determine how the insights developed through the Reactor Safety Study (RSS)⁽¹⁾ might be applied to improve the efficacy of nuclear power plant inspection activities. Phase I was principally a familiarization phase in which the Inspection Manual of the Office of Inspection and Enforcement was reviewed to identify modules containing risk-related activities. Efforts during this phase were aided by discussions with members of the headquarters staff and included a plant visit with an inspector. The Phase II activities were divided into two tasks which examined: (1) The Sensitivity of Reactor Risk to Non-Compliance and (2) The Adequacy of Test and Maintenance Procedures.

Limitations of the Study

The intent of this study was to gain a sufficient understanding of the inspection process and its relationship to the mitigation of risk to determine whether insights obtained from the Reactor Safety Study could be of assistance in the orientation of inspection efforts. Although Battelle has attempted to relate the results of this review to possible changes in the inspectior. program, it was recognized that only the staff of the Office of Inspection and Enforcement has an adequate understanding of the inspection process to fully appreciate the implications of the material presented. Consistent with the preliminary nature of the study only the Operating Phase of the Inspection Manual was considered. In addition, the results were not expected to include, or be based on, extensive quantitative analysis or in-depth review of occurrences. The information sources used in the study contained brief summaries of citations and occurrences, from which the affected systems, their states of failure, and causes of failure were identified and categoized; the full reports of these deviations were not reviewed. Summaries of citations over a period of about one year, and those of occurrences over a period of about six months were reviewed.

Definition of Terms

<u>Risk Mitigating Systems</u>. For the purpose of this study risk mitigating systems were defined as those whose failure on demand can result in the important accident sequences identified in WASH-1400. These systems are listed in Table 1; note that no ranking by relative importance is intended. Risk mitigating systems are not the only systems in the plant that are risk related. Systems involved with accident initiators such as the primary coolant system or the plant control system also affect risk. In the Reactor Safety Study, accidents involving fuel melting, which exceed the design bases of the plant, were found to dominate the risk to the public. The functioning of the risk mitigating systems has a major effect on the avoidance of fuel melting or the reduction of the consequences of accidents involving fuel melting.

<u>Common Cause or Common Mode</u>. Common cause failures are failures of two or more components by the action of a single failureinducing mechanism. The term "common cause" is preferred over "common mode", but both are used here with the same meaning. Common cause failures are particularly important in nuclear power reactor risk because redundancy is provided in the safety systems. The probability of the simultaneous failure of all of the redundant trains of a system can be much higher for a common cause fault than would be the case if the failures for each train were independent.

<u>Performance Deviation</u>. The term performance deviation is used in this study to represent system faults that are the direct

result of human error. Human errors that are citable or must be reported in Licensee Event Reports (LER's) are examples of performance deviations. The definition is intended to include all human errors that can reduce the availability of risk mitigating systems.

TABLE 1. RISK MITIGATING SYSTEMS*

Auxiliary Feedwater (PWR) Consequence Limiting Control (PWR) Containment Heat Removal (PWR) Containment Leakage Containment Spray Injection (PWR) Containment Spray Recirculation (PWR) Electric Power Systems Emergency Coolant Injection Emergency Service Water (BWR) High-Pressure Recirculation (PWR) High-Pressure Service Water (BWR) Low-Pressure Recirculation (PWR) Reactor Protection Safety Injection Control (PWR) Sodium Hydroxide Addition (PWR) Vapor Suppression (BWR) *Risk mitigating systems are defined

*Risk mitigating systems are defined as those whose failure on demand can result in the important accident sequences identified in WASH-1400.

Review of Inspection Modules

The initial task of the study was a review of the inspection modules for the purposes of (1) becoming familiar with the inspection process, (2) identifying the modules which are used to monitor riskrelated activities, and (3) evaluating the degree to which the inspection program is oriented toward factors that influence risk. Familiarization activities included discussions with IE headquarters staff and the observation of a portion of a plant inspection.

The inspection process is guided by procedures or modules, as they are called, contained in the Inspection Manual.⁽²⁾ These modules provide detailed instructions and guidance for the inspection of all types of licensed facilities. Each inspection activity is included in a module. The modules form the basis of a tracking system used to ensure the timely inspection of various activities. The scope of the present study was restricted to the review of the Manual Chapter covering the operations phase of light water power reactors. This chapter is comprised of nearly 100 modules that range from the conduct of meetings with plant management to the technical review of in-service inspection test results. About 30 of these modules are completed annually on a routine basis at an operating plant. These were reviewed to identify the ones directly involving the inspection of risk mitigating systems. The purpose of this review was to determine the extent to which risk mitigating systems were examined in plant inspections.

The eight modules listed in Table 2 were judged to have a direct relationship to the risk mitigating systems identified in Table 1 and include those modules that have specific inspection requirements for these systems. For inspection purposes, plant systems are generally grouped by the categories used in the standard Technical Specifications: Reactivity Control and Power Distribution, Instrumentation, Reactor Coolant, Emergency Core Cooling, Containment, and Plant and Electric Power. It should be noted that each of the risk mitigating systems identified from WASH-1400 is included in these more general categories. These important systems will therefore be reviewed periodically by the inspector at some level of frequency in the current inspection program.

TABLE 2. ROUTINE INSPECTION MODULES WITH DIRECT RELATIONSHIP TO RISK MITIGATION SYSTEMS

| Module Number | Title |
|------------------|--|
| 42700 | Procedures |
| 56700 | Calibration (Technical Specification Requirements) |
| 56701 | Calibration |
| 61700 | Surveillance |
| 61701 | Surveillance (Complex Systems) |
| 62700 | Maintenance |
| 71710 | Review of Plant Operations |
| 71720 | Review of Safety Limits, Limiting Safety System Settings, and Limiting Conditions for Operation |

A relatively small fraction of modules, 8 out of 40, was judged to have a direct association with risk mitigating systems. This fraction does not accurately represent the extent to which the inspection program is oriented to the control of risk, however. First, the various modules do not involve the same levels of i..spection; some are done more frequently or require more time than others. Secondly, some of the more general modules may not have direct association with risk mitigating systems but have high significance to risk. Training of plant personnel, for example, is a general activity which is very important to risk. Thirdly, some fraction of the inspection effort involves auditing of the plant surveillance program which has the intent of reducing the likelihood of accident initiating events. Finally, the modules noted are completed on a routine annual basis; there are similar (and generally more complex) modules scheduled for refueling periods and non-routine modules that are used to follow-up occurrence reports.

In order to investigate more closely the risk orientation of these modules, the periodic surveillance requirements of the standard Technical Specifications for a specific plant were tabulated according to the systems identified for review in the modules. The results of this comparison are shown in Table 3 where the total number of requirements and number of requirements for risk mitigating systems (for one year and one reactor) are listed for each system category. Hourly and refueling requirements are not included in this tabulation. Note that individual test and channel checks have been counted, i.e., a check that is performed once each shift contributes 1095 requirements to the tabulation. There are no requirements involving risk mitigating systems in the Reactivity Control and Reactor Coolant categories. These categories are more closely associated with possible accident initiators rather than risk mitigating systems.

Table 3 indicates that the surveillance requirements for risk mitigating systems are not evenly distributed among the categories. Since the module guidance generally directs the inspector

| System Category** | Risk Migitating Systems | Total |
|---|-------------------------------|--------|
| Reactivity Control & Power Distribution | 0 | 6,190 |
| Instrumentation | 27,260 | 37,720 |
| Reactor Coolant | 0 | 5,030 |
| Emergency Core Cooling | 4,750 | 4,750 |
| Containment | 50 | 1,710 |
| Plant & Electrical Power | 2,610 | 4,700 |

TABLE 3. APPROXIMATE NUMBER OF SURVEILLANCE REQUIREMENTS PERFORMED PER YEAR*

* Tests performed during refueling are not included. ** Typical categorization used in inspection modules.

to review at least one test from each category, the auditing effort may be evenly distributed with respect to system categories but not necessarily with respect to risk-related surveillance activities. Based on these observations, it is concluded that the potential exists for improving the efficacy of inspection by weighting the sampling of tests to be audited to obtain a representative selection of riskrelated activities.

An additional observation is that the number of riskrelated tests is too large to make complete review practicable, without a significant increase in inspection effort. However, from a risk perspective the complete audit of each of the activities of the plant operator is not necessary. The principal purpose for reviewing tests in the NRC inspection program appears to us to be to assure that the management controls of the plant are effective rather than to cross check the results of each test. In fact, occasional failure to perform a test has very little effect on the unavailability of safety systems or on plant risk. By examining a sample of tests, however, the inspector should be able to evaluate how well the plant procedures are being followed. It is recommended that a study be undertaken to develop a quantitative basis for the frequency of auditing surveillance tests.

It was not possible within this effort to determine the amount of inspection time that is presently allocated to different inspection activities or to evaluate the degree to which these activities have a risk relationship. It is our general impression, however, that an undertaking of this type would be beneficial and could lead to an approach to the allocation of inspection time that could be more efficient from the viewpoint of controlling public risk. It should not be inferred that based upon risk analysis, the inspection effort can be optimized in a rigorous sense. The relationship between the NRC inspection effort and the risk to the public from nuclear power plants is too complex. A critical evaluation of the various inspection activities from a risk perspective, should lead to a better understanding of the merits and limitations of the existing inspection program, however. The allocation of the inspection efforts might then be established on a more quantitative basis while recognizing that considerable judgment will be required in the quantification.

