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NRC Drug-Free Agency Workplace Drug Testing Manual

Division of Security
Office of Administration
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INTRODUCTION

This manual contains procedures to assure that NRC's drug testing procedures are uniformly implemented for all employees and applicants entering testing designated positions throughout the NRC.

If you have any comments on this manual or would like any further information on the NRC's Drug Testing Program, please contact Christine F. Secor or Raymond J. Brady of the Division of Security.

		Page
INT	RODUCTION	iii
CH	APTER I. GENERAL PROVISIONS	1
	A. NRC Drug Testing Office B. Assistant Drug Program Coordinators (ADPC). C. Site Coordinators (SC) D. Safeguarding of Records Related to Drug Test Results E. Transmission of Test Results F. Release of Positive Test Results G. Release of Negative Test Results H. Records Maintenance and Retention	1 1 1 1 1 1 2 2
	I. Split Urine Specimen Collections	3
СН	APTER II. RANDOM TESTING	5
I.	Procedures Prior to Actual Collection	5
	A. Employee Identification B. Contractor Notification and Collection Scheduling C. Union Notification D. Region/Site Notification E. Supervisor Notification F. Employee Notification G. Unavailability of Employee H. Test Lists	5 5 6 6 6 6 7 7
II.	A. Standard Collection Procedures (Unobserved) B. Direct Observation Collection Procedures C. Failure of Employee To Report to Collection Site D. Employee Refusal To Provide Specimen at the Collection Site E. Failure of Employee To Provide Specimen F. Tampering/Adulteration/Substitution of Urine Samples	8 9 10 10 11 11
III.	Checklists, Notice and Custody and Control Form	12
	A. Random Drug Testing Checklist for the Executive Director for Operations and Regional Administrators	12
	Program Coordinators and Site Coordinators	13

		C.	Random Drug Testing Checklist for Supervisors	14
		D.	Random Drug Testing Checklist for Employees	15
		E.	Senior Resident Inspector's Role - Remote Site Random	477
			Drug Testing	17
		F.	Notice To Appear for Random Drug Test	18
		G.	Sample form: Federal Drug Testing Custody and Control Form	19
CH/	APTER III.	REA	ASONABLE SUSPICION TESTING	21
I.	Procedures	Prior	to Actual Collection	21
		A.	Management Determination of Reasonable Suspicion	21
		B.	Documentation	21
		C.	Contractor Notification	21
		D.	NRC Drug Program Coordinator Notification	22
		E.	Supervisor Notification	22
		F.	Employee Notification	22
11.	Procedures	Duri	ng Collection	23
		A.	Direct Observation Collection Procedures	23
		B.	Failure of Employee To Report to Collection Site	25
		C.	Employee Refusal To Provide Specimen at the Collection Site	25
		D.	Failure of Employee To Provide Specimen	25
		E.	Tampering/Adulteration/Substitution of Urine Samples	26
III.	Reasonable	e Susp	picion Memorandum and Notice	27
		A.	Sample Memorandum: Reasonable Suspicion Testing	27
		В.	Notice To Appear for Reasonable Suspicion Drug Test	29
CH	APTER IV.	APP	LICANT TESTING	31
1.	Individuals	s Subj	ect to Applicant Testing	31
		A.	Coverage	31
II.	Procedure	s Prio	r to Actual Collection	31
		Α.	Assistant Drug Program Coordinator (ADPC) Notification	31
		B.	Contractor Notification	31
		C.	Test Scheduling and Applicant Notification	32
Ш	Procedure	s Dur	ing Collection	32

	A. B. C. D. E. F.	Standard Collection Procedures (Unobserved) Direct Observation Collection Procedures Failure of Applicant To Report to Collection Site Applicant Refusal To Provide Specimen at the Collection Site Failure of Applicant To Provide Specimen Tampering/Adulteration/Substitution of Urine Samples	32 32 32 32 33 33
IV.	Applicant Testin	g Checklist and Notice	34
	A. B.	Applicant Drug Testing Program Checklist	34 36
CH	APTER V. POST	-ACCIDENT DRUG TESTING	37
1.	Post-Accident Te	esting (General)	37
	A. B.	Covered Events	37 37
II.	Post-Accident N	otification Procedures	37
	A. B C. D. E.	Contractor Notification Drug Program Coordinator Notification Supervisor Notification Documentation Employee Notification	37 38 38 38 38
III.	Procedures Duri	ng Collection	39
IV.	Post-Accident Te	sting Memorandum and Notice	40
	A. B.	Sample Memorandum: Post-Accident Drug Testing	40 42
CH	APTER VI. VOL	UNTARY TESTING	43
I.	Procedures Prior	to Actual Collection	43
	A. B. C. D. E. F. G. H.	Employee's Request for Testing Acknowledgment and Confirmation of Employee Request Test Scheduling Contractor Notification Regional Notification Supervisor Notification Employee Notification Unavailability of Employee	43 43 43 44 44 44 44 44
	I.	Cancellation by Employee	45

II.	Procedures	Duri	ng Collection	45
III.	Voluntary T	estin	g Memorandum and Notice Receipt	46
		A. B.	Sample Memorandum: Notice to Employee Requesting Voluntary Drug Testing Sample Memorandum: Acknowledgment of Employee's Receipt of Notice	46
CH	APTER VII.	FOI	LLOW-UP TESTING	49
I.	Procedures	Prior	r to Actual Collection	49
		A. B. C. D. E.	Test Scheduling Regional Notification Supervisor Notification Employee Notification Unavailability of Employee	49 49 49 49
II.	Procedures	Duri	ng Collection	50
III.	Follow-Up	Testir	ng Memorandum and Notice	51
		A. B.	Sample Memorandum: Follow-Up Drug Testing Notice To Appear for Follow-Up Drug Test	51 52
CH	APTER VIII	. ME	EDICAL REVIEW OFFICER PROCEDURES	53
I.	General			53
		A. B. C.	Role Organizational Relationships Communications	53 53 53
П.	Test Results		***************************************	53
		A. B. C.	Receipt Review Distribution Notification	53 53 55

CHAPTER I. GENERAL PROVISIONS

A. NRC Drug Testing Office

The Division of Security, Office of Administration, is responsible for ensuring that the procedures contained in this manual are uniformly implemented for all employees and applicants entering testing designated positions throughout the Nuclear Regulatory Commission (NRC). Hereafter, this office shall be referred to as SEC.

B. Assistant Drug Program Coordinators (ADPC)

- The ADPCs referenced throughout this manual refer to the Headquarters (HQ) ADPC designated as having primary responsibility for coordination of all drug program activities and to Regional (REG) ADPCs having responsibility for Regional activities.
- Each Region shall designate two alternate REG ADPCs who shall be fully trained in and ready to assume all the responsibilities and duties, as outlined in the Drug Testing Plan, of the ADPC in his/her absence.

C. Site Coordinators (SC)

For those locations where testing is scheduled to be conducted and where the ADPC is not physically present (e.g., Chattanooga and Walnut Creek Field Office), an appropriate management official who is organizationally responsible for the facility shall designate an SC to assist the collector on the actual day of collection. The responsibilities of the SC shall include the following:

- Coordinating the scheduling of employees selected for testing with the collector, appropriate supervisor, and/or HQ ADPC;
- Ensuring employees are selected from the test list in accordance with the procedures outlined in this manual; and
- Assisting the collector with logistical arrangements, if necessary.

D. Safeguarding of Records Related to Drug Test Results

Test results will be protected under the provisions of the Privacy Act, 5 U.S.C. 552a, and the Supplemental Appropriations Act, 1987 (Public Law 100–71, section 503(e)), and may not be released in violation of these statutes.

E. Transmission of Test Results

- Test results shall be transmitted electronically, by special courier, or by U.S. Postal Service by the contract laboratory to the Medical Review Officer (MRO) in a manner consistent with the Privacy Act and approved by SEC.
- 2. Test results shall not be communicated orally by the contract laboratory.

F. Release of Positive Test Results

 Confirmed positive laboratory test results shall be disclosed by the laboratory only to the MRO.

- 2. After the MRO has completed all responsibilities necessary to interpret and evaluate positive test results, the MRO through the HQ ADPC shall disclose a verified positive test result only to the NRC Drug Program Coordinator (DPC). The DPC shall sign a letter prepared by the Office of Personnel (OP) that will notify the employee, the Drug Rehabilitation Assessment Coordinator, and the appropriate supervisory/management official having authority to take or process an adverse personnel action against the employee.
- Positive test results will be mailed to the employee's home address. For outside NRC applicants, the HQ ADPC shall disclose a verified positive test result only to the Director, OP.

G. Release of Negative Test Results

- Employees whose random, voluntary, or follow-up drug test results are negative will
 routinely receive notification of the results in an "Addressee Only" envelope at the office
 from the HQ ADPC.
- For reasonable suspicion and post-accident testing, the HQ ADPC will be notified of the results by the MRO. The HQ ADPC will then notify the appropriate management officials and ensure that the employee is informed.
- In the case of applicants, the appropriate Personnel Representative or REG ADPC will be verbally notified of the results by the HQ ADPC.

H. Records Maintenance and Retention

- 1. All random test lists generated by SEC for HQ, each Region, and remote site (Chapter II, Random Testing, Section I.A., "Employee Identification") shall be clearly annotated, dated, signed, and forwarded through the HQ ADPC or designee. The official list (i.e., the list on which every name has been clearly annotated to ensure a complete record of all actions) shall be signed and dated by the Regional ADPCs and returned to the HQ ADPC by a method approved by SEC as soon as possible after the collection is completed. The HQ ADPC shall maintain all donor lists in such a manner as to prevent unauthorized access to information contained therein. No test lists or other related information will be retained other than by the HQ ADPC.
- 2. Records resulting 'rom the testing of employees for use of illegal drugs (e.g., Federal Drug Testing Custody and Control Forms (hereinafter referred to as chain of custody forms), negative test results, confirmed positive test results, medical records made available to the MRO by the tested individual, and MRO verification statement (Chapter VIII, Medical Review Officer Procedures, Section II.B.11., "Review")) shall be retained, filed and safeguarded in accordance with the NRC system of records established under the Privacy Act entitled "Drug Testing Program Records" (NRC 35).
- Records resulting from the testing for illegal drugs of persons who have applied to NRC for Federal employment positions in NRC, for which testing for illegal drugs is required, shall be retained, filed and safeguarded in accordance with NRC's system of records established under the Privacy Act entitled "Drug Testing Program Records" (NRC 35).

General Provisions Chapter I

I. Split Urine Specimen Collections

Each specimen collected (provided a sufficient volume of urine has been provided) will be split into two portions (bottle A and bottle B). Both portions of the specimen (bottle A and B) will be sent to the same primary laboratory. If the first portion (bottle A) tests positive (initial and confirmatory), the MRO will receive and evaluate the result. If the test of the first portion (bottle A) is verified positive by the MRO, the MRO will advise the donor that he/she may request that the second portion (bottle B) of his/her specimen be tested at NRC's primary or secondary laboratory. This request must be made within 72 hours of the donor's having received notice by the MRO that he or she tested positive. If tested, the result from the second portion will also be sent to the MRO.

The details of split urine specimen collection are described in Chapter II, "Random Testing."

CHAPTER II. RANDOM TESTING

I. Procedures Prior to Actual Collection

A. Employee Identification

- The HQ ADPC shall generate random test lists for Headquarters, each Region, and selected remote sites identifying all employees/sites selected for random drug testing and all employees selected as alternates for random testing. The lists will contain, for example, the following information for each employee selected:
 - Name of employee
 - · Title
 - Social security number
 - Testing Group (TG)
 - Office
 - Gender
 - Age
 - Bargaining unit/nonbargaining unit code
 - Date of Birth (DOB)

2. Details

In the instance of details of more than 120 days or directed assignments to Testing Designated Positions (TDPs), employees will be provided a 30-day notice and included in the random testing pool as of the effective date of the assignment or detail and after 30 days are eligible for random testing for as long as the detail or reassignment lasts.

