

DCD

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. CONTRACT ID CODE	PAGE OF PAGES 1 2
2. AMENDMENT/MODIFICATION NO. Nine (9)	3. EFFECTIVE DATE JUN 27 1997	4. REQUISITION/PURCHASE REQ. NO. RFPA IRM-96-194 dtd 04/14/97	5. PROJECT NO. (If applicable) RFPA rec'd 04/15/97	
6. ISSUED BY U.S. Nuclear Regulatory Commission Division of Contracts FIP Acquisition Branch, M/S T712 11545 Rockville Pike Rockville, MD 20817	CODE	7. ADMINISTERED BY (If other than Item 6)	CODE	
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP code) U.S. Small Business Administration 1110 Vermont Avenue, 9th Floor Washington, D.C. 20005 Sytel, Inc. 6430 Rockledge Drive, Suite 400 Bethesda, MD 20817 TIN [REDACTED]			9A. AMENDMENT OF SOLICITATION NO.	
			9B. DATED (SEE ITEM 11)	
			10A. MODIFICATION OF CONTRACT/ORDER NO. NRC-33-96-194	
			10B. DATED (SEE ITEM 13) 04/08/96	
CODE			FACILITY CODE	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

☐ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of offers ☐ is extended, ☐ is not extended. Offerors must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

N/A

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
X	D. OTHER (Specify type of modification and authority) FAR Clause 52.243-2 Changes

E. IMPORTANT: Contractor ☐ is not, ☒ is required to sign this document and return 2 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

See page 2.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as here before changed, remains unchanged and in full force and effect.

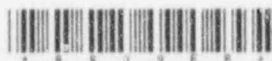
15A. NAME AND TITLE OF SIGNER (Type or print) Eddy P. Gili Director of Contracts	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Sharon Mearse, Contracting Officer
15B. CONTRACTOR/OFFEROR [Signature] (Signature of person authorized to sign)	16B. UNITED STATES OF AMERICA BY [Signature] (Signature of Contracting Officer)
15C. DATE SIGNED 6/27/97	16C. DATE SIGNED 5/8/97

NSN 7540-01-152-8070
PREVIOUS EDITION UNUSABLE

30-105

STANDARD FORM 30 (REV. 10-83)
Prescribed by GSA
FAR (48 CFR) 53.243

9707030045 970627
PDR CONTR
NRC-33-96-194 PDR



Contract No. NRC-33-96-194
Modification No. 9
Page 2 of 2

The purpose of this modification is to provide a date for submission of the second Customer Satisfaction Report and subsequent reports. Accordingly, the following change is made.

The second paragraph on page 29 of the contract under paragraph C.4.7 - Quality Assurance, Customer Satisfaction and Service Goals is deleted entirely and replaced with the following.

"The contractor shall conduct a statistically significant random survey of users to determine the users' level of satisfaction with network and contractor performance. The contractor shall use the results of that survey to semi-annually develop and deliver a Customer Satisfaction Report that lists the service goals, explains the measurement technique and reports the results obtained by the contractor during the latest six months and prior six months. The first Customer Satisfaction Report shall be delivered on November 29, 1996. The second Customer Satisfaction Report shall be delivered on May 30, 1997 with subsequent reports to follow at 180 day intervals."

All other terms and conditions of the subject contract remain unchanged.

A summary of NRC obligations is given below:

Total FY96 obligations \$7,185,877.40
Total FY97 obligations \$5,398,000.00

Cumulative Total of NRC Obligations \$12,583,877.40

This modification does not obligate any additional funds.