The Sensitivity of Reactor Risk to Non-Compliance

In the role of enforcement, the inspection staff reviews the activities of the owner/operator to assure that the nuclear power plant is operated in comformity with applicable regulations and commitments. Recognizing that acts of non-compliance will occur in the operation of nuclear plants, the intent of this task has been to evaluate the impact of non-compliances on public risk. Although a very difficult subject to address quantitatively, the relationship between risk and noncompliance is a very important one for the NRC to explore. It is important to understand this relationship not only for assessing the manner in which a utility is operating a plant but also in evaluating the effectiveness of the NRC's own inspection program.

In order to characterize the various types of non-compliances, a number of citations were reviewed. The Enforcement Text for all operating reactors for the approximate period of July, 1976, to July, 1977, was provided by the NRC for the study. This portion of the text contains 1269 citations issued to operating power reactors. Each citation in the Text is identified by a code that associates the deviation with regulatory and licensing requirements and with inspection procedures covering all of the various aspects of plant operation. These codes provided a convenient means of locating citations that might be risk-related. The codes identifying citations related to (1) operating license conditions, (2) technical specification requirements, and (3) safety analysis report commitments were judged to be the only ones that would be of interest to this study. Further, within these three general areas it was possible to eliminate a number of specific codes dealing with areas that obviously are not risk-related: nonradioactive waste release, for example. Through the process of elimination the list of applicable codes was narrowed as much as possible, but without eliminating items of possible interest.

Risk-related citations were selected by first scanning the citation identification codes for the particular requirement codes that indicated a possible relationship to risk mitigating systems.

Each entry so selected (there were about 350) was read and its relationship to risk judged by its content. In making this final selection, only those citations having a direct influence on the availability of risk mitigating systems were considered; administrative deviations, for example, were not included even though they may have involved risk mitigating systems indirectly. A summary of the citations by broad requirement categories is given in Table 4. Of the 1269 citations, 57 were identified as risk-related; these citations are listed in Appendix A.

The risk-related citations fall into two general categories: (1) those having a direct contribution to unavailability in that components or systems were found to be in an inoperable state, and (2) those having a potential contribution in that they involved activities that could either cause an inoperable state or fail to assure operability. These categories are listed in Table 5; the number of citations in each category is also shown.

It is interesting to note that a large fraction (1212 of 1269) of citations were not identified as having a direct relationship to risk. If citations which relace to potential accident initiators had been included, the fraction identified as having a direct risk relationship would have been greater. However, most citations involve administrative control failures such as failure to report an occurrence within a specified time. Although many of these citations appear to have negligible significance to risk, a failure in any aspect of management control could be indicative of a general laxness affecting the safety of the plant. In the preliminary review of citations performed in this effort, however, there was no apparent correlation between the total number of citations received by a particular plant and the number of citations may not, therefore, be a reliable measure of the risk to the public from a plant.

| Code | Requirements | Number of Citations* |
|------|--|-------------------------|
| A | 10CFR20 | 115 |
| В | 10CFR30, 31, 32, 33, 34, 35, 36 | 2 |
| С | 10CFR40 | 0 |
| D | 10CFR50 | 25 |
| E | 10CFR50 Appendix B | 280 |
| F | Facility Lic. Conditions & Tech. Specs. | 802(57) |
| G | 10CFR50 Appendix J | 1 |
| Н | 10CFR19 | 17 |
| J | 10CFR55 | 6 |
| K | 10CFR70 | 2 |
| L | 10CFR71 | 4 |
| М | Materials Lic. Conditions | 4 |
| N | 10CFR73 | 2 |
| Р | 10CFR150 | 5 |
| R | Safeguards Lic. Conditions | 7 |
| S | Safety Analysis Report Commitments | 0 |
| Т | 10CFR21 | 0 |
| V | Vendor Program Deviations | 5 |

TABLE 4. REQUIREMENT CATEGORIES AND NUMBER OF CITATIONS

* Risk-related citations in parenthesis.

TABLE 5. NON-COMPLIANCE CATEGORIES

Direct Contributors:

Operation with Inoperable Systems or Components (15)*

Valves Improperly Aligned (5)

Improper Calibration (1)

Potential Contributors:

Post-Maintenance Test Not Performed (3) Maintenance Performed Without Procedures (2) Test Performed Without Procedures (2) Calibration Performed Without Procedures (1) Maintenance Procedures Inadequate (8) Valves or Circuit Breakers Not Locked (7)

Test or Calibration Interval Exceeded (13)

* Number of citations in parenthesis.

Source: Enforcement Text for Operating Reactors, 7606 to 7707.

In reviewing the risk-related non-compliance categories, it is apparent that many of the types of faults that underlie non-compliance citations are the same kinds as considered in the fault trees in WASH-1400 to be human error contributors to system unavailability. If we use the term performance deviations to represent human errors in plant operations (including testing, maintenance and management function), the acts that result in non-compliance citations can be considered to be a special class of performance deviations.

An additional source of data on performance deviations can be found in the Licensee Event Reports (LER's). LER's published in Nuclear Safety and having report dates from August, 1976, to February, 1977, were reviewed under the same selection criteria used for citations. The LER's with a direct relationship to risk mitigating systems are listed in Appendix B. Relative numbers of risk-related citations and LER's are summarized in Table 6. No extensive effort was made to correlate these citations and LER's because of the somewhat disparate time intervals involved and the brevity of the descriptions used. From a cursory review it appeared that, while several citations were associated with LER's, the two compilations are generally independent. The tabulations in Table 6 indicate that there are significantly more LER's than citations issued. This difference is understandable when the reasons for both types of reports are considered. It might be expected that non-compliance citations would be more severe from a risk viewpoint than the occurrences that result in a Licensee Event Report. For example, the violation of a Technical Specification limit which would result in a non-compliance citation might reduce the level of redundancy of a system below what was considered acceptable when the limit was established. On the other hand, the occurrences in the LER's appear to have the same basic causes as the non-compliances and are probably as good an indicator of deficiencies in plant management control as the non-compliances. The relatively greater number of LER's suggests that they form a broader source of information on performance deviations.

TABLE 6. RELATIVE NUMBERS OF CITATIONS AND EVENT REPORTS RELATED TO BISK MITIGATING SYSTEMS

| | Number of Reports* | | |
|--------------|--------------------|-------|--|
| Contribution | Citations | LER's | |
| Direct | 2.1 | 51 | |
| Potential | 36 | 20 | |
| TOTAL | 57 | 71 | |

Definition of "Contribution"

| Di | lrect: | A condition of inoperability | existed |
|----|-----------|---|---------|
| Pc | otential: | Deviations that <u>could</u> produce condition of inoperability | a |

* Selected from listings of approximately 1200 each of citations (1-year period) and LER's (6-month period).

Contribution of Performance Deviations to Risk

In order to evaluate the impact of performance deviations on risk, the contribution to system unavailability of various types of human errors was examined within the context of the fault trees which had been developed for WASH-1400. In the quantification of the WASH-1400 fault trees, system unavailabilities were considered to be comprised of the following general contributions:

- Hardware failures
- Test and maintenance unavailabilities
- Common cause failures.

These three categories include contributions from human errors, which differ both in nature and importance in each case. At this point we will explore how the various types of performance deviations within these categories can influence system unavailabilities. As defined in WASH-1400 hardware failures are comprised of failures that are independent of any others that might occur. Both equipment failures and human errors were included as hardware failures in the WASH-1400 analysis and both contributed quantitatively to system unavailability in the same way. The performance deviations we have identified as being related to hardware failures are of two types: (1) those that contribute directly and appear explicitly as human errors in the WASH-1400 fault trees; and (2) those that contribute in a more subtle way as a degrading influence on equipment operating or demand failure probabilities. The following are examples of the first type:

Valves improperly aligned

Instruments improperly calibrated

Bistable switches in the test position.

Functionally, these failures which are the result of human error are the same, respectively, as the equipment failures: (1) a valve that does not operate due to a mechanical or control circuit component failure, (2) an instrument that does not respond properly due to an electronic component failure, and (3) a logic train that does not operate properly due to a faulty relay coil or contact. It should be noted that other types of important human error contributions were considered in the Reactor Safety Study: these can be categorized generally as errors committed under emergency conditions, i.e., after the initiation of an accident. Such errors would not be likely to appear in the sources used in this study. In addition, this study has been concerned principally with performance deviations associated with normal test and maintenance activities, as would be audited in the course of routine inspections.

Examples of the second type of performance deviation that influence equipment failure probabilities in a more indirect manner are:

> Surveillance test interval exceeded or not performed Post-maintenance test not performed Maintenance performed without procedures Test performed without procedures Calibration performed without procedures Inadequate test or maintenance procedures.

