

APPENDIX A

National Technical Systems
Docket No. 99900914/83-01

NOTICE OF NONCONFORMANCE

Based on the results of an NRC inspection conducted on January 24-28, 1983, it appears that certain of your activities were not conducted in accordance with NRC requirements as indicated below:

Criterion V of Appendix B to 10 CFR Part 50 states: "Activities affecting quality shall be prescribed by documented instructions, procedures, or drawings, of a type appropriate to the circumstances and shall be accomplished in accordance with these instructions, procedures, or drawings. Instructions, procedures, or drawings shall include appropriate quantitative or qualitative acceptance criteria for determining that important activities have been satisfactorily accomplished."

Nonconformances with these requirements are as follows:

- A. Paragraph 8.3.5 of the National Technical Systems (NTS) Quality Control Manual states, in part, "The Quality Control Department's review and approval of critical purchase orders shall be indicated by means of an inspection stamp impression."

Contrary to the above, Purchase Order Nos. 631-052982, 631-052977C, 631-052932C, 631-052752, and 631-052627C which were all issued for critical purchases had not been stamped as required.

- B. Paragraph 12.2.8 of the NTS Quality Control Manual (QCM) states, in part, "Within fifteen days of the conclusion of the audit, a report shall be compiled by the lead auditor describing the results of the audit, and shall also include . . . a thorough description of any adverse findings. The report shall request a date for response by the appropriate laboratory management person." Paragraph 12.3.1 of the NTS QCM states, "Follow-up action shall be taken by the lead auditor, as necessary, to verify: (a) that a timely response to the audit report was received; (b) the adequacy of the response; and (c) that all corrective action has been taken as scheduled."

Contrary to the above, the report issued for the corporate quality internal audit of April 1982 (which noted three areas that required corrective action) did not specify or request a response date. In addition, there was no documented evidence that indicated that the lead auditor had performed the required followup.

- C. Paragraph 12.1.1 of the NTS QCM states, in part, "A corporate quality internal audit of the quality program described in this manual shall be conducted as described below, at intervals of approximately six months. . . . Additionally, interim internal audits shall be conducted by the Quality Control Department itself."

Contrary to the above, there was no documented evidence that indicated that Quality Control Department had ever performed interim internal audits.