



UNITED STATES
NUCLEAR REGULATORY COMMISSION

REGION IV

611 RYAN PLAZA DRIVE, SUITE 400
ARLINGTON, TEXAS 76011-8064

DEC 29 1995

Entergy Operations, Inc.
ATTN: C. R. Hutchinson, Vice President
Operations - Grand Gulf
P.O. Box 756
Port Gibson, Mississippi 39150

SUBJECT: GRAND GULF PERFORMANCE-BASED AUDITS MEETING - REVISED SUMMARY

This meeting summary was revised to include the correct slides in Enclosure 2, Licensee Presentation. The previous summary may be replaced in its entirety.

This refers to the meeting conducted in the Region IV office on November 16, 1995. At this meeting your staff described the actions and scope of activities undertaken to develop a process for identifying those activities that will require increased or decreased auditing because of identified performance weaknesses or strengths, respectively.

From the presentation we concluded that your staff had expended a significant amount of resources to develop a well thought out process that should apply your resources more appropriately to those items that have the greater safety significance. We appreciate the time your staff took to discuss, globally, these upcoming changes to your programs and processes.

In accordance with Section 2.790 of the NRC's "Rules of Practice," Part 2, Title 10, Code of Federal Regulations, a copy of this letter will be placed in the NRC's Public Document Room.

Should you have any questions concerning this matter, we will be pleased to discuss them with you.

Sincerely,

J. E. Dyer, Director
Division of Reactor Projects

Enclosures:

1. Attendance List
2. Licensee Presentation

030013

960104002? 951229
PDR ADDCK 05000416
P PDR

LEO
11

cc w/enclosures:

Entergy Operations, Inc.

ATTN: H. W. Keiser, Executive Vice President
and Chief Operating Officer

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Claiborne County Board of Supervisors

ATTN: President

Port Gibson, Mississippi 39150

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ATTN: Mr. K. G. Hess

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ATTN: D. L. Pace, Grand Gulf

Nuclear Station General Manager

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Port Gibson, Mississippi 39150

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Mike Moore, Attorney General
Frank Spencer, Asst. Attorney General
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State Board of Health
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Entergy Operations, Inc.
ATTN: J. G. Dewease, Vice President
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Jackson, Mississippi 39286-1995

Entergy Operations, Inc.
ATTN: Michael J. Meisner, Director
Nuclear Safety
and Regulatory Affairs
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Port Gibson, Mississippi 39150

DEC 29 1995

bcc to DMB (IE01)

bcc distrib. by RIV:
L. J. Callan
Branch Chief (DRP/D)
MIS System
Project Engineer (DRP/D)
PAO

Resident Inspector
Leah Tremper (OC/LFDCB, MS: TWFN 9E10)
RIV File
Branch Chief (DRP/TSS)
RSLO

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PE:DRP/D		C:DRP/D		D:DRP				
GAPick <i>GP</i>		PHarrel <i>PH</i>		JEDyer <i>JM</i>				
12/25/95		12/24/95		12/29/95				

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DEC 29 1995

bcc to DMB (IE01)

bcc distrib. by RIV:

L. J. Callan
Branch Chief (DRP/D)
MIS System
Project Engineer (DRP/D)
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GAPick <i>[Signature]</i>		PHHarrel <i>[Signature]</i>		JEDyer <i>[Signature]</i>				
12/25/95		12/25/95		12/29/95				

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MEETING: PERFORMANCE-BASED AUDITS BY GRAND GULFDATE: NOVEMBER 16, 1995ATTENDANCE LIST
(PLEASE PRINT CLEARLY)


NAME	ORGANIZATION	POSITION TITLE
P. HARRELL	REGION IV / NRC	BRANCH CHIEF
W. P. ANG	REGION IV NRC	GROUP LEADER
J.J. Petrusino	NRC/NRR/DRCH	QA Specialist
SUZANNE BLACK	NRC/NRR/DRCH/HOMES	BRANCH CHIEF
Paul J. Connor	NRC/NRR/DRPW/PAYI	PROJECT MANAGER
BRUCE BOGER	NRC/NRR/DRCH	DIVISION DIRECTOR
T. P. Gwynn	NRC RTI	DIRECTOR, DRG
George A. Zinke	ENERGY RIVER BEND	MANAGER QA
Mike Landon	Energy / Grand Gulf	SR LICENSING SPEC.
Timothy Hyatt	EOI Grand Gulf	Director, Quality
JIM REAVES	EI Grand Gulf	TECHNICAL COORD. - QUALITY
Seeger R. ...	EOI - Grand Gulf	Director - Nuclear Safety & Licensing
Mike ...	EOI - Grand Gulf	Director - Nuclear Safety & Regulatory Affairs
DAN PACE	EI - Grand Gulf	Gen Manager - GENS
Bob Gramm	NRC/NRR/DRCH	QA Section Chief
JIM LYNCH	SEA, INC. ^{CONTRACTOR SUBSIST} NRR, GA	VICE PRESIDENT
... Davis	TH ELECTRIC	MINOR NUCLEAR SERVICES
DAVE McAFFEE	TH ELECTRIC (CONTRACTOR)	MINOR PROB. CORRECT
Kenneth Hughey	EOI	Dir. Ops Support
John Fowler	EI - River Bend	QA Supv.
Rick J. King	EOI - Arkansas Nuclear One	Supv. Licensing
A. CARTER ROBERTS	ARIZONA PUBLIC SERVICE - TAW UPRR	TECH ASSIS. NUCLEAR AFFAIRS
Stephen D. Floyd	Nuclear Energy Institute	Dir. Licensing + Perf-Based Regs.
ADRIAN HICKMAN	NUCLEAR ENERGY INSTITUTE	PROJECT MGR

