NUCLEAR REGULATORY COMMISSION

IN THE MATTER OF:

IMPLEMENTATION OF 10 CFR 73,

APPENDICES B and C,

GUARD TRAINING AND CONTINGENCY PLANNING

Piccs - San Francisco, California

Date - Thursday, 5 October 1978

Pages 1-81

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Implementation of 10 CFR 73, Appendices B and C, Guard Planning

> Hilton Inn, San Francisco International Airport, San Francisco, California.

Thursday, October 5, 1978.

The meeting commenced at 9 o'clock a.m., James Miller, Assistant Director, Safeguards, NRR, Moderator.

ALSO PRESENT:

ROBERT ENGLEKEN, Director, I & E, Region V.

EDISON G. CASE, Deputy Director, NRR.

RALPH JONES, Chief, Safeguards Standards Branch, OSD.

FRANK PAGANO, Chief, Reactor Safeguards Development

THOMAS MC KENNA, Member, Reactor Safeguards Development Branch, OSD.

JACK ROE, Member, Reactor Safeguards Licensing Branch,

ROBERT CLARK, Chief, Reactor Safeguards Licensing Branch,

LEROY R. NORDERHAUG, Safeguards Branch, NRC, Region V.

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PROCEEDINGS

MR. MILLER: We usually start these meetings by saying we'tome ladies and gentlemen but I don't see many ladies or any ladies. I don't know what it is about you Westerners.

We usually begin the session at least every time by talking about some things that are not really relevant like the last session the Redskins had just beat Dallas. This session we might say a few things about the submarine situation but it may hurt some of you a little more than others and we will just let it go.

For those who don't know me, my name is Jim Miller.

I am the assistant director for Reactor Safeguards, NRR.

To begin the meeting I would like to introduce Mr. Bob Engleken who is the director of Region V and our precious hope. Bob.

STATE INT OF ROBERT ENGLEKEN

MR. ENGLEKEN: Good morning.

It is a pleasure for me to welcome you to this meeting sponsored by the office of Nuclear Reactor Regulation.

The meeting is for the purpose of discussing recent amendments to the NRC safeguards regulations pertaining to security guard training and contingency planning. As Jim mentioned, I am director of the Region V office located in Walnut Creek and Karl Seyfrit, director of the Region IV office in Arlington,

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Texas, has asked me to welcome those of you who represent licensees from our Region IV area as well.

The Region V inspection and enforcement office is pleased to host this meeting and although we're not on the agenda, we are vitally interested in the proceedings here this morning, particularly the rule changes that will be discussed here today because we are the ones who will be called upon to enforce these changes and the regulations. It is important that those who enforce these rules have a common understanding of their intent and the language of the rules with those of you who are required to comply with them. So we hope to benefit as you do from the discussions here this morning.

We in the enforcement end of this business are very much aware of the importance of the rule changes for guard training in particular. Some of our recent inspection experience indicates that there is an urgent need for improvement in the training of security personnel. We expect to inform you about some of our recent experiences, inspection experiences, by way of a circular that will be mailed to you in the near future. I hope that when it arrives you will give it your serious consideration.

Mr. Noderhaug, who supervises the Region V safeguards staff, and several members of his physical securities staff are present in the audience. Mr. Noderhaug will be on the

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MR. MILLER: Thank you, Bob.

A few remarks before we begin. I remind you this is a meeting between the NRC and reactor licensees. Therefore, in the interest of time, I would appreciate it if the questions, discussion, what have you, are between the NRC and licensees. The staff will remain after the meeting or toward the latter part of the meeting to hear questions from anyone else that may be in the audience.

A copy will be available in your region at headquarters and at the public document room in Washington. With that transcript when it comes time for questions, discussion, we ask that you identify yourself and your affiliation. If you have a name that is rather difficult to pronounce or maybe spell, a little bit more than Miller, if you would spell it at least the first time, it would help our transcribers.

There will be a slight change in the agenda but it will essentially be the same meeting we have now held in Atlanta and Chicago. I just thought it might be better to change the order a little bit and it will make it a little more of-

With that let me introduce to you Mr. Edison G.

Case. Mr. Case is deputy director of Nuclear Reactor Regulation.

STATEMENT OF EDISON G. CASE

MR. CASE: Thanks, Jim. Good morning.

I'd like to express my thanks to you all for coming here today and taking time from your busy schedules for this meeting.

These types of meetings are helpful to us because they give us an opportunity to discuss our proposed positions and hear your reaction to them face to face. I hope they are just as helpful to you.

Before we get into some of the specifics that will come later on, I'd like to make a couple of general observations. As you surely know, we are here to discuss the implementation of these proposed rules. They are already in effective form so there is no need for philosophy on whether we ought to have them or not. We have them and our job, mutual job, is to implement them well.

Considering that many of you already have guard

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training programs, we've tried to ensure the implementation of this rule will build on your existing programs and take advantage of them. Earlier this year on September 14 we met with the Edison Electric Institute security committee in New York City to discuss many of the issues that we will talk about today. Several important issues were raised there and I'd like to repeat to you some of the discussion we had earlier.

Four of the most obvious questions that they raised were, (1), the age 21 requirement for armed personnel. We will discuss that more today. (2) The problem you have in determining felony convictions. (3) Who is to be trained and qualified under these new rules and, (4), are all of the sites required to have the specific equipment that is listed in Section 5 of Appendix B.

It was pointed out at the EEI meeting that our requirement that our members of the security force be at least 21 is inconsistent with many state laws and that many of the state laws allow licensing of armed security personnel at 18 years of age. The EEI committee indicated that many sites are now using armed security personnel who are under 21 and they are serving well. The obvious inconsistency between our requirement and the military was also pointed out.

After considering this issue we believe this is a valid point and following a thorough legal review, if that

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Several members of the EEI committee also pointed out how difficult it is for licensees to determine if an individual has ever been convicted of a felony. We are aware of these difficulties and this in large part was the basis for the proposed clearance rule. We are currently studying various options we would pursue if the clearance rule were not to be adopted by the Commission. We welcome any input you may have on this subject. Our objectives in this are the same. You want to have qualified and trustworthy employees at your nuclear power plant site and we want qualified and trustworthy employees guarding those nuclear power plants.

At the EEI meeting we were also asked to clarify who is covered by the training and qualifications requirement. More specifically the question raised was are the sites required to train, qualify, and keep records for all plant personnel. The answer to this is no. Only those personnel who perform critical tasks to site security are covered. This would include the security positions identified as part of the physical security organization in your physical security plan, and those positions identified in the contingency plan as those that are performing key security tasks.

Lastly, EEI wanted to know if the licensees are required to have on site all of the specific equipment specified in Section 5 of Appendix B. They pointed out the difficulties that this would create because of local laws, federal regulations, and incompatibilities of the equipment listed in Section 5 of Appendix B with specific site requirements.

Quoting from Appendix B it says, "Guards and armed response personnel shall either be equipped with or have available the following security equipment appropriate to the individuals assigned to contingency or security related tasks or job duties as described in the licensee's physical security and contingency plans," unquote. Thus the equipment you have identified in the sites approved security plan meets this requirement and you are not required to have all of the equipment listed in Section 5.

Equipment requirements for each site will be reviewed on their own merit on a case by case basis.

Although we are here today primarily to discuss guard training and contingency planning, if you have questions on other topics you feel should be asked and answered, we will be happy to address them later this afternoon.

I'd like to thank you again for coming and express my confidence that this will be a productive meeting for both the NRC and the industry alike. Thanks very much.

Ralph Jones. Ralph is the chief of the Safeguards Standard

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Branch, Office of Standard Development, and was intimately involved in the writing of these rules. Ralph.

STATEMENT OF RALPH JONES

MR. JONES: He changed that introduction slightly.

He was to say I was responsible for all of this but now I am

just intimately involved.

What I propose to do is discuss briefly the regulation, guard training regulation, the guard training guides, the contingency plan guides, to tell you sort of how we got where we are and what happened to some of the comments you made and the status of these various things.

As you know, the security personnel training and qualification regulation was published for comment and, as published, originally included detailed training requirements and specific qualification requirements, hours of training, and details such as that.

Comments received were primarily concerned with the inappropriateness of specifying these detailed requirements without recognition of the skills and abilities needed for specific security duties. Comments also indicated possible problems with EEOC guidelines where the requirements were not job related. Further comments were concerned with the short implementation time and clarification of the applicability of the requirements in definition of terms.

In addition, the Commission asked for comments re-

garding implementation with respect to central, regional, or local training, or with certification or licensing considerations.

The major change from the proposed rule to the final rule in Appendix B was to turn it around and to specify areas of skill and knowledge to be considered in the licensee training plan rather than to specify all of the training that needed to be carried out. There are still some qualification requirements for employment suitability even though they have been modified to be job related. For example, the physical fitness qualification no longer calls for an eight-minute mile and pushups. Rather it is required that the person be physically fit to carry out his assigned task.

For example, the CAS operator, if all he had to do was sit at the console, he might be able to sit in a wheel-chair.

The major thrust now is to provide flexibility for you, the licensee, to design the training and qualification program to fit your site specific security programs. This turnaround to tie in the job related skills and abilities should resolve the EEOC's problems except perhaps the 21-year age question.

The implementation times also have been changed to provide considerably more time to develop and implement the plans.

