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OFFICIAL TRANSCRIPT OF PROCEEDINGS

Agency:	U.S. Nuclear Regulatory Commission
Title:	Incident Investigation Team
Docket No.	
	INTERVIEW OF: Dr Richard Calfee

LOCATION: Indiana, Pennsylvania

DATE: Friday, December 4, 1992

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ADDENDUM/ERRATA SHEET

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2	NUCLEAR REGULATORY COMMISSION
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4	OFFICE OF INVESTIGATIONS
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6	In the Matter of: :
7	INVESTIGATIVE INTERVIEW :
8	Dr. Richard V. Calfee :
9	(CLOSED) :
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11	
12	Indiana Regional Cancer Center
13	877 Hospital Road
14	Indiana, Pennsylvania
15	Friday, December 4, 1992
16	
17	The above-entitled matter commenced at 10:20
18	o'clock a.m., when were present:
19	DR. CARL PAPERIELLO, Deputy Regional Administrator
20	RON LLOYD, Investigator
21	MOHAMED SHANBAKY, Investigator
22	Nuclear Regulatory Commission
23	
24	
25	

	요즘 사람이 많은 것 같은 것
1	PROCEEDINGS
2	[10:20 a.m.]
3	MR. SHANBAKY: Dr. Calfee, good morning.
4	THE INTERVIEWEE: Gord morning.
5	MR. SHANBAKY: This is December 4th, 1992, and
6	this is a record of an IIT review here of the incident that
7	occurred on November 16, 1992.
8	Dr. Calfee, why don't you state your name and your
9	title?
10	THE INTERVIEWEE: My name is Richard Calfee and I
11	am President of Omnitron.
12	MR. SHANBAKY: Since when you have been the
13	President of Omnitron?
14	THE INTERVIEWEE: Since I guess July of 1990.
15	MR. SHANBAKY: Can you state your educational
16	experience and background?
17	THE INTERVIEWEE: Sure. I am an engineer by
18	training. I have a Bachelor's and Master's degree in
19	Electrical Engineering from the University of Texas at
20	Arlington and a Ph.D. In Bioengineering from the University
21	of Michigan.
22	Before I got my Ph.D. I worked in the
23	aerospace industry designing missile guidance and control
24	systems and after that I after the Ph.D. I worked on the
25	faculty at the University of Texas Medical School at Houston

1 for a couple of years.

I then went to Intermedics, which is a manufacturer of Pacemakers and heart valves and defibrilators and stuff like that. I was an officer of Intermedics from approximately 1980 to 1990 where I was in charge of Research and Development and Engineering for the Pacemaker Division.

8 MR. SHANBAKY: What is your knowledge about the 9 incident, HDR incident here at this facility?

10 THE INTERVIEWEE: Well, it's all second-hand, 11 obviously. I think it was on December the 1st that we got a call that, you know, something may have occurred and we sent 12 13 a team, actually put them on the road to come up here -- Dr. 14 Liprie, who is our Radiation Safety Officer, and Tony 15 Bradshaw -- before they even had really confirmed that a 16 source had broken off. They arrived I guess about the same 17 time that that information was, that it had been recovered 18 from the dump.

MR. SHANBAKY: What is your assessment of actually what happened?

THE INTERVIEWEE: Well, what I believe happened, and obviously the engineers need to go over, you know, all the detailed printouts from the error logs and all that sort of thing that we have taken and given you a copy of, is that something occurred during the treatment of the patient,

probably on the treatment of the fifth catheter, that caused the source to separate and that fact, according to the statements I have read, the warning from the radiation monitor and all, was not heeded and therefore the source went home with the patient.

6 MR. SHANBAKY: When you say the source separated, 7 can you describe the source assembly in terms of this is a 8 source connected to --

9 THE INTERVIEWEE: No, it's a nickel titanium wire 10 with a cavity in the end of it where the source is located 11 that is then sealed shut on the end, so it is in a sealed 12 cavity. It's a sealed source and it appears as though 13 something caused that to fracture.

