

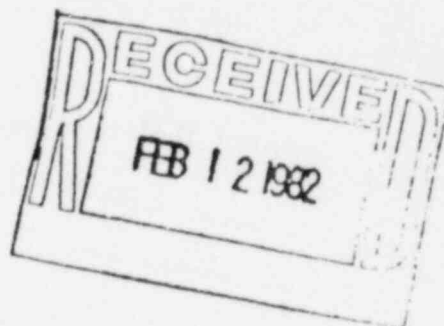
# Hayward Tyler

PUMP COMPANY

February 12, 1982

Hand Deliver

Mr. John Collins  
Regional Administrator  
Nuclear Regulatory Commission  
Region IV  
Suite 1000  
611 Ryan Plaza Drive  
Arlington, TX 76011



Re: Hayward Tyler Pump Company -- QA Improvements

Dear Mr. Collins:

Following the recent press reports of alleged deficiencies in the Quality Assurance Program at Hayward Tyler Pump Company ("HTPC"), Burlington, Vermont, I commissioned two audits, one by Kist & Associates, HTPC's independent QA auditor, and one by Mr. Peter Row, the QA Manager at a nuclear pump manufacturing facility in England which is certified to manufacture ASME Code Class 1, 2 and 3 pumps. Copies of both reports were turned over to Mr. Uldis Potapovs of your staff on January 29, 1982. Furthermore, your office conducted an extensive audit of HTPC's QA program from January 25-29, 1982, and we were given NRC's preliminary findings at the exit interview on January 29 in our offices.

Our own inquiry, conducted after receipt of the Kist and Row audit findings and the NRC exit interview of January 29, provides convincing support for the conclusion that all HTPC nuclear pumps were built to prescribed quality standards and in no way pose a safety hazard. We recognize, however, that all three audits identified certain areas in our QA program which warrant improvement, and we have developed an action program to assure that improvement.

Attached hereto is the list of improvements to the QA program. Many of these are already in effect, and others are now being implemented. All will be substantially completed by March 1, 1982. We would also note that an important element of our upgraded training program will be the unmistakable communication to all employees that top management is committed to effective quality assurance practices and that quality assurance is a vital part of our manufacturing operations.

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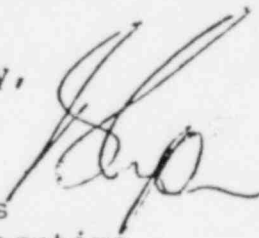
Hayward Tyler

PUMP COMPANY

Mr. John Collins  
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If you have any questions about these improvements,  
please feel free to contact me.

Sincerely,



Ben Lyons  
Chief Executive  
Hayward Tyler Pump Company  
Burlington, Vermont

BL:dlg  
Attachments