Performance-Based Audit Scheduling

Grand Gulf

Riverbend

*NRC Region IV
November 16, 1995*



Performance-Based Audit Scheduling

November 16, 1995

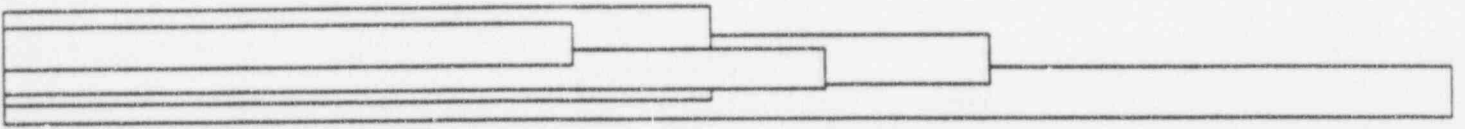
- ◆ **Introduction** **Mike Meisner**

- ◆ **Grand Gulf approach**
 - **QA program changes** **Mike Larson**

 - **Implementation plans** **Curtley Hayes**

- ◆ **River Bend approach** **George Zinke**

Introduction





Overview

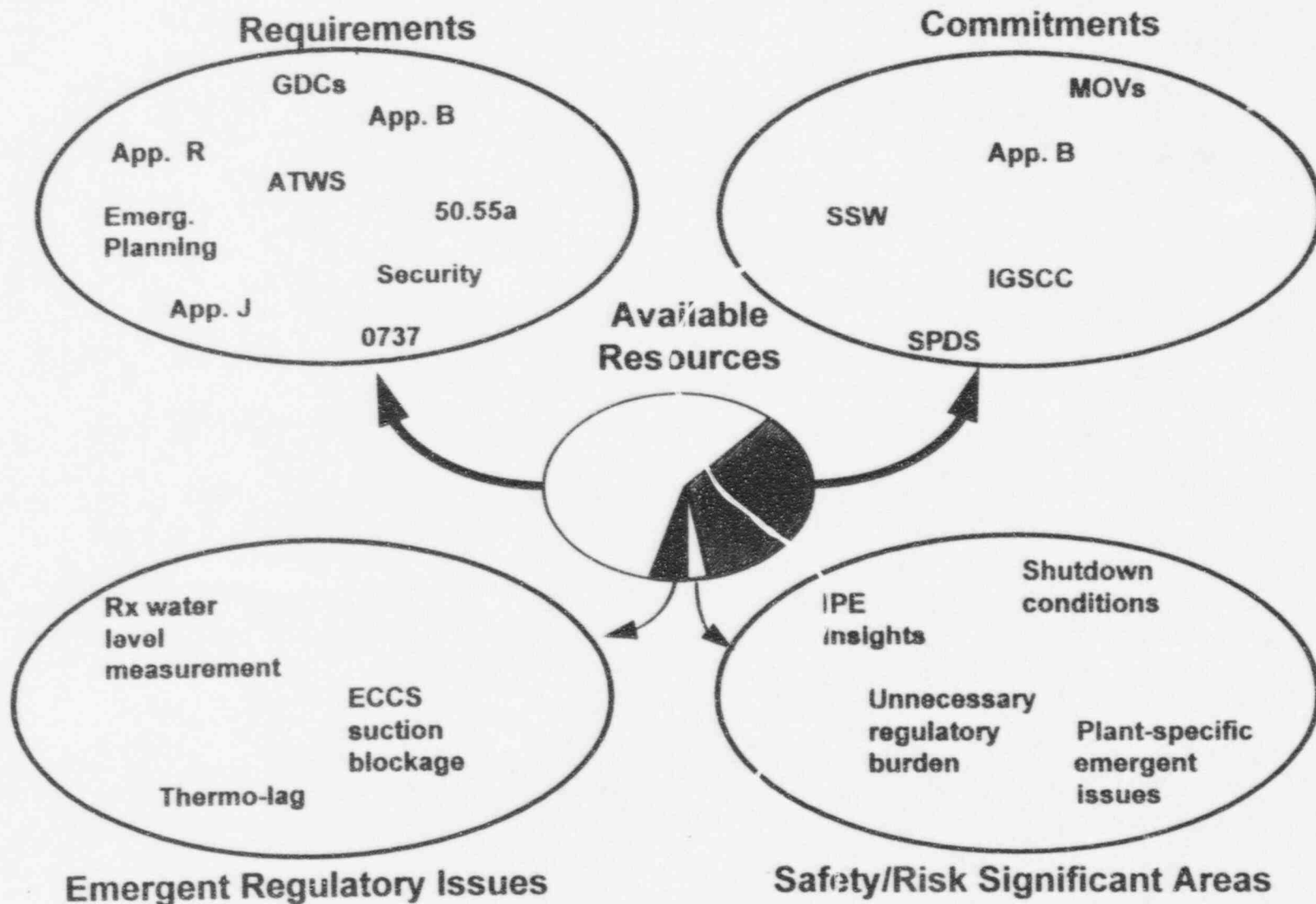
- ◆ **Grand Gulf and River Bend have implemented QA program changes to enable a performance-based approach to audit scheduling**
- ◆ **The changes will be phased in over an extended transition period**
- ◆ **In parallel, NEI has created the QA Forum Group to, in part, develop generic guidance for performance-based audit scheduling**



Why Change?

- ◆ Although audits themselves are becoming increasingly performance oriented (as opposed to compliance-based) little flexibility is available to determine what to audit
- ◆ On the order of 75% of audit resources are expended on required audits
- ◆ Required audits frequently add little value when focused on mature areas (e.g., license conditions)
- ◆ Many safety significant functions are not required to be audited (e.g., 50.59 process)
- ◆ Our understanding of what is important to safety changes over time
- inflexible audit topics cannot accommodate this change

Resource Allocation in a Regulated Environment





Elements of Performance-Based Audit Scheduling

- ◆ Selection of audit subject areas
 - Important to safety
 - Plant-specific
- ◆ Assessment indicators reflecting performance with respect to:
 - Safety
 - QA program effectiveness
- ◆ Audit scheduling based on review of assessment indicators

*Performance-based audit scheduling is focused
on what to audit, not how to audit.*



Grand Gulf Approach

- QA program changes**



QA Program Changes

- ◆ **Improved Tech Specs (implemented in March, 1995) resulted in relocating audit requirements to:**
 - **FSAR, and**
 - **Technical Requirements Manual (TRM)**
- ◆ **QA program change was implemented on 11/6/95 to eliminate relocated audit topics and frequencies**
- ◆ **Changes do not affect audit requirements contained in 10CFR (e.g. Security)**
- ◆ **Although not required to be submitted at that time, changes were docketed on 11/6/95**

CONCURRENCE REVIEW FORM

SECTION I

GNRQ-95/00119 Rev. _____

RESPONSE DUE: NONE
(NRC Target)

SUBJECT: Operational Quality Assurance Manual Change

M. J. Larson *[Signature]*
NRC Document Preparer

11/6/95
Date

R. W. Byrd *[Signature]* 11/6/95
Responsible Section Manager/Supervisor Date

Commitment Concurrence

SECTION II

Locations	Commitment	Responsible Organization Primary/Secondary	Due Date
	See Attached mark-ups	Quality Programs	NONE

This letter contains commitments requiring procedural implementation
YES (X) NO ()

UFSAR Potential Impact Classification

SECTION III

UFSAR Impact: No X Yes _____

If Yes:

A) List UFSAR sections/tables/figures affected and describe nature of UFSAR _____

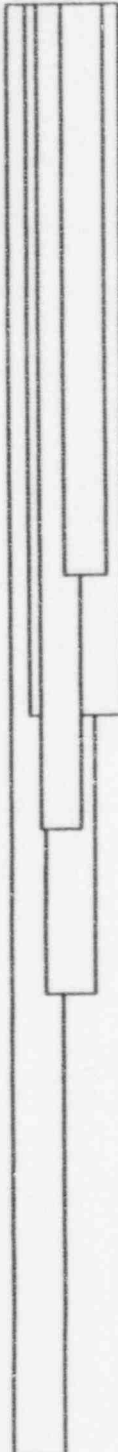
B) UFSAR revision affected: Current _____ Future _____

C) Additional comments: _____

SECTION IV

Concurrence
Review Required
Y N

()	(X)	VP, Engineering/Date	
(X)	()	VP, Operations GGNS/Date	
(X)	()	General Manager, Plant Operations/Date	
()	(X)	Director, Design Engineering/Date	
(X)	()	Director, Nuclear Safety & Regulatory Affairs/Date	
(X)	()	Director, Quality	
()	()		




Quality Assurance Program Changes

Section 18 and Appendix A of the Operational Quality Assurance (OQAM) had the following change:

- References to Technical Specifications related to audit subjects and schedules were removed**

Otherwise, requirements specifying when audits will be performed (i.e., “on the basis of the status and importance of the activities”) were retained



Quality Assurance Program Changes

Updated Final Safety Analysis Report Changes:

- **Audit subjects and frequencies were deleted. Subjects will be controlled in a QA administrative procedure.**
- **The following statement in section 7.4.2.8 now reflects how audits are treated:**

“Audits of unit activities shall be performed under the cognizance of the SRC. This will be accomplished by the SRC conducting reviews of the results of audits of nuclear related activities conducted in accordance with the GGNS Operational Quality Assurance Program, and maintaining cognizance of the audit schedule.”

**GRAND GULF
NUCLEAR STATION**

**PERFORMANCE
DATA
SYSTEM**

**Curtley C. Hayes
Director of Quality**

WHY PERFORMANCE DATA?

PREDICT:

