

JUL 17 1992

ALL AGREEMENT STATES

TRAINING - TOTAL QUALITY MANAGEMENT (SP-92-122)

The Office of State Programs plans to conduct a Total Quality Management (TQM) workshop in Nashville, Tennessee on September 1-3, 1992 for managers. On September 1, 1992 there will be a trip to Quadrex and SEG, located in Oak Ridge, Tennessee, which are LLW processing facilities. The course instruction will begin September 2-3, 1992.

The Office of State Programs put on a one and a half day "Pilot Program" on Total Quality Management on January 7 and 8, 1992 for NRC managers and four Agreement States (Oregon, Georgia, Arkansas and Maryland). The course conductor of the workshop was Jack S. McGurk, Chief, Environmental Health Division, California Department of Health Services. He will also be conducting the workshop in Nashville, Tennessee.

There will be more information to follow regarding lodging and expenses. Please nominate who will be attending from your State. Please contact Brenda Hill of my staff at 301-504-2348 with the name and social security number of person attending by August 14, 1992. Please indicate mode of transportation and if you are interested in attending the tour to Quadrex and SEG.

original signed by Carlton Kammerer

Carlton Kammerer, Director
Office of State Programs