

U.S. NUCLEAR REGULATORY COMMISSION
NUCLEAR DOCUMENTS SYSTEM

MONTHLY PROGRESS REPORT

JANUARY 1996

Prepared by:

ANSTEC, Inc.
Contract No. NRC 33-93-201
February 15, 1996

SECTION 1: PROJECT MANAGEMENT

A. Work Performed this Period

ANSTEC, Inc. continued the Operation and Maintenance of NUDOCS.

The process of updating of the ARMS database tables continues to be a problem.

The "Blizzard of 96" had an adverse affect on all production groups. The ARMS data entry database was unavailable on January 8, 9, and 12. Due to the closing of the government offices, document pickup/delivery runs were not made January 8, 9, and 12. Staff levels were low the entire week of January 8-12 due to weather related transportation problems.

The December Monthly Docket and Distribution Database Printout deliverable product which was delayed because of the ARMS database integrity problems were produced and sent to the NRC on January 22.

The ARMS database was rebuilt on Saturday January 20. The rebuild covered all data records from December 7, 1995 forward. Outstanding database integrity problems were re-examined and the outstanding problems appear to be corrected. The outstanding deliverable products which were delayed because of the continuing ARMS database integrity problems were produced and forwarded to the appropriate NRC recipients. The deliverables are now in a "current" status. All manual updates to the ARMS database from December 7th forward were reviewed to ensure their accuracy.

Updates to the Facility Security Plan and the Contingency Plan were submitted to the Project Officer on January 31. These updates reflect the changes brought about by the facility expansion, and the relocation of the On-Site Encoding team to the 40 West Gude Drive facility.

The following Requests for Corrective Action (RCA) were resolved during this period:

95-404, 96-001, 96-002, 96-003, 96-004,
96-005, 96-006, 96-007, 96-008, 96-009,
96-010, 96-011, 96-012, 96-013, 96-014,
96-015, 96-016, 96-017, 96-018, 96-019,
96-020, 96-021, 96-022, 96-024, 96-029

B. Contract Deliverables

<u>Deliverables</u>	<u>Frequency</u>	<u>Date Delivered</u>
GFE Inventory List	Annual	October 31, 1995, updated December 29, 1995.
Facility Security Plan	90 Days after contract start date and as changes are implemented.	November 1, 1993, then updated August 22, 1994, and updated January 31, 1996
Contingency Plans	90 Days after contract start date and as changes are implemented.	November 1, 1993, then updated August 29, 1994, and updated January 31, 1996
Monthly Progress Report	Monthly	January 17, 1996
Weekly PIR and Status Report	Weekly	January 3, 10, 17, 24, 31 1996

C. Equipment Status

The Ricoh Copier (NRC Tag # 03-367) was down all day on January 25, 26 and 5 hours on January 29. The copier was unable to produce a visible image on the paper. The problem was reported to the NRC and a service call was performed on January 29. The copier is operational as of the end of the month.

All other PCs, monitors, and computer peripherals at the Contractor Off-site facilities operated correctly. The micrographics and scanning operations equipment problems are reported in Table 3.1 of this report.

D. Project Plans

The development of a new Text/Abstracting tracking system continues to progress. This system utilizes the ACCESS software package and will replace the DBase system currently in use. The ACCESS system allows for expanded periodic reporting capabilities. System reporting capabilities are presently being developed.

SECTION 2: ENCODING

A. Work Performed This Period

FOIA

The FOIA statistics for January are:

Initial Workload:	9
Documents Received:	25
Total Workload:	34
Documents Processed:	34
Current Workload:	0

Encoded Enclosures:	401
Duplicate Enclosures:	80
Total Enclosures Processed:	481

NMSS Material Licensing Documentation

Initial Workload:	0
Documents Received:	328
Total Workload:	328
Documents Processed:	328
Current Workload:	0

MV10000 System Uptime

Of the 21 possible work days in January, ARMS was unavailable during the following scheduled hours:

- ARMS was unavailable for the entire day on January 8, 9 and 12, and from 7:00 a.m. to 8:00 a.m. on January 10 due to snowstorms.
- ARMS was brought down twice on January 22 for about 20 minutes each time in order to reset the system date and to run the microfilm TIP program.

Alpha Table Updates/Pre-Assigned ANOs

Created a total of seven new affiliation/docket codes during January. Received six generic communications (generic letters, bulletins, and information notices). Created six pre-assigned ANOs for generic communications about to be issued.

URFO Documents

Created 773 ANOs for URFO documents this month. A total of 2,736 duplicates were identified.

To date, 80 boxes of URFO documents have been processed through Encoding. Eighteen boxes are currently in-process.

Sealed Source and Device Documents

Kim Randall and Traci Kime, NMSS/SCDS, visited the facility on January 26 to review sealed source and device packages that had been held pending procedural review. They corrected/reorganized about half of the packages. Packages containing copyright material were returned to the NRC. Encoding of the corrected packages was initiated.

NUREG-1480 Documents

Five boxes of documents supporting issuance of NUREG-1480 were received and encoded this month. A non-public version and a redacted version (where appropriate) of each document were included in the boxes. A total of 166 ANOs were created and 104 duplicates were identified.

Staffing

Three new encoders began work this month. Wilma Graham was hired to the fill the position vacated by Terry Sullivan. Nicholle Moore and Gwendolyn Jones were hired to fill positions created by Mod 10.

New encoder training was initiated.

Encoding Organization

The Encoding department was reorganized this month due to the increase in staff. The reorganization was needed to provide more quality control support.

Rejected Documents

Rejected 21 documents prior to processing and returned them to the Document Control Desk to have document handling problems corrected. Received a total of 16 documents resubmitted to NUDOCS with the problems corrected. Twelve previously rejected documents were resolved without return of the documents. The following is a breakdown of why documents were rejected:

Documents Rejected 1-31 January:	
Copyright	0
Proprietary information	2
Missing/wrong RIDS code	0
No CF/SP/NMSS Subject code	7
Document incomplete	2
Missing/wrong docket	0
Availability unclear	4
Inconsistent data	1
No author affil	0
Recalled by NRC	0
Not normally processed	2
Missing/wrong date	2
Unrelated enclosures	1
Contains E-mail	0
TOTAL	21

Total pending December 31:	17
Total rejected/pending	38
Total reprocessed/resolved this month	28
Total pending January 31:	10

Detailed accounting of reject documents is found in Table 2.2.

B. Project Deliverables

Delivered the following contractual items:

<u>Deliverables</u>	<u>Frequency</u>	<u>Date Delivered</u>
Daily PDR Accession List	Daily	Daily
Daily CF Accession List	Daily	Daily
Daily PDR QC List	Daily	Daily
Weekly LPDR Accession List	Weekly	January 2, 8, 16, 22, 29
Daily Chronology of Docketed Material	Daily	Daily
Monthly Chronology of Docketed Material	Monthly	January 16

C. Project Statistics

Data Base Size And Associated Statistics

ARMS contained 2,655,835 data records at the beginning of this reporting period. Created approximately 5,657 ANOs/8,645 records. Deleted a total of 158 records. A data base trace revealed that at the end of the reporting period, ARMS contained 2,664,402 records.

Performed a random quality assurance inspection of records at least two weeks old as required by section C.2.3.3 of the Statement of Work. This quality assurance check is an additional QA level above and beyond the quality control procedures used in the encoding QC stage of document processing. The documents inspected in January showed a data element accuracy rate of 99.83% for the month. The cumulative data element accuracy rate since the August 1993 contract start-up is 99.83%.