The contributions of deviations of this type do not appear explicitly in the fault trees, although they can contribute to the failures that do appear. They also have the potential to cause or allow a component to be in a degraded state of operability because of improper and undetected mechanical or electrical adjustment, for example. The observable result of this type of performance deviation is a higherthan-normal component failure rate.

The WASH-1400 category "test and maintenance unavailabilities" is comprised of the unavailabilities caused by the intentional removal of systems from service for testing and maintenace. The deviations that contribute directly in this category are those related to operation under conditions exceeding the limits of Action Statements of the Technical Specifications. These performance deviations contribute to risk because systems operate with reduced redundancy during these outage time intervals, and because extension of these intervals beyond the prescribed bounds represents an increase in the normal unavailability.

The remaining category of risk contributors is that of common cause faults. Human error can be a major contributor to common cause faults because humans (operators and technicians) provide a common link between the separate pieces of equipment in the plant. For example, a poorly trained technician who miscalibrates one instrument may very well miscalibrate the same instrument in a redundant train if both instruments are his responsibility. Tables 7 and 8 illustrate the percentage of the unavailability of safety systems attributed to common cause faults in WASH-1400 for the PWR and BWR. In the comments column the source of the common cause is identified. From these tables it is evident that, for many safety systems, common cause faults can be the principal contributor to system unavailability. In the majority of these examples from WASH-1400, human errors were the source of the common cause faults identified. Performance deviations of this type, with the potential for common cause failures, should be of particular concern to the inspection program. In a poorly managed plant, the factors that could result in a strong common cause coupling between failures would be expected to exist, such as inadequate training, poor procedures or a general degradation of the quality assurance program. Thus it is reasonable to speculate that the common cause contribution to system unavailability could be significantly greater in a poorly managed plant relative to an average plant.

Thus far we have attempted to establish the relationships between performance deviations and risk by associating the various types of deviations with system unavailability. To summarize these briefly, performance deviations contribute to risk in two ways: (1) as direct contributions that produce an immediate state of component inoperability, and (2) as indirect contributions that tend to increase the probability of component failure. In addition, performance deviations can occur as independent events, much in the same manner as random hardware failures, or as coupled events that produce simultaneous common cause states of failure in two or more redundant components.

TABLE 7. COMMON MODE CONTRIBUTIONS TO BWR SYSTEM UNAVAILABILITIES

| System | Contribution (%) | Comments |
|--|------------------------|---|
| Reactor Protection | 24 | Sensor Miscalibrated |
| Vapor Suppression: | | |
| Large LOCA Small LOCA | | |
| Emergency Coolant Injection: | | |
| Low-Pressure Coolant Injection Core Spray Injection Autodepressurization High-Pressure Coolant Injection RCICS | 100 | Sensor Miscalibrated |
| Containment Leakage: | | |
| Large LOCA | 1 | |
| Drywell (>6 in. ²) Drywell (1-4 in. ²) Wetwell (>6 in. ²) Wetwell (1-4 in. ²) | 98 100 96 100 | Equipment Failure |
| Small LOCA |) | |
| High-Pressure Service Water: | | |
| Required Within 30 Minutes Required Within 25 Hours | 53 47 | Emergency Procedures Not Followed and Valves Misalig |
| LPCRS and CSIS Pump Cooling (ESW) | <1 | |
| Secondary Containment | | |

Source: WASH-1400

TABLE 8. COMMON MODE CONTRIBUTIONS TO PWR SYSTEM UNAVAILABILITIES

| System | Contribution (%) | Comments |
|---|------------------|---|
| Reactor Protection | | |
| Auxiliary Feedwater: | | |
| 0-8 Hours After Small LOCA 8-24 Hours After Small LOCA | 86 | Valves Misaligned |
| 0-8 Hours Without Offsite Power | 44 | Equipment Failure |
| Containment Spray Injection | 80 | Sensors Miscalibrated and Valves Misaligne |
| Consequence Limiting Control: | | |
| Hi; Single Train | 4 | |
| Hi; Both Trains | 67 | Sensors Miscalibrated |
| Hi-Hi; Single Train | 13 | or Damaged |
| Hi-Hi; Both Trains | 92 | |
| Emergency Coolant Injection: | | |
| Accumulators | | |
| Low-Pressure Injection | 1 | |
| High-Pressure Injection | 1 | |
| Safety Injection Control: | | |
| Single Train | 1 | |
| Both Trains | 68 | Comparator Miscali- brated |
| Containment Spray Recirculation | 37 | Equipment Failure |
| Containment Heat Removal | 14 | Valves Misaligned |
| Low-Pressure Recirculation | 68] | Emergency Procedures |
| High-Pressure Recirculation | 75) | Not Followed |
| Containment Leakage | 20 | Values Missldgred |
| Sodium Hydroxide Addition | 20 | Valves Misaligned |

1

Source: WASH-1400

In the context of this study, the important relationship is the one between risk and the inspection process. The characteristics of performance deviations that have been discussed suggest, first, the way their contributions to risk might be evaluated and, second, how their frequency might be controlled. The most important characteristic of performance deviations is, for a given reactor, the rate at which they cause safety-related components to be in an inoperable condition. These occurrences are generally reported in citations and LER's which are therefore a means to evaluate risk-related performance. The Nuclear Plant Reliability Data System (NPRDS)⁽⁴⁾ would also provide valuable data for this purpose, if it were modified to include a description of the human error causes for failure, since it would include applicable failure data that, for various reasons, were not otherwise reportable.

Having examined the relationship between performance deviations and system unavailability or risk, we will now discuss the manner in which the underlying causes of performance deviations might be identified and the frequency of performance deviations controlled through the inspection program. In identifying the causes of system faults that result from human error it is helpful to note that all of the citations and LER's which we identified as risk-related are also procedure-related. As stated in the Inspection Manual, (2) "procedures guide the operation and maintenance of nuclear facilities". Each of the performance deviations that was reviewed could be related to a cause that is attributed to (1) failure to follow existing procedures, (2) performing activities without the use of required and available procedures, or (3) performing activities according to inadequate procedures. In cases where judgment was required to decide whether the cause was procedural, this judgment was based on the question: could this deviation have been prevented by the proper use of an adequate procedure?

The two principal sources of data on performance deviations available to the NRC are citations and LER's. The Nuclear Plant Reliability Data System (NPRDS)⁽⁴⁾ would also provide valuable data

for examining the frequency and causes of performance deviations if it were modified to include a description of the human error causes of failure. By collecting and categorizing data on performance deviations, it should be possible for the NRC to identify the principal underlying causes of these errors. It could be of particular value to trace back human errors to find the deficiencies in the applicable procedures that resulted in the error or permitted the error to occur. Having identified the causes of performance deviations, greater emphasis could be given in the inspection program to the audit of test and maintenance procedures to assure that these causal factors are not present. This increased effort could involve the review of a larger sample (or possibly all) of the test and maintenance procedures for risk mitigating systems during the Pre-operational Phase of the inspection program. Because the test and maintenance procedures change during plant life, a strong program of continued review of procedures also appears to be warranted. In the review of operating incidents, the inspection process can interface on a continuing basis with procedures. This review process may be the most effective way to locate and correct procedural inadequacies that allow risk-related performance deviations to occur. The normal follow-up review to abnormal occurrences includes the determination of causes and remedies; added emphasis should be given to the identification of risk-related deviations to assure that their causes are properly identified and that specific remedies are implemented through improved procedures.

In summary, WASH-1400 shows that human errors (performance deviations) are a significant contributor to reactor risk. Of primary importance to the NRC inspection program is the potential that could exist for a general degradation in the management control of plant operations and a resulting increase in human errors. Because of the significance of human errors to the total reactor risk, an increase in human errors would lead to an increase in the risk of the plant. For this reason, the continued evaluation of the management performance of plants should be an effective way for the NRC inspection program to control risk.

The occurrence of some performance deviations in operating a plant is unavoidable. Humans will make errors. It is important to note that the human errors identified in Tables 5 and 6 from a preliminary review of citations and LER's appear to be consistent with the types and frequencies of human errors assumed in WASH-1400. Nor are the observed errors in any sense more serious. Assuming that the risk from reactor accidents obtained in WASH-1400 is acceptable, this review has not therefore identified a need to reduce the rate of human errors. Because of the close relationship between human errors and risk, it is important, however, to understand the causes of performance deviations. To the extent that the rate of human errors can be reduced by practical measures, this would also be desirable.

Adequacy of Test and Maintenance Procedures

The second task outlined for this phase of the study was the review of plant procedures to learn how they are structured and how various inadequacies might cause or allow the occurrence of performance deviations. Two aspects of the procedures were reviewed: the degree to which the style of the procedures conformed to practices that would tend to minimize human errors and the technical adequacy of the procedures. From the inspection and enforcement standpoint, reviewing the technical adequacy of testing procedures is not as difficult as might be imagined. The standard Technical Specifications are quite specific in identifying the type and frequency of test to be performed. The review of the more difficult aspects of technical adequacy, such as the completeness and interval of tests, are therefore primarily a licensing function.

