# ORIANDO UTILITES ACIONISSION

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REPORT

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Commission Profile

electric and water utility serving 218.625 customers in the City of Orlando and Through a variety of agreements, it also helps provide power to 13 other Florida cities. At the request of the city and its Tizens, if was originally created by the Florida legislature in 1923. Although part of the government of the City of Orlando. it is governed by an independent commission and exercises full authority over its rates and operations.

Conservation

**PROUD Volunteers** 

Gottawannadoit!

Service Your Way

**Audited Financial** Statements

For more information about Orlando Utilities, contact Tracy L. Smith, Managing Director of Communications, 500 South Orange Ave., Orlando, FL 32801. (407) 423-9100.

NOTE: The Central Florida Sheltered Workshop, Inc., a non-profit reganization, provided mail handling services for this publication.



## General Manager's Message

Electric sales and revenues rose in spite of slow economic conditions. Aggressive, innovative financing moves generated strong earnings. We kept the brakes on operating expenses. Combined operating revenues and other income reached a record level, and net income a near record. And we retained the top credit rating of any electric utility in the nation.

The year was also highlighted by the Governor of Florida and Cabinet giving unanimous approval to our plan to build a second generating unit at the Stanton Energy Center, Above all, our "stakeholders" benefitted.

At OUC, we serve a "triangle" of people who have a stake in our success. At the top are our most important stakeholders.

our customers, who benefitted in many ways. Electric rates, unchanged for the fourth consecutive year, and water rates remained among the lowest in the state. Electric service improved in spite of a dramatic increase in thunderstorms, it was the most reliable in the state compared to our peers.

Our customers also continued to receive healthy, high quality water.

Do our customers think we're doing a good job? An overwhelming majority responding to a four-wave survey said we were.

The citizens of Orlar in related important stakeholders, and they benefitted, too. We were able to make a record dividend contribution to the City of Orlando.

Who are the other stakeholders? At OUC we believe our employees are. When a 1 is said and done, the success of this utility ultimately rests on the way they do their jobs. For this reason, we have given our employees a real "stake" in OUC's success through an incentive compensation program. And it has paid off.

The benefits our customers and ditizen-owners received this year far outweighed the cost of the incentive compensation awarded.

We are especially proud of this year's performance, and we salute both our Commission and our employees. Without their support and efforts, OUC co., d not have achieved the high level of performance that it did.

C For

T. C. Pope Executive Vice President and General Manager

THE YEAR IN REVIEW

# OUC's position strong despite a weak economy

Despite the economic climate and the Persian Gulf War,

Orlando Utilities' performance for Fiscal '91 was strong and

the utility remains in excellent financial condition.

et income in 1991 edged past \$30 million, the second highest level in six years, it was down, however, from the preceding year when OUC experienced an exceptional 27 7% increase in net income because of extreme weather conditions and a tight energy market.

OUC's operating revenues and other income rose to \$340 million, up 5.6% over the previous year.

Record hulk power sales and strong commercial energy sales offset the effects of low residential growth and exceptionally wet, mild weather. As a result, combined electric and water operating revenues rose 1,83% to \$309 million.

Interest and other income soared

69% to \$30.9 million. This increase is field to OUC's issuing \$235.8 million in funior lien bonds and its skill in managing debt and cash investments.

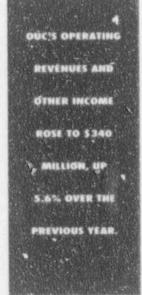
Significantly, the utility earned enough interest income to offset
 95% of the increase in interest expenses

Excluding taxes, operating expenses rose only 3% compared to the 3.4% inflation rate. These expenses totalis d \$221 million.

DUC curbed these costs by efficient optration and effective fuel purchasing practices in a weak fuel morket.

In a major building phase, OUC pristed an 18.7% gain in assets and liabilities. Total assets reached \$1.6 billion, triple what they were a decade ago.

The value of OUC's physical assets broke the billion-dollar mark for the first time. Car's ascets and investments rose to \$489.9 million compared to \$297.1 million the previous.



## ELECTRIC SALES SPARK STRONG GAIN

Record-breaking bulk and commercial sales drove total electric sales upward 6.9% to a high of 5.12 million MW-H despute the economic downtum

As a result, electric operating revenues increased 2.1% to \$289.96 million while rates remained the same for the fourth consecutive year.

Operating and maintenance expenses were up only 2.4% to \$210 million.

Bulk sales surged 17.2% to a high of 1.57 million MWH producing a record \$17.2 million in net revenues and benefits. from interchange activity. This performance reflects the state's tightening energy market and the superior availability of QUC's generating resources.

Retail energy sales advance for the ninth consecutive year rising 3% to 3.5 million MWH. This gain was fueled by commercial sales which tose 3.4% to 2.2 million MWH.

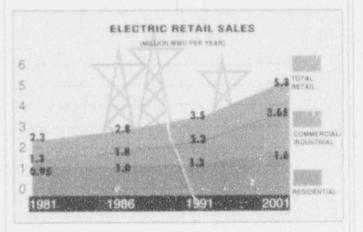
Weather and the economic climate, however, combined to produce a 2.4% decline in residential sales. Nevertheless at 1.2 million MWH, they were still ahead of sales two years earlier.

A 779 gross MW peak was reached in the summer of FY '91 compared to the historic peak of 838 gross MW reached during the freeze of '89

## ELECTRIC RATES REMAIN STABLE

In 92, the cost of power will remain the same for residential customers for the fifth consecutive year. These consumers will continue to pay \$74.44 (excluding taxes) a month for 1,000 KWH of power.

Because of rising costs to provide service, large commercial customers, rates will increase 2.9%, the first increase in four years for these customers.



THE REAR IN REVIEW

Based on residential bills.

OUC is expected to rank fourth
in electric rates when compared
to 11 peer utilities.

## RECORD RAINFALL DAMPENS WATER SALES

In FY '91. Orlando experienced one of the wettest years in a decade the year before was one of the driest on record. As a result, annual water sales were down 6.15% this year from an historic high of 26.1 billion gallons the preceding year. Even so, FY '91 water sales were still above those of two wars and

The drop in sales was followed by a 1.9% decline in revenues which slipped to \$19.5 million in spite of a slight increase in water rates. Net income from the water segment of the utility remained strong totalling \$4.3 million, representing 22% of sales.

## WATER RATES AMONG LOWEST IN STATE

The cost of OUC water is the lowest in the state compared to 10 peer utilities

Furthermore, the cost of water for Orlando residents will remain the lowest in 92 when a slight increase goes into effect. They will pay just 22 cents more, a total of \$7.98, for 10,000 gallons of water a month.

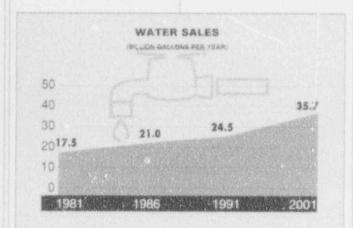
For the last 10 years, OUC's water rates have increased an average of only 1.6% per year in 192, they will be just 4% higher than in 85

To encourage water conservation, in FV 91 OUC eliminated reduced charges based on volume exceeding 70,000 gallons.

## CITIZENS REAP RECORD BENEFIT

OUC's owners, the citizens of Orlando, reaped a record reward. The utility contributed \$28 million to the city's general fund, a 15.9% increase over the preceding year. This contribution comes from a net income-based dividend and revenue-based payments.

The increase was primarily due to OUC's changing the formula for determining the dividend portion of this payment. The Commission voted to increase the dividend rate to 60% of OUC's net income through Pt' 94 from the historical 50% rate.





## A CLIMATE FOR GROWTH

Because of the quality of life and the quality of growth that has occurred here. Orlando has a special "climate for growth" that is recognized nationwide.

THROUGHOUT ST. METRO ORLANDO WAS CONTINUALLY IN THE NATIONAL SPOTLIGHT. THE WALL STREET JOURNAL LISTED ORLANDO IN ITS TOP TO "BOOM TOWNS OF THE 1990s." FORTUNE RANKED IT AS ONE OF THE NATION'S TO BEST CITIES FOR BUSINESS. THE FEATURED THE CITY ON ITS COVER CITING ITS "GLOWING GROWTH."

FLORIDA TREND BAID OHLANDO HAS THE BEST BUSINESS ENVIRONMENT IN THE STATE WHILE SITE SELECTION RANKED ORLANDO NUMBER
ONE FOR ITS QUALITY OF THE INC. MAGAZINE SAYS ORLANDO HAS "THE
BEST CLIMATE FOR GROWING A BUSIN"SS" IN THE SOUTHEAST BECAUSE
OF ITS DYNAMIC AND DIVERSE ECONOMY.

PROBLEMS. THEN RESULTING DIRECTLY FROM EARLIER CRISES OVER MIDEAST OIL. NEVERTHELESS, THAT DECADE PROVED TO BE ONE OF PHENOMENAL GROWTH HERE.

DURING THAT TIME, METRO ORLANDO LED THE NATIONS TOP 50 MARKETS IN MANUFACTURING AND EMPLOYMENT GROWTH, ATTRACTING A LION'S SHARE OF THE TOTAL CAPITAL INVESTMENTS MADE IN FLORIDA BY NEW INDUSTRY. TODAY IT HAS OVER 3 000 MANUFACTURERS AND DISTRIBUTORS.

Now strong growth is foreseen for the Long term. ALTHOUGH IT IS NOT EXPECTED TO MATCH THE UNPARALLELED GROWTH OF THE BOS. LOCAL ECONOMISTS SAY THAT IN THE NEXT TWO YEARS

ORANGE IS EXPECTED TO BE THE SECOND FASTEST GROWING COUNTY IN THE NATION'S SECOND FASTEST GROWING STATE. THUS, OUC CONTINUES TO PLAN AND PREPARE FOR TOMORROW'S EXPANDING POPULATION WHILE SERVING TODAY'S CUSTOMERS RELIABLY. SAFELY AND ECONOMICALLY.

## OUC credit rating tops in the nation

n PY 91. Only ido Utilities had the highest credit rating of any electric utility assigned by Duff & Phelps Inc. in 89.

Two other major rating agencies also

**OUC** demonstrates excellent operational and financial characteristics. **Duff & Phelps** 

OUT IS WELL-POSITIONED TO MOUNT AN AGGRESSIVE FINANCING PROGRAM BECAUSE OF ITS NIGH BOND RATINGS, ITS LONG-RANGE PLANNING, AND ITS EFFECTIVE TRYASURY MANAGEMENT STRATEGIES.

#### **FUTURE FINANCING**

#### INNOVATIVE INVESTING

## Combined Operations Comparative Financial Highlights

Fiscal Years Ending Sept. 30 (In Thousands)	1991	1990	'90 -'91 Change	1986	1981
Operating Revenues	\$ 309,452	\$ 303,877	1.8%	\$ 204.295	\$ 157,916
Electric Revenues	289,962	284,009	2.1%	168,847	147,335
Water Revenues	19,490	19.868	-1.9%	15,448	10,581
Operating Expenses	226,136	218.497	3.5%	145.493	135,264
Electric Expenses	209,997	204,166	2.9%	135.740	127,921
Fuel & Purchased Power	103.232	104.823	0.4%	72,444	95,087
Departmental Operations	106.765	101.343	5.4%	63,296	32.834
Water Expenses	16,139	14,331	12.6%	9,753	7,342
Interest, Other Income (1)	30.954	18,307	69.1%	37,758	14, 39
Payment to City of Orlando	28.200	24 339	15.9%	14.172	11,715
Net Income	30.089	33,575	-10.4%	29,721	16,621
Equity	360,126	345,967	4.1%	249.186	147,463
Long term debt (2)	1,108,788	898,483	23.4%	832,344	302,374
Nat book value of physical assets	1,024.585	962,929	6.4%	769,226	332,769
Total assets	1,605,308	1,352,227	18.7%	1.158,028	484,593
Debt Service Coverage					
(Senior Lien)	2.68x	2.71x		2.27x	2.54x
Senior Bond Ratings (3) AA	A. Aat. AA	AAA, Aat AA		Aa, AA	Aa. AA

<sup>1)</sup> Certain reclassifications were made to conform to the 1901 presentation

#### THE OUC DOLLAR

Oriando Utilities Commission's operating revenues and income for FY '91 totalled a record \$340,405,687. The accompanying illustration depicts the sources and disposition of those funds.



Total Operating Revenues, Income	\$ 340,405.687
Water Operating Revenues	\$ 19,490,155 6%
Interest, Other Income	\$ 30,953,713 9%
Electric Operating Revenues	\$ 289,961,819 85%
Fiscal Year 91	

30 cents					
Dissensetti	25 cents	24 conts			
			9 cents	8 cents	4 cents

Total	\$340,405,687	
Retained Earnings	\$ 13,883,624	4%
Payments to City of Orlando	\$ 28,200,434	8%
Depreciation	\$ 28,806,256	9%
Operating Expenses	\$ 82,101,735	24%
Debt Service, Other Expenses	\$ 84,181,060	25%
Fuel & Purchased Power	\$103.232.578	30%
Fiscal Year 91		
DisFOs	HISM	

<sup>2).</sup> Includes 1990A Build Anticipation Notes, excludes the current portion

Bond Rating Agencies 1991, 1990 Duff & Phalps, Inc., Moonly's investors Service, and Standard & Pour's, respectively. 1986, 1981, Moody's and Standard & Pour's, respectively.

## Statistical Highlights

ELECTRIC OPERATIONS Fiscal Years Ending Sept. 30	15:91	1990	'90-'91 Change	1986	1981
Total Sales (MWH)	5,115,557	4,783,810	6.9%	3.022.019	2,680,740
Total R- tail Sales (MWH)	3,546,436	3.444,566	3.0%	2.818,285	2,278,513
Commercial/Industrial (MWH)	2,339,469	2,209,222	5.9%	1,773.422	1,330,739
Residential Sales (MWH)	1,206,967	1,236,344	-2.4%	1.044.863	947,774
Sales for Resales (MWH)	1,569,121	1.339,244	17.2%	203.734	402,227
Total Active Services	118.273	117,451	0.7%	101,324	86.124
Residential	102.033	101,381	0.6%	87,439	75,426
Commercial/Industrial	16,240	16,070	3.1%	13,885	10,696
Gross Peak Dernand (MW)	779MW	838MW	-7.0%	715MW	569MW
Average Annual Residential					
Consumption (KWH)	11,829	12,195	-3.0%	11,949	12.566
Average Residential					
Revenue (per KWH)	7.56 cents	7.67 pents	v1.4%	7.05 cents	5.54 cents
Heating Degree Days	304	477	-36.3%	613	870
Cooling Degree Days	3,875	3.763	3.0%	3,619	3,363

WATER OPERATIONS Fiscal Years Ending Sept. 30	1991	1990	90-191 Change	1986	1981
Total Salvo (Million Gallons)	24,498,092	26,106,595	-6.2%	20.964,452	17,454,635
Total Active Services	100,352	98.594	1.8%	88,446	68,696
Residential	84,276	83,008	1.5%	74,087	60,253
Commercial Industrial	10.073	9,963	1,1%	8,759	6.681
Impation	6.003	6,623	6.8%	3,600	1,462
Peak Pumping					
(Million Gallons per Day)(1)	125.7	156.2	-19.5%	150.1	118.6
Average Annual Residential					
Consumption (Gallons)	161,000	167,000	19.6%	151,000	169,000
Average Residential					
Revenue (per 1,000 gallons)	83.53 cents	79.10 cents	5.6%	78.87 cents	62,99 cents
Flainfail (Inches)	59.6	35.4	68.4%	45.7	56.9

<sup>5, +880</sup> revived based on additional operating data

#### **OUC CUSTOMERS**

Electric	118,273	46%
Total	218,625	100%

ELECTRIC WATER

Based on active meters as of Sept. 30, 1991.