TABLE 2.1 COMPILED WEEKLY PRODUCTION INDICATORS REPORT DATA
JANUARY 1996

	CATEGORY-1	CATEGORY-2	SPEC PROJS	TOTAL
Beginning Workload	0	53	0	53
Pkgs Received	1,545	2,390	2,916	6,851
Rejects Received	6	10	0	16
Total to Process	1,551	2,453	2,916	6,920
Pkgs Encoded*	1,522	2,389	574	4,485
Pkgs Duped Out	21	51	1,963	2,035
Pkgs Rejected**	8	13	0	21
Pkgs Processed	1,551	2,453	2,537	6,541
Ending Workload	0	0	379	379
Actual Workload***	0	0	379	379
Backlog****	0	0	0	0

* includes XAs/ZAs/refilms & redistributes

** includes NRC-recalled documents

*** pre-assigned ANOs account for variance

**** documents received more than four days before the end of the month

Pending Document Breakdown

CATEGORY-1	0
CATEGORY-2	0
SPECIAL PROJECTS	379
TOTAL	379

Date Rejected	*NUDOCS Control#	Document Description	Reason for Reject	Status	NRC Return Date
07-17-95	95-101	RE Martin 950710 ltr to MS Tuckman requesting addl info re Rev 3 to DPC-NE-3000, "Thermal-Hydraulic Transient Analysis." DKT: 50-369.	Recalled by NRC.	RESOLVED	
08-03-95	D95-040	JM Taylor 950705 ltr to JI Lieberman responding to 950615 ltr re revised process for licensing operators.	Unrelated enclosures.	RESOLVED	
10-06-95	95-134	Zwolinski 950928 ltr to PM Blanch responding to 950316 e-mail re operability of motor-operated valve. DKT: 50-286.	Recalled by NRC.	RESOLVED	
10-11-95	95-136	TR Decker 881221 ltr to WG Hairston forwarding insp report 88-35 on 881031-1103 & NOV. DKT: 50-321.	Incomplete.	RESOLVED	
10-19-95	95-138	MF Kurth 951013 ltr to file advising that license issued to Hart Metal Products Corp considered closed.	No docket.	RESOLVED	
10-27-95	95-145	DA Knight & RB Webber executed contract NRC-03-95-026, "Acquisition of Technical Assistance in Support of Sys & Engineering Programs & Activities of NRR," dated 950811.	Unrelated enclosure.	RESOLVED	
11-09-95	95-148	K Turner 951101 event text of event 951101 employee contamination from S DKT: 30-06388.	Not normally processed.	RESOLVED	
11-27-95	95-155	JF Franz 951115 ltr to WT Russell forwarding Rev 0 to MPR-1536 & Rev 0 to MPR-1545 re USI A-46. DKT: 50-331.	Incomplete.	OPEN	
11-30-95	95-156	RJ Conte 951122 ltr to BR Sylvia forwarding insp repts 50-220/95-23 & 50-410/95-23 on 950903-1004 & NOV. DKT: 50-220.	Incomplete.	RETURNED	01-23-96
12-04-95	95-157	B Stransky 951125 summary of event 29638 re 951122 event of source becoming stuck. DKT: 30-06388.	Not normally processed.	RESOLVED	
12-08-95	D95-054	D Shumaker 951127 LER 95-028 re operation of positive displacement pump during SI resulting in exceeding dose limit. DKT: 50-272.	Inconsistent event dates.	RESOLVED	
12-11-95	95-159	SH Weiss 951206 ltr to DB Bullen for exam report 50-116/OL-95-01 administered week of 951113. DKT: 50-116.	Incomplete.	RETURNED	01-23-96
12-22-95	D95-055	AM Maxin 951215 ltr to RC Pierson forwarding rev 0 to emergency plan. DKT: 70-0143.	Unflagged proprietary & copyright material.	RETURNED	01-22-96
12-22-95	95-160	V Autry, State of SC, 951114 ltr advising that rights obtained to test software to access Internet.	Not normally processed.	RESOLVED	
12-22-95	95-161	DE Telft, State of NH, 951123 ltr advising that Wonder software used to access Internet.	Not normally processed.	RESOLVED	
12-20-95	D95-057	MV Federline 951218 ltr to S Scarano requesting technical assistance re generic 20.2002 request. DKT: 30-30429.	Inconsistent license number.	RETURNED	01-02-96
12-27-95	D95-058	A Kenny 951222 ltr to J Chen requesting withholding of proprietary report.	Inconsistent report date.	RESOLVED	

* Control numbers beginning with "D" denote documents rejected by the NUDOCs Contractor Onsite Facility.

Rejected	Control #	Document Description	Reason for reject	Status	Rejection Date
01-03-95	95-001	KE Asmusen 951218 ltr to CE Gaskin forwarding labor hours & cost data re hot cell facility decommissioning. DKT: 71-2734	Unflagged proprietary material	RETURNED	01-03-95
01-04-95	95-002	SA Trully 951228 ltr to MF Weber responding to request for clarification of 15 CFR 62 provisions re source material	No CF subject file	RETURNED	01-15-95
01-04-95	95-003	G Pangburn 951222 ltr to JG Stalter discussing NRC ltr re residual contamination at Bowman, ND facility	No CF subject file	RETURNED	01-15-95
01-05-95	95-004	RA Scarano 951201 ltr to JR Hunter asking receipt of 951024 response to violation noted in insp rept 40-7560/95-01. DKT: 40-7560	Availability unclear	RETURNED	01-15-95
01-10-95	95-005	TS Sherr 951228 ltr to GC Pangburn advising that encl OMB supporting statement reviewed & changed re 15CFR74	New CF subject file	RETURNED	01-19-95
01-11-95	95-006	JL Biana SECY-95-306 dated 951227 providing weekly info report for week ending 951222	Availability unclear	RETURNED	01-16-95
01-17-95	95-007	MS Tuckman 950102 ltr to DCD forwarding prop & non-prop DPC-NE-2007P "DPC Fuel Reconstitution Analysis." * DKT: 50-259	Unflagged proprietary material	OPEN	
01-17-95	95-008	RF Burski 950111 ltr to DCD forwarding EPIPs EP-001-020-030-040, EP-002-015, EP-003-070. DKT: 50-382	Availability unclear	RETURNED	01-18-95
01-19-95	95-009	GF Cranford 950111 PR notice of pending submittal of documents to OMB re reporting or recordkeeping requirements	No CF subject file	RETURNED	01-24-95
01-19-95	95-010	Region II 951208 ltr to GJ Taylor responding to 950526 concerns on SALP rept 95-99 re engineering functional area. DKT: 50-325	Document incomplete	OPEN	
01-22-95	95-011	CE McCracken 950111 ltr to EJ Butcher forwarding BNL "Risk-Based Approach for Evaluation of Fire Mitigation Features in NPPs"	No CF subject file	RETURNED	01-25-95
01-22-95	95-012	RE Spence 950112 ltr to LD Foust advising that corrective action to deficiency report YMCAD-95-DD05 verified satisfactory	Document incomplete	OPEN	
01-22-95	95-013	JL Biana 950104 SECY-95-306 providing weekly info report for week ending 951229	Availability unclear	RETURNED	01-23-95
01-22-95	95-014	PL Huard 950110 ltr to E Kraft discussing 951211 mgmt meeting re reliability of safety equipment. DKT: 55-254	Unrelated enclosure	RETURNED	01-23-95
01-25-95	95-015	AE Chaffee 951221 ltr to RC Jones advising of issuance of INPC SER 95-24 "RCS Heatup Limits Exceeded When..."	No CF subject file	RETURNED	01-25-95
01-25-95	95-016	JC Fomicola ltr to A Adams requesting expedited review of 951121 amend application re transfer of license to GPL. DKT: 50-146	No issue date	OPEN	
01-25-95	95-017	EJ Wiggins 951024 Mod 2 to solicitation RS-RES-95-085 "Gamma Spectrometer System Upgrade"	Not normally processed	OPEN	
01-25-95	95-018	MH Mace 951221 Mod 1 to solicitation RS-AED-95-265	Not normally processed	OPEN	
01-25-95	95-019	PE Fredrickson 950111 ltr to JW Hampton forwarding insp reports 50-269/95-25, 50-270/95-25 & 50-267/95-25 on 951009-13. DKT: 50-269	Inconsistent insp dates	OPEN	
01-29-95	95-020	S Poynter ltr to DCD forwarding report of unauthorized removal of Ormat 20 mCi source. DKT: 30-04055	No issue date	OPEN	
01-30-95	95-021	FP Gillespie 950125 ltr to TT Martin forwarding guidance for short-term UFSAR review effort for Feb & March 1996	New CF subject file	OPEN	

SECTION 3: IMAGE PROCESSING

A. Work Performed This Period

Completed the December 1995 Publicly Available & Non-publicly Available microfiche address (MFA) updates. Currently processing the January 1996 Publicly Available & Non-publicly Available MFA update report.