Pursuant to the conclusions reached in the previous task regarding the importance of procedures to the occurrence of performance deviations, test and maintenance procedures were reviewed to identify features that could contribute to the inoperability of components. ANSI N18.7-1976⁽⁵⁾ the principal guide for the preparation of nuclear plant procedures, was also reviewed as part of this task. The ANSI standard appears to be an excellent guide for the writing of procedures and, if carefully followed, should result in procedures that tend to minimize the human error contribution to component failures. In particular, the standard stresses the importance of return-to-service and operability requirements. Our review of actual procedures, however, indicates that these elements, even when present, might have varying degrees of effectiveness depending on how they are incorporated. Our observations in this regard are discussed below.

Several maintenance and surveillance test procedures from two plants were made available for this study by the Probabilistics Analysis Staff. Although this represents a rather small sampling of

existing procedures, we believe it was sufficient to gain some valuable insights. There was enough variation in similar procedures for a single plant to recognize the types of inadequacies that might lead to the deviations of interest. As noted earlier the deviations that have the greatest impact on risk are the ones that result in inoperable components. According to the guidance of the Inspection Manual, test, calibration, and maintenance procedures should include steps to assure that all equipment is properly returned to service, i.e., that it is operable following such activities. From the standpoint of risk, these appear to be the most important steps in procedures that guide the testing and maintenance of safety systems.

We are concerned here with three kinds of activities: testing, maintenance, and calibration. Each of these involves removing parts of systems from service, performing the activity, and returning the affected parts to service. The possible types of deviations and the preventative measures to avoid these deviations are therefore similar. Given the above observation, the appropriate way to reduce the frequency of performance deviations would be by improvement of procedures and their use.

Six types of procedural steps to return equipment to service were found in surveillance test procedures:

- A precautionary note at the beginning of the procedure to return all switches to their original positions after completion of the test
- Notes in the body of the procedure to return particular groups of switches to their original positions
- A note near the end of the procedure to return all switches to their original position
- Steps in the procedure to return particular switches or valves to a particular position
- Steps in the procedure, as above, followed by a step requiring independent verification
- Check lists, particularly for valves, that show the proper positions after testing.

No obvious inadequacies were noted in the calibration procedures. They include steps to return components to service and provisions for checking setpoints. Pressure instrumentation, for example, is checked by subjecting the sensor to a known pressure and observing the channel response.

In summary, our review of these relatively few procedures showed no obvious inadequacies, but did show variations in methods that could contribute to performance deviations. On the other hand, if some of these procedures were to be associated with activities that produced a high rate of performance deviations, potential procedural contributors should be easy to recognize.

Observations and Conclusions

The objective of the effort that has been undertaken was to review the inspection program of the NRC from a risk viewpoint in order to identify ways in which the program might be made more efficient or more effective. The task is a difficult one because the relationship between inspection and risk is very complex. For example, the mere presence of the inspector, with the implicit threat to the utility management of the discovery of non-compliance, has the effect of strengthening management efforts. The quantification of this effect in terms of improved plant safety is very difficult, however.

In the performance of this study a number of observations and conclusions have been made which relate to the effectiveness of inspection efforts. Some of these are reviewed in the following paragraphs.

Review of Inspection Program

- Within the broad scope of the inspection program, test, calibration and maintenance operations are reviewed periodically for each of the systems identified in WASH-1400 as having high importance to risk.
- Too many test and maintenance activities are performed at a plant for the inspector to review each. From a risk standpoint the inspector needs only to review an adequate sample to assure that a systematic deterioration in the management control of the plant operations does not exist.
- Guidelines for the frequency of inspection of various plant activities are based almost entirely on judgement rather than a quantitative or statistical basis.
- No relative weighting of inspection effort is given among systems identified for review according to the potential risk importance or number of periodic surveillance requirements of the system.

 Some improvement in the efficiency of the inspection program can probably be made through a systematic allocation of inspection effort developed on a semi-quantitative basis without reducing the coverage of risk-related activites.

The Sensitivity of Reactor Risk to Non-Compliance

- The results of WASH-1400 indicate that human error in testing and maintenance can be an important contributor to risk. A poorly managed plant with a resulting higher rate of human errors could be expected to pose a higher risk than an average plant. Since the inspection and enforcement effort focuses on assuring the effectiveness of plant management control, the inspection effort can have a direct influence on risk magnitude.
- Acts of non-compliance by the owner/operator can be viewed as a subset of a broader class of human errors which we have called performance deviations.
- Citations issued for the violation of technical specification requirements would be expected to be indicative of increased risk. However, because a large fraction of non-compliance citations have little direct relationship with risk, the total number of citations may not be a good performance indicator for a plant.
- Licensee Event Reports are an important source of data on plant performance. The review of abnormalities in plant operation is an effective means for the inspector to uncover problems in both equipment performance and management performance.
- Expanded analysis of Licensee Event Reports and Citations could be effective in identifying faulty equipment, faulty procedures or as a performance measure for plant management control.

- The occurrence of performance deviations (human errors) cannot be eliminated. From the limited number of LER's and citations reviewed, there was no indication of a frequency of human errors higher than would be expected.
- The occurrence of performance deviations can usually be attributed to inadequate procedures or failure to follow procedures. By identifying the causes of procedural inadequacies, NRC should be able to effect changes that could reduce or control the rate of these errors.

Adequacy of Test and Maintenance Procedures

- The ANSI standard (N 18.7-1976) for the writing of procedures appears to stress the key elements of good procedures.
- Significant variations existed in the format and quality of the small sample of procedures reviewed in this effort.
- Procedural steps to return equipment to service following tests are an essential aspect of good procedures. These steps are handled in a variety of ways, apparently with different degrees of effectiveness.
- Although the technical adequacy and completeness of testing procedures are believed to have an important impact on risk, the Technical Specifications prescribe the manner of testing. The inspection program can, therefore, influence the technical adequacy of procedures only to the degree to which the procedures satisfy the Technical Specifications.

The purpose of the Operations Phase of the Light Water Reactor Inspection Program "is to obtain sufficient information through direct observations, personnel interviews, and review of facility records and procedures to ascertain whether the licensee's management control program is effective and whether the facility is being operated safely and in conformance with Regulatory requirements"⁽²⁾. Each of the activities (direct observation,

personnel interviews, review of facility records, and review of procedures) appears to be essential. In addition, data analysis could be a beneficial additional acitivity within the inspection program. In order to improve efficiency, it is essential to know how effective each of these activities is. Unfortunately, the inspection program lacks both measures of performance for the owner/operator and measures of effectiveness of the inspection program itself. Without these types of measures, it is difficult to reduce inspection effort or redirect inspection effort with assurance that the effectiveness of the program is not being decreased. In order to develop these measures, considerable additional understanding must be developed of the relationship between the inspection program and reactor risk.

Recommendations

Based upon the conclusions that have been drawn from this effort, the following recommendations are made. At this time, it is premature to suggest changes in the current inspection program. Each of the recommendations would involve investigations which as their end product would evaluate the potential advantages of changes in the program.

> • A review should be undertaken of the allocation of inspection effort. In addition to protecting the safety of the public, the inspection program has other functions such as the prevention of the diversion of nuclear materials. Each of the activities in the existing program should be reviewed and the intended function identified. Inspection activities that are associated with the control of public risk should then be evaluated in terms of their effectiveness and their relationship to risk. Although it will be difficult to quantify the relationship between inspection activities and risk, the exercise of making semi-quantitative or qualitative judgements of these activities will help to clarify the role of the inspection program in the control of risk. Included

in this study would be an analysis of the guidelines used to specify the frequency of inspection activities.

- Licensee Event Reports and non-compliance citations should be reviewed for an operating period of a number of years. The events should be categorized by cause similar to the breakdown presented in Table 5. The data should be analyzed to identify underlying causal factors for system faults and to evaluate the potential use of evaluated data as performance measures.
- Test and maintenance procedures should be reviewed from a cross section of reactors. The quality of these procedures should be evaluated in terms of consistency with the ANSI guide. Deficiencies in procedures should be identified and the root causes of poor procedures determined where possible. For the reactors whose procedures are being studied, reported occurrences should be reviewed and the causes of the occurrences traced back to procedural in-adequacies or other types of breakdown of plant management control.

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References

- "Reactor Safety Study, An Assessment of Accident Risks in U.S. Commercial Nuclear Power Plants", WASH-1400, October, 1975.
- 2. Inspection and Enforcement Manual, U.S. Nuclear Regulatory Commission, Office of Inspection and Enforcement.
- 3. <u>Nuclear Safety</u>, Nuclear Safety Information Center, Oak Ridge National Laboratory.
- "Reporting Procedures Manual for the Nuclear Plant Reliability Data System", Southwest Research Institute, April 1974.
- 5. ANSI N18.7-1976/ANS-3.2, "Administrative Controls and Quality Assurance for the Operational Phase of Nuclear Power Plants", approved by the American National Standards Institute, February, 1976.

APPENDIX A

SELECTED RISK-RELATED NON-COMPLIANCES

05000155 7609 FFEP 2

CUNTRADY TO TECHNICAL SPECIFICATION 0.1.2.(8), THE PRIMARY CODE SDEAY SYSTEM DID NOT MEET OPERAPILITY RECITREMENTS DIRING POWER OPENATIONS FROM JUNE 1975 TO FEBRUARY 1976 DUE TO UNACCEPTARTITY OF WELD NO. 8 MITH CODE (E 31.1.0) FOLLOWING MODIFICATION OFTHE CUSE SPRAY SYSTEM IN MAY 1975.