3. The lists shall be sorted by testing group (HQ, Regions, and remote sites) and contain the name and phone number of the appropriate ADPC.

B. Contractor Notification and Collection Scheduling

- The HQ ADPC shall notify the collection contractor as to the locations and number of employees to be tested.
- The HQ ADPC shall provide the name and mailing address for the appropriate MRO.
- 3. The contractor shall submit to the HQ ADPC a proposed collection schedule.
- 4. The HQ ADPC shall approve or otherwise modify the collector's proposed schedule.
- Immediately prior to each collection, the ADPC shall provide the collector with a list of employees selected for testing.
- Before arriving at the collection site, the HQ ADPC shall confirm with the contractor the specific site(s) where testing is to be conducted and that all necessary arrangements have been made.

C. Union Notification

- The Union shall be contacted and provided the opportunity to have one steward present at HQ and Regional collection sites during the time bargaining unit employees are providing urine specimens. The opportunity does not apply to the Technical Training Center, the Walnut Creek Field Office or any remote site.
- The Union Steward shall not be allowed access to any secured collection and/or storage area.
- Unavailability of a Union Steward shall not delay or forestall the collection of a urine specimen from any bargaining unit employee.

D. Region/Site Notification

- Immediately prior to each collection, the HQ ADPC shall provide the Regional ADPCs and site coordinators with a list of employees selected for testing.
- On the day that drug testing is scheduled to be conducted, the ADPC shall notify the appropriate management official located at the specific site (e.g., EDO or Regional Administrator).
- Checklists are provided herein for EDO and Regional Administrators, as well as ADPCs and site coordinators.

E. Supervisor Notification

- The ADPC/SC shall simultaneously, or as close thereto as possible, notify the selected employees' first level supervisors approximately one hour before the actual collection. All scheduling shall be arranged in close coordination with the collector.
- 2. In situations where the first level supervisor is unavailable, the acting supervisor or the next higher management official in the employee's chain of command shall be contacted.
- The ADPC/SC shall provide the supervisor with a supervisor's checklist and any information to be conveyed to the employee. (This chapter, Section I.F., "Employee Notification.")
- 4. The ADPC/SC shall annotate the test list when a supervisor has been contacted. Supervisors who excuse an employee from testing, or other knowledgeable individual (e.g., T&A clerk) who confirms the approved absence of an employee shall be identified on the test list.

F. Employee Notification

Normally, approximately one hour before the actual collection, the supervisor shall verbally and privately inform the employee that he/she has been identified through a random selection process for drug testing by urinalysis. The employee shall be clearly informed in writing by completing a "Notice To Appear for Random Drug Test" form (this chapter, Section III.F.) as to the time and exact location to report for testing and instructed to take appropriate photo identification, such as an NRC photo badge or driver's license with photo.

- Supervisors shall maintain a copy of the completed Notice until close of business the following workday.
- 3. Employees tested at Headquarters shall return the original or a copy of the completed "Notice To Appear for Random Drug Test" form to the collector or to the available designated SEC representative upon arrival at the collection site. Employees tested at any of the Regions or remote site locations shall return the original or a copy of the completed "Notice To Appear for Random Drug Test" form to the REG ADPC/SC or designated backup.
- 4. Senior resident inspectors located at remote sites will be given a copy of "Senior Resident Inspector's Role—Remote Site Random Drug Testing" (this chapter, Section III.E). If the senior resident inspector is unavailable for testing, the REG ADPC/SC or designated backup will designate a backup for purposes of coordinating the scheduled specimen collections on site and transmit to him/her a copy of the above mentioned document.
- Every effort shall be made by the supervisor to personally provide the above information
 to the employee to avoid any misunderstandings. In addition, a copy of "Random Drug
 Testing Checklist for Employees" (this chapter, Section III.D.) will be given to each
 employee designated for random testing.
- The supervisor shall be knowledgeable about the drug testing program and be able to refer employees with questions to the proper NRC drug testing officials (e.g., ADPC).
- 7. The supervisor shall immediately report to the ADPC/SC any problem encountered during employee notification. These problems shall be recorded on the test list by the ADPC/SC. The ADPC/SC shall assume the employee has received proper notification in the absence of any such call from the supervisor.

G. Unavailability of Employee

When an employee selected for random testing is unavailable for legitimate reasons (e.g., working different shift, travel, approved leave), the ADPC/SC shall annotate the list indicating the specific reason and the name of the supervisor or other knowledgeable individual (e.g., T&A clerk) who provided the information. If the employee is at work, the employee should only be excused from random testing on the day he/she was selected if extreme or emergency conditions exist or occur (e.g., verifiable emergency family or medical situation arises before specimen collection appointment). The ADPC/SC shall annotate the test list indicating the specific reason the employee is excused and the name of the supervisor who excused the employee.

The scheduling of specimen collection appointments on testing day will allow some flexibility if extenuating work assignments (e.g., principal speaker at a Commission meeting) require a postponement of the appointment schedule (e.g., from a.m. to p.m.). This limited change in schedule must be coordinated between the supervisor and the ADPC/SC.

H. Test Lists

The official test list shall be annotated, signed, dated, and returned by the ADPC to the HQ ADPC. Any copies of the list or related information that may have been made will also be returned to the HQ ADPC by the ADPC. Any list of names supplied to the collector shall be returned to and destroyed by the ADPC.

II. Procedures During Collection

A. Standard Collection Procedures (Unobserved)

To ensure that chain of custody and specimen control are maintained, the collection contractor shall follow the procedures as specified below.

- The collection contractor shall adhere strictly to the schedule. Inability to adhere to the schedule shall be reported immediately to the appropriate ADPC/SC.
- 2. Upon employee's arrival at the collection site, the collector shall request the individual to present appropriate photo identification, such as an NRC photo badge or driver's license with photo. If the individual does not have proper identification, this shall be noted on the chain of custody form. The collector shall notify the ADPC/SC to obtain guidance on action to be taken. The ADPC/SC shall then contact the employee's supervisor to confirm identification of the individual.
- 3. The collector shall require the individual to remove any unnecessary outer garments (e.g., coat, jacket) that might conceal items or substances that could be used to tamper with or adulterate the urine specimen. Also, all personal belongings (e.g., purse, briefcase) must remain with outer garments, the individual may, however, retain his/her wallet. The collector shall note any unusual behavior or appearance on the chain of custody form.
- 4. The individual shall be instructed to wash and dry his/her hands before urinating. After washing hands, he/she shall remain in the presence of the collector and not have access to water fountains, faucets, soap dispensers, cleaning agents, or any other materials that could be used to adulterate the specimen.
- 5. To deter the dilution of specimens at the collection site, toilet bluing agents shall be placed in the toilet bowl for each collection, so the water in the toilet bowl always remains blue. There should not be any other source of water (e.g., shower, sink, etc.) in the enclosure where urination occurs.
- 6. The specimen may be provided in the privacy of a stall or otherwise partitioned area that allows for individual privacy. The collector actually involved in the taking of the urine specimen shall be of the same gender as the individual providing the specimen. The collector shall note on the chain of custody form any unusual behavior.
- 7. The individual shall be asked to urinate into a disposable specimen container and not flush the toilet until the specimen has been handed over to the collector. The individual may then flush the toilet and observe the collector complete the chain of custody procedure. A collection container with a wider mouth may be used to collect the specimen. The specimen is then transferred by the collector to the specimen bottles. Any transfer from the collection container to the specimen bottles will be observed by the donor.
- 8. If a restroom with stalls is used, the collector shall stand outside the stall door.
- After the specimen has been provided and submitted to the collector, the individual should be allowed to wash his/her hands.
- Upon receiving the specimen from the individual, the collector shall determine if it contains a sufficient quantity of urine for testing. If there is not sufficient urine in the

container, the specimen will be discarded after its temperature is taken and a new specimen will be collected after the individual is asked to remain in the immediate area of the collection activity and asked to drink fluids to facilitate urination (this chapter, Section II.E., "Failure of Employee to Provide Specimen").

- 11. Immediately after collection, the collector shall measure the temperature of the specimen and conduct an inspection to determine the color and signs of contaminants. Any unusual findings resulting from the inspection shall be noted on the chain of custody form. The time from urination to delivery of the sample for temperature measurement is critical and in no case shall exceed four minutes. The individual giving the specimen will be asked to observe the reading of the temperature and the recording of that reading on the chain of custody form. If the temperature of the specimen is outside the range of 32–38°C/90–100°F, the collector will offer to take an oral temperature. If the temperature of the specimen is inconsistent with the oral temperature, this gives reason to believe the specimen has been tampered with. After consultation with and approval by the HQ ADPC, another specimen shall be collected under direct observation and both specimens forwarded to the laboratory. Any specimen suspected to be adulterated shall always be forwarded for testing. (This chapter, Section II.B., "Direct Observation Collection Procedures.")
- 12. Both the individual being tested and the collector should keep the specimen in view at all times. The collector shall request the individual to observe the transfer of the specimen and the placement of the tamperproof seals over the bottle caps and down the sides of the bottles.
- 13. The individual shall date and initial the seals on the specimen bottles, using initials corresponding with his or her name shown on the chain of custody form.
- 14. The individual shall be asked to read and sign a certification statement on the chain of custody form certifying that the urine in the bottles came from his/her body at the time of collection. Refusal to sign this statement shall be noted on the form by the collector.
- 15. At the end of each collection day, the collector shall review all chain of custody forms for the collection process and assure that all portions of the form have been properly completed. The collector at the Headquarters location shall return completed "Notice To Appear for Random Drug Test" forms to the available designated SEC representative.
- 16. The specimens and chain of custody forms are now ready for shipment to the NRC contractor laboratory. A copy of the chain of custody forms shall be forwarded to the appropriate MRO and a copy to the HQ ADPC immediately after collection by first class express mail or other method approved by SEC. If the specimen is not immediately prepared for shipment, it shall be appropriately secured during temporary storage. In no instance shall the specimen be stored longer than 24 hours after collection.

B. Direct Observation Collection Procedures

- Collection under direct observation shall not be made by the collector except with proper NRC authorization from the HQ ADPC.
- Collection of urine specimens shall not be made under direct observation except in unusual circumstances. These exceptions may occur when facts and circumstances provide a reasonable basis to conclude that the person to be tested:

- Is seen to have equipment or implements used to tamper with urine samples;
- b. Has recently been determined to have tampered with a sample; and/or
- c. Has just given a specimen, and the temperature measurement indicates possible tampering/ adulteration/substitution.

3. Procedures

Except as follows, the collector shall follow "Standard Collection Procedures (Unobserved)," outlined in this Chapter, Section II.A.

- The collector shall inform the employee that collection will be done under direct observation.
- Only the employee and collector shall be in the toilet area when the collection is made.
- The collector, who shall be of the same gender as the employee, will serve as the
 observer.
- d. The collector/observer shall position himself/herself in such a manner during collection that he/she can be certain the specimen passed directly from the employee's body into the specimen container.
- e. The direct observation of the collection of a urine specimen is highly confidential, and no information shall be released concerning the observation other than the fact that it was performed.
- The collector shall document the chain of custody form to indicate the sample was collected under direct observation.
- g. All procedures shall be conducted in a professional, detached, and objective manner.

C. Failure of Employee To Report to Collection Site

- If the employee fails to appear for a scheduled collection, the collector shall immediately notify the ADPC/SC who in turn shall immediately contact the employee's supervisor.
- The supervisor shall initiate appropriate action in accordance with advice and assistance from the labor relations staff.

D. Employee Refusal To Provide Specimen at the Collection Site

In the event an employee refuses to provide a specimen, the following procedures shall apply.

- 1. The employee shall be informed by the collector that:
 - a. The ADPC/SC will be contacted; and
 - b. He/she is to report back to the work site supervisor and await further instructions.
- The collector shall immediately notify the ADPC/SC and document the refusal in writing on the chain of custody form.