Additional microfiche cabinets were installed at NUDOCS work stations 10-C-12 and 11-C-4 located in the One White Flint North building. Microfiche formerly stored in boxes at these stations were filed into the new cabinets.

Provision of microfiche updates to one of the two NUDOCS microfiche sets located at the Region One Office in King of Prussia, PA was terminated. This action was in response to direction issued by the Project Officer.

Microfiche tub file audits of all NUDOCS work stations located in the One White Flint North building were completed. Four of the twelve microfiche tub files located in the Two White Flint North building have also been audited. Audits on three of the four NUDOCS microfiche files located at the Public Document Room office on L Street have been completed.

B. Contract Deliverables

Updated the microfiche tub files located in the One White Flint North (OWFN) and Two White Flint North (TWFN) buildings and the PDR office on L-Street daily. Supplied the TMI site, EG&G and five Regional Offices with updates twice a week. Provided weekly updates to 79 LPDR offices, INPO, CNWRA, PNWL, and the Training Center in Chattanooga.

<u>Deliverable</u>	<u>Frequency</u>	<u>Date Delivered</u>
48X Microfiche	See Table 3.3	See Table 3.3
Aperture Cards	See Table 3.4	See Table 3.4
24X Microfiche	As Requested	
RIDS	Daily	Daily
DRP List of PDR Documents	Daily	Daily

C. Project Statistics

The equipment downtime is included in the Monthly Progress Report to keep the NRC informed about the reliability of Government Furnished Equipment.

Table 3.1 MICROFORM EQUIPMENT DOWNTIME lists both remedial and preventive maintenance requirements for micrographic equipment during the month of January.

Table 3.2 IMAGE PROCESSING OPERATIONS STATISTICS shows operational statistics from the micrographic area for the month of January.

Table 3.3 48X MICROFICHE DISTRIBUTION lists the locations of all microfiche tub files and describes the frequency and method of tub file updates.

Table 3.4 APERTURE CARD DISTRIBUTION lists the locations of all aperture card tub files and describes the frequency and method of tub file updates.

D. Project Plans

Delivery of the following micrographic equipment is still pending final approval by the NRC: Densitometers (2), Aperture Card Titler (1), Aperture Card Duplicator (1).

Awaiting NRC authorization to expand the microfiche camera system coverage to include the supporting 286 personal computers and monitors. Continued use of these outdated personal computers is imperative to the microfilm operation in order to avoid a program rewrite which would impose a significant expense to the NRC.

Installation of two additional NUDOCS microfiche tub files has tentatively been scheduled for next month. Targeted destinations of the new files are T9-A8 and T10-F15 in the Two White Flint North building.

TABLE 3.2 IMAGE PROCESSING OPERATIONS STATISTICS
JANUARY, 1996

ITEM PRODUCED	DAILY AVERAGE	MONTHLY TOTALS	YEAR-TO-DATE TOTALS
48X MICROFICHE IMAGES	5,309	111,494	111,494
ORIGINAL 48X MICROFICHE	15	309	309
DUPLICATE 48X MICROFICHE	1,677	35,207	35,207
ORIGINAL APERTURE CARDS	47	991	991
DUPLICATE APERTURE CARDS	130	2,734	2,734

TABLE 3.3 48X MICROFICHE DISTRIBUTION

BUILDING ROOM	# SETS		DELIVERY FREQUENCY	NRC DISTR	NRC MAINT
	PUBLICLY AVAIL	NON PUBLICLY AVAIL			
GUDE DRIVE (Active Files)	1	1	DAILY		
GUDE DRIVE (Archival Set)	1	1	DAILY		
L-STREET LOBBY	4		DAILY	X	X
ONE WHITE FLINT NORTH P1-35	1	1	DAILY		
ONE WHITE FLINT NORTH P1-37	1	1	DAILY		
ONE WHITE FLINT NORTH 3-C15	1	1	DAILY		
ONE WHITE FLINT NORTH 4-G17	1	1	DAILY		
ONE WHITE FLINT NORTH 5-F20	1	1	DAILY		
ONE WHITE FLINT NORTH 6-C12	1	1	DAILY		
ONE WHITE FLINT NORTH 7-C24	1	1	DAILY		
ONE WHITE FLINT NORTH 8-C8	1	1	DAILY		
ONE WHITE FLINT NORTH 9-C8	1	1	DAILY		
ONE WHITE FLINT NORTH 10-C12	1	1	DAILY		
ONE WHITE FLINT NORTH 11-C4	1	1	DAILY		
ONE WHITE FLINT NORTH 12-B15	1	1	DAILY		
ONE WHITE FLINT NORTH 13-C12	1	1	DAILY		
ONE WHITE FLINT NORTH 14-E17	1	1	DAILY		
ONE WHITE FLINT NORTH 15-B18	1	1	DAILY		
TWO WHITE FLINT NORTH T2-C6	1	1	DAILY		
TWO WHITE FLINT NORTH T3-C8	1	1	DAILY		
TWO WHITE FLINT NORTH T4-A11	1	1	DAILY		
TWO WHITE FLINT NORTH T5-C3	1	1	DAILY	X	X
TWO WHITE FLINT NORTH T5-C6	1	1	DAILY		
TWO WHITE FLINT NORTH T5-D24	1	1	DAILY		
TWO WHITE FLINT NORTH T6-C2	1	1	DAILY		
TWO WHITE FLINT NORTH T6-D4	1	1	DAILY		
TWO WHITE FLINT NORTH T7-K1	1	1	DAILY		
TWO WHITE FLINT NORTH T8-I6	1	1	DAILY		
TWO WHITE FLINT NORTH T9-K2	1	1	DAILY		
TWO WHITE FLINT NORTH T10-M1	1	1	DAILY		
ARLINGTON, TX (REG4)	1	1	SEMI-WKLY	X	X
ATLANTA, GA (REG2)	2	2	SEMI-WKLY	X	X
GLEN ELLYN, IL (REG3)	1	1	SEMI-WKLY	X	X
KING OF PRUSSIA, PA (REG1)	1	1	SEMI-WKLY	X	X
MIDDLETOWN, PA (TMI SITE)	1	1	SEMI-WKLY	X	X
SCOVILLE, ID (EG&G)	1	1	SEMI-WKLY	X	X
WALNUT CREEK, CA (REG-4 Field Ofc)	1	1	SEMI-WKLY	X	X
ATLANTA, GA (INPO)	1		WEEKLY	X	X
CHATTANOOGA, TN (TRN CTR)	1	1	WEEKLY	X	X
SAN ANTONIO, TX (CNWA)	1		WEEKLY	X	X
RICHLAND, WA (PNWL)	1		WEEKLY	X	X
LPDR SETS	79		WEEKLY	X	X
NTIS SPRINGFIELD, VA	1		BIWEEKLY		
NUDOCS RESERVE FILE	3	2	DAILY		
TOTALS	128	40			

NUDOCS Contractor distributes all microfiche and maintains all tub files except where indicated under NRC DISTR and NRC MAINT

TABLE 3.4 APERTURE CARD DISTRIBUTION

BUILDING/ROOM	PDR	CF & PROP	DELIVERY FREQUENCY	NRC DISTR	NRC MAINT
L-STREET LOBBY	**		DAILY	X	X
TWO WHITE FLINT NORTH T5-C3	1*	1*	SEMI-WKLY	X	
GUDE DRIVE (NUDOCS File)	1	1	DAILY		
GUDE DRIVE (Archival Set)	1	1	DAILY		
TOTALS	4	3			

* Sets delivered by the NUDOCs Contractor courier to the NRC Document Control Desk for distribution.

