ORIGINAL UNITED STATES NUCLEAR REGULATORY COMMISSION

IN THE MATTER OF: SHEARON HARRIS NUCLEAR POWER PLANT DOCKET NO: 50-400-0L 50-401-0L

LOCATION: RALEIGH, N. C.

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DATE: September 6, 1984

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| eb | 1 | UNITED STATES OF AMI | ERICA |
| | 2 | NUCLEAR REGULATORY COM | MISSION |
| • | 3 | BEFORE THE ATOMIC SAFETY AND LICEN | NSING BOARD |
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| | 5 | In the matter of: | |
| | 6 | CAROLINA POWER AND LIGHT COMPANY | 1 |
| | 7 | and NORTH CAROLINA EASTERN MUNICIPAL POWER AGENCY | :Docket Nos. 50-400 OL : 50-401 |
| | 8 | Shearon Harris Nuclear Power Plant | |
| | 9 | Units 1 & 2 | 1 |
| | 10 | | • • 회사 이지와 강영하 |
| | 11 | | h Civic Center, yetteville Street Mall, |
| | 12 | Raleig | h, North Carolina. |
| • | 13 | Thursda | ay, 6 September 1984. |
| | 14 | The hearing in the above-en | titled matter was |
| | 15 | reconvened, pursuant to adjournment, a | t 9:00 a.m. |
| | 16 | BEFCRE: | |
| | 17 | JAMES L. KELLEY, Esq., Chai Atomic Safety and Licensi | |
| | 18 | DR. JAMES H. CARPENTER, Mem | ber. |
| | 19 | DR. GLENN O. BRIGHT, Member | a dia minina dia minina dia |
| | 20 | APPEARANCES: | |
| | 21 | (As heretofore noted.) | |
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| | 4 | Thomas S. Elleman) 2624 Harold R. Banks) | | |
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|------------------------|------------|---|
| WRB/ebl | 1 | PROCEEDINGS |
| | 2 | JUDGE KELLEY: Good morning. |
| • | 3 | We are back on the record. |
| | 4 | Whereupon, |
| | 5 | E. E. UTLEY, |
| | 6 | M. A. MC DUFFIE, |
| | 7 | THOMAS S. ELLEMAN, |
| | 8 | and |
| | 9 | HAROLD R. BANKS |
| | 10 | resumed the stand and, having been previously duly sworn, |
| | 11 | were examined and testified further as follows: |
| | 12 | JUDGE KELLEY: The Board has a ruling on a |
| • | 13 | procedural issue that was argued yesterday. |
| | 14 | Let me first acknowledge that Mrs. Janice Moore |
| | 15 | has joined us, counsel with the NRC Staff. We are happy to |
| | 16 | have her with us. |
| | 17 | And let me say Mr. Robert Guild is also with us |
| | 18 | today, not here in an official appearance capacity, but he |
| | 19 | came up and said Hello to the Board. He is going to be |
| | 20 | sitting with Mr. Runkle today, as I understood him to say. |
| | 21 | Yesterday there was a discussion of an issue about |
| • | 22 | the filing of exhibits, and the issue essentially was whether |
| | 23 | all exhibits should have been filed on August 9th, the same |
| | 24 | day as the day direct testimony was due in the case. |
| Ace-Federal Reporters, | Inc. 25 | Mr. Runkle, the lead counsel for the Joint Intervenors on |
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Joint Contention 1, has argued that exhibits were not required to be filed for the hearing. And counsel for the Staff and for the Applicants argued that August 9th was the deadline for the filing of exhibits. And we heard a rather extensive discussion of the point.

6 What emerged was that there wasn't any completely7 clear-cut answer to the question.

8 We have considered the background of the matter
9 and also the equities, one way or the other, and we have
10 reached a ruling which we will announce in a minute.

11 Let me first go through some of the background on 12 the point.

The subject of filing exhibits was discussed at 13 the May 2nd prehearing conference and at that time, the Board 14 determined that exhibits should be filed at the same time as 15 direct testimony. The Board at that time intended that to be 16 the general rule for hearings in the case. We say that in 17 retrospect and what we think we meant at the time. We didn't 18 say so in so many words. It doesn't say that in the 19 transcript so far as we've been able to find. There wasn't 20 any separate discussion of the point in the record, again 21 insofar as we have been able to find, following the 22 environmental hearing and prior to this hearing. 23

24It is clear that the other parties understoodaderal Reporters, Inc.2525that they were required to file exhibits on August 9th.

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1 think it is significant that Mr. Eddleman, one of the 2 co-sponsors of the management contention with Mr. Runkle, 3 apparently thought his exhibits were due on other contentions 4 on August 9th because he filed them on that date.

And we also note that Mr. Runkle did participate personally in the May 2nd conference where this issue was 7 discussed.

In these circumstances, the Board think that 8 9 Mr. Runkle for CCNC was at least under a duty to make a 10 timely inquiry whether exhibits were due on August 9th. 11 Nevertheless we cannot point to a transcript page or an order 12 where this filing obligation was made completely clear. And 13 if there is confusion, as there obviously is on this point, 14 the Board is at least partly responsible for it.

15 We think therefore that to completely rule out any 16 exhibits by the Joint Intervenors on this contention on 17 lateness grounds would be unduly harsh, and therefore our ruling is as follows: 18

19 First of all, copies of any exhibits the Joint 20 Intervenors intend to offer today or tomorrow that are not already provided to us should be provided by the end of 21 22 today's session.

23 Secondly, a list of all remaining exhibits, 24 including titles, dates and other necessary identifying data, Inc. 25 shall be served on the parties and the Board at the

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1 beginning of the Monday session.

2 Thirdly, the necessary number of copies of those 3 remaining exhibits shall be served on the Board and the parties by the beginning of next Wednesday's session. 4

5 The Board considered and rejected the concept of a numerical limit on the Joint Intervenors' exhibits because 6 7 we do think they are partly responsible for this problem, for example, on 40, but we did not adopt that approach on 8 9 purpose. However, we are leaving open the possibility of limiting the total number of exhibits after we see the Monday 10 11 list, see how long it is, and see how extensive the documents are, and so forth. So that remains a possibility. 12

In addition, we will entertain any claims of 13 undue burden from the other parties as to individual exhibits. 14 And what we had in mind here, and we don't know what is 15 coming, if there is some particularly long, voluminous exhibit 16 that is unfamiliar to people, then getting it at this date 17 may be an undue burden, and we don't know whether that will 18 19 be true of any exhibit.

We think that this ruling strikes a fair balance 20 under the circumstances. It requires the Intervenors to make final decisions on exhibits before next Monday. 22 Mr. Runkle indicates yesterday that they had not yet reached 23 that point. The Board thinks that they should have reached 24 Inc that point before this time, so that it is reasonable to 25

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require them to fish or cut bait by next Monday on exhibits.

We acknowledge that this may impose an unexpected burden on the other parties, but we think there are some mitigating factors.

First of all, apparently most of these documents
came out of discovery so that they should not, in the main,
be unfamiliar to the parties.

8 Secondly, elaborating a bit on a notion on a 9 notion of case-by-case relief as to a particular document, as 10 an example of one thing, the parties could ask that 11 questioning on a particular document be postponed until some 12 other day because if you haven't had time to absorb it and 13 be prepared to speak to it.

14 We don't invite those kinds of requests but simply 15 point out that that kind of a request might be made in an .6 appropriate circumstance.

A couple of corollary points.

We have spoken without differentiation to exhibits.
By that we mean all exhibits that that party proposed to
introduce into evidence, period; no qualifications. We are
not going to distinguish between -- quote -- "direct case
exhibits" -- quote -- exhibits labeled "cross-examination
exhibits" or exhibits that impeach, exhibits that support.
We are talking about all exhibits.

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We understand that distinction and it may be a

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perfectly valid distinction from a theoretical standpoint. It seems to us, though, that if we are going to into the business of distinguishing cross-examination exhibits from direct-case exhibits, we will have a system that we really can't administer.

It seems to us that this is a situation where,
in a sense, it is more important to be clear than it is to
be right, and we think what we are saying here is clear. If
everybody understands that, the system ought to work.

In that regard the Joint Intervenors-- Mr. Runkle, you're labeling yours Joint Intervenors' Cross. Can you in the future just label yours Joint Intervenors whatever number it is going to be?

MR. RUNKLE: JI and the number?

JUDGE KELLEY: Right, JI-17, or whatever.

But it suggests there is a Joint Intervenors Direct someplace, and we would rather not have that suggestion. It is just your exhibit, that number.

There may be one qualification that is appropriate.
We said that all exhibits should have been filed by the 9th
or now, with regard to the Intervenors, are to be filed by
at least next week. There is the possibility that something
will develop in the case that you had not expected and you
may want to put in an exhibit you never thought about before.
You can do that on a "cause" basis.

If it wasn't reasonable to have expected you to put that forward prior to that time, we can listen to that, case by case. But apart from that-- Other parties may oppose it. They may say there is no good cause, and the Board would rule. Apart from that we expect them all to be in in advance.

7 Apart from that point we want to take pains to be 8 clear that documents may be used in cross-examination as a 9 basis for questioning and not be introduced as an exhibit. If 10 it is relevant and otherwise not objectionable, that's a 11 common practice in NRC hearings, and it is expected that will 12 happen, and that's okay. You don't need in that case the 13 total number of copies; you don't need any copies for the Court Reporter because it is not an exhibit. 14

What you do need to do is to bring in an adequate number of copies so you can distribute one to counsel for the other parties, one each for the Board, one for the witness so the witness knows what you are reading from. Typically if you had a total of six copies, you could go ahead on that basis.

Again, this is a piece of paper used to refresh recollection, test memory, test knowledge, whatever it may be, but it is not going to go into the record as an exhibit. Acc.Federal Reporters, Inc. 25 documents on the day you propose to use it, or earlier and

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hand them out. But that is sufficient advance distribution
 as far as we are concerned.

Now is the point I just made clear to everybody?4 Do you know what I'm talking about?

(No response.)

JUDGE KELLEY: Okay.

Let me just say a word about the future.

We have got, as you know, another safety hearing 8 coming up starting the 10th of October, and at some later date 9 in February or thereabouts, we expect to have a hearing on 10 the emergency planning. And let us just say now that this 11 Board means that when it sets a due date for direct testimony, 12 we also mean all exhibits in the sense we defined this 13 morning, so that will be the rule through the rest of the 14 case, not just for today but for the rest of the case. 15

That raises a question with regard to the October 17 10th hearing because the August 9th date for filing direct 18 on that hearing has already passed. Now I know Mr. Eddleman 19 filed a fair number of exhibits. He is not here today. I 20 don't know whether he filed all his exhibits. We can ask him 21 the first of the week, but I think it is just something we 22 should explain.

Are there contentions in that October 10th and thereafter hearing other than Eddleman contentions?

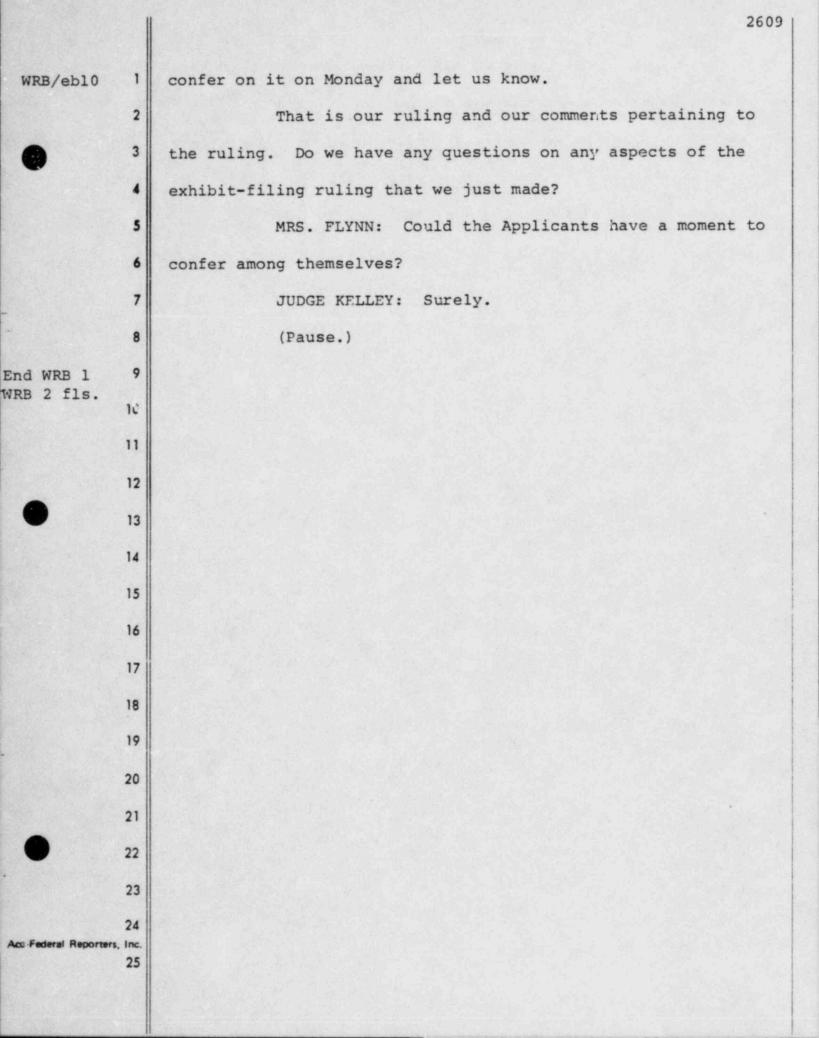
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MR. BAXTER: Yes, there are two Joint Contentions

1 in October, Joint VII(4) on steam generator tube rupture WRB/eb9 2 analyses, and Joint IV on TLDs of the Eddleman contentions. 3 The schedule for that hearing where testimony was due on August 9th, he filed exhibits on all of those. 4 5 Eddleman IX was due this past August 31st, and I don't know 6 whether he filed exhibits or not. 7 JUDGE KELLEY: I think we had better check the 8 first of the week. 9 MR. BAXTER: I think the area of uncertainty is 10 just beyond those two exhibits. 11 JUDGE KELLEY: Can you speak to that now, 12 Mr. Runkle, or would you have to check? 13 MR. RUNKLE: I would have to check. JUDGE KELLEY: Could you check? I mean here we 14 are at whatever it is, September 6th or 7th, and that hearing 15 is a month-plus away. But if there are exhibits that haven't 16 been filed yet, they ought to be filed pretty quick. 17 Could you check as to the Joints? Mr. Eddleman 18 19 presumably will be here on Monday and we can clarify that. If the answer is they are all filed, there's no problem. And 20 if the answer is that they're not, they we will figure 21 22 something out. MR. FUNKLE: I would have to wait to hear from 23 24 Mr. Eddleman on Monday. Ace-Federal Reporters, Inc. JUDGE KELLEY: All right. The two of you can 25



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1 MRS. FLYNN: Mr. Chairman, Applicants would like 2 the Board to reconsider the Monday deadline for the filing 3 of the list of the meeting exhibits. Our reasons are the 4 following: One, a point that was not made clear apparently 5 yesterday is that -- by me -- is that the Intervenors didn't 6 get any documents on discovery as the Board members, we had that phone conversation about discovery documents 7 8 and we pointed out there that they had not sought any other 9 documents we had offered. What they have on discovery is 10 our answers to interrogatories and then they could have 11 identified perhaps documents and we might have referred 12 to in those interrogatories.

13 They did not obtain documents from us on discovery. 14 The second and most importan' is that we don't have a list 15 until Monday. We will have no opportunity -- what we will 16 have to do now is to work over the weekend. If we can get 17 the list on Fridav at least we would have the weekend to 18 look at the material and understand what it is. If we 19 don't get it until Monday we are going to be rushing around 20 scrambling on Monday to try to understand what could be a 21 very voluminous list of documents.

Even if not voluminous they are still documents that
merit careful attention by our witnesses.

Furthermore, I have reviewed the documents that they propose to offer as exhibits so far. And many of these are

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objectionable. These are -- some of these are NRC documents
which are not going to be offered through an author. Some
are incomplete documents. Their reliability is in guestion.
There's no one for us to cross examine with respect to those
documents. There is a serious question about their
admissibility. We have to have an opportunity to inspect
all of these -- the remaining documents that they intend
to offer to determine whether or not they are objectionable.

9 Some of those reasons we expect it would be equitable 10 for the Intervenors to give us their list on Friday. 11 Certainly -- they have known about this problem since at 12 least yesterday and certainly they ought to have their 13 material put together well enough by now so that they know 14 what they intend to do in their case.

MR. BARTH: Your Honor, from the Staff's point of view we subscribe to the comments by Mrs. Flynn.

JUDGE KELLEY: Let me ask a question of both of you. To the extent that you think some of these documents are inadmissible why doesn't that lighten your burden. I mean if you're pretty sure you're right? They'll never get that in.

MRS. FLYNN: First of all, we have to have an opportunity to look at them and study them to determine whether they are or not. And I don't like doing that on the weekend but I would much rather do that on the weekend than

1 take hearing time on Monday to look at them. I think it WRB7pp3 2 would me much more efficient.

| Second, whatever they are, whether they are admissible |
|--|
| or not, a list would be helpful to enable us to have the |
| witnesses examined and so that there is not an undue delay. |
| I believe, you know, if these had been filed on |
| August 9th, the witnesses and we would have had an |
| appropriate amount of time to carefully study them. |
| JUDGE KELLEY: Ne're still trying to make it a |
| reasonable process. |
| MRS. FLYNN: Exactly, And I think that it's |
| entirely reasonable for the intervenors to know what their |
| case is by September 6. |
| JUDGE KELLEY: Let me ask Mr. Runkle to respond. |
| MR. RUNKLE: I don't know what I quite understand |
| the point. Whether the rest of our case is, you know, |
| coherent enough to have all the exhibits we may or may not |
| want to put in. I don't think it's really open for |
| discussion at this point. However, we know where our case |
| is going. We have it outlined. Though, I'm not quite sure |
| right now what exhibits need to come in at that time. It's |
| going to take me from now until Monday morning to be able to |
| put the list. I could move up the dates, you know. the |
| documents from Wednesday to Tuesday, I don't see having a |
| list or supplying extra documents really doesn't make any |
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| WRB/pp 41 | difference. |
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| 2 | JUDGE KELLEY: I didn't understand the reference |
| 3 | to Tuesday. |
| 4 | MR. RUNKLE: You wanted copies of all documents |
| 5 | in by next Wednesday. |
| 6 | JUDGE KELLEY: We did that for this simple |
| 7 | reason. We can see you are working as you have time to now. |
| 8 | And that over the weekend and unless Sunday afternoon you |
| 9 | get done with your list, the copy center is closed. I |
| 10 | don't know if you own a Xerox machine. That can come a little |
| 11 | later but we want to know where the documents are by |
| 12 | Monday morning. That's the reasoning behind it. |
| 13 | MR. RUNKLE: It's going to take me from now until |
| . 14 | then to get that list. |
| 15 | MRS. FLYNN: Now until when? |
| 16 | MR. RUNKLE: Monday morning. |
| 17 | JUDGE KELLEY: How much do you think you would |
| 18 | have done of the list by Saturday noon? |
| 19 | MR. RUNKLE: I probably could do the next panel. |
| 20 | We won't be getting into the next panel until Monday. I |
| 21 | could have the list done Friday afternoon. |
| 22 | JUDGE KELLEY: On the next panel? |
| 23 | MR. RUNKLE: Yes. |
| 24 ederal Reporters, Inc. | MR. BARTH: Your Honor, I would like to make one |
| 25 | observation on behalf of the Staff. It does comport with |

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WRB/pp 5

Mrs. Flynn's comments. If you will look your Honor, at 11 Joint Exhibit 6, this is an inspection report by the agency. 2 It has a cover sheet and the next sheet is page 11. It is 3 so truncated from our point of view a list without the document is meaningless. Someone's going to have to go out on our 5 behalf and dig up the pages 2 through 10. And these are 6 truncated documents. And as pointed out by my colleague it 7 goes on considerably past this. The list is one thing if 8 the entire document is going to be in but these are truncated. 9 JUDGE KELLEY: I think your point would cause us 10 to add one further point. We talked about -- if I may be 11 precise -- the list of all remaining documents including 12 titles, dates, and other necessary identifying data. Now, 13 under that last kind of cloudy term, if you're only going 14 to introduce page 9, the list ought to say so. Identify 15 some inspection report and say what you're interested in 16 is page 9 or page 13 or whatever it may be. So they know 17 that too. And it is no burden on you. It helps them. 18 As to truncation, obviously. you may want to introduce 19 part, and that my be okay with everybody. And some other 20 party may say we want the context, here's the rest of it. 21 You may put the rest of it in for context. But we'll cross 22 that bridge when we come to it. 23 MRS. FLYNN: Did Mr. Runkle offer to have the list 24 Ce-Federal Reporters Inc.

available for the next panel by Friday?

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| WRB/pp 6 | 1 | JUDGE KELLEY: That would help. |
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| | 2 | MRS. FLYNN: I think that would be helpful. |
| • | 3 | JUDGE KELLEY: By the close of business Friday, |
| | 4 | can you have the list of the next panel? |
| | 5 | MR. RUNKLE: Yes, we can do that. I can have |
| | 6 | it of the next panel and Monday we can have the remaining |
| | 7 | CP&L panel and the Staff panel. |
| | 8 | JUDGE KELLEY: That's it, isn't it? |
| | 9 | MR. RUNKLE: We are really having a problem here |
| 1 | 0 | about the subpoenas now. That this is going to talk about |
| 1 | 1 | the witnesses |
| 1 | 12 | JUDGE KELLEY: Okay. Putting that to one side. |
| 1 | 13 | But as to the CP&L panels and the Staff panels and the |
| 1 | 4 | exhibits you intend to use with reference to them, you |
| 1 | 5 | can have that list Monday and you can have the next panel |
| 1 | 6 | by COB Friday, right? |
| ۱ | 17 | MR. RUNKLE: And I should have most of the |
| 1 | 8 | documents by Monday also. |
| 1 | 9 | JUDGE KELLEY: Fine, the more vou've got the |
| 2 | 0 | better. |
| 2 | 1 | MR. RUNKLE: At least the originals so if there's |
| 2 | 2 | one that they are not familiar with and they want to run off |
| 2 | 23 | a copy before I can make my 10 or 12 copies, I'd have them |
| 2 Federal Reporters, In | 4 | available also. |
| | 25 | JUDGE KELLEY: Is that satisfactory? |

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WRB/pp 7

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MRS. FLYNN: Yes. Can we make clear that the next panel will consist of the Brunswick and Robinson witnesses.

JUDGE KELLEY: What are the names?

MRS. FLYNN: Those are Mr. Pat Howe, Mr. Charles
Dietz, Mr. Ron Beatty, and Mr. Richard Moore.

JUDGE KELLEY: Is that your understanding?

MR. RUNKLE: Yes.

JUDGE KELLEY: Okay.

Well, with that modification then, with the Intervenors Mr. Runkle producing at the end of the hearing date Friday a list of exhibits that he proposes to introduce on the next panel the names of whom were just recited and with the rest of the exhibits in list form by Mondav, does that satisfy your needs? I realize you're not delighted, but does that satisfy your needs?

MRS. FLYNN: It is helpful.

JUDGE KELLEY: Okay.

Mr. Barth, do you think that will be helpful?

MR. BARTH: Yes, your Honor.

21 JUDGE KELLEY: Well, so ordered. We will do it 22 that way.

23 We have a couple more comments by the other matter 24 we had indicated we would rule on. We're going to wait one 25 more day. And that was the witnesses on Number 65. And the WRB/pp 8 F 1

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reason we just want to be able to look at the transcript.
 And we just now got it. There is certain information in
 there that bears on it. We don't remember it all and we
 want to look at that tonight.

5 And I expect, though, tomorrow we would be able to 6 make those rulings.

7 MR. BARTH: Your Honor, in view of your earlier 8 comment, I would direct your attention to page 2460, where 9 Mr. Eddleman stated that pre-filed documents on 41 "is not 10 all the stuff that may be used for cross examination. It's 11 the stuff I wanted to put in the record." And that 12 clarifies Mr. Eddleman's viewpoint.

JUDGE KELLEY: I think maybe we could talk about this the first thing Monday and get it straightened out. Whatever the situation is, I appreciate the reference. That suggests to me that he may have in mind other documents he's going to introduce. That's what it sounds like to me.

MR. BAXTER: It sounds to me like he's going
to have other documents on cross examination.

20 MR. BARTH: That's what he states, your Honor. 21 MR BAXTER: But that he readwhat he wanted to 22 put in the record he filed.

JUDGE KELLEY: Well, maybe that's just fine. 24 But let's talk about it anyway just to make sure.

We want to make just a comment about a matter that

WRB/pp 9 1

arose yesterday and it had to do with the -- it had to do 2 with, to use the acronym -- SALP report -- and it arose in 3 the context that Mr. Runkle -- I think first Mr. Barth indicated that they had their pre-filed and they were going 4 5 to offer as exhibit the most recent SALPs but not prior SALPs, and Mr. Runkle indicated his interest in having prior 6 7 SALPs in. It's a sort of an indication or a preliminary 8 ruling by the Board about our attitude on that. We don't have 9 the copies yet. And the Board -- myself speaking for the 10 Board reacted negatively to that sort of procedural approach 11 to the issue.

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I -- well, the Board does not want my comments about the procedural approach to be construed as throwing cold water on the SALP reports in any way or on their importance or significance. We're not familiar with the terms of those particular SALP reports as it may bear on this case. We're generally familiar with SALP reports and what they're all about.

We were a little -- we had not focused on the fact that
the Staff was not intending to offer all three or all four
SALPs, as the case may be. There was some question yesterday
how many there had been.

Now that we have been advised of their intention to offer
 only the most recent one, we don't want to indicate any lack
 deral Reporters, Inc.
 25 of hospitality to the other SALP reports.

WRB/pp 10

Mr. Runkle, I may point out, if you wanted to offer them, you would have to have copies to pass around. You would not have to have copies for the reporter because of your motion to get them in loses, you wouldn't need any. But you're free to pursue that approach if you wish.

It doesn't rule out the possibility of the Board putting it in. The Staff is certainly welcome to -- now that they hear the Board reaction -- if they wish to have the SALP reports, the Board would be agreeable to that. We're not making a ruling now. We are stating a feeling that there may be some pertinence in those reports, some interest.

 12
 That's all we have by way of a preliminary

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 matter.

14 Are there other preliminary matters before we get back 15 to cross examination?

10 One more. We had some questioning yesterday from Mr. Runkle of Mr. Utley about this ACRS letter that is marked 17 as Joint Exhibit No. 3. And then in the course of it, 18 19 Mr Barth pointed out that there was an attachment. The Letter itself is an attachment to the SER so again, in that 20 sense, I made some observations about the non-admissibility 21 of ACRS reports on substantive issues. And I was sort of 22 23 left up in the air.

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My suggestion would be, Mr. Runkle, that you withdraw it as an exhibit because it is already in on the case and WRB/pp 11 it's there for you to cite and use within the limits that apply to ACRS letters. I don't think it would add anything 2 to put it in as a separate exhibit. 3 MR. RUNKLE: At this time I would like to have 4 it in as a substantitive exhibit. In this sort of hazy way 5 the SER was already admitted. I would like to see specifically this letter in as a substantive exhibit. And I would so move 7 that. 8 JUDGE KELLEY: How do you respond to the 9 precedence in the NRC reports that say that the letters --10 strike that. 11 Is there any objection? 12 MRS. FLYNN: There is, your Honor, 13 JUDGE KELLEY: And the grounds. 14 MRS. FLYNN: The Appeal Board upheld that the 15 letter is not admissible as substantive evidence but merely 16 for the fact that it has some issues. 17 JUDGE KELLEY: And the Staff's position? 18 MR. BARTH: Our position is identical, your Honor. B-3 19 You'll recall your Honor, when I offered Staff Exhibit 5 20 into evidence it was merely for the purpose of complying with 21 the regulations and not for the substantive content. 22 JUDGE KELLEY: That's correct. I was indicating 23 perhaps somewhat prematurely yesterday, there are commission 24 ral Reporter inc decisions going back into the early 70's on these documents 25

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| WRB/pp 12 | 1 | to the effect that they are not admissible as substantive |
| End C-2 | 2 | evidence and the theory once more is the fact that the ACRS |
| | 3 | is a collegial body of 15-odd people not odd, but very |
| fls. | 4 | learned in fact. |
| | 5 | (Laughter.) |
| | 6 | Of approximately 15 people who go to sites and |
| | 7 | have meetings and come up with these letters. They are not |
| - | 8 | available in hearings, they are not available for cross |
| | 9 | examination. |
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#3 WRBwbl 1 They typically write letters in very conclusory fashion really without spelling things out very much. For that 2 3 reason they are not considered to be admissible evidence in 4 our procedings. 5 I know in the Midland case, for one, and I think 6 there are others. You may not be familiar with those particular 7 cases, but there they are. Any further comment? 8 9 MR. RUNKLE: I will inform the Board why I wanted to 10 admit it. The second paragraph on page 2 talks about the 11 restructuring. 12 JUDGE KELLEY: Right. 13 Go ahead. 14 MR. RUNKLE: And in previous testimony in other 15 proceedings some CP&L witnesses have been confused on actually 16 how upper management will be restructured. I asked Mr. Utley 17 about this, and he answered, I think, to his benefit. I was 18 trying to impeach him, and it did not work. I mean, he answered 19 the questions I asked him and explained the applicants' 20 position. 21 MRS. FLYNN: Mr. Chairman, we are not asking that 22 the cross-examination be stricken. 23 JUDGE KELLEY: I understand. You're talking about 24 the letter. Federal Reporters 25 MRS. FLYNN: Right. And the fact that Mr. Runkle

WRBwb2

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may want it to be admitted, or would like it to be admitted, cannot go against the clear case law that says that it shall not be admitted for substantive evidence.

JUDGE KELLEY: Well, as I hear you, Mr. Runkle, you are putting it in for-- There are a lot of statements, in fact, on page 2 by the ACRS about what the company plans to do; correct?

MR. RUNKLE: Yes.

JUDGE KELLEY: If that goes in -- if you offer 9 this as evidence without restruction, let me just state 10 another general principle we operate under. If you offer a 11 piece of evidence, and it's admitted, it's in for any purpose 12 for which it can be used. It is only when you offer it and 13 it is brought in for some very narrow purposes that it is 14 restricted to that purpose. If you're offering this without 15 restriction, it's in there for the opinion of the ACRS that 16 certain management rules ought to be made. And that, I think 17 it is pretty clear, is not admissible under the NRC precedents. 18

Now, it's useful for you to state why you want it in, what you're using it for. If the Board rules against you on the letter, you have got your position in, and you can take it up. But apart from the bare fact that the ACRS did, in fact, write a letter of this nature, as we read the cases that's as far as we can go with one of these documents.

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So we are going to reject it as substantive

| WRBwb3 | 1 | evidence. We will leave it in as an offer of proof accompanied |
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| | 2 | by your explanation. |
| | | |
| • | 3 | Now, are there other preliminary type things to |
| | 4 | raise before we get to the cross-examination? |
| | 5 | MR. RUNKLE: No, your Honor. |
| | 6 | JUDGE KELLEY: Mr. Barth? |
| | 7 | MR. BARTH: None, your Honor. |
| - | 8 | MRS. FLYNN: Nothing. |
| | 9 | JUDGE KELLEY: Do you want to start or do you want |
| | 10 | to stretch? |
| | 11 | WITNESS UTLEY: We're with you, your Honor. |
| | 12 | (Laughter.) |
| • | 13 | JUDGE KELLEY: Mr. Runkle, do you want to resume? |
| XZXZXZX | 14 | CROSS-EXAMINATION (Continued) |
| | 15 | BY MR. RUNKLE: |
| | 16 | Q Mr. Utley, about, oh, a quarter after five yesterday |
| | 17 | afternoon I asked you, or I read you a sentence from a document, |
| | 18 | and then asked you if you agreed to it. Since that time I |
| | 19 | have supplied copies of that document to you and all the |
| | 20 | other parties. That document is captioned "Joint Intervenor" |
| | 21 | and it will now be "Joint Intervenor 12," we will take off |
| • | 22 | the "cross-examination." |
| | 23 | Do you have that document before you, sir? |
| Arm Endowed Processo | 24 | A. (Witness Utley) Yes, I do. |
| Ace-Federal Reporters | 25 | Q. Can you turn to the first page of that document? |

| WRBwb4 | 1 | Can you read the title of what this document is? |
|----------------------|------------|---|
| | 2 | A. "Abnormal Occurrence: Blockage of Coolant Flow to |
| • | 3 | Safety Related Systems and Components." |
| - | 4 | MR. BARTH: Your Honor, a procedural matter. I |
| | 5 | don't think that the Reporter has marked this for identifica- |
| | 6 | tion. |
| | 7 | JUDGE KELLEY: I thought Mr. Runkle referred to it |
| | 8 | as his proposed Exhibit 12. It's not an exhibit yet. It can |
| | 9 | be numbered 12 for cross purposes. |
| | 10 | (Whereupon the document referred to |
| | 11 | was marked Joint Intervenor 12 for |
| | 12 | identification.) |
| E zxzx | 13 | BY MR. RUNKLE: |
| | 14 | Q. Mr. Utley, is Carolina Power and Light or any of |
| | 15 | their reactors discussed in this document? |
| | 16 | A. (Witness Utley) Yes. |
| | 17 | Q. Which one of the reactors is discussed? |
| | 18 | A. The Brunswick units |
| | 19 | Q And what specific abnormal occurrence does this |
| | 20 | document discuss? |
| | 21 | A. It discusses blockage of coolant flow to heat |
| • | 22 | exchangers. |
| | 23 | Q. Has CP&L had this problem at the Brunswick reactor? |
| | 24 | A. There has been a situation at Brunswick where the |
| e-Federal Reporters, | 1nc. 25 | flow has been retarded in the RER heat exchangers. This |
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blockage was caused by accumulation c * oyster shells.