We received very few comments regarding the training location and certification. The final rules provide flexibility in this area and does not require certification of security personnel by the NRC, only approval of the training qualification plan.

We have a study underway to investigate the pro's and con's and cost benefits of various training options and certification by the NRC of security personnel. The result of this study and the success of implementing the rule under the current conditions will determine whether or not we need to take any further action.

I don't believe I need to review the rule, itself, in detail. You all have the Federal Register notices and are aware of those requirements. If you have any specific questions, we will be here to attempt to answer them.

With regard to the training manuals under Reg 464 and 465 which you all received copies sometime ago and were given a very short time to comment on, we recognize this, we were, however, committed to have those published in final form by October 23 so we had no choice but to give you a short time to comment. We have received a number of comments on the manuals. Some of them, of course, were typographical errors and incorrect statements. The comments, however, were primarily concerned with the status of the manuals as requirements or guidance. These manuals are intended as reference documents

only to provide you with information to develop your training program. The manuals are not regulatory guides. They do not present a regulatory position. They are not required. The lesson plans, any or all of them, can be used or not used depending on your own program. It is an attempt to assist in developing training plans. In reading the documents myself I have noticed a number of statements that imply they are requirements. These should not have been there and will not be there in the final documents. There are a number of other corrections and definitions that have been changed to conform them to current regulations. Keep in mind it is the regulation in 10 CFR, Part 73, that specifies the requirements. The new Reg documents are intended to provide you with information to assist you in meeting those requirements.

Briefly, the context of the manuals, I believe they say there are five volumes in the introduction but there are only four. We have made some revisions and that will have to be corrected, too. Volume I covers general basic material that most security people should know. Some of it may not be appropriate to your facility or to every person in the security organization. Select from it to develop your basic training program. Perhaps you will have more than one basic training program depending on how your security functions are structured.

Comments received indicate that some of the basic

training plans are inappropriate and unnecessary. For example, a commentor said a guard does not need to know anything about such things as the objectives of the adversaries, the role of private security officer in the criminal justice system, or the growth of private security in the nuclear industry to carry out his security duties. While this may be true in the strict sense, a person who has some of this background information has a better understanding of why the security job he is doing is necessary. This, in turn, should result in a desire to do a better job in the assigned tasks. Again, these lesson plans are not required but are given as suggested plans. You do not have to use them.

Volume II covers more basic material on more specific topics. Again, select appropriate to your site security program.

Volume III is set to cover advance training. This may be misleading. It is advanced in that it is more specific than basic and is intended to advance the training to site specific topics. In any case, the intent is to provide guidance in developing training plans tailored to specific sites.

Volume IV covers weapon training and qualification.

Again, you would select those parts appropriate to the weapons your people would have available to them. Mr. Case pointed out you would not necessarily use all of the weapons identified in Appendix B.

In summary, let me repeat. This manual is not a requirement, these manuals, but are intended to provide information. You will note times specified in the lesson plans. These are suggested times. The course work may take longer or not as long depending on the class, the instructor, previous training, experience, and so forth. In fact, if the security personnel are already skilled and knowledgeable in their functions as can be shown by tests and demonstrations, training is not needed at all. Prior training or military training would reduce or diminate the need for additional training. This document might not be needed at all or only selected areas not covered by other training such as site specific procedures.

Reg guide 554, changing from guard training to contingency plans now, I won't say anything about the regulation on the contingency plan, itself. It is published. It is a final regulation and you've all read it in the Federal Register. Reg guide 554 is intended to provide a regulatory position on what your contingency plans should contain and the format. This is a little different than the new reg document. It does contain a regulatory position. Jack Roe is going to go into details of the contingency plan and explain these various contents to you. I won't do that. I will simply tell you the status of this guide.

It was published for comment in March. We have re-

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have commented on the guides. In general, they were concerned with the redundancy of the contingency plans with the physical protection plans and the need for controlling access to the information contained therein.

We do not expect, as you will be told later, that the contingency plans be redundant to the physical security plans and we are also looking at ways to control the information. None of the comments received are considered to call for revision to the guide right now. We will wait until we have had some experience with this guide before we consider changes.

In the meantime, if any of you have any comments of Reg Guide 554, please send them to us.

One other item, which is not really a subject for this meeting but which many of you are interested in, is the material access authorization program commonly known as the clearance program. As you know, we had hearings in July. The hearing board has been considering the testimony given at that hearing. Final testimony was submitted by various parties on September 1. The Commission asked the hearing board to make recommendations to it and to present a schedule of when they would have those recommendations.

At prior meetings I estimated that the hearing board would present their findings to the Commission a little optimistically. I found out yesterday their schedule calls for

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them to submit their recommendations to the Commission by December 31, so it will be next year before we find out really what is happening on the clearance program.

Thank you.

MR. MILLER: I think I failed to mention it is probably best if we hold questions until everyone gets finished and we get essentially everything we have to say and then we will go into essentially your part of the meeting and open up for questions.

At this time I'd like to change the agenda a little bit and ask Mr. Jack Roe to discuss with you the contingency plan. Jack.

STATEMENT OF JACK ROE

MR. ROE: During this period I am going to discuss the contingency planning rule. I shall discuss the content requirements of the plan, the plan's relationship with guard training qualification requirements and the methods of submitting your contingency plan.

I'm going to point out that the contingency plan and the guard training qualification plan are closely related and that an integrated approach to both of these plans result in a substantial reduction and effort.

I also want to point out that much of the information and data required for contingency planning is contained in your physical security plan and other security related documents

that are at the site.

The contingency planning rule requires five categories of information in each safeguards contingency plan.

These five categories of information are background, the generic planning base, the licensee planning base, the responsibility matrix, and procedures. Although the procedures are a culmination of the safeguards contingency planning process and an important part of the plan, they should not be submitted to the Commission for approval. The procedures will be inspected by a member of the NRC staff on a periodic basis. This periodic inspection will affirm that the procedures reflect the information contained in the responsibility matrix.

The first category of information is the background section. This section identifies and defines the potential dangers in incidents and describes the general ways the plan will deal with them. The background section will have at least four topics, perceived danger, purpose of the plan, scope of the plan, and definitions. The perceived danger is a statement of the perceived danger to the security of special nuclear material, licensee personnel, and licensee property.

The statement contained in 7355-A will suffice in this area. Statements of perceived danger that are less than those contained in 7355-A will not be acceptable.

The purpose of the plan is the discussion of the general aims and objectives of the plan. The scope of the

plan is discussion of the types of incidents covered in the plan. A list of those contingencies covered in the plan should be placed here. Definitions is a list of terms and their safeguards meanings used in the plan.

The next category of information is the generic planning base. This chapter identifies the events that signal the start of a safeguard contingency and it also identifies the objectives determining the safeguards contingency. In addition to events and contingency objectives the chapter should include decision actions to be followed when a contingency situation develops and the chapter should contain the data required to effect these decision actions.

The objectives should specify your goal to effectively satisfy the contingency situation and each one of these objectives should be achievable. They should be clearly identified and they should be measurable.

The next category of information is the licensee planning base. This chapter contains site specific information used in contingency planning. The following topics should be included, organization structure, physical layout, safeguard system hardware, law enforcement assistance, policy constraints and assumptions, and administrative and logistical considerations.

Your physical security plan may contain much of this information already. Let me discuss briefly each one of these

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topics. The organization structure should delineate the organization, the chain of command, and the delegation of authority. Also it should contain minimum strength size.

Physical layout should describe the site and the nearby features. Particular emphasis should be placed on law enforcement routes, location of control points, and location of safeguards hardware. Safeguards system hardware should describe all equipment available for safeguard contingencies. This topic should address, at least, communication, intrusion detection, surveillance, locks, weapons, and vehicles.

Law enforcement assistance. This section should list each separate law enforcement agency that may provide assistance. This section should provide a description of their response, capabilities, and a discussion of your working agreement with each agency.

Policy constraints and assumptions should discuss state laws, local ordinances, company policies and practices that may govern your response to safeguard contingencies.

This section may discuss such constraints as the use of deadly force in jurisdictional boundaries.

Next, administrative and logistical considerations. This section should describe your practices that may influence response to security contingencies. This section should highlight the procedures to keep all safeguard systems operable and a method employed by you to assure that all security per-

sonnel are current with the present plan, recent changes, present procedures in the general security situation at the site.

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The next category of information is the responsibility matrix. This section should be an array of information for each safeguards event. Each array should identify the responsible individual and their decision actions. This array should display on a single chart or a group of charts depending on the size for each event all decision actions and the responsible person.

The responsibility matrix should provide an overall picture of response actions and their interrelationships.

The last category is procedures. The procedures should provide clear concise direction for the execution of the responsibility matrix. The responsibility matrix may meet the requirement for some procedures and this should be stated in the procedure section. Again, procedures are not submitted with the plan.

I'll explain the basic relationship between the contingency plan and the training and qualification plan. As will be discussed in this session on training and qualification, security personnel must be trained and qualified to perform critical security tasks. Contingency plan identifies potential events that must be planned for. These events require the execution of certain decision actions to meet the objective

of the security contingency. The events for safeguards contingencies are the same as the events to be considered in contingency related guard training. The decision actions are the tasks. The objectives of the contingency plan relate directly to qualification objectives in training plans.

The responsibility matrix is directly related to the duty summary section.