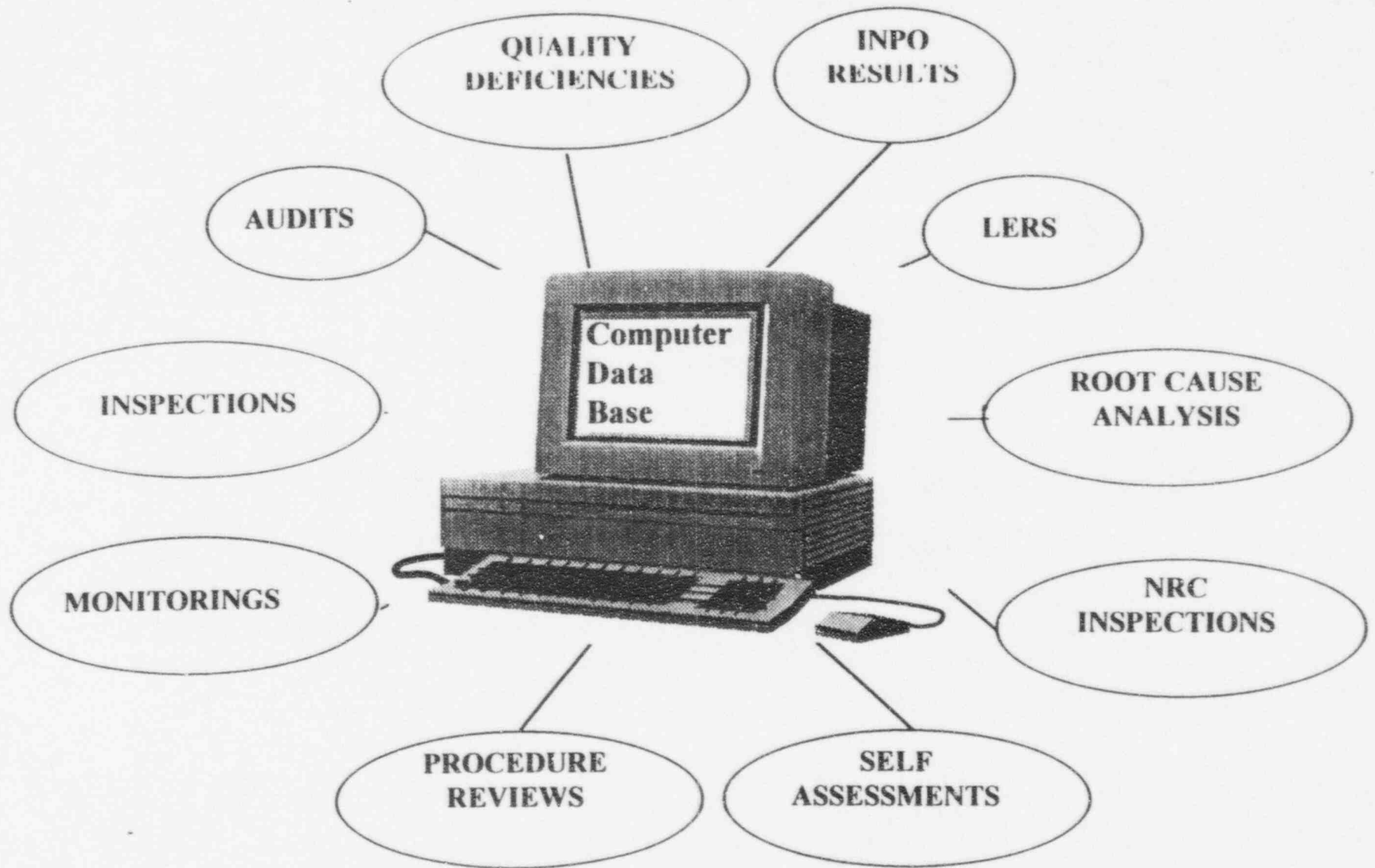
- **Activities to be Audited**
- **Items to Inspect**
- **Procedures to Review**
- **Areas to Monitor**
- **Declining Performance Trends**

PROGRAM CHANGES

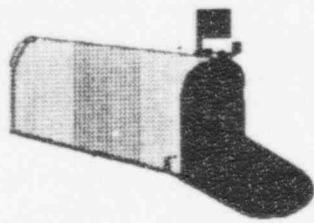
ELIMINATE/REDUCE:

- **Required Audit Frequencies**
- **Required Witness/Hold Points**
- **Established List of Procedures to be Reviewed by Quality**

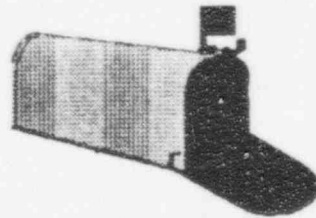
INFORMATION FACTORED INTO DATA BASE



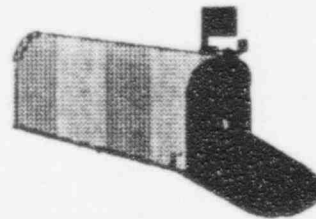
ACTIVITY CODE MAILBOXES (TOTAL 449)



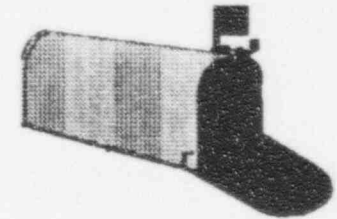
**CONFIGURATION
MANAGEMENT
(CODE 38)**



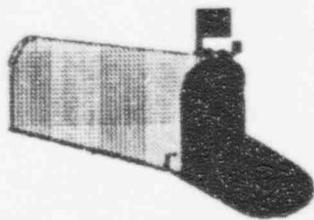
**TEMPORARY
ALTERATIONS
(CODE 146)**



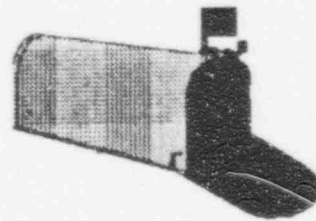
**TURNOVER
(CODE J59)**



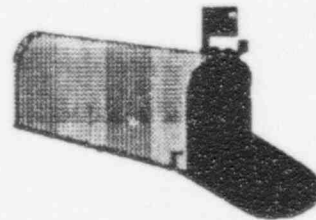
**TEAM WORK
(CODE J6)**



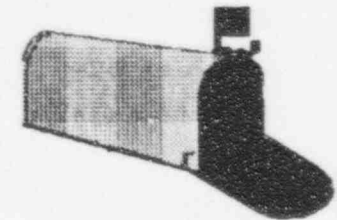
**ATTENTION TO
DETAIL (CODE 24)**



**MATERIAL
UTILIZATION
(CODE 72)**



**CLEARANCE/
PROTECTIVE
TAGGING
(CODE 143)**



**VALVE OPERATION
(CODE C17)**

ACTIVITY CODES

Attachment C

Chemistry/Environmental	B	Emergency Preparedness	D
Reg Guide 4.15	B1	EP Equipment	D1
Offsite Dose Calculation Manual	B2	Event Classification	D2
Environmental Protection Plan	B3	Off-Site Agency Interface	D3
Chemical Reagent Control	B4	Drill Control/Critique/Exercise/EP	J91
Sampling Program	B5	Emergency Operating Procedure	D6
Laboratory Activities Waste Control	B6		
Chemical Control Program	B7	Fire Protection	F
Hazardous Materials Program	B8	Combustible Storage/Control / Ventilation	
Water Chemistry	B9	Permit/Transit	F1
		Exit Markings/Unobstructed	F2
Computer Software	X	Emergency Lighting	F3
Software Classification	X1	FP Equipment/Structures	F4
Software Documentation	X2	Weld/Grind Permit	F5
Software Maintenance	X3	Fire Watch/Knowledgeable/Duties	F6
Database Changes	X4	Charged Fire Extinguisher With Fire Watch	F63
Database Control	X5	Drill Control/Critique/Exercises/Fire	J92
Computer Equipment	X6	Compensatory Measures	F8
		Fire Pre Plans	F9
Corrective Action Process	15	FP Stations have Unobstructed Access	F10
Nonconformances identified	151	Fire Brigade Equipment Properly Stocked	F11
Nonconformance Process	152		
Items Segregated	153	General Codes	
Nonconformances Tagged	154	Access Control	J1
Deficiency Dispositioned	155	Access Control/HP	J11
Employee Concerns Problem	156	Access Control/Security	J12
Corrective Actions identified	157	Access Control/Control Room	J13
Action to Prevent Recurrence	158	Communications/Interface	J2
Root Cause Analysis	159	Attentiveness	J3
		Professionalism	J4
Design Control	3	Turnover	J5
Suitability of Application	31	Teamwork/Coordination Between Groups	J6
Minor Change Packages	32	Supervision Oversight/General Oversight	J7
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Temporary Alterations	35	Pre Job Briefing/Planning/Plant Personnel	J82
Calculations	36	Drill Control/Critique/Exercises	J9
Modification Implementation	37	Drill Control/Critique/Exercises/EP	J91
Configuration Management	38	Drill Control/Critique/Exercises/Fire	J92
Equipment Qualification	39	Drill Control/Critique/Exercises/Security	J93
Engineering Standards	310	Required Support Personnel Available	J100
Seismic Qualification	311	Physical Exams/Medical Status	J110
Environmental Qualification	312	Contractor Control	J120
Design Criteria	313	Periodic Reports	J121
Evaluation Request (PER/EER)	314	Shift Manning/Staffing	A3
Document Control	6	Handling/Storage/Shipping	13
Drawing Control	61	Handling	131
Procedure Control	64	Storage/Proper Level	132
Vendor Manual Control	66	Shipping	133
Document Updates	67	Frequent/Periodic Crane Inspections Current	134
Periodic Review	68	Environmental Storage Conditions maintained	138
Specifications/Standard Control	69	Storage Buildings /Areas Maintained	139
Engineering Calculation Control	610		
Operating License Control	611	ID & Control of Material	8
UFSAR Control - TRM	612	Material/Part Traceability	81
Correspondence Control	613	Material/Part Tag/Marking	82
Q-List Control	614		

