NUCLEAR REGULATORY COMMISSION



REGION IV

611 RYAN PLAZA DRIVE, SUITE 400 ARLINGTON TEXAS 76011 8064

NOV 28 1995

Entergy Operations, Inc.
AITN: C. R. Hutchinson, Vice President
Operations - Grand Gulf
P.O. Box 756
Port Gibson, Mississippi 39150

SUBJECT: GRAND GULF GRADED QUALITY ASSURANCE MEETING

This refers to the meeting conducted in the Region IV office on November 16, 1995. At this meeting your staff described the actions and scope of activities undertaken to develop a process for applying Graded Quality Assurance requirements to plant systems, components, and equipment.

We concluded that your staff had expended a significant amount of resources to develop a well thought out process that should apply resources more appropriately to items that are of greater safety significance. We appreciate the time your staff took to discuss, globally, these upcoming changes to your programs and processes.

In accordance with Section 2.790 of the NRC's "Rules of Practice," Part 2, Title 10, Code of Federal Regulations, a copy of this letter will be placed in the NRC's Public Document Room.

Should you have any questions concerning this matter, we will be pleased to discuss them with you.

Sincerely,

Pulyer

J. E. Dyer, Director Division of Reactor Projects

Docket: 50-416 License: NPF-29

Enclosures:

1. Attendance List

2. Licensee Presentation

cc w/enclosures: Entergy Operations, Inc. ATTN: H. W. Keiser, Executive Vice President and Chief Operating Officer P.O. Box 31995 Jackson, Mississippi 39286-1995

9512010148 951128 PDR ADOCK 05000416 PDR PDR Wise, Carter, Child & Caraway ATTN: R. B. McGehee, Esq. P.O. Box 651 Jackson, Misissippi 39205

Winston & Strawn ATTN: Nicholas S. Reynolds, Esq. 1400 L Street, N.W. - 12th Floor Washington, D.C. 20005-3502

Mississippi Department of Natural Resources ATTN: Sam Mabry, Director Division of Solid Waste Management P.O. Box 10385 Jackson, Mississippi 39209

Claiborne County Board of Supervisors ATTN: President Port Gibson, Mississippi 39150

Bechtel Power Corporation ATTN: Mr. K. G. Hess P.O. Box 2166 Houston, Texas 77252-2166

Bechtel Power Corporation ATTN: N. G. Chapman, Manager 9801 Washington Boulevard Gaithersburg, Maryland 20878

Entergy Operations, Inc.
ATTN: D. L. Pace, Grand Gulf
Nuclear Station General Manager
P.O. Box 756
Port Gibson, Mississippi 39150

The Honorable William J. Guste, Jr. Attorney General Department of Justice State of Louisiana P.O. Box 94005 Baton Rouge, Louisiana 70804-9005

Office of the Governor State of Mississippi Jackson, Mississippi 39201 Mike Moore, Attorney General Frank Spencer, Asst. Attorney General State of Mississippi P.O. Box 22947 Jackson, Mississippi 39225

State Board of Health
ATTN: Dr. F. E. Thompson, Jr.
State Health Officer
P.O. Box 1700
Jackson, Mississippi 39205

Entergy Operations, Inc. ATTN: J. G. Dewease, Vice President Operations P.O. Box 31995 Jackson, Mississippi 39286-1995

Entergy Operations, Inc.
ATTN: Michael J. Meisner, Director
Nuclear Safety
and Regulatory Affairs
P.O. Box 756
Port Gibson, Mississippi 39150

bcc to DMB (1E45) 1,

bcc distrib. by RIV:
L. J. Callan
Branch Chief (DRP/D)
MIS System
Project Engineer (DRP/D)
RIV PAO

Resident Inspector Leah Tremper (OC/LFDCB, MS: TWFN 9E10) RIV File Branch Chief (DRP/TSS) RSLO

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Entergy Operations, Inc.

-4-

bcc to DMB (IE45)

bcc distrib. by RIV: L. J. Callan Branch Chief (DRP/D) MIS System Project Engineer (DRP/D) RIV PAO

Resident Inspector Leah Tremper (OC/LFDCB, MS: TWFN 9E10) RIV File Branch Chief (DRP/TSS) RSLO

To receive copy of document, indicate in box: "C" = Copy without enclosures "E" = Copy with enclosures "N" = No copy

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OFFICIAL RECORD COPY

MEETING: PERFORMANCED - POSED ANDITS BY GROWD GULF

DATE: NOVEMPER 16, 1995

### ATTENDANCE LIST (PLEASE PRINT CLEARLY)

NAME	ORGANIZATION	POSITION TITLE
P.HARRELL	REGION IX NEC	PRANCU CLIEF
W. P. ANG	REGION IV NRC	Gloup Loopen
J.J. Petrosino	NRC/NRR/DRCH	QA Specialist
SUZANNE BLACK	NRCINRRIDRCH (Home	
Paul O'CONNOR	NRC/NRR/DRPW/PAY	PROJECT MANAGER
BRUCE BOGER	WELL WER DRUH	DIVISION DIRECTOR
T.P. Guyan	NAC RIT	DARGON, DAS
George A. Zinke	ENTEREY RIVER BEND	MANAGER QA
Mike Lamon	Entergy / Grand GUHF	Splicers, N& Spec.
Cuntly Hym	EOI GARD GUH	Director, Quality
Jim REAVES	EUI GRAND GULF	TECHNICA CONCO DUALIT
Jerry C Roberts	EDI - GELLEN (Hingustus)	Orector Norther setery if
Mike Mione	EDI - Grand Gulf	Director Nacional Safety &
DAN PACE	EOI - Grand Gulf	Gen Manager-66NS
305 Gramm		DA Sechin Chip
JIM LYNCH	SER INC. NAR GA	VICE PRESIDENT
DOUGLAS L DAVIS	Tuescomic	MANNE MUCLONE ON ORVION
DAVE MCAFEE	TH ELECTRIC (COMPACIE)	Muca Pres Over
Kenneth Hughey	EOI	Dia. Ops Support
Jyhn Fewler	EOT-River Bend	CA SUPV.
Rick J. King	EUT - Arkansas Mixibar C	he Supr Licensing
A. CARTER ROGERS	ARIZOLA PUBLIC SCALAGE - PALO USA	on Tean Assi. Nucleus AFRAS
Stephen D. Floyd		Dir. Licensing + Peng-Based Regs.
ADRIAN HEYMOX	HULLEAR ENERLY IN, 17016	

### RIVER BEND STATION

# PERFORMANCE BASED AUDIT PROCESS

George A. Zinke
Manager Quality Assurance
River Bend Station

### **GOAL and OBJECTIVE**

- Provide assurance of high quality future performance of plant, people, and processes
- Identify problem areas prior to unacceptable or safety significant consequences
- Allocate resources to most important areas
- Increase value gained from audits / assessments / surveillance's