SECTION 4: FULL TEXT

A. Work Informed Decision

Personnel

The current number of full text editors is five.

Data Entry Uploads

The following text files were uploaded to the MW19000 from the LAN: 119 LERS (732 pages); 5 TLSSs (737 pages); 88 REFERS (217 pages); and 17 Part21s (149 pages). Verified that except for one TLSS document, all pre-January 1996 documents with "T" or "F" in the last space of the RIDS code have text uploaded to the Primary or text completed on the LAN and ready for upload to the Primary.

LAN Down Time/Changes

NONE

B. Full Text Statistics

Statistics representing Full Text activity for January 1 to January 31 are tabulated in Table 4.1.

C. Project Plans

Will run a list for pre-February 1996 documents to verify that all records with "T" or "F" in the last space of the RIDS code have either text uploaded off the LAN and onto the Primary or text completed on the LAN and ready for upload to the Primary.

A test of an upgrade to the IBASE Tracking System for Full Text using Microsoft Access is planned.

Will start processing text for SECY Reports as submitted by the Project Officer. We have currently received the 1995 SECY Reports.

SECTION 5: ABSTRACTING

A. Work Performed This Period

Personnel

The current number of abstractors is three.

Data Entry Uploads

Uploaded 243 abstract files (including 17 NUREG abstract files) to the MV10000.

Document Flow for Abstracting

Received 2,415 documents for an average of about 103 documents a day as candidates for abstracting. Spent 15.5 hours sorting 243 of these documents into the eight document type categories designated by NRC for abstracting. The remaining 2,172 documents were nonabstractable document types or nonsubstantial. By the end of the month, no documents awaited abstracting. This is same as the total documents awaiting abstracting at the end of last month.

NUREG Abstracts

NUREG Activity: 0 previously received
 21 NUREGs received
 4 NUREGs entered manually
 17 NUREGs edited and uploaded
 0 NUREGs await scanning and editing

DOE ABSTRACTS

ANO	Pages	Document Type
9512280257	350	CLINC Incoming DOE Letter to NRC
9512290152	300	CLINC Incoming DOE Letter to NRC
9512290224*	3	CLINC Incoming DOE Letter to NRC
9601050003	150	TSTEST DOE Test Report
9601230421*	2	CLINC Incoming DOE Letter to NRC
424	272	TRZAR DOE Technical Report

AEOD ABSTRACTS

NONE

ABSTRACT BACKLOG

At the end of the month, the overall abstracting workload started at zero. This is unchanged from the end of last month. Abstractors were completely caught up with all abstracted document categories.

B. Abstracting Statistics

Created 243 abstracts between January 1 and January 31. The average abstracting rate was 2.78 abstracts per hour; the average QC rate was 5.18 abstracts per hour. This information is tabulated in Table 5.1.

C. Project Plans

An upgrade of the DBASE Tracking System for Abstracting using Microsoft Access is planned. SECY Reports will no longer be abstracted.

TABLE 6-1 ABSTRACTING STATISTICS JANUARY, 1996

DATE RANGE	ABSTRACTING			ABSTRACTING QC			TOTAL HRS ABS QC
	HRS ABS	DOCS ABS	ABS HR	HRS QC	DOCS QCED	QC HR	
January 1 - 6, 1996	17.3	43	2.49	15.0	69	4.60	32.3
January 7 - 13, 1996	2.4	4	1.67	0.0	0	0.00	2.4
January 14 - 20, 1996	29.5	81	2.75	16.0	86	5.38	45.5
January 21 - 27, 1996	28.6	80	2.80	12.0	64	5.33	40.6
January 28 - 31, 1996	10.7	35	3.27	7.2	41	5.69	17.9
MONTHLY TOTALS	88.5	243	2.75	50.2	260	5.18	138.7

SECTION 6: ENHANCED DOCUMENT PROCESSING

A. Work Performed This Period

During January, two teams continued to work on the replacement Full Text/Abstracting Tracking System. Parallel system testing in conjunction with the dBase system was initiated. The Reporting Module and the creation of the required system macros remain in progress. Staff training is scheduled to begin in February as testing is completed.

Continued to investigate the effectiveness of the ORACLE SQL Report Writer as a tool for creating customized reports from the NUDOCS/AD database. This investigation also includes testing alternate report generation software, including COTS client-server applications such as Paradox for Windows and Reportsmith. We await instruction from the Project Officer concerning the Oracle conversion which will allow us to proceed with report creation tasks.

We are continuing to study the feasibility of converting the NUDOCS Encoding Instructions Manual (Data Dictionary) to an on-line hypertext document using a COTS electronic publishing application.

SECTION 7: USER SUPPORT SERVICES

A. Work Performed This Period

Updated the Workstation Check, Training and CSC Ticket Databases for the User Support Services Tracking System.

Sent a daily Customer Support Center (CSC) Ticket Referral Report to the Project Officer, per Technical Direction Letter (TDL) 94-047. This report provides a daily record of all completed CSC ticket referrals and direct calls to the NUDOCS Hot Line.

Sent weekly reports of White Flint workstation checks to the Project Officer.

Provided training for three new encoders, Wilma Graham, who joined the staff on January 2, and Nicholle C. Moore and Gwen F. Jones who joined the staff on January 16.

Received the new LCD Panel and Overhead Projector from the Project Officer on January 17.

Evaluation of the software "ACCESS" for use for the User Support Tracking Systems is continuing. The databases and statistical reports have been designed. Currently customized tool bars, buttons and colors are being added.

Due to a problem with generating the user statistics, the LPDR user statistics were not available during this reporting period to provide to the Project Officer to forward to Teresa Linton, ADM. Ms. Linton was informed of the problem.

A User Support Services representative attended the Professional Development Center Class on NUDOCS/AD for New Users on January 25 to answer NUDOCS-related questions.

Spent 4 hours searching for nonpublicly available accession numbers for documents concerning the terms: actual fraud, suspected fraud, false data, false statements, falsification of data, biasing of sampling results or biasing survey measures combined with 59 individual nonpower reactor docket numbers. The request was received from Richard J. Lavins, ADM. There were no nonpublicly available accession numbers which matched the search criteria.

The NUDOCS/AD Operations Manual sections have been distributed to the Team Leaders for review and updating per Mod 10. Once the review is complete, changes will be submitted to Project Officer for approval.

In January, no new user suggestions were received. Two user suggestions were deleted after displaying a response for one week.

No new regulatory history packages were received in January.

Received 34 Hot Line calls.

Sent printouts of all accession numbers for documents concerning the term PRA with synonyms to the Project Officer, for forwarding to Unte Cheh, RES. The total number of accession numbers downloaded were 4,317. The total number of hours expended searching and downloading the accession numbers was 14.5 hours and 8.5 hours were used for printing.