MR. SHANBAKY: Okay, so something caused a fracture where?

16 THE INTERVIEWEE: Apparently proximal to where the 17 source is located, and, you know, what we want to do is 18 obviously analyze the components, the remainder of the 19 active wire, the tip, to try to determine the answer to your 20 question, exactly where did it break and why -- is there 21 evidence of physical damage, you know.

22 MR. SHANBAKY: Speaking of all that, to do this, 23 do you need to take the machine to your facility? 24 THE INTERVIEWEE: No. We need to take the wire. 25 MR. SHANBAKY: You need to take the wire?

1 THE INTERVIEWEE: That's correct. MR. SHANBAKY: Okay. 3 THE INTERVIEWEE: Not the machine. 4 MR. SHANBAKY: All right, not the machine. 5 There was a question about how the machine could recognize the length of the wire out or the length of the 6 7 wire in. I'd appreciate it if you'd give me some better 8 understanding of this. 9 THE INTERVIEWEE: Well, what we believe happened 10 from the record and it needs to be examined from the 11 engineers back at the factory is that something applied 12 force to the wire in the fifth catheter and was to the 13 extent that I guess caused the fracture and was preventing the wire from being retracted and therefore an emergency 14 15 retract occurred, all right? 16 MR. SHANBAKY: What is an emergency retract? 17 THE INTERVIEWEE: We have a secondary system for 18 pulling the wire back if the primary system is having 19 difficult. It pulls harder. 20 THE INTERVIEWEE: A separate system like motors 21 and gears? 22 THE INTERVIEWEE: It's just more force, okay, to 23 pull the wire back. 24 MR. SHANBAKY: It's just applied by the same motor 25 or another one?

1 THE INTERVIEWEE: A different motor, independent 2 motor. MR. SHANBAKY: Okay, and what makes that motor 4 kick in? THE INTERVIEWEE: The fact that the primary drive was detecting this constriction and having trouble pulling 6 the wire back was what would make the secondary motor kick 7 8 in, if it kicked in. That's speculation at this point. MR. SHANBAKY: Yes, that's what I don't know if it 10 is already determined that the secondary motor kicked in or not. I heard that it might have kicked in. 11 12 THE INTERVIEWEE: Right. We need to look at the error logs and have our engineering people see if they can 13 14 determine whether that happened or not. 15 MR. SHANBAKY: Can they determine this from 16 looking at the error messages on the machine? 17 THE INTERVIEWEE: I hope so, Jes. I believe they 18 can. 19 MR. SHANBAKY: They got the error messages since 20 February yesterday from -- they got the printout. 21 THE INTERVIEWEE: Yes. 22 MR. SHANBAKY: They are still examining this? 23 THE INTERVIEWEE: Yes, our engineer should be in 24 today at the office who is responsible for that code. 25 MR. SHANBAKY: Okay.

THE INTERVIEWEE: Okay.

MR. SHANBAKY: All right, and getting back to so this is the actually the withdrawal of the source mechanism if the source gets sticky or obstructed you get this second motor and it will pull it back -- getting back to my question about how the machine recognized the length of the source drive cable going out and coming in --

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THE INTERVIEWEE: Yes.

9 MR. SHANBAKY: -- how this is done, what kind of 10 sensors you have.

11 THE INTERVIEWEE: Normally it, you know, measures, 12 it has a switch that measures a zero point if you will as 13 the wires going out, all right? The wire is tracked out by 14 the encoders a given distance, okay? It's retracted and 15 measures the length coming back in and compares those two.

MR. SHANBAKY: Okay. This encoder is a mechanical or we're talking about the mechanical device here like a wheel which would turn and be translated into length?