The contingency plans require identification of events, decision actions, and objectives, and the training qualification plan prepares the guards to resolve these incidents. Therefore, one set of events, tasks, objectives, can be developed to meet both of the requirements in each of the rules.

The contingency rule requires that the plan identify those events that will be used for signaling the beginning of aggravation of the safeguards contingency. These events are the same as the cues to be mentioned in guard training qualification. The event is what an individual sees, hears, reads, or perceives, that signals him that there is a threat to the site. In cases where the response is the same for several events, the event should be grouped under a single event or event description. Care must be taken to select an event description that indicates what events are covered. Every attempt should be made to reduce to a minimum the number of event categories covered by different responses.

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As pointed out in new Reg 219, recognition of the proper reaction to certain events can be critical. For example, recognition of an actual covert intrusion can be very important to your site security. Therefore, recognition and reaction to these critical cues identified in the contingency plan should be tested as part of the qualification requirements for security personnel.

The rule requires that decision actions and supporting information needed to bring about a successful response be identified. These decision actions are the critical tasks that are performed when dealing with the contingency. Therefore, the decision actions and the contingency related tasks in the training qualification plan should be the same, although some minor differences in format may be required since the task statement does not indicate what will be done.

The staff feels that the decision actions or tasks should be straight forward. It is unlikely the guards will have available or will have time to follow detailed written procedures during a fast break in emergency. There are two types of decision actions or tasks. Some can be performed successfully even if the individual takes time to look up and follow written procedures while other cannot. They require immediate action based on training qualification. Therefore, time delay tolerance should be taken into consideration when developing contingency procedures in performance objectives

used for personnel qualification.

Contingency plan rule requires definition of specific objectives to be accomplished relative to each event. These objectives are indicators of the site's ability to respond successfully to an event. For example, it would be impossible for a site to test its ability to respond to an actual attack. However, demonstratable objectives could be set that indicate that a site can repel an attack such as response time to any point on the site or the time required to request off site law enforcement assistance. The objectives, therefore, should be demonstratable. They should be achievable. They should be measurable, and an indicator of the site's ability to react to an event.

This rule also requires that as a part of the audit procedures that the tests of safeguards systems be performed yearly.

The contingency objectives will set the acceptable level for performance of these tests and drills. They will be defined what must be demonstrated to pass the drill.

A few more words about audit and test of the contingency plan. It should be noted that it is 7340 that requires the audit and test of the contingency plan and not 7355. Part 7340 states, and I quote, "The licensee shall provide for the development, revision, implementation, and maintenance of a safeguards contingency plan. Licensees shall provide for

"The results of the review and audit along with recommendations for approval shall be documented and reported to the licensee's corporate and plant management and kept available at the plant for inspection for a period of two years," unquote.

As will be discussed, the qualification plan requires that for each critical security task performed, that a performance objective be established to test the ability of the individual to perform that task. As we have seen, the contingency plan requires that objectives be established to test the ability of a site to respond to events. Sites response is no more than the correct performance of decision actions or tasks by each responsible individual. It is obvious, therefore, that the qualification plan performance objectives and the contingency plan objectives must be compatible and in many, many cases the same. If the objectives are

the same to meet the requirements for a qualification performance objective, correct performance can be demonstrated at the same time during the yearly drill or test required by the contingency plan.

The rule requires that for each event a tabulation shall be made for each response entity or duty assignment depicting the assignment responsibility for all decision actions which are tasks to be taken in response to an initiating event. This is the chart that shows for each event what duty assignment performs the critical contingency task. The responsible matrix is a counterpart in the training and qualification plan to the duty summary section that will be discussed.

The duty summary and responsibility matrix will be checked during our review for compatibility.

The responsibility matrix should contain the same decision actions identified in the generic planning base.

Every attempt should be made to keep the different responses and tasks to a minimal.

Next I'm going to describe the different approaches to submittal of contingency plans. There are basically three approaches to submittal of contingency plans. First of all, a self-contained plan. Second, reference to physical security plan and, third, to revise the physical security plan.

The first approach is to submit a contingency plan

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that is self contained and does not reference any other documents such as the physical security plan. This plan shall include the five categories of information required by the rule with the procedure section kept of the site.

A second method of meeting the contingency plan requirement is suggested by the rule. The rule states, quote. "The extent that the topics are treated in adequate detail and the licensees approve physical security plan, they may be incorporated by cross reference to that plan," unquote. This method will require the contingency plan to be prepared as outlined in Regulatory Guide 554 that allows referencing of the physical security plan in the licensee planning base section. If this approach is followed, an extensive revision to Chapter 8 of the physical security plan will still be required to make it compatible with the contingency plan that you submit.

The third approach is to revise the physical security plan. This will require rewriting Chapter 8 of the physical security plan to follow the format shown in Regulatory Guide 554 and to include the background, the generic planning base, the responsibility matrix that is required by the rule. The information required in the licensee planning base will be incorporated into the plan by revision and additions to the appropriate sections of your previously submitted physical security plan.

This is the conclusion of my discussion on contingency planning. The summary shows the topics that we have covered.

(The document referred to follows:)

COMMITTEE INSERT

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MR. MILLER: With that we would like to get into guard training, which will take the better part. the meeting, to introduce you to guard training rule and make some general statements. I introduce Mr. Frank Pagano. Frank is the chief of the Reactor Safeguards Development Branch. Frank.

STATEMENT OF FRANK PAGANO

MR. PAGANO: Good morning.

Gentlemen, during the next few minutes I am going to discuss how NRR came to select the approach outlined in NUREG 219 for implementing the training and qualification requirements in Appendix B. But the basic reasons as to why we adopted this approach is as shown on this view. First, it assures that the site security staff can successfully implement their physical security and contingency plan and, secondly, it is compatible with federal and state regulations.

Now, over a year ago NRR started its search for an approach for determining the adequacy of training. We reviewed the existing literature on training program development, discussed the issues with organizations with similar problems, talked with other federal agencies who have experienced regulatory responsibility in the areas of training, personnel selection, such as the Department of Labor, Civil Service Commission, Equal Opportunity Commission. Then we reviewed the commission received in address of Appendix B in NUREG 219 and discussed these issues at length with the NRR staff.

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have discussed training and qualification in terms of completing course work on various subjects. However, our experience to date uncovered the fact that the course outline approach provides no guarantee that an individual can, in fact, do his or her job. It identifies the content to be learned or trained but it does not establish what the trainee is able to do upon completion of the course.

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The course outline may suggest that guards and watchmen complete 50 hours of course work but what has to be known is what can this security person do after completion of this training. For example, can he or she respond to an alarm in accordance with the site contingency procedures? Do they know how to support a suspicious event or how to detain a suspect? The basic questions are what standards must the trainee meet and are these standards compatible with the site plans. Is the individual being adequately trained and evaluated of the truly critical parts of his job? We feel that the course outline approach does not answer these questions. The question that all of you are asking is why did the NRC publish its upgraded training and qualification requirements. The answer is simply that the NRC determined that it needed assurance from the people who perform the critical security tasks at the site, can perform them adequately. Therefore, our regulatory approach was designed to answer the question, can this individual

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do his job. Such questions as how much training has this person received or what courses has he attended do not really tell us anything about the successful performance.

We are interested in the ability of the person to do the job to which he or she has been assigned and not necessarily how this ability was developed.

Now, what is the solution. How can it be determined that an individual can satisfactorily perform his or her security duties. We found the solution that is well developed and widely used and it's currently being used by all of the Armed Forces, by many police organizations, and in every imaginable occupation for personners security to carpentry.

Briefly stated, ye st analyze the individual's job to determine what that individual must be able to do to successfully perform the job. That is, you conduct an analysis to determine what tasks are required to implement the site physical security and contingency plans.

Next you outline in the form of a performance objective how the ability to perform these tasks is demonstrated.
This objective outlines the test to be given to each individual.

Finally, personnel are then qualified to perform their tasks by successfully achieving these objectives. For example, your site contingency plans may require the use of night vision equipment during a contingency. Therefore, the site training and qualification plan should identify who would

how he must demonstrate this proficiency. NUREG 219 formalizes this approach.

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On July 5 of last year the Commission published draft requirements for upgraded guard training for comment. This was the first draft of Appendix B and consisted of training courses requiring over 150 hours of instruction. In addition it required that all individuals taking these courses pass the test on the material, making at least a 70 per cent score. Many NRC licensees who commented on that document pointed out that these requirements do not comply with EEOC guidelines on testing and selection which require that any discriminatory requirements must be shown to be valid indicators of an individual's ability to do his or her job. In other words, it must be shown in a particular test score that will indicate that the examinee can or cannot do the job. This can be accomplished by requiring that the test represents samples of knowledge, skill, or ability necessary to do the job and for the most part this can be accomplished by developing tests that are miniature samples of the job. For example, implementation of a site contingency plan may require the guard to respond to any point on site within three minutes of notification. A valid obvious test of this ability is simply to simulate the sounding of an alarm and see if that individual can respond within three minutes and so on.