Performance / Risk Based Scheduling

Performance / Risk Based Attribute
 Selection

- Expert Panel Process
  - Annual Audit / Assessment Scheduling
  - Quarterly Surveillance Scheduling
  - Attribute Selection
  - Real Time Check & Adjust
  - Use of Risk / Performance Criteria

- Evaluation Tool Selection
  - -Audit (Compliance / ANSI N45.2)
  - -INPO Style Assessment and Assist
  - -Surveillance
  - -Monitoring

- Evaluator Expertise / Abilities
  - Technical
  - Management
  - Human Performance
- Nuclear Review Board
  - Oversight of schedule
  - Oversight of scope

- Importance
  - Proximity to nuclear safety (PSA)
  - Potential effects on nuclear safety
  - Potential implied effects on nuclear safety
  - Barrier importance
  - Business importance

- Change
  - Significant change to process structure
  - Significant change to interfacing processes
  - Significant change to organizational responsibilities
  - Change to base requirements
  - New relevant operating experience

- Self Assessment Potential
  - Performance Indicators
    - · scope, results, use, predictive value
  - Self Critical Performance Evidence
  - Condition Report Threshold

- Safety Culture
  - Human Performance History
  - Prevailing attitudes towards safety and quality of work
  - Disciplined approach to operations
  - Soundness of technical bases for actions

- Internal Evaluation History
  - Evaluation Frequency
    - · Audits, Surveillance's, Assessments, Monitoring
  - Open/Closed Issues
- Performance History
  - SALP/INPO Performance History
  - Performance Indicators
  - Plant Materiel Condition

- Deficiency History
  - Condition Reports
  - Regulator Identified Weaknesses
  - Corrective Action History and Status
  - Events

## EVALUATED PROGRAM GROUPINGS

- CHEMISTRY/ENVIRONMENTAL/REMP
- COMPUTER SOFTWARE PROGRAM
- CORRECTIVE ACTION PROCESS
- DESIGN CONTROL / ENGINEERING PROCESSES
- EMERGENCY PREPAREDNESS
- FIRE PROTECTION
- FITNESS FOR DUTY / ACCESS AUTHORIZATION
- ISI / NDE

## EVALUATED PROGRAM GROUPINGS

- LICENSING ACTIVITIES / OPERATING EXPERIENCE
- MAINTENANCE / M&TE
- OPERATION ACTIVITIES
- OFFSITE DOSE CALCULATION MANUAL
- OUTAGE MANAGEMENT
- PROCEDURE REVISION / DOCUMENT CONTROL / RECORDS
- PROCUREMENT CONTROL/ MATERIAL CONTROL

## EVALUATED PROGRAM GROUPINGS

- QUALITY PROGRAM
- RADIOLOGICAL PROTECTION
- RADWASTE MONITORING / PROCESS CONTROL
- SAFETY REVIEW PROGRAM
- SECURITY
- SPECIAL PROCESSES
- TECH. SPEC IMPLEMENTATION / IST
- TRAINING & QUALIFICATION

## IMPLEMENTATION STRATEGY

- RBS Phased Approach
  - Started in 1994
  - Major components of program in place by June 1996
  - No major changes expected in frequencies through the end of 1996

# Performance-Based Audit Scheduling

**Grand Gulf** 

Riverbend

NRC Region IV November 16, 1995

### Performance-Based Audit Scheduling November 16, 1995

Introduction

Mike Meisner

Grand Gulf approach

QA program changes

Mike Larson

- Implementation plans

**Curtley Hayes** 

River Bend approach

George Zinke

Introduction

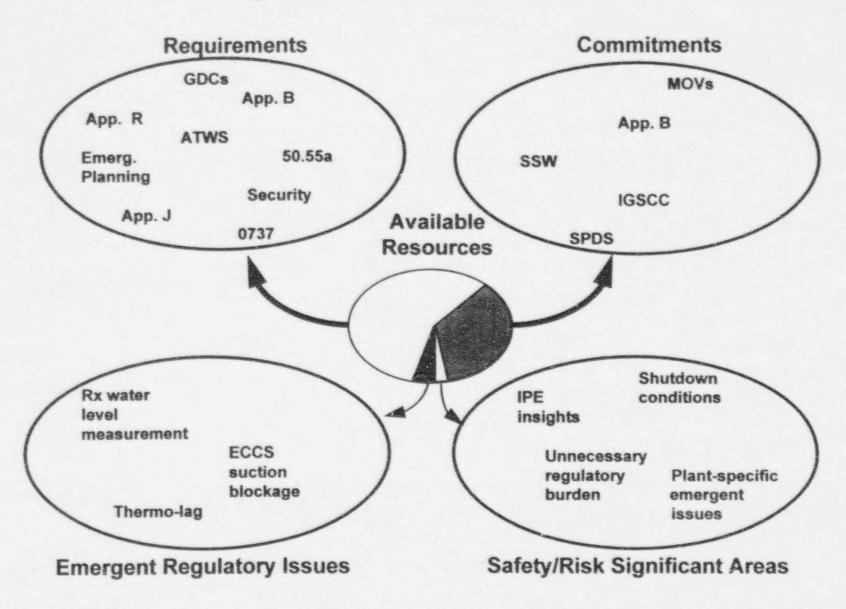
#### Overview

- Grand Gulf and River Bend have implemented QA program changes to enable a performance-based approach to audit scheduling
- The changes will be phased in over an extended transition period
- In parallel, NEI has created the QA Forum Group to, in part, develop generic guidance for performance-based audit scheduling

#### Why Change?

- Although audits themselves are becoming increasingly performance oriented (as opposed to compliance-based) little flexibility is available to determine <u>what</u> to audit
- On the order of 75% of audit resources are expended on required audits
- Required audits frequently add little value when focused on mature areas (e.g., license conditions)
- Many safety significant functions are not required to be audited (e.g., 50.59 process)
- Our understanding of what is important to safety changes over time
   inflexible audit topics cannot accommodate this change

## Resource Allocation in a Regulated Environment



### Elements of Performance-Based Audit Scheduling

- Selection of audit subject areas
  - Important to safety
  - Plant-specific
- Assessment indicators reflecting performance with respect to:
  - Safety
  - QA program effectiveness
- Audit scheduling based on review of assessment indicators

Performance-based audit scheduling is focused on what to audit, not how to audit.

### **Grand Gulf Approach**

QA program changes

#### **QA Program Changes**

- Improved Tech Specs (implemented in March, 1995) resulted in relocating audit requirements to:
  - FSAR, and
  - Technical Requirements Manual (TRM)
- QA program change was implemented on 11/6/95 to eliminate relocated audit topics and frequencies
- Changes do not affect audit requirements contained in 10CFR (e.g. Security)
- Although not required to be submitted at that time, changes were docketed on 11/6/95



November 6, 1995

C. R. Hutchinson yee President Coerandrs Grand Gunhudear Brandt

U.S. Nuclear Regulatory Commission Mail Station P1-37 Washington, D.C. 20555

Attention:

Document Control Desk

Subject:

Grand Gulf Nuclear Station

Docket No. 50-416 License No. NPF-29

Operational Quality Assurance Manual Change

GNRO-95/00119

Gentlemen:

For the past several years Grand Gulf has conducted performance-based audits to supplement the traditional compliance-based audits. This approach has contributed to strong performance in many areas of plant operation.