2 Q. For the record can you briefly describe what an 3 RHR is?

A. That's a heat exchanger that removes heat from the
5 reactor system. That heat is transferred to the cooling water
6 system and is released to the discharge from the plant.
7 Q. And, for the record, what does the acronym stand
8 for?

A. That's the residual heat removal system.

10 Q. Does the blocking of this RHR heat exchanger ever 11 lead to any possible damage, or loss of coolant, or some other 12 accident to a reactor?

MR. BARTH: Your Honor, as a point of clarification.
Is he referring to, Has this ever in the past to a reactor
that he knows about, or in the design could it? I think the
question is ambiguous, and on that basis I object, your Honor.
JUDGE KELLEY: Can you clarify it?

BY MR. RUNKLE:

19 Q. Has it ever in the past, or could it in the future
20 lead to any accident.

21 MR. BARTH: Those are two questions, a compound 22 question, your Honor. I object to the compound question.

JUDGE KELLEY: Well, it sort of goes to comprehensi bility.

I think you can go ahead and answer.

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WITNESS UTLEY: Of course, all nuclear plants are designed with a number of redundant systems. And, of course, any time you interfere with a redundant system this reduces the number of systems that are available for the operation of the plant.

BY MR. RUNKLE:

7 Q. I'm going to read to you a sentence on page 2 of 8 this document. It's the last sentence of the first paragraph. 9 It's the same sentence I read to you yesterday. I will read 10 it to you and you can tell me whether you agree with it or 11 not.

"Failure to provide adequate cooling could result in severe damage to the safety related components or systems designed to safely shut down the plant to mitigate the consequences of a major occurrence (such as loss of coolant accident, LOCA)."

Do you agree with that statement, sir? A. (Witness Utley) If you fail to provide adequate cooling certainly it could result in damage; the key point

20 there being adequate cooling.

Q. Sir, when did CP&L find out about this problem?
A. As I recall, it was in the spring of 1980. Either
'80 or '81, I'm not positive.

Q. How did this come to your attention?

Well, it came to my attention in a number of ways,

| | 1 | |
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| WRB/wb7 | 1 | as any matter of significance at a nuclear plant does. One, |
| | 2 | it was reported to me by the people who had the responsibility |
| | 3 | for the operation of facilities; two, it also was discussed |
| | 4 | with me by our vice president for corporate nuclear safety, |
| | 5 | who also follows events of this type that relate to safety. |
| | 6 | And I'm sure there were other sources of information and |
| | 7 | discussion in regard to this situation by staff personnel |
| | 8 | aside from the line management and the corporate nuclear |
| | 9 | safety organization. |
| | 10 | Q. And who was the vice president for corporate nuclear |
| | 11 | safety at that time? |
| | 12 | A. Dr. Elleman. |
| | 13 | Q. And he's on the panel? |
| | 14 | A. Yes, sir. |
| | 15 | Q. Dr. Elleman, when did you first become aware of |
| | 16 | this problem? |
| | 17 | A. (Witness Elleman) As I recall, my first contact |
| | 18 | with it was when I received a telephone call from an individual |
| | 19 | associated with the plant. And in that conversation we |
| | 20 | discussed the back-up cooling arrangements that had been |
| | 21 | prepared, and confirmed that temperatures were being maintained |
| D | 22 | and that there did not appear to be any severe continuing |
| | 23 | problem. |
| Federal Reporters, | 24 | Q. To your knowledge, when did the Nuclear Regulatory |
| - averal reporters, | 25 | Commission staff become aware of this problem at the Brunswick |

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C ommission staff become aware of this problem at the Brunswick

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reactor?

A. I would presume they were notified quite soon, when
the events associated with the plant were identified. I
don't have any direct knowledge as to when that notification
occurred.

Q. And what were the events at the plant?
A. The events associated with the RHR system failure?
Q. Yes.

A. As I recall the events, it was the -- the unit
was shut down, Unit No. 1 at Brunswick; that pluggage was
detected in one of the RHR heat exchanger units. The other
unit was out for mainteaance at the time. And the reason for
that maintenance removal was corrected, and that unit was put.
on line to provide heat removal.

When a pump, a second pump was started up on that 15 second unit, it resulted in -- as a result of fouling in that 16 unit it resulted in a pressure buildup that caused some failure 17 in the heat removal characteristics of the second unit. At 18 that time provisions were made for backup cooling. And, as I 19 recall, this was using the core spray system. It also 20 involved using a cross-coupling of cooling to the spent fuel 21 storage pool. 22

At a later time, other provisions for cooling were made, and the units were, over a period of time, repaired and inc. 25 were returned to service. WRB/ebl fls wrb8 1

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Would it be fair to categorize this scenario as 0 a precursor to a possible common-cause failure?

Yes. A precursor is any event which can be an A event in a chain of other sequences leading to an accident of some severity, and so in that sense yes, it could be characterized as a precursor.

And in this document, JI-12, it is described as an 0 abnormal occurrence. What is your definition of an abnormal occurrence?

10 An abnormal occurrence is an occurrence which A involves a failure or a malfunction which is separate from 12 or distinct from the normal operations and the normal 13 procedures at the plant.

> So this was something that was unexpected by --0

That's correct. It was unexpected. A

And the first time that you became aware of it was 0 when you were starting up the Unit 2 in this period?

I don't recall that that was the sequence. I A recall that we became aware of it as a result of perception of lowered flow through the heat exchanger into one RHR unit that was providing cooling.

Do you have a better idea of when actually CP&L 0 found out about this problem then, Mr. Utley?

MR. BARTH: Objection, your Honor. The question has been asked and answered. He first became aware of it by

1 a telephone call from the site. The question has been asked WRB/eb2 2 and answered. 3 MR. RUNKLE: Mr. Utley responded that it was either 4 in the spring of 1980 or '81. MR. BARTH: Still, your Honor, he asked Mr. Elleman 5 ó "When did you first learn of it?" He said, "A personal telephone call." 7 JUDGE KELLEY: One of the problems with 8 asked-and-answered objections is that they take longer to rule 9 on than to get the answer. I think this early in the day if 10 a lawyer gets involved in a lot of obviously redundant 11 questioning, at some point you have to say, "Hey, cut it out." 12 I certainly haven't heard that from Mr. Runkle. 13 You may be right, but I think it is simpler just 14 15 to let him go ahead, so I will overrule the objection. MR. RUNKLE: Let me rephrase the question to be 16 17 more precise in what I'm asking. 18 BY MR. RUNKLE: 19 Dr. Elleman, do you have a date when Carolina 0 Power and Light first became aware of the RHR problem? 20 (Witness Elleman) I notice the date on the 21 A document you submitted is April 25, 1981. Now I'm not sure 22 whether that date logs the reporting of the event or logs 23 the initial discovery of the flow blockage, or what, but it 24 -Federal Reporters, Inc. is clearly in that time frame that the problem developed. 25

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Q So it would be in the spring of 1981?

A That's correct, yes.

A (Witness Utley) It was reported timely to the parties that needed to know the information, and it was acted on promptly.

6 Ω What actions did Carolina Power and Light take7 promptly?

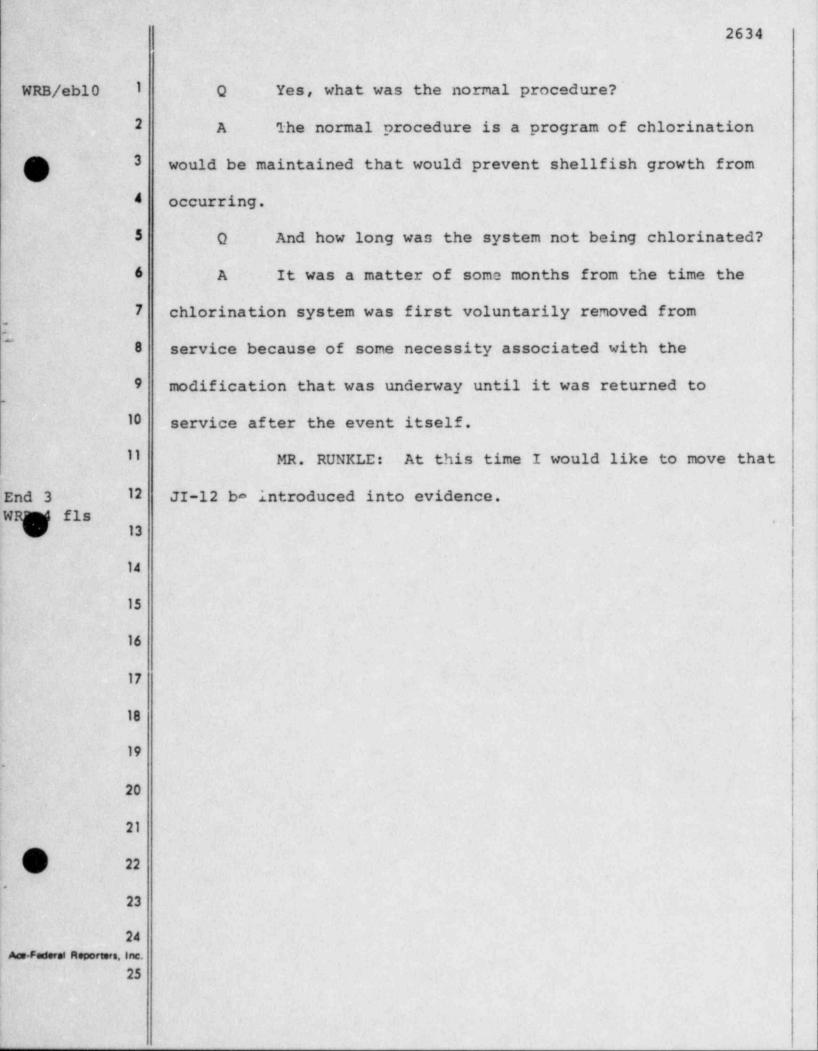
8 A (Witness Elleman) The prompt actions were related 9 to ensuring that there was adequate backup cooling to the 10 reactor, that the activities were initiated relating to the 11 repair of the RHR system, the chlorination problems which had 12 prevented the addition of chlorine that caused the event were 13 addressed and were resolved.

There were a series of later actions that we took, 14 some of which are still being completed. For example, we 15 participated as the host utility in a study through the 16 Nuclear Safety and Analysis Center to evaluate the reliability 17 and the safety implications of RHR system failures. Since 18 this has been an industry problem and since it occurred in a 19 number of places, NSAC regarded this as an important question 20 to approach from an industry perspective. 21

JUDGE KELLEY: What was the acronym, Doctor? WITNESS ELLEMAN: NSAC is the Nuclear Safety Analysis Center. This is a group within EPRI, the Electric Power Research Institute, that focuses on safety-related

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| RB/eb9 | 1 | questions in the nuclear power industry. |
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| | 2 | JUDGE KELLEY: Thank you. |
| | 3 | BY MR. RUNKLE: |
| | 4 | Q Dr. Elleman, what caused the blockage of the RHR |
| | 5 | heat exchangers? |
| | 6 | A (Witness Elleman) The review of the event |
| | 7 | supported that the blockage was caused by shellfish, |
| ы -Ай- | 8 | principally osyter shells, that broke off within the system |
| | . 9 | and plugged the tubes on the RHR heat exchangers. |
| | 10 | Q Do you have any knowledge of how those shellfish, |
| | 11 | oysters, got into the system? |
| | 12 | A They were a consequence of the absence of |
| • | 13 | chlorination in the system over a preceding time period, and |
| | 14 | they developed in the service water system. |
| | 15 | Q How long does it take for an oyster to become |
| | 16 | large enough to block the system? |
| | 17 | A This is a subject that I am not knowledgeable on. |
| | 18 | I would comment that the plant personnel were aware that |
| | 19 | this was a potential problem. They periodically inspected |
| | 20 | a related heat exchanger to verify that shellfish or algae |
| | 21 | growth was not becoming excessive, and so they were attempting |
| • | 22 | to monitor this problem prior to it occurring. |
| | 23 | Q What did the personnel at the plant do if the |
| Ace-Federal Reporters, | 24 | growth of shellfish was excessive? |
| | 25 | A You mean what would be the normal procedure? |



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JUDGE KELLEY: Any objections?

MR. BARTH: May I have just a moment, your Honor? (Pause.)

Your Honor, we object to the motion to move this 4 into evidence. It has been used for a very, very limited 3 purpose, consisting of one paragraph on page 1, Table 1, and 6 for six lines in the first column on page 2. That testimony 7 is in; the purpose has been served. There is no reason to put 8 this piece of paper into evidence, which would then put 9 every other part of this document into evidence, for whatever 10 purpose I do not know. 11

From Mr. Runkle's viewpoint, as I see it, he has 12 made his point. He cited an abnormal occurrence. Carolina 13 Power and Light had that abnormal occurrence as they explained, 14 and I think the record at this point is clear. To put this 15 in for other purposes, what would happen if it were accepted 16 in evidence, it is going to clutter this record with matters 17 about Arkansas Nuclear 1, Pilgrim 1, San Onofre Unit 1, 18 Rancho Seco 1, Arkansas 1, which are irrelevant issues. 19

All matters in this document are irrelevant except the portions which were referred to Mr. Utley and to Mr. Elleman. Therefore, we object to the rest of the document as irrelevant. There is no foundation for its admission.

JUDGE KELLEY: I thought there was testimony that this was an industry problem that occurred in a number of WRB/eb2

1 other plants. Isn't that right?

MR. BARTH: I think, your Honor, that the
contention before us is that the Applicants have not
demonstrated the adequacy of their management.

JUDJE KELLEY: I'm talking about the witness' testimony. The witness said it was an industry problem at a number of other plants. He certainly says it is found at a number of other plants.

9 MR. BARTH: That's beyond the purview-- I don't 10 care what he testified. It's beyond the purview of the 11 contention.

JUDGE KELLEY: I care a great deal what he testified.

14 MR. BARTH: He has mentioned many things which do 15 not relate to the management competency and the technical 16 competency of Carolina Power and Light to operate the Shearon 17 Harris plant. That's the matter which we are now hearing. We are not hearing whether Arkansas and other plants have the 18 19 general competence. That does not relate to the competence of the present Applicants before this Board for a license 20 for the Shearon Harris Power Plant. We are not concerned 21 with what happens to the rest of the industry. 22

JUDGE KELLEY: The thrust of the objection now is this would burden the record with extraneous material. Is that correct?

MR. BARTH: This is irrelevant to the contention 1 WRB/eb4 2 and irrelevant, your Honor, to the technically --JUDGE KELLEY: It is also three and a half pages 3 4 long. Well, any objection from the Applicant? 5 MRS. FLYNN: We have no objection to this particular 6 document. We want to make clear that we are not waiving any 7 right to object to any other NRC documents which may be 8 9 offered by Mr. Runkle. JUDGE KELLEY: I don't think anybody is estopped 10 11 as the case progresses. Objection overruled. It is admitted in evidence 12 as Joint Intervenors' Exhibit 12. 13 (Whereupon, JI-12, having 14 been previously marked 15 for identification, was 16 received in evidence.) 17 XZXZXZXZX JUDGE KELLEY: Do you want a cup of coffee at this 18 19 point? Let us take ten minutes. 20 End C-4 WRB 21 (Recess.) fls. AGI 22 23 24 Ace-Federal Reporters, Inc. 25

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| AGB/agbl | 1 | JUDGE KELLEY: Back on the record. |
| | 2 | MRS. FLYNN: Before cross-examination begins, |
| • | 3 | I have one administrative detail. Applicants had prefiled |
| | 4 | an exhibit with the testimony of this panel which has not |
| | 5 | yet been marked and put into evidence and I would like to |
| | 6 | do that now if I might. |
| | 7 | This is Sections 13.0 to 13.1.3.2 and Sections |
| | 8 | 13.4.1 through 13.5.2.2 in the Shearon Harris Final Safety |
| | 9 | Report. |
| | 10 | JUDGE KELLEY: What do those sections pertain |
| | 11 | to? |
| | 12 | MRS. FLYNN: These are on the organization of |
| • | 13 | the CP&L organization and the Harris plant. |
| | 14 | JUDGE KELLEY: Okay. That's numbered and |
| | 15 | you're offering it now, Mrs. Flynn? |
| | 16 | MRS. FLYNN: We're offering it as Applicant's |
| | 17 | Exhibit 1. |
| | 18 | JUDGE KELLEY: Any objection? |
| | 19 | MR. RUNKLE: None at all. |
| | 20 | MR. BARTH: There's no objection, your Honor. |
| | 21 | JUDGE KELLEY: It is numbered and admitted. |
| • | 22 | (Whereupon, the document previously |
| | 23 | referred to was marked for identifi- |
| Ace-Federal Reporters, | 24 Inc. | cation as Applicant's Exhibit 1 and |
| | 25 | received in evidence.) |
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1 way I would represent the event. AGB/agb3 2 And who would make the characterization that it 0. 3 later would be untimely? 4 I think the appearance of the problem is what A. 5 tells you that it was untimely. 6 Would you characterize this then as a design 0. 7 problem with the RHR heat exchangers? 8 No, sir, I would not characterize it that way. A. 9 0. A maintenance problem? 10 A maintenance problem in the sense that it A. 11 applies to the chlorination and the maintenance of the 12 chlorination system, yes. 13 Would it be fair to characterize this as a 0. 14 management problem? 15 I think that management has a responsibility in A. 16 all events of this kind to make sure that there is a 17 timely return of services and facilities that are 18 required for plant operation. 19 So in that sense, yes, I would characterize it 20 as a management problem. 21 And when was this problem remedied? 0. 22 It was remedied shortly after the discovery of A. 23 the plugging. It was remedied through the repair of the 24 RHR systems and the return of the chlorination system. ce-Federal Reporters, Inc. 25 I do not know the dates at which these specific things

| AGB/agb2 1 | JUDGE KELLEY: Okay. Mr. Runkle? |
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| 2 | MR. RUNKLE: There were two other exhibits. |
| • 3 | Were you going to |
| | MRS. FLYNN: Those are with the later panels' |
| 3 | testimony. I propose to introduce those later. |
| | May I also add that on page seven of this |
| , | panel's testimony there is a blank where this exhibit is |
| 8 | referenced. We can now make that Applicant's Exhibit 1. |
| 9 | JUDGE KELLEY: Right. |
| 10 | MRS. FLYNN: Thank you. |
| 11 | 이 것은 |
| 13 | 에 이렇게 잘 못 못 하는 것 것 같아요. 이렇게 가지 않는 것 같아요. 이렇게 가지 않는 것 같아요. 이 나는 것 같아요. 이 나는 것 같아요. |
| • 13 | 에 집에 같은 것이 같은 것이 가지 않는 것이 같은 것이 같은 것이 같이 많이 |
| 14 | |
| 15 | 이 것 그는 것 같은 것 같아요. 같은 것 같아요. 이 것 같아요. |
| 16 | |
| 13 | resulting around the RHR heat exchangers, would you |
| 18 | characterize this as a monitoring problem? |
| 19 | A. (Witness Elleman) A monitoring problem? |
| 20 | I'm not sure I understand, sir, the question. |
| 2 | Q. Is it not true that over time these shellfish |
| • 22 | accumulated to such an extent that it became a problem; |
| 2: | is that not true? |
| 24 | A. I would characterize it as a failure to return |
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| | which was subsequently found to be timely. That's the |
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Q That would be some time after the spring of 1981?
 A It would be shortly after the plugging was
 discovered, yes.

Q. Since the time in the spring of 1981, has the Brunswick reactor had any problem with the RHR heat exchangers?

A. They have not had problems of this character.

As with any system, there are various maintenance problems that can arise from time to time. I presume that we have had some of these. I cannot specifically recall the instances, however.

Q. Have any other clams or shellfish gotten into the cooling system?

A. Not to my knowledge.

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I'd like to ask a question to Mr. Banks:

On this same problem, the abnormal occurrence with the RHR heat exchangers, when did QA become aware of this?

A. (Witness Banks) I became aware of it at the approximate time that it happened. I was made aware of the situation at the plant through the QA organization that the condition existed.

So how did QA initially become aware of the

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problem?

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A. The QA organization on-site was made aware at the plant by some people that they had a problem and what was happening and they provided inspection services necessary to do whatever action was necessary and I was then informed through my management.

Q. Was that a line worker that notified QA or a supervisor or plant manager? Can you tell us what level?

A. I couldn't tell you right offhand, it has been so long back. But I would suspect it was probably through the management change. I would suspect that the supervisor or director at the site got the word from the supervision in that area. That's normally what takes place.

Q. Excuse me, Mr. Utley.

A. (Witness Utley) Yes, sir.

Q. I have asked both Dr. Elleman and Mr. Banks how they became first aware of the problem of the RHR heat exchangers.

When did you first become aware of the problem? A. I believe I have testified to that and that was I was informed by telephone by line management.

And that was the plant manager?

A. No, no, it would not have been the plant manager that informed me necessarily. That was, as I recall, the man at that time that was filling the position of manager

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of nuclear generation.

Q. And who was that then?

A. That would have been Mr. Furr.

Q. And that's Benny Furr?

A. Yes, sir.

Q. And is he -- At that time was he in the corporate office?

A. Yes, he was.

Q. How did he first become aware of the problem?
A. I'm sure it was the normal way that management stays current on things that are taking place in respect to problems of this type; it would have been through the line management chain.

Q. So it came up through the line management in the normal course of your operations?

16 A. It would be my thought that that's the way it
17 happened.

Q Dr. Elleman, I have a series of questions to you about your department, so I will be asking you questions for a while, okay?

A. (Witness Elleman) All right.

Q. Dr. Elleman, when did you first come to work for Carolina Power and Light?

A. I joined Carolina Power and Light in the summer of 1979.

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Before that you were at North Carolina State 0. University?

Yes, sir, that's correct. A.

And your educational and professional experience 0. -- well your professional experience would be in the nuclear, would it not?

My educational experience was in chemistry and A. my advanced degree is in physical chemistry. My early work experience was in the nuclear-power related aspects of the industry.

Have you taken any courses on management, 0. personnel, human factors or anything like that?

I have taken some courses of this kind, yes. A. A lot, a little --0.

I would say a little. A.

I have, however, participated in management 17 functions in most of the positions that I've held prior to joining CP&L.

Q. Now is one of the duties of your department to review the LER's that arise for the plants?

> Yes, sir. A

Can you describe the range of LER's that your 0. department may investigate?

LER's are reports that are generated when A. deviations from tech spec requirements occur at a plant.

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They can represent fairly inconsequential events such as an instrument being out of calibration or a particular reading exceeding for a short period an allowed reading or, alternatively, they can represent events of some significance like a pump that has failed or a valve that has misfunctioned. So they can encompass a range of problems.

Now the NRC has recognized this, they recognized that they haven't been in the past useful as a screening device for safety problems, so in December of last year the LER reporting system was revised to limit the number of events that were reported as LER's and so there's been a change in this year in the kinds of events that are being reported.

Q. Do you have any estimation at this time what percentage of LER's -- what difference there might be in the percent of LER's between this year and last year?

A. There is a dramatic reduction in the amount of LER's from both plants.

0.

Can you quantify that at all?

A. As I recall the last time I saw data that we had I believe one from one plant and five from the other facility. And this is drawing strictly on my memory now. Q Is that primarily attributable to the reporting change?

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No, I believe it's attributable to several A. I think the reporting change is a part of it. factors. I think improvements in management control, the improvement in knowledge of people at the plants is a part of the improvement.

Would you expect to see more LER's for a plant 0. in operation or a plant that was in outage?

Typically I would expect to see more that are A. occurring when changesare underway: when power level is being changed, when you are shutting down, when you're starting up. It's these kinds of configurations that tend 12 to produce LER's.

So at startup/shutdown you would expect to see 0 more LER's than normal operation?

In the past a number of the LER's occurred A. during the surveillance program on instruments. If the instruments were found during the checks to be out of spec, this could yield an LER.

And that would be such things as condensation in 0. the instruments --

There can be a variety of causes. That's a A. potential cause, yes, sir.

Who decides when an occurrence becomes -- an 0. occurrence that needs to be reported becomes an LER?

Well it is not really a judgment call. There

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are carefully prescribed requirements for reporting and when an LER should be reported, so the sytem is triggered automacically.

Whenever an event occurs that requires an LER, this then undergoes an evaluation at the plant site, the remedial actions that are to be carried out are presented by the plant personnel and this becomes a part of the reported LER.

Carolina Power and Light, in their nuclear 0. -- operation of their nuclear plants and the construction of Shearon Harris also have reports called deficiency 12 disposition reports, do they not?

Yes, sir.

A.

0. And what are those?

We do not deal with those reports. I'm not A. the appropriate person to discuss the specifics of those.

> And who is the --0.

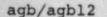
I believe Mr. Banks' organization becomes A. involved with those.

And you do not review these deficiency 0. disposition reports?

We are primarily oriented in our activities to A. operation-related reports and events.

Carolina Power and Light also generates internally 0. things that are called Non-conformance Reports, do they not?

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| agb/agbll 1 | A. Yes, sir, they do. |
| 2 | Q. And what are those? |
| 3 | A. Those are reports that are again generated by |
| 4 | the QA organization related to deficiencies which they |
| 5 | have identified. |
| 6 | Q. And some of these deficiencies may be LER's and |
| 7 | may not be? |
| 8 | A. That's correct, yes. |
| 9 | Q. And you do not review these Non-conformance |
| 10 | Reports, do you? |
| 11 | A. We do not on a regular basis. Now we can |
| 12 | become involved under special circumstances. For |
| • 13 | example, if there appears to be a pattern that requires |
| 14 | evaluation, the QA organization may solicit our assistance |
| 15 | in reviewing and understanding whether a pattern is there. |
| 16 | So we can in special instances become involved. |
| 17 | Q. Certain of these LER's could be categorized |
| 18 | as abnormal occurrences, could they not? |
| 19 | A. Yes, sir. |
| 20 | Q. And would you spend more time looking at |
| 21 | those that would be abnormal occurrences? |
| • 22 | A. What we attempt to do in our activities is to |
| 23 | |
| 24 | look for events that have potential safety significance. |
| Ace-Federal Reporters, Inc. 25 | We look at a variety of sources of which LER's are just |
| | one. We attempt to focus on any of them that appear to |



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have future safety implications.

So I would hate to generalize one class of input as being more significant than another.

Q. In your opinion, does the corporate nuclear safety conduct an independent review from QA's?

A. Yes, sir. We have some overlapping functions but we are basically independent in the things that we are doing.

Now this is not to say that we do not coordinate our activities, that we are not aware of what each organization is involved in, we do this.

Q. Can I draw your attention to what has been admitted as Applicant's Exhibit 1? Do you have a copy of that in front of you?

A. I'm not sure.

| | 1 | Specifically, page 13.4.2-1. |
|------------------|----|---|
| AGB/pp | 12 | A Would you say the page again, please? |
| #6 | 3 | Ω 13.4.2-1. |
| | 4 | MR. BARTH: Your Honor, may we ask the Counsel |
| | 5 | to repeat the page citation. We missed it. |
| | 6 | MR. RUNKLE: Okay, that would be Applicant's |
| | 7 | Exhibit 1, which is from the final Safety Analysis Report, |
| | 8 | the Shearon Harris Nuclear Power Plant, page 13.4.2-1. |
| | 9 | And the copy that was presented to us this morning is under |
| | 10 | Amendment number 13. |
| | 11 | BY MR. RUNKLE: |
| | 12 | Q Do you have that in front of you, Dr. Elleman? |
|) | 13 | A (Witness Elleman) Yes. |
| | 14 | Q Could you give the title of Section 13.4.3 for |
| | 15 | us, please? |
| | 16 | A The title is Independent Review. |
| | 17 | Q And that is one of the functions of the Corporate |
| | 18 | Nuclear Safety Unit, is it not? |
| | 19 | A Yes, sir. |
| | 20 | Q And is that unit under your authorization? |
| | 21 | A The support of our department, yes. |
|) | 22 | Q under your authority. |
| | 23 | And that would be to conduct an off-site independent |
| deral Reporters, | 24 | review program conforming to criteria ANSI N18.7-1976, is |
| and reporters, | 25 | it not? |
| | | |

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| AGB/pp 2 | 1 | A | Yes. |
|--------------------|------------------|----------|---|
| | 2 | Q | Did you conduct an off-site independent review? |
| | 3 | A | Yes, sir. |
| | 4 | Ω | And further down on this page it talks about |
| | 5 | other th | ings that the Corporate Nuclear Safety Unit reviews, |
| | 6 | does it | not? |
| | 7 | A | Yes. |
| | 8 | Q | And specifically in the third paragraph it lists |
| | 9 | several | specific things such as plant procedure changes, |
| | 10 | does it | not? |
| | 11 | A | Yes. |
| | 12 | Q | Now, further on down that list it says "Conformance |
| • | 13 | to regul | atory requirements and any item deemed appropriate |
| | 14 | for revi | ew relative to safe operation"? |
| | 15 | A | Yes. |
| | 16 | Q | Does the Corporate Nuclear Safety Unit conduct |
| | 17 | these re | views? |
| | 18 | А | Yes, sir. |
| | 19 | Q | Would it not be fair to say that the non-conformance |
| | 20 | reports | were specifically oriented towards addressing the |
| • | 21 | conforma | nce through regulatory requirements? |
| | 22 | A | Yes, they are. |
| | 23 | Q | And additionally would not the deficiency disposition |
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I think the wording in the text isn't intended A to suggest that our group is the only organization monitoring 2 regulatory requirements. There are other organizations 3 participating in this and the QA organization shares this responsibility with ourselves. 5

How do you determine that all these possible 0 6 occurrences get reviews if you are doing some of them and 7 quality assurance is doing others then? 8

We have procedures within our department that A 9 define our responsibilities, that define who's to carry out 10 11 what actions. As a part of our management overview myself and Dr Jeff Jeffries, who is the Manager of Corporate 12 Nuclear Safety will periodically check the timeliness of 13 these, review our records to substantiate that these things 14 are being done. 15

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You normally would review the LERs? 0

That's correct, sir. A

The other two, the deficiency disposition reports 0 18 and the non-conformance reports if you were requested to 19 by some other department? 20

> That can happen, yes. A

Sir, when was the Department of Corporate Nuclear 0 22 Safety first formed? 23

The department was created in the summer of 1979. A So the elements in the department had been pre-existing.

however there were significant changes that occurred over
 the following years that developed some of the activities to
 the present responsibilities.

Q And so that -- in forming the Corporate Nuclear
Safety and Research Department that would be either 1979
restructuring organization?

7 A It occurred in that approximate time frame, yes.
8 Q And that would be part of the total reorganization
9 of the CP&L management at that time?

A Yes

10

11 Q Has the department undergone any other major 12 organizations in that time?

We originally had the corporate quality assurance A 13 function as a part of our organization as Mr. Utley testified 14 yesterday at the time the corporate QA department was formed, 15 that responsibility shifted to QA. We have had changes in 16 emphasis that have occurred within our programs as we have 17 developed. For example, one of the requirements that was 18 recommended by the Rogovin and Kennedy commission studies 19 following TMI related to the creation of on-site independent 20 safety review groups to be formed at plants. And we added 21 that to our responsibilities as a part of our activity. 22

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Another activity that was added was the systematic evaluation of events at other plants. And so the independent review of events at other plants is also a part of our

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activity that was added.

2 Q How long did you department also have the QA 3 function?

A Part of the department, at the same time the QA
department was created -- and I'm sure Harold would know
better the specific timing of that than I would.

7 A (Wifness Banks) March of 1981 is when we
8 went to the department and we had the quality assurance
9 audit functions in his department prior to that time. Prior
10 to that time the OA organization was in many different
11 departments.

Q So actually between when Corporate Nuclear Safety 33 was started in 1979 until March of '81, there was just the 14 QA auditing function?

A In our department, yes sir.

and all of the QA functions went into that one department?

A (Witness Utley) I think there needs to be some clarification in remard to those comments such that there is no migtake. There was a quality assurance program that goes back to the point in time that we really started our first nuclear plant. The points to be made are that we had quality assurance under the operations department and we had quality assurance under the construction and engineering legartments. And we had a corporate audit review

that looked over the total QA program. Another important 1 aspect that I think we need to get on the record here in 2 regard to Dr. Elleman's program, and I look at it as being 3 very important to the program, and that is Dr. Elleman has the freedom to visit -- not only the freedom but a requirement 5 to visit the plants and talk to individual employees as he sees fit throughout our organization. In regard to anything 7 that they see that is being done that is not, in their view, 8 being carried out in a safe wav. 9

This is very important information because it is unedited by any line management function. And Dr. Elleman, being the type of individual that he is, people feel free to talk with him and tell him just how they feel about the situation.