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Now, the EEOC guidelines point out that in order to develop tests that are valid, you must first conduct a job analysis to determine what makes up the job and based upon 3 this information develop tests that test the knowledge, skill, and abilities identified during the job analysis. This is exactly what will be accomplished when training and qualifica-6 tion programs are developed as we have outlined in NUREG 219. You must first conduct the job analysis and based on this 8 analysis develop performance objective that outlines valid 9 tests of the knowledge, skills, and abilities that have been 10 identified. 11

We can now see that the approach we have outlined in NUREG 219 does two things for us. First, it demonstrates that the individual can perform his or her security duties and, secondly, it allows the development of a training and qualification plan that is compatible with the EEOC guidelines.

Your next speaker will be Tom McKenna from my office who will present this job analysis technique in much more detail.

Thank you.

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MR. MILLER: Before we talk about specifics, why don't we take 15 minutes and get a cup of coffee or whatever else you want to do. Coffee is in the coffee shop and the other things are right on the other side of this wall. 15 minutes. Let's be back at 10:15.

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Off the record.

(A short recess was taken.)

MR. MILLER: On the record.

We have talked enough in generalities. When Mr. McKenna gets through, I hope you are a lot more educated than I still am and I've heard it four or five different times. I'm sure with your background you will understand some of the words and I think Tom explained a lot of them. With that let me introduce to you Mr. Tom McKenna. Tom is in the Reactor Sareguards Development Branch and the individual that has been working on 219. Tom.

STATEMENT OF THOMAS MC KENNA

MR. MC KENNA: Hi. Good morning.

As Jim just said, I work in the Reactor Safeguards

Development Branch, and I work for Frank Pagano, who is my

boss. I'm going to try to briefly explain how you can use job

analysis and performance objectives to meet the qualification

and training requirements contained in Appendix B. When I

talk about job analysis and performance objectives I essential
ly mean the brand of job analysis and performance objectives

outlined in 219. We will talk about that.

I am not going to try to discuss all of the requirements in Appendix B. I'm not going to talk about the selection. I'm not going to talk about the physical requirements, the

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mental requirements, the equipment requirements. I am going to concentrate on qualification and training.

Now, everybody keeps talking about 219. Some of you may not know what 219 is. This is it (indicating). What it is is an attempt by the staff to define terms, explain the approach, and give an example to help you in developing of your plans. Here again, these are suggested approaches. It has been mailed out, once copy to each licensee and applicant. The rule also states that you can get another copy by writing us and copies can be bought from NTIS. If anybody needs the address or anything, I've got that.

Next slide, please. Let's start with qualification requirements in Appendix B and those are contained in two paragraphs. Next slide, please. The first paragraph is paragraph 2-B of Appendix B which is qualification requirements. I hate to do this but I'm going to read and quote from the rule. I quote, "Each person who performs security related job tasks or job duties required to implement the licensee's physical security or contingency plan shall prior to being assigned to such tasks or duties be requalified in accordance with the licensee NRC approved training and qualification plan."

The second paragraph I'm going to quote from is paragraph 2-D and this is found in security knowledge, skills, and abilities. Again I quote, "Each individual assigned to perform security related tasks identified in the licensee's

physical security or contingency plan shall demonstrate the required knowledge, skill, and abilities in accordance with the specified standards for each task as stated in the NRC approved licensee training and qualification plan." Now, one of the key ideas in these two paragraphs, first, personnel must be qualified to perform their assigned tasks and duties. Now, this is—I'm sorry. Let me have the next slide.

These are the site's specific tasks and duties associated with the implementation of your site's plans. The second idea is that this qualification is done by demonstrating, by having them demonstrate, the knowledge, skill, and ability required to perform these tasks and abilities and, thirdly, this demonstration must be done to standards specified in your plans.

Now, 219 formalizes this process and it does it based on job analysis of performance objectives. Basically we use these approaches because they are well understood and there is much work that has been done in these areas with a lot of references available. In recent years it has become even more popular although it has been around for years and this recent popularity has been driven by EEOC, I believe, probably even more than any other group since their guides actually requires such type of analysis.

It's a good point I think to note that the level of detail required or demonstrated and recommended in 219 is not

theirs.

But we've decided on a specific level of detail that meets specific needs and I'll define those needs in a few seconds. Next slide, please.

To develop a plan that meets these requirements requires three specific steps. First, you have to define what is required, what duties and tasks are required to successfully implement your physical security and contingency plans.

We don't want qualification programs done in a vacuum. We want them to reflect the job at the site and the job at the site is defined in your physical security and contingency plans.

Secondly, you have to outline the tests you will use to show that the individuals can successfully perform these tasks that have been identified during the first step. This outline of the tests will be done in the form of a performance objective and it should have two qualities. One, it should be a valid test. By valid we mean it should be a true indicator of the person's ability to perform the task being tested.

Secondly, it should be a reliable test and by reliable essen-

tially we mean that everyone should be tested the same way to the same standards.

Finally, you qualify your personnel. The personnel are going to be qualified to perform duties and here again I will discuss this in a few seconds why we chose duties. This qualification is done by having them successfully demonstrate these performance objectives that are associated with their assigned duties. You don't have them do anything outside of what they are assigned to do in your physical security contingency plans at your site. You decide what tasks they will perform, lump them together into duties, and then qualify them to perform the duties.

that that is all that is. It is a sample plan. It is primarily or its main purpose was to define the level of detail that we envision. We have gotten a lot of criticism in the past. You know, you guys write regulations, you put out guides, but you never show us what you want so we have to go through three iterations just to find out what level of detail we're talking about. That is what its primary purpose is, to demonstrate that. A lot of work was put into it and we hope that it can help you in developing of your plans, but you have to conduct an analysis of your site to determine what is required. You can't base it totally on what is in that Part 3. Next slide, please.

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Let's look at the first step of that three-step process and, as we showed, it is job analysis. Job analysis is the process of analyzing the jobs at your site to determine what tasks, knowledge, and skills, and abilities are required to implement the plans, your site specific plans. The next couple of slides I show will show the relationship between duties, tasks, knowledge, skills, and abilities. Next slide, please.

I stress once again that it is the site's duty, the site's responsibility, to decide on this breakdown. These suggest demonstrations. These are examples. Let's take a look. In this case here (indicating) we have the job as a search watchman. Now, what is the job? Well, the job is everything the individual does at the site for you. It may included non-security functions. It may include any grouping of duties and tasks but that is what he is hired to do. So it's really not an appropriate level for you to develop qualification requirements and for us to review them because there is not really a direct relationship between the job and what an individual may be doing at any one particular time at the site.

The second level are duties so in this case we have a search watchman as the job and yet we have him performing two duties. We have him searching vehicles and we have him searching personnel. Now, what is a duty? The way we define a duty is whatever an individual is assigned to do during a

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specific shift on your duty roster, on the shift assignment roster, and this is the level at which we suggest that qualification requirements be established and demonstrated. The reason we do it at this level is because there is a direct relationship of what the individual is doing during a shift at any one particular time with the duties. In other words, he is assigned a duty for a specific length of time on the duty roster and we can check to see if he is qualified to perform all of the tasks associated with that duty, so there is a relationship. For instance, I & E can go out and determine if a person is qualified to perform a particular duty that he is performing at a particular time on the site. The relationship is clear.

Below duties we have tasks. Now, a task is what a single individual does for a specific length of time. It is measurable. It is achievable. It is observable. In this case we have while he is performing the duty of searching personnel, he may have to perform the task of calibrating the metal detector, communicating with the radio, or that is probably all personnel at the site, all security personnel at the site might have to, and recognizing unauthorized material. If he is searching personnel, his purpose is to be able to detect unauthorized material, he obviously has to be able to recognize it. Finally, we have taking notes. The tasks, up through tasks the identification is probably not going to be

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Now, let me define criticality and I'm going to give you the same definition that is in 219. "A task is considered critical if its performance is essential to successful implementation of the site's physical security and contingency plan when needed even though it may not be performed frequently or is performed only during a contingency." Now, this is the key part of the definition. "Inadequate performance of a critical task impacts on the ability of the site to detect, assess, respond to and neutralize an unauthorized activity."

Now, in this example here I included as one of the tasks that this individual performs during his duty of searching personnel as taking notes. Well, this is probably not a critical task because if the person does not adequately take

notes, for instance, after something has happened, it probably does not directly impact on the ability of the site to respond, detect, assess, and neutralize. There are probably a lot of other tasks that belong in this area. Now, this determination is to a large extent going to be subjective and it will be an operation that will be performed by you in close coordination with the NRR reviewer who has intimate knowledge of your particular site.

Other examples are maintenance records. Now, we're not saying the personnel don't have to perform these tasks correctly or that I & E isn't going to go out to see that you keep the records correctly. What we're saying is don't include in your qualification plan that is submitted to us because we're trying to zero in on the truly critical tasks perfor ed at the site and not every task performed at the site. Next slide, please.

This shows the total breakdown that must be identified during your job analysis. You have your job at the top and then you have your duties, in this case, searching personnel and searching vehicles. Next you have the tasks that are performed during performance of a specific duty, in this case we've broken down a few of the tasks that a personnel search officer may perform, for instance, calibration of the metal detector, communications with the radio, recognizing unauthorized material and conducting an unarmed defense.