Theodore C. Pope Executive Vice President and Gen. ral Manager

Pope has been with OUC 32 years, a career that includes 14 years in Electric Operations and 11 years in Water Operations. A Professional Engineer, he has a degree in Mechanical Engineering from the University of Florida. The American Water Works Association has conferred its highest honors on him for distinguished sensee to both the industry and the community.

in '91. Pope also served as Chairman of the Board of the 5,000-member Greater Orlando Area Chamber of Commerce



Donald E. Moore Manager, Strategic Planning

A Professional Engineer Moore is an Electrical Engineer and Penn State graduate. He has 25 years experience with the Commission

## The Management Team

A highly qualified, stable management team works together to operate CUC, a dual-service utility, efficiently and effectively



Mark E. Mazak Manager, Financial Operations

Mazak has been with OUC eight years. Prior to joining the Commission, he had 15 years extensive and diversified experience in both public accounting and financial management. A graduate of Rollins, he has a degree in Business Administration and Accounting with a minor in Economics.



Thomas B. Tart, Esq. General Counsel

Tart has been on the OUC staff 10 years. Prior to that he was a partner in the firm of Gurney & Handley, which was OUC's general counsel for 60 years and which still represents the Commission on certain matters.



A. Reymond Boyd, Jr. Manager, Water Operations

Boyd graduated from The Citadei with a degree in Civil Engineering. A Professional Engineer he holds a Masters in Management from Rollins. With Water Operations 24 years, he became manager in 84 Since then. AWWA's Florida section has named him Man of the Year, and OUC's Water Quality Lab already a pacesetter in the industry, has been chosen to conduct pioneer research on mater quality that is of nationwide significance.



Tracy L. Smith Manaying Director, Communications

Smith joined OUC in '85, bringing with him 13 years of experience in the utility industry. A graduate of the University of South Florida, he has a degree in Mass Communications.



William H. Herrington tkanager, Electric Operations

Manager since 1986.
Herrington is also a
Professional Engineer and a
University of Florida graduate
in Mechanical Engineering. In
addition, he has a Masters in
Business Administration from
Rollins With Electric Operations 22 years. Herrington
initiated OUC's energy futures
program as a hedge against oil
and natural gas price volatility.
The vation's first electric utility
to use energy futures. OUC has
saved more than \$18 million
through these programs.



George M. Standridge Manager, Customer Relations and Support Operations

Standridge is a graduate of Fiorida State University with a degree in Public Administration. In Linear 22 years experience with the Commission and heads the Commission's most diverse department.



## IT'S UNANIMOUS

# Energy Center can be expanded

Orlando Utilistes received unanimous approval from all state.

agencies to build assecond coal-fired generaling unit at the Curtis H Stanton Energy Center. The pian was well supported at every level of the state's certification proceedings.

Significantly, the state proof recommending partification naised that "Stantos: I had 2 will have less adverse impact upon air quality than other boal hieled units in the state."

The plant is needed by OUC and 13 participating municipal utilities and by Peninsular Florida because of excepting accuration and the state's tight energy supply.

## OUC continues to safeguard water resources

ranton 2. like the first will be a true "zero discharge" facility and will also use reclaimed county waste water as cooling water. It will release no plant wastewater into surface or ground water and combined with Unit 1, it will prevent the discharging of up to 10 million gallons a day of treated wastewater into ground or surface waters.

According to the state. "No adverse environmental consequences as to water resources are expected to result from construction and operation of Unit 2 or its associated facilities. OUC is justly proud of its status as a zero discharge facility with respect to wastewater."

The state was equally positive about OUC's other environmental efforts as is indicated in articles or pages 10 and 11

## STANTON 1: A BLUEPRINT



Artid's rendering of expander! Stanton Energy Center shows present Unit 1 and the nearly loar fical two Unit 2 which will be a new improved version of the first unit.

In operation since '67, the first Stanton unit is one of the cleanest, most reliable coal-fired plants in the nation. Because of its outstanding performance, OUC plans to replicate Stanton 1 and build a "new, improved" version of it.

The excellence of Stanton 1 performance was also a factor in the state's approving Stanton 2. In the order recommending



certification, the state hearing officer noted that the evidence "demonstrates that DUC has been able to construct and operate Unit 1 in an environmentally sound manner." adding "This fact supports the conclusion that Unit 2 can also be constructed and operated in accordance" with prescribed conditions.

Stanton 1 has consistently operated better

#### THE CHRIC GENERATION

## Construction targeted to start Spring '93

onstruction is scheduled to start by spring of 93 so the new unit will be in service by lanuary '97. This timetable has been influenced not only by projected growth, but also by the state's extremely tight energy supply.

The project will cost an estimated \$522 million with OUC's share being \$391 million Currently approximately \$78 million of the total project cost will be for clean air and environmental protection systems. However, these figure a could change depending on the technology used to reduce nitrogen oxide emissions.

OUC has already awarded \$140 million in contracts for 13 critical plant components being replicated and requiring long. generator Black & Veatch, original consulting engineers for Stanton, will provide design and engineering services. In all, 100 equipment contracts will be required with 65 to be awarded in FY 192.

## Replication will save millions

y replicating the critical components. OUC will save an estimated \$23 million in the sign, engineering and manufacturing costs on the 13 contracts awarded to date.

Replication will also reduce operating colats. OUC will need approximately half as many employees to operate Stanton 2 as to operate Stanton 1 because both units can share many systems and facilities already in place. In addition, training and inventory needs will be reduced.

# Project to impact area economy

he construction and operation of Stanton 2 is expected to have a significant impact on the Orlando area economy.

During construction, the estimated direct and Indirect economic benefits include 3.878 man-years of employment 5120 to \$150 million in earnings and a \$49.5 million increase in sales and production in the local economy (in '91 dollars)

In operation, the total annual economic impact of Stanton 2 is expected to provide 263 manyears of employment. \$7.7 million in earnings, and \$9.7 million in increased sales and production (190 dollars).

Member of Stanton operations team. Bruce Lea studies "space age" control panels. State of the art computers also monitor all of the plant systems to assure they are functioning efficiently and in an environmentally safe manner.

## FOR EXCELLENCE

than required by Clean Air Act standards in effect when it was certified. In FY '91 its sulfur dioxide emissions were one-sixth the amount allowed, one-sixth of the state average and even less than new limits.

Nitrogen oxide emissions were two-thirds the amount allowed and particulate emissions were one-third the progent allowed.

Rarely stopping for mechanical fail 76.

Stanton 1 also consistently basts national performance averages. In FY '91, its Equivalent Forced Dulage Flate was 3.72%, one-third the national average. Its Availability Factor was 87.75% 10% higher than the national average.



## PROTECTING, CONSERVING NATURAL RESOURCES

STANTON 1 AND ITS ASSOCIATED
FACILITIES DIRECTLY AFFECT ABOUT 960
ACRES OF THE 3.260-ACRE STANTON
ENERGY CENTER SITE. THE SECOND
UNIT WILL IMPACT ONLY ABOUT NINE
ACRES WHICH WERE GRADED AND
PREPARED WHEN THE FIRST UNIT WAS
BOILT

SURROUNDING THE PLANT AND ITS
FACILITIES ARE APPROXIMATELY 2,000
ACRES OF WILDLIFE HABITAT WHICH
"APPEARS TO BE IN BETTER CONDITION
TODAY THAN THEY WERE BEFORE UNIT 1
WENT INTO OPERATION," ACCORDING TO
THE ORDER RECOMMENDING CERTIFICATION OUT IMPROVED THIS AREA
THROUGH AN EXTENSIVE FOREST
MANAGEMENT PROGRAM IMPLEMENTED
PRIMARILY TO PROTECT THE RED
COCKADED WOODPECKER, AN
ENUANGERED SPECIES

The flat, piney woods at Stanton provide a home or "way station" for a variety of wildlife. According to the state's certification order, the nearly 2,000 acres of Stanton wildlife hisbitat "appear to be in better condition today than they were before Unit 1 want into operation."

Its aging, long-leaf pines, are the natural habitat for the red-cockacied woodpecker. A wildlife refuge group even selected it as a safe haven for a bohoal it had nursed back to health. Visiting eagles can be spotted feeding in the plant's makeup water por. J which is stocked with carp to control weeds. Other birds and animals range around the plant, safe in a protected and preserved bit of the slid Florida.



FOR STANTON 2 OUC WILL PUT INTO PLACE EVEN TIGHTER CONSERVATION MEASURES AND MORE EXTENSIVE POREST MANAGEMENT PRACTICES. IT IS ALSO IMPLEMENTING WHAT THE STATE ORDER DESCRIBES AS A "SUBSTANTIAL MITIGATION PROGRAM WHICH IS EXPECTED TO OFFSET" ANY IMPACT BUILDING A NEW 14 MILE ROAD AND A SECOND TRANSMISSION LINE WOULD HAVE ON WETLANDS

IN ADDITION, OUC WILL ENHANCE
APPROXIMATELY 200 ACRES OF WET.
LANDS, RESTORING, PORTIONS TO
HISTORIC CONDITIONS, AND CREATE
APPROXIMATELY THREE ACRES OF NEW
WETLANDS: A REFORESTATION PROGRAM
TO IMPROVE SO ACRES OF UPLAND
LONG-LEAF PINE FOREST WILL ALSO BE
IMPLEMENTED.

#### IN GOOD HANDS

This red-cockaded woodpecker is being banded at Stanton by a wildlife ecologist. One of the Southeast's leading experts on this endangered species, he has been engaged by OUC in its ongoing effort to protect the woodpecker colonies through an extensive forest management program. The U.S. Fish and Wildlife Service has praised OUC's program, saying "the habitat is in excessed condition for red-cockader, woodpeckers."

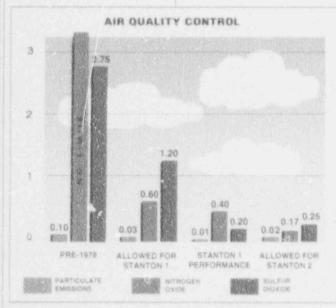
OUC's program is also giving wildlife; sperts a rare opportunity to study the bird's habits and needs and the fact, is affecting its survival.

## Stiffer air standards for Stanton 2

Stanton 2 will have to comply with even more stringent state and lederal air pollution control limits. As a result, emissions for Stanton 2 are expected to be substantially less than any coal-fitted power plant now in operation in the U.S. Sulfur disorde emissions limits have been lowered to 0.25 pounds per million BTU compared to the 1.2 pound limit allowed earlier. Limits for nitrogen oxide emissions have been sharply reduced to 0.17 pounds per million BTU compared to the 0.6 pounds.

limit of the first Clean Air Act Stanton 2 is one of the first power plants in the nation to have to comply with the new hitrogen oxide limit.

The new unit will use essentially the same air quality control systems as Stantor—an electrostatic precipitator and wet limestone scrubber. However, discussions are continuing with the federal Environmental Protection. Agency on the latest, reliable technology to be used to comply with new nitrogen oxide emissions rules.

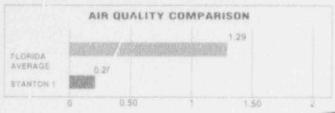


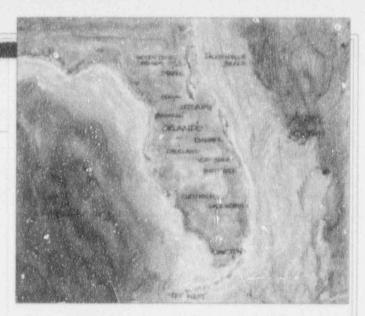
The graph above compares emissions standards and performance for Stanton 1 and the allowed limits for Stanton 2.

The first unit has consistently operated at lower emission levels than required. It even emits less suffur dioxide and particulate matter than allowed for Stanton 2 under 91 regulations.

Below, graph compares Stanton 1 sulfur dioxide emissions with '90 average for 10 of the state's largest utilities.

Both graphs are tiased on pounds per million BTU





## Stanton to serve 14 cities

Swith the first unit at Stanton, the new one will be jointly owned, in effect, by 14 municipal utilities

OUC which owns the site, will retain a 75% interest in the second unit and is responsible for its construction and operation. The Florida Municipal Power Agency will own a 21 1/5% interest and the Kasimmee Utility Authority 3 83%.

EMPA represents 12 cities.

Fort Pietce Homestead, Key West, Lake Worth, Starke, Vero Beach, all generating utilities, and Bushnell, Clewiston, Green Cove Springs, lackschville Beach, Leesburg, and Ocala, primarily distribution utilities.

The utilities used tagether to secure an adequate reliable power supply for customers and for the economic benefits of using coal and operating a unit of this size.

## Indian River to add 2 CTs

ofistruction has started on an edditional pair of combustion turbine units at OUC's Indian River Denerating Station in Bresard County

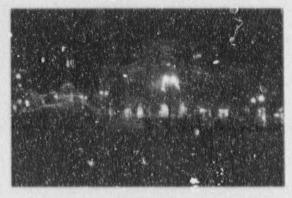
Each of the new Cfs, expected to be in operation by November 92, hay a winter rating of 129 net MW and a summer rating of 104. They are jointly owned by OUIC which retains a 79% interest in the units, and DaPA, which owns a 2PS interest.

The total cost to install the Westinghouse units and associated facilities will be aboroximately \$61 million and will be shared by OUC and FMPA.

With thine steam generating units and two small combustion turbine units already in place Indian River represents 57% of OUC's total generating capacity All IRP units operate on either oil or gas, a flexibility that enables the utility to take advantage of market conditions and buy fuel cheaper than other utilities.

IRP is especially valuable to OUC as a source of substantial revenue from bulk power sales. Highly reliable, its units also operate well below permitted emission limits.

医斯勒



At home or work or play, customers count on us night and day



# OUC leads state in reliability

Compared to six peer utilities, OUC's electric system was the most reliable with an average customer outage time for the year of only 53.7 minutes. In other words, OUC's average customer had power 99.999% of the time!

espite the fact there were at least 28% more thunders. Ims in FY 91. OUC's reliability improved approximately 5.2% the preceding year. These achievements reflect the depth of OUC's commitment to service beyond expectations as well as the integrity and quality of the design, construction and maintenance of OUC's transmission and distribution system. Equally important, this accomplishment indicates the ability of OUC.

employees to respond rapids, and competent)
when trouble strikes to keep customer
outage time to a minimum.

## Bulk sales, benefits reach all-time highs

1 57 million MWH, netbenefits from interchange activities reached new highs in FY '91, saving OUC customers' \$17.2 million

Of these benefits \$14.8 million came from energy sales and power pool activities. This was 20.5% higher than the preceding year. The balance comes from transmission service charges.

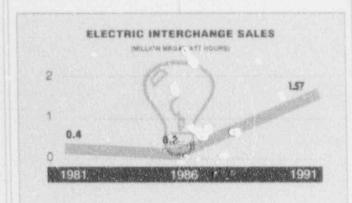
three-year-old Florida Municipal Power Pool increased to \$6 million for OUC and to a combined \$2 million for the City of Lakeland and the Florida Municipal Power Agency All-Regulements utilities who carticipate in the pool.

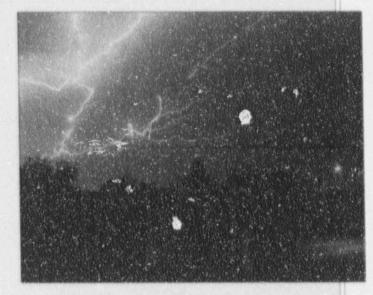
OUC operates the Pool Dispatch Center and is responsible for committing pool resources

THE DRIVING FORCE BEHIND THE INCREASE IN MET BENEFITS WAS SALES TO OTHER UTILITIES THROUGH FIRM POWER PURCHASE AGREEMENTS.

The driving force behind the increase in net benefits was sales to other utilities through firm power purchase agreements. The profits from these sales advanced 39% to 58.8 million.

Benefits from economy sales and purchases through the The utility's bulk sales have tripled in a decade because of the pool, the tight energy market and ODC's success in negotiating long term agreements to sell IRP power. A high level of bulk sales and continued benefits for OUC customers are anticipated for the next several years.





## TEAM STRIKES FAST WHEN LIGHTNING HITS

WHEN LIGHTNING STRUCK A TRANSPORMER AT AN INTERNATIONAL DRIVE HOTEL. IT CAUSED A FIRE AND PRECIPITATED A CHAIN REACT ON THAT LEFT A NEARLY 2 MILE AREA POWERLESS.