In addition to that, he also reports to the Board of Directors, annually, and more frequently if the need arises. And this report is an unedited report by Dr. Elleman to the Board of Directors. Not even the President and Chief Executive Officer edits these reports. And I think that tends to set forth an independent review in its true sense as it relates to the management responsibilities.

22 9 And this independent review would be in part 23 due to the Kennedy study?

A (Witness Elleman) What was a study carried out on Three Mile Island accident. That is one of the major

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studies with recommendations for changes. And part of that was the cleation of onsite independent safety groups at new plants. Now I would add that we do not have a specific regulatory requirement that that be done at all of our plants. It's required for the Harris unit but we voluntarily elected to institute it at all three of our sites.

7 Q Dr. Elleman, when your department began reviewing 8 LERs -- strike that please -- when did your department first 9 begin reviewing the LERs?

10 A The LER's have been reviewed within the company 11 for the period of time that it was a part of the tech specs 12 and a regulatory requirement. That precedes the department 13 creation in 1979. So I really do not know how far back 14 historically it goes. It was a process that was underway 15 at the time the department was formed.

16 Q But since 1979 does your department systematically 17 review the LERs?

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A Yes, sir, we have,

19 O Did you review the LERs that started at that time 20 and have proceeded over the years or are there ones before 21 that time?

A As I say, I do not know back historically how far back it goes, so I really can't address that question. Now I know since I have been with the company we have ne. reviewed the LERs at some time period after they have been

| AGB/pp8 | prepared and submitted to us. And that's a fairly short time. |
|----------------------------|--|
| | It's a timely review of the LERs. |
| | Q And those LERs have only been since March of '81 |
| | in your department? |
| | A Since summer of '79. |
| | Ω Excuse me. Since summer of 1979. Are you caught |
| | up with your reivew of LERs? |
| | A I believe us to be so, yes sir. |
| | And with the change in reporting requirements |
| 1 | so far this year you will have your LERs to review? |
| 1 | A That's correct. |
| 1 | 9 9 Have you always been caught up in your review |
| 1 | of LERs? |
| 1, | A Of LERS? |
| 1. | Q Yes |
| 1 | A Occasionally there are reasons for holding back |
| 1 | on the review to establish the completion of certain plant |
| 1 | activities or to resolve items that for one reason or another |
| 1 | are $k_{e_{P}}$ open. And so there can be a variable time period |
| 20 | for the review. Some may be within a month after the |
| 2 | submission of the report. Some for good reason can drag on |
| 2 | longer. And so there is some fluctuation in the completion |
| 2 | of our review. But I've always believed us to be current and |
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2 ago on that, I do. 3 His comment went to --0 You're correct, that's right. 4 A 5 -- the Board of Directors. Do you report 0 directly to Mr. Smith? 6 I report to Mr. Smith at least twice a year on 7 8 matters related to nuclear safety, yes. If you or your department did observe something 9 0 that had major problems and that you thought it was expedient 10 to have -- take any range of action including having the 11 plant shut down, how would you go about implementing that? 12 You use word major problems. I assume you are 13 A implying something that has significant safety implications 14 15 associated with the event? 16 0 Yes. The first step to be taken would be to discuss 17 A this with the plant operating staff. the management at that 18 site, to share with them the perspectives they have on the 19 issue. If they have properly understood the circumstances 20 then I would expect that would be sufficient. The plant staff 21 22 would take the needed actions. (Witness Utley) I'd like to add to that, 23 A Dr. Elleman reports to me. And I have the authority of the 24 inc. total operation of all the nuclear facilities. And he 25

Yes, sir. Mr. Utley commented just a few minutes

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certainly understands that that type of information would, if not properly acted on by the plant as he describes, steps would indeed be taken to see that it was properly acted upon.

Ω Has he ever brought any of these things to your attention?

We have never experienced a situation that I A 6 interpreted your question to mean. Problems of that 7 significance we certainly talk about a number of things, 8 about the plant operations, and its relationship to safety 9 10 day in, day out. Let me go back to the LER because I'm not 11 sure the record's clear here even though we mentioned it vesterday. In respect to LERs, I'd like for you to realize 12 that we have carefully evaluated and assessed LERs since 13 there has been such a thing present at CP&L. In fact there 14 15 was a special task force set up back in the 70's to take a particular look at the LER situation at our Brunswick plant. 16 17 And that group was chaired by me personally.

18 0 And when was this task force set up at Brunswick
 19 to look at --

A I don't recall the exact date. It was back in the 70's. It was at a time that we were concerned that the numbers of LERs were low and we thought were appropriate.

23 Q Did the reporting requirements for LERs change 24 from that time until just recently?

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I would not say the philosophy that was followed

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by the management in regard to careful review of LERs changed.
Of course, with change of organization and change of responsibilities, it naturally changed who had what responsibilities. But the responsibility was always there that management review, and pay particular attention to LERs in regard to the importance as well as the number as well as
a dedicated effort reduce the number of LERs.

8 And I think that effort has been successful as
9 Dr. Elleman describes the conditions that prevail. Although
10 we are still working to try to even have further improvements
11 on them.

Q Dr. Elleman, in your department of Corporate
 Nuclear Safety and Research do you receive clear and in-depth
 operational reports on the failure histories of different
 components and systems in the nuclear power plants?

A There is an industry system called NPRDS which
is managed by the Institute for Nuclear Power operations,
whose function is to report this kind of information for all
plants. And we have had training in the use of NPRDS and I've
had access to that system as needed.

What does that acronym stand for?

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A It is a computer program for maintaining an inventory on components and parts that have failed. I would have to guess a little bit as to the acronym. I've used it as NPRDS for so long, I don't recall what it specifically

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1 stands for.

2 (Witness McDuffie) Nuclear Plant Reliability A Data System.

4 Thank you. And that would be for similar 0 5 components and systems across the nuclear industry? A (Witness Elleman) Yes, sir. Including those 6 7 at our own plants.

8 Do you receive any additional information of 0 9 those components and systems within the CP&L plants?

10 A Well, we have a variety of wavs for looking for 11 looking for insight into similar industry problems or 12 similar industry failures. Let's say an event occurs at our 13 plant that we want to properly understand the significance 14 of. We have access to NRC data bases on similar failures 15 that have occurred at other plants. We have access to 16 INPO that maintains data on their understanding and their 17 interpretation of the significance of these events.

18 We are acquiring access to a document which is called 19 Nuclear Power Experience, which is a summary of events at 20 all plants. And it's indexed by component on failures that 21 have occurred. Failure both using and trying to further 22 develop our ability to learn from experience at other plants 23 as well as at our own.

O And INPO would be the Institute for Nuclear Power Operations?

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A That's correct, yes.

2 Q When you say that when an event occurs at the 3 plant, what do you mean by an event. Would that be an LER?

A It could be an LER. It could be something that
was reported upon in the management meetings at the plant
that was an unusual event of some sort. We will also look
at events at other plants and then try to look at the
potential for those applying to our facilities.

9 Q In similar plants you would look at especially
10 those components similar to those in use by CP&L?

A Yes, sir.

12 Q Do you also stay abreast of different nuclear 13 plant components and system events at nuclear power plants 14 abroad?

A Not very much. There is some U.S. manufactured
components used in overseas reactors. It's difficult enough
keeping up just with U.S. experience. I think as an
industry we're improving our understanding of foreign
operations and the significance of events, but there really
are not good formal processes for doing this at the present.

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(Witness Utley) I might add to that that the man who heads up our training program has made a tour of Europe and 2 visited the plants in Europe and really made a study of their 3 operation. And, of course, he has brought back the programs 4 and information on the ways they are doing business, for the 5 benefit of not only Carolina Power and Light Company but for 6 the benefit of the industry, in that he has made formal 7 presentations to the Institute on his operations on this 8 visit. 9 Dr. Elleman, on the NPRDS, is that data base 10 0 primarily on-- Was that established after events, or is that 11 sort of a baseline on all components and systems? 12 (Witness Elleman) It is a failure data base that 13 A. when the plant maintenance organization experiences a failure 14 of a pump or a component they file a report on that failure 15 16 which goes into NPRDS. How does Carolina Power and Light keep track of 17 0. those components and systems that much qualified environmentally? 18 MR. BARTH: Objection, your Honor, to the line of 19 questioning, in view of the fact that, in our view, it is not 20 relevant to the contention which is now before the Board. It 21 has been going on for well over an hour. Questions on foreign 22 reactors, on LERs, have not a demonstrable self-evident 23 relationship to the contention, and I object to the line of 24 -Federal Reporters Inc. 25 questions. It's irrelevant, your Honor.

| AGB/wb2 | 1 | JUDGE KELLEY: Let me make sure I understand the scope |
|------------------------|----|---|
| AGD/WDZ | 2 | of the objection. It is beyond the pending question; is that |
| | | |
| - | 3 | correct? |
| | 4 | MR. BARTH: It is beyond the scope of the contention |
| | 5 | that is at issue. |
| | 6 | JUDGE KELLEY: The question that was just asked was |
| | 7 | how you keep track of environmentally qualified components, |
| | 8 | or something like that. |
| | 9 | MR. BARTH: It's not just to that question, it's to |
| | 10 | the line of questioning, your Honor. |
| | 11 | JUDGE KELLEY: The line of questioning. How would |
| | 12 | you characterize the line? |
| • | 13 | MR. BARTH: The line of questioning is to define |
| | 14 | and describe LERs, what an LER is, what the various types of |
| | 15 | violations are, what data and information is contained on |
| | 16 | foreign reactors, what data and information is contained in the |
| | 17 | industry's assessment of the LERs that is going on. The line |
| | 18 | of questioninghas been to describe what types of data are |
| • | 19 | collected. It is unrelated, in our view, to the technical |
| | 20 | competence of Carolina Power and Light safely to operate the |
| | 21 | Shearon Harris facility within the confines of regulations with |
| • | 22 | ue regard to the public health and safety, which is the issue |
| | 23 | before us. |
| Ace-Federal Reporters, | 24 | JUDGE KELLEY: I'm still not entirely clear on the |
| | 25 | scope of the objection. Now, there were several topics here: |

| AGB/wb3 | 1 | LERS, LER data, foreign reactors. What is the common thread |
|-----------------------|------------|--|
| | 2 | that you see in those topics that you find objectionable? |
| • | 3 | MR. BARTH: They are merely discussions of data |
| | 4 | bases. There has been no connection as to the technical |
| | 5 | comptency of Carolina Power and Light to manage. |
| | 6 | The definition of an LER, your Honor, is unrelated |
| | 7 | to whether or not these people can technically manage. |
| | 8 | This whole line of questions has been to define |
| | 9 | various kinds of data bases and various kinds of information |
| | 10 | collected. |
| | 11 | JUDGE KELLEY: Let me see what Mr. Runkle has to |
| | 12 | say in response. |
| • | 13 | MR. RUNKLE: Sir, it seems to me that the information |
| | 14 | that they collect and the analyses they perform of that informa- |
| | 15 | tion is highly relevant to their review of their nuclear power |
| | 16 | plants and changes that they have to make in the management of |
| | 17 | those plants. I don't think I'm dwelling too excessively on |
| | 18 | this; I'm just trying to cover the basis on how they make their |
| | 19 | decisions, what they base their decisions on. If it's review |
| | 20 | of LERs or foreign reactors, I think that's highly relevant. |
| | 21 | JUDGE KELLEY: Do the applicants care to comment |
| • | 22 | on the objection? |
| | 23 | MRS. FLYNN: No, your Honor. |
| | 24 | JUDGE KELLEY: None? |
| ce-Federal Reporters, | Inc. 25 | (The Board conferring.) |
| | 1000 | |

lwsAGB/wrb3 JUDGE KELLEY: The Board is going to -- and does AGB/agb1² -- overrule the objection. It seems to us as a general 3 proposition what management knows about what happens at 4 other plants is certainly relevant to how they are doing 5 their job, how they're applying possibly generically-6 applicable information to the plant. 7 The objection was cast in very broad terms. 8 It really came to saying that that acquisition doesn't 9 have anything to do with management and we just don't 10 agree with that. 11 So we're overruling the objection. We would 12 add a sort of general observation that this is a difficult 13 contention to deal with as contrasted with the contention 14 about whether a pipe is going to break or whatever; 15 I think it is inherently rather amorphous. 16 But we do think it would be desirable, as we 17 get into the topic now, as we are now beginning to do 18 that Intervenors and other questioners later attempt as 19 best they can to relate their questions as directly as 20 possible to the ultimate issue of management competence

that is at stake here.

So I think it amounts to a Board observation and caution to attempt if you can to be a little more focused in some of your questioning toward the management competence issue.

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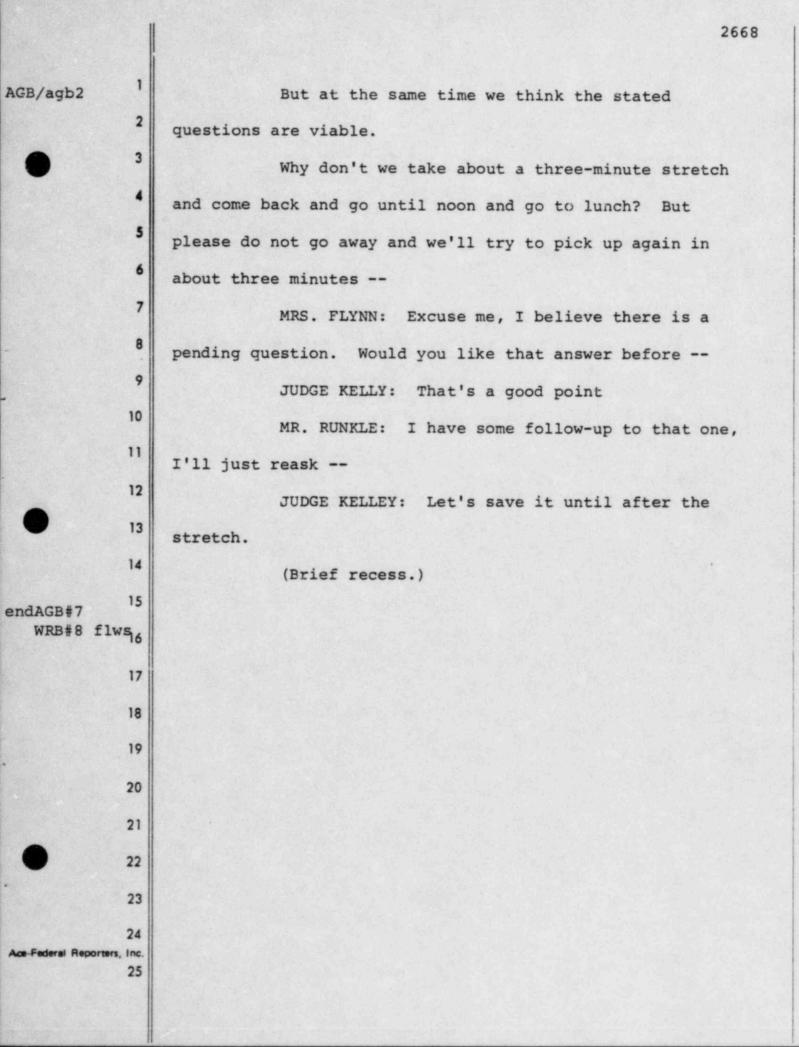
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| NRB8/eb1 | 1 | JUDGE KELLEY: Back on the record. |
| fls AGB7 | 2 | Go ahead, Mr. Runkle. |
| | 3 | MR. RUNKLE: Thank you, your Honor. |
| | 4 | BY MR. RUNKLE: |
| | 5 | Q Dr. Elleman, before the break I asked you a |
| | 6 | question about the environmental qualification of nuclear |
| | 7 | plants' components and systems. |
| | 8 | How does CP&L monitor the environmental |
| | 9 | qualification of their equipment? |
| | 10 | A (Witness Elleman) Now when you say "monitor," |
| | 11 | is this a purchasing question, that when we purchase a |
| | 12 | replacement part how do we assure that it has proper |
| • | 13 | environmental qualification, or is it related another way? |
| | 14 | Q Briefly, let's start there. |
| | 15 | In purchasing equipment, how does CP&L determine |
| | 16 | whether the equipment is environmentally qualified or not? |
| | 17 | MS. FLYNN: I am going to object. There is a |
| | 18 | contention in this proceeding on equipment qualification, and |
| | 19 | it seems from the direction Mr. Runkle is going that that |
| | 20 | is the proper forum in which to take up issues such as that. |
| | 21 | JUDGE KELLEY: Is it a Joint Contention or an |
| • | 22 | Eddleman Contention? |
| | 23 | MRS.FLYNN: That is Eddleman Contention 9. |
| ce-Federal Reporters | 24 | MR. RUNKLE: I was only going to ask three or four |
| auer suerai neporters, | 25 | questions on that; I wasn't going to spend the day on it. |
| | | |

JUDGE KELLEY: Is there any real need to spend WRB/eb2 1 any time on it at all in view of the fact that we have a 2 3 contention on that? MR. RUNKLE: How the management determines this 4 5 information and what they do when they find out if equipment is not qualified --6 7 MRS. FLYNN: He didn't ask that question. He 8 asked how they purchased equipment to assure that it is 9 environmentally qualified. He didn't ask about any review 10 functions or management. 11 JUDGE KELLEY: Can you rephrase the question to focus on management duties so far as environmental 12 13 qualification is concerned? 14 BY MR. RUNKLE: 15 Dr. Elleman, how does management review the 0 environmental gualification of nuclear plant components and 16 17 svstems? (Witness Elleman) Well, there is a defined set 18 A 19 of systems at the nuclear plants that are safety-related 20 There are requirements for performance specified systems. 21 for these systems. When a part has to be or a component has to be replaced in these systems, it is purchased to a 22 23 set of specifications that reflect that safety requirement. 24 If for some reason the part is not available with Ace-Federal Reporters. Inc 25 those safety specifications prescribed for it, then an

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analysis is carried out by Engineering. The results of that analysis is reviewed by Mr. Banks' organization to verify that they concur with the results, and a set of specifications for the purchase of that part is identified.

Q In your opinion are there other components and systems outside the list of designated systems that need to be environmentally qualified?

8 A I do not think that that-- That's an opinion
9 question. I think it is not something that I would want to
10 speak to.

MRS. FLYNN: Your Honor, I would object. I think
that is beyond the scope of the contention.

JUDGE KELLEY: Let me ask a question,
Mr. Elleman, if I may.

The concept of environmental qualification of equipment, does that pose any special problems to management or people at the management level not presented by any other kind of problem you may deal with in running a nuclear power plant?

WITNESS UTLEY: Your Honor, let me say it is important that the equipment be qualified in the respects for which these systems are designed. Environmental qualification is certainly an area in this category.

I would like to say that I think the-- Well, inc. from a management prospective, we follow all the rules and

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regulations as related to environmentally gualified equipment, and under our Nuclear Engineering Licensing Department we perform the analysis and in some cases contract for these analyses to assure that all equipment does gualify to these specifications.

And we are in a program at the present time to bring this equipment up to date in accordance with the NRC regulations. And I think that regulation is 7901(b), as I remember.

And again going back, this will be covered in complete detail, not only from a management standpoint as well as a technical standpoint as it is reviewed in regard to the contention that has been mentioned.

JUDGE KELLEY: Well, what I'm trying to get at is this. When you say "environmentally qualification," as I understand it that means that certain parts have to be able to withstand an environment of fire perhaps, an environment of water perhaps, and you have to qualify certain equipment to meet those standards.

WITNESS UTLEY: Yes, sir.

JUDGE KELLEY: Similarly I suppose you have to qualify your snubbers to meet certain seismic standards, or your cooling system or your pipes to meet certain other standards.

Is there something special about environmental

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qualification that makes it different from a seismic standard or some other safety standard as far as you're concerned?

WITNESS UTLEY: Not at all, in my understanding of the context in which you are discussing it.

JUDGE KELLEY: I don't really see the point of pursuing the separate issue of environmental qualification due to the fact that you have a separate contention on it. I don't think it is going to add anything.

MR. RUNKLE: My question to Dr. Elleman, MR. RUNKLE: My question to Dr. Elleman, though, was did he have an opinion, were there systems that were not in the designated set of systems that needed to be environmentally qualified and that should be environmentally qualified.

JUDGE KELLEY: And it was objected to, and I am sustaining the objection, and we're asking you to move on from environmental qualification to your next subject for the reason just stated.

BY MR. RUNKLE:

Q In your opinion, Dr. Elleman, are there certain--Strike that.

Dr. Elleman, do you perform operational event analysis on those events that CP&L reports to INPO? A (Witness Elleman) When you say "analysis," could

you clarify what you're referring to in the word "analysis"?

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| WRB/eb6 | 1 | Ω A review, perhaps a study, assigning a team to |
| | 2 | review all of the aspects of that event or failure? |
| D | 3 | A Yes. |
| | 4 | Q And you would be doing that under each of the |
| | 5 | events reportable to INPO? |
| | 6 | A There are no events that are to my knowledge |
| | 7 | that are reportable to INPO. INPO has a voluntary system |
| | 8 | to allow utilities to share information with each other, and |
| | 9 | we can put events on a computer network that they operate |
| | 10 | to pass information back and forth. |
| | 11 | Some of these would be appropriate for looking |
| | 12 | at closely for safety significance. Others would have no |
| | 13 | safety implications whatsoever. |
| | 14 | Q Do you have procedures established for the |
| | 15 | information that needs to be recorded for your analysis on |
| | 16 | abnormal events, LERs and things of that sort? |
| | 17 | A Could you elaborate on the question? I'm not |
| | 18 | quite sure what you mean by "information." |
| | 19 | Q Is there a reporting form or some kind of |
| | 20 | procedure for reports that you need to be able to conduct |
| | 21 | your analysis of abnormal occurrences or LERs or whatever? |
| D | 22 | A Well, there is a form and a prescribed format for |
| | 23 | the LER. If the event appears to be one that requires |
| | 24 | close scrutiny on our behalf, then we go well beyond the |
| ederal Reporters, | inc. 25 | form. We would go in and talk with the people that were |
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involved with the event. We would secure information over and above that that is formally reported. And that is done as perceived as needed by the individuals in my organization making that analysis.

Q And they would be reviewing other recorded data coming from other departments either through the plant or QA or whatever information they had--

A Yes, sir. We feel free to pursue any event or any aspect of operation that we feel potentially has safety implications, or could benefit from review and evaluation.

For example, I have not mentioned this, that we will go in and analyze the performance history of systems in our plants, looking for failure rates, looking for weaknesses in those systems that might in future cause us potential problems.

We generate reports and evaluations from these system assessments.

Q So you would try to look into the future on what might be a problem in the future?

A Yes, sir.

That's a problem with LERs. LERs are after the event reports, and you like to have the ability to perceive events prior to their occurring.

Q When you say you would like to-- Is this in your analysis of the LERs? Why do you-- What is the basis for

| WRB/eb8 | 1 | your Let me rephrase this. |
|------------------|----|---|
| | 2 | When you begin your analysis, do you analyze the |
| • | 3 | LERs? What other information do you analyze to try to stay |
| | 4 | ahead? |
| | 5 | Is that question at all clear to you? |
| | 6 | A I'll try to respond to it, and I guess you can |
| | 7 | decide. |
| | 8 | We look for several things when we review the |
| | 9 | LERs. We look for whether the plant response has been |
| | 10 | correct, whether it has been sufficient, whether it appears |
| | 11 | that the actions to be taken will prevent a recurrence of the |
| _ | 12 | event. |
| • | 13 | Over and above that, though, we try to learn what |
| | 14 | basic lessons can be gained from the LER. Does it tell us |
| | 15 | something about potential future problems that may arise |
| | 16 | that need to require some action or some evaluation? |
| | 17 | So we use it as a learning experience as well as |
| | 18 | just evaluating the corrective actions that were developed. |
| | 19 | Q Do you have a classification system of LERs? |
| • | 20 | Some would be safety significance, others not so important, |
| | 21 | that would determine the amount of time that you spend on |
| | 22 | the analysis of them? |
| | 23 | A There is a classification or a categorization |
| Ace-Federal Repo | 24 | system that defines whether human error was involved or |
| | 25 | defines whether component failure was involved. That is not |

| WRB/eb9 | 1 | the basis, though, that we would use to decide how much time |
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| | 2 | to put in on it. |
| • | 3 | Our basis would be what is the real safety |
| | 4 | significance that we can perceive in the event? |
| | 5 | Q How would you make that determination on the real |
| | 6 | safety significance of a problem? |
| | 7 | A I think that all of us would recognize it. That |
| | 8 | is an activity that requires perception; it requires |
| | 9 | experience of the individual; it requires insight to try |
| | 10 | and perceive the safety significance. And that's one of the |
| | 11 | reasons we placed a very high priority on getting in |
| | 12 | experienced people to just hopefully have that insight that |
| • | 13 | will let them identify safety significance. |
| | 14 | We also utilize extensively the insights and |
| | 15 | experience from INPO, from NSAC, from the NRC, from the |
| | 16 | other organizations that are also trying to gain the same |
| | 17 | perceptions and insights. |
| | 18 | Q Do you in your analysis of LERs and other events |
| | 19 | or occurrences that you might analyze, do you look at trends |
| | 20 | and patterns? |
| | 21 | A Yes, sir. |
| • | 22 | Q What kind of trend analysis would you look at on |
| | 23 | breakdowns and failures at nuclear plants? |
| | 24 | A . We do several things in the trending areas. We |
| Ace-Federal Reporters, | Inc. 25 | put together bimonthly reports that review the LERs and |
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identify the sources or the causes, and we try to categorize LERs that appear to have similar roots or similar occurrences.

We also, as an LER occurs, try to go back historically in our data base and evaluate whether other, similar events have occurred to see whether there is a pattern existing.

We try in some instances to use the NRC data base which looks at other plants, and look for events elsewhere in the industry that will give us insight into this event.

So, depending on circumstances, we would use combinations or all of these activities.

In, say, 1983, did you perform this kind of trend 0 analysis on some or all of the LERs?

On some, yes; certainly not on all. Many of the A LERs are obvious in their implications and don't require 17 detailed analysis.

Which ones in the last year had safety 0 significance?

A I don't have that information with me today. I would not use the term "safety -- " Well, perhaps we could establish which ones involved the more extensive review from our department and the reasons for this, but this is not information that is assembled now.

Can you remember any in the past year that did 0

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have safety significance or had an increased amount of review?

A In the past year?

Q Yes.

A Yes, sir.

Q Tell us about them.

A Well, all right.

You just asked for any event that had safety significance. Okay.

There was an event in our Robinson plant in which an individual received an administrative overexposure. Now that is an exposure that does not exceed regulations or requirements but exceeds the limit we impose upon the individual. It involved the individual failing to follow certain prescribed regulations and procedures.

We became involved in evaluating in that case the reasons for the event. We prepared a report that analyzed the circumstances for it. We became involved in interviewing other members of the plant organization to establish their understanding of the regulations and requirements related to the event to confirm that they knew how to perform in a similar circumstance.

We are at present following on in reviewing the plant actions that occur to follow up on this event.

That would be an example.

Did you perform this trend analysis on the

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problems of the RHR heat exchanger at Brunswick?

A We performed an evaluation of RHR heat exchanger events, yes, sir. And as I believe I indicated, and perhaps should speak to more specifically, we have been engaged in a very detailed evaluation with the Nuclear Safety Analysis Center on the importance of RHR systems and on the safety significance of failures in those systems at our Brunswick plants.

Q Did you do any kind of-- Did you do this kind of analysis on the containment leak rate tests at Brunswick, say before 1982?

A If that event produced an LER then yes, sir, we would have carried out a review of the event. If it did not, I do not specifically recall whether we looked into that.

Q Since the department was set up in 1979, have you done this kind of trend analysis on the LERs?

A Yes.

Q Sir, in your--

A Let me make sure I answered accurately on that question.

When you say "this kind of trend analysis," I cannot recall whether our reports and that breakdown and analyzed LERs actually go back to 1979. They may have been started at some time subsequent to that. They are an activity that we have been carrying out for some time.

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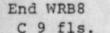
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Q Thank you.

In your opinion, sir, is the change in the LER reporting -- will that lead to better management?

A It will lead to better identification of events that potentially are safety significant, yes, sir. It will have that advantage.

Now a disadvantage is it tends to delete certain kinds of information that we had formerly relied on LERs to provide us, and so we are developing other processes for finding and following that missing information.





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| WRB/pp 1 | a Wann and the number of TRDs in 1002 that |
| #9 | Q Have you analyzed the number of LERs in 1983 that |
| 2 | were not reported, that would have been reportable under the |
| 3 | present requirements? |
| 4 | A Let me make sure I understand the question. Did |
| 5 | we, in 1983, analyze the events that are not presently |
| 6 | reportable as LERs? |
| 7 | Ω Let me explain. In 1983 there is a certain amount |
| 8 | of LERs? |
| 9 | A Yes, sir. |
| 10 | Q Have you reviewed that number of LERs to determine |
| 11 | which ones of those would not be reportable under the new |
| 12 | requirements? |
| 13 | A No, we have not made an evaluation of that nature |
| 14 | to my knowledge. |
| 15 | Q Do you have any estimate or opinion how many |
| 16 | of those would not be now reportable? |
| 17 | MR. BARTH: Objection, your Honor. He has asked |
| 18 | the question and it has been answered. He has not made an |
| 19 | analysis. If he hasn't made an analysis he can t give a number. |
| 20 | JUDGE KELLEY: Why is that information important? |
| 21 | MR RUNKLE: He can have an opinion or estimate |
| 22 | without having done a study. There's a difference there |
| 23 | between quantitive and qualitative analysis. |
| 24 | JUDGE KELLEY: Do you have an estimate? |
| ce-Federal Reporters, Inc. 25 | MR. ELLEMAN: It would be strictly speculation, sir. |
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I have no basis to provide it. 1

JUDGE KELLEY, Let's go ahead. He doesn't have 2 an analysis. 3

MR. RUNKLE: Oh, all right.

BY MR. RUNKLE!

Since 1979, when you initially came to work 0 6 with Carolina Light and Power, in your opinion has there ever 7 been any operational problems and other occurrences, events 8 that have led to in any way, endangering public health 9 and safety? 10

(Witness Elleman) There have been events that I A 11 would regard as serious from a management perspective because 12 we do not desire for failures or problems to develop. I am 13 not aware of any events that presented an imminent threat 14 to health and safety of the public in any way. 15

> 0 Thank you.

I'd like to ask questions at this time of Mr. Banks on 17 QA. 18

Mr. Banks, I have to ask you this question. Do you 19 make more than \$50,000 a year from Carolina Power and Light? 20 MRS FLYNN: Objection. Irrelevant.

JUDGE KELLEY: Do you think it is relevant? 22 He must think it is relevant or you wouldn't ask it. Why 23 do think it is relevant. 24

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MR. RUNKLE: For the same reason that JI 2 was

WRB/pp 4

relevant, listing those officers and difectors that made over 1 \$50,000. Mr. Banks was not on that list. There was some 2 kind of discussion why or why not, why he was or was not on 3 it. I think it is relevant.

MRS. FLYNN: Applicant never agreed that that 5 document was relevant. We agreed to its admission, to its admissibility. We didn't know why Mr. Runkle wanted to 7 admit it but we thought it was a harmless piece of paper. 8 We do not think that the financial -- the salaries have 9 any relevance at all to management capability. 10

JUDGE KELLEY: I might add this particular 11 question calls for a yes or no answer. It's a really 12 different question than saying how much do you make? There 13 are personal elements there that really aren't anybody's 14 business. But this is yes or no, so it's a little bit 15 different. I don't think it is strongly relevant but it is 16 marginally relevant. I think it is kind of a harmless question. 17 So I'll overrule the objection. 18

Yes or no?

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A (Witness Banks) Yes.