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Next we have broken it down into elements. Now, the term element as we use it. we mean the knowledge, skills. and abilities required to perform the specific task. There are other definitions but it's shorthand for knowledge, skill, and ability in our case. In this case we say there are three basic knowledges or abilities required to be able to recognize unauthorized material and these are recognition of explosives, explosive accessories are not what we have here, accessories, and recognition of incinerary devices. This is probably the most difficult step in the analysis as we see it. It should be based on something. You should try to base your analysis on either the expert and prior experience of your plant personnel in security or on various records that are available, for instance, in the area of bomb threat, response. There are tons of stuff available so I would hope that in taking this final step that that sort of information is where the elements are identified. Next slide, please.

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Now, I've said that you conduct an analysis to identify tasks, duties, knowledge, skills, and abilities required to implement your site's physical security and contingency plans. Well, how do you do this? What do we mean by analysis? This slide briefly shows what we think is required to be our requirement. First, you conduct an analysis of your site's physical security and contingency plans to identify the tasks and knowledge, skills, and abilities required to imple-

ment them. You look at your plans. Now, to do that, two steps, three steps. First, take a look at each paragraph of your physical security plan and determine which tasks are critical to implementation of that paragraph.

Secondly, take a look at the decision actions in the responsibility matrix of your contingency plan. As Jack noted, the decision actions in the contingency plans, first of all, should be critical to response of that contingency. Otherwise, they shouldn't be in the responsibility matrix and, secondly, they may either be or be very closely related to the tasks required to implement that response. So take a look at each one of the decision actions in the responsibility matrix. In many cases they may be the tasks.

Finally, I have security literature up here. This is that final step of taking the tasks and identifying the knowledge, skills, and abilities. Like I said, I think this should be an abasement, you know, the expert opinion of people at your site or various literature that is available.

Now, when--I've listed a few things that you should look for when you're going through the paragraphs and when you're taking a look at your decision actions in your responsibility matrix. There may be others but here are some. You should identify all of the critical tasks associated with the use of security equipment, job aids, manuals. Now, a piece of equipment that obviously has a critical task associated with

ated with it is weapons, but there are others, metal detectors, et cetera, any of the physical security equipment that is required to implement your plans. You must identify which tasks are critical to its successful use and the need should be identified in your plant.

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I have job aids up here. What is a job aid? example is some sites might prepare SOP cards, small cards that personnel carry around and have at their particular site that outline what they do on a specific incident. This is a job aid. It requires that if its use is critical, here again, to implementation of your plans, then that task should be identified. As Jack noted, there are two basic types of tasks. Some will allow time to look up, you know, go to a reference and determine what you have to perform in the next step. Some don't and this should be reflected in your plans. For instance, if an individual has time to look up the procedure, his ability to look up and respond to that procedure should be tested. We can't assume that he understands just because it is written down actually how to perform that. There are other tasks that he does not have time to look up a procedure and, if that is the case, then he has to have the knowledge and be able to respond, here again, without using, for instance, a job aid or a manual and manuals might be anything. In calibration of the metal detector, if you're going to say that he is going to use the manual, then your task would allow him to look it up

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in the manual and use it but it should be demonstrated that he knows how to follow the manual.

Next, critical tasks associated with implementation of security procedures. For the most part most of the procedures critical to the site are those found in your contingency plan and as outlined in your responsibility matrix so that personnel has to demonstrate their ability to perform these procedures. There may be some other critical procedures, however, for instance, search procedures or the access control points, sign-in procedures, bagging procedures, that could be considered critical that are found in physical security plans so don't forget those.

Next we have the physical abilities required to perform critical security tasks. As Ralph mentioned earlier, we have in the rule the requirement that personnel demonstrate their physical ability to perform—the armed personnel have the physical ability to perform their duties and that the CAS operator demonstrate this ability to a practical examination. Your job analysis should identify what will form the basis of this practical demonstration. You take a look at their job and you identify what tasks they perform, what maximum task, for instance, in the case of responding, running, et cetera, and then that will form the basis of your practical demonstration. The example that Jack gave was a classic CAS operator who may not be required to walk so, therefore, that

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Finally, I have the knowledge required to perform critical tasks. It's obvious if he has to have a particular hunk of knowledge at the time the thing is required and he has to know something to be able to correctly respond, then your particular task should identify this. Next slide, please.

Now, how do we summarize? You conduct this job analysis at your site to determine your site requirements. How do you summarize the results? What piece of paper do you produce and submit as part of your plan that, here again, summarizes the results of this analysis? Well, we suggest three summaries. We suggest the task identification summary, a task duty summary, and a duty description. Next slide, please.

I'll talk about each one.

This is the task identification summary. Remember we stated that you conduct an analysis of your physical security and contingency plans to identify the critical tasks. Well, this shows that relationship and ensures that the critical task

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has been identified for each paragraph. What it shows is how the particular task relates to the paragraph in your physical security plan for the event in your contingency plan. The first example is communicate with a radio. Most plans—these numbers, by the way, came from NUREG 20. Most plans in paragraph 1.4.5.C states that all personnel have to have available to them—all security personnel have available to them a means of communications. In most cases this would be a radio so, obviously, one of the tasks performed associated with that paragraph is to be alle to communicate with a radio.

The second task here is receive and react to a bomb threat. While that is associated with event 12 and it's probably obvious that event 12 is receipt of a bomb threat so the personnel has to know how to perform that task which is how to properly receive and react to a bomb threat. Next slide, please.

So the first one shows the relationship of the tasks with the plans. Now, we said earlier that we want people to be qualified to perform duties, so now we have to show the relationship of tasks with duties and that is what this chart does. I'm going to walk over there. I think I have to point this out. It is a little hard to see so I'll talk up.

I can say here we have CAS operators. That is a duty assignment and we have patrol which is also a duty assignment. This matrix shows the relationship of the task with the as-

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person or event. Well, the CAS operator won't have to do that during the performance of his duties so it's not indicated. While the patrol guard will have to do that routinely, it is indicated. What we're saying again is that this demonstrates which task the person has to be qualified to perform. Next slide, please.

And, finally, we have a duty description. This is where you summarize in one place the results of the job analysis. It shows the title, a summary of what the individual has to do, the equipment he is going to use in performance of this duty. This is probably the only place where actually all of the equipment an individual has to use in the performance of a duty is summarized. What references he has to be able to use and we mean here if you show a reference that means the person has to be able to go to that reference, read the reference, and be able to, you know, follow the instructions found in that reference.

What supervision he receives and gives. The next slide, please. Now, we completed the first step. We have completed the analysis. We have identified the task, knowledge, skills, and abilities required and we've documented them with the use of the three summaries. The next step is to develop a test to test the person's ability to perform these tasks and duties and we use performance objectives to do this. The

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Now, remember earlier I stated our performance objective is designed to supply certain information to the NRC and to you and these are the basic items of information we hope it supplies. (1) It naturally should indicate that you are going to have a valid test of the knowledge, skill, and ability required to perform the task. Secondly, it tells the examinee the standards he has to maintain. Some people think this is a little foreign. It's like giving the test to the guy who has to take the test. Well, our performance objective is not exactly the test. If you're going to give a written test, your performance objective would not be that written test. It would just be an indicator that you're going to give a written test. But the examinee ought to be able to go to the performance objective and see basically what is going to be required of him in an outline fashion. We will talk about it in a minute. It tells management, shift supervisors, what standards he has to maintain. It defines how the site is going to be tested by I & E. The rule says that at the request of an authorized representative of the Nuclear Regulatory Commission, the site has to be able to demonstrate the ability of their personnel to perform their security duties. Well, this demonstration will be done in accordance with the performance objectives associated with those tasks and duties being demonstrated as outlined in your approved physical

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security plan. Finally, it supplies enough information to assure the NRC reviewers that these are adequate tests of tasks being performed. The next slide, please.

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This just shows the total relationship. Next slide, please.

Now, performance objectives should have two qualities. It should be a valid test and it should be a reliable test. Now, we think the most practical way to develop a valid test is to have the test a mini sample of whatever you are testing. If the individual, for instance, is being tested on their ability to respond to an alarm, then you have them demonstrate their ability to respond to an alarm. The example is given that if you're testing a person's ability to type, then you give them a typing test.

Secondly, it has to be a reliable test. That is, everybody should be tested the same way, the same standards. Now, to ensure that the test is reliable and valid we ask that the performance objective supply information that states two things. (1) States the conditions under which the test is given and states the standards to which the individual is being tested. The next slide, please.

Let's look at the condition part of the performance objective. You have to state the conditions. Otherwise, how can you have a reliable test because each person could be tested under different conditions. Secondly, the condition

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So now let's take a look at a sample performance objective. It is the first time you've seen one. We have the task up at the top and then identified three elements. In this case the task is use and calibrate a hand held metal detector and the elements are know the procedures for calibrating a hand held metal detector, use it, and, finally, know the procedures to be followed if you find some unauthorized material while using it.

Now, this performance objective is going to test the ability to perform the last two elements. You can lump as many elements as you like or tasks under one performance objective but the criteria is you have to be able to observe and, here again, certify that the person successfully performs the objective or successfully performed all of the elements. So if you lump too many of them together in one point, they're going to start getting hidden in the crowd. So that is the criteria there. In this case the performance objective says given an exercise with the plant hand held metal detector and individual two hidden metal objects of the size described in

the NRC review guidelines. They could have said as described in your site procedures if you wanted. It doesn't make any difference.

the use of his metal detector and he is going to be given this guy, girl, who has two hidden metal objects of that size as in that review guideline. Next slide, please. So now we saw what the condition statement looks like. Next we have the condition, the criterion statement. This tells how well the guy has to be able to do to successfully perform that objective. It sets minimum standards. That is critical. Set minimum standards. Do not try to set standards that, for instance, eighty-five per cent of seventy-five per cent of your people should pass or a class. Set minimum standards. Set the standards that if they perform below these standards, then it will impact on the ability of your site. I realize this is another subjective judgment. Next slide, please.

