

NUCLEAR REGULATORY COMMISSION

WASHINGTON, D.C. 20555

#12

August 29, 1995

Mr. Charles B. Brinkman
Director, Nuclear Systems Licensing
ABB Combustion Engineering Nuclear Power
P.O. Box 500
1000 Prospect Hill Road
Windsor, Connecticut 06095

Dear Mr. Brinkman:

I am responding to your letter dated May 9, 1995, in response to the Nuclear Regulatory Commission's request for comments on the draft report "Responsiveness to the Public," NUREG/BR-0199. You suggested a number of items for our consideration that are addressed below:

- On April 11, 1995, the Deputy Executive Director for Nuclear Materials Safeguards and Operations Support established a "Working Group on Public Access to Agency Electronic Information." This working group is intended to establish policies and priorities for making agency electronic information accessible to the public. The scope includes bulletin boards, public-access networks, and agency information systems. The working group has been meeting on a regular basis and will be addressing your concerns and others regarding the many ways and avenues by which electronic information is available to the public.
- The Office of the Secretary has proposed the initiation of a program to videotape public Commission briefings and will make the tapes (VHS format) available through the Public Document Room (PDR). Copies of the tapes will be available through the document duplication contractor. The LPDR's are not equipped to handle tapes and requests will be referred to the PDR. The staff will be asked to give consideration to taping other staff meetings and workshops and making the tape available in the PDR on a case by case basis.
- Following the recent FOIA Workshops, the NRC PDR staff and the FOIA branch have worked with the Document Management staff to improve the timeliness in getting the documents released through the FOIA process into the PDR database. Improvements have been made and the Document Management staff hope for additional improvements as a backlog of documents is overcome.

Consideration will be given to adding a separate session on communications and communications policy to the Regulatory Information Conference.

Thank you for your comments; we are striving to provide the best service we can to the public and your ideas on improvements are appreciated.

Sincerely,

Andrew L. Bates

Acting Assistant Secretary

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May 9, 1995 LD-95-022

OFFICE OF SECRETARY DOCKETING & SERVICE BRANCH

John C. Hoyle Secretary US Nuclear Regulatory Commission Attn: Docketing and Service Branch Washington, DC 20555

Subject: Comments on Draft Report, "Responsiveness to the Public"

Dear Mr. Hoyle:

In response to your March 27, 1995 call for comments on the subject draft report, we submit for consideration the following suggestions:

- o Many helpful electronic bulletin boards are in place or are under development throughout the agency. There should be established some CLEARINGHOUSE FOR INFORMATION ABOUT BULLETIN BOARDS, and a coordinator to standardize their formats and search languages.
- o The NRC has the technical capability for the making of VIDEOTAPES OF COMMISSION BRIEFINGS AND SIGNIFICANT PUBLIC MEETINGS AND WORKSHOPS. (Recent examples of such significant gatherings would include the FOIA, Shutdown Risk, and CBLA/TSIP meetings). Presumably, such videotapes would be a beneficial supplement to communications between (and among) NRC Headquarters and the Regions; Local Public Document Rooms would also be logical recipients of such tapes. Most important, in these days of limited travel budgets, greater numbers of both the public and licensees could benefit from such relatively inexpensive access to Commission meetings. (Such tapes could be made available for a fee from the Public Document Room.)
- o DOCUMENTS ALREADY RELEASED TO THE PUBLIC DOCUMENT ROOM THROUGH FREEDOM OF INFORMATION ACT REQUESTS should be accessioned on, and available through, the NUDOCS and Public Document Room Bibliographic Retrieval Service in a timely fashion. (These documents, although shelved at the Public Document Room, are currently subjected to artificial delays of many months in their integration on these databases.)
- O THE ANNUAL NUCLEAR REGULATORY INFORMATION CONFERENCE SHOULD INCLUDE AN ANNUAL BREAKOUT SESSION ON NRC COMMUNICATIONS AND COMMUNICATIONS POLICY EFFORTS. This forum should summarize the agency's progress over the past

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Telephone (203) 688-1911 Fax (203) 285-5203 Page Two LD-95-022 Comments on "Responsiveness"

year, and future plans for, such subjects as electronic information exchange, video conferencing, Public Document Room services, and, of course, agency responsiveness to the public.

If you have any questions about these comments, please call me at (203) 285-5204.

Very truly yours,

COMBUSTION ENGINEERING, INC.

C. B. Brinkman

Director

Nuclear Systems Licensing

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