(Witness Utley) May I add that in regard to our A salary administration for all of our managers and all of our 22 employees, there are careful studies made by outside 23 consulting firms as well as by inhouse organizations, that 24 not only looks at salaries, they look at salaries throughout 25

the country. And it is a company policy to pay salaries that WRB/pp 5 1 are comparative and compare with the conditions that prevail 2 in the industry as well as in surrounding areas. So our 3 salary base is a fixed base looking at management capabilities as they relate to the industry as well as surrounding areas. 5 JUDGE KELLEY: Go ahead Mr. Runkle. 6 BY MR. RUNKLE 7 Mr. Barks, how important would 0 8 you say quality assurance is to CP&L management? 9 (Witness Banks) Quality assurance is just as A 10 important as nuclear safety. It's just as important as 11 operating a power plant. 12 Is there quality assurance at the fossil plants? 0 13 I provide non-destructive testing to the fossil A 14 plants when they need it. 15 Has quality assurance always been important to 16 CP&L management? 17 (Witness Utley) I'll answer that, From a A 18 management standpoint, yes. And of course, quality is 19 really a management function directed where quality is built 20 in to the product as well as maintenance programs and so forth. 21 To maintain that quality throughout the life of the plants. 22 And that has been a policy and practice of Carolina Power & 23 Light Company since I came with the company in 1951 and 24 Ace-Federal Reporters. Inc. I'm sure it goes back further than that. 25

WRB/pp 6

Mr. Banks, has CP&L always considered nuclear 0 1 quality assurance to be of special importance? 2 (Witness Banks) To my knowledge, yes. 3 And this was also when, the Brunswick nuclear 0 4 power plant was being constructed? 5 Yes. It was also when the Robinson plant was A 6 being constructed. Appendix B was not even issued until 1970 7 It became very effective in 1971. I was hired in 1968 at 8 9 the Robinson plant, assigned into the Robinson plant as a resident engineer. But also responsible for the quality at 10 11 that time. So they were performing it prior to any regulatory requirement from Appendix B. 12 And that would be Appendix B to 10 CFR --0 13 10 CFR, Appendix B. 14 A How does the CP&L management convey the 15 0 importance of QA to the QA, QC personnel? 16 First we have a policy statement in our corporate 17 A quality assurance manual which is then transmitted down through 13 the organization which is signed by Mr. Smith, stating the 19 company policy of our quality assurance program. We have 20 indoctrinations at our plants where not only OA personnel 21 but all people that come on sight, as part of their 22 indoctrination they receive the company's commitment to QA 23 and the requirements to follow QA requirements. 24 Ace-Federal Reporters, Inc. And who is responsible for contractor OA? 25 0

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A Contractor's QA that we have as a part of the organization are my responsibilities.

Q How much of this responsibility do you delegate
to, say, the Daniel Construction Company at Shearon Harris?
A Daniel Construction Company is only a contractor
that provides me personnel the same as any other contractor
that are qualified. We supervise and manage all the personnel
in the quality assurance, quality control area.

9 Q Is your current practice of conveying the importance
 10 of QA, has this always been the same?

A Yes, it has always been the same. The method of doing it and the improvements you make over time I think has improved. Back in the early 70's we didn't have the capability of media tapes. We now have video tapes we use. These types of things.

16 A (Witness McDuffie) The construction emphasis 17 has increased. At Harris on the Brunswick project the 18 contractor had a OA organization and we had an overview or 19 monitoring further level of assurance.

At Harris, since the beginning of the job OA has been the responsibility of CP&L and we have had a training program for all Daniel employees. The videotape has given every employee as he comes onsite in quality and safety and factors of this sort are made clear to each employee, goes through the program, signs a statement that he has had the training.

WRB/pp 8 1 Q And these QA personnel at Harris would be CP&L 2 employees? 3 A (Witness Banks) The QA, QC personnel at Harris 4 are a mixture as I gave you yesterday, of contract people 5 and CP&L people. But the responsibility and the supervision 6 is CP&L's responsibility. 7 Is there any difference in the management of the 0 8 CP&L personnel and the contract personnel? 9 A Will vou explain what you're asking there? As 10 far as managing to do the job, no. But they are Daniel's 11 people and there are always some differences. 12 So the QA inspector would be the bottom person? 0 13 A QA inspector. Okay. And then if it was a CP&L employee, they 14 0 15 would have a CP&L supervisor? 16 At what level does the management of the two become one 17 person in the end? (Witness McDuffie) Let me try to give you one 18 A 19 difference in the contracting. 20 Most of our contracts are written on the basis that 21 that a company will perform a defined scope of work. The QA contract that Harold writes is that the company will furnish 22 23 him people. And then Harold and his QA organization furnish 24 the supervision for the contract QA inspectors, and in some ce-Federal Reporters Inc 25 cases, engineers.

Q At what level is it that a CP&L employee has WRB/pp 9 1 2 charge of both QA for CP&L employees and QA for a contract? 3 (Witness Banks) That's a varying level. And A 4 depending on what jobs are going on, what expertise is needed 5 and where is the best place to take it from. And I make 6 those decisions all the time on where we do it. It's variable. 7 So some may be a plant manager --0 8 The manager on site and the people reporting A directly to him are CP&L. From that point on down it can 9 be any mixture that is necessary that would best perform the 10 11 job. 12 Q Can you give an example of that now at the 13 Shearon Harris plant? What is the job, how is that broken 14 down? 15 I need you to better define what you're asking. A 16 What do you mean by a job? The whole thing is a job. 17 Q You said that there were differences. depending on the job, that some of these may have different mixes of 18 19 CP&L employees and other contract employees? 20 A That's right. And it may be different tomorrow 21 than it is today. 22 We have a commitment to perform some of these surveillances. 23 We have to have certain gualifications. We have to have a 24 certain amount of manpower. If the manpower is not available, ederal Reporters 25 and I have to go to the contractor to get whatever expertise

| WRB/pp 1 | 101 | I need and then define that expertise, it comes in and we |
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| | 2 | put it in where it is needed. |
|) | 3 | Q Okay. |
| | 4 | You would to contract with Daniels to do your pipe |
| | 5 | hanging, would you not? |
| | 6 | A That's a construction function, to do pipe |
| | 7 | hanging. |
| | 8 | Q Does QA look at quality assurance in pipe hanging? |
| | 9 | A Yes. |
| | 10 | Q Okay. |
| | 11 | Are they presently doing it at the Shearon Harris plant? |
| | 12 | A Yes. |
|) | 13 | Q Okay. |
| | 14 | How is the QA established to look at pipe hanging at |
| | 15 | the Sh aron Harris plant? |
| | 16 | A We have set out the quality assurance, quality |
| | 17 | control procedures that are required to be looked at for any |
| | 18 | particular function, whether it is pipe hanging or anything |
| | 19 | else. The personnel are gualified to do that type of |
| | 20 | inspection and then he is assigned to do that inspection at |
| | 21 | the site. |
|) | 22 | Q Okay. |
| | 23 | Now, who does the surveillances of the pipe hangers |
| deral Reporters, | 24 | at the Shearon Harris site? Is it Daniel Construction workers |
| | 25 | or is it CP&L employees? |

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WRB/pp 11

A It is quality assurance, quality control personnel that work in my organization and they can either be CP&L employees, they can be contractors, and some of the contract people that I have, they are not all Daniels.

Sir, what I'm trying to get you to explain,
actually how it is set up. How many people are contract,
how many people are CP&L?

A I gave you the numbers yesterday. I can repeat
9 them if you want me to.

Q I'm trying to pick one job, pipe hangers.
A I would have to call out there and talk to
the supervision for that particular area and ask him today,
how many of his people are with contractors and how many with

14 CP&L, because today is one thing and tomorrow might be 15 something else.

16 A (Witness Utley) Let me comment on that and see 17 if I can clarify your concern.

There is a QA, QC organization under the direction of Mr. Banks. In order to meet our peak loads at the site at a particular time, there are CP&L employees and there are contract employees. The contract being brought in under the direction of Mr. Banks to carry out these functions being qualified for whatever activities they might be doing.

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And they are assigned by Carolina Power and Light Company depending on each individual job. It may be five and

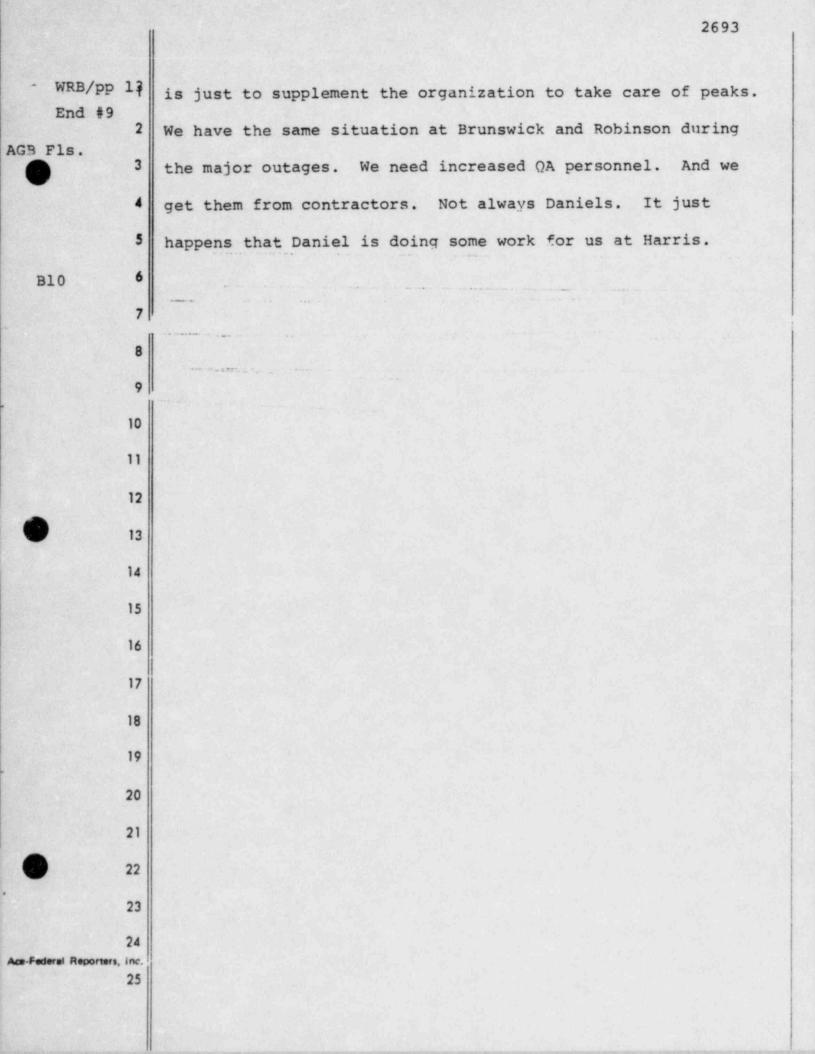
WRB,'pp 12 five today, it may be all CP&L today on this project. It may 2 be three-fourths contract tomorrow. That varies. 3 And this is a continuing situation. And it goes on day 4 in and day out as you carry out the project. 5 What kind of management control does CP&L have over 0 6 the contract? 7 A Inspectors. (Witness McDuffie) We have Daniels at the site 8 A 9 as the prime contractor on the power house. Now, they don't take Daniel construction workers and 10 11 just send them over to QA to fill another job. There are 12 several branches of the Daniel organization back in the home office that hire construction workers with prior construction 13 experience or else they use them as helpers. To the same 14 extent they refer QA people to our organization either by 15 reason of past training or as a trainee that we will conduct 16 17 the training program. Once these people are assigned to CP&L, only if we 18 19 approve each one are they assigned. And then we verify that they have had the proper training or have been given the 20 21 proper training and we have the right to fire them. 22 And you would have the right to do other 0 23 disciplinary actions besides fire them?

> 24 Absolutely. They are assigned to the OA A organization and are managed and supervised by CP&L OA. 25 It

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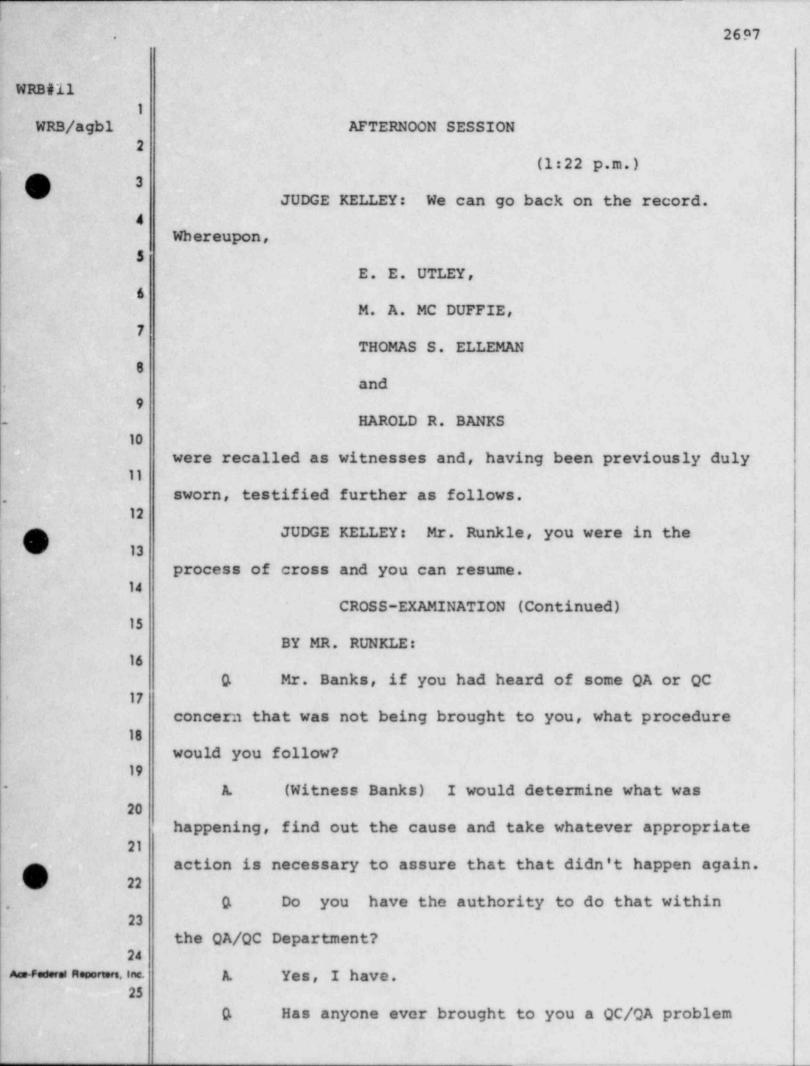
| | 28 | |
|------------------------|------------------|---|
| WRB10/eb1 | 1 | Q Do the QA personnel have access to you if they |
| | 2 | have problems to report? |
| • | 3 | A My door is open to any of them that need to come |
| | 4 | to me. |
| | 5 | Q Does a QA inspector ofter come to you with |
| | 6 | problems that he needs to report? |
| | 7 | A Not often. But I am also available at the site, |
| | 8 | and normally as I visit the sites I do tour out where they |
| | 9 | are working. |
| | 10 | Q Where do you receive most of the reports of |
| | 11 | problems? From whom? |
| | 12 | A Through management. |
| • | 13 | Q And that would be What do you mean by |
| | 14 | "management"? |
| | 15 | A Through the QA management. |
| | 16 | Q And that would be the QA |
| | 17 | A manager for the Harris. I have a manager for |
| | 18 | the Harris quality assurance/quality control that is located |
| | 19 | onsite. He reports to me. |
| | 20 | For Robinson and Brunswick, I have a manager for |
| | 21 | the Robinson and Brunswick which is located in the office. |
| • | 22 | He has a director at each of the sites that reports to him, |
| | 23 | and that comes to me. |
| Ace-Federal Reporters, | 24 Inc. 25 | Other functions are located in the general office and I have a manager there that handles those functions, |
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| WRB/eb2 | 1 | and he reports to me. |
| | 2 | Ω How do you report ΩA problems to upper |
| D | 3 | management? |
| | 4 | A I make a monthly report. I meet with Mr. Utley |
| | 5 | on a basis as I deem necessary, if I have something that |
| | 6 | needs to get to him. |
| | 7 | If he has heard of something he will call me and |
| | 8 | I'll be up there discussing it. |
| | 9 | With Mr. McDuffie, I normally meet with his staff |
| | 10 | on Monday mornings and attend a staff meeting and make my |
| | 11 | report to him at that time of any quality problems, or if |
| | 12 | his people have any, they make them to me. |
| • | 13 | Q Do you ever report directly to Mr. Smith or the |
| | 14 | board of directors? |
| | 15 | A I have not, but I have the responsibility that if |
| | 16 | I have something that I cannot get solved that I am to take |
| | 17 | it to them. |
| | 18 | Q But you have never |
| | 19 | A I have never had to use that. |
| | 20 | Ω Is there anyone who could prevent the QA/QC |
| | 21 | personnel from access to you? |
|) | 22 | A Not in accordance with policies or anything else |
| | 23 | but, like anything else, that is subject to other elements |
| | 24 | that I may not be aware of. |
| Federal Reporters, | 1nc. 25 | Q Like |
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| WRB/eb3 | 1 | A I don't know of any way. If I did I would |
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| | 2 | eliminate it. |
| • | 3 | JUDGE KELLEY: We are just coming up about at |
| | 4 | lunchtime. Let me know when you get to an appropriate |
| | 5 | stopping place. |
| | 6 | MR. RUNKLE: Let me ask about a question and a |
| | 7 | half. |
| | 8 | JUDGE KELLEY: All right. |
| | 9 | BY MR. RUNKLE: |
| | 10 | Q Do you know of any persons that have Do you |
| Y | 11 | know of any person or persons that have ever prevented |
| | 12 | QA/QC personnel from contacting you with a problem? |
| • | 13 | A (Witness Banks) I know of no case. |
| | 14 | Q Thank you. |
| | 15 | MR. RUNKLE: This would be a good time. |
| | 16 | JUDGE KELLEY: We will come back at one o'clock. |
| | 17 | (Whereupon, at]2:04 p.m., the hearing in the |
| | 18 | above-entitled matter was recessed to reconvene at |
| and WRB 10 | 19 | 1:00 p.m. the same day.) |
| WRB fls Q. | 20 | |
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WRB/agb2

1 outside the normal chain of reporting?

A. Yes.

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Is this a common occurrence?

A. Well I would not want to say it's a common occurrence. It happens on several occasions and there are several different sources that they do come from.

Q. Could you name some of those sources?

A. Well one of the sources could be Tom Elleman, Tom
9 Elleman himself through his people. I get it through line
10 management. People that -- maybe a craftman that I ran
11 into on-site and they make a comment and I look into. So
12 those are a couple of sources.

13 Q. And do you have any-- Can you give us a specific 14 example of one of these problems that were brought to your 15 attention outside the normal chain of command?

A. Most of these that I have had, in going back to
17 look at, it turns out what it is, someone would tell me that
18 felt an inspection wasn't done completely. In other words,
19 they didn't really understand.

I've gone back to look at it and what we have usually found to be the case is that the individual had a limited knowledge of what was going on in that area, and his supervision either had not communicated back to him to give him the full picture or-- In most cases there was never a requirement to but I feel it would have been wise to have

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done that.

O And that would be the line worker who brought something to your attention?

A That's right. We have an inspector or a technician that feels that things are not getting the complete result that he felt we should be getting, due to his limited knowledge of what-all was taking place; he feels very uncomfortable. When this comes to light -- and I usually work through management, to make sure that we have better communication so that the inspector or technician does have an opportunity to get feedback so he is comfortable with what is taking place.

Ω In the last year, how many times has this happened that a line worker has come to you, or outside the normal chain of reporting?

A I would have to give you a ballpark guess. I have not kept track of all of them.

Q Does it occur once a month, once a week? Can you give us a rough estimate?

A I would say I probably hear a couple a month.
Q And that would be at each of the different power plants?

A No, that's total in the department.

Ω No, I mean those would arise from each of the different power plants?

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That's what I said. When I say in the total A department, I'm getting them anywhere in my department, 21 from where I have the responsibility.

Mr. Utley, do you ever have a worker bring a 4 0 QA/QC concern to your attention outside the normal chain of reporting?

(Witness Utley) I don't off-hand recall a direct A 7 report on QA/QC in the context in which you asked the question. 8 There is nothing about our policy and practice that would 9 prevent it. It encourages people to make those reports if 10 they so feel it is necessary. 11

Have you ever had any other line worker, craft 12 0 workers that are not part of QA/QC bring any kind of quality 13 concerns? 14

A Not in the quality area, that I recall. I have had 15 numerous reports from craft people about problems, but 16 normally they are human relations problems not related to 17 quality. 18

> This would be personnel type problems? 0

Yes. A

Yesterday you said that the CP&L had a system 0 where a line worker, a craft person could make a report and not have his name involved. Could you talk a little more about that?

> (Witness Banks) I will address that. A

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We have at the Harris facility set up what we call a quality check program. The individual that heads that up does report directly to me. He is separate from the rest of the quality assurance/quality control people onsite. He has no site responsibility.

There are forms that are located throughout the site, and people have an opportunity-- If they have a concern they can fill out those forms and drop them in boxes which are picked up on a daily basis. They can do one of two things. They can identify themselves, or they can take a number off the form. If they do not want to identify themselves there's a phone number. They can call in, identify their number, and say "I want to know about this concern that I put in." And they will have the response they need, and it will be investigated. If they want a report back, they just call that number and a report will be given to them of what the investigation of their concern was.

Q And there is one of these quality check points at each one of the nuclear sites?

A Only at the Harris site.

22 Q Who is the manager of that program at the Harris 23 site?

A Murray Johnson.

O How often is this system used?

| WRB/eb4 | 1 | A It has been in effect about three months, and if |
|------------------------|----|---|
| | 2 | you will give me a minute I will tell you how many we have |
| • | 3 | had up until about a week ago. |
| | 4 | (Pause.) |
| | 5 | This is the report Number 11 from Murray Johnson |
| | 6 | to me. I can say this has been in effect a little over |
| | 7 | three months. To date we have received 157 concerns. |
| | 8 | Q And what action have you taken on those 157 |
| | 9 | concerns? |
| | 10 | A The investigator investigated every one of them |
| | 11 | to find out what substance there was to them, and and have |
| | 12 | taken whatever action was necessary. |
| • | 13 | Q What sorts of actions did you take? |
| | 14 | A In most cases it was just a matter of setting up |
| | 15 | some good communications with the person, that his concern |
| | 16 | was not a safety concern or that he didn't have all the |
| | 17 | facts, and we got the facts back to him. |
| | 18 | Each one is investigated to find out if there is |
| | 19 | any safety problem in what the man said, if there is any |
| | 20 | action needed. In a couple of cases there has been |
| | 21 | corrective action required. There were NCRs written to go |
| • | 22 | take whatever action was necessary. There were none of them |
| | 23 | that I would have considered a significant problem. |
| | 24 | Ω And what do you refer to when you say NCRs? |
| Ace-Federal Reporters, | 25 | A Non-conformance report. If he does identify a |

WRB/eb4

tracked and handled. 2 3 Q Out of those 157 reports, in how many did people 4 identify themselves? 5 I don't have that number, but the last time I A 6 discussed it with Mr. Johnson I would say it would probably 7 run in the neighborhood of 95 or a better percentage. 8 So almost everyone identifies himself? 0 9 That's correct. A 10 Why did you set up this quality check program 0 11 three months ago? 12 We had observed what had been going on in industry A 13 and we also had our own people feel that they had concerns. We did a look within our own group prior to that, about 10 14 or 11 months ago. We had in-house under Dr. Elleman some of 15 16 his people and other ones from other groups to go out and talk to our inspectors and to see if there was concerns out 17 18 there. 19 And after he had talked to them we found out we were having some communications problems between people, and 20 we decided this was a good method to give them an opportunity 21

to communicate with management.

Q And when you were talking about problems with communications, would that be between the line worker and his supervisor, or a line worker with the quality assurance

problem it is then out back into the normal QA system to be

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personnel?

A Both.

Q And you set up this system to take care of both of those problems?

A The system will take care of either one of them. Q Why wasn't the normal operation of the QA/QC picking up these problems?

8 A Well, in the amount of time we've been there we 9 have identified just five problems that in most cases came 10 really from craft people. Inspection is not a 100 percent 11 proof item. With the total amount o. work, I consider that 12 a reasonable number to appear.

Q Did you say that five of these reports -- five
of these concerns resulted in NCRs?

A I'm saying five required corrective action. I don't think they all required NCRs because some of the action was able to be completed without an NCR.

18 It might have been a field change request that19 had to be corrected.

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Q Okay.

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What is a field change request?

A Exactly what it says. It's a field requesting a change to something. Engineering evaluates it and tells them what changes they can make to something.

And that would be in a procedure already in place?

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A That's correct.

Q Or a normal working practice?

A It is a procedure. It is all done by procedure, and in many cases the document was not clear enough to the man in the field and he thought there was something wrong. And we were then required to go back and reclarify that particular field change request, or it may have even required some additional work.

9 Q And how many times-- How often are field request 10 changes made?

11 I don't have that number. It's a large number. A 12 (Witness McDuffie) The number for the Harris A 13 project is in the thousands. If there is any interference 14 on a design drawing, it takes a field change request to 15 move it, or if any equipment comes in that is not as 16 specified, it takes a field change request to correct the 17 situation.

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Q So this would be a common construction--

A It is a tracking method to assure that the plant is built like the specs and the drawings or else engineering review is made to approve the change.

Q Mr. Banks, on these five concerns that you took action on in the quality check program, do you recall what those actions were?

MRS. FLYNN: Objection, Mr. Chairman. It seems

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| RB/eb8 | 1 this line of questioning is straying afield from the issue |
| | 2 in this case which is the management capability to operate |
| • | 3 the Harris plant. |
| | 4 JUDGE KELLEY: Well, that's true, that's the |
| | 5 issue. |
| | 6 Will you spell out a little more how you believe |
| | 7 it is straying? |
| | 8 MRS. FLYNN: I believe this line of questioning |
| | 9 has gone on for a while. There has been a discussion of |
| | 10 the mechanisms that are in place for management to become |
| | aware of concerns. That I think is relevant. |
| | Now we're getting into the precise details of |
| • | 13 particular NCRs and particular issues, and that is not |
| | related or relevant to the contention. |
| | JUDGE KELLEY: Mr. Runkle? |
| | MR. RUNKLE: This quality check program is a new |
| | development at the plant. It has only been in operation for |
| | three months, and we have to question this in a little more |
| | detail than we would otherwise if we had had the opportunity |
| | to have discovery on it. |
| | We're just trying to find out the range and scope |
| • | of what this program was, what actions and corrective actions |
| | 23 chey made. I'm trying to determine if these should have |
| Ace-Federal Reporters, | fallen under normal QA procedures or elsewhere. |
| | MRS. FLYNN: The particular corrective actions I |
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believe are not relevant to this. He has asked questions and has gotten quite thorough answers on the scope of the program, its purpose, why it was set up. I think there has been enough that is relevant to this contention. He is now getting into specifics.

JUDGE KELLEY: I understand.

The pending question is what were the nature of these five particular matters. Is that right?

MR. RUNKLE: Yes, sir.

JUDGE KELLEY: All right.

(The Board conferring.)

The Board thinks it is a fairly debatable point. We are going to sustain the objection. It seems to us that we are here to find out about management and management effectiveness, and the particular instance that might have given rise to a non-conforming report of some action or the particular five incidents seems to us to descend to a level of detail that is not warranted, so the objection is sustained.

> MR. RUNKLE: May I address that, your Honor? JUDGE KELLEY: YOu mean you want to reargue it? MR. RUNKLE: Yes.

JUDGE KELLEY: No, Mr.Runkle. You have had your turn and you took it, and the Board considered and the Board ruled. We are not going to reopen these matters ad nauseam.

e-Federal Reporters, Inc. 25 WRB/eb10

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We are going to hear it once and we're going to rule. And we have ruled.

2 Objection sustained. 3 BY MR. RUNKLE: 4 Mr. BAnks, in your evaluation that occurred 10 to 5 0 11 months ago on communication problems that were occurring 6 at the Harris plant, what led up to this investigation? 7 (Witness Banks) It came about because we were 8 A getting more than what I would consider a normal concern 9 coming to me from the people in the field, that they had 10 11 concerns out there, so we started an investigation to find 12 out if there was any substance to it. And who do you refer to when you say people in the 13 0 14 field? 15 I'm talking about the inspectors. A 16 Your QA inspectors? 0 17 A Right. And they said that the present system was not 18 0 19 working? No, they didn't say the present system wasn't 20 A working. I was getting additional concerns from them that 21 they did not feel that the organization was always 22 functioning as they thought it should. That's the type of 23

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And that's when I went looking into it to find out

concerns I was getting. It was a communication type concern.

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what the problem was. It was not technical concerns.

Q If a line worker brings a quality concern to either the QA inspector or his own supervisor, what actions do you take to correct that?

A If anyone brings a concern, whether it's a craft worker, an inspector, management is expected to look into it to find out if there is any substance to what his concern is, and to address to him the response of either there was no substance, why there was no substance, or if there is substance, to take whatever action is necessary to correct the situation.

A (Witness Utley) I think one of the problems that was involved here was the situation where the inspector would have what he felt was a problem. It would be evaluated by the engineer, and the engineer would resolve the problem. There wasn't proper feedback to the person asking the question as to the details of the engineering evaluation.

Consequently the man did not really think his problem had been spoken to when it really had. So this is a communications problem that we talk about, one aspect of it. It wasn't a breakdown of the program per se; it was just the fact we weren't carrying through with good management communications feedback that kept everybody current and up to date on everything transpiring.

Q Mr. Banks, are you familiar with the NRC rule

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which forbids retaliation against persons raising concerns with the--

A (Witness Banks) Yes. The rule, yes. I should have let you finish. I am familiar with the rule.

Q What do you know about this rule?

A I know that anyone that desires to communicate with NRC is free to do so, and as a company, we will take no action against that individual for that type of communication.

Ω And is this a written policy?

A It is a written policy. All my QA/QC people have had it given to them at meetings that I have held with them, with their management, and we distributed that information to them in writing. And we also have it posted at all of our facilities.

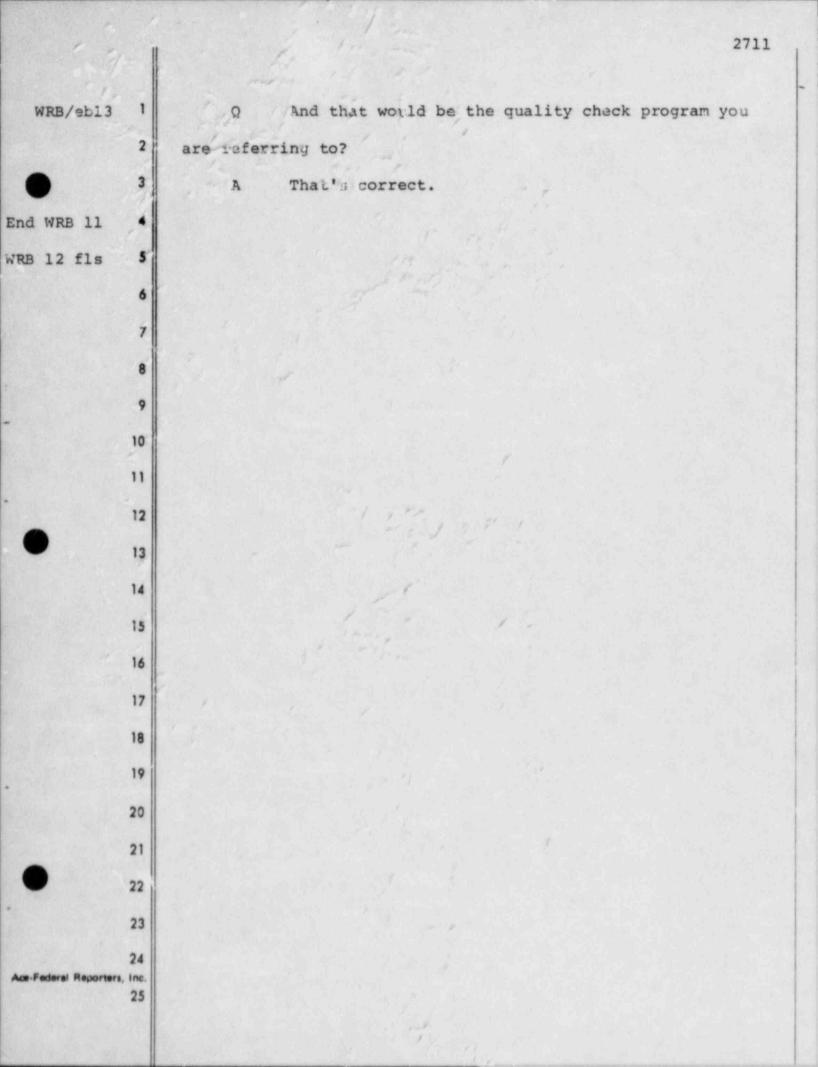
Q And that would be retaliation with people that would be raising concerns either to CP&L or to the NRC?

A We would treat it the same way, but the regulation is NRC.

Q And your policy is to treat anybody that brought a concern the same way?

A That's correct.

A (Witness Utley) I think that is further demonstrated in the program that we put into effect this year, that everybody has the opportunity to communicate, even if they did not want to be identified.



#12 WRB/wb11

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(Witness Banks) Before you go to the next question, A. let me add something here.

3 When I gave you the program I left off what I think is an important piece of it. Every employee at that site that 4 5 has a function that we consider working, or could be working within the safety areas -- and the people I am eliminating 6 are the contract people who might be out doing landscape work 7 or road work or something like that -- they would fall into 8 this category. But every employee that leaves that site, for 9 whatever reason, we have a schedule for him to come through 10 11 this group and be interviewed. 12 We also randomly select people on site and interview 13 them to see if they have concerns. 14 So this list of 150-some concerns is not just 15 coming from the forms; these also are coming from people that 16 could be construction people that were fired for not performing. But if it was a concern we'd treat that the same way as we 17 18 would if it came through the box. 19 So every employee who is terminated is interviewed? Q. Every employee that is terminated is interviewed, 20 Α. if possible. There are many construction people who go home 21 22 on Friday with their paycheck and never come back again. We

23 make an effort to reach them, but if we can't reach them then we cannot interview them.