To continue to enhance strong performance, we feel it necessary to apply a performance-based approach to our scheduling process. Consequently, we have implemented changes to our Operational Quality Assurance Manual (OQAM) and Technical Requirements Manual (TRM) to eliminate required audit frequencies and audit topics and replace them with a performance-based audit scheduling program.

We have evaluated these changes in accordance with 10CFR50.54 and have determined that these changes enhance quality assurance commitments and increase the effectiveness of the audit program while maintaining compliance with 10CFR50 Appendix B requirements.

Problematic areas will receive increased quality oversight such as auditing. Good performing areas will receive less scrutiny should performance later decline it will become a candidate for audit. Audit subject areas previously not considered due to resource limitations will be included in the audit scheduling program. Overall, these changes will result in increased flexibility to focus limited audit resources on areas of plant operation important to safety and in need of attention.

9511130215

November 6, 1995 GNRO-95/00119 Page 2 of 4

Normally we would docket this quality assurance program change later along with our periodic submittal of other QA program changes. In this case, however, we felt it appropriate to highlight the change separately and initiate dialogue with NRC staff. Therefore, please find attached, in accordance with 10CFR50.54, a change to the Grand Gulf Operational Quality Assurance Manual and Technical Requirements Manual. (The TRM is our repository of relocated Technical Specifications.) Upcoming revision 14 to the OQAM and revision 9 to the Updated Final Safety Analysis Report will incorporate the changes we have attached to this letter.

Although, we have implemented the changes in the OQAM and TRM, we do not expect to immediately implement the new audit scheduling process, but will phase it in over the next 6 to 12 months. We would encourage NRC feedback over this period. For this purpose we have requested a meeting with NRC staff, including NRR and Region IV personnel, on the afternoon of November 16, 1995. At the meeting, we intend to present:

- Our rationale for proceeding with performance-based audit scheduling,
- Grand Gulf program specifics,
- River Bend program specifics.

We look forward to meeting with you on November 16th.

Yours truly

attachment:

cc:

Grand Gulf Operational Quality Assurance Program

and Technical Requirements Manual Changes

(See Next Page)

November 6, 1995 GNRO-95/00119 Page 3 of 4

cc:

Ms. S. C. Black (NRC/NRR) (w/a)

Mr. J. E. Tedrow (w/a)
Mr. H. W. Keiser (w/o)
Mr. R. B. McGehee (w/o)
Mr. N. S. Reynolds (w/o)
Mr. H. L. Thomas (w/o)

Mr. P. W. O'Connor, Project Manager (w/2) Office of Nuclear Reactor Regulation U.S. Nuclear Regulatory Commission Mail Stop 13H3 Washington, D.C. 20555

Mr. L. J. Callan (w/a)
Regional Administrator
U.S. Nuclear Regulatory Commission
Region IV
611 Ryan Plaza Drive, Suite 400
Arlington, TX 76011

Mr. William Ang (w/a)
U.S. Nuclear Regulatory Commission
Region IV/Walnut Creek Field Office
1450 Maria Lane
Walnut Creek, CA 94596-5368

November 6, 1995 GNRO-95/00119 Page 4 of 4

bcc:

Mr. D. G. Bost (w/a) Mr. C. A. Bottemiller (w/a) Mr. R. F. Burski (w/a) (W3) Mr. R. W. Byrd (w/a) Mr. D. G. Cupstid (w/a) Mr. L. F. Daughtery (w/a) Mr. L. F. Dale (w/a) Mr. G. G. Davie (w/a) (W3) Mr. J. G. Dewease (w/a) Mr. M. A. Dietrich (w/a) Mr. J. P. Dimmette (w/a) Mr. R. T. Errington (w/a) Mr. J. J. Fisicaro (w/a) (RB) Mr. J. O. Fowler (w/a) (RB) Mr. W. M. Garner (w/a) Mr. C. C. Hayes, Jr. (w/a) Mr. A. Heymer (w/a) (NEI) Mr. L. W. Humphrey (w/a) (ANO) Mr. M. J. Meisner (w/a) Mr. D. C. Mims (w/a) (ANO) Mr. D. L. Pace (w/a) Mr. R. L. Patterson (w/a) Mr. R. J. Pollock (w/a) (W3) Mr. J. C. Roberts (w/a) Mr. D. W. Vinci (w/a) (W3) Mr. D. Wagner (w/a) (ANO) Mr. G. A. Zinke (w/a) (RB) SRC Secretary (w/a) File (LCTS/RPTS) (w/a) File (Hard Copy) (w/a) File (NS&RA) (w/a) File (Central) (w/a) (12)

INPO Records Center 700 Galleria Parkway Atlanta, GA 30339-5957

#### 18.4 (Continued):

- Organizations supplying material, equipment or services are responsible for auditing their internal operations and their contractors and suppliers, as stipulated in the appropriate procurement documents, in order to verify compliance with the quality assurance program requirements specified in the procurement documents.
- 18.4.4 The section deleted in Revision 5.

#### 18.5 REQUIREMENTS

- A comprehensive program of planned and documented audits shall be established and implemented by Quality Programs, and the off-site Quality Organization to verify compliance with all aspects of the Operational Quality Assurance Program. The audit program shall be carried out in accordance with written approved procedures which address the requirements of this Policy.
- The audit program shall provide for both internal and external audits. Internal audits shall include audits of the procedures and performance of all licensee organizations whose activities affect the quality of safety-related structures, systems and components. External audits shall include audits of the practices, procedures and instructions of contractors and suppliers who provide safety-related material, equipment or services.
- 18.5.3 Audits shall provide an objective evaluation of quality related practices, procedures, instructions, activities, and items; and review of documents and records.
- 18.5.4 Audite of operating plant activities chall include, as a minimum, those specified in the GGNS Technical Specifications. This section is deleted.
- Audits shall be performed by trained, qualified personnel not having direct responsibilities in the areas being audited.

  Qualification and training requirements for auditors shall be established and documented and records of auditor qualifications shall be maintained and kept current.

  Personnel selected for quality assurance audit assignments shall have experience or training commensurate with the scope, complexity, or special nature of the activities to be audited.
- An audit schedule shall be developed, maintained, reviewed and updated, as necessary. The audit schedule shall address the following minimum requirements: Audits shall be scheduled on the basis of the status and importance of the activities to be audited.