19 THE INTERVIEWEE: That's correct.

20 MR. SHANBAKY: Or actual sensor at the cable 21 itself?

22 THE INTERVIEWEE: The encoder has a wheel which is 23 driven by the wire --

24 MR. SHANBAKY: Okay.

25 THE INTERVIEWEE: -- and it rotates and it is

1 translated into length, all right, and there's also a home, 2 what we call a home sensor, a position switch. MR. SHANBAKY: Right. 4 THE INTERVIEWEE: That's tripped by the end of the \vec{x}_{i} wire going in and coming out. 6 MR. SHANBAKY: And is these two -- there is a logic here between these two systems or subsystems and which 7 one of them actually gives how many millimeters the cable is 8 out or in? 10 THE INTERVIEWEE: Well, the work together to do 11 thac. 12 MR. SHANBAKY: It works together? 13 THE INTERVIEWEE: It is my understanding. My 14 understanding is that you trip the position switch. You 15 start counting the distance out from there, okay, then in 16 returning the wire you start counting it coming back until 17 that switch trips again. 18 MR. SHANBAKY: Okay. 19 THE INTERVIEWEE: That is my understanding. 20 MR. SHANBAKY: You think the engineer is looking 21 at the error data today? 22 THE INTERVIEWEE: I do. 23 MR. SHANBAKY: You believe that he will be able to 24 tell us whether the DC motor kicked in or not? 25 THE INTERVIEWEE: I hope that he will. I don't

9
know. There's like I think it is 16 messages recorded.
MR. SHANBAKY: Yes.
THL INTERVIEWEE: Okay? In the after-loader
memory, okay, and there were some, error messages that were
generated by the physicist in doing his testing. The reason
I can't really give you a precise answer is looking at those
codes, which are numbers and hexadecimal numbers, I don't
know.
MR. SHANBAKY: Okay.
THE INTERVIEWEE: Okay? And I don't know if all
16, if errors were generated by the physicist doing the
testing afterwards ran over those 16 or not.
MR. SHANBAKY: Okay. Can you just go over your
quality assurance program, quality control measures in
testing equipment and supplying equipment and all of this
process?
THE INTERVIEWEE: It's we have a Quality
Control Department. We inspect components coming in. We
have signed documents, specifications for all our
components. We have device history records on the wires and
on the after-loaders and on the catheters and such.
We, you know, do testing according to written

24 MR. SHANBAKY: So you do your own testing in 25 accordance with QC procedures?

protocols, you know, the GMP type of operation.

THE INTERVIEWEE: That's correct.

MR. SHANBAKY: You use like industry standards?
 What do you use in your acceptance criteria?

4 THE INTERVIEWEE: The documents that we have that 5 specify the part.

MR. SHANBAKY: This is the document you get from the vendor of that part?

8 THE INTERVIEWEE: I don't know component by 9 component whether it is the document from the vendor. All 10 of our custom made parts have our own engineering drawings. 11 MR. SHANBAKY: Okay.

12 THE INTERVIEWEE: Okay, if they are off-the-shelf 13 parts, some of them may use the vendor document.

14MR. SHANBAKY: Okay. What tests for example that15the cable and the source assembly have been subjected to?16THE INTERVIEWEE: The wire, is we call it --

17 MR. SHANBAKY: Yes, the wire --

18 THE INTERVIEWEE: -- is subjected to very exacting 19 physical measurements to make sure that it is the proper 20 size, that the cavity in the end is the proper dimensions 21 and all thicknesses are correct, all that sort of thing.

22 MR. SHANBAKY: Do you do any other physical tests 23 like tensile strength or embrittlement tests or any 24 metallurgical tests?