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And this interviewing group, as you call it, is part

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of the quality check program?

It's part of the quality check program. A. 2 What is this group made up of? 3 0. This group is made up of quality assurance 4 A. specialists and quality assurance engineers. 5 And they would randomly approach workers and 0. 6 interview them if there was any concern? 7 I have given Mr. Johnson the requirement to work P. 8 to the position and maintain approximately, at all times, on 9 site at least 15 percent of the people on site have been 10 11 interviewed. And we're not to the 15 percent yet. We're 12 working toward it, we're well onour way. And so out of this 157 concerns, that would be 13 0 including the conserns of these people who were being 14 15 interviewed? That's correct. 16 A. The biggest number of concerns come from people 17 being terminated. 18 19 And those, no doubt, are a broad range of concerns? 0. Very broad. And the biggest number of them are, 20 A. they complain about their management: my foreman made mework. 21 22 C. Would these concerns also be raised on reprisals, firing, harrassment, intimidation? 23 24 If those were the type we would investigate and A.

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look a them, yes.

| WR /wb3 | 1 | Q. As a managerial philosophy, would you agree with |
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| | 2 | the statement that actions speak louder than words? |
| | 3 | A. I'd say it a little differently. I think you need |
| | 4 | to lead, not push. |
| | 5 | Q. Is it the CP&L policy to fully comply with all |
| | 6 | NRC rules and regulations in nuclear construction? |
| | 7 | A. That is correct. |
| | 8 | Q. And in nuclear plant operations? |
| | 9 | A. That is correct. |
| | 10 | Q Nuclear management? |
| | 11 | A. That is correct. |
| | 12 | Q. And other nuclear related areas? |
| | 13 | A That is correct. |
| | 14 | Q. Has CP&L ever taken any action inconsistent with |
| | 15 | that policy? |
| | 16 | A. Not to my knowledge; never on any intentional |
| | 17 | basis. |
| | 18 | Q. Has CP&L ever omitted to take actions required by |
| | 19 | NRC rules or regulations? |
| | 20 | A. I don't understand the question. |
| | 21 | Q. NRC rules and regulations sometimes require that |
| • | 22 | CP&L take certain actions. Have any of these actions ever |
| | 23 | been omitted, not done? |
| ederal Reporters, | 24 | MR. BARTH: Objection, your Honor. The generality |
| | 25 | of the question does not set forth what violation - what NRC |
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requirement is at stake. If he will specify which is at stake we will understand the answer and have a more adequate question.

JUDGE KELLEY: Mr. Runkle?

MR. RUNKLE: I have no argument?

JUDGE KELLEY: So you withdraw the question? MR. RUNKLE: No, I will not withdraw the question. I'd like you to rule on it.

JUDGE KELLEY: Well, the ruling is, it is too
broad and general. Everybody knows that every nuclear power
plant in the country has a rather long list of civil penalties
in the last five years. It's perfectly obvious that CP&L,
like anybody else, has violated NRC regulations at one t.me
or another.

It doesn't particular advance the football to ask him the question in the first place. If you could get to how many and how they bear on management, I think that might be useful. But the objection is well taken and is sustained.

BY MR. RUNKLE:

Q Sir, as the head of QA/AC, in your opinion, if an employee at a CP&L nuclear power plant had been harrassed after bringing up a QA/QC concern, would that tend to make other employees less likely to bring up other conœrns? A. (Witness Banks) It would, if nothing had happened

about it. But I would say that I'm not aware of any situation.

| WRB/wb5 1 | But if I was, I would then take care of the harrassment side |
|---------------------------------|---|
| 2 | of it, so that the rest of the employees knew that that would |
| • 3 | not happen again. |
| 4 | Q. Is there a difference in this between CP&L employees |
| 5 | and contract employees? |
| 6 | A. No difference. |
| 7 | Q. Daniel Construction Company is the biggest contractor |
| 8 | at the Harris plant. Do they follow the same policy and |
| 9 | guidelines toward retaliation and harrassment? |
| 10 | A. They have the same instructions and guidance that |
| 11 | we have. |
| 12 | Q. To your knowledge, do they operate in the sa-e manner |
| 13 | as you do? |
| 14 | A. As I stated earlier, if I had knowledge otherwise |
| 15 | I would view it as my management responsibility to take some |
| 16 | action. |
| 17 | A. (Witness McDuffie) This is certainly an area in |
| 18 | which we have discussions with Daniel management and Daniel |
| 19 | supervision. And there is no doubt in my mind but that |
| 20 | Daniel understands our position on QA and working with the |
| 21 | QA organization, and not harrassing the inspectors. |
| • 22 | We have monthly reviews that involve Daniel |
| 23 | personnel, supervision, and QA activities is always a subject |
| 24 | at that meeting, and our support of the QA program, and our |
| e-Federal Reporters, Inc. 25 | expectations of Daniel. |
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Q What steps would CP&L take if an employee had been intimidated, harassed, fired without cause?

A (Witness Banks) I don't think I could answer that without a little more detail. It depends on degree, what, who.

Q Do you have a written policy or procedure in . regard to this?

A We have our employee guides that we use for all our employees. And as far as harassment of any employee, that would not be any different in the nuclear area than anywhere else.

Q In your employee guide, how is harassment defined? A I don't think harassment as such is defined. I would have to go back and pull out the handbooks and look at them, but in my mind from remembering what is in those books, I have never felt, in the almost 17 years, that I ever had the authority to harass anybody.

18 Q Do you think that you would know if an employee 19 of CP&L, or one of the contractors or subcontractors had 20 been harassed?

MRS. FLYNN: May I object again, Mr. Chairman?
I think once again we are straying now from the issue,
this company's capability to safely manage the Harris plant
based upon past operating experiences, at its other nuclear
power plants.

| WRB/eb2 | 1 | There is no evidence in the record to suggest |
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| | 2 | that there is evidence of harassment at CP&L's plants and, |
| | 3 | under the circumstances, this is going far afield. |
| | 4 | JUDGE KELLEY: Excuse me a moment. |
| | 5 | (Pause.) |
| | 6 | Could you give me a repeat of the question, |
| | 7 | Mr. Runkle? |
| | 8 | MR. RUNKLE: "Do you think that you would know |
| | 9 | about it if an employee of CP&L, or one of the contractors |
| | 10 | or subcontractors had been harassed?" |
| | ;1 | JUDGE KELLEY: Okay. |
| | 12 | Could you respond to the objection first of all? |
| • | 13 | MR. RUNKLE: Well, the question goes to |
| | 14 | Mr. BAnks through his QA/QC Department to investigate those |
| | 15 | effects or occurrences that may have safety significance. |
| | 16 | It goes directly to the ability of management on that kind |
| | 17 | of information which upper management bases their decisions |
| | 18 | on. |
| | 19 | MRS. FLYNN: Once again Mr. BAnks has answered |
| | 20 | several questions about management's sensitivity to these |
| | 21 | kinds of concerns, and to the extent he could without an |
| | 22 | actual incident, discussed what he would do were he aware |
| | 23 | of an incident of harassment. I think he has answered those |
| | 24 | questions. |
| Federai Reporters, | Inc. 25 | JUDGE KELLEY: Well, as I heard your objection |
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in the first instance it was to this effect: There is no evidence of harassment in CP&L operation of other facilities. Under this contention that's is what we're litigating, and lacking such a record basis, the question is improper.

Did I hear that correctly or not?

MRS. FLYNN: You heard that correctly.

I would like to add that we did not object to the initial questions because arguably the way in which management -- Management's attitude toward the issue of harassment arguably is relevant.

But Mr. BAnks has answered questions about our attitude toward such activities and what he would do were he aware of such an activity. Therefore the line of questioning I think has not elicited any relevant information that is proffered and now the questions are becoming far afield and do relate to matters as to which there is no evidence in the record.

JUDGE KELLEY: What do you mean by evidence in the record? Do you mean evidence in this record, or you mean evidence in some Brunswick record, or where?

MRS. FLYNN: I mean evidence in the current record of any incident of harassment at any of CP&L's operating plants.

24JUDGE KELLEY: Is there any evidence in theFederal Reporters, Inc.2525present record about anything in the other CP&L plants?

1 I'm concerned about how we are going to administer this WRB/eb4 2 contention. If you say, "Hey, there is nothing in the record 3 about harassment," well, what is there in the record? 4 MRS.FLYNN: If he wanted -- At this moment he is 5 using hypotheticals. He has not laid a foundation for any 6 questions about harassment. He if has a specific incident 7 in mind he ought to identify it so there could be a meaningful 8 question and answer. 9 I am also not aware of any incident on any 10 record that has anything to do with the subject. But that 11 is not really important. 12 JUDGE KELLEY: Well, but I wanted to tie down 13 your objection. I'm not sure what record I am supposed to 14 look at. 15 Can I get straight on one thing as long as we're 16 talking about harassment? I think the word needs to be 17 sharpened a little bit so that we know what we're talking 18 about. 19 I think I know what you mean, but let me try this 20 with you, Mr. Runkle. 21 I take it when you say harassment, somebody could 22 be harassed on the job because he was a green kid, or he was

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obnoxious, or whatever, so they gave him a hard time; they throw away his lunch pail, who knows what.

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I gather you are not talking about that kind of

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thing but, rather, I understand you to be talking about a situation where an inspector let's say, to give you an example, is a conscientious inspector and he is careful to find any flaws, and he becomes known as sort of a straightlaced, hard-nosed kind of a guy. And there are certain craft people who don't like him because of that, and they give him a hard time because he is raising safety concerns.

Is that what you mean by harassment?

MR. RUNKLE: That is part of it. That is not the example I would have given.

JUDGE KELLEY: What's yours? Why don't you give one?

MR. RUNKLE: Well, harassment I would say would be going toward a line of intimidation. If a line worker would bring a quality concern to either OA or to the line supervisor, would that line worker be harassed, intimidated, fired, major actions that go to his employment?

JUDGE KELLEY: But there is a nexus between what the employee does and a safety concern, raising something with the NRC. That's what you're after, not because somebody is a young kid or obnoxious or red-headed or whatever? It has to do with safety concerns. Is that right?

-Federal Reporters, Inc. 25 MR. RUNKLE: Yes, either to the NRC or to--JUDGE KELLEY: To the NRC or through the QA

1 program, either one. But it is perhaps discriminating WRB/eb6 2 against somebody, firing them, demoting them, because of 3 that kind of activity? Is that a fair enough statement? 4 MR. RUNKLE: Yes, sir. 5 JUDGE KELLEY: And then the question, if we can 6 reach back to that, was do you think that instances of 7 harassment would come to your attention under the present 8 system? Was that basically it? 9 MR. RUNKLE: Would you know about it if an 10 employee had been harassed or intimidated? 11 WITNESS UTLEY: Let me speak to that question. 12 JUDGE KELLEY: I'm going to allow the question. 13 We had an objection. I am going to allow the question. 14 Go ahead. 15 WITNESS UTLEY: It gets to the management 16 philosophy, and I think it is important that we understand 17 this. 18 Certainly it is possible for people to be 19 harassed and management not to be able to get ahold of the 20 information. Now there could be a situation like that. But 21 we have strived in every way to set up every type program 22 that's possible to give people an opportunity to communicate 23 that problem to management and not even be identified. 24 And I can't visualize how we could have any more -inc 25 a better program or do anything from a management standpoint

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that would help us better identify harassment. And it is the company's policy that if harassment does take place, then the proper disciplinary action will take place, based on the conditions of whatever the case might be.

And I think our past history would show that we've been guite responsible in our management and direction of people, whether it be from a harassment standpoint or some other problem.

BY MR. RUNKLE:

10 So I take it that the direct answer to the 0 11 question about would you know it if an employee or contractor 12 or subcontractor employee had been harassed was No, but we're 13 making every effort to determine that.

Would that be a fair summary?

A If the individual wanted us to know it, there are means for him to communicate that in a way he would not be -any action would be forthcoming on him because of making that known.

Has CP&L ever taken any disciplinary action 0 against any employee of CP&L, any employee of a contractor or subcontractor for harassing somebody else?

MR. BARTH: Objection, your Honor. This is a question based upon facts which are not in the record. There is no foundation. No foundation has been laid that any harassment has occurred. In the absence of such a foundation,

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| WRB/eb8 | 1 | the question is improper. |
| | 2 | JUDGE KELLEY: Why don't you ask first whether |
| • | 3 | there has ever been an instance of harassment? |
| | 4 | BY MR. RUNKLE: |
| | 5 | Q Has there ever been an incident of harassment of |
| | 6 | CP&L employees? |
| | 7 | A (Witness Utley) To my knowledge, I don't recall |
| | 8 | one right off the top of my head. There could have been one |
| | 9 | that I am not recalling. |
| | 10 | Q And would that also include employees of contractors |
| | 11 | or subcontractors? |
| | 12 | A That would include anybody under our direct |
| • | 13 | responsibility. |
| | 14 | Q And the employees of the contractors and |
| | 15 | subcontractors, would they be under your direct responsibility? |
| | 16 | Q There are various types of contracts under which |
| | 17 | these people work on nuclear plants that would not be |
| | 18 | tolerated under our management philosophy. |
| and WRB 12 | 19 | |
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| AGB#13 | |
| AGB/agbl | Q. Mr. Banks, and the rest of the panel, do you |
| 2 | know of any incidence of harassment of CP&L employees or |
| • 3 | employees of contractors and subcontractors? |
| 4 | A. Not to my knowledge, as I recall. |
| 5 | A. (Witness Utley) I don't recall any specifically. |
| 6 | JUDGE KELLEY: I'd just like to again make sure |
| 7 | when you ask about harassment, are we talking about |
| 8 | harassment in the sense of adverse action against some |
| - 10 | employee who raised safety concerns in some fashion. |
| 11 | MR. RUNKLE: That's what we're talking about, |
| . 12 | your Honor. |
| 12 | WITNESS BANKS: That's what I'm answering to, yes. |
| 13 | JUDGE KELLEY: All right. |
| 14 | BY MR. RUNKLE: |
| 15 | Q. Not a personal grudge |
| 17 | A. (Witness Banks) Exactly. |
| 17 | Q. Through your quality check program or any other |
| 10 | systems you have for reporting concerns, have there been |
| 20 | allegations of harassment? |
| | A. The answer to that is no, based on what we have |
| 21 | decided made a determination of what we are calling |
| 22 | harassment. I have had people who put harassment down, |
| 23 | but it fell into other categories. |
| Ace-Federal Reporters, Inc. 25 | Q In your post-termination interviews, are there |
| 25 | allegations arising from that of barassment? |
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1 A. With the definition we are using for harassment, 2 no. 3 Q. Just a last question on that area: Is there a related term that CP&L uses besides 4 harassment that might cover this? Is there a semantics 5 problem here, you might call it intimidation and not 6 harassment or --7 A. (Witness Utley) Not to my knowledge. 8 9 A. (Witness Banks) Nor mine. (Witness Utley) However you might interpret it, 10 A. 11 it's an action that we would not tolerate, however you would describe it. 12 13 Q. And that would include -- Strike that, please. 14 Mr. Banks, can you turn to page 27 of the 15 Utley et al. testimony? 16 A. (Witness Banks) I'm at page 27. 17 0. Yes, sir. 18 On page 27 and the couple of pages that follow, 19 you describe the retention of the Management Analysis Company, known as MAC, in August of 1982, do you not? 20 That's correct. 21 A. Briefly what charge did CP&L give MAC in doing 22 Q. 23 its analysis? 24 They were given the charge to come in, to look at A. Inc 25 the total quality assurance program of CP&L, identify any

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1 violations of regulations that we may have by the type of 2 program we have, identify any areas that we're not complying 3 with them, identify any areas that we could improve our A program and make it a better program. 5 And it is true, is it not, that MAC made 167 0. 6 recommendations to you on improvements that quality 7 assurance could make? 8 That's what it states in the testimony. A 9 What were the range of these recommendations? 0. 10 Organizational changes, procedure controls, A.

training.

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Q And it states that you adopted 164 of these recommendations, did it not?

A. That's correct.

Q. And you have gone ahead and implemented all of those recommendations except for six?

A Six of them are in the process of being completed, they're not completed yet.

Q. What are those six recommendations?

A. You'll have to give me a minute.

(Pause.)

The six items that are still being worked are all at the Brunswick facility.

We have a -- We were reviewing system engineering functions to provide a more effective system engineering and

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we're considering organizational structure to provide more
 centralized control of engineering.

This was a recommendation on how the engineering functions at the Brunswick plant were functioning and some recommendations they thought that would improve the method of it and it is being looked at and evaluated by the plant and they'll take what actions they think are appropriate.

8 Next was a centralized drawing control and
9 drawing -- and control system. And this once again is
10 also being looked at. These have an expected completion
11 date of 1986.

What we have in place -- there is nothing wrong
with what we have in place, these are recommendations to
improve our operations.

A centralized document control and record
management system. A site procedure for document control
and record management. A centralized plant modification
document filing and provide better document control
procedures.

20 So the total scope of those six really falls into 21 drawing and document control for a total site and the 22 engineering organization that they have on-site and how 23 better to make them function -- that they felt would 24 improve our operations.

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And is that the QA system engineering or is that

| agb5 | 1 | the overall plant |
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| | 2 | A. That's the overall plant engineering. |
| | 3 | There was no restriction these people looked |
| | 4 | at our total operation as a quality operation. |
| | 5 | Q Who made the decision to retain the Management |
| | 6 | Analysis Company? |
| | 7 | A. Mr. Utley and I. |
| | 8 | Q. Why did you decide to retain MAC? |
| | 9 | A. We retained MAC based on the results that we |
| | 10 | have seen in industry on their ability to do this type of |
| | 11 | function, and they had qualified people that we felt, by |
| | 12 | looking at their resumes, that could give us the best job. |
| | 13 | A. (Witness Utley) Some further comments on |
| | 14 | Management Analysis: |
| | 15 | They are looked at in the industry really as |
| | 16 | being one of the stronger consultant firms in the field of |
| | 17 | quality assurance. |
| | 18 | In fact, John Jackson, who is one of the principals |
| | 19 | in the organization, his background is quality assurance. |
| | 20 | He's looked on if there is such a thing as an expert |
| | 21 | in quality assurance, he would be considered one of those. |
| | 22 | A. (Witness Banks) And we selected Jack Norris to |
| | 23 | be our project manager for itwhich works for them, and |
| ral Reporters, | 24 Inc. | Jack has been in the quality assurance business and is |
| | 25 | well-known throughout the industry. I think he's been in |
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it for about 50 years.

In your opinion, what were the most significant 0. recommendations made by MAC?

Management organizational changes that I made in A the corporate quality assurance department.

> And what were those changes? 0.

They recommended that I put quality assurance A. 8 engineers at each location. Prior to that I only had a quality assurance engineering group that worked out of 10 the corporate office to provide support to the field. They felt that I could improve my operation by doing that. We 12 did that, and today I concur with that recommendation as 13 being one of the best.

14 Did you implement fully all of the remaindations 0. 15 made by MAC, except for the six?

> We did not implement three. A.

Which three were those? 0.

(Pause.)

19 They had a recommendation that quality A. 20 assurance should be involved in design review to assure 21 inspectability, suitable and acceptable criterias and 22 avoidance of quality problem potential inherent in a 23 design.

24 We did not do it because organizationally Federal Reporters, Inc. 25 CP&L has assigned the primary responsibility for assuring AGB/agb7

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inspectability, developing acceptance criterias, avoidance 1 of quality problems inherent in design to the cognizant engineering department.

Quality assurance provides an overview of this 5 effect through review of design specifications, monitoring 6 correspondence, participating in design meetings when necessary and through audits of the engineering efforts. 7 It is considered that this approach is satisfactory to 8 9 meet the stated goal.

10 The next one was a recommendation that quality 11 assurance in this review may properly question the 12 appropriateness of Q classifications. When this is done, reference should be directed to cognizant engineer and not 13 the warehousemen. The engineer is the proper authority 14 15 to establish the designation of quality or non-Q and this 16 recommendation should be followed.

17 Q AP-2203, which was the procedure, should be 18 revised to provide for the interface between the QA reviewer 19 and the cognizant engineer. An alternate to the QA referring 20 the inquiry direct to the engineering plan to be added to the QA staff for this investigation and engineering. 21

The response: when a document is re-ordered, 22 23 issued by the warehousemen, that document is returned to the 24 warehousemen. If resolution of QA comment is required, 25 the warehouseman identifies the cognizant engineer and

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directs contact to be made between the OA and the 1 2 engineer. And then I identified at Robinson where this 3 was identified. And the procedure required it and they did not interpret the procedure correctly.

5 The next one: promptly remove from open file and establish control over masters of procedures currently 6 7 being used as working reference documents; provide reproductions to be used as working files. This was 8 listed as R-6.17.2, which said it was a Robinson item also. 9

10 The answer was: the master or the original 11 plant operating manual procedures are maintained as 12 working procedures to insure the user has access to the more current procedures and to allow for reproduction 13 14 of current procedures at all times. Masters are 15 controlled by a formal checkout process. Duplicated 16 revisions of all current procedures are maintained in 17 the plant vault and, in most cases, on mag card in the office files. Providing a fourth set is not considered 18 19 necessary and is not planned at this time.

> Thank you. 0.

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Of the 164 recommendations that you adopted, did you adopt fully the MAC recommendations?

What I did, after we took all of the recommenda-A. tions and decided on what the corrective actions would be, I had Mr. Jack Norris of MAC come back in, review all

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of our corrective actions to be sure that those actions met the intent of what he was identifying. And I have his concurrence that we have accomplished that.

Q. What were the specific reasons why CP&L, you
and Mr. Utley specifically, retained an outside consultant
to review your QA program?

A. If you recall, the department was set up in
March of 1981, became fully functional and portions of it
became active in July of '81 and in '82 this was an ideal
time to take a look at where we were to see if we had a
good organization and we were performing the functions
the way they should be and that nothing fell through
the crack in making the changeover.

14 Q. And that was in March of '81 when the 15 consolidated QA program was established?

A. That is correct.

17 Q. In reviewing MAC qualifications, did you review 18 any of the work that they did at the Catawba Nuclear Power 19 Plant?

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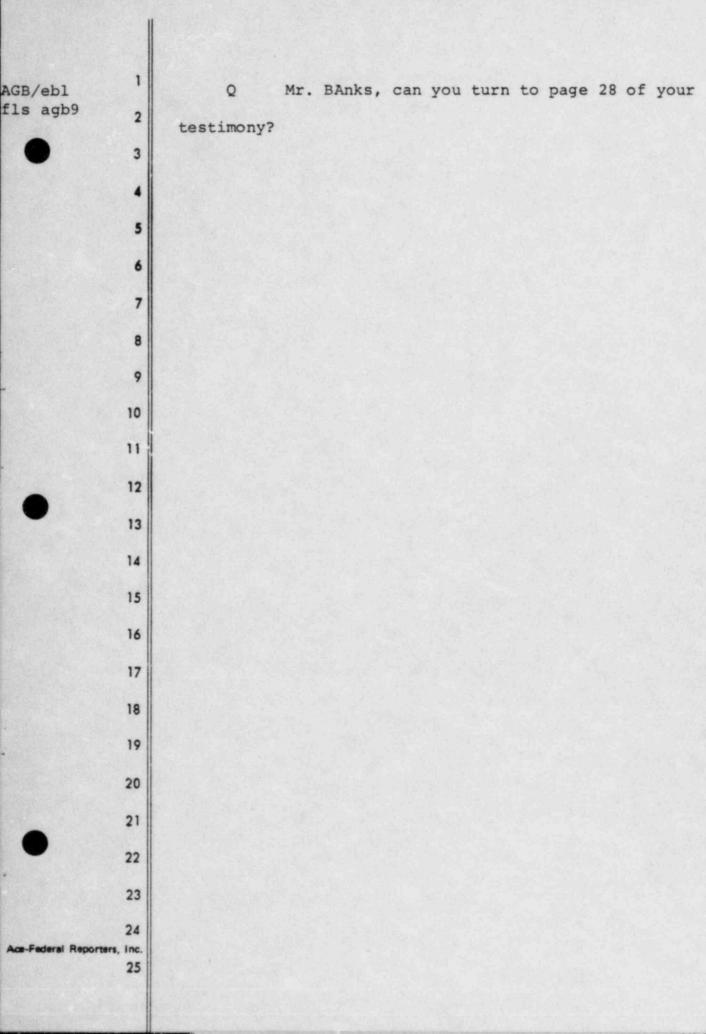
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A. No, I did not.

21 Q. Did you review the work that they did at the
22 Midland Nuclear Power Plant?

A. I discussed some of that with them. I did not
 review their work.

I also reviewed what they were doing for Boston Ed.



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(Witness Banks) Let me take a minute here. It A 1 just dawned on me, that I want to be sure that the Board 2 understands our organization because of the way I present 3 it. When I talk quality assurance, quality control and I'm talking about the Harris plant all being under my function, 5 all the quality assurance is there, We also do have construction 6 inspectors at the site which are separate from the quality 7 assurance quality control organization. 8 They are handled and controlled under CP&L management, 9 of the construction management, the same as mine, but there 10 are other inspectors at the site. And I don't want to get 11 people thinking there are no other inspectors out there. 12 They are under OA surveillance. All the activities 13 are looked at by us. 14 JUDGE KELLEY: Do you mean like standards people? 15 ANSI standards people? I'm not sure what 16 you are referring to. 17 They are qualified to ANSI standards to do A 18 inspections. They do construction inspections and they report 19 to the construction force, such things as pulling cables. 20 The actual inspection is done by construction inspection on 21 the cable pull. We have surveillance over those activities. 22 To be sure that they're following procedures and doing all 23

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That is identified in our FSAR, PSAR, we've been this way

their necessary inspections.

all along. But as I sit here and we've talked back and forth about contractors and different things, I want to be sure that 2 we all are together on what I'm saying. 3 JUDGE KELLEY: I'm not sure that I am with you. 4 There's an employee or a group of employees, for example, 5 who work for construction, not for QA but for construction, who inspect cable and determine that it's properly pulled? 7 That's correct. A 8 And you say you exercise surveillance over their 0 9 activities. What exactly does that mean? 10 That means that we have the QA responsibility A 11 to insure that they have procedures in place, that they're 12 following procedures, and it's done on a surveillance basis, 13 not a continual inspection basis. 14 In that procedure for the craft to work, there's also 15 a procedure for the CI, construction inspector, to do his 16 inspection. We look to see that he's doing that. We look 17 to see that his documents are correct. And we then have 18 him send his inspection documents to us to review to be 19 sure they are satisfactory. 20 JUDGE KELLEY: Is there a comparable dichotomy 21 with regard to operating activities? 22 A No. 23 JUDGE KELLEY. They all work for you? 24 -Federal Reporters Inc They all work for me at the operating plant. A 25

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JUDGE KELLEY: Okay.

MR. MC DUFFIE: Let me be sure about one point. 2 These inspectors don't work for the contractor. They are 3 part of the CP&L management organization. Within our organization we have what we call construction or field 5 engineering and we have some inspectors in that group. But 6 we also have the QC, QA department which looks over everything 7 they're doing. And these two functions come together in our 8 organization at Mr. Utley. They're not part of any contractor 9 organization. They're purely CP&L. But it is two branches 10 of the same organization. 11

BY MR. RUNKLE:

13 Q Mr. Banks, did the MAC report make anv 14 recommendations in the relationship to 10 CFR Part 50, Appendix 15 B, numbers 15 and 16. Number 15 is nonconforming material, 16 parts or components?

A (Witness Banks) At this moment I would have to go back and look at all 167 of them to answer that.

19 Q Do you recall any significant recommendations 20 in relationship to nonconforming materials, parts, or 21 components?

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 A
 I don't recall any significant ones, no.

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 Q
 In number 16, corrective actions, did MAC make

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 any recommendations specifically on the change procedure to take corrective actions?

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If they did it was not significant. When I told A 1 you what I thought were significant things, the rest of them were just our method of controlling things to get us better improvement of how we did it and as I showed the ones that we're continuing on, many of these are quality activities. 5 And quality activities are done by people outside of the 6 quality assurance, quality control organization. 7

We verified that they have done the quality --

JUDGE KELLEY: We're coming up on a coffee break 9 so at a convenient point. 10

> MR. RUNKLE: This would probably be as good as any. JUDGE KELLEY: Okay, let's guit for 15 minutes.

Let me add though, could I add a word, I don't mean 13 to discriminate against this particular group of people in the 14 room today. Every NRC hearing I've ever been in, everybody 15 loves breaks. They like to make them a lot longer than they're 16 supposed to be. If we say 15, that's pretty long break. But 17 we're serious about that. It's 2.30 now. Ouarter to 3, we 18 will start again. Soon as we get the witnesses and the 19 lawyers and the quorum, we'll just begin. Thank you. 20

(Recess.)

JUDGE KELLEY, We're back on the record. Mr. Runkle, can vou resume? 23

> CROSS EXAMINATION (continued) BY MR. RUNKLE:

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Q Mr. Banks, dc deficiency disposition reports arise from QA surveillance?

| 3 | A Yes. Let me clarify one thing. Back in |
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| 4 | November-December time period of last year, and this is one |
| 5 | of the things that came out of the MAC report, we now have |
| | |
| 6 | what we call nonconformance reports. And when you talk about |
| 7 | those, since you have looked at the documents at Harris, |
| 8 | you see a DDR or a DR, they now all are referred to as |
| 9 | nonconforming reports under one reporting system. We've |
| 10 | done away with the multiple reporting systems. |
| 11 | Q So those would be nonconformance reports? |
| 12 | A Trat's what they would now be classified as? |
| 1/13 | Q And you refer to those as NCRs? |
| 4 | A That's correct. |
|)15 | MR3. FLYNN: Excuse me. Mr. Chairman, I just |
| 1 35 | noticed that there is another attorney at Intervenor's |
| 37 | Counsel table and I wonder if we might have an identification |
| 18 | and affiliation. |
| 19 | MR. RUNKLE This is somebody taking notes, it's |
| 20 | not an attorney. They can sit down in the back. |
| 21 | JUDGE KELLEY: Did you have them identified as |
| 72 | well? |
| 23 | MR. RINKLE: Setsy Levitas. |
| 24 | MRS. FLYNN: Thank you. |
| 113 (m) 25 | JUDGE KELLEY: Thank you. |
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BY MR. RUNKLE:

Q Mr. Banks, how did these nonconformance reports arise?

4 (Witness Banks) Nonconformance reports are A 5 written by either a surveillance inspector or by a OC 6 inspector. And they find any condition that they feel is 7 nonconformance to aprocedure or a requirement. They would 8 then write up a nonconformance report, get a number assigned 9 to it, and turn it over to the supervisor and have it put 10 into a system to be tracked and have appropriate action taken 11 on it.

12 0 And what action do you take when the nonconformance 13 reports arise?

A It's the supervisor's responsibility to review
every nonconformance to determine if it is a nonconformance
or if it is not. If it is determined that it is not a
nonconformance, that is identified on that particular one.
It is cancelled but the numbers still exist. It then goes
to the file as not being one as determined by supervision or
whatever expertise he needs to make that decision.

If it is a nonconformance and it is issued against the organization that created the nonconformance, then they are responsible then for taking appropriate corrective action reporting back their corrective action which is then reviewed to determine if their corrective action took care of the

| AGB/pp 7 | 1 | identified nonconformance condition. |
|------------------------|------------|---|
| | 2 | Q And that would be a QA supervisor that makes that |
| 6 | 3 | determination? |
| | 4 | A The QA supervisor makes the original determination |
| | 5 | if it was or was not a nonconformance. |
| | 6 | Q How are you made aware of these nonconformance |
| | 7 | reports. |
| | 8 | A I normally see a monthly report from the Harris |
| | 9 | facility that provides me a list of all of the nonconformances |
| | 10 | that are outstanding at that site. |
| | 11 | Q fire nonconformance reports filed for the Brunswick |
| | 12 | and Robinson reactors? |
| 0 | 13 | A Yes, but the number is much smaller and I do not |
| | 14 | always get copies of every report. I get a summary re rt. |
| | 15 | Q And in your monthly report of the Harris |
| | 16 | nonconformance report, do they also describe those that |
| | 17 | the QA supervisor describes as not being a nonconformance item? |
| | 18 | A NO. |
| | 19 | Q Is how is the QA supervisor who monitors |
| | 20 | the action of the QA supervises in this determination? |
| | 21 | A His onsite management, |
| • | 22 | Q That would be the ons te QA management? |
| | 23 | A That's correct. |
| | 24 | Q And as of December of last year you changed your |
| Ace-Federal Reporters, | Inc. 25 | reporting nomenclature in response to a recommendation by the |
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| | | | 1. A. | | |
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1 MAC report?

E1 #14 AGB follows

That's correct. Now we have one form that A handles all situations and is much easier to control and keep better -- management informed of what we have. And when you talk nonconformance now, you're talking total site. Before you could possibly have been talking nonconformance, you could have been talking DDR, you could have been talking DR, if you weren't knowledgeable, you wouldn't have the total picture.