15000es/ 7014 \$505 2

CHAIRARY TO PAPAGHARE 0.5.4.3 CF THE ORESDEN 2 TECHNICAL SPECIFICATIONS, LOCI PLUPS AND MOTOR OPERATED VALVES WERE NOT TRETED FO PPERANTLITY RETAFES ADDIE 11 AND JUNE 1. 1976.

09000237 7706 FFHHJ2

CUNTRARY TO TECHNICAL APPECIFICATION SECTION 4.2, CALTAGATION OF THE LUCEOVILITAGE EMERGENCY PLS DELAVE HERE FOR ACCUMPLITABLE DIDING THE REFUELTNG CUTAGES POCLARING IN 1976 CN UNIT 2 AND 3. THE LICENSEE'S OPERATION ANALYSIS DEPARTMENT LART CALTER THERE RF1 445 EAHIY 18 1975.

NANDO237 7715 FFHH 2

CHATHARY TO TECHNICAL ADECIFICATIONS, SECTION 1.0.C.C.A AND R. ALRVEILLANCE INTERVALS FOR FIVE-ODECTRIC SIRVETILANCES FOR DUDITED ON 11113 2 AND 3 WERE EXCEEDED IN FEBRUARY 1977. (REFE LEDG 237/77+06 AND 249/77+06) TECHNICAL SPECIFICATION 1. 0.C.C REDITORS TAS & MAXINUM ALL INARLE EXTENSION NOT TO EXCEP 25% OF THE BLOVETLANCE INTERVAL AND FRY & TOTAL MANNER POWRTART INTERVAL TTHE FIR ALY THREFULTINSECUTTVE INTERVALS NOT TO EXCRED 3.25 THRES THE SPECIFIED SLRVEILLANDE INTERVAL.

05000207 7022 FFEGI2

CUNTRARY TO TERMAICAL SPECIFICATION 3.3.4.1.1, THE CIRCUTE AREAKERS FOR THE ACCUPILATION ISCLATION VAVIES WERE ANT LOCKED IN THE DEFNERGIZED PORTTICN.

65300247 7624 FIFP 2

CUNTERRY IN TERMATER ADECTRICATION 6.8.1, INSTRUMENT ATO SYSTEM VALVES TAMIS AND TAMINS WERE OPEN RIT WERE NOT LICKEN IN THAT PUSITION AN RECUIRED BY COLESS.

05000249 7630 FCG3 2

CONTRARY TO TECHNICAL SPECIFICATIONS 3.7.2, THE UNIT 3 LOCT PLUD REOM FLOOD DOCH WAS FOLND OPEN AND UNATTENDED. DURING & DIANT CLEANLINESS TOLR. UNIT 3 HAS IN UPERATION AT THE TIME OF THE EVENT.

SCHHOR 8017 04500020

CONTOARY TO TECHNICAL SPECIFICATION SECTION 4.2, CALIBRATICN OF THE LUNDERVELIAGE FRERENCY ALE OFLAYS AFRE NOT ACCOMPLIANED DIDING THE REFUELTES CHITAGES PECLERING IN 1976 ON UNITS 2 AND 3. THE LICE SERIA OPERATICE ANALYSIS CEPARTNENT LAST CALIBRATEN THESE DELAYS EANLY TN 1975.

05000249 7715 FPRH 2

CONTHARY TO TECHNICAL ROPOTFICATIONS, SECTION 1.0.C.C.A AND P. HIRVETLIANCE INTERVALS FOR FIVE-ROPOTFIC SURVETLIANCES CONDUCTED ON 14113 2 AND 3 HERE EXCERTED IN FEBRUARY 1977. (PEFE LERS 237/77-06 AND 209/77-06) TECHNICAL SPECTETCATTCH 1.0.C.C BED. TOPAL (2) & WAYINUW ATTOMATER FATENSION NOT TO EXCEEP 25% OF THE BLOWFTLLANCE TUTERVAL AND FRY A TOTAL WAYTHIN POWPTNED TUTERVAL TTHE FID ANY THREFUCINSECUTIVE INTERVALS NOT TO EXCEED 3.25 TIMES THE SPECIFIED SLEVEILLANCE INTERVALS

05000250 7701 FCKPL2

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45400254 7015 FPEGL2

CONTRARY TO TECHNICAL APECIFICATION & 2.4. CALIBRATION OF THE UNIT I EMERGENCE BLS UNPERVILTAGE RELAVE AS PERFORMED ON JANUARY 14, 1976 WITHOUT USE OF PRECEDURE THAT HAD BEEN REVIEWED AND APPROVED AS SPECIFIED.

05000270 7000 FJGHL2 CHATRANY IC TECHNICAL SPECIFICATION A. B. I MAINTENANCE ACTIVITIES CA SAFETYOUFLATED ELECTRICAL ECLIPHENT AT REPARE AND POPLEE SERE ANT PHEPERSY CENTRELLED AS STATED IN SECTION 2.7.1 OF THE LICENSEE'S ADVINISTRATIVE PRITCY MANLAL. 05000271 7626 FPFP 3 CULIDARY IN TECH. SPEC. 6.5.4 AND SURVEILLANCE PROCEDURE NP-2114, VALVE SLC-61 +45 CLUBED BUT ANT LOCKED CLUBED. \$5000272 7708 FFEC22 CONTRARY TO TECHNICAL SPECIFICATION TARLE 3.3-1, ITEM 7 PH 12/30/76 AND 1/26/77 LESS THAN THREE VITAL PUS, INCREVELTAGE PHANNELS SERE OPERARLE FURING THE PERFORMANCE PROFECURE MIT. 65000217 7719 F. 6602 CONTRARY TO TS 6.8.2 & COMPLETED HODIFICATION TO & SAFFTY RELATED MOTOR OPERATED VALVE CIRCLITRY WAS FLUCTTONALLY VERIFIED WITHOUT AN APPRUVEN PATTFOLRE. 050002R0 7607 FJEG 2 CHATRARY IN THE REQUIREMENTS OF TECHNICAL SPECIFICATION A. D. A. THERATING PRECEDURE HAD ANT REFA POSPARED TO ALTEN THE READTING AID SYSTEMS FOR THE EUROGENCY CIESEL GENERATCHS. CONSECLENTLY, ON JUNE 3, 1976, THE THE REPLACENT ATO SUDDITER FOR THE MO. 1 DIFSEL AIR START SYSTEMS HERE FULLD TO BE VALVED TOGETHER AND NOT OPERATING AS INDEPENDENT SYSTEMS AS SPECIFIC IN SECTION AS THE THE FSAR.

OSCORESI TONG FURH 2 CULTRARY TO TECHNICAL APPOINTCATION 6.8 PROCEDINES FOR CONTROL OF PAINTENANCE ACTIVITIES DEFINED IN SECTION 7 OF THE CONTINUENC CULLITY ASSURANCE PROGRAM, SECTION 4.2 OF THE PLANT ADMINISTRATIVE PROCEDURES AND IN THE PLANT MAINTENANCE INATRICTION 7 NEOF APT ADMERED TO FOR CENTAIN MAINTENANCE ACTIVITIES PERFORMED PORISE THE SECTION HALF OF 1975, IN THAT DETAILED FOR INSTRUCTIONS AND AUT PROVIDED: PUSTAMAINTENANCE TESTING REQUIREMENTS AND ACCEPTANCE CRITERIA FERE NOT SPECIFIED'S RESULTS OF MADINISTING AND FOR NOT RECORDED: JUSTIFICATION AND/OR AND/OR AND/OR AND/OR ADDINING FROM ACCEPTANCE CRITERIA CONTAINED IN MAINTENANCE PROCEDURES AND ACCEPTANCE CRITERIA CONTAINED IN TAINTENANCE ACCEPTANCE ACCEPTANCE ACCEPTANCE CRITERIA CONTAINED INTENANCE ACCEPTANCE ACCEPTANCE ACCEPTANCE CRITERIA CONTAINED ACCEPTANCE ACCEPTANCE ACCEPTANCE ACCEPTANCE ACCEPTANCE ACCEPTANCE ACCEPTANCE A

CUNTRERY TO TECHNICAL APECIFICATION 6.0.1 PAINTENANCE ACTIVITIES ON SAFETYWRELATED ELECTRICAL FOLIPHENT AT REPARE AND PONEE AFRE

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SPECIFIERS AND DA REVIEW OF CERTAIN MAINTENANCE ACTIVITIES APPEADS TO BE INACECLATE.

ANT PHOPPHLY CONTROLLED AS STATED IN SECTION 2.7.1 OF THE LICENSEE'S ADMINISTRATIVE POLICY MANUAL.

ASAUA254 7620 FUERR2 CHAIRARY TO T.S. 6.3.4. PRECEDURES FOR ANT ADHERED TO IN THAT THE CORP. RODAY DIFFERENTIAL PRESELAR THETRINENTATION FOR AVAILABLE TO MAS VALVED DIT OF SERVICE DURING UPERATION AND NO CORRECTIVE ACTICA WAS TAKEN IN RESPONSE TO THE LIGHTED ANNIAPTATOR PANEL OF THE DATA SHEFT HUTCH SHINED AN APACHMAL READING.