ACTIVITY CODES

Attachment C

<u>Inspections</u>	10	Wet Film Thickness	10P10
Independent Verification	101	Total Area of Coated Surface	10P11
Inspections Specified	102	Quantity of Coatings Applied	10P12
Acceptance Criteria Specified	104	Holiday Detection	10P13
In service Inspection	105	Quality Electrical Inspections	10E
Inspection Technique	106	Lifting and Landing Leads	10E1
Performed to Code	107	Cleanliness/Electrical	10GC1
Correct Documentation (C of C, CMTR, etc.)	108	Divisional Separation	10E3
Results Properly Documented	109	Cable Routing	10E4
Quality Mechanical Inspections	10M	Crimping	10E5
Dimension Verification	10M1	Leveling and Alignment	10E6
Torquing	10M2	Clearances and Tolerances	10E7
Alignment	10M3	Tightness of Connections	10E8
Cleanliness/Internal Inspection	10GC4	Freedom of Movement	10E9
Inspection of Piping for Damage	10M5	Polarity	10E10
Machining Before and After Measurements	10M6	Grounding	10E11
Material/Part Traceability	81	Torquing	10M2
Location and Orientation of Components	10M8	Wiring Continuity	10E15
Fluid Levels and Pressures	10M9	Scheme Checks	10E16
Leakage	10M10	Location and Routing	10E17
Material/Equipment Conditions	P1	Hi Pot Testing	10E18
Transfer of Heat Numbers	10M13	Meggering	10E19
Lubricants and Oils	10M14	Cable Pulling	10E20
Quality Welding Inspections	10W	Cable Splicing	10E21
Joint Fit Up/Preparation	10W1	Cable Termination	10E22
Preheat/Interpass temperature	10W2	Electrical Insulation	10E24
Type Filler Material/Rod Slip Verification	10W3	Quality I&C Inspections	10N
Welder Qualification	10W4	Flow Measurements	10N1
Weld Location	10W5	Calibration	126
Post Weld Heat Treatment	10W6	Level Measurements	10N3
Civil Quality Inspections	10C	Temperature Measurements	10N4
Concrete/Grout Preplacement	10C1	Pressure Measurements	10N6
Concrete/Grout placement	10C2	Wire Termination	10N7
Concrete/Grout Post Placement	10C3	Material/Part Tag/Marking	82
Concrete Field Tests	10C4	Instrument Line Slope	10N11
Grout Field Tests	10C5	Quality Receipt Inspection	10R
Compressive Strength Tests	10C6	Physical Damage	10R1
Soil Backfill Operations	10C7	Cleanliness/Receipt	10GC2
Soil Density Tests	10C8	Coatings and Preservatives	10R3
Soil Classification Tests	10C9	Desiccant	10R4
Penetration Location	10C10	Protective Covers and Seals	10R5
Damming	10C11	Inert Gas Blanket	10R6
Shelf Life Current	75	Workmanship/Good Practices	10R7
Placement of Equipment	10C13	Physical/Chemical Properties	10R8
Equipment Labeling/Identification	P4	General Inspection Items	10G
Cleanliness	10GC3	General Inspection Item Cleanliness	10GC
Filling Process	10C16	Cleanliness/Electrical	10GC1
Density of Material	10C17	Cleanliness/Receipt	10GC2
Expansion Anchor Installation	10C18	Cleanliness/Civil	10GC3
Quality Coating Inspections	10P	Cleanliness/Internal Inspection	10GC4
Substrate Preparation	10P1		
Surface Free of Moisture	10P2		
Batch and Lot No.	10P3		
Surface Temperature	10P4		
Dew Point	10P5		
Relative Humidity	10P6		
Paint Temperature at Mixing	10P7		
Proper Cure/Start Time	10P8		
Dry Film Thickness	10P9		

ACTIVITY CODES

Attachment C

<u>Inst/Proc/Drwg</u>	5
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Work Instruction Adherence	52
Work Instruction Authorization	53
Post Work Testing Specified	H11
Acceptance CRITERIA Specified	104
Procedure/Surv Adequate	56
<u>Procedure Review Authors Guide</u>	56A1
level of use indication	56A2
checklist I or II complete	56A3
cross discipline review blank checked and initialed	56A4
cross discipline review	56A5
current revision statement	56A6
red line changes initialed	56A7
procedure title on data sheet	56A8
procedure or attachment legible	56A10+
revision bars	56A11
procedure format	56A12
periodic/two year review blank	56A13
tech spec triggers box	56A14
\$. # and/or l's	56A15
10CFR50.59 Screening/Evaluations	U3
<u>Technical</u>	56B1
paragraph references	56B2
attachments	56B3
data sheet steps and procedure steps agree	56B4
accomplishment of step as written could create an error	56B5
TCN / ACN	56B6
referenced procedure / documents are in effect	56B7
equipment / location ID	56B8
technically inaccurate step or process	56B9
procedure per Tech Spec / TRM	56B10
<u>Editorial</u>	56C1
procedure typed as submitted	56C2
procedure steps are clearly written (fog index)	56C3
spelling	56C4
typo's, missing words, grammatical errors	56C5
sentence needs to be rewritten for clarity	56C6
<u>Quality requirements</u>	56D1
Upper-tier requirements included/complete	56D2
commitment cross-reference	56D3
quality requirements (acceptance/rejection criteria)	56D4
lack of procedure	56D5
<u>No Comments</u>	56E
<u>Enhancement</u>	56F
Procedure Adherence	57
Incorporation of TS Changes into Surveillance s	58
Procedure Approval	59
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Sad Sheet Approved (Scram Avoidance)	512
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Impact/Scope Statement	516
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NUREG 0737 Operational Feedback	U1
Licensing Conditions	U2
10CFR50.54/10CFR50.59 Screening /Evaluations	U3
Reportable Occurrences (LER / IR)	U4
Information Posting	U5
Probability Risk Assessment (PRA)	U6

<u>Maintenance Activities</u>	H
MOV Testing	H1
Erosion Corrosion	H2
Fastener/Locking Device	H3
Lubrication Program	H4
Tool Utilization/Control Effectiveness	H5
Proper Tools and Equipment Available and Used	H51
Contaminated Tools Utilized Where Possible	H53
Planning/Scheduling	H6
Equipment Maintenance	H7
Maintenance Backlogs	H8
Equipment Monitoring	H9
Foreign Material Exclusion Controls	H10
Post Work Testing Specified	H11
Job Restoration	H12
Troubleshooting	H13
Flushing/Hydrolasing	H14
Maintenance Rule	H15
Refueling Activities	H16
Nuclear Plant Reliability Data System (NPRDS)	H17

<u>Material Control</u>	7
Receipt Control	71
Material Utilization	72
Materials Available	73
Materials Properly Staged	74
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Heat Number Traceabilty	76
Turnaround Document Attached	77
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Fraudulent Materials	79
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<u>M&TE Control/Equipment Calibration</u>	12
Calibrauon/Proper Range and Type	121
Calibrauon Records	122
Calibrated Equipment Utilization	123
Logs/Records/Traceability	124
M&TE Nonconformance Reports	125
Calibration of Permanent Plant Equipment	126

ACTIVITY CODES

Attachment C

Plant Conditions	P
Material/Equipment Conditions	P1
Housekeeping	P2
Freeze Protection	P3
Equipment Labeling/Identification	P4
Plant Operations	C
Alarm Response	C1
Conduct of Operations	C2
Operator at Controls	C5
Notif/Documentation of Significant Events/ Conditions	C7
Operability	C11
RO/SRO Log/Records	C12
Operator Rounds	C14
Breaker Operation	C15
Control Rod Operatuon/ Reactivity Control	C16
Valve Operation	C17
Shutdown Cooling	C18
Switch/Relay/Contacts	C19
Thermal Performance	C20
Turnover	J5
Trainee Control	T15
Out of Service Instrumentation/Equipment	I41
Communications/Interface	J2
Attentiveness	J3
Access Control/Control Room	J13
Professionalism	J4
Shift Manning/Staffing	A3
Plant Safety	Q
SRC Activities	Q1
PSRC Activities	Q2
Shutdown Risk	Q3
Station Blackout	Q4
Procurement Doc Control	4
Purchasing	41
Dedication of Material	42
Documentation Requirements/Specified	43
Vendor Surveillance/Surveys	44
QSL	45
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HP Instrumentation Condition/Calibration	R11
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ACTIVITY CODES

Attachment C

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ACTIVITY RATING SCALE

- 1 Exceptional Performance/Strength**
- 2 Fully Acceptable**
- 3 Acceptable But Could Be Improved**
- 4 Minor Deficiency - Corrected During
Observation**
- 5 Non-Significant QDR/Non-Cited
Violation**
- 6 Significant QDR/Notice Of Violation**

ACTIVITY RATING SCALE

- 1 Exceptional Performance/Strength**
- 2 Fully Acceptable**
- 3 Acceptable But Could Be Improved**
- 4 Minor Deficiency - Corrected During
Observation**
- 5 Non-Significant QDR/Non-Cited
Violation**
- 6 Deficiency Associated with a Safety
Significant System/Component**
- 7 Significant QDR/Notice of Violation**

GROUP CODES (TOTAL 126)

EXAMPLES:

MAINTENANCE

MECHANICAL

MME

ELECTRICAL

MEL

I&C

MIC

Etc.