WITHIN 30 MINUTES OUG CREWS RESTORED SERVICE TO MOST OF THE AREA AND CONTINUED TO WORK NON-STOP. RESTORING POWER IN TIME FOR A WEDDING PUNCTION TO BE HELD THAT WEEKEND.

WHEN AN INTENSE THURDERS TORM LASHED CENTRAL
FLORIDA WITH 1,000 LIGHTNING BOLTS IN JUST 15 MINUTES, IT
LEFT AN ESTIMATED 8,000 CUSTOMERS IN THE DOWNTOWN
ORLANDO AREA WITHOUT POWER

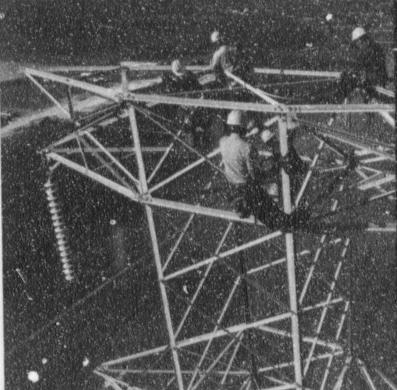
DEPLOYING MORE THAN 50 EMPLOYERS, OUC RESTORED POWER WITHIN TWO HOURS FOR MOST OF THE CUSTOMERS.

CREWS WORKED THROUGH THE NIGHT TO RESTORE SERVICE COMPLETELY.

FLORIDA EXPERIENCES MORE SUMMER LIGHTNING AND THUNDERSYORMS THAN ANY OTHER STATE IN THE NATION SO WE'RE ESPECIALLY PROUD TO HAVE SUGH A RELIABLE ELECTRIC SYSTEM AND A TEAM THAT STRIKES BACK FAST. RAIN OR SHINE. DAY AND NIGHT

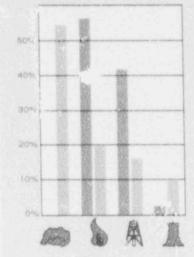
## Getting power to the people

million in the next live years to



OUC IS GUIDED BY A COMMITMENT TO UNDERGROUND BOTH TRANSMISSION AND DISTRIBUTION FACILITIES WHEREVER FEASIBLE IN ORDER TO MAINTAIN AND ENNANCE THE QUALITY OF LIFE "1 ITS "HOME TOWN."





Working atop an 11-story transmission tower between IRP and Stanton is "ali in a day's work" for Jim Campbell, Marshall Philips, Robert Camey, Troy Thompson, Bill Garrison, and Rozalle Eddings.

says line supervisor Jack Vickers

stationed at the base

## New operations center to open

y fall 92 Old will relocate hundreds of employees from Downtown and Lake Highland to a new 48-acte complex on Pershing Avenue.

The S26 million Pershing Operations Center will contain approximately 136,000 square feet of office space primarily in two buildings — an ultramodern Operations Control Center and the two-story Pershing Office Building The complex will also contain a Materials Center with more than 100,000 square feet of warehousing space and a 10-bay Fleet Maintenance Center

The Oylerations Control
Center will bouse the computer
Inerve centers' for the electric
and water systems. Electric
Systems Operations and its
Load Dispatch Center are
scheduled to go into service
there in lune and the water
production control center in the
fall. Over the summer the
Materials Center, electric

engineering transmission and distribution will move to Pershing

OUC is vacating Lake Highland because it has outgrown it. A 22 acre complex near Gardenia and 39th Street primarily for water operations personnel is scheduled to open by mid '93

## Fuel strategies shield OUC during Gulf Crisis

O UC was well-shielded from the effects of the Persian Gulf Crisis because of its diverse fuel mix and the timing of its fuel purchases. It took advantage of the extreme volatility of oil and gas prices, buying on the spot market when prices were down it also amended its coal contract, taking advantage of the weak end of the energy market.

As a result, total fuel costs for PY 91 edged up only 1,196 to \$98.7 million, reflecting increased sales rather than higher fuel prices. Fuel cost per knowatt hour actually decreased to 1,98.

cents from 2.08 cents in FY '90

Because of well-timed spot purchases. CIUC's oil costs were the lowest of 36 electric utilities on the Atlantic Coast in '90.

When from Laded Kuwait, OUC was fill: Its storage tanks with low-cost oil bought on the spot market. With its fuel flexibility OUC was able to wait until oil prices fell before buying more.

When the gas market hit a 10year low as a result of the mild winter. OUC took its innovative futures program a step further buying natural gas contracts for the first time to protect against higher prices.

#### in retrospect

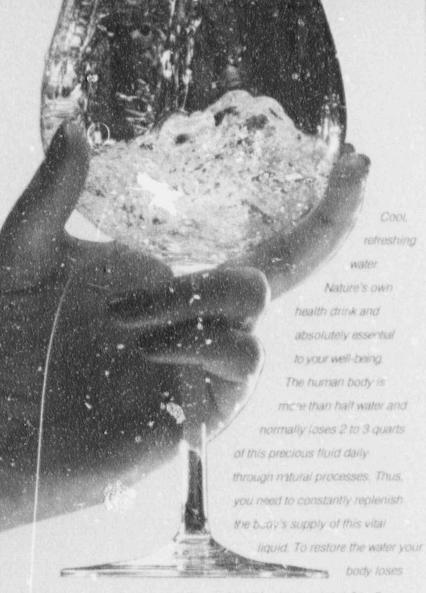
in FY '81, the world reeled from the Mideast oil crises of the 70s that sent fuel prices sparing and fueled OUC's resolve to build its first coal-fired power plant.

OUC's fuel costs averages 3.42 cents per KWH then, compared to 1.98 cents in FY '91. In fact, OUC's total fuel bill in FY '91 was only 4.8% higher than in FY '81, \$98.7 million compared to \$94 million, even though its sales increased 91%! A key factor in this difference is the fuel diversity OUC has achieved during the decade.

A decade ago, OUC's fue' mix was 97% oil and gas. In FY '91, because of its fuel diversity. OUC's actual \_\_, tem fuel mix was 54% hoal, 20% natural gas, 16% oil, and 10% nuclear.

Now OUC can base its generation on the most economical fuels available. This fact, combined with innovative and aggressive fuel purchasing strategies, efficient operation and economies of scale, has enabled OUC to keep rates stable.

## The Drink Yay You Can't Live Without



daily, you need to drink at least 6 to 8 cups of water a day — even more if you are performing stranuous work or exercise.

So enjoy the health drink of the '90s.

And rest assured OUC supplies you naturally clean, high quality water, and we take extraordinary care to keep it that way.

## Buried Treasure

eneath Orlando Utilities water service area is a buried treasure resting approximately one-quarter of a mile below the earth's surface in the deepes... most protected recesses of the Floridan Aquiler It is an abundant supply of some of the nation's purest water, deliver——1 customers at one of the lowest prices in the stafe.

Four decades ago. OUC made the critical decision to draw water from this protected source histead of from Jakes and shallow groundwater sources which are more susceptible to contamination.

Today most of OUC's wells penetrate more than 1,000 feet of porous rock and sand which serve as a natural filter and then descend another 300 to 500 feet into water so clean it meets the strictest standards virtually without treatment.

Because of the depth of its wells its treatment procedures, and its vigilant and extensive testing. OUC is confident that it provides customers with sale, healthy water.

And even though record rainfall replenished OUC water sources, the utility's conservation efforts have not died up it continues to conduct up active "waterwise" campaign to help customers use this resource wisely.

OUC freats its water supply with extraordinary care, and monitors it vigilantly so it-can assure customers that the water delivered to their homes and businesses continues to be better than the latest most stringent regulations require.

## Treating water with extraordinary care

naturally clean, it needs only minimal treatment. Chlorine is added to prevent the growth of bacteria. Fluoride is added to protect teeth.

To enhance taste and eliminate odor. OUC uses an aeration process in most plants and its days patented carbon process in newer ones to remove hydrogen suifide that occurs naturally in the raw water.

To further enhance water quality. QUC developed and implemented a plan in FY '01 to balance the level of chlorine residual for the entire water system which consists of 10 interconnected treatment plants and 1.415 miles of mains Water plant equipment was adjusted and water main connections were reconfigured and realigned throughout the 165 square-mile service area.

ve connections were reconfigured and realigned throughout the 165 souare-mile service area.

Your COC water is indeed a "treasure" buried in the deepest, cleanest recesses of the Floridan Aquifer, hearly one-quarter of a mile below the earth's surface.

## Tapped for pioneer study

## OUC on the leading edge in water research

UC han long been a variguard in water research Recognizing this, the American Water Works Association (AWWA) Research Foundation awarded OUC a nearly \$150,000 grant in FY '91 to conduct a pioneer "tudy of the effects of electrical grounding and stray current on home water quality

This is the first such comprehensive study of its kind in the nation and is expected to attract national attention. The project is a joint venture between OUC and its consulting engineers CH,M-Hill. Results are expected in early. 93

The study is being conducted in a model home OUC built a year earlier for other critical studies. The model is actually a framework structure equipped with the appliances, plumbing and electrical systems typically found in a 3-bedroom, 2-bath house. It is operated in a manner that simulates the water and power usage of a family of four

The first Model Home studies concent sted on analyzing the effects of household plumbing on the high quality water OUC delivers to the home. They were conducted in anticipation of new federal regulations regarding lead and copper enacted in '91.

in FY 92, OUC will begin taking samples from customers taps on a limited basis in compliance with new Environmental Proceding Agency rules

## Careful monitoring provides quality assurance

atremely vigilant, OUC performs thousands of tests for hundreds of possible contaminants every year although the federal Safe Drinking Water Act only requires the utility to conduct these tests every intreevens.

In 'Q1, these tests again confirmed that the water OUC supplies its customers continues to be better than these stongent

regulations demand

in addition. OUC continually monitors the quality of the raw water in its wells and treated water at its plants, drawing and testing hundreds of samples monthly. All told, OUC technicians performed 17,150 tests, and analyses in FY '51. Furthermore OVC will step up its sampling and testing program in FY '92.



In OUC's sophisticated Water Quality Lab, chemist John Gray prepares to use the atomic absorption spectrophotometer behind him to test for metals in water. See Page 18 to find out how high the lab itself scores on tests.

## SPREADING THE GOOD NEWS

Sensitive to customer concern stirred by media reports.

OUC has become more proactive in the community to spread the good news that OUC water is safe and healthy.

Customers are encouraged to call our water quality hutline with questions. Water quality specialists make house calls meeting one-on-one with customers and taking water samples for testing. All because we want to assure our customers they have one thing less to worry about — the quality of their OUC water. And we aren't kidding around we double-check and triple-check the water constantly. If it isn't good enough for a baby, it isn't good enough for a baby, it isn't good enough for a baby.



## State gives water lab high marks

chemists. OUC's Water Quality Lab is on a par with research factities in onleges or universities. It is equipped with such sophisticated Instruments as a mass spectrometer as well as a gas chromatograph capable of detecting particles as small as one-trillionth of a gram. In \$1, the lab received the state's highest certification to test drinking water and to perform environmental testing for the unity's power plants. OUC is one of only three whitnes to hold the state's highest certification is environmental testing and one of only 10 to hold the highest certification for drinking water festing.

## OUC to intensify research effort

In the light of increasingly stringent regulations and growing public concern about water quality. OUC is in the process of developing sine of the industry's first comprehensive water quality master place.

This plan will delineate even more areas for research such as studying the effect of the interaction of raw water, treatment and distribution on the quality of water delivered to the customer. The plan will also include studies in alternative treatment processes and water plant string.

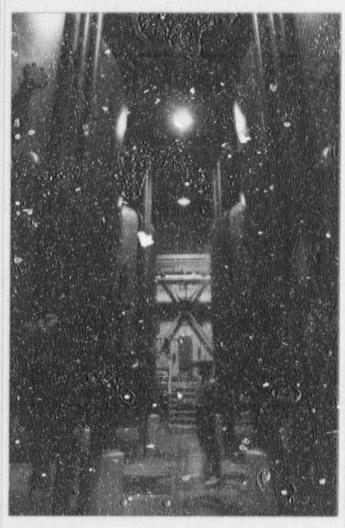
## Department streamlined

intropating greater customer and regulatory expectations. Water Operations reorganized in EY 91 into four divisions. Construction Maintenance, Production, and a new Professional Services group which includes engineering planning, and water quality. These changes are designed to improve communication, engage customer service and to centralize technical and support services.

A new water service policy also went into effect in '91. It is based on growth paying for itself through new system development charges and contributions of developer-installed water facilities. The policy also encourage — a use of master maters to mornize OUC's ownership of facilities on private property.

The department currently located in the Downtown Administration Building and at Lake Highland, will begin relocating in 92 Water Production and the Water Control Center the computer nerve center of the system, will move in 192 to OUC's new. Pershing Operations Center The balance of the department will move in 93 to a new Gatdenia Operations Center to be built in southwest Orlando.

One person can operate all 10 interconnected water plants from a conputer center. But framed specialists personally inspect each plant daily to further assure that all systems are functioning properly. Below, Miss Isabella trispects OUC's patented carbon reactor propess at the new Sky Lake plant



## New water plant goes on line as system breaks the 100,000 meter mark

The Sky Lake claim. OUC's 10th water treatment plant, came on the in '91, providing a much needed source of water for the southern section of the service area which has been an area of rapid grown.

Rated at 24 MGD. Sky Lake is the second GUC plant to use OUC's own patented carbon chiorine process lestoned of agration to enhance twice and eliminate odos.

OUC's first new water plant in more than a decade, Sky Lake came on line just as Water Operations was crossing the 100,000 active meter man. By the end of FY 91, OUC had 100,352, water customers based on active meters, a 46% increase since 81.

## Switching gears during slowdown

uring the growth slowdown. Water Operations stepped up system improvement activities, switching geats from a building mode to one of improving, renewing and replacing older infrastructure.

This objoing ettern is vital to maintaining water quality and reliable service and is one of the reasons over half of OUC's water system is less than 25 years aid.

OUC made this switch easily without downstring its permanen workforce because it uses contract crews during peak periods

The total number of employee in FY 91 was 124, only 9% more than in '81, although its number of customers has increased 46%, and the miles of water mains increased 42% to 1,415.

Its employer's are also crosstrained to perform renewal and replacement work during periods of low or slow growth

Public works projects on streets, roads and highways privided OUC with opportunities to renew and replace older existing infrastructure and to make adjustments to the system to balance chlorine residual

## On the horizon

Water Operations must still plan for the future when higher growth resumes and demand continues to rise. An estimated \$89 million in capital improvement funds have been earmarked for improving and expanding the water system between \$2 and \$6. Of this total, \$48.8 million is for water production and \$39 million for distribution.

Plans call for expanding and upgrading existing facilities and starting construction on at least one new water treatment plant in the next five years. This would also include adding wells, high service pumps and increased ground storage capacity at Pine Hills and Martin, converting the Kirkman and Conway plants to the carbon/ct forms treatment process, and building a new water plant at the new Pershing Operations.



# OUC is sold on selling energy, water conservation

ther the first oil embargo in '73. OUK' devised and launched a free home energy survey and walk-through audit that became a model for the utility industry. It also developed a conservation guide to low-cost and no-cost ways to use energy and water efficiently in the home. By 81, state: officials recognized OUC as among the original leaders in energy concernation in Elevida.

Since then, OUC's efforts to educate the public on conserving both energy and water have gained momentum. Between 81 and 91, it has conducted home energy surveys for more than one-third of its 102,000 rest, actual customers, adding water audits to the survey in the late 80s. Its conservation guide has been reprinted 15 times and is now available in Spanish, too

Continually expanding its connervation staff. OUC now interfaces with 15,000 to 20,000

While OUC is working hard to meet

the growing demand for energy and

water, it also works hard to encourage

the wise use of these resources.

residential and commercial customers a year through various programs for the individual consumer and through extensive community and school outreach programs

OUC energy analysts continue to conduct more than 2,500 residential and commercial energy and waver audits a year advising customers on ways to save money and resources. Residential customers participating in the audit program also receive free water

heater jackets for electric water heaters and \$10 Brown Checks

mailings, plus corn funity and school presentation—the utility actively promotes ways that customers can use energy and water more wisely, such as the following weatherzing bases installing heat recovery units and heat pumps, buying more efficient refrigerature, detecting and fixing water leaks, and practicing waterwise ways to irrigate lawns.

