

Mr. Jerry Watterson
General Manager
ARA Services
William F. Bolgar Management Academy
Training and Conference Center
9600 Newbridge Drive
Potomac, MD 20858-4321

MAR 28 1994

Dear Mr. Watterson:

On March 23, 1994, my office held a national workshop at your facility. In attendance were 55 senior officials representing 25 States, the U.S. Nuclear Regulatory Commission, and the General Accounting Office. I am pleased to report that thanks to the extraordinary efforts of your staff, our workshop was a rousing success.

In the course of putting together our workshop, many changes in room size and configuration and number of participants to be lodged at the Academy were contemplated and made. Some were contemplated as late as the beginning of the meeting at 8:00 am. Through all of these trying times, Rita Paoletti remained cool, calm and very helpful. Because of her efforts, the workshop proceeded flawlessly. I believe Rita's performance reflects well on the Academy and I would like to add my personal appreciation for a job well done.

I would also like to commend the work of Keith Clement who supervised our ever-changing room requirements and remained not only calm but even retained a smile. I am also appreciative of his efforts.

Although my office has held a workshop at the Academy in the past, it was my first experience in using your facilities. They are first-rate! We look forward to using them again. The rates and food are outstanding and, with your planned motel room renovations, the Academy will truly be one of the top conference facilities in the Washington area.

Again, thank you for making our workshop a success.

Sincerely,
Original Signed By
RICHARD L. BANGART

Richard L. Bangart, Director
Office of State Programs

cc: R. Paoletti
K. Clement

Distribution: See next page.

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UNITED STATES
NUCLEAR REGULATORY COMMISSION

WASHINGTON, D. C. 20555-0001

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Again, thank you for making our workshop a success.

Sincerely,

A handwritten signature in cursive script that reads "Richard L. Bangart".

Richard L. Bangart, Director
Office of State Programs

cc: R. Paoletti
K. Clement