Let's take a look at this. The performance objective. We've given the individual an exercise and here I mean a practical exercise. He is given the use of a hand held metal detector which is used at the site and individual two metal objects. What is the criteria? Well, using that he has to locate the two metal objects within a certain span of time and has to alert the patrol guard, you may call him something else, but alert the guard at that post in accordance with the

site's procedures. It tells us exactly what this person has
to be able to do to implement, to successfully pass this
performance objective. This criteria should--you can state,
for instance, like in accordance with site procedures, but
you have to show some care so that when the reviewer here reviews your objective, he has sufficient information so that he
knows what this individual is going to have to do. In this
case it is very clear what has to be done but if you just say
that he is going to respond in accordance with site procedures,
that may be meaningless. You have to provide enough information in your objectives so it indicates to the reviewer what
is required.

One point I think should be noted is that a lot of this testing or objectives, performance objectives, can be done during the routine performance of duties. You could not have a better test than having the person successfully perform a duty routinely at the site. So if, for instance, an individual has to routinely contact the site's local law enforcement in accordance with specific procedures, then that could meet a performance objective associated with the ability of the individual to do that duty and it can be demonstrated during routine performance. You don't have to cut it out and have specific testing periods. Next slide.

The final step is qualify the individual. As I just said, this could be done during routine performance. It can

be also done during an annual audit of your contingency plans. It says you have to demonstrate the ability to implement your contingency plans. This requires the individuals to demonstrate the ability to perform those decision actions in the contingency plans. These decision actions in many cases will be the tasks. So, therefore, if properly structured, you can conduct your annual requalification during this annual audit.

Next slide.

How do we document qualification? Well, we came up with a suggested method. We suggest for each task that an individual has to perform that you note the date in which the performance objectives associated with that task were completed. Notice that we've changed this from the performance objective level up to the task level. Next you have the individual sign that, yes, he successfully performed that and you have the examiner sign, yes, he successfully demonstrated. Next slide.

One thing about qualification I forgot to mention was that you do not have to keep the detailed materials used during demonstration at your site to acutally complete it.

For instance, if a performance objective states that he is going to complete successfully that demonstrates a certain knowledge by stating the following X number of things on a written test, for instance, that specific written test used does not—his completed test, does not have to be maintained

at the site. You just sign off on the record that he completed that performance objective, but a sample test, in other
words, if you have 30 people take the same test, pull out one
and keep it or a blank one but the fact that all the other
people successfully completed the test, all that has to be
done is certify it on the record. The actual completed test,
the graded test, for each individual does not have to be maintained at your site.

Now, this just shows that there are other parts of the requirements in Appendix B that can be met by a well developed qualification plan. In other words, if you do a good job analysis and develop good performance objectives, you'll meet other parts of Appendix B. 219 indicates this also. But just quickly, the education development. We state that a person should have a high school diploma or demonstrate the reasoning, mathematical, and language skills required to do his job. Well, naturally that requires two points. One, you have to decide what those are and then you have to set some sort of test which is a performance objective. So a good qualification program takes care of that.

Physical fitness, we mentioned this already. We have to have a practical test to demonstrate physical fitness for armed and CAS operators. This is done by a good job analysis and performance objectives. Next slide.

Next, qualification requirements. That is obvious,

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knowledge, skills, and abilities. Maybe not so obvious.

2 Knowledge, skills, and abilities, that paragraph in the rule

3 has 100 items that says something to the effect you should

4 consider these or whatever. I don't know what it is. Don't

5 | worry about it You conduct your job analysis and that will

6 meet that request. Don't try to relate what you're doing

in your job analysis to those 100 items. You look at your

8 site and you decide what is critical.

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Next, requalification. Weapons training and weapons requalification, when you think about it, weapons qualification is no more than a performance objective here again and a task except in this case we've taken out one task that people think is more critical than others and specifically identified it and that is the useful weapon. Next slide, please.

Let's talk about training and we are just going to do this briefly. Our whole approach concentrates on qualification and not training. In training we may have a little broader meaning than is generally thought of. Training here we mean it as how you bring this individual up to performing where he can successfully perform his tasks. We don't care how you do it. You can use formal training as outlined in the lesson plans in the NUREG's. You can use some sort of a buddy system. I think someone called it cubbing where you put one individual who is not qualified along with an individual who is qualified. They follow each other around at the site and

eventually the second individual becomes qualified. You can hire people who already possess the necessary skills. You probably have a lot of them already on the site so we're not saying you have to send them back to training courses again. If they can already successfully perform their duty assignments and they do so and they demonstrate this ability by successfully demonstrating these performance objectives which can be done during routine performance of their duties, then that is all that is required. So, therefore, your training plan or the submittal that you submit in response to your Appendix B requirements does not have to include lesson plans, hours of instruction, or instructor qualification.

People have asked is a program text, is the use of a program text all right? Yes. Is the use of a computer system? Yes. Is the use of the buddy system, OJT, to a certain extent as long as you don't have somebody performing your job for which he is not qualified, yes. Hiring somebody who is already trained? Yes, it is all right.

To talk about the training manual just briefly, here again, they contain information that may be helpful in developing of a formalized training program but that type of information is not required. You don't have to submit it.

I'd like to note one thing. 465 states in its title that is concerned with transportation, don't ignore it.

Of the two manuals it was the only one that was developed based

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on a job analysis performance objective approach and since many of the tasks and objectives associated with protection of transportation would be the same for a reactor site, it probably has a lot of very useful information in it, so don't ignore it. Don't just order one. Get that one. If I were you, I would take a harder look at it then I would the first one. Next slide.

So, in summary, the approach is site specific. For that matter it demands site analysis. You determine what the duty descriptions and tasks are. You determine what the qualification standards are and how you're going to test it. We review them for adequacy and, if we don't like it, you go back and try again, but you determine. We're not setting strict standards from this end.

You test your individuals to see if they can successfully perform these particular tasks by successfully performing the performance objective.

219 says that we're going to go out to the site and test a few people according to your plan before we approve a plan. We are not going to do it so that is a change in 219. I think it is site visits. We may conduct some site visits and someone else will talk about that, but they won't be to test individuals.

Finally, you determine the most cost effective method of bringing your personnel up to standards identified

in your plan. Thank you.

MR. MILLER: At this time I think we should continue. You now have heard how to do this and you all are experts which we will talk about in a minute but before we do that, let me introduce Mr. Bob Clark who all of you know. Bob will talk a little bit about schedules and how he intends to perform the reviews. Bob.

STATEMENT OF ROBERT CLARK

MR. CLARK: It's good to have this opportunity of talking to you again. As Jim indicated, it has been my privilege to meet with most of you at your sites or in Washington in the past year and a half or so, 20 months perhaps, and I think we have made a great deal of progress. So for the few minutes I will speak to you today, I would like it if we could have the first slide, please. I would like to discuss the review schedule and some of the review procedures that we foresee at this time for both the contingency planning requirement in Appendix C and for the training and qualification plans in Appendix G. In addition to these two plans I'll also mention some of the related features of amendments and fees.

Some of the milestones which we will talk about today come directly from the regulations and you'll be familiar with those and, as we look at the schedule for the contingency plans, we are speaking now of specifically those for operating power reactors. These are due on March 23, 1979. The con-

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tingency plans become effective 30 days after NRC approval.

Prior to the plan becoming effective, the licensee will have all safeguard capabilities specified in the safeguard contingency plan available and functionable. You will have the detailed procedures developed according to Appendix C. They should be complete and in place and, finally, all appropriate personnel trained to respond to safeguard incidents as outlined in the plan and specified in your procedures should be accomplished.

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Now, neglected in the regulation, itself, is the matter of guidance related to construction permits and operating licenses. I know some of you are interested in those particular aspects and so let me take just a moment to outline to you some guidelines which we feel appropriate for submittal of contingency plans if you are now applying, first of all. for a construction permit. We believe that it is appropriate if you're applying for a construction permit that you submit with your PSAR an outline in commitment to Appendix C with this application. I guess we have not made this statement in this particular meeting but we generally want it to be known that we believe and will treat as such information in your contingency plans and your training plans as 2790, Part B or Section B, of our regulations indicate that details of your security plan should be withheld from public disclosure and are identified as being limited in their availablity under

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the Freedom of Information Act. So we will continue to treat this information under this type of protection.

speak of your final safety analysis report, I'm also including your security plan which should accompany that report, if you are going to submit this prior to the effective date and that effective date for the contingency plan was June 6 of this year, you should submit by March 23, 1979. If you're going to submit your FSAR security plan after the effective date, that of June 6, but before March 23, 1979, your contingency plan would be due on March 23, 1979, or 180 days prior to fuel loading, whichever date is later.