Ω Would you say that these nonconformance reports relate to numbers 15 and 16 of Appendix B?

| #15 AGB/wbl | 1 | A. Yes, it addresses those two criteria. |
|------------------------|------|--|
| | 2 | Q. Sir, could you get in front of you what has been |
| • | 3 | marked JI-4? |
| | 4 | A. I have JI cross-4. |
| | 5 | Q. For identification purposes let's identify that as |
| | 6 | JI-4. It's no longer JI cross, but JI-4. |
| | 7 | Have you had an opportunity to review this document? |
| | 8 | A. Yes, I reviewed the document. |
| | 9 | Q. Can you briefly describe what this document is? |
| | 10 | A. This is the Harris project response to Region 2 of |
| | 11 | the United States Nuclear Regulatory Commission from the |
| | 12 | project manager in response to violations that were reported |
| • | 13 | in their inspection report 50-400/83-22-02. |
| | 14 | Q. Does the project general manager normally respond |
| | 15 | to this type of NRC report? |
| | 16 | A. We have a procedure set up in our company that |
| | 17 | identifies how we control, and who has what responsibilities |
| | 18 | for responding to all regulatory items coming into the |
| | 19 | company is a the Nuclear Regulatory Commission. We have |
| | 20 | designated who has signature responsibility. The procedure |
| | 21 | also identifies who has the responsibility to review it, |
| • | 22 | and who has the responsibilities to prepare the responses. |
| | 23 | These responses are prepared by an appropriate |
| Ace-Federal Reporters, | 24 | group, whether it is QA/QC, Engineering or Construction. But |
| an contai neporters, | 25 | they all go out over the project manager's signature. |
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| AGB/wb2 | 1 | Q. Does this NRC report describe violations of the |
|------------------------|----|---|
| | 2 | QA program at Harris? |
| • | 3 | A. As stated, they say |
| | 4 | "This violated Criteria 5 of Appendix B of |
| | 5 | 10 CFR 50." |
| | 6 | Q. Did you have any input into the response to this |
| | 7 | reported violation? |
| | 8 | A. In all probability. I don't remember this one |
| | 9 | specifically, but in all probability I reviewed it before it |
| | 10 | went out. I do recall when I read it that it was familiar |
| | 11 | to me, but due to the number of documents I review, I could |
| | 12 | not say definitely. I could always go back to the file and |
| • | 13 | verify that I have. |
| | 14 | It would have been prepared by the site quality |
| | 15 | assurance/quality control and construction inspection group |
| | 16 | because it pertains to those areas. |
| | 17 | Q. What violation does this document reference? |
| | 18 | A. It reveals that non-conformance reports are not |
| | 19 | being documented and processed in accordance with procedures. |
| | 20 | Q. And in what time period did this violation occur? |
| | 21 | A. June 29th, 1983. |
| • | 22 | Q. Were the NCRs or DDRs at this time reported to the |
| | 23 | TRC? |
| | 24 | A. They are not reported to the NRC; they are available |
| E-Federal Reporters, I | 25 | on-site, and they come in and review our package on an on-going |
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| AGB/wb3 1 | basis, the resident engineer, as well as specialized |
|------------------------------|---|
| 2 | inspectors when they are on-site. |
| 3 | Q. And do they review those NCRs or DDRs that have |
| 4 | been determined not to be properly an NCR? |
| 5 | A. I think that question could be better asked of |
| 6 | them. than me. |
| 7 | Q. Since this violation, has CP&L taken steps to |
| 8 | review all DDRs or NCRs to see if they are signed by authorized |
| 9 | individuals? |
| 10 | A. Would you like me to read the corrective action |
| 11 | taken? Because it does identify what actions we took. |
| 12 | Q. If you will just refer to it I think we can all |
| 13 | read that. If you'd like to read it, that's fine. |
| 14 | JUDGE KELLEY: I don't think it's necessary. |
| 15 | Are you going to offer this in evidence? |
| 16 | MR. RUNKLE: Yes, sir. |
| 17 | BY MR. RUNKLE: |
| 18 | Q. On what page of this document would you find the cor- |
| 19 | rective steps taken? |
| 20 | A. (Witness Banks) On page 2, and extending on over |
| 21 | to page 3. Also on page 3, Corrective Actions Taken to |
| 22 | Prevent further Steps taken to prevent the corrective |
| 23 | action being repeated in other areas, and in general the first |
| 24 | item was, the technician was signing the non-conformance |
| ederal Reporters, Inc. 25 | I we also all he are under the improprion that he had |
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the authority because he had the authority to act for the specialist or the foreman in his absence. He did not have the authority to sign the non-conformance report as saying it was a non-conformance.

We have since re-issued those instructions to the technician. If his foreman is not present when he has to do this, he then ups it to the next line of supervision to evaluate it and make sure that it is a non-conformance.

9 Q. Had QA reviewed all these reports before they were 10 submitted?

11 A. Who do you mean by QA reviewing the report? W hat 12 report?

13 Q Let me draw your attention to the first page of 14 the attachment, which is the second page of the document, 15 near the bottom, No. 2, which is an admission and reason for 16 the violation.

It states that,

"QA personnel have reviewed DRs for reportability and disposition acceptability," --does it not? A. That is correct.

21 Q. Does this imply that QA had reviewed all of these 22 reports?

A. It states that QA had reviewed all the DRs that
 were written. DRs at that time were written by the construction.
 tion inspections. There were documents to show these had been

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reviewed and transmitted to the vault. The individual who AGB/wb5 1 reviewed the document did not initial the specific document, 2 and that is what the violation was. The procedure required 3 him to initial that specific document. 4 Q. And when you refer to "the vault," what do you 5 mean by that? 6 That's the record vault where we maintain all of 7 A. the quality records. 8 Q. How many DDRs or NCRs at this time are generated 9 each week? 10 I would not want to be held to the number, but I 11 A. would say in a week probably in the neighborhood of two 12 hundred. You're talking about thousands of activities going 13 on in that period of time. 14 JUDGE KELLEY: Is that just at Harris? 15 WITNESS BANKS: THat's just at Harris. 16 BY MR. RUNKLE: 17 How many QA personnel on-site are there at Harris? 18 0. (Witness Banks) I gave you those numbers yesterday. 19 A. Do you want them again? 20 If you have them handy. 21 0. Subject to check, you told us yesterday there were 22 154 inspectors at Harris plus another 200 contract inspectors; 23 24 is that right? -Federal Reporters. Inc. There are 154 CP&L quality assurance/quality control A. 25

AGB/ebl fls wb5 personnel at the site. That's professionals and inspectors. There are approximately 200 contract personnel

there.

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Q And how many of these would be reviewing the NCRs?

A What do you mean by reviewing the NCRs? NCRs are reviewed by the supervision that writes them. In the particular case you're talking here, you are talking about DRs that were written by the construction inspection group, and those are reviewed by the QA group and that number would be some partial number of the total written out there.

And I don't know how many people actually worked there, but whatever it is. We change that number of people depending on what's necessary to keep them moving at a reasonable rate.

A (Witness McDuffie) Maybe it would help you.

THE QA people process the NCR, but generally the NCR refers to a situation that involves either construction or engineering, and people in those activities take the NCR and come up with some resolution.

That in turn is reviewed by OA to see if it does solve the problem finally.

Q So what is the difference between an NCR and a CDR, a construction deficiency report?

A I'm not familiar with the contruction deficiency report.

24 Federal Reporters, Inc. End 15 25

| WRB/pp 1 | 1 | O Is any of the panel familiar with the term |
|------------------------|------------|---|
| #16 | 2 | construction deficiency report? |
| • | 3 | A (Witness McDuffie) I'm not aware of that kind |
| | 4 | of report of the site. |
| | 5 | Q Okay. It's an NRC term that is used in the |
| | 6 | systemmatic assessment of licensee performance? |
| | 7 | A (Witness Banks) At the present time without |
| | 8 | having that in front of me to see where they used it, I'm |
| | 9 | not familiar with the term as such. I think that would be |
| | 10 | better answered by them. |
| | 11 | Q All right. |
| | 12 | MR. RUNKLE: At this time I would like to move |
| • | 13 | JI 4 into evidence. |
| | 14 | JUDGE KELLEY: Any objection. |
| | 15 | MRS. FLYNN: No objection. |
| | 16 | JUDGE KELLEY: My only concern I'm perfectly |
| | 17 | to admit this but do we need to understand it to give it |
| | 18 | the context to the NRC report to which it relates. And I |
| | 19 | don't know. I raise the question. If the parties think |
| | 20 | it stands by itself, we'll just put it in by itself. |
| | 21 | Very well, we will admit it, JI 4. |
| • | 22 | (Whereupon, Exhibit JI 4, having |
| | 23 | been previously marked for |
| | 24 | identification, was received into |
| Ace-Federal Reporters, | Inc. 25 | evidence.) |
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WRB/pp 2

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BY MR. RUNKLE:

| 2 | O Sir, can you get in front of you JI 5, which |
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| 3 | has been handed to you yesterday. |
| 4 | A (Witness Banks) I have JI 5. |
| 5 | Q And what is this document? |
| 6 | A Well, this is a response to Mr. O'Reilly, United |
| 7 | States Nuclear Regulatory Commission, Region 2, from |
| 8 | Mr. Parsons, the project's General Manager at Harris in |
| 9 | response to inspection report 50-400/83-26-01. |
| 10 | Q Have you had the opportunity to review this |
| 11 | document? |
| 12 | A I have reviewed this document. |
| 13 | Ω Is this a similar document to JI 4? |
| 14 | A It is a similar document. |
| 15 | MRS. FLYNN: I beg the Board's indulgence, but |
| 16 | could I request Mr. Runkle to explain his direction in this |
| 17 | line of questioning. The relevance of instruction inspection |
| 18 | reports to the issue of keeping those management capabilities |
| 19 | to operate the Harris plant based upon the operated |
| 20 | experience of the southern facilities. |
| 21 | JUDGE KELLEY: Well, we had a line of questioning |
| 22 | on JI 4 which related to Harris activities. To put this in |
| 23 | the appropriate context, I interpret your question to be an |
| 24 | objection to a similar line about this report, absent some |
| 25 | explanation of where we're going. Is that right? |
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WRB/pp 3

Ace-Federal Report

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| 1 | MRS. FLYNN: My objection is my concern is |
| 2 | that JI 4 proposed JI 5 and several of the other proposed |
| 3 | exhibits are all the same type of document. They are all |
| 4 | apparently responsive to violations relating to |
| 5 | construction activities at their plant. And since Mr. Runkle |
| 6 | does apparently intend to go forward on each of these, |
| 7 | Applicant would request that he show the relevance of |
| 8 | these documents and his line of questioning. The purpose of |
| 9 | his questioning in relation to. |
| 10 | JUDGE KELLEY: I think it's a reasonable point, |
| 11 | Mr. Runkle. What do you intend to demonstrate by this |
| 12 | by continuing this line of questioning. |
| 13 | MR. RUNKLE: Well, this series of exhibits are |
| 14 | primarily responses to violations and notification of |
| 15 | violations of QA problems. |
| 1,6 | JUDGE KELLEY: Can we be clear when you say |
| 17 | this series, are we talking about 4, 5, 6, 7; 6, 7, and 8; |
| 18 | 7, 8, 9; just what exactly does this refer to? |
| 19 | MR. RUNKLE: Up to JI 11. |
| 20 | JUDGE KELLEY: Up to and including or up to? |
| 21 | MR. RUNKLE: Including JI 11. |
| 22 | JUDGE KELLEY: Okay, go ahead. |
| 23 | MR. RUNKLE: And each of these addresses |
| 24 rters, Inc. | specific QA problems in the construction of Shearon Harris. |
| 25 | And that relates very much so to management. We have just |
| and the second | |

earlier today gone through the velocity of CP&L management
 toward QA. But we have specific breakdowns in their QA
 program. And that results in management problems of the QA
 program.

JUDGE KELLEY: And you're saying that this line of questioning will shed light on management problems in the QA program?

MR. RUNKLE: Yes, sir.

JUDGE KELLEY: Does the Staff wish to comment? 9 MR. BARTH: In our view, your Honor, these are 10 cumulative and repetitive instances of violations. I think 11 your Honor. that these documents are cumulative and 12 repetitive. They are evidence of individual violations and 13 most of them are in the QA program. I think that to burden 14 the record with this repetitive pieces of paper and discussion 15 of each violation, goes very clubs to your earlier ruling 16 that the details of the level of detail which we are now 17 concerned with does not go that far. I think that certainly 18 the company will admit there have been violations, these are 19 matters of public record. But I do not think that this 20 hearing will benefit in a material way from the re-recitation 21 of each violation for which the company's ever been cited. 22

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I think it's objectionable on the basis of it's repetitive and cumulative. It adds nothing material to anybody's case to have these in, your Honor.

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JUDGE KELLEY; Have we reached the point of repetition and cumulation. We've had questions on one exhibit. Mr. Runkle has in mind going through seven or eight more. Should we stop now or consider some more but not all?

5 MR. BARTH: I think that in the absence of a 6 showing that the further violations are unique or different 7 and exhibit different defect or problem in management, they 8 are all cumulative and repetitive, your Honor, and should be 9 stricken -- denied.

JUDGE KELLEY: Perhaps you could clarify something now or attempt to, something that's troubled me somewhat on the contention itself. The contention itself as it's worded, seems to emphasize past performance at other nuclear power facilities. The first septence, at least literally, has nothing to do with Shearon Harris, as I read it.

The second one's a little more opaque. And this is a negotiated contention and it has its own background. I know that. But do the Applicant's contend that we're restricted here to things that have happened at Brunswick and Robinson?

We've heard a fair amount about Shearon Harris in the
last day and a half without any objection.

MRS. FLYNN: It's Applicant's understanding of the contention that in reference to their other nuclear power facilities refers to the Brunswick and Robinson

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facilities. And does not, therefore, their operating

facilities.

JUDGE KELLEY: Are you saying -- I just want to get clear what your position is -- after all this is sort of a Magna Carte of this whole hearing of this contention, are you saying that anything related to Harris, per se, is objectionable, irrelevant, outside the scope of the contention is the way you put it? 8

MRS. FLYNN: At the construction permit phase.the 9 construction permit was granted and it was determined that 10 CP&L had the management capability to construct the Harris 11 plant. As we have always understood this contention. it 12 is a question with respect to CP&L's capability to manage 13 the operation of the Harris plant. In view of the operating 14 experience at its other plants. 15

The -- conceivably, because this is an 16 amorphous contention, 'i's very difficult to say that -. 17 categorically, that any activity relating to the construction 18 of the Harris plant is absolutely irrelevant. I think there 19 is a point however, at which some -- most of the activities 20 with respect to the construction of the Harris plant are 21 at best marginally relevant. 22

JUDGE KELLEY: Mr. Runkle, how do you read the 23 contention in this regard. I gather -- I assume you would 24 Ace-Federal Reporters, Inc. argue, after all you're offering these exhibits, that you 25

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1 could go into Harris construction experience as bearing on 2 the right or the wrong of the contention, would that be 3 correct?

MR. RUNKLE: I do not think these go so much to 4 the Harris construction experience. As much more to the 5 ability of the quality assurance program to find 6 deficiencies. And I think that's the distinction. We're not 7 certainly saving that these are all the problems that ever 8 happened to the QA program, but these are some evidence that 9 specifically after a certain time period that there were 10 11 still problems with the QA program.

JUDGE KELLEY: But it's an undeniable fact that these particular documents arose out of the construction of the Shearon Harris, correct?

MR. RUNKLE: Yes.

JUDGE KELLEY: Okay. But your argument, I take 17 it, that they are relevant to a broader management -- a 18 broader perspective on management. Is that what the point 19 is to understand?

20 MR. RUNKLE: A broader perspective on QA which 21 is definitely an integral part of management.

JUDGE KELLEY: So I take it you would not agree 23 with the Applicant's that this material is excludable 24 because Mrs--Flynn didn't say that just because it relates 25 to Harris it's automatically out. But her position, I take

| | 이 전문 것은 것 같아요. 이는 것 않아요. 이는 것 같아요. 이는 것 같아요. 이는 것 같아요. 이는 것 않아요. 이는 이는 것 않아요. 이는 않아요. 이는 것 않아요. 이는 이 이는 것 않아요. 이는 않아요. |
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| WRB/pp 8 | 1 it is, and correct me if I'm wrong, it's a matter of |
| | 2 emphasis and degree, it's not totally out of the picture but |
| • | 3 it's marginal, and therefore, ought to be kept within pretty |
| | 4 reasonable bounds? |
| | 5 MRS. FLYNN: That's correct. |
| | 6 JUDGE KELLEY: And you think the bounds have been |
| | 7 passed and therefore we should not go through eight more of |
| | 8 these exhibits? |
| | 9 MRS. FLYNN: Yes, sir. |
| | JUDGE KELLEY: Okav. And I gather then, that |
| 1 | 1 you don't agree with that? |
| | 2 MR. RUNKLE: No. |
| • | 3 JUDGE KELLEY: Does the Staff have a position |
| 1 | 4 on this question of whether we should be looking at Harris |
| 1 | 5 oriented material. Material that grows out of a construction |
| 1 | 6 experience at Harris? |
| 1 | 7 MR. BARTH: Your Honor, I think that it is our |
| 1 | 8 position that the construction experience at Harris is |
| 1 | 9 relevant to the contention insofar as it can be related to |
| 2 | the ability to operate the plant safely, which is the issue |
| 2 | before the Board. The statutory terms are technically |
| 2 | 2 competent to operate the facility. And insofar as |
| 2 | 3 Mr. Runkle is about to show quality assurance problems in |
| 2 F-Federal Reporters, Ir | the construction of Harris which would appertain to its |
| | operation, I think it is relevant. I do not exclude the |
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Harris construction totally from the contention. But I do think there must be a nexus between a construction shown problem and the nexus to what we are licensing which is the operation of a plant. We've long past giving them the construction permit.

JUDGE KELLEY: It's useful to the Board.
Nobodv is arguing that Harris material and data is ipso facto
out of a case. There are differences in degree, I think,
between the parties.

MR. BARTH: I would like to reply to Mr. Runkle's earlier comment, your Honor, in which you said that the purpose of these documents is to show that there are problems in the ability of the Harris QA to pick up problems. That's not the contention. That's the basis for these documents. They're self-defeating, because that's not at issue here, sir.

JUDGE KELLEY: Well, not in and of itself, but I'm not even talking about this utility. But I suppose I could be in a case where the contention is the OA program is so deficient that it reflects deficient management.

21 MR. BARTH: It could be, your Honor, you're 22 right. I'm glad we're not in that position here.

JUDGE KELLEY: Excuse us a minute.

(Board conferring.)

JUDGE KELLEY: We see the question posed in its

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broadest terms as kind of sticky, frankly. What we're going to do is make, what we will call an interim ruling for this afternoon and then we will have a further ruling tomorrow. And this evening we can give more thought to this whole question of Shearon Harris evidence and OA and the kinds of things we have been talking about. So that's what we intend 6 to do. 7

Our ruling this afternoon for right now, since we 8 have to move forward, is this. Mr. Runkle, you've got about eight more exhibits here starting with the one that's before us, which is what number 5?

MR. RUNKLE: Yes, sir.

JUDGE KELLEY: Okay, 5, 6, 7, 8, 9, 10, 11, is 13 seven more. Would vou take a couple of minutes and decide 14 for this afternoon which three of those you would most like 15 to get some questions in on and proceed to do that subject 16 to whatever objections there may be about particular 17 questions. And we will then make a ruling as to questionings 18 on the remainder tomorrow morning. 19

But in any event those three and the questions 20 appertaining thereto, we'll go ahead on this afternoon. 21

And we don't chose to make any broader pronouncement than that, until we've had more of a chance to think about it.

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We'll take a minute break. Please don't leave the room. Two minutes. Mr. Runkle can decide just how he wants to

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(Brief recess.)

2 JUDGE KELLEY: Okav, back on the record. 3 Of the exhibits listed, the 5 through 11, Mr. Runkle is 4 going to pick out three he considered most important to him 5 in his case and that's what we'll do on those this afternoon, 6 and then we'll abide tomorrow's ruling as to the rest. 7 You can go ahead. 8 MR. RUNKLE: It's difficult to assess 9 which ones are the most important to our case when they 10 are all exemplary of the management of the QA program. 11 But I will go ahead with 9, 10, and 11. 12 JUDCF KELLEY: Okay. 13 BY MR. RUNKLE: 14 Mr. Banks, do you have what has 0 15 been marked as JI 9 in front of you? 16 (Witness Banks) If it is the one on March 16, A 17 1984, yes, the 9 on here is not too definitive. 18 Yes, that would be JI 9, March 16, 1984. 19 0 Can you describe this document, please? 20 This is a document where a transmittal was made A 21 to Mr. O'Reilly, United States Nuclear Regulatory Commission, 22 Region II, from Mr. Parsons, Project General Manager for 23 the Harris project. It pertains to a WPA 50-400/84-02. 24 And it is a response to a violation identified in that 25

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WRB/pp 12 1 report. And what was the violation in this report? End #16 0 2 It's a violation of criteria 10 of Appendix B A 3 and the PSAR. It states that contrary to the above TP-28 4 Rev 1 and the inspection performe ' were inadequate. 5 TP-28 Rev 1 did not require verification of proper 6 installation and tightening of anchor bolts. Part B on 7 August 25, 1983, one anchor bolt nut was not installed 8 and one anchor bolt could not be turned by hand .-- one nut 9 could be turned by hand at the 145 1/4 azimuth 10 reactor vessel nozzle support into the severity level four. 11 In your opinion. is this an item of safety 0 12 significance? 13 This is an item that if not corrected could have A B-17 14 been of safety significance as stated. And as it was found at 15 the appropriate time, it was not. As responded to as 16 corrective action as I recall. This particular item -- the 17 procedure that they had at the time had not add.essed the 18 grouting and the tightening of these flanges. The work 19 procedure and inspection procedure for construction 20 inspection which has been since completed. 21 That does not sav that this would not have been found 22 by other methods as you went through the construction program. 23 24

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Q Is this something that the QA Department discovered? A This was picked up by an inspection team from Region 2.

Q In your opinion, should QA have discovered this? A As stated before, inspection is not a 100 percent item. I would expect QA always to find things, but I also do recognize that they are not always -- that you don't get every one of them.

Q In the second section down on the second page in this document where it states denial and admission and reason for the violation, does CP&L admit to inadvertently failing to address post-grouting activities in this instance?

A As stated, process control for complete installation and inspection of the reactor vessel support was incomplete. The procedure WP-119, reactor vessel setting, and TP-28-- WP are the work instructions for the craft people. TPs are the instructions for the construction inspection people that do the inspection.

TP-28, inspection of equipment for setting and grouting, inadvertently failed to address post-grouting activities and final bolting and bolting inspection.

Ω So it was the actual procedures, the actually established procedures that failed to address the post-grouting activities. Is that correct?

23 24 Federal Reporters, Inc. 25

| WRB/eb2 | 1 | A That is correct. | | | |
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| | 2 | Q And in the second to the bottom section, | | | |
| • | 3 | corrective steps taken to avoid further non-compliance, it | | | |
| | 4 | states that these procedures, WP-105 and TP-28, through | | | |
| | 5 | long usage and seasoning have stabilized the equipment | | | |
| | 6 | installation program, does it not? | | | |
| | 7 | A That's correct. | | | |
| | 8 | Q Did these procedures address this problem? | | | |
| | 9 | A The procesures now address the problem. | | | |
| | 10 | Q Did they address the problem before this time? | | | |
| | 11 | A I just read up above that it did not. | | | |
| - | 12 | Q What does this refer to when it says "long usage | | | |
| - | 13 | and seasoning" of these procedures? | | | |
| | 14 | A Construction procedures and inspection procedures | | | |
| | 15 | are improved as you use them. As any procedure you write | | | |
| | 16 | to the best of your knowledge, but when you actually get | | | |
| | 17 | into the field and you start to work, you find working | | | |
| | 18 | conditions are different and you have to change your working | | | |
| | 19 | procedures. | | | |
| | 20 | You find inspection conditions are such that to | | | |
| | 21 | get the result that you need, which are looked at by both | | | |
| • | 22 | inspectors and by QA engineers, you change those inspection | | | |
| | 23 | requirements so that you get the final quality product that | | | |
| Ace-Federal Reporters, | 24 Inc. | you're looking for. | | | |
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In corrective steps taken to avoid further

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non-compliance, nothing is indicated that there will be any inspection to check other work done using the old procedures, does it not?

A Not having that procedure in front of me, I would suspect that that particular work procedure was written just for setting the reactor vessel, and I don't know where else you would use it. That would be my assumption from reading this.

> MR. RUNKLE: No other questions. I would like to move JI-9 into evidence.

MRS. FLYNN: No objection.

JUDGE KELLEY: Ladies and gentlemen, whoever is offering, I will just turn to you. If I don't hear anything fairly quickly, it is going to be admitted.

Admitted.

16 (Whereupon, Exhibit JI-9, 17 having been previously 18 marked for identification, 19 was received in evidence.) 20 MR. RUNKLE: I had a mixup on the numbering. 21 JI-9 is the March 16, 1984 letter. 22 BY MR. RUNKLE: 23 Mr. Banks, can you place before you JI-10? 0 24 (Witness Banks) I have it before me. A

Can you describe that document?

| WRB/eb4 1 | A It is another letter to Mr. O'Reilly, United |
|-----------|---|
| 2 | States Nuclear Regulatory Commission, Region II, from |
| 3 | Mr. Parsons, Project General Manager of the Harris Nuclear |
| 4 | Project. It pertains to report 50-400/83-3702. It pertains |
| 5 | to violations from that report. |
| 6 | Q And what was the reported violation in this |
| 7 | report? |
| 8 | A This is a violation of the CP&L quality |
| 9 | assurance program. |
| 10 | "Contrary to the above, C)&L failed |
| 11 | to require that QA operational surveillance |
| 12 | records be reviewed and filed in accordance with |
| 13 | procedural requirements. On January 9, 1984, a |
| 14 | review of these records showed that four of 37 |
| 15 | QA surveillance for operations had not been |
| 16 | reviewed by the Operations QA/QC Supervisor and |
| 17 | forwarded to the QA vault for safekeeping. This |
| 18 | is a repeat violation. |
| 19 | "This is a Severity Level V Violation." |
| 20 | I would like to note as I have sat here and gone |
| 21 | through these, I have reviewed them, that these all pertain |
| 22 | to Level IV and Level V Violations, and J think if you look |
| 23 | at the Severity Level of what a Level IV and Level V are, |
| 24 | these are normal, common things that happen in major |

activities going on. They are not a program breakdown.

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| WRB/eb5 | 1 | They are individual icems. And I don't think we are heading |
|----------------------|------------|--|
| | 2 | to a program problem. |
| • | 3 | JUDGE KELLEY: Could we just add I think I |
| | 4 | understand your reference. This is the NRC's list of |
| | 5 | categories I through VI which you're talking about? |
| | 6 | WITNESS BANKS: It is I through V now. They have |
| | 7 | done away with VI. And I would be happy to read the |
| | 8 | Severity Level IV and V for you. I have them in front of me. |
| | 9 | JUDGE KELLEY: I think if we just know what |
| | 10 | we're referring to. You are referring to the NRC's |
| | 11 | categories |
| | 12 | WITNESS BANKS: The NRC's criteria which are |
| • | 13 | referenced in each of these reports. |
| | 14 | Also I would like to add that these reports are |
| | 15 | the ones that NRC used to do their evaluation for the SALP |
| | 16 | report. |
| | 17 | WITNESS UTLEY: Furthermore, it is my recollection |
| | 18 | that there has never been a violation above a Level IV at |
| | 19 | the Harris project since it was started, since construction |
| | 20 | started back in 1978. |
| | 21 | WITNESS BANKS: In 1979 we had six. In 1980, as |
| • | 22 | activities increased, we had 26. At that time they were |
| | 23 | IVs and VIs. |
| e-Federal Reporters, | 24 Inc. | In 1981, we had 16 that were Vs and VI. |
| | 25 | In 1982, we had 19 that were IVs, Vs, and VI. |
| | 11 | |

| WRB/eb6 | 1 | Of course i | in early '86 is when VIs were deleted. |
|--------------------|------|-------------|---|
| | 2 | | And then in '83 we had 32, which was IVs and Vs. |
| | 3 | | JUDGE KELLEY: Okav. |
| | 4 | | Mr. Runkle. |
| | 5 | | BY MR. RUNKLE: |
| | 6 | Q | To put this in context, what was the maximum fine |
| | 7 | ever given | CP&L by the NRC? |
| | 8 | А | (Witness Banks) We have never had a fine on |
| | 9 | Harris. | |
| | 10 | | MR. BARTH: The question was in the plural, fines. |
| | 11 | Does he mea | an total fines or an individual fine? If he will |
| | 12 | define the | fining we will have a little better record, your |
| • | 13 | Honor. | |
| | 14 | | MRS. FLYNN: If he wants this in context, I think |
| | 15 | it should b | be with respect to the Harris plant since that's |
| | 16 | what we're | discussing now. |
| | 17 | | JUDGE KELLEY: We're a long way from Joint Exhibit |
| | 18 | 10. | |
| | 19 | | Your question was what is the largest single |
| | 20 | civil penal | lty? Is that what you're after? |
| | 21 | | MR. RUNKLE: Yes, sir. |
| | 22 | | JUDGE KELLEY: At Harris? |
| | 23 | | MR. RUNKLE: No, that CP&L ever had, just to put |
| Federal Recorters. | 24 | this scale | into perspective. |
| ourse neoorters, | 25 | | MR. KELLEY: Well, then, we're going to have to |
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tie it into what that was.

There is an objection. We will overrule it. Will you just answer the question?

WITNESS BANKS: The largest fine that I recall was a \$600,000 fine at the Brunswick project.

WITNESS UTLEY: But in addition to that, I think the record should show there has not been a civil fine assessed against the Harris project.

BY MR. RUNKLE:

Q And what was the Severity Level of the \$600,000 fine at the Brunswick project?

JUDGE KELLEY: Let me just ask-- It's a legitimate question at some point, but aren't we going to get this record kind of out of whack if we go off after that now? Is there something you want to fursue at some point? I assume you do.

MR. RUNKLE: Yes, I will pursue it tomorrow.

JUDGE KELLEY: I: just seems to me we are in the middle of Join: Exhibit 10. Why don't we stay there, and you can pick it ip tomorrow, and then we can get into that more in depth.

BY MR. NUNKLE:

Q Mr. BAnks, does the NBC confirm that QA has in face inspected items of safety significance?

(Witness Banks) I don't think I know quite what

1 you're asking there. WRB/eb8 2 O Does the Nuclear Regulatory Commission or the NRC 3 Staff or NRC Staff Inspectors monitor QA inspection of those items that might have safety significance? 4 5 A Yes, they do. O How do they confirm that you have in fact 6 7 inspected items of safety significance? A I think that question needs to be addressed to 8 them. I'm not sure of all the methods they use, and how they 9 10 do it. 11 Q Isn't it a fact that a substantial portion of 12 this NRC oversight of QA is in fact based on the paper and 13 reports and QA files? A I think NRC needs to answer that question. I'm 14 15 not sure what they base their evaluations on. Q Does NRC look at your reports that have been filed 16 17 by QA? They do look at the reports filed by QA on a 18 Λ 19 monitoring basis. Q In order for them to do this, would it be fair 20 to say that these records must be properly maintained and 21 22 processed? A For them to do it, for my own people to do it, and 23 if they are not, they are then identified and we take 24 ederal Report Inc. 25 corrective action.

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Q And in this document before you, CP&L admits, does it not, that these records were not reviewed due to an administrative oversight?

A That is correct. There were 37 documents, four of them that a clerk forgot to forward on to the man. She forwarded them directly to the vault instead of to the man that was required to review them.

Q How would QA, you specifically, know if these documents had not been reviewed for some other reason?

A We also have an auditing function within our group and we could possibly have picked it up on an auditing function. It could have been that the document control people could have picked it up when they were trying to put it into the final files.

Q Does the Operations QA supervisor have final authority for approving these reports?

A He had the responsibility to review the reports that took place so he would know what the findings were and what the surveillance people determined in this area. He was not approving the reports. The reports were done by the surveillance group, and they were reporting a condition and he would be informed of conditions, and his signing showed that he knew those conditions.

MR. RUNKLE: At this time I would like to offer JI-10 into evidence.

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| WRB/eb10 | 1 | MR. BARTH: Your Honor, we object. It is |
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| | 2 | cumulative and repetitive. |
| • | 3 | JUDGE KELLEY: Well, for the record, okay. That's |
| | 4 | the one that it seems to me we argued about before, and we |
| | 5 | already said we would allow Mr. Runkle three. That's two, |
| | 6 | and there is going to be one more this afternoon. |
| | 7 | Received. |
| | 8 | (Whereupon, JI Exhibit 10, |
| | 9 | having been previously |
| | 10 | marked for identification, |
| XZXZXZX | 11 | was received in evidence.) |
| | 12 | BY MR. RUNKLE: |
| • | 13 | Q Mr. BAnks, can you get in front of you what has |
| | 14 | been identified as JI-11? |
| | 15 | A (Witness Banks) I have JI-11 in front of me. |
| | 16 | Q Did you have a chance to review this document? |
| | 17 | A I reread this document. |
| | 18 | Q Can you describe this document to us? |
| | 19 | A Yes. It is a letter to Mr. O'Reilly, United |
| | 20 | States Nuclear Regulatory Commission, Region II. It is |
| | 21 | from Mr. Parsons, Project General Manager of the Harris |
| • | 22 | Project. It is in response to violations in their report |
| | 23 | 50-400/84-06. |
| Ace-Federal Reporter | 24 | Q What was the nature of the violation in this |
| | , Inc. 25 | report? |

A It was a violation of Appendix B, Criterion 7, as implemented by the PSAR, Section 1.8.5.7.

