

UNITED STATES NUCLEAR REGULATORY COMMISSION WASHINGTON, D. C. 20655

AUG 13 1992

Mr. Donald F. Schnell Senior Vice President - Nuclear Union Electric Company P.O. Box 149 St. Louis MO 63166

Dear Mr. Schnell:

I would like to thank Union Electric Company for its voluntary participation in an experiment sponsored by the U. S. Nuclear Regulatory Commission (NRC) and conducted by Westinghouse Science and Technology Center (STC), and the Westinghouse subcontractor, Seer Systems, Inc.

The research project has as its overall objective to develop and test a computer model of operator problem-solving and decisionmaking during emergencies. The computer model is called Cognitive Environment Simulation (CFS). The emphasis of the research program is to try to understand and model the cognitive or thinking processes of operators (e.g., plant monitoring, situation assessment, and decisionmaking) when trying to handle novel and challenging events. The premise is that some very unlikely event complications might arise requiring reasoning and decision-making on the part of the operating team (including the STA and eventually the TSC) that is beyond existing training and procedures to adequately handle the event. The overall goal of the CES research project is to develop a simulation tool that can be used to anticipate plausible operator responses in cognitively challenging events and clarify the factors that influence crew performance, as input to human performance and human reliability analyses.

The specific purpose of the simulator exercises at Callaway is to collect information on how actual crews respond to cognitively challenging events. The goal is to examine to what extent CES can be used to understand and model operator response to challenging events. In addition, the operator performance data will provide valuable information on crew dynamics and decision-making in challenging events. The results of the study are expected to extend available knowledge of how actual operators respond to cognitively challenging events, as well as improve CES performance.

I understand that Union Electric is in the process of reaching an agreement with Westinghouse STC concerning the conduct of the research project.

Dr. Paul Lewis, the NRC contract monitor, will view the videotapes at Westinghouse STC in Pittsburgh. The observation of Callaway crews during simulated exercises is being conducted for research purposes, and the results are not intended to be used in regulatory appraisal, or as a basis for enforcement actions directed toward Callaway staff, particular crews, or individual operators. Nevertheless, should the NRC observe during the course of this research project any actions by the licensee or any of its personnel

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that require action to protect the public health and safety, nothing in this letter or prior agreements precludes the NRC from taking such action. The videotapes or the transcripts of the videotapes or the survey will only be provided to NRC should the need arise in carrying out its regulatory responsibilities to protect the public health and safety.

The results of the research project may be presented at professional conferences and/or published in professional journals, subject to prior approval by me.

Please contact me if you have further questions.

Sincerely,

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Brian W. Sheron, Director Division of Systems Research Office of Nuclear Regulatory Research

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cc: See attched list

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Mr. D. F. Schnell Union Electric Company

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