#### 18.5.6 (Continued):

- Auditing shall be initiated as early in the life 18.5.6.1 of an activity as practical to assure timely implementation of quality assurance program re-<del>guirements</del>
- Audito shall be scheduled on the books of the seatus and importance of the setivities to be audited-
- 18.5.6.3 Those specified in the GGNE Technical Specifications.
- Individual audits shall be performed in accordance with documented plans and checklists which describe the audit and 18.5.7 provide for an objective evaluation of the status and adequacy of the areas being audited.

The "objective evaluation" referenced is not to be confused with the evaluation statement in ANSI N45.2.12 to which the licensee has provided a clarification. See Appendix A.

- Audit results, including conditions adverse to quality 18.5.8 detected during the audit, shall be documented and reviewed with the supervisor or manager having responsibility in the areas audited. Distribution of audit reports shall include management of the audited organization and appropriate licensee management.
- Management of the audited organizations shall be responsible 18.5.9 for correcting conditions adverse to quality identified during an audit. They shall assure that corrective action is scheduled, accomplished as scheduled, and documented. The corrective action shall be designed to prevent the recurrence of significant conditions adverse to quality. (See also Appendix A, Regulatory Guide 1.144, Item 11.)
- Deficient areas shall be reviewed or reaudited on a timely 18.5.10 basis to verify implementation of corrective action.
- Audit results shall be analyzed to detect adverse quality 18.5.11 trends and to evaluate the effectiveness of the Operational Quality Assurance Program. Results of such analyses which indicate adverse quality trends shall be reported to appropriate management for review and assessment.
- Records shall be generated and retained for all audits, 18.5.12 including individual audit plans, audit reports, written replies, and records of corrective action. (See also Appendix A, Regulatory Guide 1.144, Item 13.)

#### 18.5 (Continued):

18.5.13

The licensee interprets the requirements of Technical Specification 6.5.2.8, the Updated Final Safety Analysis Report, Chapter 16, Appendix 16B, section 7.4.2.8, which requires that audits shall be performed under the cognizance of the SRC, to be met by the following: The SRC shall review the results of audits of nuclear related activities conducted in accordance with the GGNS Operational Quality Assurance Program, and maintain cognizance of the audit schedule." Audito shall be conducted and results shall be reviewed in the areas listed in Technical Specification 6.5.2.8.

#### NRC Regulatory Guide 1.30 - Section 6 (Continued):

calibration and identity of person that performed the calibration, can be readily determined. Such information may also be contained on tags or labels which may be attached to installed instrumentation."

Section 7 - Data Analysis and Evaluation will be implemented as stated herein after adding the clarifying phrase "where used" at the beginning of that paragraph.

Section 8 - Records will be implemented by conformance with Policy 17 of the Operational Quality Assurance Program and ANSI N45.2.9 as set forth in Appendix A to that Program.

NRC Regulatory Guide 1.33 - "Quality Assurance Program Requirements (Operation)" (Rev. 2, 2/78) - Endorses ANSI N18.7 - 1976.

The Operational Quality Assurance Program complies with the requirements of this Guide with the following clarifications:

- Paragraph C.3 of Regulatory Guide 1.33 (and Section 4.3.4 of ANSI N18.7 which it references) will be implemented as required by the applicable nuclear facility Technical Specifications which define "Subjects Requiring Independent Review."
- Paragraph C.4 ("Audit Program") of Regulatory Guide 1.33 (and Section 4.5 of ANSI N18.7 - 1976 which it references).

Audit frequencies will be implemented as required by the applicable Code of Federal Regulations, Updated Final Safety Analysis Report, and commitments by various correspondence to the NRC. All other audit frequencies will be implemented as required by applicable current Technical Specifications or on a schedule based on performance results and importance of the activity relative to safety. and rick significance.

- Paragraph C.5.a of Regulatory Guide 1.33 (and Section 4.4 of ANSI N18.7 which it references) will be implemented with the clarification that the Plant Safety Review Committee shall perform this activity.
- Paragraph C.5.d of Regulatory Guide 1.33 (and Section 5,2.7.1 of ANSI N18.7 which it references) will be implemented by adding the clarifying phrase "Where practical" in front of the fourth sentence of the fifth paragraph. The Regulatory Guides changing of the two uses of the word ,'should" in this sentence to "shall" unnecessarily restricts the licensee's options on repair or replacement parts. It is not always practical to test parts prior to use. For modifications where these requirements are not considered practical, a review in accordance with the provisions of 10CFR50.59 will be conducted and documented.

#### GGES

- 7.4.2.5 The SRC shall meet at least once per calendar quarter during the initial year of unit operation following fuel loading and at least once per six months thereafter.
- 7.4.2.6 The quorum of the SRC necessary for the performance of the SRC review and audit functions of these Technical Specifications shall consist of the Chairman or his designated alternate and at least 7 SRC voting members including alternates. No more than a minority of the quorum shall have line responsibility for operation of the unit.

#### 7.4.2.7 The SRC shall review:

- a. The safety evaluations for (1) changes to procedures, equipment or systems and (2) tests or experiments completed under the provision of Section 50.59, 10 CFR, to verify that such actions did not constitute an unreviewed safety question.
- b. Proposed changes to procedures, equipment or systems which involve an unreviewed safety question as defined in Section 50.59, 10 CFR.
- c. Proposed tests or experiments which involve an unreviewed safety question as defined in Section 50.59, 10 CFR.
- Proposed changes to Appendix A Technical Specifications or this Operating License.
- e. Violations of codes, regulations, orders, Technical Specifications, license requirements, or of internal procedures or instructions having nuclear safety significance.
- Significant operating abnormalities or deviations from normal and expected performance of unit equipment that affect nuclear safety.
- g. All REPORTABLE EVENTS.
- h. All recognized indications of an unanticipated deficiency in some aspect of design or operation of structures, systems, or components that could affect nuclear safety.
- i. Reports and meetings minutes of the PSRC.
- j. Written reports from audits of the ALARA program nuclear related activities.
- Audits of unit activities shall be performed under the cognizance of the SRC. These audits shall encompass: This will be accomplished by the SRC conducting reviews of the results of audits of nuclear related activities conducted in accordance with the GGNS Operational Quality Assurance Program, and maintaining cognizance of the audit schedule.

- within the Appendix A Technical Specifications and applicable license conditions at least once per 12 months.
- b. The performance, training and qualifications of the entire unit staff at least once per 12 months.
- e. The results of actions taken to correct deficiencies occurring in unit equipment, structures, systems or method of operation that affect nuclear safety at least once per 6 months.
- d. The performance of activities required by the Operational Quality Assurance Program to meet the criteria of Appendix AB+, 10 CFR 50, at least once per 24 months.
- e. The Emergency Plan and implementing procedures at least once
- f. The Decurity Plan and implementing procedures at least once per 12 months:
- g. Any other area of unit operation considered appropriate by the SRC or the Vice President, Operations CONG.
- h. The Pire Protection Program and implementing procedures at least once per 24 months.
- i. An independent fire protection and less prevention inspection and sudit shall be performed at least once per 12 months utilizing either qualified offsite licenses personnel or an outside fire protection firm.
- prevention and audit of the fire protection and loss prevention program shall be performed by an outside qualified fire consultant at intervals no greater than 36 months:
- k. The rediclogical environmental monitoring program and the results thereof at least once per 12 months.
- 1. The Offsite Dose Calculation Manuel and implementing procedures at least once per 24 months.
- m. The Process Control Progress and implementing procedures for solidification of radioactive wastes at least once per 34 months.
- The performance of activities required by the Quality
  Assurance Program to meet the criteria of Regulatory Ouide
  4.15, Pebruary 1979, at least once per 12 months.