ASDON255 T622 FEEK 2 CONTRARY TO TECHNICAL REPECTRICATIONS 3.3.2.F, & VALVE (EV 3038), HEICH IS ASSOCIATED WITH THE BARETY TRUEDTION SYSTEM, WAS THOREHABLE FOR A REMICE ORBATER THAN 20 HULHS FURING THE REPORT OF OCTORER 5+23, 1976, AND REACTOR OPERATIONS FORTING.

CONTRARY IN THE REGLIREMENTS OF TECHNICAL SPECIFICATION 4.4.1. TESTING OF THE SAFETY INJECTICS SYSTEM CONNECTED AT REAPTOR Refuelting nin not verify that all components beceived the safety injecticn signal in the proper sequence and thusing as recurren by technical apecification 4.6.1.9.

OSDOR255 7617 FRAP 2 CULTRARY IN TERMAICE OF OFFICATION TAREF 4,1,1, MUNTHLY TESTS INCLUDING THE 25% ALLOWANCE OF SPECIFICATION 0,0,2,4, WEDE NOT PREFERENCE ON THE POHER WANGE SAFETY CHANNELS AND MEACTOR PROTECTIVE SYSTEM FROM ABOUT APRIL 2, 1976 TO MAY 11, 1976.

65000255 7621 FCDG 2

15000269 7600 FJGHL2

TABLE A-1. SELECTED RISK-RELATED NON-COMPLIANCES (Continued)

05000282 7619 FrGN 2 PULTRARY IN TECHAICAL ADPRIPTICATION 3. 4.4.5. UNIT & TRATE "A" VACULM REFARER HAS INCPEDARLE FREM AUGUST 31. 1076 TE SEBTEMARE 10. 1976. 05000287 7606 F.IGHLZ ALIT PROPERTY CONTACTED AS STATED IN SECTION 2.7.1 OF THE LIPENSES'S ADMINISTRATIVE PRITCY MANLAL. ASAAA2PT TEAS FRALAZ FUNTHANY IN TECHNICAL APPRIPTICATION 4.6.7.C, THE ANNUAL PHE HOLD DISCHADGE TEST HAS NOT CONFLETED ON THE 175 VOC INSTRIMENTATION AND CUNTRUL RATTENTESSANCE JULY 19, 1974. 05000295 7626 FIFEJ2 CUNTRARY IN TECHNICAL APPENFICATION 6.2.4. VALVE 1140153 WAS NOT CLOSED AS REGUIRED PER APPENFIX SOT-434-1 OF PROCEDURE ANT-7. 15000295 7632 FFAG 2 CUNTRARY TO RECTICK 3.8 AND TARLE 3.4.4 OF THE TECHNICAL SPECIFICATIONS, UNIT 1 HAS ODERATED WITH LESS THAN THE MININ DEDUTRED NUMMER OF CMANNELS FOR PHASE B CONTAINMENT ISOLATION PRIOD TO SEPTEMBER 23, 1976, PECALSE OF SHORTED DIDDE ACONS RELAY OF 412/192. 05000302 7706 FFHT02. CONTRARY IN TECHNICAL REFEIRTCATION 3. A. 1.1.1 ACTION STATEMENT, SUMP RUMPS IN THE TUNNEL CONTAINING THE OF CONTROL FERNA TH THE 230 KV SHITCHAFAR HERE NOT TESTED WITHIN ONE HOUR ON JANIARY 41, 1977, AS RECUTRED. 45000302 9709 FFPERZ TECHNICAL SPECIFICATION 3.7.1.2.8. HEQUIRES THE TUNHINE POIVEN ENFRGENCY FEEDWATER PUMP TO BE PREEDED FORM AN OPEDABLE RITAN SUPPLY SYSTEM WHEREVER THE FACILITY IS IN MUCE 1. 2 CO 3. CONTOARY TO THE APONE, AT VARIOUS TIMES FURTHE CEPTATION OF THE FACILITY IN WITHE 1, 2 AND 3, CURING THE MENTH OF PARCH ANT ADDIL, 1977 THE TUREINE DRIVEN EPERGENCY FFEDUATED DIME HAR I THEN ID TH HE PUNERED FREM THE AUXILIARY STEAM MEACER RATHER THAN THE MATE STEAM MEACER. 05000304 9707 #FGA 2 CUNTRANY TO SECTION 3.0 AND TABLE 3.001 OF THE TECHNICAL SPECIFICATIONS, UNIT 2 HAS ODERATED WITH LEAS THEN THE MINIMU DECUIDED NUMBER UP CHANNES FOR THE HIGHI CONTAINMENT PRESSURE CONTAINENT SPRAY THITIATICN PRICE TO DECEMBER 18, 1976, DIE TO THE RIRTARIE SATTCHES BEING LEFT IN THE HRUNG POSITION. A5000306 7609 # 116 2 CUNTRARY IN TECHNICAL ADECIFICATION 3.2.C. AND 3.2.C.7. 1.17 2 VALVE PROOF NAS ACT OPEN AND ITS AREAKER I COMEN WHEN THE PLANT HAR HEATED LD AREVE 200 DEGREES & CN JUNE 24, 1976, DUIDER REACTOR STAPTID AC. 38. 05000300 7612 FFFH 2 CUNTHANY TO TECHNICAL ADECTRICATION 0.0.4 AND PARAGRADM TV. 4 OF ADDENDIX J TO IS CED KD. LAIT 2 CONTAINMENT INCLATION VALVE CV-31554 HAS YET LEAR TERTED FOLLOWING HEPLACEMENT OF THE VALVE REAT ON JANLALY 4, 1975. NEDUD309 7705 \$PENIZ CUNTRANY IN TECHNICAL ADECIFICATION 5.5.4.6. UN 6/19/75 & PRESSURIZER SAFETY RELIEF VALVE HAS REMOVED AND THETHINH THE USE OF & DETATIES APPARVED PROCEDURE. 519034 500 SIE 51200020 A LEAKAGE PATE TEST HAR NOT CUNULTED FUR THE DECAY HEAT DEPOVAL SYSTEM FOLLCHING THE REPAIR OF & PIHD SEAL POTOR TO THE REQUEPTING OF REACTIN POFRATIONS.

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TABLE A-1. SELECTED RISK-RELATED NON-COMPLIANCES (Continued)

15000315 7811 FCHG 2 INDRCHER CALINRATICS OF ALL FOLR PRESSURTZER PRESSURF TRANSMITTERS CAUSES THE LIMITING CONDITIES FOR OPERATION OF TECHNICAL SPECIFICATIONS 3. 3.1.1 AND 3.3.2.1 TO BE EXCEEDED MITH DESPECT TO LOW PRESSURIZER PRESSURE TRIPS AND OPERATING OF THE DESITION AT PRESSURES LEWER THAN SOFCIFIFD IN TECHNICAL SPECIFICATION 3. P.S. ASAAA315 7618 #JHG 2 CONTRARY TO TECHNICAL APPECIFICATION 6.8.1, MAINTENANCE POOCEDIRES FOR THE THETALLATION OF BAFETY RELATED PARLE FOR MODIFICATION RECALCEIZERARY WERE NET IMPLEMENTED. 05000315 7708 FFFK 2 CUNTRARY TO TECHNICAL SPECIFICATION 0. A. 3.1.1., A CONTAINMENT ISCLATION VALVE (CCR#303) ISCLATION THE NAM NOT VERIFIED DRIOR TO RETURNING THE VALUE TO SERVICE UN ADRIL 24, 1977. 05000317 7506 F.IFP 3 TS N.R. I REGULARS "LET WALT PRECINCTINE APPLI CHECKER LISTS & INST SHALL HE PRE, ADPARVER, & ADHEDER TH FRO OPEN OF ALL AVA AND CUMP TAVELY AUD BAFETY PIO32, AUX FEFORATER REV 2 DTO 1/16/76, STEP II.4.3 GEC "VALVE LITELE AS DED ATTACH VALVE LITELE AND PURITY VALVE ANDA131 TO NED TO BE "ICCEPD OPEN" ON THE VALVE LIVELD BAT. CONT TO ARVINGTTE & ADERVE CONT AFER ANT ATHON TO THE THAT VALVE ANRHITS HAS ANT LOCKED OPEN. THE VALVE HAS HONFVED TH THE OPEN POS, CALY THE REG "LOCK" HAS NOTED TO TOWDOW THE 1.5P, THE RED LOCK WAS INST BY LIC AND VERIE BY THE INSP. 05000317 7708 FCF8 2 CONTRARY TO TECHNICAL APECIFICATION 0.04, THE PLANT WAS TAKEN INTO CPERATICNAL PODE 3 WITHOLT PEREDDWING THE INSPECTION DEDUTORD RY 1.3. 8.5.2.C. 05000317 7708 FJFP 2 AND LOCKING VALVES. 05000318 7AR9 #3F822 CUNTRARY IC TERMAICAL APECIFICATION 6.8.1. 33 PERCENT OF THE VALVES RECITRED BY COME TO BE LECKED IN DESTTIN WERE NOT INFRENT 65000321 7607 FCESO2 CONTRARY TO THE RECLIMPHENTS OF TECHNICAL SPECIFICATION 3.5.4 AND 3.5.8. THE LICENSEE FAILED TO PERFORM OPERADILITY TERTION AFTER PERFONHING MAINTENANCE ON & CURE SPRAY PUMP ON MARCH 1. 1995 AND FERRUARY 5. 1976, AND ON VARIOUS RESIDUAL HEAT REPOVAL DIMPA CUPING THE PERTOR MARCH 3+10, 1975. 05000321 7608 FCHER2 CONTRARY TO TECHNICAL APECTFICATION A.A.I. ADMINISTRATIVE PROCEDURE HUP-1-F32 HAD NOT REEN FULLY INDIFFENTED TH THAT ADDROVINATELY AT UP THE TARTAUMENTS I TRIED IN THE COMPUTER PRINTOUT, DATED AF1/76, MERE OVERCLE FOR CALIBRATION. 05000321 7608 FFHFK2 CUNTEARY TO ADDUTCALLE PORTIONS OF SECTION 4,2 OF THE TECHNICAL SPECIFICATIONS, CALIBERTICA FRECLENCY EXCEPTED THE GRACE DEDTOD FUR THREE TTENSE RHM CHANNELS & AND R, CURE SPHAY SPARGER NC77LE DIFFERENTIAL PRESSURF INSTRUMENTS, AND URM CHANNELS. 15001321 7612 # 15P 2