Participants in many of these programs receive \$10 Bonus Checks, too.

In '85 OUC introduced a Low Income Home Energy Fixup Program for homeowners who could not afford to make the minor repairs and improvements needed to save energy. More than 1,600 customers homes have been made more energy efficient through this program which has also been expanded to include water leak repairs. Currently, OUC pays 85% of the cost to make conservation improvements for residents whose total annual family income is \$20,000 or less

OUC energy specialists even lospect new single-family homes for builders free, ronducting blower door tests to check for air leaks in ducts and air return systems. More energy-efficient street lighting is being installed throughout the community.

## PROUD VOLUNTEERS

# Employees' community spirit shines

Orlando need not look far to see "points of light." OUC's employees are shining examples of people helping people. The utility has also earned national recognition for developing an innovative program to encourage even more volunteerism.

The 1.700-member
American Public Power
Association has selected OUC
as the recipient of a 1991
Community Service Award for
the utility's PROUD Community Volunteer program

The program is only two years old in that short time, employee participation in volunteer activities. Loubled, and so has the amount of dollars awarded to eligible organizations through a special feature of the program.

In '91. OUC emphywees gave over 4.500 hours of personal time to serve dozens of community agencies. In addition, the utility gave approximately \$4,000 in cash awards to eligible organizations which employees served.

Through the PROUD volunt er program. OUC not only recognizes employees but also makes annual donatio. I ranging from 550 to \$200 to eligible organizations based on the number of hours an employee serves an agency.

Community spirit permeates OUC at every level, from the board room to the computer room. In the years, OUC employees have almost doubled their contributions to United Way, this year piedging almost \$100,000. In one day, employees gave \$2,500 for college scholarships in noncriof their general manager. Ted Pope

After hours, PROUD Community Volunteer activities run the gamut in '91, you could find employees working at computers or on cleanup crews to benefit community supraganizations.

They again particly
the community wide coint
Orlando Beautiful program
painting and fixing up an elderly
tesident's home.

They supported "Project Community Pride" helping restore and relevanate a neighborhood park. OUC staff spearheaded the effort to recruit corporate and neighborhood volutiteers for this new project.

OUC employees also walked friindreds of miles to benefit agencies such as the March of Dimes. American Cancer Society and Crimeline, they impired at Little League games, led Scout troops, weatherized a home built by Habitat for Humanity, and even cleaned up after a Children's Wish Foundation fundraising event to aid terminally ill children.

During Desert Storm employees made 'goodle bags' for our troops in the Persian Guilf, during lunch hours they served meals to the needy and homeless at Daily Bread, and during the holidays they filled boxes with 'Toys for 'Tots'

This commitment to community service starts at the top at QUC. In '91, General Manager TuB Pope's own personal commitment to community works was recognized nationally when he received the American Water Works Association's Distinguished Public Service Award.

One of AWWA's highest honors, this award has been given only 16 times in the association's 40-year history



QUC employees can be found working after hours and weekends on many volunteer activities. Here Jay Colmenero, Gustomer Relations, and Jim Callahan, Strategic Planning, are helping weatherize a home being built by Habitat for Humanity.

## Gottawannadoit!

If a utility wants to keep providing customers service beyond expectations as OUC does, every employee has "Gottawannadoit!" It takes all 1,100-plus employees pulling together as a team doing the job right the first time and finding better ways to do their jobs to help OUC improve service and productivity and contain costs.

and locus employee attention on short-term and long-term strategic goals. OUC launched an innovative employee incentive program in TY '91. It is a program that gives employees a "stake in the utility for the benefit of OUU's major stakeholders" — its customers, and its owners, the citizens of Orlando, who also have a "stake in the utility's success.

On the cutting edge in terms of employee compensation. OUC has already applied one private sector concept — pay for performance — and eliminated across-the-board cost-of-living adjustments. Now OOC is applying another private sector concept to the public sector — incentive compensation, but with major differences.

One the program rewards only for superior, company-wide performance primarily measured against peer utilities. Two employees receive a higher percentage of their earnings as incentive pay than does management.

The current performance

measures used are OUC rate standings and electric tellability, as compared to peer utilities, budgeted net income compared to actual, and customer satisfaction. These interrel sted factors are key indicators of OUC's financial condition, strategic twistion in the industry, and qual-

The points earned in FY 91 translated into a total of \$2.2 million in incentive bonuses for employees. However, the utility's superior performance translated into much more than that in benefits for OUC costomers and for the citizens of Orlando.

Customers save millions of dollars annually because of OUC's highly reliable electric service. OUC's top ranking compared to six peer utilities reflects the superior perfor-

THE PROCESMS
MEMBERS ONLY
FOR SURFEION,
COMPANY WIDE
PERFORMANCE
PRIMARELY
AREASURED
-AGAINST PEER
UTILITIES

mance of its power plants as well as its transmission and distribution system. Such performance avoids buying more costly replacement power and prevents financial losses, especially to commercial customers, due to untimely power outages.

As the lowest cost provider of high quality water compared to 10

peer utilities. OUC saves customers money without sacrificing quality of product or service. If OUC water rates had been the same as the average or peer utilities for October '91, customers would pay an addition at 59.7 million annually for water.

ODC's insidential of strictions bills were among the lowest compared to 11 peer utilities to these bills were at the average of peer utilities for October '9! GHC customers would pay 58 million more a year. Further-

more. OUC residential electric bills have risen only 2 % since 85 compared to an 8 %. national average increase.

Orlando citizens also benefitted by OUC's record \$28 million coraribution to the City of Orlando, up \$1.9 million over the preceding year. These annual contributions help maintain the special quality of life and level of services. Orlandowns emoy

Actual net income exceeded budgeted net income for a variety of factors including the fact that OUC is containing costs. Controllable expenses use less than the level of inflation. And OUC retains its. "AAA" credit rating

QUC also asked customers what they think of the utility. According to a four-wave, multi-question customer satisfaction survey. 90% of the respondents agreed that "Gverall, OUC is dving a good job."

Admittedir all of QUC's exceptional achievements aren't solely the result of the incentive compensation program. OCC has a long-standing tradition of excellence. However, OUL is in a changing economic and busingss environment. To maintain that tradition, it leels employees must continue to have a stake in the utility. After all, the utility's success tests on his wemployees do their jobs daily.

## **EVERYBODY HAS A CUSTOMER AT OUC**

Teamwork is critical to a utility's success, that's why OUC espouses the view that co-workers are customers, too. If GUC is to provide high quality service to external customers, employees must provide each other with service beyond expectations. Behind the scenes, employees: "Gottawannadoit" attitude and performance impacts the end result. That's because what each employee does affects what another one does, as is exemplified by these four employees



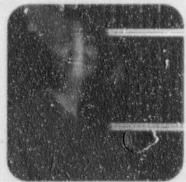
Ed Bassett

The Fleet Division's Ed Bassett found a better way to do his job use a chemic, solvent instead of the conventional sanding process to 'prep" vehicles and aquipment for repainting. Result? Prepping time has been sharply reduced. OUC is saving thousands of dollars a year, and equipment is returned to service taster.



Althen Robinson

The "Gottawannador" spirit of General Accounting employees such as Althea Robinson helped the division shorten the time it takes to issue monthly financial and operations reports by an average of 14%. This achievement provides management with more timely information. for planning and operations and enhances its ability to take advantage of tavorable bond market con "itions



Debby Papania



Mark Cline



Telecommunications' Debby Papania keeps OUC's telephone and voice communication system operating reliably with peak efficiency. Her work takes her down into electric system manholes, up the 55story chimney at Stanton and all over OUC. During stor's, you're likely to find her at the trouble center helping keep the lines of communication open for concerned customers.

Water trouble crews now carry a compact set of microfilmed system. maps instead of an unwieldy roll of some 1,200 maps, each measuring 18 by 36 inches. This helps them locate trouble spots faster. Mark Cline is on the Water Drafting team that updated, refined and reproduced the maps for microfilming.

# 'Service your way' is the OUC way

OUC has again gone out of its way to provide service your way, promptly and at your convenience, it is opening more customer service centers, expanding customer service hours, and making it easier to call us and reach someone!

#### REACH OUT AND CALL US ANY TIME !

Being 'put on hold' to listen to music or endless computer choices has become the bane of the modern consumer — but OUC is finding ways to prevent this from happening to their customers and even expanding service.

Admittedly, experiencing phenomenal growth in the 80s, OUC found itself 'losing' many calls from frustrated customers on hold who hung up. By 88 it was losing nearly one-third of its customer calls.

 However, since then the volume of calls completed has almost doubled, topping 400,000 in FY '91 while the number of lost calls has been reduced to 12%.

To accomplish this. OUC reorganized, cross-trained and empowered employees to make more decisions. It added partitine employees during phone traffic peaks, and extended the time customer telephone representatives would be available by an hour a day. They now take calls from 7.30 a.m. to 5.30 p.m. Monday through Friday.

Ultimately OUC hopes to answer all customer account calls within 80 seconds. To help achieve this goal, it placed a computerized voice response system in service late in FY '91. Now customers can call day or night, seven days a week, to access routine information directly, to leave messages or to get short credit extensiona under qualifying circumstances.

During the business week, customers arenit "trapped" and automatically made to

risten to a menu.

Calls go to a representative first. I one is unavailable, callers are told how long they may have to wait and

If Customer Relations telephone representative Le'Fire Williams doesn't know the answer to customer's questions she knows who does! can choose to hold, select other options, or leave messages

A voice response system has also been installed at Service Dispatch. This 24-hour trouble call center may be flooded with 1 000 or more calls an hour during storms and electric or water outages. The system not only allows customers to report trouble but also tells them about known outages or problems so they know OUC is working on the problem. For more routine trouble calls, it provides essentially the same services as the customer account system.

### DRIVE-THRU SERVICE COMING YOUR WAY

CUC will open its third customer service center this spring for customers in the southeastern part of its territory. Located at the new Pershing Operations Center, this office will feature three drive thru lanes as well as full account service for residential and small business customers.

The Southwest Customer Center will be relocated and become a drive thru/full service center by 93. It is moving to a new inscenter OUC plans at Gardenia freet. The utility also operates a cus.

Costomer service center hours have also been expanded. They are now open from 7.30 a.m. to 6.p.m. Monday through Friday for walk-in customers.



## Orlando Utilities Commission

September 30, 1991

# audited financial statements

#### Commission Members & Officers

Jerry Chicone, I

Royce B. Walden First Vice President

Richard L. Fletcher II Second Vice President

James H. Pugh. Ir Commissioner

Bill Frederick Mayor - Commissioner

Theodore C Pape Syntani

Mark E. Mazak Betty I. Perrow Sylvia A. Waldo Assistani Secretario

#### Management

Theodore C. Pope Executive Vice President and General Manager

William H. Herrington Manager Electric Operations

A Raymond Boyd Ir Manager Water Operations

Mark E. Mazak Manager Financial Operations

George M. Standridge Manager, Customer Relations and Support Operations

Donald E. Moore Manager Strateg P<sup>1</sup>

Thomas B. Tart. F General Counsel

Tracy L. Smith Managing Director Communications

### Consultants

Black & Veatch Orlando Florida Consulbna Engineers

Fray Municipal Securities, Inc. Cirlando, Florida Formal Admini

Greenberg, Trautig Hoffman, Lipoft, Rosen & Quentel, P.A. Miami, Florida Bord Counsel

Ernst & Young Orlando, Fiorida Independent Certified Public Accountants

CH-M Hill Orlando Florida Water Cansultanis

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	September 30			
ASSETS	1991	1990		
Utility Plant-Note F				
In Service				
Electric - Notes G and 1	S 1.080.538.953	\$ 1,042,619,028		
Pate:	132 199.52	120.685.743		
ommon	36,894,224	33,644,738		
Allowances for depreciation and				
amort zation (deduction)	(307,263.705)	(279, 295, 139)		
	942 368 993	917.654.370		
Construct on work in progress	82.216.447	45,274,159		
	1.024,585,440	962,928,529		
Restricted Assets-Notes 9 and D				
Debt service and related accounts	220,945,471	153,504,507		
Construction and related accounts	137,229,598	53,009,467		
Renewal and replacement account	30,158,057	28.024.462		
Customer meter deposits	11.072.143	10.491.177		
	399,405,769	245.029.613		
AND REPORT OF THE PROPERTY OF		THE PERSON NAMED AND PARTY OF THE PERSON NAMED AND PARTY.		
Current Asse*	22.525.112	24 204 504		
Cash and investmentsNote D	20,985,112	24.296.786		
Customer accounts receivable, less allowance				
for doubtful accounts	20 683 888	22 201 250		
(1991 \$758,940,1990\$708,317)		32,201,259		
Accrued utility revenue	16,522,645	16,044,054		
Fuel for generation	9,330,554	10.867,693		
Margin deposit on futures contracts	40.502	59,034		
Materials and supplies		23.814.271		
Accrued interest receivable		3,511,633		
Miscellaneous receivables and prepaid expenses	3,434,878	3,877,188		
	105,598,577	114.672.310		
Other Assets and Deferred Charges				
Self-insurance accountNotes C and D	6.182.885	6.023,399		
Investment fundNote A	32,163,609			
Fuel stabilization account		16,748,707		
Rate stabilization account		1,465,755		
Unamortized debt expenses		1.824.722		
Deferred compensation plan investmentsNote H	4,501,922	3,533,637		
	75,718,869	29.596.220		
Total Assets	\$ 1,605,308,155	\$ 1,352,226,680		

See notes to the financial statements.

## Capitalization and Liabilities

	September 30			
CAPITALIZATION	1991	1990		
Equity:				
Accumulated retained earnings				
Reserved for debt service	\$ 175,874,922	\$ 115,687,783		
eserved for renewal and replacement	30,158,057	28.024.462		
Unreserved invested in or designated for				
plant and working capital	91,643,623	140,080,733		
	297.676,602	283,792,978		
Contributed capital	62,449,781	62,173,985		
	360,126,383	345,966,963		
Long-Term Debt Note E Bond and note principal	1.182.043.016	950,971,181		
Unamortized discount (deduction)	(73,255,038)	(52.488.408)		
	1.108.787.978	89 <sub>0</sub> 482 773		
Total Constant				
Total Capitalization	1,468.914,361	1.244,449,736		
Current Liablities payable from restricted assets				
Accrued interest payable on notes and bonds	39,775,549	32,861,724		
Current portion of long-term debtNote E	5,295,000	4,955,000		
Customer meter deposits and interest thereon	11,072,143	10,491,177		
	56.142,692	48.307.901		
Current Liabilities payable from current assets	CONTRACTOR SOLUTIONS STATEMENT AND ADDRESS OF THE SOLUTIONS OF THE SOLUTION			
Accounts payable and accrued expenses	27,181,636	21,953,532		
Billings on behalf of state and				
local governments	6,670,091	6,657,806		
Accrued payments to the General Fund of the				
City of Orlando Note I	3.851,410	3,521,863		
	37,703,137	32,133,201		
Other Liabilities and Deferred Credits				
Fuel stabilization account	28.210.651	16.748.707		
Rate stabilization account	2,427,010	1.465.755		
Customer water and electric line				
extension deposits	4,036,250	2,647,458		
Deferred materials and supplies	3,372,132	2,940,285		
Deferred compensation plan liability Note H	4,501,922	3,533,637		
	42,547,965	27,335,842		
Total Liabilities and Deferred Credits	136,395,794	107,776,944		
Total Capitalization and Liabilities	\$ 1,605,308,155	\$ 1,352,226.680		

See notes to the financial statements

## Statements of Income and Accumulated Retained Earnings

		Year Ended 9	Septe	mber 30 1990
Operating Revenues	ŝ	309.451.974		303.876.987
Operating Expenses:				
Fuel for generation and purchased power		103,232,578		102,823,274
Production		35.291.046		33,880,263
Transmission and distribution		11.907,463		11,663.355
Depreciation and amortization		30,393,304		29,572,795
Customer services		8.357,556		8,347.800
General and administrative		21.742.368		18,230,385
State utilities gross receipts and properly taxes		4,803,302		3.698.961
Revenue based payment to the General Fund of the City of Orlando Note I		10.408,434		10,279,891
Total Operating Expenses		226.136.051		218.496.724
Operating Income		83,315,923		85,380,263
Non-Operating Income (Expense):				
Interest income		29,452,062		17.132,994
Other income		1,501,651		1,174,081
Interest expense		(80.280.635)		(67,309,042)
Other expenses		(3.900,425)		(2.803.605)
Net Income		30,0576		33,574,691
Accumulated retained earnings at beginning of year Dividend payment to the General Fund		283 792 978		262.779.441
of the City of Orlando Note I		(17.792,000)		(14,059,000)
Depreciation of contributed utility plant		1.587.048		1.497.846
Accumulated Retained Earnings at End of Year	\$	297,676,602		283,792,978

See notes to the financial statements.