#### CONCURRENCE REVIEW FORM

SECTION I GNRO-95/00	119 Rev.	RESPONSE DUE: NON (NRC Target)	Ε
SUBJECT:	Operational Quality Assur	ance Manual Change	
COLUMN TO SERVICE AND ADDRESS OF THE PARTY O	ent Preparer Date	R. W. Byrd Rub Responsible Section Manager/Superintende	11/6/95 Date
	Commitment	Concurrence	
SECTION II	Commitment	Responsible Organization Primary/Secondary	Due Date
	See Attached mark-ups	Quality Programs	NONE
This lette	er contains commitments requi	niring procedural implement	entation
SECTION I	II	mpact Classification	
If Yes:			
A)	List UFSAR sections/tables, of UFSAR		scribe nature
B)	UFSAR revision affected: (	Current Futu	

#### SECTION IV

Conc	urrence		
Review Y	Required N		
( )	(X) VE	Enginedring/Date	
(X)	( ) (VE	Operations GGNS/Date	
(X)		Place 1/4/95 eneral Manager, Plant perations/Date	
( )	(X) Di	irector, Design	
(X)	( ) /	rector, Nuclear Safety & equilatory Affairs/Date	
(X)	( ) Z	irector, Quality	
( )	() _		
			THE RESIDENCE AND ADDRESS OF THE PERSON NAMED IN COLUMN 2 IS NOT THE OWNER, THE

# **Quality Assurance Program Changes**

Section 18 and Appendix A of the Operational Quality Assurance (OQAM) had the following change:

 References to Technical Specifications related to audit subjects and schedules were removed

Otherwise, requirements specifying when audits will be performed (i.e., "on the basis of the status and importance of the activities") were retained

# **Quality Assurance Program Changes**

**Updated Final Safety Analysis Report Changes:** 

- Audit subjects and frequencies were deleted. Subjects will be controlled in a QA administrative procedure.
- The following statement in section 7.4.2.8 now reflects how audits are treated:

"Audits of unit activities shall be performed under the cognizance of the SRC. This will be accomplished by the SRC conducting reviews of the results of audits of nuclear related activities conducted in accordance with the GGNS Operational Quality Assurance Program, and maintaining cognizance of the audit schedule."

# GRAND GULF NUCLEAR STATION

PERFORMANCE DATA SYSTEM

> Curtley C. Hayes Director of Quality

## WHY PERFORMANCE DATA?

### PREDICT:

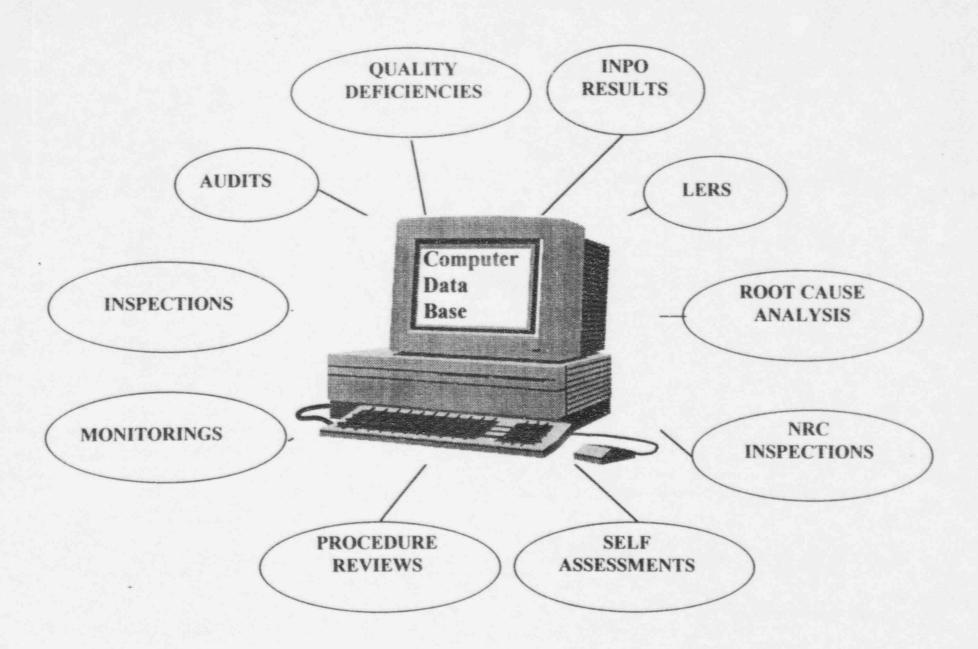
- Activities to be Audited
- Items to Inspect
- Procedures to Review
- Areas to Monitor
- Declining Performance Trends

# **PROGRAM CHANGES**

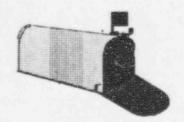
## ELIMINATE/REDUCE:

- Required Audit Frequencies
- Required Witness/Hold Points
- Established List of Procedures to be Reviewed by Quality

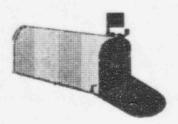
#### INFORMATION FACTORED INTO DATA BASE



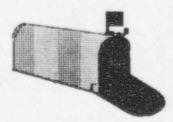
## **ACTIVITY CODE MAILBOXES (TOTAL 449)**



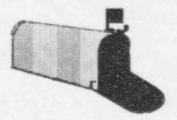
CONFIGURATION MANAGEMENT (CODE 38)



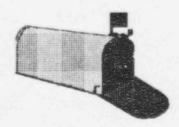
TEMPORARY ALTERATIONS (CODE 146)



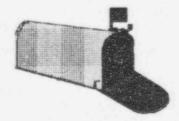
TURNOVER (CODE J59)



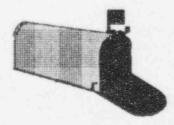
TEAM WORK (CODE J6)



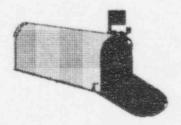
ATTENTION TO DETAIL (CODE 24)



MATERIAL UTILIZATION (CODE 72)



CLEARANCE/ PROTECTIVE TAGGING (CODE 143)



VALVE OPERATION (CODE C17)