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THE INTERVIEWEE: I do not know; I do not know

1 whether that's done. I know in the original evaluation of 2 the materials it was done. I really don't know if that's done. I don't believe it's done on a wire by wire basis. 3 4 MR. SHANBAKY: Or even the sample? 5 THE INTERVIEWEE: What? 6 MR. SHANBAKY: Or even on the sample basis? 7 THE INTERVIEWEE: I do not know. I do not know the answer to your question. I am obviously going to look and see. 10 MR. SHANBAKY: Okay. How big is your Quality 11 Control/Quality Assurance Group? 12 THE INTERVIEWEE: Probably about four, five 13 people. We have -- our whole company is about 30-32 people. 14 MR. SHANBAKY: Okay. About the size of the team 15 that's here to investigate. 16 MR. SHANBAKY: Okay. I understand. 17 MR. LLOYD: Has the NRC ever come in and done an 18 audit on your QA/QC programs and other kinds of things, 19 vendor type inspection? 20 THE INTERVIEWEE: The NRC has been in to -- in 21 this case it's Louisiana, it's an Agreement State --22 MR. LLOYD: Okay, somebody from Louisiana. 23 . THE INTERVIEWEE: Yes, has been to our facility in 24 Louisiana. In Houston we do not manufacture or handle any 25 radioactive elements at all and so they have not been there

1 but they have been to our Louisiana facility. MR. SHANBAKY: Okay. 2 MR. LLOYD: But one question there. 4 MR. SHANBAKY: Sure, go ahead. 5 MR. LLOYD: And get this all clarified. We were talking about this earlier as a team. Is the entire device 6 manufactured and assembled in Texas with the exception of 7 the wire and the source? 8 THE INTERVIEWEE: The final manufacturing is in Texas. Some of the components like the safe and all of that 10 11 are manufactured in Louisiana. 12 The final assembly of the after-loader is done in 13 Texas. 14 MR. LLOYD: When would the source be installed? 15 THE INTERVIEWEE: At the customer site. It's shipped directly from our facility in Louisiana, for 16 instance, to here. There's one that arrived yesterday. 17 18 MR. SHANBAKY: Yes, right. The distance of the wire out, I'm still not very clear in my mind. Do you get 19 some understanding a little bit or we need to pursue this 20 21 further? 22 MR. LLOYD: An additional guestion I had was when the source is retracted and it shows that it is in the 23 24 parked position --25 THE INTERVIEWEE: Yes?

MR. LLOYD: Is there any radiation detector that
 detects the actual source?

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THE INTERVIEWEE: No, no, there is not.

MR. LLOYD: So you rely on basically the encoders that says the cable has been retracted or the wire has been retracted?

THE INTERVIEWEE: That's correct, you know, plus
 the radiation monitor which is required in every run.

9 MR. SHANBAKY: I don't know, I heard this but I am 10 not sure it is true. Somebody said that the -- I believe 11 one of your engineers -- said that when the DC motor kicks 12 in, the decoder uncouples -- you don't actually detect the 13 length of the wire going in or out?

14 THE INTERVIEWEE: That's correct. That's a safety 15 feature.

16 The design of the unit is such that if the normal 17 drive system, okay, along the chain is having trouble 18 retracting a hot wire, which is the most important thing 19 it's supposed to do, all right, then any sources of restriction on that such as the pinch roller and the encoder 20 and the other drive motor and all are released, so that the 21 emergency retract motor has the maximum chance to pull the 22 23 wire back.

24 MR. SHANBAKY: All right. What are the safety 25 features of the equipment? THE INTERVIEWEE: There's a long list of those.
 Numerous. Numerous.

MR. SHANBAKY: All right.

THE INTERVIEWEE: You know, from backup power supplies to backup drive systems to all kinds of error checking on the commands that come from the console computer or the planning system or whatever. It's an extremely long list of safety features that are built into the system.

I'll give you an example.

10 MR. SHANBAKY: Okay.

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11 THE INTERVIEWEE: If you have a hot wire out, 12 okay, the one thing you always want to do is pull that back. 13 If you have a clinic or hospital power failure, then we have 14 an uninterruptible power supply that can do that and will 15 continue to run the system, okay?

16 If the uninterruptible power supply fails in 17 addition to the hospital power, we have another backup 18 battery, okay, whose only job it is is to pull the hot wire 19 back with the emergency drive and we test that battery under 20 load every time before we send a hot wire out, okay, so 21 that's the kind of redundancy and the bottom line if all 22 that fails is manual crank.