"Contrary to the above, adequate measures were not established to assure that purchased equipment conformed to procurement documents in that examples were identified hwere purchased equipment was installed but did not conform to procurement documents requirements. Examples included structural steel welds that were missing, that did not conform to joint design, that failed to satisfy the visual inspection requirements of AWS D1.1 and Addendum A to Ebasco Specification CAR-SH-BE-31 and CAR-SH-BE-08, that did not meet the liquid penetrant inspection acceptance standards; fasteners which were the wrong material, and missing fasteners.

"This is a Severity Level IV violation." Q Sir, is it important that safety-related equipment meet contract requirements?

A Yes, it is important.

Q And these contracts are written to conform to the NRC requirements?

A These contracts are written to meet the specifications that we build the equipment to.

If equipment does not meet the contract

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requirements, shouldn't it be replaced, corrected?

A If the equipment does not meet the specifications, there are many things that can be done. One is it can be put into a condition to meet the specification. It can be rejected and replaced with another piece of equipment, or an engineering evaluation can be made on the final piece of equipment to determine if it will perform the design functions that it was required to perform.

9 Q When did CP&L establish a vendor quality
10 assurance program?

A The vendor quality assurance program was initiated back when we originally started our QA program. It has been in effect at the Harris program since the start.

Q Has CP&L made any plans to recheck other equipment that was installed before this violation?

A CP&L had already rechecked other equipment prior to this violation.

A Ebasco has a QA program which is identified in our SAR. They are a part of our program and they operate under us, and we audit their program for their compliance.

Doesn't Ebasco also have a QA program?

Q So essentially there are three QA programs, checking the deliveries of this equipment, are there not? A No.

How many QA programs are there, checking

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equipment such as this?

A This particular equipment was purchased, and there was a requirement for the vendor to have the inspection responsibility for fabricating his equipment. Ebasco was responsible to do a monitoring of that, and to issue a quality release.

Upon a quality release, our program allowed the material, if the documentation is correct and there was no shipping damage for that material, to be released at the site for construction.

Q Is each piece of equipment checked before installation?

A No.

Q Are the problems identified in this violation report related solely to the advance in air handling equipment?

A This is dealing with the air handling equipment that we provided on a couple of different contracts, but it all came from Ronson, and the engineering evaluation found that all of this equipment would perform the function, but to assure that we had some additional safety margins that we originally designed in, we did make some repairs on some of the struts. But that was the only repair that was made. This was poor workmanship, not a real quality

problem.

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| WRB/eb14 | 1 | Q When did CP&L begin performing 100 percent |
| • | 2 | inspection of units at the receipt inspection? |
| | 3 | A I don't remember the exact time that we got into |
| | 4 | it. Back in '81 I believe we started to find that we had |
| | 5 | some vendor problems. We started to do additional random |
| | 6 | inspections of vendor material coming onsite. We found |
| | 7 | that there was more problems with it than what we had |
| | 8 | expected. |
| | 9 | We then increased it to 100 percent, and as we |
| | 10 | then could prove that a vendor was satisfactory we took |
| End 17 | 11 | him from out of that group of inspection. |
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| AGB#18 | |
| AGB/agbl 1 | Q. There are still vendors though that are having |
| 2 | 100 percent inspection, is there not? |
| • 3 | A. Yes. |
| 4 | Q Does CP&L feel that 100 percent vendor QA will |
| 5 | resolve all the deficiencies? |
| 6 | MR. BARTH: Objection, your Honor, "deficiencies" |
| 7 | has a meaning as used in the trade and I'm not certain that |
| 8 | the question is clear. It's ambiguous. What deficiency |
| 9 | are we talking about? Deficiencies which are cited by NRC? |
| 10 | Deficiencies in equipment? Deficiencies in procedures? |
| 11 | JUDGE KELLEY: When you say "deficiencies," |
| 12 | Mr. Runkle, do you mean problems in a sort of general sense? |
| 13 | MR. RUNKLE: Well not meeting the requirements, |
| 14 | contract requirements or specifications. |
| 13 | JUDGE KELLEY: That's pretty clear, isn't it? |
| 16 | MR. BARTH: Yes, your Honor, thank you. |
| 17 | WITNESS BANKS: 100 percent inspection we would |
| 18 | hope will identify any significant problems with any of the |
| 19 | material but we do 100 percent inspection and those will be |
| 20 | corrected if they are required to be corrected. |
| 21 | BY MR. RUNKLE: |
| 22 | Q. Is it possible that you will be missing some of |
| 23 | the deficiencies? |
| 24 | A. (Witness Banks) As stated several times already, |
| Ace-Federal Reporters, Inc. 25 | inspection is not 100 percent proven. That's why we have |
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redundant systems.

0. In the first paragraph of the corrective steps taken and the results achieved it indicates that an increasing degree of inspections indicates a response to the vendor QA problems, is that not correct?

A.

That is correct.

We also worked with Ebasco to insure that Ebasco was increasing their vendor inspection program in the areas we identified problems.

10 And this will suffice to cover future orders, 0. 11 will it not?

12 A. It's done on a case-by-case basis. We evaluate 13 the equipment, what type of inspection required and what 14 degree of inspection will be done by Ebasco and what 15 will be done by the site.

16 What steps, if any, has CP&L taken to insure 0. 17 that past QA problems have not resulted in installation of defective equipment? 18

19 Where we have evaluated that there was equipment A. that could possibly be a safety problem, we were going out 20 and looked at the equipment that had already been released 21 to determine the condition of that equipment. 22

And on that check, which is a statistical check, we will decide how much inspection will be done based on what we found.

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| AGB/agb3 | 1 | Q At the next to the last page of the document |
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| | 2 | where it states NRC report paragraph 5.B, it states that: |
| • | 3 | "CP&L indicates that all accessible |
| | 4 | critical welds have been inspected." |
| | 5 | Does it not? |
| | 6 | A. That's correct. |
| | 7 | Q. What does "accessible" mean in this context? |
| | 8 | A. It meant that we didn't have to cut the unit |
| | 9 | apart. As long as we could get to it without cutting |
| | 10 | the unit apart. |
| | 11 | Q. And what does "critical" mean in this context? |
| | 12 | A. That was an engineering evaluation of the weld |
| | 13 | that we could not get to to determine if it was a |
| | 14 | critical weld from the seismic requirement for that |
| | 15 | piece of equipment. |
| | 16 | Q. Is it possible that some critical welds would |
| | 17 | also be inaccessible? |
| | 18 | A. It is possible but engineering would have had |
| | 19 | to evaluate that piece of equipment with the assumption |
| | 20 | that that weld was not there and determine if that weld |
| | 21 | needed to be looked at. |
| | 22 | Q. How would you inspect those critical welds |
| | 23 | that may be inaccessible? |
| Federal Reporters, | 24 | A. If it was required, after all of the |
| | Inc. 25 | evaluation, that they still needed to be inspected, then |
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we would have taken it apart and we would have inspected it.

Q. Do you propose to do any more inspection of these welds?

We have completed all of our inspections of A. 4 5 all of the air handling equipment and, as a result of that inspection and what we have done, there was no items 6 reportable to the NRC under 10 CFR 5055(e), so there was 7 8 no case of a safety significance in any of this. Would you recite that regulation again for me? 9 Q. A. 5055(e). It's a reportability requirement 10 11 for construction. 12 MR. RUNKLE: At this time I would like to introduce JI 11 into evidence. 13 JUDGE KELLEY: Admitted. 14 15 (Whereupon, the document 16 previously marked for 17 identification as JI Exhibit 11 was received 18 19 in evidence.) JUDGE KELLEY: Fine. 20 It looks like it's about time for a break 21 also. 22 It's four after, we will resume at 19 after. 23 24 (Laughter.) Inc (Recess.) 25

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| agb/agb5 | 1 | | JUDGE KELLEY: We're back on the record. |
| | 2 | | As I indicated previously, we will go to 5:30 or |
| | 3 | thereabouts | s and quit for today. |
| - | 4 | | Mr. Runkle. |
| | 5 | | CROSS-EXAMINATION (Continued) |
| | | | |
| | 6 | | BY MR. RUNKLE: |
| | 7 | | Mr. Utley, on page 33 of your testimony, the |
| | 8 | bottom para | agraph, you refer to a management audit of |
| | 9 | CP&L commis | ssioned by the North Carolina Utilities |
| | 10 | Commission | by the firm of Cresap, McCormick and Paget, |
| | 11 | which we w: | ill refer to as Presap. |
| | 12 | | Did they in fact make a study of CP&L's |
| • | 13 | management | capabilities? |
| | 14 | A. | (Witness Utley) They had a team that worked |
| | 15 | in CP&L to | determine the management capabilities for a |
| | 16 | period of a | about eight months. |
| | 17 | Q | Did they issue a report on this? |
| | 18 | A. | Yes, they did. |
| | 19 | Q. | Are you familiar with the report? |
| | 20 | A. | Yes, I'm generally familiar with the report. |
| | 21 | Q. | When did they publish their report? |
| • | 22 | A. | They are still in the process of following up |
| | 23 | on some asp | pects of that audit and their recommendations. |
| | 24 | | Let me clarify what I'm saying: |
| Ace-Federal Reporters, | Inc. 25 | | Cresap and McCormick did issue a report. In |
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| agb/agb5 | 1 | that report were recommendations. Part of those |
|------------------------|------------|--|
| | 2 | recommendations they have continued to follow up to insure |
| • | 3 | closecut of those. |
| | 4 | Q But they did issue a preliminary report making |
| | 5 | recommendations, did they not? |
| | 6 | A. Yes, they did. |
| | 7 | Q When was the Cresap audit initially ordered |
| | 8 | by the North Carolina Utilities Commission? |
| | 9 | A. I cannot remember the exact date, that's a |
| | 10 | matter of record. But I don't remember just offhand. |
| | 11 | Q. Could you categorize it as early in 1982? |
| | 12 | A. It very well could have been. |
| • | 13 | Q. In what time period did Cresap audit CP&L |
| | 14 | management? |
| | 15 | A. Would you ask that question again? |
| | 16 | Q. For what time period did Cresap audit CP&L's |
| | 17 | management? |
| | 18 | A As I recall it covered a period of approximately |
| | 19 | eight months. |
| | 20 | Q. And that would be in 1982? |
| | 21 | A. That's my recollection, yes. |
| • | 22 | Q. And did they issue this preliminary report with |
| | 23 | recommendations in December, 1982? |
| Ace-Federal Reporters, | 24 Inc. | A. That, as I recall, sounds close to correct. |
| | 25 | Q. And why did the North Carolina Utilities |
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1 Commission order an audit of CP&L's management capabilities?

A. The last audit that was performed was back in 1977, as I recall. And as I remember there are statutes that permit an audit by the Commission on a basis that would have meant that we would have gotten an audit in 1982 if the Commission so felt an audit was in order.

And to tell you specifically all of the
reasons that they required this audit at this time, I'm
not in a position to do that.

Q. Can you tell us some of the reasons why the
 North Carolina Utilities Commission so ordered an audit?

A. Well I'm sure one of the reasons was from
the standpoint of an outside review of Carolina Power
and Light Company to assure that it was managing and
directing its activities in a competent manner.

16 Q In an audit such as that performed by Cresap,
17 did you have regular contact with the auditors?

A. Cresap, they did interview me, yes.

19 Q. Did they interview other members of CP&L 20 management?

A. Yes, they interviewed a number of key managers
in North Carolina Power and Light Company.

23 Q. Did they interview people at all levels of 24 CP&L?

When you say "all levels," I'm not sure I know

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| agb/agb8 | 1 | what you mean. They did not interview all levels, they |
| | 2 | interviewed a sufficient number of management people |
| • | 3 | to determine the competency of the management of |
| | 4 | Carolina Power and Light Company. |
| | 5 | Q. Did they interview line workers at the |
| | 6 | nuclear power plants? |
| | 7 | A. Did they interview people that were not in |
| | 8 | management? |
| : | 9 | Q. Yes, sir. |
| | 10 | A. I'm not aware that they interviewed people that |
| | 11 | were not in management. |
| #19 | 12 | Q. Did you discuss their findings with them before |
| • | 13 | they issued their report in December 1982? |
| | 14 | A. Their findings were reviewed, yes. |
| | 15 | Q. And CP&L reviewed those before the report |
| | 16 | was issued? |
| | 17 | A. To what degree the findings were reviewed, |
| | 18 | yes, prior to the official report being issued. |
| | 19 | Q. Were you aware of what the investigators were |
| | 20 | auditing? |
| | 21 | A. When you say "investigators" |
| • | 22 | Q. That the Cresap auditors were looking at what |
| | 23 | parts |
| | 24 | A. Yes, we at the company knew what they were |
| Ace-Federal Report | ters, inc. 25 | auditing, sure. |
| | | |

| agb/agb9 | 1 | Q | And what areas were they looking into? |
|----------|------------|------------|---|
| | 2 | Α. | They looked into practically all areas of the |
| • | 3 | company. | |
| | 4 | Q | Were you aware of the draft report before its |
| | 5 | official p | resentation to the Utilities Commission? |
| | 6 | | MR. BARTH: Objection, your Honor. He asked |
| | 7 | that quest | ion moments ago and he answered yes. |
| | 8 | | JUDGE KELLEY: I guess I wasn't real clear on |
| | 9 | the answer | myself. |
| | 10 | | WITNESS UTLEY: I did not review the draft |
| | 11 | report. | |
| • | 12 | | JUDGE KELLEY: I believe a few minutes ago |
| | 13 | Mr. Runkle | asked about CP&L people or yourself reviewing |
| | 14 | the findin | gs before they were finalized or released. |
| | 15 | | Paraphrased. |
| | 16 | | MR. RUNKLE: Yes, sir. |
| | 17 | | JUDGE KELLEY: And I wasn't sure what the |
| | 18 | answer was | , Mr. Utley. |
| | 19 | | WITNESS UTLEY: My answer was that there was |
| | 20 | a review o | of the findings in a draft form prior to the |
| - | 21 | official r | elease of the official report as I recall it. |
| • : | 22 | That is su | bject to check. |
| | 23 | | JUDGE KELLEY: What do you mean by "official |
| | 24 Inc. | release?" | By whom, by Cresap, or by the Utilities |
| | 25 | Commission | 1? |
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WITNESS UTLEY: That would have been a report that was put out by Cresap for the Commission. These were -- this was a audit that was made by Cresap where they went in and reviewed all the activities -- for example, under my management -- and they did identify findings and they made these findings known as I recall.

JUDGE KELLEY: Prior to their reporting to the Utility Commission so you had a chance to comment on the draft findings, was that the case?

WITNESS UTLEY: It wasn't necessarily a
situation where we had a chance to comment, per se. It
was a situation where they made known the findings that
would be submitted.

JUDGE KELLEY: Just for your information? WITNESS UTLEY: Right.

JUDGE KELLEY: Okay.

It know in the Federal Government I think it's pretty routine, agencies get reviewed by the comptrollers' people and they make various draft findings and they then give it to the agency and say what do you think of that? And then they comment and they are revised perhaps.

So I'm not necessarily asking a question that in my own head anyway implies there's something sinful about seeing somebody's draft findings, but I 2784

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| agb/agbll | 1 | just want to know how it was done. |
|-----------------------|-------|---|
| | 2 | WITNESS UTLEY: As I recall that is the |
| • | 3 | procedure that is followed. I did not have responsibility |
| | 4 | in the company for handling this audit. |
| | 5 | Mr. Davis, who handled this for the company |
| | 6 | at the time the audit was made, is much more familiar |
| | 7 | in detail with this report than I am from that standpoint |
| | 8 | as it relates to the company. |
| | 9 | JUDGE KELLEY: Okay. |
| | 10 | Go ahead, Mr. Runkle. |
| | 11 | BY MR. RUNKLE: |
| | 12 | Q. Would that be a Mr. James Davis in charge of |
| • | 13 | operation support? |
| | 14 | A. (Witness Utley) That's correct. |
| | 15 | Q. Was CP&L management already aware of the |
| | 16 | problems identified by Cresap? |
| | 17 | A. Let me say I'm sure that there were some findings |
| | 19 | made by Cresap that were not identified by Carolina Power |
| | 19 | and Light in total. |
| | 20 | But let me point out here that this was an |
| | 21 | audit made by a very competent management auditing |
| • | 22 | concern who had audited a number of utilities throughout |
| | 23 | the United States. |
| m Endard Brown | 24 | In this audit, as I remember, there were about |
| ce-Federal Reporters, | 25 | 53 distinct strengths that were identified in Carolina |
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Power and Light Company versus maybe 55 findings. And these strengths were significant.

I would like to read from the letter to the Commissioners, the part that makes reference to these strengths, "...CP&L strengths and accomplishments that we have judged to reflect excellence or innovation. In all, this report identifies 53 distinct CP&L strengths or accomplishments that offer evidence of commendable performance."

In addition, as I recall the 55 findings that were identified, of the 15 companies or thereabouts that they had audited, the 55 was either the lowest or the next to the lowest number of findings that they had uncovered in any company, which says that they found CP&L to be a well-managed company.

Well, to give you their comment:

"In many respects, CP&I. is one of the best-managed utilities that we have audited in the past several years."

Q. And where did you read that from?
A. That's the letter to the Commissioners dated
December 15th, 1982.

Q. And that is by Cresap, McCormick and Paget, Incorporated?

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That's signed by Cresap, McCormick and Paget, A. Incorporated.

3 You stated that Cresap, in your opinion, was a 0 4 very competent auditor in the area of management, did you 5 not?

A. That is correct. I would say they are 7 recognized nation-wide.

Did they not also audit Public Service 8 Q. 9 Commission of New Hampshire -- Public Services of New 10 Hampshire?

11 A. I can't answer that specifically. I don't have 12 a list of everybody they have audited.

13 To give you a further flavor for the report, 14 in looking at some of the more notable -- it says:

"Some of the more notable ones are a well-organized top management team including" -- this is the strengths --"the committee structure of the Bcard of Directors; participative management with a commitment to excellence and innovative change, beginning at the top and flowing downward to lower levels; well-developed management succession program; a solid and innovative finance and accounting organization; a sound management approach

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to the Harris Nuclear Project, which incorporates lessons learned from previous generation projects as well as industry experience and competent personnel from a variety of sources; commendable cost and schedule performance of the recently completed coal-fired Mayo Project; more-thanacceptable operating performance of the larger coal-fired base-load generating station and the Robinson nuclear generating station, which has produced significant cost benefits to the ratepayers; a consistently superior personnel safety record throughout the company; and finally, extensive and innovative formal management systems that compare very favorably with those of other utilities we have reviewed recently. These management systems are found in areas such as procedures and controls, management-by-objectives, work force management and fuels management and procurement."

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Q. Would you care to continue reading on thatpage where it talks about "Opportunities for Improvement?"A. I'll be glad to.

JUDGE KELLEY: Let me just suggest that since we're going into this particular letter in such detail that you put a copy of the whole letter in evidence. If nobody wants to offer it, the Board can do it.

Go ahead, read what you want to read. WITNESS UTLEY: "In contrast to the strengths, it is our approach to identify as many opportunities for improvement as possible that will increase the efficiency and effectiveness of the company studied, both in the near and the long term. The review of CP&L resulted in 55 such observations, about half of which we would categorize as management process improvement opportunities. The remainder addressed mainly issues related to organizational efficiency, productivity effectiveness, or cost containment and control. A few opportunities related directly to revenue enhancement or cost savings.

"We have judged two areas to

| agb/agb16 | 1 | the most attention by CP&L management. |
|------------------------|---------------|--|
| | 2 | First, improved operating performance |
| • | 3 | at Brunswick Nuclear Project is needed." |
| | 4 | Which we recognize. |
| | 5 | "The Brunswick situation is |
| | 6 | complex and, in our opinion, goes back |
| | 7 | several years. The plant requires, as |
| | 8 | all nuclear plants do, design modifica- |
| | 9 | tionsor enhancements soon after |
| | 10 | commercial operation. Superimposed |
| | 11 | upon this workload was a flood of design |
| | 12 | changes generated by Three Mile Island |
| • | 13 | and mandated by the NRC in the past |
| | 14 | several years. CP&L attempted to react |
| | 15 | properly to this drastically increased |
| | 16 | workload, but did not achieve the |
| | 17 | required results. During out eight- |
| | 18 | month review, we observed an expanded |
| | 19 | and vigorous dedication by the Company |
| | 20 | to resolve technical and management |
| | 21 | process problems remaining at Brunswick. |
| ٠ | 22 | To its credit, the company initiated |
| | 23 | many of these actions on its own, and |
| Ace-Federal Reporters, | 24 Inc. | we believe that it is now properly |
| | 25 | postured to return the plant to an |
| | ALL PROPERTY. | |

AGB/agb17

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acceptable operating performance."

And I can refer to the most recent SALP report which in turn tends to support that finding.

MRS. FLYNN: Mr. Chairman, Applicants will offer that letter into evidence.

JUDGE KELLEY: Fine.

MR. RUNKLE: I would like to move to strike that editorial comment in his reading of that -- the second paragraph where he said and we recognize this.

JUDGE KELLEY: If we're going to put in the whole letter now, it might be useful to just fold it in at this point where we're having quotations from it. With the actual text there, the record will show what the letter actually does say and then striking other comments won't be necessary, it seems to me.

MR. RUNKLE: All right. Thank you.

MRS. FLYNN: Mr. Chairman, can I obtain a copy of that letter and introduce it tomorrow morning? JUDGE KELLEY: That's fine.

MRS. FLYNN: Thank you.

MR. BARTH: That will be Applicant's Exhibit Number 2 in evidence?

JUDGE KELLEY: If we fold it into the transcript it doesn't need a number, does it?

MRS. FLYNN: No, that's right, it doesn't.

| AGB/agb18 | 1 | MR. BARTH: Thank you, your Honor, for the |
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| | 2 | clarification. |
| • | 3 | MRS. FLYNN: I can get a copy of it made |
| | 4 | this afternoon. |
| | 5 | JUDGE KELLEY: If you could, the Reporter could |
| | 6 | put it in then. |
| | 7 | Does any party contemplate offering the Cresap |
| | 8 | report, preliminary report if you want to call it that? |
| | 9 | That's not in anybody's agenda? |
| | 10 | MRS. FLYNN: No, sir. |
| | 11 | MR. RUNKLE: No, sir. |
| • | 12 | (The 12/15/82 Cresap letter to the North |
| | 13 | Carolina Utilities Commission follows:) |
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Chicago , New York , Washington , San Francisco London , Melbourne , Sao Paulo

December 15, 1982

The Commissioners North Carolina Utilities Commission Dobbs Building Raleigh, North Carolina 27602

Dear Commissioners:

We take pleasure in submitting herewith our report titled Management Audit Of Carolina Power & Light Company conducted on behalf of the North Carolina Utilities Commission (NCUC). The report culminates eight months of intensive and comprehensive fact-finding and analysis of the management and operations of Carolina Power and Light Company (CP&L). In addition to the factfinding conducted within CP&L, we interviewed persons and reviewed documents from a variety of external sources, such as the Nuclear Regulatory Commission (NRC), the NCUC and its staff, the Public Staff, intervenors in past CP&L rate cases, and the electronic and print media in CP&L's service area. Collection of information from all of these sources was completed on September 19, 1932 and the information was incorporated into the ensuing analyses.

The knowledge and perspective gained from the 15 management audits we completed for utility regulatory bodies in the past five years was also brought to bear on all phases of this study. As you know, the consultants assigned to this review participated in most of our previous mandated management audits. In fact, our CP&L study team was made up of professionals who have general and specific knowledge of electric utility management and operations, and included several of the most senior consultants in our Electric Utility Practice.

STRENGTHS AND ACCOMPLISHMENTS

We believe that it is particularly important to present a fair and accurate picture of the companies we review for regulatory commissions. Nevertheless, we are very selective in our discussion of strengths or accomplishments because effective and efficient management is, in our way of thinking, a requirement all management should meet. Consequently, we cite in this report only those CP&L strengths and accomplishments that we have judged to reflect excellence or innovation. In all, this report identifies 53 distinct CP&L strengths or accomplishments that offer evidence of commendable performance.

Some of the more notable ones are a well-organized top management team including the committee structure of the Board of Directors; participative management with a commitment to excellence and innovative change, beginning at the top and flowing downward to lower levels; weil developed management succession program; a solid and innovative finance and accounting organization; a sound management approach to the Harris Nuclear Project, which incorporates lessons learned from previous generation projects as well as industry experience and competent personnel from a variety of sources; commendable cost and schedule performance of the recently completed coal-fired Mayo Project; more-than-acceptable operating performance of the larger coal-fired base-load generating stations and the Robinson nuclear generating station, which has produced significant cost benefits to ratepayers; a consistently superior personnel safety record throughout the Company; and finally, extensive and innovative formal management systems that compare very favorably with those of other utilities we have reviewed recently. These management systems are found in areas such as procedures and controls, management-by-objectives, work force management, and fuels management and procurement.

OPPORTUNITIES FOR IMPROVEMENT

In contrast to strengths, it is our approach to identify as many opportunities for improvement as possible that will increase the efficiency and effectiveness of the company studied, both in the near and the long term. The review of CP&L resulted in 55 such observations, about half of which we would categorize as management process improvement opportunities. The remainder addressed mainly issues related to organizational efficiency, productivity effectiveness, or cost containment and control. A few opportunities related directly to revenue enhancement or cost savings.

We have judged two areas to warrant the most attention by CP&L management. First, improved operating performance of the Brunswick Nuclear Project is needed. The Brunswick situation is complex and, in our opinion, goes back several years. The Plant required, as all nuclear plants do, design modifications or enhancements soon after commercial operation. Superimposed upon this workload was a flood of design changes generated by Three Mile Island and mandated by the NRC in the past several years. CP&L attempted to react properly to this drastically increased workload, but did not achieve the required results. During our eight-month review, we observed an expanded and vigorous dedication by the Company to resolve technical and management process problems remaining at Brunswick. To its credit, the Company initiated many of these actions on its own, and we believe that it is now properly postured to return the plant to acceptable operating performance.

It is important to recognize that although the improvement programs and structure set forth by CP&L are sound, the improvement process cannot be compressed in time and is likely to take two or three years to complete. Further, during this period, Robinson will have to undergo a long shutdown for required steam generator replacements. Finally, the controversy that has surrounded Brunswick stems squarely from a lower-than-desired capacity factor, which results in a foregone opportunity for the relatively inexpensive power a nuclear plant can provide. As discussed in Chapter II (The Setting), the Brunswick Plant will undergo extensive modifications from now through 1985, which will necessitate long outages and reduce achievable capacity factors.

The second most important area warranting CP&L management attention is the Company's image with external parties such as the public, press, and the NCUC. We found CP&L's public and regulatory relations processes to be sound, but not the results it has been achieving. The Company has accepted this criticism and has embarked on new directions to bring about improvement. These steps have included senior management visits to various field locations to gain a better understanding of the concerns of CP&L's critics. We hope that such steps continue and expand because we believe that all parties are sincere in their views and efforts, but need more direct and open communication with one another.

Other important findings discussed in the report deal with the size and location of line and service crews; compensation practices for senior management; the Company's captive coal mines; inventory control methods; certain aspects of project estimating and budgeting methods; and power plant maintenance and outage planning, scheduling, and control.

RECOMMENDATIONS AND STATUS

This report contains 55 recommendations for CPal and one for the NCUC to consider and adopt in an appropriate manner. The Plan of Action set forth at the end of Chapter III (Executive Summary) indicates the priority and time period for implementation. Fourteen recommendations have been highlighted in the Plan of Action as most important and warranting immediate management attention.

We have reason to believe that CP&L management will act decisively to achieve the benefits possible from our recommendations. CP&L was vigorous and responsible in responding to the recommendations made in the 1977 management audit. We have been advised by the Company that, after reviewing our draft report, it is likely to adopt at least a majority of our recommendations and has already begun implementing some of them. We recommend that the Company's decisions to adopt or reject the recommendations in this report be formally communicated to the Commission. The Commissioners

OVERALL ASSESSMENT OF CP&L

In many respects, CP&L is one of the best-managed utilities that we have audited in the past several years. This is not to say that it is without opportunities for improvement, and we have attempted to address the most significant of these as completely as possible in this report. Nonetheless, we have uncovered procedures, processes, and approaches that in our judgment place CP&L among the industry leaders in many areas.

OTHER IMPORTANT OBSERVATIONS

While outside the scope of our contracted work we have reached some conclusions that we believe to be as important to the North Carolina ratepayers as any made in this report. Specifically, there is a pronounced need to establish regular and structured communication between CP&L and the Commission. In the past, communication has been principally, if not almost exclusively, in legal proceedings such as rate or fuel adjustment hearings. If adversarial hearings are the sole or principal means for providing information on the Company's operations, such communications can tend to be limited in their scope and comprehensiveness.

In our judgment, other forms of communication are becoming increasingly important to enable the Commission to continue to carry out its responsibilities effectively. Recent legislation covering fuel adjustment and construction work in progress (CWIP) decisions has increased the Commission's authorities. We strongly believe that the Commission needs to be continually informed of CP&L developments in both of these areas. We would suggest adding ongoing oversight of the Brunswick Improvement Plan to the list because of its importance to ratepayers.

It was a pleasure and privilege to conduct this assignment. We found all parties to be most professional, cooperative, and constructive in their dealings with us. In particular, we appreciate the excellent liaison assistance provided by the Commission and the NCUC Staff as well as by CP&L.

Please call us if you have any questions about our report.

Very sincerely,

Green M Caunich and Paget Ane.

CRESAP, MCCORMICK and PAGET, Inc.

| AGB#19cont'd | |
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| agb/agbl 1 | BY MR. RUNKLE: |
| 2 | Q. Mr. Utley, did the North Carolina Utilities |
| • 3 | Commission review the Cresap report? |
| 4 | A. (Witness Utley) I did not understand that |
| 5 | question. |
| 6 | Q Did the North Carolina Utilities Commission |
| 7 | review the Cresap report? |
| 8 | A. As far as I know they did. |
| 9 | Q. Was there a public hearing in which it was |
| 10 | presented to them? |
| - 11 | A. These are questions I think would be more |
| 12 | appropriate to go to Mr. Davis. Whether it was a public |
| 12 | hearing or not, I do not know. |
| 14 | Q. Has CP&L submitted some annual reports |
| 15 | following up on the Cresap reports? |
| 16 | A. We have complied with the requirements of the |
| 17 | report and we have maintained a record of compliance. |
| 18 | Q. Can you get in front of you JI Exhibit 14? |
| -endAGB#19 | |
| AGB#20f1wg | |
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| AGB/wbl | 1 | A. I have JI-14. |
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| | 2 | Q Have you had the opportunity to review this |
| | 3 | document? |
| | 4 | A. I am familiar that it is the status of the |
| | 5 | recommendations from Cresap. |
| | 6 | Q And is this not a letter from CP&L President Sherwood |
| | 7 | Smith to the North Carolina Utilities Commission? |
| | 8 | A. It is. |
| | 9 | Q. Have you had an opportunity to review the rest of |
| | 10 | the document? |
| | 11 | A. I'm generally familiar with it. |
| | 12 | Q Could you briefly state what the rest of this |
| 6 | 13 | document is? |
| | 14 | A. It's the status of the recommendations from Cresap, |
| | 15 | McCormick and Paget's management audit showing the recommenda- |
| | 16 | tions, the originally expected completion date, the current |
| | 17 | expected date to be completed, and the status as of May '81. |
| | 18 | Q. Is it not a list of the fifty-five recommendations |
| | 19 | in the Cresap report for management changes? |
| | 20 | A. It is a listing of the fifty-five recommendations, |
| | 21 | yes. |
| • | 22 | Q. It's a brief summary of those recommendaqtions? |
| • | 23 | A. That's correct. |
| Ann Enders' Domestic | 24 | Q. And, in your opinion, do these summaries of the |
| Ace-Federal Reporters | 25 | different recommendations fairly present what the recommendations |
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were from Cresap to the North Carolina Utilities Commission?

A. Yes, it's my view they do.

Q. When it states "original expected completion date," does that mean that from December 1982 to whatever time period is in that expected completion date, is that how long CP&L worked on resolving that issue?

A. I wouldn't necessarily say it's how long we worked
8 on it; it's the date that was looked at as being reasonable
9 to complete these items at the time the dates were established.

Q Could you briefly describe some of the functions
of the CP&L board of directors?