	Year Ended 1991	September 30 1990
Cash Flow from Operating Activities		
Operating Income S	83.315.923	\$. 85,380,263
Adjustments to reconcile operating income to		
net cash provided by operating activities		
Depreciation and amortization of plant		
charged to operations	30,393,304	29,572,795
Depreciation and amortization charged		
to fuel costs	2.969.199	3,497,552
Depreciation of vehicles and equipment		
charged to general and administrative costs	1,256,129	1.236.039
Provision for bad debts	50,623	40.906
Other expenses	(2.324.303)	(1.832,137)
Changes in operating assets and liabilities	4 800 000	The second second
(Increase) decrease in accounts receivable and accruals	1,727,209	(4.910,641)
(Increase) decrease in fuel, margin deposit on futures	a sales since	
and materials and supplies	1,172,298	(621 544)
Increase in accounts payable and accruals	17.681.135	1.676.812
Ii- rease in deposits payable	2,401,609	5,496,364
Net cash provided by operating activities	138,643,122	119,535,409
Dividend payment to the General Fund of the City of Orlando	(17,480,000)	(11.651.000)
Net cash used in non-capital financing activities	(17,480,000)	(11,651,000)
Cash Flow from Capital and Related Financing Activities		
Debt interest expense	(70,780,245)	(56,296,519)
Principal payments on long-term debt	(4,955.000)	(4,640,000)
Debt issuances	212,563,750	102,857,195
Debt issuance expenses paid	(631.465)	(1.052,689)
Construction and acquisition of utility plant	(106.789.831)	(62,435,241)
Proceeds from sale of utility plant	9.805.621	2,592,479
Contributed capital	2.933,144	3,444,952
Net cash provided by (used in) capital		
and related financing activities	42.145,974	(15,529,823)
Cash Flow from Investing Activities		
Net purchases of investments	(154,012,566)	(105,598.182)
Investment in tome	26,435,754	17 999,675
Net cash used in investing activities	(127.576,812)	(87,598,507)
ncrease in Cash and Cash Equivalents	35,732,284	4.756.079
Cash and Cosh Equivalents at Beginning of Year	46.685.992	41 929 913
Cash and Cash Equivalents at End of Year S	82.418.276	S 46.685.992

See notes to the financial statements.

#### NOTE A-SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The financial statements of the Orlando Utilities Commission are presented in conformity with generally accepted accounting principles as applicable to governments. The existing hierarchy provides that accounting guidance should first be sought in statements of the Governmental Accounting Standards Board (GASB). If the GASB has not issued a standard applicable to a situation, then pronouncements of the Financial Accounting Standards Board are presumed to apply. Additionally, the financial statements are presented substantially in conformity with accounting principles and methods prescribed by the Federal Energy Regulatory Commission (FERC) and other regulatory authorities except for the method of accounting for contributed capital described in the notes to financial statements.

The following is a summary of the more significant accounting policies

Reporting Entity: The Orlando Utilities Commission (the Commission) was created in 1923 by a Special Act of the Florida Legislature as a statutory commission of the State of Florida. The Commission consists of five members, including the Mayor of the City of Orlando. Members, with the exception of the Mayor who is an ex-officio member of the Commission, serve without compensation, may serve no more than two consecutive four year terms and new members are selected in the following manner. The Nominating Board of the City of Orlando, which for this purpose functions only as a screening committee, submits the names of three persons to the Commission for consideration. The Commission may nominate one of these persons or reject all three. The nominee is then subject to election or rejection by the Orlando City Council. Once elected. Commission members cannot be removed for any reason by the City Council.

The Commission meets the criteria of an "other stand-alone government" as defined in Statement 14 of the Governmental Accounting Standards Board. No component units exist as defined in Statement 14

Measurement Focus: The Commission opc. ates the electric and water system in a manner similar to private business; therefore, operations are accounted for as an enterprise fund where costs (expenses including depreciation) of providing services to customers on a continuing basis are recovered through user charges.

Basis of Accounting: The Commission's financial statements are prepared on an accrual basis of accounting with revenues being recognized when earned and expenses recognized when incurred

**Budgets:** Revenue and expense budgets are prepared on an annual basis in accordan, with the Commission's bond indentures and submitted to the Commission for approval prior to October 1 of the fiscal year. Legal adoption of budgets is not required. Actual revenues and expenses are compared to the budgets on a line item basis within departments and an analysis of variances report is prepared and submitted to the Commission each month as required by bond indentures.

Utility Plant: Utility plant is stated at historical cost which includes cost of contract work, labor, materials and allocated indirect charges for equipment, supervision and enginesing and labor related costs. Donated assets are recorded at the cost provided by the developer which approximates fair market value at date of donation. The Commission charges the cost of repairs and minor replacements to maintenance expense. The cost of electric or water plant retired or otherwise disposed of together with removal costs less salvage, is charged to accumulated depreciation at such time as property is removed from service.

## NOT: 2 - 10 # 284 OF & SNIFICANT ACCOUNTING POLICIES -- Continued

to 1822 and is a summary of utility plant at September 30, 1991, by major classes.

	Electric	Water	Common	Tota	1
Land	\$ 18,769,991	S 510.497	\$ 1,727,097	S 21.007.	585
Electric generating plant	742,737,621			742.737	621
Water wells		14.823.161		14.823.	161
Structures and Improvements	40.750.134	3.851.526	11,904,289	56,505.	949
Equipment	278.281.207	113.014.337	23,262,838	414,558.	382
	1.080,538,953	132,199,521	36,894,224	1,240,632	698
Allowances for depreciation					
and amortization	(260 119 089)	(30.277.621)	(16.871.995)	(307.263.)	705
Construction work in progress	68,134,457	3,907,485	10.174,505	82,216	447
Net utility plant	\$ 888.554.321	\$ 105,834,385	\$ 30,196,734	\$ 1,024,585,	440

The following is a summary of changes in utility plant:

	Balances September 30 1990	Additions	Deletions	Balances September 30 1991
Land	\$ 20,468,099	\$ 540,036	\$ (550)	\$ 21,007,585
Electric generating plant	746,287,595	12.911.997	(16.461.931)	742,737.621
Water wells	7,311,712	7.511.449		14.823.161
Structures and improvements	38,784,501	17,721,448		56,505,949
Equipment	384,097,642	40,089,659	(9.628.919)	414,558,382
Allowances for depreciation	1,196,949,509	78,774,589	(26.091.400)	1.249.632.698
and amortization	(279,295,139)	(34.614.572)	6.646.006	(307.263.705)
Construction work in progress	45,274,159	106.960.469	(70.018.181)	82.216.447
Construction work in progress	42,274,127	100,900,409	110,010,1011	76.610,991
Net utility plant	\$ 962,928,529	\$ 151,120,486	\$ (89.463.575)	\$ 1,024,585,440

## NOTE A-SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES -- Continued

Depreciation: Utility plant is depreciated using the straight-line method for each of the various plant classifications at rates which will amortize the costs over the estimated economic useful lives of the assets. Depreciation of vehicles and other construction equipment is charged to departmental operating expenses or construction work in progress. Amounts for all other assets are charged to depreciation expense. The estimated useful lives of utility plant are as follows:

STATE AND STATE OF THE PARTY OF	
	30 - 40 years 30 - 36 years
Structures and improvements	30 - 50 years
And the second s	6.2/3 × 50 years
Water Plant Water wells Structures and improvements Equipment	25 - 50 years 50 years 6 2/3 - 50 years
Common Plant Structures and Improvements Office equipment Vehicles and other construction	50 years 14 1/3 years
equipment	5 - 30 years

Cash and Investments: The Commission maintains cash in directand accounts. Investments are recorded at cost. Florida statutes and applicable debt resolutions authorize the Commission to invest in obligations of the U.S. Treasury and various agencies of the United States government. The Commission is also authorized to invest in state and local government tax-exempt cebt. In addition, the Commission may invest in interest bearing time deposits or savings accounts of banks and savings and loan associations provided the deposits are collateralized by federal government securities.

Additionally. Florida statutes and applicable debt resolutions permit the Commission's inventments to include repurchase agreements, that is, a purchase of securities from authorized dealers or banking institutions, with a simultaneous agreement that the dealers or banking institutions will repurchase them in the future at the same price plus a contract rate of interest. The market value of the securities underlying repurchase agreements normally exceeds the cash received, providing a margin against a decline in market value of the securities. Except for overnight repurchase agreements, securities underlying reputchase agreements are held in our accounts by a third party. If the dealers default on their obligations to repurchase these securities from the Commission the Commission would suffer an economic loss equal to the difference between the market value plus accrued interest of the underlying securities and the agreement obligation, including accrued interest. The Commission has established that authorized dealers are primary dealers as defined by the Federal Reserve Sank and report to the Securities and Exchange Commission and authorized banking institutions are limited to the lifteen largest U.S. banks.

Statement of Cash Flows: For purposes of the Statement of Cash Flows, cash and cash equivalents includes all cash accounts and investments (including restricted assets) with a maturity of three months or less when purchased. Cash and cash equivalents does not include any accrued interest.

Customer Accounts Receivable: The Commission bills customers monthly on a cyclical basis and accrues revenues at the end of the fiscal year for energy and water consumed but not billed. See "Rates and Revenues" below.

The customer accounts receivable balance of \$30,573,877 includes billings done on behalf of state and other local governments. The liability of \$6,670,091 (billings on behalf of state and local governments) represents the September billings for these governments.

## NOTE A-SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES -- Continued

Fuel for Generation and Materials and Supplies: Fuel oil coal and materials and supplies inventories are stated at the lower of average cost or market. Nuclear fuel is included in electric utility plant and amortized to fuel expense as it is used.

**Futures Contracts:** Since 1986 the Commission has entered into energy futures contracts to offset the price fluctuations of anticipated future acquisitions of lossil fuels. The Commission had no open energy futures contracts at September 30, 1991 or 1990. There were net realized gains of \$2,101,488 on closed oil futures contracts during the year ended September 30, 1990. There were no realized gains or losses during the year ended September 30, 1991. Net realized gains have been recognized through the fuel stabilization account. See "Rates and Revenues" below.

In 1991 the Commission entered into natural gas futures contracts to offset the price fluctuations of anticipated future acquisitions of fossil fuels. At September 30, 1991 the Commission had a \$40,502 margin deposition open natural gas futures contracts with an original cost of \$834,150 and a market value of \$890,000. The difference between the original cost and market value of \$55,850 as well as realized gains of \$447 have been recognized through the fuel stabilization account. See "Rates and Revenues" below

In 1990 the Commission entered into copper futures contracts to offset the price fluctuations in copper purchase related to a major transmission project. The Commission had no open copper futures contracts at September 30, 1991. At September 30, 1990 the Commission had a \$59,034 margin deposition open copper future. Contracts with an original cost of \$525,875 and a market value of \$594,000. The difference between the original cost and market value of \$68,125 on open copper futures contracts at September 30, 1990 was recognized as a reduction of construction work in progress. Realized gains of \$54,325 during the year ended September 30, 1991 were recognized as a reduction of construction work in progress. There were no realized gains or losses on copper futures contracts during the year ended September 30, 1990.

Investment Fund: In fiscal year 1991, the Commission embarked upon a plan to accumulate resources to be used for the retirement of outstanding debt or for payment of future capital expenditures. The plan calls for the investment of approximately \$30,000,000 a year for each of the next five years.

Contributed Capital: The Commission considers amounts received for construction of utility plant and utility plant contributed by developers as capital contributions. Accordingly, these capital contributions are added to plant assets and are treated as a separate component of Commission capitalization. Depreciation applicable to contributed utility plant is included as an operating expense in determining net income and is subsequently charged against contributed capital from accumulated retained earnings.

Debt Discount and Expenses Debt discount and issue expenses are deferred and amortized to operations over the lives of the related issues using the bonds outstanding method of amortization

Rates and Revenues: Each year the Commission's staff performs a rate adequacy study to determine the electric and water revenue requirements. Based on this study, current cost of service studies, and regulations of the Florida Public Service Commission regarding electric "rate structure", the Commission's staff develops its electric and water rate schedules which are presented to the Commission at a public workshop and then presented for their approval at a public hearing.

The Commission staff makes its determination of revenue requirements using the rate base method and includes construction work in progress in the rate base. Therefore, in accordance with proper ratemaking theory, the Commission does not use an allowance for fund, used during construction (AFUDC) in determining revenue requirements. Since the Commission's level of revenue requirements and subsequent revenue is determined without regard to AFUDC, the Commission does not capitalize interest on construction work in progress.

Operating revenues are recorded based on actual billings to customers plus an estimate for accrued unbilled electric and water consumption at the end of each fiscal year. For fiscal year 1991, the method used to estimate accrued unbilled revenues was changed to improve the accuracy and methodology of the accrual. The impact of the change in accounting estimate for fiscal year 1991 resulted in \$313.501 lower accrued unbilled revenues compared to the method used for fiscal year 1990.

#### NOTE A .- SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES .- Continued

The Commission has established a policy on recovery of fuel costs in accordance with guidelines from the Public Utilities Regulatory Policies Act of 1978 (PURPA). Under PURPA only fuel costs incurred are to be recovered. The Commission estimates on an annual basis a fuel component charge to be applied during the next fiscal year. The difference between the fuel costs actually charged to the customers and the fuel cost actually incurred is applied to the fuel stabilization account. During the process of determining the fuel component the Commission determines what portion of the fuel stabilization account will be utilized.

Effective fiscal year 1989 costs (revenues) which are to be recovered by fused to reduce) rates in periods other than when incurred (realized) are deferred until the periods in which the Commission recognizes them in utility rates. These items are included in the rate stabilization account. Specific Commission approval is required for all increases of decreases to this account.

The balances in the fuel stabilization account and the rate stabilization account are funded by internally restricted cash accounts and earn the same interest rate as the Commission's operating investment portfolio.

Compensated Absences: The Commission records compensation for unused vacation and sick leave as an expense in the year in which the vacation and sick leave is earned in accordance with NCGA Statement 4. At September 30, 1991, annual vacation leave earned but not taken was \$966,597 and sick leave accumulated but not taken was \$2,192,032.

When operations and scheduling permit, compensatory time to offset overtime hours on an hour for hour basis may be granted through mutual agreement between the employee and their supervisor. A maximum of 40 hours compensatory time may be accrued and carried over from pay period to pay period. Compensatory time is expensed in the period earned. At September 30, 1991, the liability was \$60,508.

Reclassification: For comparability purposes, certain reclassifications have been made to the 1990 financial statements to conform with the 1991 financial statement presentation.

# NOTE B-RESTRICTED ASSETS

Certain assets are restricted by bond resolution, additionally some assets have been classified as restricted in accordance with governmental accounting standards for enterprise funds and utility industry accounting practices. The Commission's restricted assets consist of the following accounts:

		tember 30
	1991	1990
Debt service and related accounts—Note E: Investment account Principal and interest accounts Debt service reserve accounts Capitalized intentit	\$ 29,918,643 45,070,549 112,966,155 32,990,124	5 24,147,617 37,816,724 91,540,166
Total debt service and related accounts	220 945 471	153,504,907
Construction and related accounts:  Nuclear generation facility decommis honing accounts  Bond construction accounts	3 678,723 133,550,875	3 106,033 49,903,434
Total construction and related accounts	137,229,598	53.009.467
Kenewal and replacement account Customer deposits and interest thereon	30 158 057 11 072 143	28,024,462 10,491,177
Total restricted assets	\$ 399,405,269	\$ 249,029,613
The accounts consist of  Cash Investments Accrued interest receivable	5 716 39° 389,060 885 9.021,989	5 204,176 240,849,676 1,975,761
	\$ 300,405,500	\$ 245,029,013

## NOTE C-SELF-INSURANCE ACCOUNT

Effective November 1, 1986, the Commission implemented a self-insurance program to cover a portion of its workers' compensation, general liability and automobile liability exposures. During 1991, \$285,426, was expended for claims and \$444,912 of interest income was added to the account. Claims expense and interest income for 1990 were \$277,682 and \$503,373, respectively. Under the self-insurance program the . Commission is liable for all claims up to certain maximum amounts. Claims in excess of the maximum amounts are covered by insurance. The maximum amounts are as follows.