Sent printouts of all publicly and nonpublicly available accession numbers for documents concerning the terms: hazardous waste or Plutonium and disposal or disposition in conjunction with the terms Manhattan Project or Mound or Cotter Corp or Congo Raffinates and Mallinkrodt or Congo Raffinates to the Project Officer to forward to Jane Mullin, NRR.

Sent separate printouts of all publicly and nonpublicly available accession numbers for Socket 70-135 and 70-364 separated and combined to the Project Officer to forward to Pamela W. Shea, NMSS.

- Sent separate printouts of publicly and nonpublicly available
accession numbers for documents as listed below to the Project
Officer in Charge of the Project, Mr. Mullin, NRE.

Printout 1

Docket = 05000309

Availability = PDR

Term %% Investigation%

%% Allege%

%% Allegation%

%% Misrepresent

%% Power Uprate%

%% Inadequate%

%% Deliberate%

%% Fraudulent%

%% Interview%

%% Illegal%

%% Falsification%

%% Alteration%

%% Wrong-Doing%

%% Steam Generators%

%% Sleeve%

%% Sleeves%

%% Sleeving%

Printout 2

Docket = 05000309

Availability = CF

Term %% Investigation%

%% Allege%

%% Allegation%

%% Misrepresent

%% Power Uprate%

%% Inadequate%

%% Deliberate%

%% Fraudulent%

%% Interview%

%% Illegal%

%% Falsification%

%% Alteration%

%% Wrong-Doing%

%% Steam Generators%

%% Sleeve%

%% Sleeves%

%% Sleeving%

- Sent separate printouts of publicly and nonpublicly available accession numbers for documents as listed below to the Project Officer to forward to Mike Perkins, Region I.

Printout 1

Docket = 05000309

Availability = PDR

Term = RELAP4YA

Power Uprate

Small Break Loss

Coolant Accident

Small Break LOCA

SBLOCA

Small Break LOCA

Model

10CFR50.46

Plant-Specific Calculation

Printout 2

Docket = 05000309

Availability = CF

Term = RELAP5YA

Power Uprate

Small Break Loss

Coolant Accident

Small Break LOCA

SBLOCA

Small Break LOCA

Model

10CFR50.46

Plant-Specific Calculation

- Sent the NUDOCS/AD Reference and Pocket Guides to the Project Officer to forward to Mike Perkins, Region I.

In addition to ad hoc requests, the following scheduled printouts were provided to NRC users.

- Sent the NUDOCS/AD Hot Line log for December 1995 to the Project Officer to forward to Harold Scott, RES, for use by the NRC NUDOCS Users' Group.
- Sent a printout of all accession numbers encoded December 1-31, 1995 with "FACA" in the reference number field to the Project Officer.
- Sent a printout of all Docketing and Services Branch public comments encoded during December 1995 to the Project Officer to forward to Emile L. Julian, SECY.

- Sent printouts of the following types of documents regarding Docket 05000244, encoded during the month of December to Project Officer, forward to Allen S. Johnson, NRR. These were all applications for license amendments (TLAAs) or license amendments (TLOAs) encoded during the month of December 1995.

CLINCs	-	Incoming Correspondence
CLOUTs	-	Outgoing Correspondence
CMMEMOs	-	Internal Memorandum
TRSEs	-	Safety Evaluation Reports

- Sent printouts of all deficiency reports encoded during the month of December 1995 to Project Officer, to forward to C. Vernon Hodge, NRR. No LERS with Part 21 File Levels were encoded in December 1995.

B. Contract Deliverables

Delivered the following contractual items:

<u>Deliverables</u>	<u>Frequency</u>	<u>Date Delivered</u>
LPDR Usage Report	Monthly	Not available
Title List Journal	Monthly	January 17
10CFR Part 21 Deficiency Report	Monthly	January 22
Correspondence Related to 50-244	Monthly	January 22
NUDOCS Hot Line Log	Monthly	January 11
Public Comments	Monthly	January 18
FACA	Monthly	January 17

C. Project Statistics

No statistics were available this month reflecting data collected from the three search methods available on NUDOCs/AD including Subject/Field/Boolean, Browse, and Predefined Searches.

Table 7.1, "Data Base Index User Statistics," provides NRC user statistics on how frequently different data elements were used in all search methods. This table is not available for this reporting period. The statistics for the data elements most often searched by NRC users were not available for this reporting period.

Table 7.2, "User Stats Sorted by Affiliation," summarizes NUDOCs usage data by NRC office. This table was not available for this reporting period. Statistics are reported for all NRC offices with time logged on the NUDOCs/AD system. The data indicating the average number of Subject/Field/Boolean, Browse and Predefined searches that were executed per day was not available for this reporting period. The average number of searches executed per day for all search methods during this reporting period was not available for this reporting period.

The total minutes spent on activities other than searches including set defaults, user suggestions, tutorials, or download selected from the main menu were not available for this reporting period.

Table 7.2A shows the same data ranked by the number of searches executed per NRC office during the reporting period. This table was not available for this reporting period.

Table 7.2B, "External User Stats," summarizes usage data for the external organizations that have access to NUDOCS. The Local Public Document Rooms, utilities, and other organizations usually listed on this table are limited to publicly available accession numbers. This table was not available for this reporting period.

The total number of searches executed by the Local Public Document Rooms accessing PDR available records on the system was not available for this reporting period.

Table 7.3, "CSC Ticket Referrals," reflects all Hot Line calls referred from the Customer Support Center or received directly that were received or closed during this month. A total of 34 recorded Hot Line calls fell into the following eight categories:

1. General Information Requests
2. Printout/Download Requests
3. Special Options
4. Material Requests
5. Query Requests
6. Referrals
7. Search Performed on NUDOCS
8. Record Correction

Table 7.3A details the distribution of calls by category. The cumulative number column reflects the number of calls in these categories from August 1995 through July 1996. The last column reflects the number of Hot Line calls received in these categories in the same month of the previous year, for comparison.

Table 7.4 reflects all problems noted for the month from the workstation checks performed at White Flint, ticket numbers for calls reported to the IRM Customer Support Center and the resolution for each problem.

This reporting period consisted of 21 working days.

D. Project Plans

Test NUDOCS running on SPATLE, Version 4 when notified by the Project Officer to do so. Make the available Mod 10 software package "ACCESS". Make NUDOCS/AD Operations Manual changes necessitated by Mod 10 to the contract. Prepare to train two new encoders expected to start in February. Continue to assist the Encoding, Quality Assurance and Abstracting Teams, as necessary.

TABLE 7.3 CSC TICKET REFERRALS

01/01/96 TO 01/31/96

TOTAL CALLS RECEIVED FOR THIS PERIOD: 32
 TOTAL CALLS COMPLETED FOR THIS PERIOD: 31
 TOTAL CALLS OPEN FOR THIS PERIOD: 1

TICKET	DATE RECEIVED	CALLER NAME	CALLER ORGANIZATION	PROBLEM/ RESOLUTION	DATE COMPLETED
96-002	01/03/96	COBBAGE A.	NRR	PROBLEM: USER REQUESTED THE MICROFICHE ADDRESS FOR A PROPRIETARY PACKAGE OF SLIDES WHICH IS AN ENCLOSURE TO ACCESSION NUMBER 8802040080. RESOLUTION: SUBJECT/FIELD/BOOLEAN SEARCH PERFORMED USING FILE PACKAGE * 8802040080. MICROFICHE ADDRESS PROVIDED.	01/03/96
96-004	01/04/96	JONES W.	AEOD	PROBLEM: USER REQUESTED HELP LOCATING GENERIC LETTERS ISSUED IN 1995. RESOLUTION: ADVISED USER TO USE REFERENCE NUMBER AA GL 95A AND REFERENCE NUMBER CATEGORY * GLH.	01/04/96
96-010	01/19/96	LAVINS R.	ADM	PROBLEM: USER REQUESTED A DOWNLOAD PRINTOUT OF NONPUBLICLY AVAILABLE RECORDS REGARDING THE TERMS ACTUAL FRAUD OR SUSPECTED FRAUD OR FALSE DATA OR FALSE STATEMENT OR FALSIFICATION OF DATA OR BIASING OF SAMPLING RESULTS OR BIASING SURVEY MEASURES, FOR 59 NONPOWER REACTORS. RESOLUTION: SUBJECT/FIELD/BOOLEAN SEARCHES PERFORMED USING EACH OF THE TERMS LISTED ABOVE ALONG WITH THE 59 DOCKET NUMBERS FOR EACH OF THE NONPOWER REACTORS. NO ACCESSION NUMBERS MATCHED THE SEARCH CRITERIA.	01/19/96
96-012	01/19/96	SUN S.	NRR	PROBLEM: USER REQUESTED ASSISTANCE FINDING 09/20/90 DOCUMENT FROM LEEDS TO MAINE YANKEE.	01/19/96