CUNTRARY IN TECHNICAL APPRIFICATION 6, A, 1 WHICH REGUTRES WRITTEN PROCEDURES BE ESTABLISHED AN THREPENTED, THOFE FXAMPLES OF FATLURE TO FOLION APPRIVED PROCEDURES WERE IDENTIFIED ON SEPTEMBER 16, 1976, (1) HOVIS PRIMETITA AND B WERE NOT LOCKEN OPENAR SPECIFIED BY PROCEDURE, (2) DHYMELI TO TORUS DIFFERENTIAL PRESSURE MAS NOT HAINTAINED, ON 9/3/76, AR RECITRED BY STANDING ONDERS. (3) VALVE TURMEDITI MAS NOT CLOSED AND TAGGED AN PRECIPIED ON AN OUTSTANDING FLERRANCE AND TAGGING REFT.

05000321 7613 #J6602

CONTRARY TO THE REQUIREMENTS OF TECHNICAL SPECIFICATION 4.8.1 AND 6.8.2. THE LICENSEE FAILED TO ESTABLISH, AND APPROVE DOIND TO THPLEMENTATION, PROCEDURES WHICH HEET THE REQUIREMENTS AND REPOWERATIONS OF SECTIONS 5.1 AND 8.3 OF AMELINE, THE THE REQUIREMENTS AND REPOWERATION OF SECTIONS 5.1 AND 8.3 OF AMELINE, THE THE PAINTHAANCE PROPERTIES OF REPOWERATION ALL SHOT THE PAINTHAANCE PROPERTIES OF AND THE AND REFERENCE STEPS FOR SEMENTING TO THE REFURE RETURNED TO REFERENCE. SPECIFIC FRAMPLES OF ANALES ACTIVITIES PERFORMED WITHIN THE REPOWERS INFLUENCES INFLUENCES INFLUENCES (L) THE ROLD SHAFT DRIVEN OF AND REFIRENCE OF REPOVER AND RETURNED FROM THE AND REFURE TO REPOVED FROM TO REFERENCE TO SERVICE ON OFTIGATE AND PROPERTIES OF AND RETURNED TO SERVICE ON OFTIGATE TO SERVICE ON OFTIGATE THE AND RETURNED TO REFERENCE TO SERVICE ON OFTIGATE TO PROPERTIES THE REPOVER AND RETURNED TO REFERENCE TO SERVICE ON OFTIGATE TO PROVIDE AND RETURNED TO REFERENCE TO SERVICE OF AND RETURNED TO SERVICE TO SERVICE ON OFTIGATE TO THE AND RETURNED TO THE AND RETURNED TO SERVICE TO SERVICE ON OFTIGATE THE AND RETURNED TO SERVICE TO SERVICE

05000321 7701 SCHP 2

CUNTRARY IN TECHNICAL SPECIFICATION 4.2, TABLE 4.202. THE DIESEL GRENERATOR INITIATE LOGIC FLACTIONAL TEST WAR ACT PERFORMED ATTHIN THE REDITED IS WONTH INTERVAL. THE LAST DECOMPANYED TEST WAS PERFORMED ON JULY 26, 1974.

05000321 7705 FINANZ

CONTRARY TO TECHAICAL SPECIFICATION 6.8.1, AN APPROVED PROCEDURE FOR THE CONTROL OF LIFTED SIFES AND JUPPERS WAS NOT FOUNDED.

05000321 7706 FFHGL2

CONTRARY TO TECHNICAL REPECTEDENTIAN 0.9.4.8.8. THE SHING RERE BUPPLYING POWER TO THE IND PRESSURE CONLARY TATECTION VALVER WERE NOT TESTED EVERY THE MONTHS TO ASSURE THAT THE TRANSFER PIECITYS OPERATE AS CESIGNED. AS CE PAY 18. 1977. THE BLOWFILLARE TEXTS HAD NOT BEEN PERFURMED.

05000324 7624 F.16C2

CHATRANY TO TECHNICAL REPORTFICATION A.R AS IMPLEMENTED BY DEPORTTONAL GUIDELINE NC. 7, DREPARATION OF DEPORTING WORK PROVIDE (HAP), OPERATING WORK DEREFTS WHICH INCLUDED THE STEPS RECESSARY TO REPARE SABETYORELATED EGLIDMENT OF DEPORTERANCE, AND THE TESTING RECESSARY TO RECIPE PROPER OPERATION PRICH TO RETURNING THE FOLIDMENT TO SERVICE WERE NOT DEEDADER FOR THE FOLIDMENT AS REPLACE THE REACTOR CODE ISLLATION COLLING DISCHARGE OFFICE VALUE ON FEDRLARY 2, 1976; FRI FAILE WATE TENANTE ON CODE RODAY VALUE POWN FORM ON MAY 0, 1976.

05000325 7700 FJEP12

CONTRARY TO TECHNICAL SPECIFICATIONS 6.8.1, THE HIGH PRESSURE COLLENT INJECTICE (HPCI) AND REACTOR CODE INTERNETION COLLENT CONTENTS CONDENSATE STORAGE TANK SUCTION VALVE (INCOMPT27) HAS NOT LOCKED OPEN ON FEB 17, 1977, AS REGULARED BY SYSTEM VALVE LINELD REFER. OPENING-21-2-4 AND PLANT DRAMING 9527=0=2040. (DETAILS 1, PARAGRADH 4.8.5)

05000325 7700 FPEPL2

CONTRARY IN TECHNICAL RECTFICATIONS & 8 AND PLANT OPERATING WAVEL, VOLUME 1, ACMINISTRATIVE PERCENDER REPTION & 0, MONTRICATIONS HERE MADE TO THE DIESEL GENERATOR CONTROL PANELS HITHOLT & SURRECENT PETERST OF ASSURE THAT THE DIESEL GENERATORS HERE OF DEDARGE UNTIL APPROXIMATELY THE HERS LATER ON DECEMBER 29, 1976, WHEN RETESTING WAS REGUIRED BY A LIMITING CONDITION FOR CREMATION. FAT THAT TIME THE OF OF THE DIESEL GENERATORS WERE DECLARED INFORMALES

85000341 7615 FIFP 2

CUNTRARY TO 1.8., BECT, 6.8.1, THE LICENBEE FAILED TO ADWERE TODLANT OPERATING PROCEDURES AS FOLDESS. AT PRETAIN THEM OF THEPLANT PRESTANTUP MARTER CHECKLIST WERE NOT COMPLIED WITH DURINGTHE STARTUP AFTER REFLEING IN APRIL 1976. BY CONTRARY TO OPENTING INSTRUCTION 53, THE SCOIDH PENTABORATE TANK SPARGING VALVELL=20+11) #45 FOLMO LALOCKED.

05000331 7621 FPF 802

CUNTRARY IN TECHNICAL SPECIFICATIONS 6.8.3, TEST PROCEDURE 63.3 LEED TO PREMED THE HSTWHLES HAS THOMPLETE IN THAT & STOP WAS MISSING RETAREN STEPS & AND 3, AND THE TEST HAS PERFORMED BY PROARTING FORM THE PROCEDURE NITHELT THE RECITED OFVIEWS AND APPROVALS.

A

TABLE A-1. SELECTED RISK-RELATED NON-COMPLIANCES (Continued)

65000331 7672 FPFP 2

CONTRARY TO DAPO TRONNICAL SPECIFICATIONS, SECTION 6,8,1, & RELAY BLOCK HAS NOT REPOVED FROM THE HERT CONTROL LOGIC IN APPORTANCE WITH THE SURVETULANCE TEST PROCEDURE.