Workers' compensation		\$300,000
General liability		

Total claims incurred but not reported at year end are estimated to be less than \$5,000. It is the opinion of general counsel that the Orlando Utilities Commission, as a statutory Commission may enjoy sovereign immunity in the same manner as a municipality, as allowed by recent Florida Courts of Appeals rulings. Under said rulings. Florida Statutes limit liability for claims or judgements by one person to \$100,000 or a total of \$200,000 for the same incident or occurrence, greater liability can result only through an act of the florida Legislature. Furthermore, any defense of sovereign immunity shall not be deemed to have been waived or the limits of liability increased as a result of obtaining or providing insurance in excess of statutory limitations. It is also the opinion of general counsel that the Commission, as a municipal utility, is statutorily immune from suit for malicious prosecution.

## NOTE D-CASH AND INVESTMENTS

At September 30, 1991 and 1990, the carrying amount of the Commission's cash was \$586.181 and \$1.380,261 respectively, and the bank balances were \$262.398 and \$1.071.138, respectively. The bank balances were covered by federal depository insurance or collateralized by a pool of U.S. Government securities held in trust by a third party bank in the name of the Commission's banking institution.

In the following schedule the Commission's investments are summarized and categorized to give an indication of the level of risk assumed by the Commission at September 30, 1991 and 1990. Category 1 includes investments that are insured or registered or for which the securities are held by the Commission or its agent in the Commission's name. Category 2 includes uninsured and unregistered investments for which the securities are held by the bank's trust department or agent in the Commission's name. Category 3 includes uninsured and unregistered investments for which the securities are held by the bank's trust department or agent but not in the Commission's name.

Margin deposit on futures contracts and deferred compensation plan benefit investments are not categorized because they are not evidenced by securities that exist in physical or book entry form

# NOTE D-CASH AND INVESTMENTS -- Continued

		. (	Category				
Investments	1		2		3	Carrying Amount	Market Value
September 30, 1991							
Repurchase agreements	\$175,535,266	S			9,600,000	\$185,135,266	\$185.13 ,266
U.S. Government securities	213,419,930					213,419,930	220,680,654
Other U.S.  backed securities	29.091.669					29,091,669	29,598.857
State and local government securities	50,383,908					50,383,908	52,450,354
	\$468,430,773	S		5	9.600 500	\$478,030,773	\$487,865,131
September 30, 1990.							
Repurchase agreements U.S. G. vernment	S 23.878.400	ş			14,300,000	\$ 38,178,400	\$ 38,178,400
securities Other U.S	191,663,570					191,663,570	191,617,824
backed securities State and local	28.897.542					28.897.542	26,880,334
government securities	29,264,550					29,264,550	28,280,38)
	\$ 273,704,062			- 5	14,300,000	\$ 288,004,062	\$ 284,956,939

These investments are held in the following accounts:

	September 30		
	1991		1990
	399,405,269	S	245.029.613
	20.985.112		24,296,786
	513.365		3,511,633
	6.182.885		6.023,399
	32,168,609		
	28.154.801		16.748.707
	2.427;010		1,465,755
	489.837.051		297.075.893
	9.738.384		4.179.937
	586.181		1,380,261
	513,365		3,511,633
	958,348		
	478 3/1.773		288.004.062
S	82 415 276	S	46.685.992
			242,902,507
	10,503,702		7,487,394
- 5	489.837.051	S	297 075 893
	\$	1991 \$ 399,405,269 20,985,112 513,365 6,182,885 32,168,609 28,154,801 2,427,010 489,837,051 9,738,384 586,181 513,365 9,58,348 \$ 478, 30,773 \$ 82,416,276 396,915,073 10,503,702	1991 S 399.405.269 S 20.985.112 513.365 6.182.885 32.168.609 28.154.801 2.427.010  489.837.051 9.738.384 586.181 513.365 9.58.348 S 478 39.773 S S 82.416.276 S 396.915.013 10.503.702

## NOTE E-LONG-TERM DEBT

During 1978, the Commission provided for the advance refunding of all of its \$123,325,000 water and electric revenue bonds (Refunded Bonds) outstanding at April 1, 1978 by the sale of \$110,330,000 Water and Electric Revenue Refunding and Improvement Bonds. Series 1978 and \$94,650,000 Special Obligation. Bonds, Series 1978. The Refunding and Improvement Bonds were subsequently advance refunded in December 1985. From the proceeds of the sale of the two 1978 issues, monies were invested in United States obligations in an irrevocable Escrow Deposit Trust Fund. Such United States obligations mature at such time so as to provide sufficient funds for the payment of maturing principal and interest on the Refunded Bonds. All interest earned or accrued on the United States obligations has been pledged and will be used for the payment of the principal and interest on the Special Obligation Bonds. Series 1978. The Refunded Bonds are treated as extinguished debt for financial reporting purposes, were removed from the balance sheets and have a remaining principal balance of \$61,215,000 at September 30, 1991.

In December 1985, the Commission provided for the advance refunding of all of its water and electric revenue bonds then outstanding in the aggregate principal amount of \$577,730,000 (Refunded Bonds) by the sale of \$565,040,000 Water and Electric Refunding Bonds. Series 1985 (\$950 million authorized and validated and confirmed by the Supreme Court of Florida). Sale proceeds were invested in United States obligations in an irrevocable Escrow Deposit Trust Fund. Such United States obligations will mature at such time and in such amounts so as to provide sufficient funds for the payment of maturing principal and interest on the Refunded Bonds. The Refunded Bonds are treated as extinguished debt for financial reporting purposes, were removed from the balance sheets and have a remaining principal balance of \$551,825,000 at September 30, 1991.

The 1985 senior lien revenue bonds are payable and secured by a first lien upon and pledge of the net revenues derived by the Commission from the operation of the water and electric system and from investment income earned on monies and obligations in certain sinking fund accounts.

The Commission has covenanted in the senior bond resolution to fix, establish and maintain rates and collect fees, rentals or other charges for the services and facilities as will always provide in each fiscal year net revenues which shall be adequate at all times to pay in each fiscal year the sum of at least one hundred twenty-five percent (125%) of the annual debt service requirement on the outstanding bonds and that not revenues shall be sufficient to make all other payments required by the terms of the service bond resolution

The senior bond resolution establishes the Revenue Fund Account, Renewal and Replacement Fund Account and Sinking Fund Account, which is comprised of the Interest, Principal, Investment, Bond Redemption, Debt Service Reserve and Demand Charge Component accounts

In accordance with the serior bond resolution, gross revenues derived from the operation of the water and electric system are to the deposited in the Revenue Fund and shall be applied only in the following manner.

- 1. Revenues are first to be used to pay the current operating expenses of the water and electric system and then all Sinking Fund and Renewal and Replacement Fund requirements.
- 2. The balance of any revenues remaining in the Revenue Fund shall at the option of the Commission, be used (i) for any lawful purpose in connection with the water and electric system and (ii) to make any payments of funds to the City of Orlando, provided however, that none of the revenues is ever to be used for the purposes described in (i) and (ii) unless all payments required in (i) above, including any deficiencies for prior payments, have been made in full to the date of such use, and the Commission shall have fully complied with all covenants and agreements contained in the bond resolution.

Also, in December 1985 the Commission issued \$294,000,000 Series 1985B Water and Electric Revenue Bond Anticipation Notes (BAN's). Proceeds of the Series 1985B BAN's, together with other available funds, were used to refund the principal and accrued interest of the Series 1985A BAN's, to fund all the interest requirements on the Series 1985B BAN's and to establish a debt service reserve fund for the Series 1985B BAN's. The 1985B BAN's matured on May 31, 1989. The Series 1985B BAN's were paid by the proceeds of the Water and Electric Subordinated Revenue Bonds Series 1989A and from the Series 1985B BAN's Capitalized Interest Account and Debt Service Reserve Account.

# NOTE E-LONG-TERM DEB f -- Continued

In March 1989, the Commission issued the Water and Electric Subordinated Revenue Bonds Series 1989A (Series 1989A) in the amount of \$241,905,000 to pay a portion of the Series 1985B BAN's which matured in May 1989. The balance of the Series 1985B BAN's was paid off using funds remaining in the 1985B BAN's Capitalized Interest and Debt Service Reserve Accounts. In May 1989, the Commission issued the Water and Electric Subordinated Revenue Bonds Series 1989B (Series 1989B) in the amount of \$241,905,000 to pay the principal portion of the Water and Electric Subordinated Revenue Bonds Series 1989A.

In August 1989: the Commission issued the Water and Electric Subordinated Revenue Bonds Series 1989C (Series 1989C) in the amount of \$75,000,000 to refund \$46,500,000 of the Series 1989B and to undertake certain capital improvements to the water and electric system. From the proceeds an amount sufficient to pay the principal and related interest of the refunded portion of the Series 1989B Bonds was invested in United States obligations and irrevocably deposited into an escrow account. All of the \$46,500,000 in 1989B Bonds refunded were redeemed in October and November 1989. The purpose of the refunding was to reduce the Commission's exposure to interest rate fluctuations by reducing the amount of variable rate debt outstanding. Based on the performance of the 1989B Bonds, there is no material change in debt service.

The remaining portion of the Series 1989C Bonds are payable from and secured by a lien upon and a pledge of the net revenues derived by the Commission from the operation of the water and electric system and certain investment income, subject to the prior lien thereon of the Commission's outstanding senior debt obligations (Water and Electric Refunding Bonds, Series 1985).

The Commission has coveranted in the funior lien bond resolution to fix, establish and maintain such rates and collect such fees, rentals or other charges for the services and facilities as will always provide in each fiscal year net revenues which will be adequate after the deduction of amounts required to be deposited from net revenues in each fiscal year to provide for the annual debt service requirement for senior debt obligations, to fund any debt is vice reserve requirement for such senior debt colligations and to make any required deposit to other funds and accounts established under documents evidencing or securing senior debt obligations at all times to pay in each fiscal year the sum of at least (i) one hundred percent (100%) of the annual debt service requirement for the bonds issued pursuant to the resolution and any part passu additional bonds hereafter issued for the then current fiscal year and (ii) one hundred percent (100%) of the amount required to be deposited into the Demand Charge Component Account for the then current fiscal year and that such net revenues will be sufficient to make all other payments required by the terms of the resolution and that such rates fees, rentals or other charges shall not be reduced so as to be insufficient to provide adequate revenues for such purposes.

The junior lien bond resolution establishes the Sinking Fund which includes the interest, Principal, Bond Redemption and Demand Charge Component Accounts, in accordance with the resolution gross revenues are to be applied in accordance with the senior bond resolution and then to be applied to the funior Lien Sinking Fund accounts.

In lanuary 1990, the Commission issued the Water and Electric Subordinated Revenue Bonds. Series 1989D in the amount of \$253,945,000% pay the redemption price of the remaining Series 1989B Bonds. Consequently, the redeemed Series 1989B Bonds have been removed from the balance sheet. None of the Series 1989B Bonds were outstanding at September 30, 1990. The Series 1989D Bonds, have coupon rates of 6,75%, 5,50%, and 5,00% due in term form on October 1, in the years 2017, 2020, and 2023, respectively. The Series 1989D Bonds are secured by a lien upon and a pledge of the net revenues derived from the Commission upon the operation of the water and electric system and on certain investment income, as provided in the resolution, and are further secured by a Debt Service Reserve Account established by the resolution. The lien of the Series 1989D Bonds are junior to the Series 1985 Issue but on a parity with the Series 1989C issue.

## NOTE E-LONG-TERM DEBT--Continued

In March 1990, the Commission issued the Water and Electric Subordinated Revenue Bonds. Series 1990AA (Minibonds) in the amount of \$8.082,000 to pay for capital improvements to the water and electric system. The Minibonds are issued as fully registered capital appreciation bonds in the initial principal amount of \$250 and integral multiples thereof, and marure on February 8, 2000.

The Minibonds bear interest at 7.10% per annum compounded semi-annually, and are not subject to redemption prior to maturity. The Minibonds are payable solely from and secured by a lien upon the set revenues derived by the Commission from the operation of the water and electric system and of certain investment income, as provided in the Minibond Resolution. The lien of the Minibonds upon the net revenues is junior and subordinate to the prior lien thereon of the Commission's outstanding debt obligations. The Minibonds have an accreted value of \$8.963.016 at September 30, 1991.

In September 1990, the Commission issued the Unit Priced Demand Adjustable Water and Electric Revenue Bond Anticipation Notes (Series 1990A Notes) in the amount of \$70,000,000, for the purpose of funding capital improvements to the water and electric system. The Series 1990A Notes are due on September 1, 1995, Rates paid during 1991 ranged from 3,25% to 6,10%.

The Series 1990A Notes are payable from and secured ratably by a lien on and pledge of (i) the proceeds of Senior Lien Revenue Bonds of the Commission to be issued to pay the principal of and accrued and unpaid interest on the Series 1990A Notes, which lien and pledge is superior to all other liens thereon. (ii) the monies on deposit in the Series 1990A Notes Debt Service Reserve Fund, and (iii) the monies on deposit in the Construction Account.

In February 1991, the Commission issued Water and Electric Subordinated Revenue Bonds. Series 1991A (Series 1991A) in "he amount of \$235,820,000 to pay for capital improvements of the water and electric system. The Series 1991A Bonds are term bonds due in 2020 and 2026 and have coupon rates of 6.5% and 5.5%, respectively. The Series 1991A Bonds are junior to the Series 1985 Bonds but on a parity with the Series 1989C and Series 1989D bonds. The Series 1991A Bonds are secured by the same sources as the 1989C and Series 1989D Bonds.

In addition to the remainder of the authorized but unissued 1985 Bonds of \$384,960,000, the Commission has also been authorized to issue an additional \$955,000,000 of senior lien bonds for a total of \$1,339,960,000 to be used for refunding or other designated purposes.

In December 1991, the Commission authorized the Issuance of \$99,995,000 Variable Rate Demand Water and Electric Revenue Bond Anticipation Notes Series 1991. The purpose of this series is to provide financing for electric water, and common facilities of the Commission.