Finally, if your application for an operating license or the submittal of your FSAR is after March 23, 1979, then we believe that your contingency plan should be submitted with the FSAR. The schedule for the submittal of your training and qualification plans, as indicated on the slide, are to be provided by August 18, 1979. The training and qualification plan shall be followed by the licensee no later than 60 days after NRC approval. The training and qualification plan shall include a schedule to show how the security personnel will be qualified within two years after the plan is approved.

You will note that in approaching these particular additions to our regulations, two significant things have been incorporated which I think result from our experience together

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over the past two years. One is that NRC approval is one of the triggering events since we're talking about events today that sets things in motion for your beginning to put into effect and implement many of your procedures and training plans and contingency plans. You will also note that considerable time has been allowed for you to complete the training of all of your personnel. We hope that we have provided a reasonable arena for you to accomplish this work in--pardon me, timeframe, not arena.

One thing that is important for you to note is that those physical security plans we've been reviewing, as required by 7355, currently contain contingency planning information and also commitments to a training program. Certainly these are not to be abandoned because we are going to be working toward these new parts of our regulations. We feel that this is a continuation of the process of working together to build a security program which will be effective in meeting the goals we have and principally those are the performance objectives of 7355.

Let me speak to you just briefly about submittal of guard training programs if you currently aren't an operating plant or if you have plans for applying for a construction permit or a well in the near future. If you are going to apply for a construction permit, we again would suggest that your training program outline and the commitment to the objective

of Appendix B be submitted with your application or with your preliminary safety analysis report, PSAR. If you are going to submit your application for an operating license, or your FSAR, prior to the effective date of the rule which is October 23, 1978, your plans would be due August 18, 1979 and, of course, the 60 days after NRC approval and the two years for your fully training all personnel to the requirements of this plan of the program that you establish would also apply.

If you are going to submit your FSAR after October 23, 1978, but prior to August 18, 1979, your training plan should be submitted by August 18, 1979, or 300 days prior to fuel loading, whichever date is later. And here we feel it would be appropriate for you to have all of your personnel trained in accordance with your plan 18 months after NRC approval and, finally, those of you who may submit an application for an operating license after August 18, 1979, the training plan should be submitted with the FSAR and your personnel should be trained prior to fuel loading.

Now, these are not a part of the regulation. They are suggestions to you as being perhaps a workable way for us to have the time we need to review and approve your plans prior to your reaching critical milestones in your schedule, namely, the time you may want to load fuel.

Let's speak a little bit about the review procedure.

If we could have the next slide, please. I think fairly ob-

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In addition to our review of these areas the Office of Inspection and Enforcement in your particular region will be visiting your site to review the procedures that you have developed that are appropriate and are associated with this plan.

We intend in reviewing your contingency plans to make full use of the reviewers that have been working with you reviewing your security plans. So they will have the advantage of familiarity with the site layout, with your particular security plan, that we might take advantage of this understanding they have come to in reviewing your contingency plans. They may or elect to visit your site again in a course of their review but it will not be required of them to do so if they feel that they have adequate detailed knowledge of your particular site and plan.

In reviewing the training and qualification plans we'll be looking at the task and elements that you have defined in your program, the duty descriptions, your performance ob-

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jectives, and I don't think we can emphasize enough how important these are going to be in our review. We'll also determine the equipment you've listed as consistent with that appropriate for your security plan, contingency plans, and here again, the Office of Inspection and Enforcement will be visiting your sites to look at the test materials, the ways that you're going to establish these qualification--pardon me, qualify your individuals to show that they do have the knowledge, skills, and abilities appropriate for their duty assignments.

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Here again, the reviewers we intend to assign to perform the reviews of your training programs will be familiar with your site, with your security plan, with your contingency plan. They may elect to visit your site again as a part of their review. That will be a judgm that will be made by them in accordance with their fam: -ity with the programs from their previous reviews and visits to your sites. You will note I haven't said a great deal about what is the schedule for completing the NRC review. Certainly for the guard training program we have not developed a schedule, somewhat too far in the future for us at this point in time to make commitments. However, it is our plan and program to move forward in the review of your contingency plans in a very vigorous fashion and we intend if we receive the information of the quality we feel you are capable of providing us that we

would plan to complete those reviews in about six months. You have to recognize that this may be optimistic since I'm relying heavily upon the knowledge and the experience of the reviewer in facilitating this task in reviewing your contingency plans.

Sometimes our ability to maintain those people in their current assignments is not always absolute and we will have to adjust as required in these areas.

Let's move now into another area related to the amendment procedures. I'm not going to speak at length on this topic since we discussed it with you in Albuquerque as it related to your security plans and it's quite similar for your contingency plan and guard training programs. Certainly it is our intent to work closely with the licensees and the applicants to resolve all issues so that when we write our security plan evaluation report these things will all be resolved and we can indicate in our report that we have reached a conclusion or judgment of the plan that it does meet the requirements of our regulations and will provide the protection for the health and safety of the public.

However, from our previous experience we know that there can be difficult issues that resist our resolution and if we find in the course of our review that it is necessary to identify to you an area which we feel must be added to your plan, information must be added to your plan, we will identify

in a letter to you that it is our intention to make this a requirement. You then would have the opportunity to avail yourself to the appeal process to our management that most of you are familiar with and this, of course, provides you an opportunity to present the reasons you have for not adding that to your plan and also the management will be aware of the staff position on this subject. If at the conclusion of this appeal process it has been resolved and the staff has accepted your plan or you have agreed to make additions to your plan, then, of course, we will issue our security plan evaluation report and the matter will be taken care of.

If, however, differences persist, we then are prepared to go through the procedures of conditioning your license, making changes to your license by an order which will add that requirement to your security plan--pardon me, to your contingency plan or your guard training program, and I think you're all familiar with the various procedures that must go along with this process of allowing an opportunity for a hearing and this type of activity.

Now, all those things that you have been reviewing under 7355 to date predated the publication of a new fee schedule which appeared in the Federal Register February 21, 1978, and there has been no fee associated with our review of your security plan and as far as 7355 is concerned, there will be no fee associated with it until it becomes a part of your

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license or condition on your license. It represents our concluding, culminating activity, I guess you might say. However, in our judgment we look at the submittal of the contingency plans and the guard training programs as another activity associated with Part 73, Part 7355, of course, but for these particular submittals it will be necessary for you to provide a determination of the amendment class, information class, perhaps, is a better phrase to use, and state the basis that you used in arriving at that determination and then submit with your contingency plan and guard training program, these are two separate submittals, of course, the appropriate fee associated with that class of amendment or class of information.

Now, we will review that, the NRC will review that and, if we agree with you, we will accept your application and your fee and proceed with the review. However, if we disagree, we will notify you we find your determination is faulty for the following reasons and we will suggest that you send us more money, usually that is the way it goes anyway, before we begin the review of your plan. Now, the staff's judgment, and we have discussed this with our branch which is responsible for developing the fee schedule, and with our legal advisers, and we believe that this information you will be submitting falls in the category of Class 3. I might just read to you from this categorization this type of information and the type

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of information that is included.

It reads, "Amendments, exemptions, or required approvals that involve a single environmental safety or other task have acceptability for the issue clearly identified by an NRC position or are deemed not to involve the significant hazard consideration." Since we judged that these submittals will have to have our approval, we, therefore, have categorized them as Class 3. Let me add at this time we do not have a written, legal opinion on this. At one of our previous meetings or with the licensees, it was suggested they would like to see such a thing in writing. I guess that you may obtain that by submitting your own determination of classification and you will have our legal opinion when we respond with our determination of what we feel is the appropriate classification.

Let me say in conclusion that we appreciate the working relationship we have established over the past two years. It is certainly our intent to continue working with the licensees and with the fellow workers we have in the regions working toward our common goal of establishing the acceptable level of protection for all of your facilities.

Thank you very much.

MR. MILLER: Gentlemen, we appear to be quite a bit ahead of schedule. I think it may be best if we take, say, maybe 10 minutes until we can get everybody up here unless

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somebody has a violent objection. We will then just continue on with the questions. Let's take 10.

(A short recess was taken.)

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MR. MILLER: On the record.

I don't know if we got more efficient this morning or got started earlier or what happened but here we are. This in our other meetings has been the time when we've opened everything up for questioning. I suggest we continue on and we will see what happens. There was a remark made to me if we would talk a little bit about the workshops. This is something we just discussed briefly at the other meetings. We do have planned, if I can get enough indication from you that you think it's worthwhile, to hold small group workshops on the development of the guard training plans, if you will, specifically aimed at defining and working a little bit with job analysis. As I mentioned to you before, I'm sure that you all are now experts in job analysis. I'm not. I still don't understand the terms and I don't know any other way to do it but to either ask you for comment or ask for a show of hands. We think we can get together with the people you will have actually writing the guard training plans, sit down and go through a workshop kind of thing, a small group, two or three from your facility and two or three from your neighbor's facility and essentially get a lot of the generic work out of the way. I don't know. Can I get a feel from you? If some-

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With that let me open it up. I think everybody is up here that will be able to answer questions. Can we start the questions? Again be sure to identify yourself and your affiliation for the benefit of our transcribers. Yes, sir.