OPS

LICENSED OPERATORS **OL**

RADWASTE

OR

FIRE PROTECTION

OF

Etc.

GROUP CODES

Attachment B

ADM SERVICES

Admin. Serv. Supt.
Records Mgt
Doc Control
Tech Publs

ARS
ARM
ARD
ART

CONTRACTORS/VENDORS

CV

DESIGN ENGINEERING

DE

Director Design Engineering

DDE

(A) Electrical I&C

Procurement
Electrical Systems
I&C

DEP
DEE
DES
DEI

(B) Mechanical

Piping
NSSS Systems
Programs
Safety Analysis

DMP
DMS
DMT
DMA

(C) Civil

Configuration Mgmt
Supports
STRL/Qual
STRL/Projects

DCC
DCS
DCQ
DCP
DPC

(D) Planning & Control

EMERGENCY RESPONSE

(ORGANIZATION)

Technical Support Center
Emergency Operations Facility
Operations Support Center
Field Monitoring Teams
Emergency News Media Center
Emergency Info Center
State & Local EOC

TSC
EOF
OSC
FMT
ENM
EIC
S/L

HUMAN RESOURCES

HR

MANAGEMENT

MGT

General Manager/Plant Staff

GM

MAINTENANCE

Manager Maint.
Mechanical
Electrical
I&C
Plant Services
Planning/Sched Supt
Mech Planning
Elect Planning
I&C Planning
Maint. Scheduling
M&TE Issue/Tool Room

MPM
MME
MEL
MIC
MP
MPS
MMP
MEP
MIP
MMS
MTR

MATERIALS PURCHASING/CONTRACTS

Manager Matl. Purch. Contracts
Contracts
Purchasing
Inventory Control
Stores
Materials Technician
Materials Project Coordinator

PMM
PC
PP
PI
PS
PT
PM

NUCLEAR SAFETY & REG AFFAIRS

Director NS&RA
Plant Licensing
Licensing Basis
Safety Issues
Operating Exper
Safety Assessment

AD
AL
AB
AS
AO
AA

OPERATIONS

Manager Plant Operations
(A) Operations Supt.
Licensed Operators
Non-Licensed Operators
Trainers
Radwaste
Shift Engineers
Fire Protection

OM
OS
OL
ON
OT
OR
OE
OF

(B) CHEMISTRY

Environmental
Plant Chemistry (Chem Supt)
Chemistry Tech Support

CE
CC
CS

(C) RADIATION CONTROL

HP Dosimetry
Program
HP Plant (HP Supt)
HP Radwaste
HP ALARA
RP & Inst.

RD
RCP
RP
RR
RA
RI

(D) OUTAGE SCHEDULING

OTS

(E) SAFETY ADMINISTRATION

SA

PLANT WALKTHROUGH

PW

PROJECTS & SUPPORT

Director Projects and Support
Project Management
Site Business Services
Mod & Construction (PM&C)
Emergency Preparedness
IS & Telecommunication

PSD
PSM
PSS
PMC
PSE
PST

QUALITY PROGRAMS

Director Quality/Quality
Audits
Reviews
NDE
Inspection
Trending
Program
Supplier Quality

QD
QA
QR
QN
QI
QT
QP
QS

INDUSTRY/OUTSIDE GROUPS

NRC Inspection Report
NRC Bulletin/Information Notice
NRC SALP
INPO
Nuclear Network
EPRI
Publications
Vendor Identified
Word of Mouth

INI
INB
INS
INP
INN
IEP
IPB
IVD
IMO

SECURITY

Medical
FFD
Plant Security

SM
SFD
SF

SYSTEM ENGINEERING

Manager P&SE
Systems
Root Cause
Work Control
Reactor Engineering
Engineering Support
Maint Rulemaking Coordinator
ISI

EMP
ES
ERC
EC
ERE
ESP
EMR
EIS

TRAINING

Manager Training
Manager Nuclear Training
Simulator
Ops Requal
Ops Initial
Maintenance
Chemistry
HP
Accreditation
ESP

TMG
TMN
TS
TR
TI
TM
TC
TH
TA
TP

Corporate Support

Information Services
HP Inst.
Human Resources
Security
Total Quality
Communications
Nuclear Assurance

CTS
CHP
CHR
CSE
CTQ
CCO
CNO

Vice President/Site Staff

VPO

Vice President, Engineering

VPE

LOCATION CODES

LOCATION

Auxiliary Building
Containment Building
Control Building
Control Room
Diesel Building
Drywell
Energy Services Center
Inside Protective Area
Maintenance Shop
Off Gas
Outside Protective Area
Radwaste Building
Standby Service Water
Steam Tunnel
Turbine Building
Warehouse
Water Treatment Building