- 3. The ADPC/SC shall contact the employee's supervisor. The supervisor shall initiate action in accordance with advice and assistance from the labor relations staff.
- 4. The ADPC/SC shall immediately advise the HQ ADPC of the refusal and furnish pertinent details.

E. Failure of Employee To Provide Specimen

If the employee fails to provide a sufficient quantity of urine, the following procedures shall apply.

- Employees will be given a reasonable period of time to provide a specimen. The
 employee will be requested to remain in the collection area for up to 1.5 hours. If the
 employee wishes to return to his/her work area to drink fluids, the supervisor must be
 contacted and informed that the employee must remain in the work area and drink
 fluids.
- Employees shall be asked to drink fluids to facilitate urination.
- 3. If the employee fails to provide the minimum requirement after being given a reasonable time (1.5 hours) to provide a specimen and allowed to drink fluids, this inability shall be recorded on the chain of custody form. The ADPC/SC shall be notified and a determination shall be made if there is sufficient quantity of urine available for testing.
- 4. The MRO, upon receipt of any information regarding an inability to provide a urine specimen shall contact the employee for any medical justification that may exist to explain why the employee failed to provide a specimen. If the MRO believes the employee's justification is medically acceptable, the MRO shall notify the HQ ADPC and no further action shall be taken against the employee. If the MRO believes there is no medical basis for the failure to provide a specimen, he/she shall notify the HQ ADPC.
- The HQ ADPC shall contact the employee's supervisor. The supervisor shall initiate appropriate action in accordance with advice and assistance from the labor relations staff.

F. Tampering/Adulteration/Substitution of Urine Samples

- Should the collector, in his/her professional judgment, believe the employee has tampered/ adulterated/substituted his/her sample, the collector shall:
 - Request the employee to remain at the collection site, preferably in the presence of a second collector;
 - b. Immediately contact the ADPC/SC to detail the reasons for this belief; and then
 - c. Document these reasons in writing before proceeding further.
- The ADPC shall take the following action:
 - Contact the HQs ADPC who shall, after consultation with the DPC and OGC, authorize the collection of a second specimen under direct observation if the circumstances clearly warrant.

- Document the collector's phone call, reasons for requesting observation, and final decision, including rationale for this decision.
- c. When appropriate, the ADPC shall contact the employee's supervisor. The supervisor shall initiate appropriate disciplinary action in accordance with advice and assistance from the labor relations staff.

III. Checklists, Notice and Custody and Control Form

A. Random Drug Testing Checklist for the Executive Director for Operations and Regional Administrators

Some employees located in Headquarters (HQ) or your Region have been identified for random testing by urinalysis. Please be assured that the selection of these employees in no way reflects that NRC has cause to suspect use of illegal drugs in HQ or your Region. The process by which these employees were selected uses a computer program to select for testing, on a random basis, employees within HQ or your Region. The number of employees selected for drug testing in HQ or your Region is predetermined by percentage of the testing pool. Please read the information provided to familiarize yourself with the collection process. If you have previously experienced testing within your facility or area and are already familiar with the process, review the information so that you might provide advice to others who need assistance.

The Director, Division of Security, is the NRC Headquarters Assistant Drug Program Coordinator (HQ ADPC).

In a Region, the Director, Division of Resource Management and Administration, is the Regional Assistant Drug Program Coordinator (REG ADPC).

Individuals designated by NRC management will serve as Site Coordinators (SC) where necessary (e.g., Chattanooga and Walnut Creek Field Office).

- When random drug testing is scheduled to be conducted, the HQ ADPC will notify the REG ADPC/SC on the morning of testing.
- 2. The HQ ADPC will provide the official test list to the REG ADPC/SC. Under no circumstances will any employee not identified on the Regional list be tested. (NOTE: The test list contains the maximum number of employees who could be tested that day. Some employees will not be available for testing for legitimate reasons such as shift work, training, prior approved leave, etc., and alternates will have to be tested. Tests are scheduled over a period of time so that no more than two or three employees should be absent from the work site at any given time. If a situation should occur where work operations would be seriously affected, alert the HQ ADPC immediately.) For remote site testing, all resident personnel assigned to the selected sites and who have received a 30-day notice, whether or not they are identified on the test list, will be subject to testing. The REG ADPC will be asked to verify the accuracy of the remote site test list and annotate changes on the list.
- Checklists for Assistant Drug Program Coordinators/Site Coordinators, supervisors and for employees should be provided to the appropriate individuals.
- 4. All tests will be conducted under circumstances that assure the employee's privacy and dignity. Information relating to the test lists, e.g., names of employees or number of employees tested, must be kept confidential and not shared with anyone.

Immediately report any problems encountered during the collection process to the attention of the HQ ADPC. If you have any questions, call the HQ ADPC.

B. Random Drug Testing Checklist for REG ADPCs/SC

To ensure confidentiality of the random test list, the HQ ADPC on the actual date that random drug testing is scheduled to be conducted provides the testing list to the REG ADPCs/SC.

- 1. The official test list must be kept confidential. Under no circumstances will any employee not identified on the Regional list be tested. (NOTE: The test list contains the maximum number of employees who could be tested that day. Some employees will not be available for testing for legitimate reasons such as shift work, training, prior approved leave, etc. and alternates will have to be tested. Tests are scheduled over a period of time, so that no more than two or three employees should be absent from the work site at any given time. If a situation should occur where work operations would be seriously affected, alert the HQ ADPC immediately.) For remote site testing, all resident personnel assigned to the selected sites and who have received a 30-day notice, whether or not they are identified on the test list, will be subject to testing. The REG ADPC will be asked to verify the accuracy of the remote site test list and annotate changes on the list.
- The HQ ADPC will inform the collector of the appropriate contacts (e.g., REG ADPC/SC).
- 3. Contact employee's supervisor approximately one hour prior to the actual collection. Annotate test list to include: name of supervisor; reason for any legitimate deletions from the list (e.g., working different shift, travel, prior approved leave (note supervisory official who provided deletion information)), and collection date. Advise supervisor to notify employee. Supervisor must clearly inform employee of the exact time, where to report, and the need to take appropriate photo identification.
- Employees should normally be scheduled to report to the collection site at 15-minute intervals.
- 5. If an employee is unable to provide a sufficient quantity of urine, he/she will be given a reasonable period of time to provide a specimen. The employee will be requested to remain in the collection area for up to 1.5 hours and drink fluids.
- Upon notification from the collector, verify that every name on the list appeared for collection. Sign, date and immediately return the list to the HQ ADPC.
- 7. Keep all information relating to the test list (e.g., names of employees, number of employees tested) confidential and do not share with anyone. No test lists or other related information will be retained other than by the HQ ADPC.
- Immediately report any problems encountered during the collection process to the HQ ADPC. Any problem encountered during the employee notification process shall be recorded on the official test list.
- 9. Retain all completed "Notice To Appear for Random Drug Test" forms for 48 hours and discard in an appropriate manner for sensitive data.

C. Random Drug Testing Checklist for Supervisors

On the actual date that random drug testing is scheduled to be conducted, your ADPC/SC will notify you which of your employees have been selected for drug testing and the proposed schedule. This information is confidential. The following procedures should be followed in notifying employees of the collection process.

- 1. Approximately 1 hour prior to the actual collection, inform the employee verbally, and privately, that he/she has been identified through a random selection process for drug testing by urinalysis. Clearly inform the employee in writing by completing the "Notice To Appear for Random Drug Test" form as to the time and place to report for testing and instruct him/her to take appropriate photo identification, such as NRC photo badge or driver's license with photo. Be sure to include the specific address of the drug testing facility and any necessary directions on how to get there. Supervisors shall maintain a copy of the completed Notice until close of business the following workday.
- Employees normally will be scheduled to report to the collection site at 15 minute intervals. Coordinate any scheduling changes necessary to maintain work operations closely with the ADPC/SC. Do not make any unilateral changes.
- 3. In no instance will a Headquarters or Regional employee not identified on the official test list, maintained by the ADPC/SC during collection, be tested. (Names may be added to/deleted from an official remote site test list.)
- 4. The collection will be performed by professionally trained NRC or Government contractor personnel, who will ensure the process is properly administered. Advise employees to be prepared to provide a urine specimen at the scheduled collection time.
- Provide the "Random Drug Testing Checklist for Employees," which provides helpful information about the collection process, to scheduled employees.
- 6. When an employee selected for random testing is unavailable for legitimate reasons (e.g., working different shift, travel, prior approved leave, or employee is at work but an emergency condition exists), you must inform the ADPC/SC who will annotate the random test list by indicating the reason for any employee deletion from the list. Once a person has been notified of testing, only those verifiable leave requests for family or medical emergencies submitted by employees for the testing day should be considered.
- 7. Immediately report any problems encountered during employee notification to the ADPC/SC. Employees who fail to cooperate with the collection procedures will be subject to disciplinary actions consistent with NRC regulations. (You must obtain guidance from the labor relations staff in these instances.)
- 8. If an employee is unable to provide a sufficient volume of urine, he/she will be invited to get something to drink and to wait in the immediate area of the collection activity for up to 1.5 hours. If an employee wishes to return to his/her work area to drink fluids, you will be contacted by your ADPC/SC and informed that the employee must remain in the work area and drink fluids.
- 9. If you have any questions or concerns, you should share them with your ADPC/SC.

D. Random Drug Testing Checklist for Employees

You will be participating in NRC's Drug Free Federal Workplace Plan designed to support Executive Order 12564 for a drug free Federal workforce. You have been identified through a random selection process for drug testing by urinalysis. The five drugs or classes of drugs that your specimen will be tested for include: (1) marijuana metabolites, (2) cocaine metabolites, (3) opiate metabolites, (4) phencyclidine, and (5) amphetamines. Please be assured that your selection and the selection of other employees for such drug testing in no way reflects that NRC has any specific cause to suspect the use of illegal drugs. The process by which you have been selected uses a computer program to select, on a random basis, individuals to be tested. The number of individuals selected for drug testing is predetermined by percentage of the testing pool.

Refusal to submit to testing when notified or failure to cooperate with the collection procedures will be grounds for disciplinary action, including, in appropriate cases, removal from the Federal service.

The following checklist items have been developed to ensure that uniform and accurate collection procedures are followed with each individual participating in the program.