	ACTIVITY CODES	Attachment C	D
Chemistry/Environmental	<u>B</u>	Emergency Preparedness	DI
Reg Guide 4 15	B1	EP Equipment Event Classification	D2
Offsite Dose Calculation Manual	B2	Off-Site Agency Interface	D3
Environmental Protection Plan	B3	Drill Control/Critique/Exercise/EP	191
Chemical Reagent Control	B4	Emergency Operating Procedure	D6
Sampling Program	B5	Emergency Operating Procedure	-
Laboratory Activities Waste Control		Fire Protection	F
Chemical Control Program	B7	Combustible Storage/Control / Ventilation	
Hazardous Materials Program	B8 B9	Permit/Transit	F1
Water Chemistry	89	Exit Markings/Unobstructed	F2
	v	Emergency Lighting	F3
Computer Software	X X1	FP Equipment/Structures	F4
Software Classification	X2	Weld/Grind Permit	F5
Software Documentation	X3	Fire Watch/Knowledgeable/Duties	F6
Software Maintenance	X4	Charged Fire Extinguisher With Fire Watch	F63
Database Changes	AND THE RESIDENCE OF THE PARTY	Drill Control/Critique/Exercises/Fire	192
Database Control	X5	Compensatory Measures	F8
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	10	FP Stations have Unobstructed Access	F10
Corrective Action Process	15	Fire Brigade Equipment Properly Stocked	F11
Nonconformances Identified	151	File Brigade Equipment Property Stocked	
Nonconformance Process	152	General Codes	
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Nonconformances Tagged	154	Access Control/HP	J11
Deficiency Dispositioned	155	Access Control/Security	J12
Employee Concerns Problem	156 157	Access Control/Control Room	J13
Corrective Actions Identified		Communications/Interface	J2
Action to Prevent Recurrence	158	Attentiveness	13
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	1	Turnover	15
Design Control	31	Teamwork/Coordination Between Groups	J6
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Operating License Control	612	Material/Part Traceability	81
UFSAR Control / TRM	613	Material/Part Tag/Marking	82
Correspondence Control	013	viaterial rait rag warking	04

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Independent Venfication	101	Quantry of Coatings Applied	10P12
Inspections Specified	102	Holiday Detection	10P13
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In service Inspection	105	Lifting and Law ling Leads	10E1
Inspection Technique	106	Cleaniness/Electrical	10GC1
Performed to Code	107	Divisional Separation	10E3
Correct Documentation (C of C, CMTR, etc.)	108	Cable Routing	10E4
Results Properly Documented	109		10E5
Quality Mechanical Inspections	10M	Crimping Leveling and Alignment	10E6
Dimension Verification	10M1	Clearances and Tolerances	10E7
Torquing	10M2	Tightness of Connections	10E8
Alignment	10M3	Freedom of Movement	10E9
Cleanliness/Internal Inspection	10GC4	Polarity	10E10
Inspection of Piping for Damage	10M5		10E11
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10P6

10P7 10P8

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Proper Cure/Start Time

Dry Film Thickness

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and initialed	56A4	Information Posting	U5
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red line changes initialed	56A7	Maintenance Activities	H
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procedure or attachment legible	56A10	Erosion Corrosion	H2
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tech spec triggers box	56A14	Proper Tools and Equipment Available and Used	H51
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# Attachment C Waviers Training T12 Feedback Training T13 Support of Training T14 Trainee Control T15 Certification T16 Required Reading T17

Continuing Training

Qual Cards

T10 T11

## **ACTIVITY RATING SCALE**

- 1 Exceptional Performance/Strength
- 2 Fully Acceptable
- 3 Acceptable But Could Be Improved
- 4 Minor Deficiency Corrected During
  Observation
- 5 Non-Significant QDR/Non-Cited Violation
- 6 Significant QDR/Notice Of Violation

# ACTIVITY RATING SCALE

Exceptional Performance/Stre	Fully Acceptable	Acceptable But Could Be Impi	Minor Deficiency - Corrected	Observation	Non-Significant QDR/Non-Cited	Violation	Deficiency Associated with a Sa	Significant System/Component
ce/Strengt		e Improve	ected Dur		n-Cited		h a Safety	onent

# **GROUP CODES (TOTAL 126)**

**EXAMPLES:** 

MAINTENANCE

MECHANICAL MME

ELECTRICAL

I&C MIC

Etc.

**OPS** 

LICENSED OPERATORS OL

MEL

RADWASTE OR

FIRE PROTECTION OF

Etc.