RESOLUTION:

SUBJECT/FIELD/BOOLEAN SEARCHES PERFORMED USING AUTHOR
NAME * LEEDS AND RECIPIENT AFFILIATION * EUTMYAP
MICROFICHE ADDRESS PROVIDED TO USER.

96-0127 5 01/19/96 SPRAUL J. NMSS

PROBLEM:
USER REQUESTED HELP WITH A SEARCH.

C 01/19/96

RESOLUTION:

USER CORRECTED ERROR IN SEARCH BEFORE THE USER SUPPORT
SERVICES TEAM MEMBER COULD DETERMINE THE PROBLEM.

96-0111 4 01/19/96 HASILE K. SECY

PROBLEM:
USER REQUESTED A WAY TO DETERMINE THE TOTAL NUMBER OF
ACCESSION NUMBERS CREATED IN 1995.

C 01/19/96

RESOLUTION:

ADVISED USER TO USE SUBJECT/FIELD/BOOLEAN MENU MODE AND
SET UP THE SEARCH AS ACCESSION NUMBER * 95 AND USE THE
INTERMEDIATE RESULTS FOR THE ANSWER.

96-0110 2 01/24/96 SHEA P. NMSS

PROBLEM:
USER REQUESTED PUBLICLY AVAILABLE AND NONPUBLICLY
AVAILABLE PRINTOUTS FOR DOCKETS 70-135 AND 70-364, AS
WELL AS PUBLICLY AVAILABLE AND NONPUBLICLY AVAILABLE
PRINTOUTS OF ACCESSION NUMBERS WITH BOTH DOCKET
NUMBERS.

C 01/25/96

RESOLUTION:

PRINTOUTS SENT TO THE NUDOCs PROJECT OFFICER TO FORWARD
TO P. SHEA, NMSS.

96-0115 1 01/23/96 CHAPMAN N. BECHTEL

PROBLEM:
USER WANTED TO KNOW IF NUDOCs/AD WAS DOWN JUST FOR
EXTERNAL USERS OR ALL USERS. USER NEEDED TO GET THE
FULL TEXT FOR SOME LERS.

C 01/23/96

RESOLUTION:

ADVISED USER THAT NUDOCs/AD WAS DOWN FOR ALL USERS.
OFFERED TO PERFORM A SEARCH. USER SAID THAT SHE WOULD
GET COPIES OF THE LERS FROM THE PDR.

96-0116 7 01/23/96 GUNDRUM L. NRR

PROBLEM:
USER WANTED TO KNOW IF A DOCUMENT FROM CLEVELAND PUBLIC
POWER COMPANY FOR DOCKET 50-440 WAS ON NUDOCs/AD.

C 01/23/96

RESOLUTION:

SEARCH PERFORMED ON NUDOC'S BECAUSE NUDOC'S/AD WAS DOWN.
NO ACCESSION NUMBERS MATCHED THE SEARCH CRITERIA. USER
WAS ADVISED TO CALL BACK IN A DAY OR TWO WHEN NUDOC'S/AD
WILL PROBABLY BE AVAILABLE, AND THE SEARCH COULD BE
BETTER PERFORMED.

96-017 5 01/24/96 SHEA P. NMSS

PROBLEM:

C 01/24/96

USER REQUESTED THE ACCESSION NUMBER FOR A DOCUMENT
DATED 12/04/87 FOR DOCKET 70-1201.

RESOLUTION:

SUBJECT/FIELD/BOOLEAN COMMAND MODE SEARCHES PERFORMED
USING DOCKET NUMBER = 07001201 COMBINED WITH ISSUE DATE
= 871204. NO ACCESSION NUMBERS MATCHED THE SEARCH
CRITERIA.

96-017 7 01/24/96 STONE J. NRR

PROBLEM:

C 01/26/96

USER COULD NOT FIND ACCESSION NUMBER 9410270268 ON
MICROFICHE 81530 FRAME 101-178, AS INDICATED ON
NUDOC'S/AD.

RESOLUTION:

USER WAS PROVIDED THE CORRECT MICROFICHE ADDRESS, WHICH
WAS MICROFICHE 81524, FRAMES 018-019. A DATA ERROR
CORRECTION FORM REQUESTING THAT THE MICROFICHE ADDRESS
BE CORRECTED HAS BEEN SUBMITTED.

96-021 7 01/26/96 DISS R. KEVRIC INC.

PROBLEM:

C 01/26/96

USER REQUESTED ASSISTANCE FINDING A MICROFICHE ADDRESS
FOR ACCESSION NUMBER 9409290132. USER ADVISED THAT THE
MICROFICHE ADDRESS WAS NOT AVAILABLE ON NUDOC'S/AD.

RESOLUTION:

SEARCH PERFORMED ON NUDOC'S; MICROFICHE ADDRESS PROVIDED
TO THE USER. SUBJECT/FIELD/BOOLEAN COMMAND MODE SEARCH
ALSO PERFORMED USING ACCESSION NUMBER = 9409290132 TO
CONFIRM THAT THE MICROFICHE ADDRESS WAS NOT AVAILABLE.
DATA ERROR CORRECTION FORM SUBMITTED.

96-0203 5 01/26/96 WAGNER N. NRR

PROBLEM:

C 01/26/96

USER REQUESTED ASSISTANCE FINDING REGULATORY GUIDE
1.29.

RESOLUTION:
WALKED USER THROUGH THE PREDEFINED SLARCH, USING
REFERENCE NUMBER - RG01.029. USER FOUND ACCESSION
NUMBER

96-021 3 01/29/96 SHEA P. NMSS

PROBLEM:
USER REQUESTED TR TOUTS REGARDING...

O 1/29/96

RESOLUTION:
USER WILL CALL BACK TO SPECIFY REQUEST.

96-021 1 01/29/96 COLLINS M. IRM

PROBLEM:
USER REQUESTED DEFINITION OF ABBREVIATIONS USED IN
NUDOCS/AD TABLE NAMES.

C 01/29/96

RESOLUTION:
PROVIDED DEFINITION OF ABBREVIATIONS TO USER AND D.
COLE, COMPUTER OPERATIONS.

96-022 1 01/29/96 KIRLIS S. NRR

PROBLEM:
USER REQUESTED ASSISTANCE LOGGING ONTO AND USING
NUDOCS/AD.

C 01/29/96

RESOLUTION:
WALKED USER THROUGH THE LOG-ON PROCESS AND PROVIDED
HELP IN CREATING SEARCHES.