- Please arrive at the collection site on time. Collection personnel are required to contact an NRC representative for guidance if you do not appear at the assigned time.
- 2. Collection site personnel will ask you to verify your social security number and provide appropriate photo identification, such as an NRC photo badge or driver's license with photo. Again, collection personnel are required to contact an NRC representative for guidance if proper identification is not obtained. You will be asked to verify your social security number and provide your initials/signature at several stages throughout the collection process. These precautions are for your protection and will help ensure that all specimens are labeled correctly.
- Collection site procedures will be explained by a technician of the same gender as yourself. Personnel will also be available to answer any questions you might have or you will be referred to the appropriate NRC representative.
- 4. You will be asked to remove outer garments such as overcoats and suit jackets. You may not take a carrying bag into the collection room, but you may take your wallet with you.
- 5. Your technician will provide you with a sample collection container and instructions. (You may ask to select a sample collection container/kit from those available.)
- 6. You must wash and dry your hands before providing the sample.
- Unless otherwise directed by NRC, you will provide your sample within the privacy of the collection room or otherwise partitioned area such as a stall.
- Do not flush the toilet until you have handed the specimen to the collector.
- Under NRC's split sample collection procedures you will be asked to provide a sufficient volume of urine so that your specimen can be split into two portions.
- 10. You will give the collection container to the technician who will check the general appearance of the sample. The temperature must be taken within four minutes of

- collection and be in an acceptable range of 32-38°C/90-100°F. If the temperature is outside the acceptable range, the collector will offer to take an oral temperature.
- 11. The technician will transfer the specimen to two shipping bottles. The technician will tighten the bottle caps and place the security/bottle custody seals over the caps and down the sides of the bottles. You should have initialed and dated the seals confirming that it is your sample in the bottles and that the specimen identification number is correct. You must observe this process continuously.
- 12. The technician will allow you to list prescription medication on the back of your copy of the chain of custody form; and if you desire, on the copy of the chain of custody form going to the Medical Review Officer. The technician will not ask about listing such information; it will only be recorded if volunteered by you.
- 13. You will be asked to read and sign a statement on the chain of custody form certifying that the specimen came from your body.
- 14. If you provide less than 30 ml of urine, your specimen will be discarded after its temperature is taken and you will be invited to get something to drink and to wait in the immediate area of the collection activity for up to 1.5 hours. If sufficient volume of urine can be provided, e.g., 30 45 ml, its temperature will be taken and the sample will now be prepared for shipment in accordance with item 11. If you are unable to provide more than 30 ml of urine, your specimen will nevertheless be processed for testing.
- 15. If the collection technician has reason to believe that the urine specimen has been tampered, altered or substituted, he/she will notify the appropriate NRC representative. Should you tamper, adulterate or in any other manner attempt to alter the specimen, the technician will request authorization from the appropriate NRC representative to collect a second specimen of sufficient volume under direct observation by a same gender collection site individual. Both specimens will be sent to the laboratory for analysis.
- 16. You may wash your hands after providing your specimen.
- The collection technician may use the space provided on the first page of the chain of custody form for remarks concerning the collection (e.g., oral temperature had to be taken).
- 18. The technician will then give you your copy of the completed chain of custody form.
- 19. Both portions of your specimen will be sent to the same testing laboratory. If the test of the first portion of specimen is verified positive by the Medical Review Officer (MRO), be she will report the result to the NRC as a verified positive. You may request the MRO to test the second (split) portion of your specimen at either NRC's primary or secondary testing laboratory. You must make this request to the MRO within 72 hours of being told by the MRO that your test result is positive.
- 20. If you have any concerns or questions about the collection process, you should immediately bring them to the attention of your supervisor or the Headquarters or Regional Official monitoring the collection process.
- You will be notified in writing of your negative or positive test result as soon as it becomes available.

Thank you for your cooperation and participation in this important program.

E. Senior Resident Inspector's Role - Remote Site Random Drug Testing

On the actual date that random drug testing is scheduled to be conducted, your supervisor will notify you that the nuclear power plant/fuel cycle/uranium enrichment facility you are assigned to has been selected for random drug testing. You will be informed of the name(s) of the collection technician(s), their expected arrival time, and the time the first collection is scheduled to begin.

Because each facility operates differently, it is expected that the senior resident (or in his/her absence, one of the other resident personnel), will make whatever arrangements are necessary with the licensee or certificate holder to ensure the collection technician(s) has/have easy access onto the site and that any waiting time is minimized. This means that you should probably contact the licensee's or certificate holder's security department so that gate or plant security personnel are expecting the collection technician(s). Upon their arrival, you should either meet the collection technician(s) at the gate, leave word for the technician(s) to phone you, or arrange for security personnel to direct them to the collection facility. If possible, arrange for the use of the licensee's or certificate holder's medical facility for use during the actual collections. If this is not possible, arrange for the use of another restroom. Collection technician(s) should be prepared to wait for a brief period if the facility is in use at the time collections are scheduled, since collection technician(s) are instructed to wait up to 1.5 hours after the last scheduled appointment in case an employee must drink fluids to provide sufficient volume of specimen.

Make whatever arrangements are necessary with the other resident personnel so that all resident employees on site are available at the collection facility at the scheduled time. Your Regional Assistant Drug Program Coordinator (REG ADPC) will have transmitted to you by facsimile a copy of the official random test list, identifying those employees assigned to your site. Bring this test list with you to the collection facility for the collection technician(s) to use during collections. After collections are completed, retrieve the test list from the collection technician(s) and transmit it by facsimile to your REG ADPC prior to mailing.

If any problems are encountered, immediately contact your REG ADPC. If he/she is unavailable, you may contact either Christine Secor, the Agency's Drug Program Manager, or Susan Marshall, Drug Program Specialist.

If you have any questions or concerns about the random drug testing process or your particular role on testing day, you should share them with your REG ADPC.

F. Notice To Appear for Random Drug Test

You are hereby notified that you have been selected for random drug testing and your random urine specimen collection appointment is scheduled today at _____ a.m./p.m. You will be in an official duty status for this activity including travel to and return from the collection site, and no personal leave need be taken. Report to _(location to be specified)

Be sure you have a random drug testing program checklist and that you take appropriate photo identification such as NRC photo badge or driver's license with photo. If you have any questions, check with your supervisor or call your HQ Assistant Drug Program Coordinator.

I received an original copy of these directions from

(Printed Name of Supervisor)	on _	(Date)	at (Time)	a.m./p.m.
		(Printed	Name of Employee)	
(Supervisor's Signature)	-	(Employ	ee's Signature)	

Please return this document to your collection technician or designated SEC representative upon arrival at the collection site.

FEDERAL DRUG TESTING CUSTODY AND CONTROL FORM



5058949

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CHAPTER III. REASONABLE SUSPICION TESTING

I. Procedures Prior to Actual Collection

A. Management Determination of Reasonable Suspicion

Reasonable suspicion testing may be required of any employee in a position that is designated for random testing or meets the criteria for such designation when there is a reasonable suspicion that the employee uses illegal drugs whether on or off duty. Reasonable suspicion testing may also be required of any employee in any position when there is reasonable suspicion of on-duty drug use or on-duty drug impairment.

- Reasonable suspicion must be based on specific objective facts and reasonable
 inferences drawn from these facts in the light of experience. Reasonable suspicion does
 not require certainty; however, mere "hunches" are not sufficient to meet this standard.
 Reasonable suspicion testing will be ordered only by an Office Director/Regional
 Administrator or above after concurrence by legal counsel.
- For purposes of this type of testing, reasonable suspicion may be based on, among other things:
 - Observable phenomena, such as direct observation of drug use and/or the physical symptoms of being under the influence of a drug;
 - b. A pattern of abnormal conduct or erratic behavior;
 - Arrest or conviction for a drug-related offense; or the identification of an employee as the focus of a criminal investigation into illegal drug possession, use, or trafficking;
 - d. Information provided either by reliable and credible sources or information gained, for example, by anonymous tips that are independently corroborated;
 - e. Reliable evidence that the employee has tampered with a previous drug test; or
 - Has just given a specimen, and the temperature measurement indicates possible tampering/adulteration/substitution.
- 3. Each incidence of reasonable suspicion testing must be concurred with by appropriate legal counsel prior to testing.

B. Documentation

Documentation developed describing the circumstances that formed the basis for conducting reasonable suspicion testing shall be retained in files maintained by the HQ ADPC or other systems of records, as appropriate.

C. Contractor Notification

 The HQ ADPC shall notify the contractor immediately when a determination is made by management to conduct reasonable suspicion testing. The notification shall include the following data:

- Name of employee
- Title
- Social security number
- Gender
- Duty location/facility address
- 2. The contractor shall respond as expeditiously as possible after notification by the HQ ADPC and in accordance with contractual agreements. Requests for reasonable suspicion testing may occur at any time or day of the week and at any location. An approximate time of arrival at the agreed upon collection site shall be given to the HQ ADPC.
- 3. The contractor shall contact the ADPC/SC or appropriate management official immediately upon arrival to confirm the place and time of collection.

D. NRC Drug Program Coordinator Notification

Concurrent with contractor notification, the HQ ADPC shall verbally notify the DPC
that reasonable suspicion testing procedures have been implemented. If such procedures
are implemented outside of the NRC's normal business hours, this notification shall be
made to the DPC within four hours of the first normal NRC workday.

E. Supervisor Notification

- The HQ ADPC shall notify by telephone the employee's immediate supervisor or, in his/her absence, the acting supervisor or the next higher management official that reasonable suspicion collection procedures have been initiated.
- The HQ ADPC shall provide the supervisor with the estimated time and location of collection and any necessary information to be conveyed to the employee.

F. Employee Notification

- The supervisor or management official shall provide the employee with specific written
 notice that he/she is being tested for reasonable suspicion and instruct the employee to
 take appropriate photo identification, such as an NRC photo badge or driver's license
 with photo. A sample memorandum and notice is provided at the end of this chapter.
 The following information shall be included in the memorandum or notice:
 - The reasons for the urinalysis test, whether the specimen is to be collected under direct observation and that the test is consistent with NRC policy;
 - Assurance that the quality of testing procedures is tightly controlled, that the test
 used to confirm use of illegal drugs is highly reliable, and that test results will be
 handled with maximum respect for individual confidentiality, consistent with safety
 and security;
 - The class of drugs tested for;
 - Notice of the opportunity and procedures for submitting supplemental medical documentation that may support a legitimate use for a specific drug;

- e. The consequences of a confirmed positive test result or refusal to be tested, including disciplinary action;
- f. The availability of professional drug abuse counseling by certified addiction counselors and referral services, including the name and telephone number of the local Employee Assistance Program (EAP) coordinator;
- g. That the individual, if a member of the bargaining unit, consistent with the Collective Bargaining Unit Agreement and Drug Testing Plan Addendum, may consult with the Union before the test is administered;
- h. The date, time, and location for the test;
- i. That the individual is on duty status during the collection process including travel to and return from the collection site; and
- j. That the individual is directed to bring the employee's collection checklist and appropriate photo identification, such as NRC photo badge or driver's license with photo, to the collection site.
- The supervisor shall be knowledgeable about the drug testing program and able to refer employees with questions to the proper NRC drug testing officials (e.g., ADPC).
- 3. The supervisor shall immediately report to the HQ ADPC, by telephone, any problem encountered during employee notification that would preclude testing. The HQ ADPC shall assume the employee has received proper written notification in the absence of any such call from the supervisor.

II. Procedures During Collection

A. Direct Observation Collection Procedures

To ensure the chain of custody and specimen control are maintained, the collection contractor shall follow "Direct Observation Collection Procedures" as follows when directed by the HQ ADPC.

- 1. Upon employee's arrival at the collection site, the collector shall request the individual to present appropriate photo identification, such as an NRC photo badge or driver's license with photo. If the individual does not have proper identification, this shall be noted on the chain of custody form. The collector shall notify the HQ ADPC immediately to obtain guidance on action to be taken. The HQ ADPC shall then contact the employee's immediate supervisor to confirm identification of the individual.
- 2. The collector shall complete the chain of custody form, which serves as an identification document for the urine sample collected.
- The collector shall inform the employee that collection will be done under direct observation.
- 4. Only the employee and collector shall be in the toilet area when the collection is made.
- 5 The collector, who shall be of the same gender as the employee, will serve as the observer.

