



Mr. Ron Coleman  
Contracting Office  
Nuclear Regulatory Commission  
Washington, D.C. 20555

May 13, 1983

FREEDOM OF INFORMATION  
ACT REQUEST

FOIA-83-274

Rec'd 5-24-83

Dear Mr. Coleman:

I have previously requested a formal debriefing concerning Contract No. RS-CRM-83-454, titled "Automated Library System". The purpose of this letter is to inform you about serious reservations and concerns that we at Avatar have concerning the recent award of this contract to Online Computer Systems of Germantown, Maryland. It appeared that one of the major concerns of the Nuclear Regulatory Commission was that the online computer service must be immediately demonstrable as this was a requirement under System Availability on page 21 of your RFP. In order to determine that such a system and service was immediately available, it appeared that the Nuclear Regulatory Commission staff required an actual tour of the physical facilities which Avatar was utilizing to provide such service. We are certain that the successful bidder at the time of submitting the proposal not only did not offer such a service, had never offered such a service, nor had they any such capability of offering such a service, and the contractor has had no such experience in offering such a timeshare service, and hence, no clients, no satisfied users could be demonstrated. If the NRC felt it so important to have a demonstrated timesharing track record and required a tour of currently operating facilities, why was the successful bidder given drastically different treatment?

According to the Statement of Work, an Add Records Online function must be provided. The public domain version and the Online version to our knowledge does not have a real data entry capability at the present time. Avatar offers such a facility as it has been heavily utilized for the better part of a year by many of our existing clients. Furthermore, the Statement of Work indicates that the system must have the capability to provide services in a multi-branch environment. Avatar stands alone in providing this capability at the present time.

Under the Freedom of Information Act I hereby request a copy of the successful bidder's entire proposal including the cost and technical proposals.

We thank you for this information and look forward to hearing from you at your earliest convenience.

Sincerely,

8310240279 830513  
PDR FOIA  
DICK83-274 PDR

A handwritten signature in cursive script that reads 'Richard S. Dick'.

Richard S. Dick, Ph.D.

Executive Vice President

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