96-024 5 01/30/96 JABBOUR K. NRR

PROBLEM:
USER REQUESTED THE ACCESSION NUMBERS FOR A LETTER DATED
12/04/95 CONCERNING DOCKET 50-321 AND AN AMENDMENT TO
THE LICENSE DATED 12/19/95.

C 01/30/96

RESOLUTION:
SUBJECT/FIELD/BOOLEAN COMMAND NAME SEARCHES PERFORMED
USING DOCKET = 05000321 AND ISSUE DATE = 951204. AND
DOCKET = 05000321 AND ISSUE DATE = 951219, ACCESSION
NUMBERS PROVIDED.

96-024 1 01/31/96 BURKS J. REGION 4

PROBLEM:
USER REQUESTED THE MICROFICHE ADDRESS FOR ACCESSION
NUMBER 9411230189. USER ADVISED THAT THE MICROFICHE
ADDRESS WAS NOT AVAILABLE ON NUDOCs/AD.

C 01/31/96

RESOLUTION:
SEARCH PERFORMED ON NUDOCs; MICROFICHE ADDRESS PROVIDED

96-0246

01/30/96

JABOUR K.

NR

TO USER. SUBJECT/FIELD/BOOLEAN SEARCH WAS ALSO PERFORMED ON NUDOS/AD USING ACCESSION NUMBER 9411210149 TO CONFIRM THAT THE MICROFICHE ADDRESS WAS NOT AVAILABLE. A DATA ERROR CORRECTION FORM WAS SUBMITTED.

01/30/96

PROBLEM:

USER WANTED TO VERIFY THAT ACCESSION NUMBER 9411210149 WAS CORRECT FOR A DATA RECORD DATED 11/10/95 FROM THE LICENSEE REGARDING DOCKET 50-321.

RESOLUTION:

SEARCH PERFORMED ON NUDOS; USER WAS ADVISED THAT ACCESSION NUMBER 9411210149 WAS CORRECT.

NONE

01/30/96

TUDLEY R.

NR

PROBLEM:

USER ADVISED THAT THE CAPTURE MODE WAS ON AND WOULD NOT TURN OFF AT THE WORKSTATION ON THE 11TH FLOOR AT ONE WHITE FLINT NORTH.

01/30/96

RESOLUTION:

WALKED THE USER THROUGH TURNING OFF THE CAPTURE MODE AND SHUTTING OFF NUDOS/AD USING THE DG EMULATOR MODE.

NONE

01/30/96

TUDLEY R.

NR

PROBLEM:

USER ADVISED THAT THE READER/PRINTER ON THE 11TH FLOOR AT ONE WHITE FLINT NORTH WAS CONSTANTLY JAMMING DURING PRINTING.

01/30/96

RESOLUTION:

REFERRED THE USER JO D. LAMMAN, INC. FOR ASSISTANCE WITH THE READER/PRINTER PROBLEMS.

NONE

01/30/96

JANCIA A.

NRSS

PROBLEM:

USER ADVISED THAT CONNECTION TO NUDOS/AD COULD NOT BE ESTABLISHED FROM WORKSTATION T-7-J-6. USER REQUESTED THAT A SEARCH BE PERFORMED FOR AN OUTGOING LETTER DATED 01/03/92 TO A CHECKOFF TO CONFIRM THE AUTHOR OF THE DOCUMENT.

01/30/96

RESOLUTION:

CONTACTED THE IBM SUPPORT CENTER AND WAS ADVISED THAT THE MV/60000 COULD NOT BE ACCESSED BY USERS OF TC/PIF FOR AN UNDETERMINED PERIOD OF TIME. COMMAND MODE SEARCH PERFORMED USING ISSUE DATE * 920103 AND

RECIPIENT - CHECKED AUTHOR OF DOCUMENT CONFIDENT FOR
USER.

NONE 1 01/03/96 MILLIN J.

NRR

PROBLEM:

USER REQUESTED AN EXACT TIME ESTIMATION TO SEARCH FOR,
DOWNLOAD, AND MANIPULATE THE DATA FOR DATA RECORDS
REGARDING THE PHRASES ACTUAL OR SUSPECTED FRAUD, FALSE
STATEMENT, FALSIFICATION OF DATA OR INTENTIONAL BIASING
OF SAMPLING RESULTS AND SURVEY MEASUREMENTS BY
LICENSEES IN SUBMISSION OR COMMUNICATION TO THE NRC
USER ADVISED THAT A LIST OF 59 RESEARCH REACTORS WOULD
BE PROVIDED. USER WANTED IMMEDIATELY AVAILABLE DATA
RECORDS ONLY

RESOLUTION:

ADVISED THE USER THAT THE HOT LINE STAFF HAS NO WAY OF
EXACTLY MEASURING THE TIME IT TAKES TO SEARCH FOR,
DOWNLOAD, AND MANIPULATE DATA FOR DATA RECORDS. GAVE
THE USER AN APPROXIMATE ESTIMATION OF ANYWHERE FROM TWO
TO SEVERAL DAYS TO PROVIDE A DOWNLOAD PRINTOUT OF THE
REQUESTED SCOPE. SUGGESTED TO THE USER THAT ONE SEARCH,
DOWNLOAD, AND MANIPULATION OF THE DATA BE PERFORMED AND
TIMED TO PROVIDE AN APPROXIMATE TIME ESTIMATION. THE
USER WILL CALL BACK TO EITHER REQUEST THE SEARCH OR
CANCEL THE REQUEST

NONE 2 01/11/96 MILLIN J.

NRR

PROBLEM:

USER ADVISED OF A POSSIBLE ERROR ON ACCESSION NUMBER
8409140062.

RESOLUTION:

CHECKED THE MICROFICHE FOR THE POSSIBILITY OF
DUPLICATION. ACCESSION NUMBER 8409140062 IS A TRIPLICATE
COPY OF THE PACKAGE WITH THE FILE PACKAGE NUMBER
8408240250. ACCESSION NUMBER 8409140062 WAS PLACED ON
HOLD.

NONE 3 01/11/96 MILLIN J.

NRR

PROBLEM:

USER REQUESTED A DOWNLOAD PRINTOUT OF DATA RECORDS WITH
THE TERMS HAZARDOUS WASTE OR PLUTONIUM AND DISPOSAL OR
DISPOSITION IN CONJUNCTION WITH THE TERMS MANHATTAN
PROJECT OR OAK RIDGE OR MOUND OR COMCO RAFFINATES AND
MALLINBROOK OR COMCO RAFFINATES OR COTTER CORP. USER
REQUESTED THAT THE DOWNLOAD PRINTOUTS BE SEPARATED BY
PUBLIC AND NONPUBLIC AVAILABILITY.

NONE 01/14/96 MULLIN J. NRR

RESOLUTION:
PRINTOUTS SENT TO THE WADSWORTH PROJECT OFFICER TO FORWARD
TO J. MULLIN. NRR

PROBLEM:

USER ADVISED THAT ACCESSION NUMBER 8105070286 WAS
ERRONEOUSLY PLACED ON A DOCUMENT WHICH WAS ASSIGNED
8105080286 ON MICROFILM/AD.

01/14/96

RESOLUTION:

SUBJECT/FIELD/BOOLEAN SEARCHES PERFORMED USING
ACCESSION NUMBER - 8105070286 OR 8105080286. MICROFILME
ADDRESSES FOR BOTH ACCESSION NUMBERS CHECKED. DATA
ERROR CORRECTION FORM SUBMITTED FOR DOCUMENT TO BE
REFILMED WITH CORRECT ACCESSION NUMBER, WHICH IS
8105080286.

NONE 01/18/96 WEST G. NRR

01/18/96

PROBLEM:
USER REQUESTED THE FORMAT FOR REACTOR GUIDE NUMBERS.

RESOLUTION:

FORMAT PROVIDED TO USER.