A5000335 7707 FOOF 2

CONTRARY TO TECHNICAL SPECIFICATION 0, 4, 1, 1, 2, C. 6 THREE OF FOLR CONTAINENT COLLER FAN ALTCHATIC SECURNCE TIMERS ARE HOT OPERANE. AITHIN PLUS ON HINLS IN PERCENT OF THE LOAD BEQUENCE TIME. CONTRINMENT COLLER PANS 14. 18 AND 10 LOADING TIMERS ARE BEY AT 3.794. 2. AS AND 3. TAN SECONDE RESPECTIVELY CON TRARY TO A SPECIFICATION OF 3 PILS OR MILLS 0.3 SECONDE.

A5000338 7708 \$P\$8 3

CUNTHARY IC TS A.H. I. PN MARCH 19 AND 20, 1977, 8 P 26194 MAS TUDROPERLY IMPLEMENTED PN 2 CCCASSION S IN THAT THE CHANNEL PHECKS FIR THERMAL MARGEN L IN PRESSURE AND BRESSLHIZER PRESSLAR DID ANT MEET THE STATED ACCEPTANCE COTTERTS AND THEREAD THERE EXCEPTIONS HEING IDENTIFIED AND DUCUMENTED AS RE GUIRED THE COMPLETED PORCEDURES NERE SIGNED OFF A NO APPROVEN INDICATING ALL ACCEPTANCE CRITERIA MA 9 HEEN MET.

APPENDIX B

SELECTED RISK-RELATED ABNORMAL OCCURRENCES

TABLE B-1. SELECTED RISK-RELATED ABNORMAL OCCURRENCES

| Date | Occurrence | Cause | Docket |
|----------|--|---|--------|
| 07-29-76 | Core spray pump flow rate not tested as required | Change not incorporated into schedule | 50-155 |
| 09-03-76 | Diesel generator not retested after maintenance | Misundertanding of criteria | 50-155 |
| 12-01-76 | Emergency diesel generator start time exceeds limit | Fuel governor marginal | 50-155 |
| 09-24-76 | Required surveillance of vacuum breakers not performed | Not posted on startup check-off sheets | 50-220 |
| 03-02-77 | LPCI valve fails to reopen | Limit switch out of adjust- ment | 50-237 |
| 11-26-76 | HPCI found in closed position with severed valve stem | Unknown | 50-237 |
| 08-24-76 | Gas turbine generator becomes inoperable during plant trip | Improper alignment | 50-245 |
| 09-15-76 | All three safety injection pumps inoperable | Suction valves closed | 50-247 |
| 06-29-76 | Supplemental report on LPCI valve motor trip | Undersized overload heaters | 50-249 |
| 11-10-76 | Drywell spray valve fails to open | Loose terminal | 50-249 |
| 12-02-76 | Diesel generator speed fails to increase from control room station | Governor limit switch out of adjustment | 50-249 |
| 09-23-76 | Diesel generator circuit breaker inoperable | Closing springs not charged | 50-250 |
| 10-15-76 | Diesel generator cooling water surge tank level low | Sample valve not closed completely | 50-250 |
| 11-15-76 | Charging pump connecting rod bearings fail | Insufficient lubrication | 50-250 |

| | Date | Occurrence | Cause | Docket |
|----|----------|---|---|--------|
| la | 07-29-76 | Containment spray valve inoperable | Motor hold-down bolts loose | 50-254 |
| [b | 08-20-76 | Operability test on containment cooling loop performed on wrong unit | Supervisor error | 50-254 |
| la | 08-19-76 | Component cooling water pump bearing fails | Improper alignment or bearing slippage | 50-255 |
| a | 12-21-76 | Two DBA sequencers fail to operate | Insufficient clutch disc gap | 50-255 |
| a | 10-22-76 | Core spray sparger vessel DP switch found valved out | rersonnel error | 50-259 |
| a | 11-24-76 | Diesel generator has erratic speed behavior | Dirty oil in governor | 50-259 |
| a | 08-31-76 | Auxiliary feedwater pump valve fails to open | Valve binding to seat | 50-261 |
| а | 10-07-76 | Containment fan cooler unit dampers fail to function | Improper alignment and dirt | 50-261 |
| а | 11-09-76 | Diesel generator fails to start on No. 2 starting system | Rust particles in air relay | 50-263 |
| а | 08-20-76 | Four drywell pressure switches inoperable | Blocked sensing line | 50-265 |
| a | 09-24-76 | ECCS drywell high pressure switch found valved out | Personnel error | 50-265 |
| a | 08-05-76 | RPS channel fails to trip on high pressure | Instrument root valve closed | 50-270 |
| Ι | 08-23-76 | LPI Train A taken out of service without testing Train B | Failure to follow tech specs | 50-270 |
| V | 10-08-76 | 230 KV switchyard red bus and startup transformer isolated | Error in implementation of modification | 50-270 |
| a | 09-16-76 | LPCI pump flows limited by valving | Incomplete communication for change | 50-277 |
| a | 10-05-76 | Permissive set point for core spray and LPCI improper | Inadequate communication | 50-277 |
| a | 09-16-76 | LPCI pump flows limited by valving | Incomplete communication for change | 50-278 |

| Date | Occurrence | Cause | Docket |
|----------|--|---------------------------------------|--------|
| 10-05-76 | Permissive set point for core spray and LPCI improper | Inadequate communication | 50-278 |
| 08-04-76 | Jumper not removed from pressure switches | Jumper log not reviewed | 50-280 |
| 09-17-76 | Normally closed isolation valve found open | Inadequate administrative control | 50-281 |
| 10-07-76 | Containment vacuum breaker train inoperable | Switch left valved out | 50-282 |
| 09-15-76 | Primary air start motor fails to disengage after DG start | Improper setting or pickup unit | 50-285 |
| 09-13-76 | Core flood tanks not sampled following makeup | Inadequate sampling program | 50-287 |
| 11-15-76 | HPI stop-check valves found to be closed | Operator error | 50-287 |
| 07-22-76 | Containment spray value fails to open fully | Torque switch dropped out too soon | 50-295 |
| 10-15-76 | Containment fan cooler dampers fail to shift modes | Poor orientation of counterweight arm | 50-295 |
| 10-15-76 | Unplanned dilution occurs | Valve left open | 50-295 |
| 08-18-76 | Core spray valve fails to operate | Tripper pin dislodged | 50-298 |
| 09-09-76 | Safety relief valve adjusted incorrectly | Personnel error | 50-298 |
| 10-06-76 | ECCS differential pressure switch found inoperable | Equalizing valve left open | 50-298 |
| 10-22-76 | Standby liquid control injection found inoperable | Wiring error | 50-298 |
| 12-09-76 | Containment isolation valve fails to close | Operator related | 50-298 |

| Date | Occurrence | Cause | Docket |
|----------|--|---------------------------------------|--------|
| 01-14-77 | Containment pressure hi-hi status light fails to energize | Bistables in test position | 50-304 |
| 12-21-76 | Boron injection tank outlet valve fails to operate | Packing gland misaligned | 50-304 |
| 09-20-76 | Diesel generator trips | Disconnected pipe | 50-306 |
| 10-14-76 | Diesel generator fails to start | Dirty oil in governor | 50-312 |
| 01-14-77 | Containment spray pump suction valve found closed | Personnel error | 50-315 |
| 09-17-76 | Diesel generator fails to start | Isolation valve to switches closed | 50-315 |
| 11-17-76 | Containment sump valve fails to close | Stem bushing threads stripped | 50-317 |
| 12-04-76 | Service water outlet valves for diesel generator closed | Operator error | 50-317 |
| 01-31-77 | ADS permissive switch found valved out | No reason determined | 50-321 |
| 08-18-76 | Diesel generator trips due to loss of excitation | Out-of-phase syncronization | 50-321 |
| 09-23-76 | Diesel generator trips due to tripping of reverse PWER relay | Voltage regulator improperly set | 50-321 |
| 12-08-76 | Diesel generator fails | Control air check valve rusted closed | 50-324 |
| 08-19-76 | Core spray sparger DP instrument alarm card found pulled | Operator error | 50-331 |
| 09-16-76 | Pressure switch root valve found closed | Valve not on prestartup checklist | 50-331 |
| 11-19-76 | LPCI valve fails to open | Motor burned up from excess torque | 50-333 |
| 08-23-76 | Auxiliary feed pump inlet steam valve fails to open | Valve shaft sheared | 50-336 |

| Date | Occurrence | Cause | Docket |
|----------|---|---|--------|
| 09-03-76 | Safety injection tank level found below limit | Operator error | 50-336 |
| 11-12-76 | Safety injection supply valve fails to open | Torque switch set improperly | 50-344 |
| 11-12-76 | Reactor protection system interlock set incorrectly | Pressure bistables incorrectly adjusted | 50-344 |
| 11-12-76 | Supplemental information on RWST valve failures | Bypass switch set incorrectly | 50-344 |
| 11-12-76 | Centrifugal charging pump suction valves fail to open | Failed coil/torque switch too low | 50-344 |
| 12-03-76 | HPCS pump fails to start automatically | Wire pulled loose during modification | 50-409 |

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