MR. JOHNSON: Leonard Johnson, Public Service Company of Colorado. Addressing ourselves to the subject of background checks, we have attempted to secure this information through out local law enforcement agencies and they have denied us this including the safe depository of records. I made an inquiry into the local FBI office. They made an inquiry into Washington and they came back with the information that the Nuclear Regulatory Commission had already made agreements with the FBI whereby they could submit or the FBI would provide for the NRC fingerprint cards. The fingerprint cards would then be sent to the local agencies or the licensees where they would be filled out, returned to the NRC, and that the NRC would then submit them to the FBI. The records would be returned to the NRC and the NRC would then make the determination as to whether or not any records would either fit the individual for service with the company or would deny that type of information. My question is do we have any information on this from you people?

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MR. MILLER: Not really. I guess there was some liaison between us and the FBI. To my knowledge, but I will check and get back to you if there is anything additional, to my knowledge it was in the area of doing an NAC type check in conjunction with the, quote, "clearance rule," unquote. It was not done to the best of my knowledge separate from that action. As Mr. Jones stated this morning, we still don't know the final outcome of that.

All right.

MR. DETTMAN: Bryan Dettman, PG & E. I have a couple of questions. The first one is on contingency plans. We all know that the best laid plan often goes astray and that sometimes we're not going to have the time to follow a specific contingency plan. Will I be cited for it?

MR. NORDERHAUG: Bryan, we just have to see what happens at the time. We will have to judge that at the time. Obviously we will review how you handled a particular contingency. If you deviated from the plan, we will determine if that deviation was warranted and, if not, then we would argue with you. Otherwise we would say nothing.

MR. DETTMAN: O.K. The second question regards training. We have ordered our CAS and SAS equipment and it appears it is going to take some extended training to make people be able to operate this properly. It also appears that it might be very difficult to make the entire force

capable of operating that equipment, particularly in terms of the training guides or outlines that you have told us about. By the same token you made us commit to random duty assignments to mitigate the problem of the insider. You mentioned this morning that you could put a person in a wheelchair at CAS. Obviously that is the only post they could work.

All right. How do you equate that with random duty assignments? Obviously that man knows he is going to work CAS or SAS.

MR. CLARK: Well, I think the answer to your question is rather straight forward. There are several things that you have to meet in providing the protection that is required. Of course we expect you to continue to meet the performance objective of protecting against the insider. It has been suggested in some reviews that random selection and assignment of personnel to the duty posts does provide a measure of protection against the insider. That is not the only way this may be protected against. If you choose to make a determination that you will limit the number of people to be assigned to that particular post when you no longer are able to do it on a random basis, then we would expect you to provide something that would augment the protection against the insider in another way.

MR. DETIMAN: How about a suggestion on what that might be?

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MR. CLARK: We will be glad to review any suggestions 2 that you make. MR. DETTMAN: What training program might I be inspected on in the next two years? MR. MILLER: What you will be expected against -of course we expect you to implement your training program as soon as we have approved your plan. However, if that does not occur in the next two years you will be inspected against that that you have committed in your physical security plan 10 to date, 520, whatever you are now using.

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MR. DETTMAN: One other question. What does the term immediately available mean in terms of weapons?

MR. MILLER: Let me give you an example. I think that would be the best way. If your armed responder must and is located, let's say, in the west side of your plan in his normal duty, and he is required to respond to the far west side in X minutes, when he gets to the far west side or to the position where he is supposed to be for that particular contingency or for that particular scenario, he must have his weapon.

MR. DETTMAN: Thank you.

MR. HILLYARD: H. W. Hillyard, Public Service Company. I have several questions. The first one I would like to ask you to respond to is that a number of places in Appendix B and C you refer to members of the security organiza-

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tion being required to do various things or to meet various criteria. We're having trouble identifying how high up in our organization you intend that to go. Would you care to give us an interpretation?

MR. MILLER: I think it was briefly discussed but let me try another shot. If you identify, for example, the shift supervisor as the individual on your particular site who must use a piece of complicated radio equipment to notify the LLEA, I think that was an example that was used, then that individual must be trained in using that piece of equipment. By the same token if you say to us that the plant superintendent will not be immediately responsible for taking control of the action necessary to stop the event, then he does not have to be trained.

MR. HILLYARD: O.K. In Section 1 of Appendix B there are it appears to me in B-2, B, and C and Section G two requirements that conflict. B-2, B, and C has to do with the determination of emotional stability and a statement in G has to do with prohibiting the investigation into certain feelings in the person's political beliefs, religion, and so on and so forth. Would you tell me, please, how we implement both of those without violating either one?

MR. MILLER: The feeling of the Commission was that for an armed individual you need to do everything possible to determine his trustworthiness and stability. Therefore, the

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words were put in for an armed individual who should have some
type of psychological test, if you will. I guess I'm not-that is not too good an answer for the second part. However,
we will come back to you on specifically what the inferences
are.

MR. HILLYARD: The third question I have refers to your requirement for familiarization with night firing and in our plant and I think most plants, we are required to maintain a light level of two tenths of a foot to handle the horizontal at night. Is it your thought that we should qualify the night firing under those lighting conditions and, if not, what did you have in mind when you required familiarization with night firing?

MR. MILLER: If you'll notice, there is no word in there that you have to qualify at night. You have to be familiar with it. The intent is, and I'm sure if you have ever fired a weapon at night, you know there is a flash or a glow, the intent is to familiarize the individual and I would prefer to see it lessened to point two-foot candles but to familiarize the individual so that he knows what that weapon is going to look like when he fires it at night. That is all.

MR. HILLYARD: Thank you.

MR. YOUNG: J. Young, Portland General Electric.

Can you give us any more guidance on the contingency procedures as to how they will differ from the responsibility

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matrix of the contingency plan?

MR. ROE: The responsibility matrix will basically highlight the tasks or decision actions that each individual must have and its by event and it indicates by a responsible person. You might call this the broad overview in the interrelationship between those particular tasks and the responsibility for conducting those tasks. The procedures will be basically detailed concise directions for each one of those particular types of events. So you are basically talking about a different format and a level, different level of detail.

The responsibility matrix, I would think, would be fairly concrete and not changing in its form too much but you may have procedures that you want to change the way you approach specific directions and this would be the difference between the level of detail that you would have in the responsibility matrix which would tell you basically the decision actions to reach the objectives and then the concise and run of detailed instructions that you do have in procedures.

MR. YOUNG: O.K.

MR. ROE: There is one point we should make that I made in my presentation and that is in some instances the responsibility matrix provides sufficient detail to become a procedure so there needs to be no follow on information given in that particular case. Where you have found that the responsibility matrix meets that requirement, you should state

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it in the procedure section so it doesn't appear there has been a gap in information.

MR. YOUNG: Regarding the stated difference in format that they may take, for example, let's say that CAS' actions are the same on many of the events, so that when you went to writing the procedures you may write specific procedures for CAS and it would cover a number of events but it would be the same procedure, so I guess I could kind of see you having a manual on site that may have the responsibility matrix in there and then you may have subsections in there that would identify each guard's station. Then it would give his individual responses for these events. Do you see something like that for a possibility?

MR, ROE: That is one approach and there are other approaches and we do not want to take basically the latitude away from you and tell you which approach to take.

MR. HILTZ: John Hiltz of SMUD.

You spoke of fees in predeterminations in regard to contingency plans. Could you relate this to contingency plans that have already been submitted with the security plans?

MR. CLARK: I'll try to. As a part of the security plan that you submitted, as I mentioned in my brief presentation, you currently are required to have sections which address contingency planning and to address training. We expect those sections to be in and to be approved by the NRC. There

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are no fees associated with those particular documents. If it turned out to be and we know of, I guess I can say, no case where the section from the security plan are as complete as those requirements now stated in Appendix B and Appendix C, this constitutes a change and additional approval by NRC and those are the areas we are speaking of that require a fee. Those things which are currently in your security filing will be approved but you should understand that as we stated in the regional meetings in early spring of '77 that these were interim pending the development of the guidance and the effective rules relating to contingency planning and to the guard training. You don't look satisfied, John.

MR. HILTZ: We have had no comments to date on that section in the plan and it's presumed you were putting off looking at those until you reviewed--until you got into actual contingency plan review. It is my feeling that is what is in there does meet the guidance put out and the treatments taken from that guide.

MR. CLARK: There may be some plans which have attempted to do that and certainly if it is complete and requires no further review, there should be no charge, but I would say that is the exception rather than the rule. I have some familiarity with SMUD and other than going to site specifics I will say that we will review it again when we get back home and I'll have to correspond with you.

MR. HILTZ: I guess what I'm really asking is we see no action on our part to meet the contingency plans submittal since we feel we have submitted it. Until we hear back from you we would not submit anything.

MR. CLARK: We agree to the approach that we will return our response to you. However, I don't believe we can indicate that you have no responsibility. I think that that is not the case but we are quite willing to work with you and I will investigate it when I return.

MR. MILLER: Anything else?

If there is nothing else, I would like to thank all of you for coming. We are getting through awfully early. We certainly do appreciate it and we will be in touch and we encourage you to be in touch. Thank you.

Off the record.

(Whereupon, at 12:10 p.m., the hearing was closed.)

CERTIFICATE OF REPORTER

This is to certify that the attached proceedings before: U.S. Nuclear Regulatory Commission

In the matter of:

Name of Proceeding:

Implementation of 10 CFR 73, Appendices B and C, Guard Training and Contingency Planning

Docket No .:

Place: San Francisco, California

Date: October 5, 1978

were held as herein appears, and that this is the ORIGINAL transcript thereof for the files of the Department.

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