- 6. The collector shall require the individual to remove any unnecessary outer garments (e.g., coat, jacket) that might conceal items or substances that could be used to tamper with or adulterate his/her urine specimen. Also, all personal belongings (e.g., purse, briefcase) must remain with outer garments, the individual may, however, retain his/her wallet. The collector shall note any unusual behavior or appearance on the chain of custody form.
- 7. The individual shall be instructed to wash and dry his/her hands prior to urination. After washing hands, the donor shall remain in the presence of the collector and not have access to water fountains, faucets, soap dispensers, cleaning agents, or any other materials that could be used to adulterate the specimen.
- 8. To deter the dilution of specimens at the collection site, toilet bluing agents shall be placed in the toilet bowl. There should not be any other source of water (e.g., shower, sink, etc.) in the enclosure where urination occurs.
- The collector shall position himself/herself in such a manner during collection so that he/she can be certain that the specimen passed directly from the employee's body into the specimen container.
- 10. The individual shall be asked to urinate into a disposable specimen container and not flush the toilet until the specimen has been handed over to the collector. The individual may then flush the toilet and observe the collector complete the processing procedure. A disposable collection container with a wider mouth may be used to collect the specimen. The specimen is then transferred by the collector to the specimen bottles. Any transfer of urine from the collection container to the specimen bottles will be observed by the donor.
- The direct observation of the collection of a urine specimen is highly confidential, and no information shall be released concerning the observation other than the fact that it was performed.
- 12. Upon receiving the specimen from the individual, the collector shall determine that it contains a sufficient quantity of urine. If there is not sufficient urine in the container, the specimen shall be discarded after its temperature is taken and another sample should be collected. The individual shall be asked to remain in the immediate area of the collection activity and to drink fluids to facilitate urination. (Chapter II, Section II.E., "Failure of Employee to Provide Specimen.")
- 13. After the specimen has been submitted to the collector, the individual should be allowed to wash his/her hands.
- 14. Immediately after collection, the collector shall measure the temperature of the specimen and conduct an inspection to determine the color and signs of contaminants. Any unusual findings resulting from the inspection shall be noted on the chain of custody form. The time from urination to delivery of the sample for temperature measurement is critical and in no case shall exceed four minutes. The individual giving the specimen will be asked to observe the reading of the temperature and will then be asked to initial in the proper block on the form. If the temperature of the specimen is outside the range of 32-38°C/90-100°F, the collector will offer to take an oral temperature. If the temperature of the specimen is inconsistent with the oral temperature, this gives reason to believe the specimen has been tampered with. Another specimen shall be collected, again under direct observation, and both specimens forwarded to the laboratory. Any specimen suspected to be adulterated shall always be forwarded for testing.

- 15. Both the individual being tested and the collector should keep the specimen in view at all times. The collector shall request the individual to observe the transfer of the specimen and the placement of the tamperproof seals over the bottle caps and down the sides of the bottles.
- 16. The individual shall date and initial the seals on the specimen bottles, using initials corresponding with the name on the chain of custody form.
- 17. The individual shall be asked to read and sign a certification statement on the chain of custody form certifying that the urine in the bottles came from his/her body at the time of collection. Refusal to sign this statement shall be noted on the form by the collector.
- 18. The collector shall complete the chain of custody form for the collection process, taking care to ensure the form is annotated to indicate reasonable suspicion testing conducted under direct observation.
- 19. All procedures shall be conducted in a professional, detached, and objective manner.
- 20. The specimen and chain of custody forms are now ready for shipment to the NRC contractor laboratories. A copy of the chain of custody form shall be forwarded to the HQ ADPC. Reasonable suspicion specimens shall be shipped, in all cases, to the testing laboratory the same day of collection.

B. Failure of Employee To Report to Collection Site

- If the employee fails to appear for a scheduled collection, the collector shall immediately notify the HQ ADPC by telephone who in turn shall immediately contact the employee's supervisor.
- The supervisor shall initiate appropriate disciplinary action in accordance with advice and assistance from the labor relations staff.

C. Employee Refusal To Provide Specimen at the Collection Site

In the event an employee refuses to provide a specimen, the following procedures shall apply.

- 1. The employee shall be informed by the collector that:
 - a. The ADPC/SC and HQ ADPC will be contacted; and
 - b. He/she is to report back to the work site supervisor and await further instructions.
- The collector shall immediately notify the HQ ADPC.
- The HQ ADPC shall contact the employee's supervisor. The supervisor shall initiate
 appropriate disciplinary action in accordance with advice and assistance from the labor
 relations staff.

D. Failure of Employee To Provide Specimen

If the employee fails to provide a sufficient quantity of urine, procedures will be followed in accordance with Random Testing, Chapter II, Section II.E.

E. Tampering/Adulteration/Substitution of Urine Samples

- Should the collector, in his/her professional judgment, believe the employee has tampered/ adulterated/substituted his/her sample, the collector shall:
 - a. Continue with the collection; and
 - b. Contact the HQ ADPC to explain the details concerning the incident.
- 2. The HQ ADPC shall take the following action.
 - a. Authorize a second collection, under direct observation if the circumstances clearly warrant; and instruct the collector to forward both samples to the testing laboratory. In questionable cases, the HQ ADPC shall consult the DPC and/or OGC.
 - b. If the employee has been released, contact the employee's supervisor and request that the employee be instructed to return to the collection site.
 - Document the collector's phone call, reasons for requesting the direct observation, and final decision, including rationale for this decision.
 - d. When appropriate, the HQ ADPC shall contact the employee's supervisor. The supervisor shall initiate disciplinary action in accordance with advice and assistance from the labor relations staff.

III. Reasonable Suspicion Memorandum and Notice

A. Sample Memorandum: Reasonable Suspicion Testing

(Date)

MEMORANDUM TO:

(Employee)

FROM:

(Supervisor or Management Official)

SUBJECT

NOTICE OF REASONABLE SUSPICION TESTING

FOR USE OF ILLEGAL DRUGS

Pursuant to Executive Order 12564, "Drug-Free Federal Workplace," the Nuclear Regulatory Commission (NRC) has initiated a comprehensive program to achieve the goal of a drug-free workplace in NRC.

It has been determined by agency officials that sufficient grounds exist to authorize collection of a urine specimen from you on the basis of reasonable suspicion. This drug test is sought to be performed since management has formed a reasonable belief that you are using illegal drugs. This reasonable belief is based upon _______. [To the extent possible, the agency will inform the employee of the basis for the reasonable suspicion.]

Drug testing for the NRC is performed through urinalysis by independent contract laboratories certified by the Department of Health and Human Services (HHS). These laboratories meet the requirements of HHS Mandatory Guidelines for Federal drug testing programs. The testing methodology reflects the scientific and technical procedures necessary to assure the results are highly reliable and accurate. The laboratories, in accordance with HHS Guidelines, provide for strict quality control procedures. These procedures will include an initial screen of the urine sample you provide for drugs and confirmation by gas chromatography/mass spectrometry. The five drugs or classes of drugs that your sample will normally be tested for include: (1) marijuana metabolites, (2) cocaine metabolites, (3) opiate metabolites, (4) phencyclidine, and (5) amphetamines. Your sample may also be tested for other drugs on schedules I or II of the Controlled Substances Act.

To assure that the sample collected from you is not accidentally confused with any other sample, strict procedures will be used when collecting and transferring the specimen. The totality of these procedures is known as the chain of custody. The test results from your sample will be handled with maximum respect for individual confidentiality consistent with safety and security. A confirmed positive test result reported by the primary laboratory will be reviewed by an NRC Medical Review Officer (MRO) before a determination is made that an employee has used illegal drugs. At the time of testing you may ask the collection technician for the opportunity to list all prescription and over-the-counter drugs that could affect the outcome of the drug test and that may be identified through the confirmation procedure. These may later be reviewed with you by the MRO.

If a determination is made that you are using illegal drugs off duty, you may be removed or suspended without pay, depending on the circumstances. You will be provided the opportunity to use the services of the NRC's Employee Assistance Program (EAP). Through this program, you will receive counseling and learn about the availability of rehabilitation. Information concerning the EAP may be obtained from your immediate supervisor or by contacting Ms. Pat Kaplan, NRC's EAP Manager. Refusal to enter or successfully complete a rehabilitation/counseling

Chapter III

Reasonable Suspicion Testing

program will be grounds for removal from the Federal service. If you test positive a second time as a result of any subsequent drug test or a second determination of illegal drug use by you is made, you will be removed from the Federal service.

If you are an employee in a testing designated position and it is determined that you are using illegal drugs off duty, you will be relieved from performing sensitive duties. You may be returned to your testing designated position when a determination is made that such action would not pose a danger to public health or safety or the national security.

Refusal to submit to testing when notified or failure to cooperate with the collection procedures will be grounds for disciplinary action, including, in appropriate cases, removal from the Federal service.

If you are a bargaining unit employee, you may consult with the Union before the collection is performed. However, this consultation shall not unduly delay the test.

If you have other questions after providing a urine specimen, please contact your operating personnel office or Assistant Drug Program Coordinator.

Attachment: As stated

(Supervisor's Signature)

Please return the original or a copy of this document to HQ ADPC in an "Addressee Only" envelope.

(Employee's Signature)

CHAPTER IV. APPLICANT TESTING

I. Individuals Subject to Applicant Testing

A. Coverage

All applicants for testing designated positions (TDPs) will be tested prior to permanent assignment to the position or employment with NRC. The term applicant in this chapter includes any NRC employee tentatively selected for a testing designated position and who has not, immediately prior to the selection, been subject to random testing. (Note: Details are not considered applicants as the term is used in this Chapter.)

II. Procedures Prior to Actual Collection

A. Assistant Drug Program Coordinator (ADPC) Notification

The operating personnel office shall notify the ADPC by telephone and then in writing as soon as possible when it has been determined that an applicant is to be scheduled for drug testing.

This notification to the ADPC shall include the following information:

- Name of applicant
- · Occupational series and title applied for
- Social security number
- Internal or external applicant
- Gender
- Hiring office
- Available dates for testing
- Home and work telephone numbers
- Name of Personnel Representative and telephone extension

B. Contractor Notification

The ADPC shall notify the contractor of the applicant's name, social security number, gender, home/work telephone number(s), and availability for testing. The ADPC will then provide the appropriate information concerning the scheduled appointment to the operating personnel office so they may inform the applicant.

C. Test Scheduling and Applicant Notification

- The operating personnel office shall provide to the applicant the name of the local contractor point of contact, the proper phone number, address, date, and time for completing the test.
- The applicant will then report to the contractor for the test. If the applicant is more than twenty minutes late for the test, follow-up by the contractor will be initiated as indicated below.

III. Procedures During Collection

A. Standard Collection Procedures (Unobserved)

Standard Collection Procedures (Unobserved) will be followed for standard (unobserved) collection in accordance with Random Testing, Chapter II, Section II.A. Procedures for applicants will be the same as for NRC employees except that opposite gender collection technicians may be utilized for external NRC applicants under appropriate conditions approved by the HQ ADPC.

B. Direct Observation Collection Procedures

Direct Observation Collection Procedures will be followed for direct observation collection in accordance with Random Testing, Chapter II, Section II.B. Procedures for applicants will be the same as for NRC employees.

C. Failure of Applicant To Report to Collection Site

- If the applicant fails to appear for a scheduled collection, the collector shall immediately notify the ADPC by telephone, who in turn shall immediately contact the operating personnel office.
- 2. The operating personnel office will contact the applicant to determine the reason for the failure to report to the collection site. If appropriate, testing can then be rescheduled. No final offer of employment to an external NRC applicant shall be made until a verified negative test result has been received. No final offer of a new position shall be made to an existing NRC employee who has applied for a TDP position until a verified negative test result has also been received.

D. Applicant Refusal To Provide Specimen at the Collection Site

In the event an applicant refuses to provide a specimen, the following procedures shall apply.

- 1. The applicant shall be informed by the collector that the HQ ADPC will be contacted.
- The collector shall immediately notify the HQ ADPC, who will inform the operating personnel office.
- No final offer of employment to an external NRC applicant will be made until a verified negative test result has been received. No final offer of a new position shall be made to an existing NRC employee who has applied for a TDP position until a verified negative test result has been received.

External applicants who refuse to be tested shall be refused employment. NRC
employees who apply for a TDP position and refuse to be tested shall be refused the
offer of a new TDP position.

E. Failure of Applicant To Provide Specimen

If the applicant is unable to provide a sufficient quantity of urine, the following procedures shall apply.