23 MR. SHANBAKY: Can you walk me through what is 24 done with the machine upon installation when you bring it to 25 the customer? What is your procedures? THE INTERVIEWEE: I'm not sure I can walk you through it in detail. Our service and installation people come to the site. They uncrate the machine, unpack it. They, you know, run the conduits. They do testing on the machine. I'm not sure I can tell you in detail everything that's done.

7 MR. SHANBAKY: Do they test any radiation monitors 8 in the area?

9 THE INTERVIEWEE: Do they test the radiation 10 monitors? I do not know for sure.

MR. SHANBAKY: How about the instructions to your client, the training of the client? What is involved in that training of the clients?

14 THE INTERVIEWEE: Well, we have usually two sets 15 of training -- usually the physicist and the dosimetrist or 16 whoever comes to Houston for a couple days for training, and 17 then we usually do some onsite training and I do not know 18 where that was done for this site. I've asked them to get 19 together those records for me to see who was trained and 20 when and where.

21 MR. SHANBAKY: So you give two types of training. 22 One is at your facility in Houston, and that is you said two 23 days?

THE INTERVIEWEE: Two days typically.
 MR. SHANBAKY: Two days typically, and this is to

the physicist. What is entailed in this training as the topics?

THE INTERVIEWEE: It's generally two things. One is how to use the therapy planning system, all right, and secondly is how to operate the after-loader, and certainly the simpler of that is how to load the after-loader because it is all menu-driven.

8 For instance, we have error messages that are full 9 text messages, unlike our competition that has codes and if 10 you have an error you have to look up in the manual what is 11 Code 37, so it's a reasonably simply machine to use.

We have the emergency procedures which I know you have seen, presume you have seen, and we do not train, you know, the physicist how to be a physicist. That's what they have certified physicists for.

16 MR. SHANBAKY: Do you provide any safety 17 precautions in the use of the machine?

18 THE INTERVIEWEE: I think so -- in the 19 documentation there are safety precautions.

20 MR. SHANBAKY: During the training?

THE INTERVIEWEE: I don't know in detail. Dr. Ann Wright is in charge of our Training Department.

23 MR. SHANBAKY: Can you spell his name, please?
 24 THE INTERVIEWEE: Her -- Ann.

25 MR. SHANBAKY: Her name, Ann.

1 THE INTERVIEWEE: Ann Wright, W-r-i-g-h-t. 2 MR. SHANBAKY: Okay. 3 THE INTERVIEWEE: And she is a very well-known 4 physicist. She is the past President of the, immediate past President of the APM and ACPM so she is --5 6 MR. SHANBAKY: She is a member of your staff? THE INTERVIEWEE: Yes. She is an executive with 8 our company. MR. SHANBAKY: Okay, all right, and what type of 10 training is given at the facility and what is the length of 11 that training? 12 THE INTERVIEWEE: It's usually --13 MR. SHANBAKY: At the client facility. 14 THE INTERVIEWEE: At the client's facility? 15 MR. SHANBAKY: Yes. 16 THE INTERVIEWEE: It's really more familiarization 17 with the operation of the after-loader as opposed to the 18 operation of the planning system, all right, and it's not a required part of the training because we have obviously 19 20 trained the people, you know, at our facility in Houston, so, you know, they do not in all cases get the onsite 21 22 training, if we train, for instance, their chief physicist 23 in the full operation of the machine. 24 Sometimes they train their own staff, as they have 25 new staff that comes on, they train their regular staff.