12 A. Well, the board of directors really has the
13 responsibility to review and stay abreast of the overall
14 company operations, being responsible to the stockholders
15 to assure that the company is operated and managed properly.

16 Q. Would it be fair to say that the board of directors 17 has a good deal of responsibility for directing company 18 affairs?

A. Well, when you say "directing company affairs," that's getting a little bit specific, I think.

The chairman and chief executive officer is responsible to the board of directors for carrying out the management of the company, and the board is responsible to know that that takes place.

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Q. Is it important that members of the CP&L board of

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1 directors are well versed in nuclear management?

A. I would not say that the board of directors per se is specifically and technically versel in the nuclear power field; I will say that with the -- from the standpoint that I am a member of the board, and so is Mr. Smith, and we have under our control and direction as well qualified an organization as probably exists in the country, and these people are available to guide and support and provide technical information to us as board members in regard to the overall function of the board.

In addition, these people on occasion make presentations to the board in respect to the situation. As I mentioned this morning, Dr. Elleman reports to the board annually with regard to the overall safety of our operation.

Q. Was the management of CP&L aware that there might be a problem in not having outside directors on its board that are experienced or knowledgeable about nuclear utility operations?

 A. Would you ask that question again, please?
 Q. In the first recommendation on the listing of recommendations from Cresap, it states that,

> "The company should consider adding one or more outside directors to its board who are experienced in, or knowledgeable about, nuclear utility operation."

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1 That was a recommendation by Cresap. And, of course, A. 2 that was made on the basis of adding additional nuclear 3 experience in respect to the board. I would say that the company has reacted to that recommendation in a way that it 4 5 is looked at as being a way of satisfying that recommendation; that is, we have -- as a consultant we have working for us the 6 chairman and chief executive officer, recently retired, of 7 Northeast Utilities, Lee Sillin, who is also the chairman 8 of the board of the Institute of Operations, Nuclear Operations, 9 10 in Atlanta. And, of course, he has had long-time experience 11 with a utility that managed and directed a successful program. 12 Is he currently on the board of directors of CP&L? 0. He is not on the board of directors, he's a 13 A. 14 consultant to CP&L. Since Cresap made its recommendations in December 15 0. of 1982, has CP&L added outside directors with nuclear 16 experience to its board of directors? 17 There has not been anyone added to the board of 18 A. 19 directors of CP&L since that recommendation.

20 JUDGE KELLEY: Excuse me; why does it say that 21 the action is completed, then?

WITNESS UTLEY: It says the action is completed because the management of Carolina Power and Light Company principally Mr. Smith, placed on retainer Lee Sillin to funcinc. tion as a consultant to him as well as to the board in

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| AGB/wb5 | 1 | regard to satisfying any lack of knowledge that might prevail |
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| | 2 | as it relates to this recommendation. And that was considered |
| • | 3 | to satisfy this recommendation. |
| | 4 | JUDGE KELLEY: I read that to mean that you had |
| | 5 | done what the recommendation literally said you ought to do. |
| | 6 | So, frankly, I find that misleading. |
| | 7 | WITNESS UTLEY: Well, I would like to say that the |
| | 8 | recommendation was that the company should consider adding |
| | 9 | one or more outside directors to its |
| | 10 | JUDGE KELLEY: So you finished considering it, so |
| | 11 | it's completed, in that sense? |
| | 12 | It still seems to me that if I were |
| • | 13 | WITNESS UTLEY: I think the view on it should be, |
| | 14 | the intent of the recommendation was fulfilled, in that a |
| | 15 | very competent individual is available to the board to provide |
| | 16 | whatever technical information or overall management direction |
| | 17 | as it relates to nuclear might require. |
| | 18 | JUDGE KELLEY: Well, I don't question Mr. Sillin's |
| | 19 | competence, I'm just saying if I were sitting up at the |
| | 20 | North Carolina Utilities Commission, if I were reading this |
| | 21 | report and I didn't know anything more than that, my reaction |
| • | 22 | would be, Well, that's good: there is now a new outside |
| • | 23 | directors on the board who knows about nuclear. That's the |
| | 24 | way I'd read it. And that's not the case really. |
| Ace-Federal Reporters, | Inc. 25 | So I would be misled in that sense. |
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BY MR. RUNKLE:

Q. Mr. Utley, why do you think Cresap made this recommendagtion to CP&L?

(Witness Utley) I think there were a number of A. reasons why they made this recommendation. I mean, if you look 5 at the importance of nuclear operations to the utility, and 6 you look at everything that has transpired throughout the 7 industry over the past several years, as much know-how as can 8 be made available to the board is beneficial to the overall 9 operation of our company. And, of course, I would think that 10 11 had a bearing on the basis on which they made the recommenda-12 tion.

13 Q. Doesn't this recommendation indicate that Cresap 14 did not believe internal board members would be adequate to 15 provide this proper guidance?

I don't think that at all. I think just what I 16 17 got through saying; that added technical know-how in regard to the overall management of nuclear -- of a utility operating 18 19 nuclear plants would be beneficial. And I don't take exception to that at all, because any time we can get more 20 21 know-how, more input from people that have demonstrated competence in the nuclear industry it's a benefit to us as a 22 company, and I'm sure we would welcome it and utilize it to 23 24 our best benefit.

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Q. How many directors are there on the CP&L board of

1 directors?

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A. That's sort of like the number of fossil plants that we have operating.

Subject to check I'm going to say fourteen.

Q. And how many of these are outside directors, and how many of these would be inside directors?

7 A. I believe we have Mr. Smith and the three executive
8 vice presidents on the board, so there would be four internal.

9 Q. And besides you and Mr. Smith, does anybody
10 else on the board of directors have experience in, or is
11 knowledgeable about nuclear utility operation?

A. Well, when you say "knowledgeable about nuclear
utilities," that covers a broad scope. Certainly our financial
officer is familiar to nuclear plants as it relates to his
area of responsibility. The same thing would be the case with
Mr. Graham who heads up the area of responsibility for
customer services and public relations and rates and regulations.

18 Q. As relating to the second recommendation, it 19 recommends -- the Cresap report recommends that the information 20 management department should develop and implement an office 21 automation plan, does it not?

A. That is recommended.

23 Q And you originally expected to complete that in 24 1984, and you currently are expecting to complete that in 1984, 25 do you not?

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A. That's what this report indicates.

2 Q. Is this on schedule? Do you expect to complete it 3 in 1984?

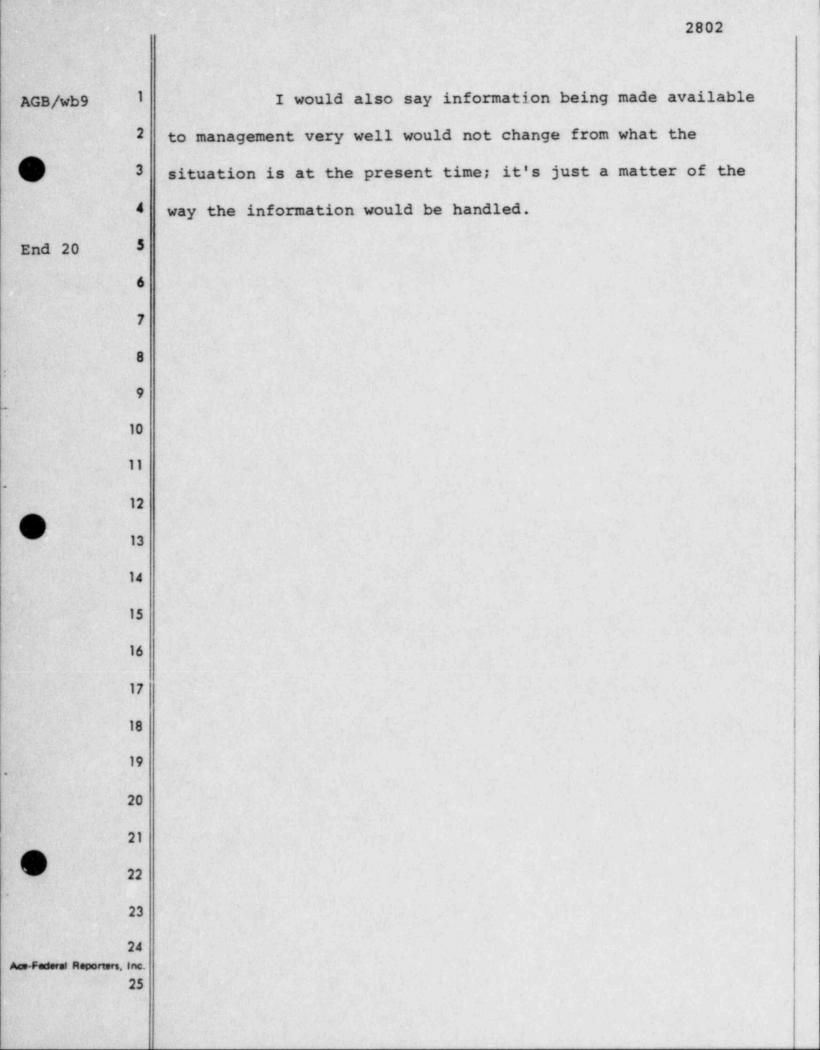
A. That's not under my scope of responsibility. I
do know there have been studies made by consultants in regard
to the office automation and just what would be most
appropriate for our company, and I would have to go by what
is shown on the report, that it will be closed out in 1984.
Just what the means in respect to office automation plan,
that hasn't been determined, as far as I know.

No information management departments would be office automation, would it not? And that would be internal corporate word processing, secretarial support, that kind of thing?

A. Well, that is looked at as office automation, yes,
part of it.

17 Q. Does that include any automation of the reporting 18 systems of any of the nuclear plants, the different reports, 19 and that kind of thing?

A. Well, I would-- It would be my judgment that this would include all activities that take place in respect to the operation of our offices. And to the extent that reports and so forth are developed that relate to nuclear programs, then data that's fed into the offices from the field that is handled by this equipment, would be covered in that category.



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WRB/pp 1 1 Q Would information get to the management more #21 2 rapidly?

A I would rather use the word more efficiently
rather than rapidly necessarily. I think that would be the
principal basis on which the automation would be considered,
that is it would make for a more efficient operation of our
offices.

8 0 Wouldn't automation speed up the office response
9 to what? To any paperwork demands. Our response to any
10 papervork demands.

A I'm not sure I'm clear on that question. Q Would management respond faster to the paperwork demands, by implementing an automation system?

A Do you mean by that question would we get the results faster than under the existing program?

Q Yes, sir.

A There may be situations where that could be the case. But I again point out the need for information is prioritized at the present time to provide the information in a timely way.so that appropriate decisions be made in regard to whatever might be at hand.

Q Why hasn't CP&L implemented this recommendation sooner than sometime in 1984?

A I would -- it's my view that the need for this system has not been recognized at this time to provide

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to make this type purchase, to make these changes. 3 I'd like to refer you to recommendation number 17, 0 4 which states"the performance review and audit services 5 department should adopt its draft method for evaluating 6 relative engagement odd risk and develop objective standards 7 for evaluating risk variables " Is that what it states? 8 Let me read that. A 9 (Witness reading.) 10 Yes, that's what it states. 11 And that was expected to be completed in 1984 0 12 but has not been completed to date, has it? 13 That's what the report shows and of course the A 14 report is as of May 1, '84. 15 Is it not true that the department, the Performance 0 16 Review and Audit Services Department, has recently shifted 17 its focus from financial auditing to operations in construction 18 audits? 19 I'm not sure I would agree with that statement. A 20 We've had financial audits since I've been with the 21 company, which is 33 years. And there have been audits of 22 our construction program by numerous people, numerous 23 organizations. Such as NRC, INPOL. on more than one 24 Ace-Federal Reporters, Inc. occasion, and others. 25

the improvements that would make it a system that would be

cost effective and provide results that would make it proper

JUDGE KELLEY: Mr. Runkle, could we before 1 pursuing this number 17 further, can we establish some 2 nexus between this proposal and nuclear health and safety. 3 It's not apparent to me from reading perhaps there is one. 4 MR. RUNKLE: Well, it certainly goes to the 5 management if there was a draft plan to evaluate risk 6 variables some time prior to December, 1982, and it has 7 not been implemented yet --8 JUDGE KELLEY: Does risk there mean safety risk 9 or some other kind of risk. Mavbe that's what I'm really 10 asking. I don't know. 11 MR. RUNKLE: It refers to. and I understand it. 12 audit risk. And I would like to find out what that means. 13 JUDGE KELLEY, Let's go there next. So far I 14 don't know what this has to do with safety. Maybe it does 15 have a lot to do with safety but it is not apparent to me 16 as yet. 17 BY MR. RUNKLE: 18 Sir, does the performance review and audit 0 19 services department audit operations and construction. 20 MR. BARTH: Your Honor, could we object until 21 we have the point clarified which your Honor raised as to 22 what risks they are talking about? What is a risk variable? 23 I think until your Honor's point is clarified, the Staff and 24 Ace-Federal Reporters. inc. Counsel here have no idea what this or what these words mean. 25

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It's jargon. I do see that Mr. Runkle has a copy of the
 report. Maybe the report would make this clear.

We have no idea what this one paragraph means, what the risk variables are in it.

JUDGE KELLEY: I do think that the next step ought to be to establish whether the risk that's referred to here means safety risk, health and safety or whether it means something else, financial risk for example.

9 If it had to do with losing money, I don't see why 10 we care one way or the other.

MR. MC DUFFIE: This performance review and audit department and the hearing budget makes financial audits, and industrial engineer-type audits, such as, work sampling and productivity.

JUDGE KELLEY: Can you explain a little bit --16 productivity, can you expand on this a bit?

MR. MC DUFFIE: Yes. Well, they audit the project 17 to assure that we have financial control over the contractors. 18 That we do have a procedure and a control for purchasing, that 19 we do have a system set up to check the people on and off the 20 job, to assure that a man gets paid for a day that he was 21 there that day. They audit the way we pay contractors for 22 materials, and/or labor. And then they engage in industrial 23 engineering activities at the request of the project which 24 is directed towards the productivity of the crafts people. 25

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The audit is not in the sense that we've talked about QA
 today or nuclear safety. It's almost totally under the guise
 of a financial office.

JUDGE KELLEY: Having to do with the prudent s expenditure of your money?

MR. MC DUFFIE: That's true.

JUDGE KELLEY: I don't know, Mr. Runkle, so far
I don't hear any relationship between this recommendation
and nuclear safety.

MR. RUNKLE: Okay. I would like to read one
of the sections in the Cresap report which describes some
of the functions of this department at the Harris plant.
I mean that's a -- the management study of Carolina Power
and Light Company by Cresap, McCormick and Padgett. December 15,
1982, on page VII-14. The paragraph starts about halfway down.

16 "The Company should accelerate preparations for the 17 expanded operational audits of the Harris project.

18 "Efforts to acquaint existing audit staff members with 19 construction planning and scheduling, cost control and 20 productivity control functions should begin as soon as 21 possible before these audits."

JUDGE KELLEY: That sounds to me consistent with what Mr. McDuffie just said. I still don't see a safety relationship in any direct sense between this recommendation and --

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| WRB/pp 5 | | | |
| | 1 | I think without that link, we just have to pass on. | |
| | 2 | If you want to ask about another one, go ahead. | |
| • | 3 | MR. RUNKLE. We'll just pass on it. I come to the | |
| | 4 | The Cresap report also indicates that significant | |
| | 5 | vacancies have existed at Brunswick for a number of years, | |
| | 6 | does it not? | |
| | 7 | MR. BARTH: Could he identify the recommendation, | |
| | 8 | your Honor, so that we can follow it? | |
| | 9 | JUDGE KELLEY: Which number is that? | |
| | 10 | MR. RUNKLE: I have a misnumbering on this. I will | |
| | 11 | have to look that up and bring that back tomorrow. | |
| | 12 | JUDGE KELLEY: Okay. | |
| • | 13 | MR. RUNKLE: All right. | |
| | 14 | BY MR. RUNKLE: | |
| | 15 | Ω Let me draw your attention to recommendation | |
| | 16 | number 39 if I may, which states that a formal predictive | |
| | 17 | maintenance program should be developed and implemented, does | |
| | 18 | it not? | |
| | 19 | A (Witness Utley) Yes. That's what the report says. | |
| | 20 | Q And would that in any way impact on the performance | |
| | 21 | of or be in any way related to the nuclear power plants? | |
| • | 22 | A Yes, it would be related to the nuclear power plants. | |
| | 23 | Q So that would be maintenance at the power plants, | |
| | 24 | would it not? | |
| e-Federal Reporters, | Inc. 25 | A Well, it would not be maintenance at the power | |
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plants. What we're looking at here is a way of improving on 1 what is now being accomplished. And as I mentioned in my 2 testimony that we are working on improvements over and beyond 3 things that's already been put in place. And certainly this is a part of a program that we would be developing. 5

And would that be a part of this development --0 6 would be the use of the NPRDS, which we discussed this morning? 7 NPRDS could be a part of this, yes. A

Why hasn't CP&L completed this recommendation? 0 9 Well, primarily it's a situation where you've 10 A got programs in place that is doing the job. And you're 11 looking for ways of improving and doing a better job and 12 it's a continuing process of upgrading the way you maintain 13 your power plant. And it just happens we're in that period 14 of improvement at the present and it has not been -- this 15 particular aspect hasn't been closed down. That's in no 16 way to say that the program that's in place is not doing 17 the job. It's a level of which the job is being accomplished 18 and we're continuing to try to improve in regard to this --19 that not only in maintenance, it's in a lot of other areas. 20

Were you aware of this before the Cresap 0 21 report brought it to your attention? 22

Well, I don't think it's a matter of being aware A 23 of it or not aware of it. I think we're talking more to 24 e-Federal Reporters, Inc. a degree by which we refine our programs more than it is not 25

| WRB/pp 7 | 7 1 | having it or having it. As I just mentioned, we do have |
|------------------------|--------------|--|
| P=4 421 | 2 | a program in place that is doing the job. We are always |
| End #21 | 3 | looking for better ways of doing business and this is an |
| | 4 | area that we are continuing to improve in. |
| B-22 | 5 | Q What are the deficiencies in the current system? |
| | 6 | A When you say what are the deficiencies in the |
| | 7 | present system, again I go back to the answer that I gave. |
| | 8 | We've got a program in place that's doing the job. And we |
| | 9 | are in the process of upgrading that program to give us |
| | 10 | better results. |
| | 11 | To be somewhat more specific, as we improve on this |
| | 12 | program we will be in a position to better protect maintenance |
| • | 13 | of certain equipment. |
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| WRB22/ebl | 1 | MR. RUNKLE: At this time I would like to offer |
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| | 2 | JI Exhibit 14 into evidence. |
| • | 3 | MRS. FLYNN: No objection. |
| | 4 | JUDGE KELLEY: Admitted. |
| | 5 | (Whereupon, JI Exhibit 14, |
| | 6 | having been previously |
| | 7 | marked for identification, |
| XZXZXZ | 8 | was received in evidence.) |
| | 9 | MR. BARTH: Your Honor, I assume your |
| | 10 | acceptance is for the limited purposes for which it was used |
| | 11 | by Mr. Runkle with the witnesses. |
| | 12 | JUDGE KELLEY: I'm not sure I understand your |
| • | 13 | point. |
| | 14 | MR. BARTH: It covers 55 recommendations. I think |
| | 15 | three of them were discussed by the witness and Mr. Runkle. |
| | 16 | Those are the only matters which any kind of evidence has |
| | 17 | been adduced upon. |
| | 18 | I assume you are not admitting the document for |
| | 19 | those matters which were not discussed, those recommendations. |
| | 20 | JUDGE KELLEY: Well, I don't know. The document |
| | 21 | was offered for its contents. Nobody objected to it. As |
| • | 22 | a practical matter it would seem to me that the attention |
| | 23 | it would get in findings would focus on the things that were |
| Ace-Federal Reporters | 24 Inc. | discussed. But technically the document was offered in its |
| | 25 | entirety and admitted in its entirety. |
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| WRB/eb2 | 1 | MR. BARTH: In that case, your Honor, I ask you |
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| | 2 | to reconsider your ruling. |
| | 3 | JUDGE KELLEY: Okay. Do you want to make an |
| | 4 | argument about that? |
| | 5 | MR. BARTH: Yes, your Honor. |
| | 6 | The document was discussed by Mr. Runkle in |
| | 7 | regard to Recommendation Number 2, Recommendation Number 17, |
| | 8 | Recommendation Number 1, and 39. |
| | 9 | JUDGE KELLEY: Well, that's true, but let me ask |
| | 10 | you a question. |
| | 11 | Lots and lots of documents get admitted in these |
| | 12 | proceedings. Insofar as I'm aware, the great bulk of them |
| | 13 | are admitted without any particular qualification. They are |
| | 14 | just admitted. |
| | 15 | I am not aware of any principle of NRC law which |
| | 16 | says you only admit those parts that happen to get |
| | 17 | discussed. If the document comes in, it comes in, it's my |
| | 18 | understanding. |
| | 19 | MR. BARTH: I think, your Honor, that the |
| | 20 | Federal Rules of Evidence provide that documents which are |
| | 21 | used may be admitted for those purposes for which they are |
| | 22 | used, not for all purposes. |
| | 23 | JUDGE KELLEY: Well, let me take a look at that. |
| Federal Reporters. | 24 | Have you got the text of the rule? |
| in the port of s, | 25 | MR. BARTH: Yes, your Honor. |
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JUDGE KELLEY: I might add we're not bound by that 1 WRB/eb3 rule anyway, but we look to it as a source of wisdom on this 2 sobject. If we find it persuasive we may follow it. 3 MR. BARTH: Rather than to continue to delay, 4 5 your Honor, I will offer to cite the section tomorrow. JUDGE KELLEY: Well, we are interested in the 6 7 Federal Rule of Evidence that supports your position. MR. BARTH: It is Rule 105, your Honor. 8 JUDGE KELLEY: Just a moment. 9 10 (Pause.) MR. BARTH: It is one of the provisions that 11 12 attaches. JUDGE KELLEY: Well, I have a March 1971 version 13 of those rules, and that says "Summing up and comment by the 14 Judge." It has the advisory notes that are often helpful. 15 16 That is not the parent text. 17 Have you got the text of 105 as enacted? MR. BARTH: Yes. That's the wrong citation, 18 14 your Honor. JUDGE KELLEY: Let me ask whether other counsel -- . 20 Do the Applicants support this position? 21 MRS. FLYNN: I don't fully understand the 22 23 position, your Honor. JUDGE KEILEY: Mr. Runkle, I understood you to 24 Federal Reporters, Inc be offering the exhibit into evidence without any 25

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restrictions.

MR. RUNKLE: Yes, sir. JUDGE KELLEY: That was your intent? MR. RUNKLE: Yes, sir.

MR. BARTH: Your Honor, no foundation has been laid to put this document into evidence for estimating and budgeting for major projects should be enhanced, which is Recommendation 30. This was not discussed. This is not relevant. This is immaterial to the matters we are considering. No evidence was adduced on that.

There is no showing that this was good, bad, or has anything to do with nuclear safety or the contention.

JUDGE KELLEY: Which rule-- I thought you were going to be referring me to a rule, a Federal Rule of Evidence.

MR. BARTH: That's why I'm saying, your Honor, that for all 55 of these recommendations, this document should not be admitted.

19JUDGE KELLEY: Well, do you have a rule? Let20me just get clear. Is there a Federal Rule of Evidence21that you're invoking in support of your position?

MR. BARTH: There are two.

JUDGE KELLEY: What are they?

ederal Reporters, Inc. 25 30 says the estimation and budgeting for major projects

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| WRB/eb5 | 1 | should be enhanced. Recommendation 30 is not relevant. |
| | 2 | JUDGE KELLEY: I'm not getting to you. |
| • | 3 | Mr. Barth, what I really want, a minute ago you |
| | 4 | said you knew about a Federal Rule of Evidence that |
| | 5 | supported the argument you're making, and I said I would like |
| | 6 | to hear about it. I would like to know what the rule is. |
| | 7 | Now do you have such a rule, or should we wait |
| | 8 | until tomorrow morning and look at it? |
| | 9 | MR. BARTH: I would appreciate your waiting until |
| | 10 | tomorrow morning, your Honor. |
| | 11 | JUDGE KELLEY: Okay. We can wait on that. |
| | 12 | For the moment we have pending a request for |
| • | 13 | reconsideration of the Chair's ruling admitting the document |
| | 14 | without any qualification, and we can hear some argument |
| | 15 | about that the first thing tomorrow morning when we will have |
| | 16 | had a chance to look at the Federal Rules of Evidence. |
| | 17 | For now, why don't we go ahead? |
| | 18 | MR. RUNKLE: I did find the recommendation number |
| | 19 | on the one I started to and then withdrew. |
| | 20 | JUDGE KELLEY: Okay. |
| | 21 | BY MR. RUNKLE: |
| • | 22 | Q Mr. Utley, could you look at Recommendation Number |
| | 23 | 50? |
| Ace-Federal Reporters, | 24 | That states, does it not, The recommendation is |
| And the second s | 25 | eliminating the shortages of operating personnel at the |
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Brunswick plant should continue to be a senior management priority.

(Witness Utley) I would say yes, that it was A a senior management priority. And I would say we have six full shifts of operators. I would say that we have assisted other plants in the country with SRO operators.

For example, we have sent a man to Long Island Lighting, and he has trained on say Shoreham for the purpose of providing or participating in that advisory capacity at such time they can get their problems straightened out and obtain their low power license. That man is now back at our site, working.

We have also providing assistance in the operating area to other companies in the country, and we are very proud of what we have been able to accomplish in regard to fully staffing our operating organization.

17 I must say that this type situation tends to change, week in week out, but at the present time we are in good shape.

Is it not true, though, that in the timer period 0 from 1979 to 1982, there were persistent vacancies of certain key personnel at the Brunswick reactor?

Well, now, are we talking about Recommendation A Number 50 in the context you asked the question?

> Yes, sir. 0

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A I would say that we have always been able to man our shifts with qualified people and for the most part, I would say we have been in a better position to do this than some other companies.

We have not always had six full shifts. There are probably more companies that don't have six full shifts than there is that do have six full shifts. And again, it is a part of the program that I described to you yesterday in regard to management position to improve the overall operation of the Brunswick facility, and this has been one of the accomplishments.

Q When you referred earlier to SROs, what did you--A Senior reactor operators. These are licensed by NRC.

Q Wasn't staffing at Brunswick a major point of debate at the 1979 construction remand hearings?

A The staffing was discussed in that hearing. I would point out that we increased-- As I recall, we practically doubled our staff from 1968 to 1979, which I think demonstrates an aggressive effort by management to provide sufficient personnel.

That was tied with considerable demands brought on the utility by the change in regulations, the efforts by Carolina Power and Light Company to better staff the plants in respect to providing shift foremen over each unit

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with an operating supervisor over the plant on all shifts.

And in accomplishing all of that improvement, certainly there were periods when we authorized additional positions. That had to be done before they were filled, and of course that did provide a period of time in regard to recruiting, training and qualifying people to fill these positions. So there have been vacancies that prevailed throughout the period going back to '79 and coming up to date.

We have fewer vacancies today than has ever prevailed in the past, percent-wise certainly, in that the organization is significantly larger now than it was back in 13 1979.

14 Q Did you not state at the '79 remand hearings, 15 in relationship to the operation of Brunswick -- quote: 16 'It is still not where we want it but

it will be where we want it."

18 MR. BARTH: Your Honor, could we have a 19 citation to where he is reading from?

JUDGE KELLEY: Have you got a cite, a transcript cite or something?

MR. RUNKLE: It's a transcript before the U.S.
NRC, 8 March 1979, at page 3535.

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case?

MR. RUNKLE: It's the remand hearings on the CP. JUDGE KELLEY: On management?

MR. RUNKLE: Yes.

MR. BARTH. Your Honor, we would object to any questions regarding testimony before the remand. That matter was resolved in 10 NRC 37 in the Licensing Board decision which was LBD 79-19. That decision merges the entire record. It is definitive and dispositive of the matters there considered.

I submit that any discussion at this time or other times as to individual testimony preceding the initial decision by the Licensing Board is not appropriate. JUDGE KELLEY: So if I understand the objection, it is at the conclusion of that proceeding, whatever may have happened, there is a wall that seals it off from this

MR. BARTER Yes, your Honor. And that wall is that the decision is dispositive of all that occurred therein.

JUDGE KELLEY: Applicants?

MRS. FLYNN: Mr. Chairman, Applicants believe that the transcript of that hearing might be used in cross-examination. We do believe that if it is to be so used that the witness ought to be shown the quotation in context so that he has an opportunity to see it in

the total perspective in which it was said. 1 RB/eb10 2 JUDGE KELLEY: Okay. Conveniently, it is exactly 5:30. I think what 3 we might do is we have a couple of legal points before us now, one just mentioned about whether the prior '79 hearing 5 is not properly referred to or whether it is, and the other 6 point about the extent to which Exhibit 14 was admitted or 7 8 ought to be admitted. 9 Mr. Runkle, is this as good a place as any to 10 call it a day? MR. RUNKLE: I have one other point to make. 11 12 JUDGE KELLEY: On 14? MR. RUNKLE: It was on one of the exhibit rulings 13 14 this morning. 15 JUDGE KELLEY: Could you refresh me on that? MR. RUNKLE: I was under an obligation to supply 16 Staff and Applicants with certain documents which will be 17 used tomorrow, and over lunchtime I presented them with a 18 list of those documents, that they were available to both 19 Staff and Applicants, and I will bring copies for everybody 20 21 tomorrow morning. JUDGE KELLEY: Okay. I think you mentioned this 22 23 to me earlier. That seems satisfactory. 24 MRS. FLYNN: I want to be sure that is all the Inc. 25 exhibits that you intend to use for this panel. Is that

1 WRB/eb11 correct? 2 MR. RUNKLE: Yes. 3 MRS. FLYNN: I wonder, could Mr. Runkle give us 4 an idea of about what time he thinks he will conclude with 5 this panel, and whether he thinks he will be ready for the 6 second panel tomorrow? 7 JUDGE KELLEY: Where are we? Can you give us 8 sort of a ballpark estimate? 9 MR. RUNKLE: It's hard to tell. I could probably go the whole day tomorrow on this panel, and hopefully can 10 11 finish them up. But I would hate to think that I got 12 finished about 4:30 and would have to start the other panel 13 then. 14 JUDGE KELLEY: Let's be reasonable. If we get 15 out at 4:30 tomorrow afternoon and you're done, we are not 10 going to start off with a new panel at 4:30 on Friday 17 afternoon. If we get done at 1:30, I suppose we would go 18 to the next panel. 19 Mr. Runkle indicates that he may take all day. Now won't we know better by noon? I would assume so. 20 21 MR. RUNKLE: Will that give you enough time? MRS. FLYNN: It is helpful for scheduling the 22 people's activities if we have some idea of the duration of 23 24 the remainder of your cross-examination of this panel. Inc. Earleral Report 25 MR. RUNKLE: I will surely go to noon.

| WRB/eb12 | 1 | JUDGE KELLEY: Why don't you indicate to your |
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| | 2 | people that they may be called tomorrow afternoon? And you |
| • | 3 | will just have to let them know as soon as it becomes more |
| | 4 | certain than it is now. |
| | 5 | MRS. FLYNN: Very well, your Honor. |
| | 6 | MR. RUNKLE: One thing |
| | 7 | JUDGE KELLEY: Can we go off the record for this |
| | 8 | kind of discussion? |
| | 9 | MR. BARTH: I want one thing on the record, your |
| | 10 | Honor. |
| | 11 | JUDGE KELLEY: Go ahead. |
| _ | 12 | MR. BARTH: My reference to Rule 105 was the |
| 3 | 13 | correct reference. I have a copy of the rule for your Honor |
| | 14 | for consideration this evening, and I would like your |
| | 15 | indulgence for no more than four minutes to argue the point |
| | 16 | tomorrow. I can win or lose in four minutes. |
| | 17 | JUDGE KELLEY: Okay, fine. |
| | 18 | I think we may have a few more housekeeping things |
| | 19 | to talk about, but we can go off the record at this point. |
| | 20 | (Witness panel temporarily excused.) |
| | 21 | (Whereupon, at 5:37 p.m., the hearing in the |
| • | 22 | above-entitled matter was recessed to reconvene at |
| | 23 | 9:00 a.m. the following day.) |
| ce-Federal Reporters | 24 | |
| ne reverer reporters | 25 | |
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CERTIFICATE OF OFFICIAL REPORTER

This is to certify that the attached proceedings before the UNITED STATES NUCLEAR REGULATORY COMMISSION in the matter of:

NAME OF PROCEEDING:

Carolina Power and Light Company and North Carolina Eastern Municipal Power Agency

(Shearon Harris Nuclear Power Plant Units 1 and 2)

DOCKET NO.: 50-400 OL 50-401 PLACE: Raleigh Civic-Center Raleigh, North Carolina

DATE: 6 September 1934

were held as herein appears, and that this is the original

transcript thereof for the file of the United States Nuclear

Regulatory Commission.

Farne Bloom (Sigt)

(TYPED) William R. Bloom & Anne Bloom

Official Reporter

Reporter's Affiliation Ace-Federal Reporters, Inc.