

APR 14 1977

Mr. Robert L. Scarff
District Director, Manager
Bell of Pennsylvania
441 Chestnut Street, 10th Floor
Philadelphia, Pennsylvania 19107

Dear Mr. Scarff:

We recently received a proposal for a telephone system for the Nuclear Regulatory Commission (NRC) from the following company:
Harriet Foster, representing Bell of Pennsylvania Telephone Company, submitted a proposal which is completely unsatisfactory for the following reasons:

The proposal:

- o was late in being submitted, even though several telephone calls were made requesting its submission;
- o was received without a cover transmittal letter indicating the sender's mailing address, telephone number, or reason for submitting the information;
- o lacked rationale as to why the Bellco Fax was selected instead of the requested Bell Telephone System proposal;
- o contained no cost or schedule information;
- o did not provide alternate proposals;
- o failed to include a recommended mix of equipment (i.e., C.O., FTS, etc.);
- o failed to include an installation schedule;
- o gave no indication regarding anticipated maintenance, liability or minimum revenue requirements.

Additionally, staff as well as members of our staff are located in King of Prussia, Pennsylvania, requesting a copy from the Bell of Pennsylvania regarding Scarff's lack of attention and response to their request for assistance.

Robert A. Ward

We ask that you review these matters with your representatives in hopes that we can establish an improved working relationship in the future. Please contact Tom Melville, 301-492-0000, if you have any questions regarding this letter.

Sincerely,

Vernon S. Kerr, Chief
Telecommunications Branch
Division of Facilities and
Operations Support, ADM

File: reading
subject

cc: TMelville
JMcOscar, RI

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