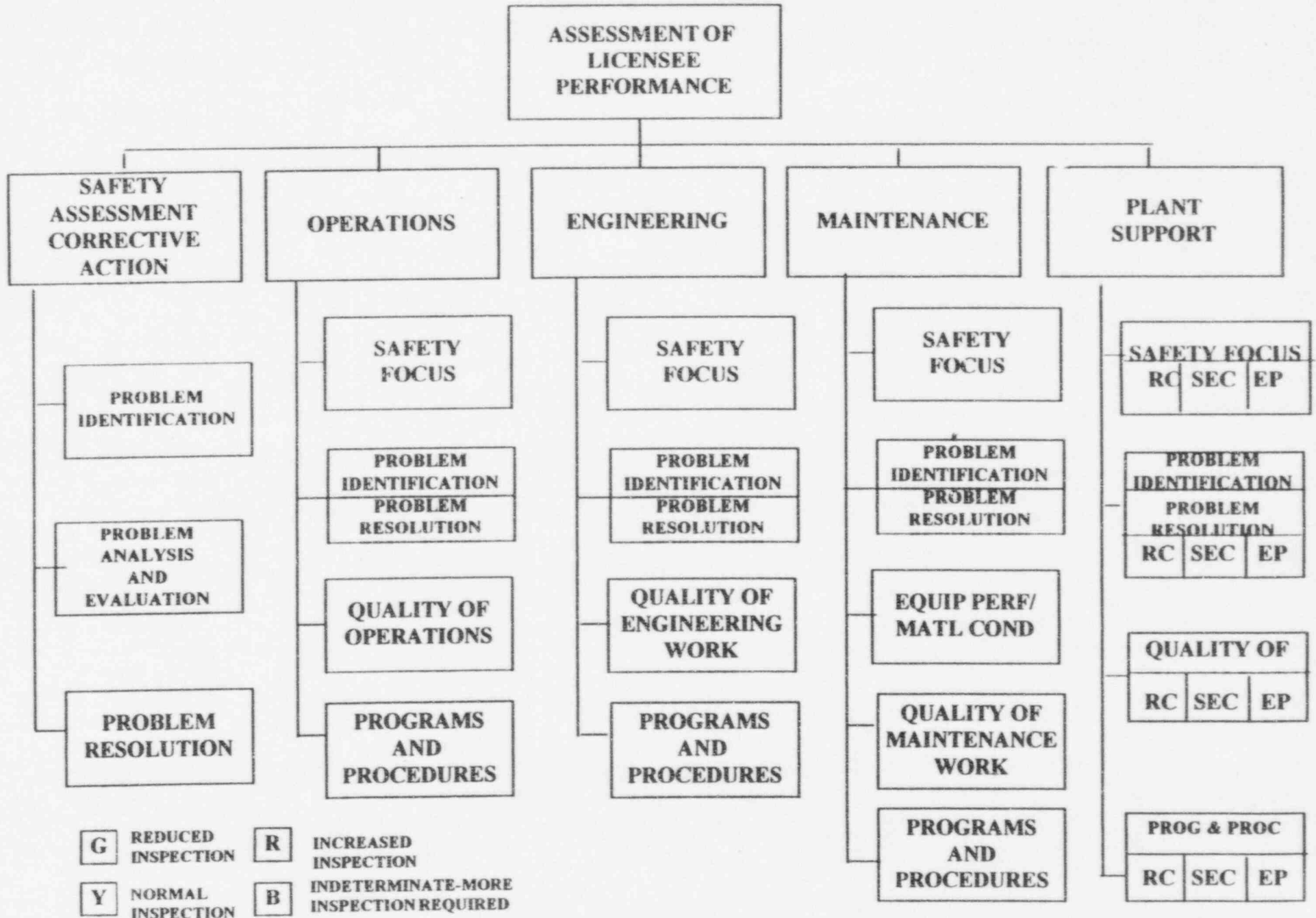
CODES

AB
CT
CB
CR
DG
DW
EC
LA
MS
OG
OA
RW
SSW
ST
TB
WH
WB

TECHNICAL SPECIFICATION REQUIRED AUDITS

<u>SUBJECT</u>	<u>FREQ.</u>
• TECH SPEC/LICENSE CONDITIONS	12 MTHS
• PERFORMANCE/TRAINING/QUALIFICATIONS	12 MTHS
• EFFECTIVENESS OF CORRECTIVE ACTIONS	6 MTHS
• QA PROGRAM	24 MTHS
• EMERGENCY PLAN	12 MTHS
• SECURITY PLAN	12 MTHS
• SRC/MGT REQUESTED	
• BIENNIAL FIRE PROTECTION	24 MTHS
• ANNUAL FIRE PROTECTION	12 MTHS
• TRIENNIAL FIRE PROTECTION	36 MTHS
• RADIOLOGICAL ENVIRON MONITORING	12 MTHS
• OFFSITE DOSE CALCULATION MANUAL	24 MTHS
• PROCESS CONTROL PROGRAM	24 MTHS
• REG GUIDE 4.15	12 MTHS

PERFORMANCE ASSESSMENT/INSPECTION PLANNING TREE



INTEGRATED PERFORMANCE EVALUATION PROCESS

- **COLLECT DATA** (AUDITS, NRC INSPECTIONS, SELF ASSESSMENTS, MONITORING, DEFICIENCY DOCUMENTS, WITNESS/ HOLD POINT INSPECTIONS, ETC.)
- **ANALYZE DATA** (NEGATIVE, POSITIVE, SIGNIFICANT, INSIGNIFICANT, AMOUNT OF DATA, LACK OF DATA)
- **FINAL ANALYSIS** (RECOMMEND INCREASED, NORMAL OR DECREASED OVERSIGHT)
- **DOCUMENT RESULTS** (TRACK ON OPEN ITEMS LIST)

PROGRAMS/SUBJECTS TO BE EVALUATED

- **MEASURING AND TEST EQUIPMENT**
- **PLANT CONDITIONS**
- **OPERATION ACTIVITIES**
- **PLANT SAFETY**
- **PROCUREMENT CONTROL**
- **QUALITY ACTIVITIES**
- **RECORDS**
- **RADIOLOGICAL PROTECTION**
- **RADWASTE**
- **SECURITY**
- **SPECIAL PROCESSES**
- **STATUS INDICATION**
- **TECH. SPEC COMPLIANCE**
- **TEST CONTROL**
- **TRAINING**
- **SAFETY**

PROGRAMS/SUBJECTS TO BE EVALUATED

• CHEMISTRY/ENVIRONMENTAL

• COMPUTER SOFTWARE

• CORRECTIVE ACTION PROCESS

• DESIGN CONTROL

• DOCUMENT CONTROL

• EMERGENCY PREPAREDNESS

• FIRE PROTECTION

• GENERAL ACTIVITIES

• HANDLING STORAGE AND SHIPPING

• IDENTIFICATION AND CONTROL

• INSPECTION

• INSTRUCTIONS PROCEDURES AND DRAWINGS

• LICENSING ACTIVITIES

• MAINTENANCE ACTIVITIES

• MATERIAL CONTROL

<u>CHEMISTRY/ ENVIRONMENTAL ELEMENTS</u>	<u>REDUCED</u>	<u>NORMAL</u>	<u>INCREASED</u>
• B1 - Reg. Guide 4.15	X		
• B2 - Offsite Dose Calculation	X		
• B3 - Environmental Protection Plan			X
• B4 - Chemical Reagent Control		X	
• B5 - Sampling Program			X
• B6 - Laboratory Activities Waste Control			X
• B7 - Chemical Control Program			X
• B8 - Hazardous Materials Control			X
• B9 - Water Chemistry		X	

IPEP EXAMPLES

<u>CHEMISTRY/ ENVIRONMENTAL</u>	<u>RECOMMENDATION</u>	<u>RATIONALE</u>
Elements		
<ul style="list-style-type: none"> • B2 - Offsite Dose Calculation 	Reduce Oversight	38 data points analyzed: 35 fully acceptable, 2 non-significant deficiencies (QDR)
<ul style="list-style-type: none"> • B3 - Environmental Protection Plan 	Increase Oversight	41 data points analyzed: 35 fully acceptable, 2 recommended enhancements, 3 non-significant deficiencies (QDR) 1 significant deficiency (NCV)
<ul style="list-style-type: none"> • B4 - Chemical Reagent Control 	Normal Oversight	4 data points analyzed: 2 fully acceptable, 2 recommended enhancements

EXPERT PANEL

DIRECTOR, QUALITY

TREND COORDINATOR

QP TECHNICAL
EXPERT

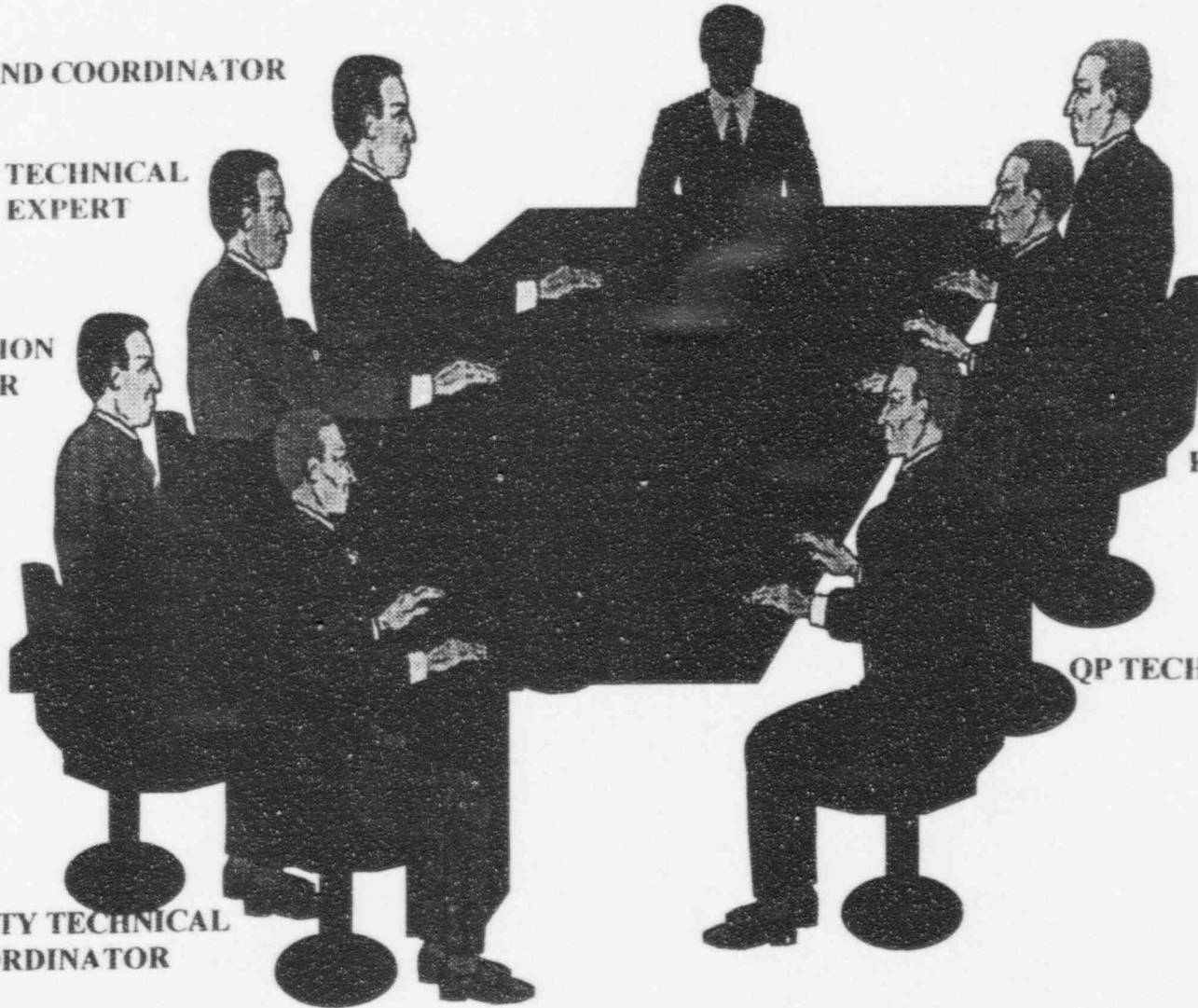
AUDIT SUPV.