1 MR. SHANBAKY: Okay. Do you train your client to troubleshoot in the machine? 2 3 THE INTERVIEWEE: No, not in general. If there's 1 an error condition or something there are no user 5 serviceable parts in the machine so if the machine is 6 broken, we send someone to fix it. 7 MR. SHANBAKY: What the client is allowed to do in 8 terms of service to the machine? THE INTERVIEWEE: Nothing. 10 MR. SHANBAKY: So I take it you are doing the 11 service to the machine? 12 THE INTERVIEWEE: Yes. 13 MR. LLOYD: Is that something they have to pay for, to get some sort of an extended service agreement? 14 15 THE INTERVIEWEE: To get, I believe so, extended service agreements after the first year, a warranty, and we 16 17 do all of that servicing. 18 MR. SHANBAKY: Do all your clients have extended 19 service warranty? 20 THE INTERVIEWEE: Yes, they do. 21 MR. SHANBAKY: Okay. How about this facility here? The Indiana Cancer Center? 22 23 . THE INTERVIEWEE: I do not know if they are under 24 their original warranty or an extended. I can't tell you. 25 MR. SHANBAKY: Okay.

1 THE INTERVIEWEE: But I know that Oncology Services in general has, you know, in all the ones after the 2 end of the first year they purchased the service agreement. 3 4 There's really not much choice. They really have to do it. 5 MR. SHANBAKY: Okay. Why is that? 6 THE INTERVIEWEE: Because they are not licensed to change the sources and that's part of that, is, you know, 8 exchanging the sources. Our people do that. MR. SHANBAKY: Okay. You answered my question. I 10 was going to ask you who changed the source. 11 THE INTERVIEWEE: We change the source. 12 MR. SHANBAKY: All right. How about the routine 13 maintenance of the equipment. Can you describe what is done 14 routinely and the frequency of this routine maintenance? 15 THE INTERVIEWEE: Well, every 90 days the source 16 gets changes and so we have a service person come in to do 17 that and they do preventative maintenance. They, you know, they clean the drive rollers. They check the switches. 18 They recalibrate the machine. If the physicist wants, they will 19 20 help them recalibrate the source, okay, while they're there. 21 MR. SHANBAKY: What examinations do they do? Do 22 they do any tests or verification of operability that 23 everything is working as intended? 24 THE INTERVIEWEE: They do. They do a -- for 25 instance, we control the wire to within plus or minus one

1 millimeter.

2	MR. SHANBAKY: Okay.
3	THE INTERVIEWEE: Over the range of zero to 1500
4	millimeters, so they do a calibration check and adjustment
5	if necessary to that system.
6	They often, you know, participate with the
7	physicist. You know, we calibrate the source wires at our
8	facility and supply them with the calibration. If they
9	choose to do their own calibration, then they often do that,
10	the physicist with our technician running the wire out for
11	them and that sort of thing, to do that calibration.
12	S metimes they do it on their own without our
13	technician involved, so
14	MR. LLOYD: Who actually makes the source wire?
15	THE INTERVIEWEE: We do.
16	MR. LLOYD: You actually do?
17	THE INTERVIEWEE: Yes.
18	MR. SHANBAKY: How about the tests of any safety
19	feature on the machine? What systems, subsystems are tested
20	and how often?
21	THE INTERVIEWEE: I'm not sure I can answer that
22	question in detail. I don't know, you know, what all is on
23	the checklist that they do at preventative maintenance time.
24	I know at, you know, final manufacturing tests
25	tests everything.

MR. SHANBAKY: Is this checklist, doctor, included in the Omnitron documents? I so some of them floating here, like an owner manual or something, the frequency of those tests and --

THE INTERVIEWEE: I don't know. I do not know.
 MR. SHANBAKY: Okay, because I was trying to save
 you sending us everything if --

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THE INTERVIEWEE: Right.

MR. SHANBAKY: -- if it's here we can --

10 THE INTERVIEWEE: We have, you know, a new product 11 that is added on to our system called a Physics QA Package 12 that allows the facility to produce checklists, you know, daily checklists, periodic checklists, source exchange day 13 checklists. That has, you know, a whole list of things to 14 15 check and, you know, various sites do different tests on 16 their own at this point in time but I can't answer the specific question of what our service technician checks 17 18 every time.