The Commission has no material operating or capital leases

# NOTE E-LONG-TERM DEBT--Continued

Bonds and Bond Anticipation Notes (BANS) principal outstanding is as follows:

	September 30		
	1991	1990	
Series 1985, 5.25% to 8.625% due serially 1986 to 2000 and in term form from 2000 to 2010  Less current portion of Series (985)	\$ 543.610.000 5.295.000	5 548 565 000 4 955 000	
Long-term portion of Series 1985 Series 1989C, 7:00% due senally 2011 to 2015	538.315.000	543,610,000	
and in term form in 2023 Series 1989D, 5.00% to 6.75% due in term form in	75,000,000	75.000.000	
years 2017, 2020, and 2023 Series 1990AA, 7.10% Capital Appreciation, Minibonds	253.945.000	253,945,000	
maturing February 8, 2000 Series 1991A, 5,50% to 6,50% due in term form in	8.963.016	8,416,181	
years 2020 and 2026	235,820,000		
	1,112,043,016	880,971,181	
Series 1990A Unit Priced Demand Adjustable Bond Anticipation Notes, maturing September 1, 1995	70 000 000	70,000,000	
bond with patient stokes, fractions, september 1, 1992			
	\$1.182.043.016	. \$ 950,971,181	

# NOTE E-LONG-TERM DEBT--Continued

Following is a schedule of annual principal and interest sinking fund requirements on the revenue bonds and notes outstanding at September 30, 1991

Fiscal Year Ending		Service for 1985 Bonds Interest		rvice for 89C Bonds Interest		rvice for 19D Bonds Interest
1992	5.595.000	5 44 757 933		\$ 5,250,000		8 14 987 425
1993	10.105.000	44.343.903		5,250,000		14.987.425
1993	13,899,000	43,575,923		5.250,000		14 987 425
1005	14,975,000	42 499 060		5,250,000		14 987 425
1096	15.150.000	41 316 035		5.250.000		14 987 425
1997	17,465,000	40.007.885		5.290,000		14 987,425
1998	18.910.000	38,558,290				14 987 429
1990	20.495.000	36,969,850		3,250,000		14 987 425
2000	22,245,000	35 227 775		5.250,000		14 987 425
2001	24,135,000	33,336,950		5,250,000		14.987.425
2002	26,210,000	31,255,306		5.250.000		14 987 425
2003	28,480,000	28.994 894		5.250.000		14 987 425
2004	30,930,000	26.138.294		5.250.000		14.981.425
2005	71,685,000	23.870.581		5.250,000		14.987.425
2006	36,640,000	17,687,750		- 5.250,000		14.987.425
2007	39,755,000	14.573.350		- 5,250,000 -		14 987 425
2008	43,135,000	41,194,175		5.250.000		14 987 425
2009	46,800,000	7.527.700		5,250,000		14,987,425
	50.710.000	3,549,700		5.250,000		14.987.425
2511			· S 3,725,000	5.250.000	\$ 13,065,000	14,987,425
2012			3,985,000	4.989.250	13,945,000	14,105,532
2013			4,265,000	4.710.300	14.885.000	13 164 250
2014			4.560,060	4.411.750	15.890.000	12 159 513
2015			4,880,000	4.092.550	16.965.000	11 086 937
			5,225,000	3 750 950	18,110,000	9.941.800
2017			5.590,000		(9.330.000	8.719.375
2018			5 980,000	2 993 900		7.414.600
2019			6:400,000	2 575 300	24,770,000	6.279.675
2020			6,845,000	2.127,300	22,965,000	5 082 325
2021			7,325,000	1.648 (50	24.230.000	3.819.250
2022			7,840,000	1,135,400	25,440,000	2,607,750
2023			8.380,000	586.600	26,715,000	
2024						
2025						
2026						
	538.315.000	\$ 565,785,154	\$ 7, 900,000	\$141,406,650	\$ 253,945,000	\$ 395,465,762

For the 1985, 1989C, 1989D, and 1991A. Bonds, interest is payable on April 1 and October 1, with principal payments due on October 1.

<sup>(1)</sup> Represents accreted value of the Minibonds due and payable at their majurity on February 8, 2000.

<sup>(2)</sup> The Series 1990A Notes are variable rate. An average rate of 5.5% was used to estimate interest.

Series 1990AA Minibonds (1)	Debt Ser Series 199 Principal		Debt Sen Series 1991 Principal		Total	
		\$ 3,850,000		\$ 14,174,500	5 88,614,858	
		3.650.000		14,174,500	92,710.828	
		3.850.000		14,174,500	99,732,848	
	\$ 70,000,000	3.529.167		14 174 500	165.415.151	
				14,174,500	91,877,960	
				14.174.500	91,884.810	
				14.174.500	91.880.215	
				14,174,500	91,876,775	
\$ 15,050,000				14.174.500	107.934.700	
				1* 174 500	91.883.875	
				14 ; 74 500	91,877,231	
				14,174,500	91,886.619	
				14.174.500	91.880.219	
				14.174.300	129.967 506	
				14 174,500	85,739,675	
				14.174.500	88 740 275	
				14 174 500	88.741.100	
				14.174.500	88,739.625	
				[4,174,500	88 671 625	
			\$ 8,925,000	14 174 500	a0.126.925	
			9 505 000	14.594.375	60.124.167	
			10.730.000	12 976 550	60,121,100	
			10.780.000	12.318.750	60.120.013	
			11.485.000	11.618.050	60.127.537	
			12.230.000	10.871.525	60.129.275	
			13.025.000	10.076.575	60,126,150	
			3,870,000	9,229 950	90,123,450	
			14,770,000	8.328.400	uc. 129.375	
			15,730,000	7.368.350	60.117.975	
				6,345,900	6/ /18.300	
			17.670.000	5.424.650	60.117.800	
			18.645.900	4.452.800	60.115.150	
			19.670.000	3.427.325	23:097.325	
			20.750.000	2.345,475	23.095,475	
			21,895,000	1,204,225	23 099 225	
\$ 16,050,000	\$ 70,000,000	\$ 15,079,167	\$235,820,000	5403.072.900	\$2,700,939,133	

# NOTE F-PARTICIPATION AGREEMENTS

In 1980 the Commission entered into a Participation Agreement with Florida Power and Light Company (FPL) to purchase a 6 08951% (52 net megawatts) undivided ownership interest in St. Lucie Unit No. 2 nuclear powered electric generating facility constructed by FPL. This unit is presently rated at 853 net megawatts (MW) and commenced commercial operation in 1983. The Commission has also entered into a Reliability Exchange Agreement with FPL. The Reliability Exchange Agreement results in the Commission exchanging 50% of its share of the output from St. Lucie Unit No. 2 for a like amount from St. Lucie Unit No. 1, a nuclear powered electric generating facility. FPL has operational control of both projects.

The Commission also has a Participation Agreement with the City of Lakeland. Florida dated April 4, 1978. Under the terms of this Agreement the Commission has a 40% (136 net MW) undivided ownership interest in a 340 net MW refuse and coal-fired steam generating unit (McIntosh Unit No. 3) owned by the City of Lakeland. The City of Lakeland has operational control of this project.

Since 1975, the Commission has owned a 1-6015% (13 net MW) undivided ownership interest in Florida Power Corporation's 827 net MW nuclear powered electric generating plant designated Crystal River Unit No. 3. This ownership interest was acquired under the terms of a single Participation Agreement with Florida Power Corporation and ten Florida municipal utilities. Florida Power Corporation has operational control of this project.

In 1984 and 1985, the Commission entered into Participation Agreements with Florida Manicipal Power Agency (FMPA) and the Kissimmee Utility Authority (KUA) to sell a portion of Stanton Energy Center Unit #1 (SEC 1) excluding common and external facilities. SEC 1 is rated at 440 net MW. Under the terms of these agreements. FMPA have a 26.6265% undivided ownership interest and KUA has a 4.8193% undivided ownership interest. The Commission, which has retained a 68.5542% undivided ownership interest, has operat anal control of this project.

in 1991, the Participation Agreements for SEC 1 were amended to sell to FMPA and NJA their ownership share of the cor, mon and external facilities, excluding the external land, railroad tracks, scale and switch engine. This sale will close on June 30, 1992, with the exception of the wastewater treatment plant and the railroad coal cars sale, which was completed in 1991.

In 1988, the Commission entered into Participation Agreements with FMPA and KUA to sell a portion of the Commission's Indian Elver Plant Combustion Turbine Project excluding common facilities. The Commission's Combustion Turbine Project includes two 48 MW combustion turbines (Units A and B) which can generate electricity utilizing natural gas or light diesel oil. The combustion turbines were placed in commercial operation, one on lune 1 and another on July 1, 1989. Under the terms of these agreements, FMPA has a 39% undivided ownership interest and KUA has a 12.2% undivided ownership interest. The Commission, which has retained a 48.8% undivided ownership interest, has operational control of this project.

In 1990, the Commission entered into a Participation Agreement with PMPA to sell a portion of the Commission's Indian River Plant Combestion Turbine Project for Units C and D excluding common facilities. The Commission's Combustion Turbine Project for Units C and D includes two 129 MW combustion turbines which can generate electricity utilizing natural gas and light diesel oil. These combustion turbines are scheduled to be placed in commercial operation on October 1, 1992. Under the terms of this agreement. PMPA has a 21% undivided ownership interest. The Commission, which has retained a 79% (102 net megawatts per unit) undivided ownership interest, has operational control of this project. Construction in progress at September 30, 1991, was \$21,588,300.

in 1991, the Corr. nission entered into participation agreements with FMPA and KUA to sell a portion of Stanton Energy Center Unit #2. Under the terms of these agreements. FMPA has a 21 1686% undivided connership interest and KUA har a 3 8314% undivided ownership interest. The Commission, which has retained a 75% undivided ownership interest, has operational control of this project. The closing on this sale will take place on time 30, 1992. Construction in progress of September 30, 1991 was \$5,734,203.

# NOTE F-PARTICIPATION AGREEMENTS -- Continued

Following is a summary of the Commission's proportionare share of each jointly owned plant. SEC 1. McIntosh Plait No. 3, and the Indian River Plant Combustion Turbine Projects include the cost of common and/or external facilities. The other plants do not, but the participants pay user charges to the operating entity. According to the participation agreements, each participant must provide its own financing and each participant is share of expenses for the operations of the plants are included in the corresponding operating expenses of its own income statement. Allowance for depreciation and amortization on utility plant in service is determined by each participant based on their depreciation methods and rates relating to their share of the plant.

Plants as of September 30, 1991							
St. Lucie	McIctosh Unit No. 3		rystal Oliver	Stanton Energy Center Unit No. 1	Indian River Combustion Turbines A and B		
\$104,820,545	5100,626,248		15,135,747	5410,814,612	\$12,580,296		
(30,840,299)	(28.941.657)		17.938.2321	(42,825,384)	(1.191.471)		
				4,328,851			
5. 73.980.246	\$ 11.684.591		\$ 7,197,515	\$372,318,079	\$11,388,825		
	Si04.820.545 (30.840.299)	St. Lucie McICtosh Unit No. 2 Unit No. 3 S104.820.545 5100.626.248 (30.840.299) (28.941.657)	St. Lucie McICtosh C Walt No. 2 Urst No. 3 8104,820,545 5100,626,248 5 (30,840,299) (28,941,657)	St. Lucie McCtosh Crystal Cliver Unit No. 3 S104.829.545 5100.626.248 515.135.747 (30.840.299) (28.941.657) (7.938.232)	St. Lucie McICtosh Crystal Eliver Center Unit No. 3 Unit No. 3 Unit No. 1  S104.820.545 S100.626.248 S15.135.747 S410.814.612  (30.840.299) (28.941.657) (7.938.232) (42.825.384)  4.328.851		

It has been determined that none of the participation agreements to which the Commission is a party meet the criteria of a joint venture as specified in Statement 14 of the Governmental Accounting Standards Board. The Commission tacks operational control over the St. Lucie Unit No. 2. Crystal River Unit No. 3 and McIntosh Unit No. 3 plants. SEC 1 and Indian River Combustion Turbine Projects are controlled by the Commission. Fiscal and Dudgetary control of SEC 1 and the Combustion Turbine Projects remains with the Commission. No separate governing authority exists for any of the participation plants.

The Commission also has an agree, ment with Orange County. Florida to share operating costs of a waste water treatment facility at the SEC 1 site. The Commission operates the facility. Effective July 1, 1991, the County pays a \$575,605 annual fee for the operation and maintenance of the facility. The fee is subject to annual increases based upon inflationary factors and is subject to renegotiation within the form of the contract. The annual fee is classified as a reduction to SEC 1 operating and maintenance expenses.

# NOTE G-ELECTRIC SUPPLY AGREEMENTS

Capacity Commitment: In 1985 the Commission entered into an agreement with the Florida Municipal Power Agency (FMPA) to provide FMPA with a total of 136 MW of the Commission's 619 MW of Units 1, 2, and 3 generating capacity of the Indian River plant on a take of pay basis. Payment to the Commission is based upon a demand charge plus 21,65% share of the cost of operation and maintenance of the oil/gas fired steam turbine units plus the fuel cost for any power used. The contract's initial term began during 1960 and extends to 2001. FMPA has an option to extend the contract for a five-year tamp down.

In 1989, the Commission also entered into capacity commitment contracts with FMPA and KUA for each to receive 20 MW of generating capacity of the Commission's system generating capacity ic. 15 years

In September 1989, the Commission entered into two capacity commitments with Reedy Creek improvement District for them to receive 15MW of generating capacity of the Commission's system generating capacity for 10 years plus a two-year ramp down, and to receive 6MW of reserve capacity of the Commission's system generating capacity for 10 years.

In 1990, the John sisten entired into capacity commitments with FMPA. KUA, and New Smyrna Beach FMPA will receive an add, timal z milk of generating capacity of the Commission's system generating capacity for 1991 to 1994 and 10MW for 1993. KUA will receive an additional 25MW of generating capacity of the Commission's system generating capacity by 1994, and 20MW for 1992. New Stayrna Beach will receive 11MW of generating capacity of the Commission's system generating capacity for June to September, 1991.

Florida Municipal Power Pool: In May 1988, an agreement was entered into between the Commission, the City of Lakeland, Florida, and the Florida Municipal Power Agency's All-Requirements Project to cooperate in the interconnected operation of the respective electric supply systems, so as to obtain the fullest advantage of each systems, generating resources.

A management committee consisting of a representative from each organization supervises the operation of this Pool. The Commission operates the dispatching service and administers the Pool. Production cost savings due to the operation of the Pool are accounted for and allocated to euch organization by individual pool participation.

The term of the agreement is for one year, to be automatically renewed from year to year until terminated by the consent of all participants, however, any one participant may withdraw at any time upon one year's written notice.

## NOTE H-DEFERRED COMPENSATION PLAN

The Commission offers its employees a deferred compensation plan created in accordance with Internal Revenue Code Section 457. The plan, available to all Commission employees, permits employees to contrib. te 25% of their base salary exclusive of total pension and dependent medical care contributions up to \$7.500 per year. Assets and liabilities of the plan are recorded at market. The deferred compensation is not available to employees until termination, retirement, death, or unforeseeable emergency.

All ar jounts of compensation deferred under the plan, all property and rights purchased with those amounts, and all income attributable to those amounts, are juntil paid or made available to the employee or other beneficiary) solely the property of the Commission (without being restricted to the provisions of benefits under the plan), subject only to the claims of the Commission's general creditors. Participants' rights under the plan are equal to those of general creditors of the Commission in an amount equal to the fair market value of the deferred account for each participant.

If is the opinion of the Commission's legal counsel that the Commission has no liability for losses under the plan but does have the duty of due care that would be required of an ordinary prudent investor. The Commission believes that it is unlikely that it will use the assets to satisfy the claims of general creditors in the butters.

## NOTE I-PAYMENTS TO THE CITY OF ORLANDO AND ORANGE COUNTY

Two types of payments are made to the General Fund of the City of Orlando, a revenue based payment and an income based payment. The revenue based payment is calculated at six percent of gross retail electric and water billings to customers within the City. This payment is classified as an operating expense. The income-based dividend payment is calculated at 50% of a rolling five year average of net income, with certain exclusions. For income-based dividend payment calculations involving fiscal years 1991 through 1994 only, 50% of net income will be used. This payment is recorded as a reduction of retained earnings and is not considered an expense for rate making purposes.

Payments are made to Orange County based on one percent of gross retail electric billings within the County but outside the city limits of the City of Orlando. This payment, which war 134,568 and 5627,127 for fiscal years ended September 30, 1991 and 1990, respectively, is classified as an operating igeneral and administrative) expense.

All payments are made pursuant to a unilateral policy established by the Commission.