NDE/INSPECTION
SUPERVISOR

REVIEW SUPV.

QP TECHNICAL EXPERT

QUALITY TECHNICAL
COORDINATOR



EVALUATION SCHEDULE

JAN	Training Computer Software Procurement Control	JULY	Operations Activities Licensing Activities
FEB	Design Control Corrective Action Process Test Control	AUG	Document Control Measuring & Test Control Status Indication
MARCH	Identification & Control Emergency Preparedness	SEPT	Radiological Protection Plant Conditions Radwaste
APRIL	Maintenance Activities Fire Protection	OCT	Chem/Environmental Inspection Attributes
MAY	Procurement Doc Control General Activities Security	NOV	Material Control Plant Safety Tech Spec Compliance
JUNE	Inst Proced & Dwgs Handling Storage & Shipping Special Process	DEC	Safety Quality Activities

10 CFR AUDITS

<u>AUDIT TOPIC</u>	<u>REQUIREMENT</u>	<u>FREQUENCY</u>
Emergency Preparedness	10CFR50.54(t)	Annual
Security (Safeguards)	10CFR50.54(p)(3)	Annual
Security Program	10CFR73.55(g)	Annual
Security Access Authorization	10CFR73.56(g)	Bi-ennial
Fitness for Duty	10CFR26.80	Annual
Radiation Protection	10CFR20	Annual
Special Nuclear Material	10CFR70.58(c)(2)	Annual

QUARTERLY OVERSIGHT SCHEDULE FIRST QUARTER 1996

AUDITS:

- MAINTAINING PROCEDURES CURRENT
- EMERGENCY PLAN
- SECURITY AND SAFEGUARDS

ASSESSMENTS/MONITORING/INSPECTION:

- DOCUMENT CONTROL
 - PROCEDURE CONTROL
 - VENDOR MANUAL CONTROL
 - DOCUMENT UPDATES
 - ENGINEERING CALCULATION CONTROL
 - OPERATING LICENSE CONTROL
 - UFSAR/TRM CONTROL
 - 50.59 PROCESS ASSESSMENT
- REPORTABLE OCCURRENCES
- ENVIRONMENTAL PROTECTION PLAN

QUARTERLY OVERSIGHT SCHEDULE SECOND QUARTER 1996

AUDITS:

- HP PROGRAM
(INCREASED OVERSIGHT OF:)
 - DOSIMETRY
 - EXPOSURE AND CONTAMINATION CONTROL
 - RADIATION PROTECTIVE CLOTHING
 - RADIOACTIVE MATERIAL CONTROL
- FITNESS FOR DUTY
- SPECIAL NUCLEAR MATERIAL

ASSESSMENTS/MONITORING/INSPECTION:

- CHEMICAL/ENVIRONMENTAL:
 - CHEMICAL SAMPLING PLAN
 - LAB. ACTIVITIES WASTE CONTROL
 - CHEMICAL CONTROL PROGRAM
 - HAZ. MATERIAL CONTROL
 - RADWASTE PROCESS CONTROL
 - RADWASTE ON SITE STORAGE



ENTERGY

Entergy Operations, Inc.

PO Box 756
Port Gibson, MS 39150
Tel: 601 437 2800

November 6, 1995

C. R. Hutchinson
Vice President
Operations
Grand Gulf Nuclear Station

U.S. Nuclear Regulatory Commission
Mail Station P1-37
Washington, D.C. 20555

Attention: Document Control Desk

Subject: Grand Gulf Nuclear Station
Docket No. 50-416
License No. NPF-29
Operational Quality Assurance Manual Change

GNRO-95/00119

Gentlemen:

For the past several years Grand Gulf has conducted performance-based audits to supplement the traditional compliance-based audits. This approach has contributed to strong performance in many areas of plant operation.

To continue to enhance strong performance, we feel it necessary to apply a performance-based approach to our scheduling process. Consequently, we have implemented changes to our Operational Quality Assurance Manual (OQAM) and Technical Requirements Manual (TRM) to eliminate required audit frequencies and audit topics and replace them with a performance-based audit scheduling program.

We have evaluated these changes in accordance with 10CFR50.54 and have determined that these changes enhance quality assurance commitments and increase the effectiveness of the audit program while maintaining compliance with 10CFR50 Appendix B requirements.

Problematic areas will receive increased quality oversight such as auditing. Good performing areas will receive less scrutiny; should performance later decline it will become a candidate for audit. Audit subject areas previously not considered due to resource limitations will be included in the audit scheduling program. Overall, these changes will result in increased flexibility to focus limited audit resources on areas of plant operation important to safety and in need of attention.

-951130215 TOPP

November 6, 1995

GNRO-95/00119

Page 2 of 4

Normally we would docket this quality assurance program change later along with our periodic submittal of other QA program changes. In this case, however, we felt it appropriate to highlight the change separately and initiate dialogue with NRC staff. Therefore, please find attached, in accordance with 10CFR50.54, a change to the Grand Gulf Operational Quality Assurance Manual and Technical Requirements Manual. (The TRM is our repository of relocated Technical Specifications.) Upcoming revision 14 to the OQAM and revision 9 to the Updated Final Safety Analysis Report will incorporate the changes we have attached to this letter.

Although, we have implemented the changes in the OQAM and TRM, we do not expect to immediately implement the new audit scheduling process, but will phase it in over the next 6 to 12 months. We would encourage NRC feedback over this period. For this purpose we have requested a meeting with NRC staff, including NRR and Region IV personnel, on the afternoon of November 16, 1995. At the meeting, we intend to present:

- Our rationale for proceeding with performance-based audit scheduling,
- Grand Gulf program specifics,
- River Bend program specifics.

We look forward to meeting with you on November 16th.

Yours truly



CRH/MJL

attachment: Grand Gulf Operational Quality Assurance Program
and Technical Requirements Manual Changes
cc: (See Next Page)

November 6, 1995
GNRO-95/00119
Page 3 of 4

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Mr. H. W. Keiser (w/o)
Mr. R. B. McGehee* (w/o)
Mr. N. S. Reynolds (w/o)
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November 6, 1995
GNRO-95/00119
Page 4 of 4

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File (LCTS/RPTS) (w/a)
File (Hard Copy) (w/a)
File (NS&RA) (w/a)
File (Central) (w/a) (12)

INPO Records Center
700 Galleria Parkway
Atlanta, GA 30339-5957

18.4 (Continued):

18.4.3 Organizations supplying material, equipment or services are responsible for auditing their internal operations and their contractors and suppliers, as stipulated in the appropriate procurement documents, in order to verify compliance with the quality assurance program requirements specified in the procurement documents.

18.4.4 The section deleted in Revision 5.

18.5 REQUIREMENTS

18.5.1 A comprehensive program of planned and documented audits shall be established and implemented by Quality Programs, and the off-site Quality Organization to verify compliance with all aspects of the Operational Quality Assurance Program. The audit program shall be carried out in accordance with written approved procedures which address the requirements of this Policy.

18.5.2 The audit program shall provide for both internal and external audits. Internal audits shall include audits of the procedures and performance of all licensee organizations whose activities affect the quality of safety-related structures, systems and components. External audits shall include audits of the practices, procedures and instructions of contractors and suppliers who provide safety-related material, equipment or services.

18.5.3 Audits shall provide an objective evaluation of quality related practices, procedures, instructions, activities, and items; and review of documents and records.