- 1. Applicants will be given a reasonable period of time to provide a specimen. The applicant will be requested to remain in the collection area for up to 1.5 hours.
- 2. Applicants shall be asked to drink fluids to facilitate urination.
- 3. If the applicant fails to provide a sufficient quantity of urine after being given a reasonable time to provide a specimen and allowed to drink fluids, this inability shall be recorded on the chain of custody form. The HQ ADPC shall be notified and a determination shall be made if there is sufficient quantity of urine available for testing.
- 4. The MRO, upon receipt of any information regarding an inability to provide a urine specimen shall contact the applicant for any medical justification that may exist to explain why the applicant failed to provide a specimen. If the MRO believes the applicant's justification is medically acceptable, no further action shall be taken against the applicant. If the MRO believes there is no medical basis for the failure to provide a specimen, he/she shall notify the HQ ADPC.
- 5. The HQ ADPC shall contact the HQs operating personnel office/REG ADPC and inform them of this medically unjustified failure to provide a specimen. No final offer of employment to an external applicant will be made until a verified negative test result has been received. No final offer of a new position shall be made to an existing NRC employee who has applied for a TDP position until a verified negative test result has been received.

F. Tampering/Adulteration/Substitution of Urine Samples

- 1. Should the collector, in his/her professional judgment, believe the applicant has tampered, adulterated, and/or substituted his/her sample, the collector shall:
 - a. Request the applicant to remain at the collection site, preferably in the presence of a second collector; and
 - b. Call the ADPC to detail the reasons for this belief.
- 2. The ADPC shall take the following action.
 - a. Contact the HQ ADPC who shall, after consultation with the DPC and OGC, authorize the collection of a second specimen under direct observation if the circumstances clearly warrant.
 - b. Document the collector's phone call, reasons for requesting observation, and final decision, including rationale for this decision.
 - c. When appropriate for internal applicants, the ADPC shall contact the NRC employee's supervisor. The supervisor shall initiate disciplinary action in accordance with advice and assistance from the labor relations staff.

IV. Applicant Testing Checklist and Notice

A. Applicant Drug Testing Program Checklist

You will be participating in NRC's Drug Free Federal Workplace Plan designed to support Executive Order 12564 for a drug free Federal workforce. As an applicant for an NRC testing designated position (TDP), you have been scheduled for drug testing by urinalysis prior to selection and/or employment. The five drugs or classes of drugs that your specimen will be tested for include: (1) marijuana metabolites, (2) cocaine metabolites, (3) opiate metabolites, (4) phencyclidine, and (5) amphetamines. Please be assured that your identification for such drug testing in no way reflects that NRC has any specific cause to suspect the use of illegal drugs. Drug testing is required for all individuals tentatively selected for a TDP, except internal applicants, who immediately prior to selection, have been subject to random testing. External applicants who refuse to be tested shall be refused employment. NRC employees (internal applicants) who apply for a TDP and refuse to be tested shall be refused the offer of a new TDP.

The following checklist items have been developed to ensure that uniform and accurate collection procedures are followed with each individual participating in the program.

- Please arrive at the collection site on time. Collection personnel are required to contact an NRC representative for guidance if you do not appear at the assigned time.
- 2. Collection site personnel will ask you to verify your social security number and provide appropriate photo identification, such as an NRC photo badge or driver's license with photo. Again, collection personnel are required to contact an NRC representative for guidance if proper identification is not obtained. You will be asked to verify your social security number and provide your initials/signature at several stages throughout the collection process. These precautions are for your protection and will help ensure that all specimens are labeled correctly.
- Collection site procedures will be explained by a technician usually of the same gender as yourself. Personnel will also be available to answer any questions you might have or you will be referred to the appropriate NRC representative.
- You will be asked to remove outer garments such as overcoats and suit jackets. You may
 not take a carrying bag into the collection room, but you may take your wallet with you.
- Your technician will provide you with a sample collection container and instructions. (You may ask to select a sample collection container/kit from those available.)
- 6. You must wash and dry your hands before providing the sample.
- Unless otherwise directed by NRC, you will provide your sample within the privacy of the collection room or otherwise partitioned area such as a stall.
- 8. Do not flush the toilet until you have handed the specimen to the collector.
- Under NRC's split sample collection procedures you will be asked to provide a sufficient volume of urine so that your specimen can be split into two portions.
- 10. You will give the collection container to the technician who will check the general appearance of the sample. The temperature must be taken within four minutes of

- collection and be in an acceptable range of 32-38°C/90-100°F. If the temperature is outside the acceptable range, the collector will offer to take an oral temperature.
- 11. The technician will transfer the specimen to two shipping bottles. The technician will tighten the bottle caps and place the security/bottle custody seals over the caps and down the sides of the bottles. You should have initialed and dated the seals confirming that it is your sample in the bottles and that the specimen identification number is correct. You must observe this process continuously.
- 12. The technician will allow you to list prescription medication on the back of your copy of the chain of custody form; and if you desire, on the copy of the chain of custody form going to the Medical Review Officer. The technician will not ask about listing such information; it will only be recorded if volunteered by you.
- 13. You will be asked to read and sign a statement on the chain of custody form certifying that the specimen came from your body.
- 14. If you provide less than 30 ml of urine, your specimen will be discarded after its temperature is taken and you will be invited to get something to drink and to wait in the immediate area of the collection activity for up to 1.5 hours. If sufficient volume of urine can be provided, e.g., 30 45 ml, its temperature will be taken and the sample will now be prepared for shipment in accordance with item 11. If you are unable to provide more than 30 ml of urine, your specimen will nevertheless be processed for testing.
- 15. If the collection technician has reason to believe that the urine specimen has been tampered, altered or substituted, he/she will notify the appropriate NRC representative. Should you tamper, adulterate or in any other manner attempt to alter the specimen, the technician will request authorization from the appropriate NRC representative to collect a second specimen of sufficient volume under direct observation by a same gender collection site individual. Both specimens will be sent to the laboratory for analysis.
- 16. You may wash your hands after providing your specimen.
- 17. The collection technician may use the space provided on the first page of the chain of custody form for remarks concerning the collection (e.g., oral temperature had to be taken).
- 18. The technician will then give you your copy of the completed chain of custody form.
- 19. Both portions of your specimen will be sent to the same testing laboratory. If the test of the first portion of specimen is verified positive by the Medical Review Officer (MRO), he/she will report the result to the NRC as a verified positive. You may request the MRO to test the second (split) portion of your specimen at NRC's primary or secondary testing laboratory. You must make this request to the MRO within 72 hours of being told by the MRO that your test result is positive.
- 20. If you have any concerns or questions about the collection process, you should immediately bring them to the attention of your NRC Personnel contact or collection technician who will refer you to the appropriate NRC representative.
- 21. You will be notified of your negative or positive test result as soon as possible.

Thank you for your cooperation and participation in this important program.

B. Notice To Appear for Applicar	nt Drug Test		
You are hereby notified that as an ap	plicant to an harine specimen ollection site is an NRC emplo	collection appointment is for slocated at <u>(location to be s</u>	pecified) duty status for
Be sure you have an applicant drug to identification such as a driver's licens any questions, check with your NRC directions from	se with photo of	or other photo identification b	adge. If you have
(Printed Name of NRC Person	nnel Contact)		
on	at		a.m./p.m
(Date)		(Time)	
(Printed Name of Applica	nnt)		
(NRC Personnel Contact)		(Applicant's Signature)	

Please return the original or a copy of this document to your NRC Personnel contact.

CHAPTER V. POST-ACCIDENT DRUG TESTING

I. Post-Accident Testing (General)

A. Covered Events

Testing for the presence of drugs may be conducted following an accident or other occurrence that meets either of the following criteria:

- 1. The accident results in a death or personal injury requiring immediate hospitalization;
- The accident results in damage to government or private property estimated to be in excess of \$10,000.

B. Event Determination

- The appropriate Office Director or Regional Administrator will determine as
 expeditiously as possible when an accident or other occurrence qualifies as one of the
 above-listed events. It shall be the responsibility of the Office Director or Regional
 Administrator to examine all the available facts as necessary to make this determination.
- Following each covered event, the Office Director or Regional Administrator shall take
 all practical steps to assure that all employees whose work performance may have been a
 contributing factor to the event provide urine samples for testing. The scheduling of tests
 must be coordinated with the HQ ADPC.
- 3. The Office Director or Regional Administrator may exclude an employee from testing only when it can be conclusively determined, in the course of the review noted above, that the employee's work performance at or about the time of the event could not have been a contributing factor in the event. Any such exclusion must be based on very specific and objective information. Where there is any uncertainty, testing shall be conducted. The process of determination must be completed, the proper notification given the employee, and procedures for scheduling collection begun within eight hours of the receipt of notice by the Office Director or Regional Administrator of the covered event.

II. Post-Accident Notification Procedures

A. Contractor Notification

- After informing the DPC of the action being taken, the HQ ADPC shall notify the contractor immediately when a determination is made by management to conduct post accident testing. The notification shall include the following data, when possible:
 - Name of employee
 - Title
 - Social security number
 - Gender
 - Duty location/facility address

- 2. The contractor shall respond as expeditiously as possible after notification by the HQ ADPC and in accordance with contractual agreements. Requests for post-accident testing may occur at any time or day of the week and at any location. An approximate time of arrival at the agreed upon collection site shall be given to the HQ ADPC.
- The contractor shall contact the HQ ADPC upon arrival to confirm the time and site of collection.

B. Drug Program Coordinator Notification

Concurrent with contractor notification, the HQ ADPC shall verbally notify the DPC that post-accident procedures have been initiated. If such procedures are implemented outside of NRC's normal business hours, this notification shall be made to the DPC within four hours of NRC's first normal workday.

C. Supervisor Notification

- The HQ ADPC shall notify by telephone the employee's immediate supervisor or, in his/her absence, the next higher management official that emergency collection procedures have been initiated.
- The HQ ADPC shall provide the supervisor or management official who requested the drug test with the estimated time and location of collection and any other information needed to be conveyed to the employee.

D. Documentation

Documentation shall be developed describing the circumstances that formed the basis for conducting post-accident testing. This documentation shall be retained in files maintained by the NQ ADPC or other system of records, as appropriate.

E. Employee Notification

- The supervisor or management official who requested the drug test shall provide the employee with specific written notice that he/she is being tested because management cannot conclusively determine that the employee's work performance at or about the time of the event could not have been a contributing factor in the event. The supervisor or management official will further instruct the employee to take appropriate photo identification when called for testing, such as an NRC photo badge or driver's license with photo. A sample notice memorandum is provided at the end of the chapter. The following information shall be included in the memorandum or notice:
 - a. The reasons for the urinalysis test and that it is consistent with NRC policy;
 - Assurance that the quality of testing procedures is tightly controlled, that the tests
 used to confirm use of illegal drugs are highly reliable, and that test results will be
 handled with maximum respect for individual confidentiality, consistent with safety
 and security;
 - Notice of the opportunity and procedures for submitting supplemental medical documentation that may support a legitimate use for a specific drug;
 - The consequences of a confirmed positive test result or refusal to be tested, including disciplinary action;

- e. The class of drugs tested for:
- f. The availability of professional drug abuse counseling by certified addiction counselors and referral services, including the name and telephone number of the local EAP counselor;
- g. The date, time, and location for the test;
- h. That the individual, if a member of the bargaining unit, may consult with the Union before the test is administered:
- That the individual is directed to bring the employee's collection checklist and appropriate photo identification, such as NRC photo badge or driver's license with photo, to the collection site; and
- That the individual is in a duty status during the collection process including travel to and from the collection site.
- The supervisor shall be knowledgeable about the drug testing program and should be able to refer employees with questions to the proper NRC drug testing officials (e.g., ADPC).
- The supervisor shall immediately report to the HQ ADPC by telephone any problem encountered during employee notification that would prevent testing. The HQ ADPC shall assume the employee has received proper notification in the absence of any such call from the supervisor.

III. Procedures During Collection

Procedures will be followed for standard (unobserved) collection in accordance with Random Testing, Chapter II, Section II. If sufficient justification for testing exists under the category of Reasonable Suspicion, Chapter III, the procedures in that chapter should be followed, i.e., direct observation. The chain of custody form shall be annotated in the proper block as to the type of test.