NONE 01/18/96 WEST G. NRR

01/18/96

PROBLEM:
USER REQUESTED THE FORMAT FOR LER NUMBERS.

RESOLUTION:

PROVIDED THE FORMAT, YY-XXX, AND SUGGESTED THAT THE LER
NUMBER BE USED IN CONJUNCTION WITH THE DOCKET NUMBER.

NONE 01/24/96 WEST G. NRR

01/24/96

PROBLEM:
USER REQUESTED THE MICROFILME ADDRESS FOR ACCESSION
NUMBER 9511170055.

RESOLUTION:

SEARCH PERFORMED ON MICROFILME ADDRESS
PROVIDED.

NONE 01/25/96 MULLIN J. NRR

01/25/96

PROBLEM:
USER REQUESTED PRINTOUTS OF ALL ACCESSION NUMBERS
CONTAINING THE TERMS RELAPSYA, POWER UPRATE, SMALL
BREAK LOSS OF COOLANT ACCIDENT, SMALL BREAK LOCA,
SBLLOCA, SMALL BREAK LOCA MODEL, 10 CFR 50.46, AND
PLANT SPECIFIC CALCULATION IN CONJUNCTION WITH DOCKET

NUMBER 05000109, AND TERMS INVESTIGATION, ALLEGED, ALLEGATION, MISREPRESENT, IMAGUARY, DELIBERATE, FRAUDULENT, INTERVIEW, LIEUTANT, MISIFICATION, ALTERATION, WORD JOINING, OR STEAM GENERATORS AND SLEEVE, OR SLEEVES, OR SLEEVING, IN CONJUNCTION WITH DOCKET NUMBER 05000109. USER REQUESTED THAT PRINTOUTS BE SEPARATED BY AVAILABILITY.

RESOLUTION:
PRINTOUTS SENT TO HROGS PROJECT OFFICER, TO FORWARD TO J. MULLIN, HRR.

NONE

5

01/25/96

FREWER S

NRR

C

01/25/96

PROBLEM:
USER REQUESTED ASSISTANCE FINDING TAC M77251.

RESOLUTION:
PREDEFINED SEARCH PERFORMED USING REFERENCE NUMBER * TAC M77251. NO ACCESSION NUMBERS MATCHED THE SEARCH CRITERIA.

NONE

5

01/11/96

PERKINS M

REGION 1

C

01/11/96

PROBLEM:
USER REQUESTED ASSISTANCE LOCATING ACCESSION NUMBERS FOR AN APPLICATION FOR ADMISSION TO THE LICENSE VALID 08/19/91 AND AN INCOMING LETTER DATED 12/08/91 REGARDING DOCKET 30-29643.

RESOLUTION:
SUBJECT/FIELD/BOOLEAN CQ29643 AND NAME SEARCH PERFORMED USING DOCKET * 03029643 AND ISSUE DATE * 910819 OR 911208. NO ACCESSION NUMBERS MATCHED THE CRITERIA. HROGS/AD REFERENCE GUIDE AND HROGS/AD DOCKET GUIDE SENT TO THE PROJECT OFFICER TO FORWARD TO M PERKINS, REGION 1.

TABLE 7.3A HOTLINE LOG
JANUARY 1996

CATEGORY	JANUARY 1996 HOT LINE CALLS	CUM NUMBER CALLS	JANUARY 1995 HOT LINE CALLS
GENERAL INFO REQUESTS	5	13	8
PRINTOUT/DOWNLOAD REQUESTS	5	33	3
SPECIAL OPTIONS	0	12	1
MATERIAL REQUESTS	0	0	0
NUDOCS/AD QUERIES	15	107	21
REFERRAL TO NRC	1	11	0
SEARCH PERFORMED ON NUDOCs	7	40	2
RECORD CORRECTION	1	7	0
TOTALS	34	223	35

Cumulative number reflects a date range of August 1995 through July 1996.

43AAPR94.WK3

TAB 4 NUDOS WORKSTATION CHECK MONTHLY REPORT FOR 01/01/96 THRU 01/31/96

TOTAL PROBLEMS REFERRED FOR THIS PERIOD: 7

TOTAL PROBLEMS CLOSED FOR THIS PERIOD: 7

TOTAL PROBLEMS OPEN: 0

TICKET NUMBER	WARRANTY NUMBER	CHECK DATE	STATUS O OR C	CSC CLOSE DATE	NUDOS CLOSE DATE	PROBLEM/RESOLUTION
------------------	--------------------	---------------	------------------	-------------------	---------------------	--------------------

NONE	114	01/03/96	C	/ /	01/03/96	EQUIPMENT/MATERIALS READER/PRINTER TAG # 021197
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PROBLEM:

THE READER/PRINTER IS PRINTING BLANK PAGES.

RESOLUTION:

ON 01/03/96, THIS PROBLEM WAS REPORTED TO DON LANGHAM, IRM. THIS PROBLEM IS CONSIDERED CLOSED.

NONE	117	01/17/96	C	/ /	01/17/96	EQUIPMENT/MATERIALS READER/PRINTER TAG # 024682
------	-----	----------	---	-----	----------	--

PROBLEM:

THE READER/PRINTER IS FLASHING "E0" AND WOULD NOT PRINT.

RESOLUTION:

ON 01/17/96, THIS PROBLEM WAS REPORTED TO DON LANGHAM, IRM. THIS PROBLEM IS CONSIDERED CLOSED.

NONE	114	01/17/96	C	/ /	01/17/96	EQUIPMENT/MATERIALS READER/PRINTER TAG # 021197
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PROBLEM:

THE READER PRINTER HAS A PAPER JAM THAT COULD NOT BE CLEARED.

RESOLUTION:

ON 01/17/96, THIS PROBLEM WAS REPORTED TO DON LANGHAM, IRM. THIS PROBLEM IS CONSIDERED CLOSED.

NONE	117	01/19/96	C	/ /	01/19/96	EQUIPMENT/MATERIALS READER/PRINTER TAG # 024682
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PROBLEM:

READER/PRINTER DOES NOT RESPOND WHEN ANY KEY IS PRESSED AND CONTINUES TO FLASH *F0*.

RESOLUTION:
ON 01/19/96, THIS PROBLEM WAS REPORTED TO DON LANHAM, IBM. THIS PROBLEM IS CONSIDERED CLOSED.

EQUIPMENT/MATERIALS
READER/PRINTER TAG # 021197

PROBLEM:
AFTER CONTINUOUS ATTEMPTS TO REMOVE JAMMED PAPER, THE READER/PRINTER STILL JAMS, DISALLOWING PRINTING FROM THE MICROFICHE.

RESOLUTION:
ON 01/19/96, THIS PROBLEM WAS REPORTED TO DON LANHAM, IBM. THIS PROBLEM IS CONSIDERED CLOSED.

EQUIPMENT/MATERIALS
READER/PRINTER TAG # 021204

PROBLEM:
READER/PRINTER LIGHT BULB IS BURNED OUT, THEREFORE, MICROFICHE COULD NOT BE VIEWED.

RESOLUTION:
01/19/96, THIS PROBLEM WAS REPORTED TO DON LANHAM, IBM. THIS PROBLEM IS CONSIDERED CLOSED.

EQUIPMENT/MATERIALS
READER/PRINTER TAG # 021201

PROBLEM:
READER/PRINTER MAKES A GRINDING NOISE AND INDICATES A PAPER JAM.

RESOLUTION:
ON 01/29/96, THIS PROBLEM WAS REPORTED TO DON LANHAM, IBM. THIS PROBLEM IS CONSIDERED CLOSED.

NONE 01/19/96 C / / 01/19/96

NONE 01/19/96 C / / 01/19/96

NONE 01/26/96 C / / 01/29/96