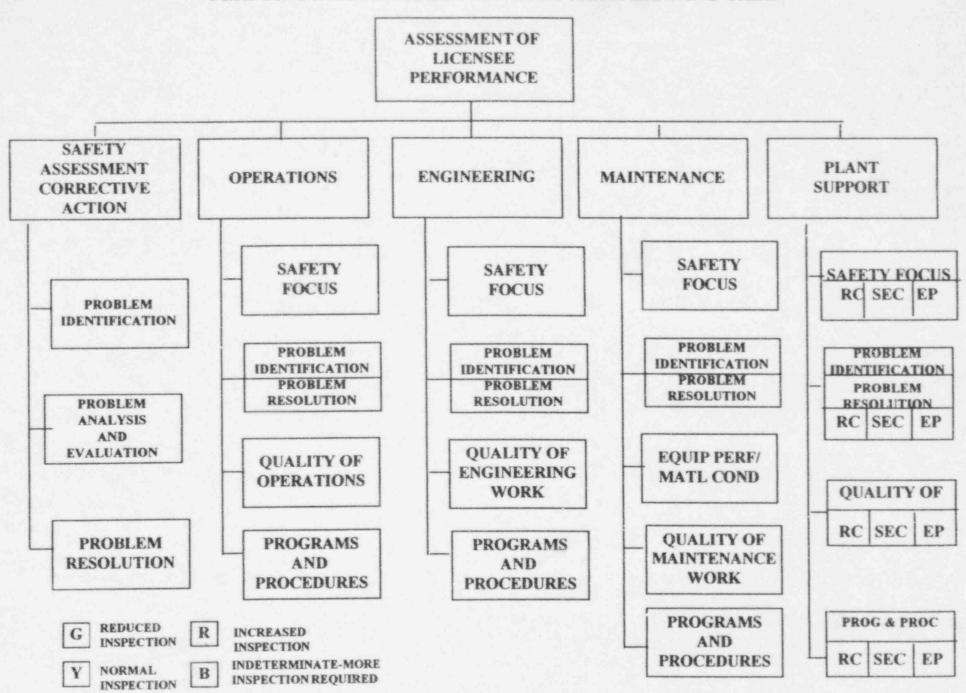
		GROUP CODES		Attachment B	
CONTREDUCES		MATERIALS PURCHASING/CONTRACTS		SECURITY	
ADM SERVICES	ARS	Manager Mau. Purc. Contracts	PMM	Medical	SM
Admin. Serv. Supt.		Contracta	PC	FFD	SFD
Records Mgt	ARM		pp	Plant Security	SF
Doc Control	ARD	Purchasing	PI	7 Maria (1975)	
Tech Pube	ART	Inventory Control	PS	SYSTEM ENGINEERING	
		Stores	4 10	The state of the s	EMP
CONTRACTORS/VENDORS	CV	Materials Technical	PT	Manager P&SE	ES
		Materials Project Coordinator	PM	Systems	
DESIGN ENGINEERING	DE			Root Cause	ERC
The state of the s		NUCLEAR SAFETY & REG AFFAIRS		Work Control	EC
Director Design Engineering	DDE	Director NS&RA	AD	Reactor Engineering	ERE
	D L L	Plant Livensing	AL	Engineering Support	ESP
Construction of the Constr	DEP	Liversing Basis	AB	Maint Rulemaking Coordinator	EMR
Procurement		Safety Issues	AS	151	EIS
Electrical Systems	DEE	TATALIS TATALIS	AO		
Projecta	DES	Opersung Exper	AA	TRAINING	
IAC	DEI	Safety Asacasment	AA	- I - STATE OF THE PARTY OF THE	TMG
(B) Mechanical				Manager Training	TMN
Piping	DMP	OPERATIONS		Manager Nuclear Training	E - 100
NSSS Systems	DMS	Manager Plant Operations	OM	Sumulator	TS
Programe	DMT	(A) Operationa Supt.	OS	Opa Requal	TR
Safety Analysis	DMA	Licensed Operators	OL	Ope initial	П
		Non-Licensed Operators	ON	Maintenance	TM
C Civil	000	Transes	OT	Chemistry	TC
Configuration Mgmt	DCC		OR	HP	TH
Supports	DC\$	Radwaste	OE	Accreditation	TA
STRL/Qual	DCQ	Shift Engineers		ESP	TP
STRL/Projects	DCP	Fire Protection	OF	ESP	40
(D) Planning & Control	DPC	(B) CHEMISTRY			
		Environmental	CE	Corporate Support	
EMERGENCY RESPONSE		Plant Chemistry (Chem Supt)	CC	Information Services	CIS
The same of the sa		Chemistry Tech Support	CS	HP Instr	CHP
ORGANIZATION	700	C RADIATION CONTROL		Human Resources	CHR
Technical Support Center	TSC	HP Dosumetry	RD	Security	CSE
Emergency Operations Facility	EOF		RCP	Total Quality	CTO
Operations Support Center	OSC	Program	100000	CONTRACTOR OF THE PARTY OF THE	cco
Field Monstoring Teams	FMT	HP Plant (HP Supt)	RP	Communications	
Emergency News Media Center	ENM	HP Radwaste	RR	Nuclear Assurance	CNO
Emergency Info Center	EIC	HP ALARA	RA		
State & Local EOC	S/L	RP & Inst.	R1	Vice President/Site Staff	VPO
STREE OF LEACHT DOX.	31.00	(D) OUTAGE SCHEDULING	OTS		
AND A CONTRACTOR OF THE PARTY O	HR	(E) SAFETY ADMINISTRATION	SA	Vice President, Engineering	VPE
HUMAN RESOURCES	HK	(E) SAFELT ADBUMSTRATION	90.00		
		DI ANT MAI PETEROUCH	PW		
MANAGEMENT	MGT	PLANT WALKTHROUGH	P W		
		the shift is abilitied.		LOCATION CODES	
General Manager/Plant Staff	GM	PROJECTS & SUPPORT			
		Director Projects and Support	PSD	Commence of the last of the la	passessessessessessessessessessessessesse
MAINTENANCE		Project Management	PSM	LOCATION	CODES
Manager Maint.	MPM	Site Business Services	PSS	Auxiliary Building	AB
	MME	Mod & Construction (PM&C)	PMC	Containment Building	CT
Mechanical	MEL	Emergency Preparedness	PSE	Control Building	CB
Electrical			PST	Control Room	CR
1&C	MIC	15 & Telecommunication	731	Dicect Building	
Plant Services	MP			Drywell	DG
Planning School Supt	MPS	QUALITY PROGRAMS	90.00		DW
Mech Planning	MMP	Director Quality/Quality	QD	Energy Services Center	EC
Elect Planning	MEP	A udita	QA	Inakle Protective Area	I IA
1&C Planning	MIP	Reviews	QR	Maintenance Shop	MS
and the second s	MMS	NDE	QN	Off Gas	OG
Maint 5 heduling			QI	Outside Protective Area	OA
M&TE Issue/Tool Room	MTR	Inspection	QT	Radwaste Building	
		Trending		Standby Service Water	RW
		Program	QP	Steam Tunnel	SSW
		Supplier Quality	QS	The state of the s	ST
				Turbine Buikling	TB
		INDUSTRY/OUTSIDE GROUPS	INI	Warehouse	WH
		NRC Inspection Report	INB	Water Treatment Building	WB
		NRC Bulletine/Information Notice	INS		-
		NRC SALP	INP		
			INN		
		INPO			
		Nuclear Network	IEP		
		EPRI	(PB		
		Publications	IVD		
		Vendor Identified	IMO		

Word of Mouth

# TECHNICAL SPECIFICATION REQUIRED AUDITS

SUBJECT	FREQ.
• TECH SPEC/LICENSE CONDITIONS	12 MTHS
• PERFORMANCE/TRAINING/QUALIFICATIONS	12 MTHS
• EFFECTIVENESS OF CORRECTIVE ACTIONS	6 MTHS
• QA PROGRAM	24 MTHS
• EMERGENCY PLAN	12 MTHS
• SECURITY PLAN	12 MTHS
• SRC/MGT REQUESTED	
• BIENNIAL FIRE PROTECTION	24 MTHS
• ANNUAL FIRE PROTECTION	12 MTHS
• TRIENNIAL FIRE PROTECTION	36 MTHS
• RADIOLOGICAL ENVIRON MONITORING	12 MTHS
OFFSITE DOSE CALCULATION MANUAL	24 MTHS
• PROCESS CONTROL PROGRAM	24 MTHS
• REG GUIDE 4.15	12 MTHS

#### PERFORMANCE ASSESSMENT/INSPECTION PLANNING TREE



# INTEGRATED PERFORMANCE EVALUATION PROCESS

COLLECT DATA (AUDITS, NRC INSPECTIONS, SELF

ASSESSMENTS, MONITORING,

**DEFICIENCY DOCUMENTS, WITNESS/** 

**HOLD POINT INSPECTIONS, ETC.)** 

ANALYZE DATA (NEGATIVE, POSITIVE, SIGNIFICANT,

INSIGNIFICANT, AMOUNT OF DATA,

LACK OF DATA)

FINAL ANALYSIS (RECOMMEND INCREASED, NORMAL OR

**DECREASED OVERSIGHT)** 

• DOCUMENT

RESULTS (TRACK ON OPEN ITEMS LIST)