# NOTE J-COMMITMENTS AND CONTINGENT LIABILITIES

- 1. The Commission and the other participants in SEC 1 have a coal supply contract with a 10 year primary term that began on July 1, 1987 with the option of two successive five year terms. The contract covers all of the coal requirements of SEC 1 during the first five years of the contract. During the second five years, the contract covers at least 600,000 tons per year with an option to purchase 100% of the coal requirements. The usage is estimated at 8,250,000 to 12,000,000 tons over the ten year contract period.
- 2. The Commission and the other participants in SEC 1 have also agreed to a twelve year contract that expires on September 30, 1999 for rail delivery of the unit's coal purchases.
- The Commission has been named in several Title 7 administration complaints claiming discrimination
  by former employees and an applicant. Management and legal counsel consider these claims to be
  without merit and will not result to a material liability.
- 4 The Commission has filed suit in Brevard County Circuit Court for reinstatement of its tax exemption on its real and tangible personal property for years 1989 and 1990. The proposed tax assessments for 1990 and 1989 are \$814,309 and \$720,714, respectively. The Commission has found legal grounds against the denial of the exemption and expects the exemption to be reinstated.
- 5. In May 1991 the Commission entered into a guaranty of a bridge loan between The Ivanhoe Foundation incorporated, and Sun Bank National Association in the amount of ST2 million. The bridge loan is to complete offices and a rehearsal area for the non-profit art center. The Foundation has given the Commission a leasehold mortgage and security interest on all of the leasehold improvements that will adequately cover the Commission's exposure. The Commission has leased the land and buildings to the Foundation for 25 years.
- 6. As of September 30, 1991, the Commission has entered into contracts totaling \$167,670,114 for the proposed construction and equipment for the Stanton Energy Center II. These contracts are contingent upon the Commission obtaining the required regulatory approvals.

#### NATE K-PENSION PLAN

The Orlando Utilities Commission has a single employer defined benefit pension plan covering all employees who regularly work 20 or more hours per week. Employees participate in the plan immediately upon employment.

The pension plan approved by the Orlando Urbities Commission states that the Commission shall make such contributions to the retirement fund as shall be required under accepted actuarial principles to at least be sufficient to maintain the plan as a qualified employee defined benefit plan meeting the minimum funding standard requirements of the Internal Revenue Code with respect to its members, as shall be determined from time to time by the actuary.

The Commission shall not have any eight, title, or interest in the contributions made to the retirement fund under the plan, and no part of the retirement fund shall revert to the Commission, except that

- a Upon complete termination of the plan and the allocation and distribution of the retirement fund as provided herein, any funds remaining in the retirement fund because of an actuarial computation after the satisfaction of all fixed and contingent liabilities under the plan with respect to the Commission may revert to the Commission.
- If an excess contribution is made to the retirement fund by the Commission, then such contribution may be returned to the Commission within one year after the payment of the contribution
- c. If the Internal Revenue Service determines that the plan does not meet the requirements of Code section 401(a), the plan shall be null and void, and any contributions shall be returned to the Commission within one year following the determination that the plan does not meet such requirements, unless the Commission elects to make the changes to the plan necessary to feceive a determination from the Internal Revenue Service that the requirements of Code section 401(a) are met

## NOTE K-PENSION PLAN-Continued

Each participant contributes weekly to the Plan four percent of earnings until the completion of 20 years of service. After completion of 20 years of service, each member shall contribute weekly to the plan two percent of earnings. Such required contributions shall cease upon a member's completion of 30 years of service.

The Commission's contribution is determined using the actuarial cost method. The actuarial pension plan obligations were used as a basis for calculating the determined contribution requirements for the fund. Pension expense for the fiscal years 1991 and 1990 was \$2,565,967 and \$2,467,915, respectively, which includes normal costs plus amortization of past service costs. The assumed rate of return used in determining the actuarial present value of accumulated nian benefits was 7.5%. The method used to determine the normal cost and actuarial liability is the Projected Unit Credit Actuarial Cost Method. In prior years, the Entry Age Normal Prozen Initial Liability Actuarial Cost Method was used. This change resulted in a \$14,457,730 decrease in the unfunded actuarial accrued liability.

The participant's pension benefit is 2½% of the highest three consecutive years base earnings times years employment. A maximum of 30 years of service is credited. Benefits are vested after 5 years of service.

Interest earnings for the plan years 1990 and 1989 were 2.3% and 14.4% respectively. The overall cumulative average annual rate of return for the plan has been 13.7% since October 1, 1984.

The pension benefit obligation presented as the actuarial present value of accumulated plan benefits is a standard measure of the present value of pension benefits, adjusted for the effects of projected salary increases of 6% estimated to be payable in the future as a result of employee service to date.

The pension plan's assets are administered by The Mutual Lite Insurance Company of New York (MONY). The pension plan's funds may be invested in money market accounts, bonds, and stocks and are presented at market value.

# NOTE K-PENSION PLAN-Continued

Plan data as of October 1, 1990 (latest actuarial valuation) as developed by consulting actuaries is as follows:

Actuarial present value of accumulated plan benefits:  Present value of vested benefits  Present value of non-vested ' enefits		61,722,668 3,847,930
Total present value of all accumulated benefits	s	65,570,598
Projected benefit funded status:  Vested:  Retiroes and beneficiaries currently receiving benefits.		
terminated & disabled employees not yet receiving benefits.		32,470,219
Current employees Accumulated employee contributions Employer-financed Non-Vested		10.907.117 18.345.332
Employer-financed		22.081.144
Total pension benefit obligation		83.803,812
Net assets available for benefits	š.	87,835,044
Net assets in excess of pension benefit obligations	5	4,031,232
The plan activity for fiscal year 1990 is as follows: Asset value as of October 1, 1989		85,677,535
Contributions for 1989-90:  Paid during the year - Employee  Paid during the year - Commission		1.113.056 2.574.195
Total contributions  Contributions receivable at beginning of year  Contributions receivable at end of plan year		3.687.251 0 0
Contributions for 1989-90 plan year		3,687,251
Disbursements for 1989-90:  Benefit payments  Expenses and fees		3.346,317 155,252
Total disbursements for 1989-90		9,501,569
Investment Return for 1989-90		1.971,827
Actuarial asset value as of October 1, 1990		87,835,044
Approximate rate of return after expenses and fees	Sharmer and Street Print Street Street	2 12%

# NOTE K-SENSION PLAN-Continued

# Contribution and payroll information for the year ended September 30, 1991 follows:

Contributions Employee Employee		2.671.836 1.109.255
Total contributions		3,781,091
Total payroll	9	39,453,849
Covered payroll	\$	32.426.810
Contributions as a percent of covered payroll		11.66%
Actuary recommended contribution for fiscal year 1991; Employer Employee	\$	2,565,967 1,106,219
		3,672,186
Recommended contributions as a percent of covered payroll		11,33%

Trend information for the preceding five years follows.

Year Ended September 30	Net Assets Available for Benefits as a Percentage of Pension Benefit Obligation	Unfunded Pension Benefit Obligation	Contributions as a Percentage of Covered Payroll
1990	104.8%		11.6%
1989	119.6		11.6
1988	120.4		11.6
1987	116.5		60
1986	170.6		14.2

# NOTE L-PENSION PLAN SUPPLEMENTARY INFORMATION (UNAUDITED)

This schedule present, required supplemental historical pension benefit information for the last nine years currently available. This schedule will expand to ten years as the information becomes available.

Year Ended September 30	(1) Net Assets Available for Benefits (Millions)	(2) Pension Benefit Obligation (Millions)	(3) Percentage Funded (11/(2)	(4) Unfunded/ (Overfunded) Pension Benefit Obligation (2)-(1) (Millions)	(5) Annual Covered Payroll (Millions)	(6) Unfunded/ Overfunded Pension Obligation as a Percentage of Annual Covered Payroll (4)/(5)
1990	587.84	\$83.80	104.82%	\$(4.04)	\$32.43	(12.46)%
1989	85.68	71.64	119.60	(14 (14)	30.43	(46.14)
1988	74 58	61.95	120.39	(12.63)	28.33	(44.58)
1987 (A)	70.74	60.72	116.50	(10.02)	28.04	(35.73)
1986	42.57	24.90	170.96	(17.67)	19.72	(89.60)
1985	33.79	24.36	138.71	(9.43)	18.23	(5:73)
1984	28.92	22.09	130.92	16.831	17.00	(40.18)
1983	28.13	22 14	127.06	(5.99)	16.24	(36.88)
1982	22.40	19.63	114.11	(2.77)	14 70	(18.84)

Analysis of the dollar amounts of let assets available for benefits, pension benefit obligation, and unfunded pension benefit obligation in isolation can be misleading. Expressing the net assets available for benefits as a percentage of the pension benefit obligation provides one indication of pension funding status on a going-concern basis. Analysis of this percent, go over time indicates whether the system is becoming financially stronger or weaker. Generally, the greater this percentage, the stronger the pension plan. Trends in unfunded pension benefit obligation and annual covered payroll are both affected by inflation. Expressing the unfunded pension benefit obligation as a percentage of annual covered payroll approximately adjusts for the effects of inflation and aids analysis of the Commission's progress made in accumulating sufficient assets to pay benefits when due. Generally, the smaller this percentage, the stronger the pension plan.

(A) The pension benefit obligation was valued by the actuary (Hewitt Associates) as prescribed by the Governmental Accounting Standards Board Statement 5 in 1987. This method differs from prior years in that projected benefits are allocated on a level basis to employee's years of service. This resulted in a 39.2% increase. Contract amendments increased the pension benefit obligation by 68.8% and net assets available for benefits by 44.3%.

# NOTE M-OTHER POST EMPLOYMENT BENEFITS

In addition to the pension benefits described in Note K, health care benefits and life insurance coverage is provided to all employees who retire on or after attaining a... " — 5 at least 10 years of service or at any age after completing 25 years of service. Currently 242 retirees must the eligibility requirements. Retirees may also elect to provide health care insurance for their qualifying condents by paying 35 percent of the calculated premium. The Commission is a secondary provider for those retirees and/or their dependents who are eligible for Medicare benefits.

The Commission's health care plan is administered through an insurance company on a Minimum Payment Plan but operates as a self-insurance program with an additional purchased insurance policy to cover those claims over \$100,000. In this plan the insurance company administers the plan and processes the claims according to insurance coverage with the Commission reimbursing the insurance company for it's payouts. Expenses are recorded by the Commission when paid to the insurance company. Total postemployment health care costs recognized by the Commission for the years ended September 30, 1991 and 1990, were \$793,020 and \$787,594 respectively, postemployment life insurance costs during the same periods were \$95,834 and \$11\*.

Health care coverage is offered to former employees who voluntarily terminate and certain dependents who are no longer eligible for employee dependent coverage in accordance with federal law (COBRA). Currently there are 12 COBRA participants. All participants are responsible for 160 percent of their insurance premiums.

# NOTE N-REGULATION

According to existing laws of the State of Florida, the five members of the Orlando Utilities Commission act as the regulatory authority for the establishment of electric and water rates. The Florida Public Service Commission (FPSC) has authority to regulate the electric "rate structures" of municipal utilities in Florida. It is belief if that "rate structures" are clearly distinguishable from the total amount of revenues which a particular utility may receive from rates, and "hat distinction has thus far buen carefully made by the FPSC.

Prior to implementation of any rate change, the Commission files the proposed tariff with the Florida Public Service Commission and has established the prerequist of a Public Notice and the holding of a Public Hearing.

Florida Public Service Commission: As noted above, the FPSC has jurisdiction to regulate electric frate structures, of municipal utilities. In addition, the Florida Electric Power Plant Siting Act and the Transmission Line Siting Act have given the FPSC exclusive authority to approve the need for new power plants and transmission lines. The FPSC also exercises jurisdiction under the National Energy and the Florida Energy Efficiency and Conservation Acts as related to electric use conservation programs and prescribes conformance to the Federal Energy Regulatory Commission's Uniform System of Accounts. The FPSC also approves territorial agreements and settles territorial disputes.

Environmental and Other Regulations: Operations of the Commission are subject to environmental regulation by Federal. State and local authorities and to zoning regulations by local authorities. Federal and State standards and procedures that govern control of the environment can change. These changes can arise from continuing legislative, regulatory, and judicial action respecting the standards and procedures. Therefore, there is no assurance that the electric and materiplants in operation, under construction, or contemplated will always remain subject to the regulations currently in effect, or will always be in compliance with future regulations.

An inability to comply with environmental standards or deadlines could result in reduced operating levels or complete shutdown of individual electric generating units or water plant facilities not in compliance. Furthermore, compliance with environmental standards or deadlines may substantially increase capital and operating costs.

#### NOTE O-INCOME TAXES

It is the opinion of the Commission and its counsel, that the Orlando UtiPties Commission is exempt from federal and state income taxes.

# NOTE P-BUSINESS SEGMENTS

The Commission operates in two business segments — the generation, transmission and distribution of electricity and the production, treatment, and distribution of water. A summary of the segment information follows:

	Electric	Water	Total
ear Ended September 30, 1991:			
Operating revenues	\$ 289.961.819	S 19,490,155	\$ 309,451,974
Depreciation and amortization		2,814,277	30.393.304
Operating income	79,964,422	3.351.501	83,315,923
Net income	25.830.552	4,258,024	30.088,576
Dividend payment to the General Fund			
of the City of Orlando		2.846,720	17,792,000
Contributed capital	19,310,868	47,138,913	62,449,781
Utility plant additions	105 927 476	9.789.401	115.716.877
Utility plant deletions	19.354.984	90.410	17,445,394
Net working capital		2.580.480	67.895.440
Total assets		159,552,938	1,605,308,155
Long-term debt - net		47,188,168	1,108,787,978
Total equity faccumulated retained earnings			
and contributed plant)	258.211.989	101,914,394	360 126 383
ear Ended September 30, 1990:			
Operating revenues	S 284 009 279	\$ 19.867.708	\$ 303,876,987
Depreciation and amortization		2 663 947	29,572,795
Operating income	79,843 143	5 17.120	85 380.263
Net income	27.808.844	5.765.847	23,574,691
Dividend payment * the General Fund			
of the City of Glando	11.668.970	- 2,390,030	14,059,000
Contributed capital	17,029,767	45,144,218	62 173 985
Utility plant additions	58.680,176	11 975 835	70,656,011
Utility plant deletions	4,930,898	108.368	5,039,266
Net working capital		1,400,366	82,539,117
Total assets		121,217 668	1,352,226,680
Long-term debt - net		12.665,907	898,482,773
Total equity (accumulated retained earnings and contributed plant)		97 572 846	345 966 963

here were no sales to any single customer in excess of 10% of operating revenues for the fiscal years 1991 and 1990.

# Report of Independent Certified Public Accountants

# Commissioners of the Orlando Utilities Commission

We have audited the accompanying balance sheets of Orlando Utilities Commission as of September 30, 1991 and 1990, and the related statements of income and accumulated retained earnings, and cash flows for the years then ended. These financial statements are the responsibility of the Commission's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with generally accepted auditing standards. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and sign "cant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Orlando Utilities Commission at September 30, 1991 and 1990, and the results of its operations and its cash flows for the years the rended in conformity with generally accepted accounting principles.

Ernet + Young

December 2, 1991

# Commission Members

Quando Utiliries' board of commissioners consists of five members including the Mayor of Orlando who is an ex-officio member. The City's Nominating Board screens applicants, submitting three names to the Commission which then nominates one of the three to the City Council or rejects all three. The City Council then may elect the Commission's nominee for a four-year term is reject, the nominee. The Commissioners selected by this process: := "ve without salary"



Royce B. Walden
First Vice President

First Vice President Royce B. Walden is associate superintendent for Human Resources and Information Systems of Orange County Public Schools which has 17,000 employees. He is well recognized as a community leader and especially for his leadership role in creating programs to serve the disadvantaged children of migratory farm workers.



Rich and L. Fletcher, Jr. Second Vice President

Second Vice President
Richard L. Fletcher, Ir. is a
partner in the law firm of
Bractord & Fletcher and is
currently on the boards of
several key civic organizations,
including the Committee of 100
of Orange County. This was his
first year on the Commission.



James H. Pugh, Jr.

Commissioner lames H.

Pugh. Ir. is president of Epoch

Properties Inc., which is
recognized as one of the
giants' of multi-family housing
in the nation. He has been on
the Commission eight years,
serving as president three
times.



Jerry Chicone, Jr.
President

Commission President Jerry Chicone, Jr. is a citrus grower and civic leader recognized especially for his efforts in revitalizing Downtown Orlando A well-known community leader, he was the founding chairman of the Downtown Development Board and has held k adership toles in many civic and business organizations, including the Greater Orlando Area Chamber of Commerce



Bill Frederick Mayor - Commissioner

Mayor Bill Frederick has been elected mayor three times, serving as an ex-officio member of the Commission as mayor. He has attracted both state and national recognition as mayor of a city which has undergone a dramatic rebirth during his administration and which has been featured on the cover of two of the nation's major news magazines. Newsweek and Time