IV. Post-Accident Testing Memorandum and Notice

A. Sample Memorandum: Post-Accident Drug Testing

[Date]

MEMORANDUM TO: (Employee)

FROM: (Supervisor or Management Official)

SUBJECT: NOTICE OF POST-ACCIDENT TESTING FOR ILLEGAL USE OF DRUGS

Pursuant to Executive Order 12564, "Drug-Free Federal Workplace," the Nuclear Regulatory Commission (NRC) has initiated a comprehensive program to achieve the goal of a drug-free workplace in NRC.

It has been determined by agency management that sufficient grounds exist to authorize collection of a urine specimen from you on the basis of an accident, injury, or other occurrence since management cannot conclusively determine that your performance at or about the time of the event could not have been a contributing factor in the event.

Drug testing for the NRC is performed through urinalysis by independent contract laboratories certified by the Department of Health and Human Services (HHS). These laboratories meet the requirements of HHS Mandatory Guidelines for Federal drug testing programs. The testing methodology reflects the scientific and technical procedures necessary to assure the results are highly reliable and accurate. The laboratories, in accordance with HHS Guidelines, provide for strict quality control procedures. These procedures will include an initial screen of the urine sample you provide for drugs and confirmation by gas chromatography/mass spectrometry. The five drugs or classes of drugs that your sample will normally be tested for include: (1) marijuana metabolites, (2) cocaine metabolites, (3) opiate metabolites, (4) phencyclidine, and (5) amphetamines. Your sample may also be tested for other drugs on schedules I or II of the Controlled Substances Act.

To assure that the sample collected from you is not accidentally confused with any other sample, strict procedures will be used when collecting and transferring the specimen. The totality of these procedures is known as the chain of custody. The test results from your sample will be handled with maximum respect for individual confidentiality consistent with safety and security. A confirmed positive test result reported by the primary laboratory will be sent to the NRC Medical Review Officer for review before a determination is made that an employee has used illegal drugs. You will be given an opportunity to list all prescription and over-the-counter drugs that could affect the outcome of the drug test and that may be identified through the confirmation procedure.

If it has been determined that you are using illegal drugs off duty by means of this drug test or any other means, you may be removed or suspended without pay, depending on the circumstances. You will be provided the opportunity to use the services of the NRC's Employee Assistance Program (EAP). Through this program, you will receive counseling and learn about the availability of rehabilitation. Information concerning the EAP may be obtained from your

Chapter V

immediate supervisor or by contacting Ms. Pat Kaplan, NRC's EAP Manager. Refusal to enter or successfully complete a rehabilitation/counseling program will be grounds for removal from the Federal service. If you test positive a second time as a result of any subsequent drug test or a second determination of illegal drug use by you is made, you will be removed from the Federal service.

If you are an employee in a testing designated position and it is determined that you are using illegal drugs off duty, you will be relieved from performing sensitive duties. You may be returned to your testing designated position when a determination is made that such action would not pose a danger to public health or safety or the national security.

Refusal to submit to testing when notified or failure to cooperate with the collection procedures will be grounds for disciplinary action, including, in appropriate cases, removal from the Federal service.

If you are a bargaining unit employee, you may consult with the Union before the collection is performed. However, this consultation shall not unduly delay this test.

If you have other questions after providing a urine specimen, please contact your operating personnel office or Assistant Drug Program Coordinator.

B. Notice To Appear for Post-Accident Drug Test

You are hereby notified that you are scheduled for post accident drug testing on ______(date) at a.m./p.m. The specimen collection site is located at ______(location to be specified) ______ Directions are attached. You will be in an official duty status for this activity including travel to and from the collection site, and no personal leave need be taken.

Be sure you have a drug testing program checklist and that you take appropriate photo identification, such as an NRC photo badge or driver's license with photo. If you have any questions, check with your Supervisor or call your HQs Assistant Drug Program Coordinator.

I received an original copy of these directions from

	on	at	a.m./p.m.
(Printed Name of Supervisor)	(D	Date) (Time)	
	(Printed Name of Employee)		
(Supervisor's Signature)	(Employee's S	Signature)	

Please return the original or a copy of this document to HQ ADPC in an "Addressee Only" envelope.

CHAPTER VI. VOLUNTARY TESTING

I. Procedures Prior to Actual Collection

A. Employee's Request for Testing

- Any NRC employee, regardless of position, may volunteer for drug testing by submitting a request in writing to his/her immediate supervisor. The request shall include the following data:
 - Name of employee
 - Title
 - Social security number
 - Gender
 - Duty location/facility address
- 2. All volunteer requests will be limited to joining the random testing pool.
- The supervisor shall forward requests to the HQ ADPC and the appropriate Personnel Representative.
- 4. The appropriate Personnel representative will ensure that the volunteer is coded properly in NRC's Automated Personnel System maintained by the Office of Personnel and thereby will be included in the random test pool.

B. Acknowledgment and Confirmation of Employee Request

The HQ ADPC shall, within ten working days of his/her receipt of a request for voluntary testing, provide to the requesting employee two copies of an acknowledgment notice of that request. A sample notice is provided at the end of this chapter. This notice shall include the following information:

- An acknowledgment of the employee's request for voluntary testing.
- 2. An explanation of the consequences of a positive test result.
- A statement that the employee will be included in the random testing pool subject to the frequency, conditions, and procedures of random testing, and will provide an explanation of the consequences for failure to comply.
- 4. A statement signed and dated by the employee acknowledging receipt of this notice. The employee shall be instructed to return this signed copy no later than ten working days after receipt and that failure to do so will be viewed as a withdrawal of the request.

C. Test Scheduling

The HQ ADPC will coordinate all voluntary testing with other types of testing being scheduled.

D. Contractor Notification

The contractor shall be notified by the HQ ADPC in the same manner as Random Testing, Chapter II.

E. Regional Notification

The ADPCs shall be notified by the HQ ADPC that voluntary testing has been scheduled in the same manner as random testing procedures.

F. Supervisor Notification

- The ADPC/SC shall notify the employee's first level supervisor approximately one hour prior to the actual collection.
- In situations where the first level supervisor is unavailable, the acting supervisor or the next higher management official shall be contacted.
- 3. The ADPC/SC shall provide the supervisor with any information to be conveyed to the employee. (This chapter, Section G., Employee Notification.)
- The ADPC/SC shall annotate the test list when a supervisor has been contacted. Supervisors who excuse an employee from testing should be identified on the test list.

G. Employee Notification

- Approximately one hour prior to the actual collection, the supervisor shall verbally and
 privately inform the employee that he/she is scheduled for voluntary drug testing. The
 employee shall be clearly informed as to the time and exact location to report for testing
 and instructed to take appropriate photo identification, such as NRC photo badge or
 driver's license with photo.
- Every effort shall be made by the supervisor to personally provide the above information
 to the employee to avoid any misunderstandings. In addition, a copy of the "Random
 Drug Testing Checklist for Employees" will be given to each employee who volunteered
 and was randomly selected for testing.
- The supervisor shall be knowledgeable about the drug testing program and should be able to refer employees with questions to the proper NRC drug testing officials (e.g., ADPC).
- 4. The supervisor shall immediately report to the ADPC/SC, via telephone, any problem encountered during employee notification. These problems shall be recorded on the test list by the ADPC/SC. The ADPC/SC shall assume the employee has received proper notification in the absence of any such call from the supervisor.

H. Unavailability of Employee

When an employee scheduled for voluntary testing is unavailable for legitimate reasons (e.g., working different shift, travel, prior approved leave), the ADPC/SC shall annotate the list indicating the specific reason and the name of the supervisor or other knowledgeable individual (e.g., T&A clerk) who provided the information. Any requests for leave or possible postponement will receive the same consideration as outlined in Section I.G. of Chapter II.

The employee will remain in the testing designated pool and be subject to future random testing.

I. Cancellation by Employee

An employee may, up until 48 hours before the scheduled collection, submit a written request to the supervisor canceling voluntary testing.

II. Procedures During Collection

Standard procedures will be followed in accordance with Random Testing, Chapter II, Section II. The chain of custody form shall be annotated in the proper block as to the type of test.

III. Voluntary Testing Memorandum and Notice Receipt

A. Sample Memorandum: Notice to Employee Requesting Voluntary Drug Testing

(Date)

MEMORANDUM TO: (Employee)

FROM: (Headquarters Assistant Drug Program

Coordinator)

SUBJECT: ACKNOWLEDGMENT OF REQUEST FOR VOLUNTARY DRUG TESTING

This notice will acknowledge your recent written request to volunteer for agency drug testing. As you know, Executive Order 12564, "Drug-Free Federal Workplace," among other things, requires agencies to establish a program for voluntary employee drug testing. The Nuclear Regulatory Commission (NRC) has initiated a comprehensive program to achieve the goal of a drug-free workplace in NRC.

The NRC will schedule a collection of your urine specimen on the same day that other specimen collections are scheduled at your duty location. You are hereby asked to sign and date the attached statement, acknowledging receipt of this notice. Please complete this statement no later than 10 working days after receipt of this notice and return it to me in my capacity as NRC's Headquarters Assistant Drug Program Coordinator (HQ ADPC). Your failure to return the completed statement to me by that time will be viewed as a withdrawal of your request for drug testing.

Drug testing for NRC is performed through urinalysis by independent contract laboratories certified by the Department of Health and Human Services (HHS). These laboratories meet the requirements of the HHS Mandatory Guidelines for Federal drug testing programs. The testing methodology reflects the scientific and technical procedures necessary to assure the results are highly reliable and accurate. The laboratories, in accordance with HHS Guidelines, provide for strict quality control procedures. These procedures will include an initial screen of the urine sample you provide for drugs and confirmation by gas chromatography/mass spectrometry. The five drugs or classes of drugs that your sample will be tested for include: (1) marijuana metabolites, (2) cocaine metabolites, (3) opiate metabolites, (4) phencyclidine, and (5) amphetamines.

To ensure that the sample collected from you is not accidentally confused with any other sample, strict procedures will be used when collecting and transferring the specimen. The totality of these procedures is known as the chain of custody. The test results from your sample will be handled with maximum respect for individual confidentiality consistent with safety and security. A confirmed positive test result reported by the primary laboratory will be reviewed by an NRC Medical Review Officer before a determination is made that an employee has used illegal drugs. You will be given an opportunity to list all prescription and over the counter drugs that could affect the outcome of the drug test and that may be identified through the confirmation procedure.

If a determination is made that you are using illegal drugs off duty, you may be removed or suspended without pay, depending on the circumstances. You will be provided the opportunity to

use the services of the NRC's Employee Assistance Program (EAP). Through this program, you will receive counseling and learn about the availability of rehabilitation. Information concerning the EAP may be obtained by contacting Ms. Pat Kaplan, NRC's EAP Manager. Refusal to enter or successfully complete a rehabilitation/counseling program will be grounds for removal from the Federal service. If you test positive a second time as a result of any subsequent drug test or a second determination of illegal drug use by you is made, you will be removed from the Federal service.

Refusal to submit to testing when notified or failure to cooperate with the collection procedures will be grounds for disciplinary action, including, in appropriate cases, removal from the Federal service.

If you are a bargaining unit employee, you may consult with the Union before the collection is performed. However, this consultation shall not unduly delay this test.

If you have other questions after providing a urine specimen, please contact your operating personnel office or Assistant Drug Program Coordinator.

Attachment: As stated

B. Sample Memorandum: Acknowledgment of Employee's Receipt of Notice

I acknowledge receiving notice from the HQ ADPC concerning procedures for submitting to voluntary agency drug testing and the consequences of a confirmed positive drug test result or refusing to cooperate with collection procedures.

I understand that failure to sign and return this acknowledgment within ten working days after receipt of notice will be viewed as a withdrawal of my request for voluntary drug testing.

(Printed or Typed Name of Employee)	
(Signature of Employee)	(Date)

Please return to the HQ ADPC in an "Addressee Only" envelope.