#### PROGRAMS/SUBJECTS TO BE EVALUATED

- MEASURING AND TEST EQUIPMENT
- PLANT CONDITIONS
- OPERATION ACTIVITIES
- PLANT SAFETY
- PROCUREMENT CONTROL
- QUALITY ACTIVITIES
- RECORDS
- RADIOLOGICAL PROTECTION

- RADWASTE
- SECURITY
- SPECIAL PROCESSES
- STATUS INDICATION
- TECH. SPEC COMPLIANCE
- TEST CONTROL
- TRAINING
- SAFETY

#### PROGRAMS/SUBJECTS TO BE EVALUATED

- · CHEMISTRY/ENVIRONMENTAL
- COMPUTER SOFTWARE
- CORRECTIVE ACTION PROCESS
- DESIGN CONTROL
- DOCUMENT CONTROL
- EMERGENCY PREPAREDNESS
- FIRE PROTECTION
- GENERAL ACTIVITIES

- HANDLING STORAGE AND SHIPPING
- IDENTIFICATION AND CONTROL
- INSPECTION
- INSTRUCTIONS PROCEDURES AND DRAWINGS
- LICENSING ACTIVITIES
- MAINTENANCE ACTIVITIES
- MATERIAL CONTROL

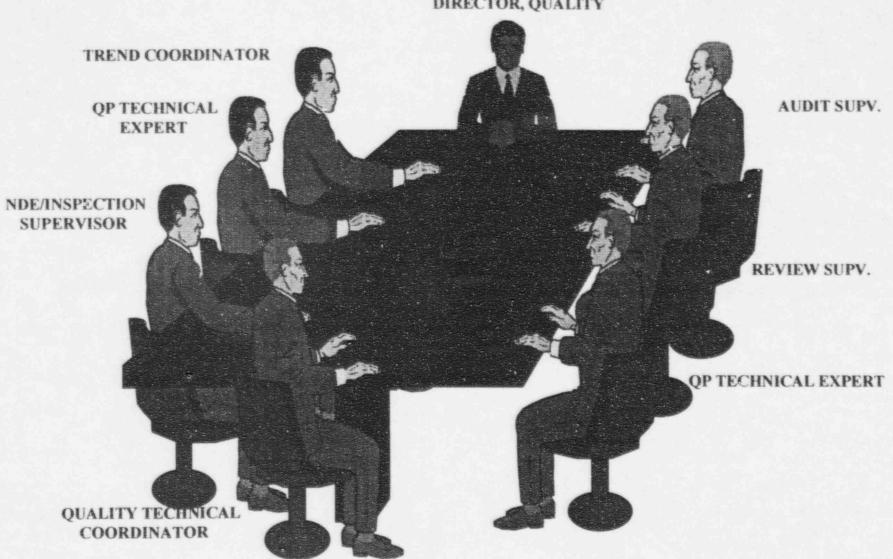
CHEMISTRY/ ENVIRONMENTAL	REDUCED	NORMAL	INCREASED
ELEMENTS			
• B1 - Reg. Guide 4.15	X		
B2 - Offsite Dose     Calculation	X		
• B3 - Environmental Protection Plan			X
• B4 - Chemical Reagent Control		X	
<ul> <li>B5 - Sampling Program</li> </ul>			X
B6 - Laboratory     Activities     Waste Control			X
B7 - Chemical Control Program			X
B8 - Hazardous     Materials     Control			X
B9 - Water Chemistry		X	

# IPEP EXAMPLES

CHEMISTRY/ ENVIRONMENTAL	RECOMMENDATION	RATIONALE
Elements		
B2 - Offsite Dose Calculation	Reduce Oversight	38 data points anlayzed: 35 fully acceptable, 2 non-significant deficiencies (QDR)
B3 - Environmental Protection Plan	Increase Oversight	41 data points analyzed: 35 fully acceptable, 2 recommended enhancements, 3 non-significant deficiencies (QDR) 1 significant deficiency (NCV)
B4 - Chemical     Reagent Control	Normal Oversight	4 data points analyzed: 2 fully acceptable, 2 recommended enhancements

# EXPERT PANEL

DIRECTOR, QUALITY



# **EVALUATION SCHEDULE**

JAN	Training Computer Software Procurement Control	JULY	Operations Activities Licensing Activities
FEB	Design Control Corrective Action Process Test Control	AUG	Document Control Measuring & Test Control Status Indication
MARCH	Identification & Control Emergency Preparedness	SEPT	Radiological Protection Plant Conditions Radwaste
APRIL	Maintenance Activities Fire Protection	OCT	Chem/Environmental Inspection Attributes
MAY	Procurement Doc Control General Activities Security	NOV	Material Control Plant Safety Tech Spec Compliance
JUNE	Inst Proced & Dwgs Handling Storage & Shipping Special Process	DEC	Safety Quality Activities

# 10 CFR AUDITS

AUDIT TOPIC	REQUIREMENT	FREQUENCY	
Emergency Preparedness	10CFR50.54(t)	Annual	
Security (Safeguards)	10CFR50.54(p)(3)	Annual	
Security Program	10CFR73.55(g)	Annual	
Security Access Authorization	10CFR73.56(g)	Bi-ennial	
Fitness for Duty	10CFR26.80	Annual	
Radiation Protection	10CFR20	Annual	
Special Nuclear Material	10CFR70.58(c)(2)	Annual '	

# QUARTERLY OVERSIGHT SCHEDULE FIRST QUARTER 1996

#### **AUDITS:**

- MAINTAINING PROCEDURES CURRENT
- EMERGENCY PLAN
- SECURITY AND SAFEGUARDS

#### ASSESSMENTS/MONITORING/INSPECTION:

- DOCUMENT CONTROL
  - PROCEDURE CONTROL
  - VENDOR MANUAL CONTROL
  - DOCUMENT UPDATES
  - ENGINEERING CALCULATION CONTROL
  - OPERATING LICENSE CONTROL
  - UFSAR/TRM CONTROL
  - 50.59 PROCESS ASSESSMENT
- REPORTABLE OCCURRENCES
- ENVIRONMENTAL PROTECTION PLAN

# QUARTERLY OVERSIGHT SCHEDULE SECOND QUARTER 1996

#### **AUDITS:**

- HP PROGRAM (INCREASED OVERSIGHT OF:)
  - DOSIMETRY
  - EXPOSURE AND CONTAMINATION CONTROL
  - RADIATION PROTECTIVE CLOTHING
  - RADIOACTIVE MATERIAL CONTROL
- · FITNESS FOR DUTY
- SPECIAL NUCLEAR MATERIAL

#### ASSESSMENTS/MONITORING/INSPECTION:

- CHEMICAL/ENVIRONMENTAL:
  - CHEMICAL SAMPLING PLAN
  - LAB. ACTIVITIES WASTE CONTROL
  - CHEMICAL CONTROL PROGRAM
  - HAZ, MATERIAL CONTROL
  - RADWASTE PROCESS CONTROL
  - RADWASTE ON SITE STORAGE