18.5.4 ~~Audits of operating plant activities shall include, as a minimum, those specified in the CGNS Technical Specifications. This section is deleted.~~

18.5.5 Audits shall be performed by trained, qualified personnel not having direct responsibilities in the areas being audited. Qualification and training requirements for auditors shall be established and documented and records of auditor qualifications shall be maintained and kept current. Personnel selected for quality assurance audit assignments shall have experience or training commensurate with the scope, complexity, or special nature of the activities to be audited.

18.5.6 An audit schedule shall be developed, maintained, reviewed and updated, as necessary. ~~The audit schedule shall address the following minimum requirements:~~ Audits shall be scheduled on the basis of the status and importance of the activities to be audited.

18.5.6 (Continued):

~~18.5.6.1 Auditing shall be initiated as early in the life of an activity as practical to assure timely implementation of quality assurance program requirements.~~

~~18.5.6.2 Audits shall be scheduled on the basis of the status and importance of the activities to be audited.~~

~~18.5.6.3 Those specified in the CCNS Technical Specifications.~~

18.5.7 Individual audits shall be performed in accordance with documented plans and checklists which describe the audit and provide for an objective evaluation of the status and adequacy of the areas being audited.

The "objective evaluation" referenced is not to be confused with the evaluation statement in ANSI N45.2.12 to which the licensee has provided a clarification. See Appendix A.

18.5.8 Audit results, including conditions adverse to quality detected during the audit, shall be documented and reviewed with the supervisor or manager having responsibility in the areas audited. Distribution of audit reports shall include management of the audited organization and appropriate licensee management.

18.5.9 Management of the audited organizations shall be responsible for correcting conditions adverse to quality identified during an audit. They shall assure that corrective action is scheduled, accomplished as scheduled, and documented. The corrective action shall be designed to prevent the recurrence of significant conditions adverse to quality. (See also Appendix A, Regulatory Guide 1.144, Item 11.)

18.5.10 Deficient areas shall be reviewed or reaudited on a timely basis to verify implementation of corrective action.

18.5.11 Audit results shall be analyzed to detect adverse quality trends and to evaluate the effectiveness of the Operational Quality Assurance Program. Results of such analyses which indicate adverse quality trends shall be reported to appropriate management for review and assessment.

18.5.12 Records shall be generated and retained for all audits, including individual audit plans, audit reports, written replies, and records of corrective action. (See also Appendix A, Regulatory Guide 1.144, Item 13.)

18.5 (Continued):

18.5.13 The licensee interprets the requirements of ~~Technical Specification 6.5.2.8~~, the Updated Final Safety Analysis Report, Chapter 16, Appendix 16B, section 7.4.2.8, which requires that audits shall be performed under the cognizance of the SRC, to be met by the following: The SRC shall review the results of audits of nuclear related activities conducted in accordance with the GGNS Operational Quality Assurance Program, and maintain cognizance of the audit schedule." ~~Audits shall be conducted and results shall be reviewed in the areas listed in Technical Specification 6.5.2.8.~~

NRC Regulatory Guide 1.30 - Section 6 (Continued):

calibration and identity of person that performed the calibration, can be readily determined. Such information may also be contained on tags or labels which may be attached to installed instrumentation."

Section 7 - Data Analysis and Evaluation will be implemented as stated herein after adding the clarifying phrase "where used" at the beginning of that paragraph.

Section 8 - Records will be implemented by conformance with Policy 17 of the Operational Quality Assurance Program and ANSI N45.2.9 as set forth in Appendix A to that Program.

NRC Regulatory Guide 1.33 - "Quality Assurance Program Requirements (Operation)" Rev. 2, 2/78) - Endorses ANSI N18.7 - 1976.

The Operational Quality Assurance Program complies with the requirements of this Guide with the following clarifications:

- 1) Paragraph C.3 of Regulatory Guide 1.33 (and Section 4.3.4 of ANSI N18.7 which it references) will be implemented as required by the applicable nuclear facility Technical Specifications which define "Subjects Requiring Independent Review."
- 2) Paragraph C.4 ("Audit Program") of Regulatory Guide 1.33 (and Section 4.5 of ANSI N18.7 - 1976 which it references).

Audit frequencies will be implemented as required by the applicable Code of Federal Regulations, Updated Final Safety Analysis Report, and commitments by various correspondence to the NRC. All other audit frequencies will be ~~implemented as required by applicable current Technical Specifications or on a schedule based on performance results and importance of the activity relative to safety and risk significance.~~

- 3) Paragraph C.5.a of Regulatory Guide 1.33 (and Section 4.4 of ANSI N18.7 which it references) will be implemented with the clarification that the Plant Safety Review Committee shall perform this activity.
- 4) Paragraph C.5.d of Regulatory Guide 1.33 (and Section 5,2.7.1 of ANSI N18.7 which it references) will be implemented by adding the clarifying phrase "Where practical" in front of the fourth sentence of the fifth paragraph. The Regulatory Guides changing of the two uses of the word, "should" in this sentence to "shall" unnecessarily restricts the licensee's options on repair or replacement parts. It is not always practical to test parts prior to use. For modifications where these requirements are not considered practical, a review in accordance with the provisions of 10CFR50.59 will be conducted and documented.

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- 7.4.2.5 The SRC shall meet at least once per calendar quarter during the initial year of unit operation following fuel loading and at least once per six months thereafter.
- 7.4.2.6 The quorum of the SRC necessary for the performance of the SRC review and audit functions of these Technical Specifications shall consist of the Chairman or his designated alternate and at least 7 SRC voting members including alternates. No more than a minority of the quorum shall have line responsibility for operation of the unit.
- 7.4.2.7 The SRC shall review:
- a. The safety evaluations for (1) changes to procedures, equipment or systems and (2) tests or experiments completed under the provision of Section 50.59, 10 CFR, to verify that such actions did not constitute an unreviewed safety question.
 - b. Proposed changes to procedures, equipment or systems which involve an unreviewed safety question as defined in Section 50.59, 10 CFR.
 - c. Proposed tests or experiments which involve an unreviewed safety question as defined in Section 50.59, 10 CFR.
 - d. Proposed changes to Appendix A Technical Specifications or this Operating License.
 - e. Violations of codes, regulations, orders, Technical Specifications, license requirements, or of internal procedures or instructions having nuclear safety significance.
 - f. Significant operating abnormalities or deviations from normal and expected performance of unit equipment that affect nuclear safety.
 - g. All REPORTABLE EVENTS.
 - h. All recognized indications of an unanticipated deficiency in some aspect of design or operation of structures, systems, or components that could affect nuclear safety.
 - i. Reports and meetings minutes of the PSRC.
 - j. Written reports from audits of the ~~ALARA program~~ nuclear related activities.
- 7.4.2.8 Audits of unit activities shall be performed under the cognizance of the SRC. ~~These audits shall encompass~~ This will be accomplished by the SRC conducting reviews of the results of audits of nuclear related activities conducted in accordance with the GGNS Operational Quality Assurance Program, and maintaining cognizance of the audit schedule.

- ~~a. The conformance of unit operation to provisions contained within the Appendix A Technical Specifications and applicable license conditions at least once per 12 months.~~
- ~~b. The performance, training and qualifications of the entire unit staff at least once per 12 months.~~
- ~~c. The results of actions taken to correct deficiencies occurring in unit equipment, structures, systems or method of operation that affect nuclear safety at least once per 6 months.~~
- ~~d. The performance of activities required by the Operational Quality Assurance Program to meet the criteria of Appendix 4B, 10 CFR 50, at least once per 24 months.~~
- ~~e. The Emergency Plan and implementing procedures at least once per 12 months.~~
- ~~f. The Security Plan and implementing procedures at least once per 12 months.~~
- ~~g. Any other area of unit operation considered appropriate by the SRC or the Vice President, Operations GGMS.~~
- ~~h. The Fire Protection Program and implementing procedures at least once per 24 months.~~
- ~~i. An independent fire protection and loss prevention inspection and audit shall be performed at least once per 12 months utilizing either qualified offsite licensee personnel or an outside fire protection firm.~~
- ~~j. An inspection and audit of the fire protection and loss prevention program shall be performed by an outside qualified fire consultant at intervals no greater than 36 months.~~
- ~~k. The radiological environmental monitoring program and the results thereof at least once per 12 months.~~
- ~~l. The Offsite Dose Calculation Manual and implementing procedures at least once per 24 months.~~
- ~~m. The Process Control Program and implementing procedures for solidification of radioactive wastes at least once per 24 months.~~
- ~~n. The performance of activities required by the Quality Assurance Program to meet the criteria of Regulatory Guide 4.15, February 1979, at least once per 12 months.~~