CHAPTER VII. FOLLOW-UP TESTING

I. Procedures Prior to Actual Collection

A. Test Scheduling

- Upon the employee's return to a testing designated position or the completion of rehabilitation, the EAP Drug Rehabilitation Assessment Coordinator (DRAC) shall recommend a Follow-up Testing plan. This plan is separate and distinct from follow-up testing, which may be part of an employee's rehabilitation program under EAP.
- 2. This testing plan shall be submitted to the HQ ADPC by the NRC EAP Manager.

B. Regional Notification

The ADPCs shall be notified when follow-up testing has been scheduled in the same manner as Random Testing, Chapter II.

C. Supervisor Notification

- The ADPC/SC shall notify the employee's supervisor approximately one hour prior to the actual collection.
- In situations where the first level supervisor is unavailable, the next higher management official shall be contacted.
- 3. The ADPC/SC shall provide the supervisor with the information to be conveyed to the employee. (This chapter, Section I.D., Employee Notification.)
- The ADPC/SC shall document the date and time of supervisor notification and forward to the HQ ADPC.

D. Employee Notification

- On the day of collection, approximately one hour prior to actual collection, the supervisor or management official shall provide the employee with written notice that he/she has been scheduled for follow-up drug testing. The employee shall be clearly informed as to the exact time and location for the test and instructed to take appropriate photo identification, such as an NRC photo badge or driver's license with photo.
- The supervisor shall be knowledgeable about the drug testing program and able to refer employees with questions to the proper NRC drug testing officials (e.g., ADPC).
- The supervisor shall immediately report to the ADPC/SC, via telephone, any problem encountered during employee notification that would preclude notification. The ADPC/SC shall assume the employee has received proper notification in the absence of any such call from the supervisor.

E. Unavailability of Employee

 The same considerations involving the availability/unavailability of the employee, as outlined in Chapter II, Section I.G., also apply in this case.

- If necessary, the HQ ADPC shall arrange a new date/time of collection with the contractor and notify the employee's supervisor by telephone of the new schedule when appropriate.
- 3. The HQ ADPC shall annotate the list or request for follow-up testing indicating the reason for rescheduling and the new date/time of the test.

II. Procedures During Collection

Procedures will be followed in accordance with Random Testing, Chapter II, Section II. The chain of custody form shall be annotated in the proper block as to the type of test.

III. Follow-Up Testing Memorandum and Notice

A. Sample Memorandum: Follow-Up Drug Testing

[Date]

MEMORANDUM TO: (Employee)

FROM: (Supervisor or Management Official)

SUBJECT: NOTICE OF FOLLOW-UP TESTING FOR ILLEGAL USE OF DRUGS

When you elected to enter the NRC's Employee Assistance Program, you were advised that you would be subject to follow-up testing for illegal use of drugs. You are scheduled for follow-up testing ______. I will notify you each time using a notification form. (Sample attached.) Be prepared to present appropriate photo identification, such as NRC photo badge or driver's license with photo, to the collector. You may be required to provide a urine specimen of a sufficient volume under direct observation.

Drug testing for the NRC is performed through urinalysis by independent contract laboratories certified by the Department of Health and Human Services (HHS). These laboratories meet the requirements of the HHS Mandatory Guidelines for Federal drug testing programs. The testing methodology reflects the scientific and technical procedures necessary to assure the results are highly reliable and accurate. These laboratories, in accordance with HHS Guidelines, provide for strict quality control procedures. These procedures will include an initial screen of the urine sample you provide for drugs and confirmation by gas chromatography/mass spectrometry. The five drugs or classes of drugs that your specimen will be tested for include: (1) marijuana metabolites, (2) cocaine metabolites, (3) opiate metabolites, (4) phencyclidine, and (5) amphetamines.

To ensure that the sample collected from you is not accidentally confused with any other sample, strict procedures will be used when collecting and transferring the specimen. The totality of these procedures is known as the chain of custody. The test results from your sample will be handled with maximum respect for individual confidentiality consistent with safety and security. A confirmed positive test result reported by the primary laboratory will be reviewed by an NRC Medical Review Officer before a determination is made that an employee has used illegal drugs. You will be given an opportunity to list all prescription and over-the-counter drugs that could affect the outcome of the drug test and which may be identified through the confirmation procedure. If you test positive, your removal from the Federal service will be initiated. Refusal to submit to testing when notified or failure to cooperate with collection procedures will also be grounds for removal from the Federal service.

If you have other questions after providing a urine specimen, please contact the Assistant Drug Program Coordinator.

Attachment: As stated

B. Notice To Appear for Follow-Up Drug Test

You are hereby notified that you are scheduled for follow-up drug testing on (date) at _____ a.m./p.m. The specimen collection site is located at (location to be specified). Directions are attached. You will be in an official duty status for this activity including travel to and from the collection site, and no personal leave need be taken.

Be sure you have a drug testing program checklist and that you take appropriate photo identification such as NRC photo badge or driver's license with photo. If you have any questions, check with your supervisor or call your HQs Assistant Drug Program Coordinator.

I received an original copy of these directions from

(Printed Name of Supervisor)

on ______ at _____a.m./p.m.
(Date)

(Time)

(Printed Name of Employee)

(Supervisor's Signature) (Employee's Signature)

Please return the original or a copy of this document to HQ ADPC in an "Addressee Only" envelope.

CHAPTER VIII. MEDICAL REVIEW OFFICER PROCEDURES

I. General

A. Role

- 1. Provides the medical review of laboratory test results and determines if the laboratory confirmed positive test findings are consistent with illegal drug use.
- Monitors the specimen collection operation and laboratory testing and reporting
 operations to ensure accurate and complete information is available for decision making
 purposes.
- May assist in determining when an employee who has entered a rehabilitation/counseling program is medically fit to return to a testing designated position.

B. Organizational Relationships

- The NRC Medical Review Officer (MRO) receives and verifies the determination of positive test results.
- 2. All notifications to NRC will be to the HQ ADPC.

C. Communications

- Communications regarding sensitive medical information (positive drug test results, medical records reviews, medical interviews, consultations with treating physicians, etc.) will be conducted in a manner that provides the maximum protection of employees' rights to privacy. Medical details in individual cases will be restricted to communications between health care professionals and only as required to arrive at a decision regarding a positive drug test result or return to duty for employees who have entered a rehabilitation/counseling program.
- Telephone communication is permitted for the purpose of acquiring medical or other information necessary to arrive at a medical determination in individual cases. Only those persons who have a need to know will be privy to or participate in such conversations.
- Transmittal of written medical information by the MRO will be by sealed envelope labeled "To be opened by addressee only." This would include drug test results, medical record and interview information, chain of custody forms, etc.

II. Test Results

A. Receipt

Test results from the specimen testing laboratory will be received via special courier, the U.S. Postal Service, or by electronic means in a manner consistent with the Privacy Act, 5 U.S.C. 552a.

B. Review

 The medical review of each positive test result must be performed by the MRO, a licensed physician with knowledge of substance abuse disorders. The purpose of the review is to determine if the positive result is evidence of illegal drug use.

- 2. There may be circumstances in which formal verification cannot be made immediately because of the need to obtain additional information. For example, a positive result for opiates or amphetamines may be due to legitimate prescribed use of such drugs. In such situations the MRO will obtain documentation needed for a final decision in as expeditious a manner as possible.
- 3. The MRO shall undertake the evaluation of alternative explanations of a positive test result. This may include the conduct of employee/applicant medical interviews, review of an individual's medical history or the review of other biomedical factors. Any requests for medical information shall be made by the MRO directly to the employee/applicant to ensure maximum confidentiality.
- The MRO shall review all medical records made available by the tested individual when a positive test could have resulted from legally prescribed medications.
- After being notified of a confirmed positive test result (primary lab), an individual may request a meeting with the Medical Review Officer (MRO) to submit evidence to justify a positive test result.

This meeting, if requested, shall be conducted no later than one week after the individual is notified of a confirmed test in order to allow the individual the opportunity to gather his/her evidence. However, the MRO will make his/her final determination in writing to the agency based on the result of the first portion of specimen (bottle A) and any medical information provided to the MRO during his/her evaluation of alternative explanations of a positive test result. (See number 3. above.) If the individual requested that the second portion of specimen (bottle B) be tested within 72 hours of being advised by the MRO of a positive test result, the MRO will direct bottle B to be tested at the primary or secondary laboratory. If the result of the test on the second portion of specimen (bottle B) fails to reconfirm the result reported for bottle A, the MRO will void the test result for bottle A. If the NRC employee travels to a meeting with the MRO, he/she shall coordinate the travel arrangements through the Regional and/or the Headquarters ADPC and will be deemed to have permitted the release of information concerning the confirmed positive test result and the MRO meeting to these individuals as a result of his/her travel request. Knowledge of travel will be restricted to those with a need to know. If the MRO agrees there is a need to hold the meeting, the agency will bear the cost of authorized travel expenses. If the MRO does not agree that the meeting is necessary, the employee will bear the cost. If there is a need for a second meeting, it will be undertaken only at the request of the MRO.

- 6. In the event of a positive test result from NRC's primary laboratory, the MRO may, at his/her discretion, request a retest of a single specimen or the first specimen (bottle A) from a split specimen collection by NRC's primary testing laboratory, or an aliquot of bottle A may be sent to NRC's secondary laboratory.
- 7. In situations where the MRO believes no medical and/or clinical explanation exists for the drug(s) listed as positive in the laboratory report, the MRO will notify the HQ ADPC, by telephone and then in writing, of the laboratory finding. A verification will be made on the report and signed by the MRO.

The MRO will advise the donor that he/she has 72 hours to request that the second portion of specimen (bottle B) may be tested at NRC's primary or secondary testing laboratory.

The HQ ADPC will communicate positive test result to the DPC. As a safety precaution, upon receipt of this information, the DPC may direct that the employee may be relieved of TDP duties. Care should be taken to safeguard the confidentiality of the report. The report will be maintained in a secure filing system (Chapter I, Sections H.2. and H.3. and safeguarded in accordance with the requirements of Privacy Act System of Records, NRC 35).

- 8. In situations where interviews and consultations with employees/applicants are not considered to be necessary by the MRO, the employee/applicant may submit additional information. The MRO should determine if this information is pertinent to a medical review or is information primarily evidentiary in nature that should be considered by the appropriate NRC management official.
- The MRO review to verify a positive test result will not address any issues of innocent ingestion. These are matters to be considered by the appropriate NRC management official.
- 10. The review of positive test results by the MRO shall be initiated immediately upon receipt of the laboratory test report, and shall be completed within two work days after receipt of all information pertinent to the review.
- 11. Each positive test report received from the contract laboratory shall have a verification statement signed by the MRO to the effect that:
 - a. The positive test result has been verified as positive; or
 - b. The medical review has identified a legitimate medical reason for the positive test result, and the result has been reclassified to a negative report.
- 12. The DPC shall provide positive test information to the Drug Rehabilitation Assessment Coordinator and supervisory personnel, as appropriate. Care should be taken to safeguard the confidentiality of the report.

C. Distribution

- Negative reports will be forwarded to the HQ ADPC, so that the HQ ADPC can provide employees with the results of their tests. For applicants, the HQ ADPC will be given a copy of the negative test report and will in turn notify the appropriate Personnel Representative/ADPC.
- A confirmed positive test result shall not be distributed until a review has been conducted by the MRO and the positive test result has been verified.

D. Notification

- After receiving a positive test result from the HQ ADPC, the DPC shall notify only the
 employee, the Drug Rehabilitation Assessment Coordinator and the management
 officials having authority to initiate appropriate personnel actions. For applicants, the
 HQ ADPC will notify the Director, Office of Personnel.
- Notification of employee and management officials by the DPC shall be expeditiously accomplished upon verification of the positive test result by the MRO through the HQ ADPC.

 A copy of the verified positive test report shall be provided by the DPC to the employee at his/her home address in an envelope clearly labeled "To be opened by addressee only."



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