19MR. SHANBAKY: Does he have written procedures?20THE INTERVIEWEE: Yes.

21 MR. SHANBAKY: In addition to the checklist, now I 22 am talking about detailed procedures, how to perform the 23 function rather than did you do it.

THE INTERVIEWEE: I don't know. I don't know for each and every function where there is a written procedure

of how to do that. I do not know

MR. SHANBAKY: Some may have written procedures. 2 Some functions may not have written procedures that --3 THE INTERVIEWEE: I do not know. I know our 4 5 service personnel are trained in how to do all of these functions, okay. I do not know if they have a written 6 7 procedure that goes with them. MR. SHANBAKY: So I don't know, I'm trying to still understand this. You don't know if -- who would know whether you have written procedures or not? 10 11 THE INTERVIEWEE: I'll go back and see if -- on 12 the checklist? MR. SHANBAKY: Yes, in addition to the checklist. 13 THE INTERVIEWEE: If there is a written procedure 14 15 for each ---16 MR. SHANBAKY: Right. 17 THE INTERVIEWEE: -- item on the checklist. 18 MR. SHANBAKY: Right. THE INTERVIEWEE: I don't know. I will check 19 20 when I get back. 21 MR. SHANBAKY: All right. MR. LLOYD: Would Ann Wright know the answers to 22 23 those kind of guestions? THE INTERVIEWEE: She might, although she has 24 training in physics. She doesn't have the service 25

1 department.

2	MR. SHANBAKY: Since we are at procedures, I would
3	also like to understand what is your methods for generating
4	these procedures using ASME standards and ANSIs, how the
5	procedures are generated, how they are reviewed, approved,
6	if this is what you want or the top head of the engineering
7	group wants, you know help. I would like to understand
8	this process of generating procedures and approving the
9	procedures.
10	THE INTERVIEWEE: Okay. Your specific question is
11	for periodic maintenance what is done?
12	MR. SHANBAKY: Right.
13	THE INTERVIEWEE: Okay.
14	MR. SHANBAKY: And I understand that whatever is
15	required on the checklist, you do on the checklist, we need
16	to get a copy of the checklist.
17	THE INTERVIEWEE: Right.
18	MR. SHANBAKY: And then the "how to," the
19	procedure, the detailed procedures that connect or
20	disconnect this lead with this lead.
21	THE INTERVIEWEE: Most of the stuff is really
22	simple
23 .	MR. SHANBAKY: If it is very simple processes, you
24	don't need the detailed procedure to tell you how to turn it
25	on

1	THE	INTERVIEWEE: Exactly how are they
2	determined.	Okay.
3	MR.	SHANBAKY: Okay. All right, and the training
4	of the servic	e representatives, your service representative.
5	What training	does he get?
6	THE	INTERVIEWEE: Okay. Okay?
7	MR.	SHANBAKY: Now getting to another area now, is
	the emergency	procedures that you give to the clients.
9	THE	INTERVIEWEE: OKay.
10	MR.	SHANBAKY: What is entailed in these emergency
11	procedures?	
12	THE	INTERVIEWEE: It's, you know, it's a pretty
13	simple sheet.	Have you seen it?
14	MR.	SHANBAKY: I have seen the sheet. I have seen
15	like one page	
16	THE	INTERVIEWEE: Right.
17	MR.	SHANBAKY: with like bullets on that page.
18	THE	INTERVIEWEE: Yes.
19	MR.	SHANBAKY: It is
20	THE	INTERVIEWEE: It basically, you know, says if
21	you have any e	emergency with the source being out, what to
22	do, you know,	step one, two, three, and so it's a pretty
23	simple set of	criteria.
24	MR.	SHANBAKY: Okay, it said what to do but I
25	don't know if	it said how to do it.

1 THE INTERVIEWEE: Weil, it's things like, you 2 know, remove the catheters from the patient. It depends on 3 where they are as to how you do that. You know, pull the machine away from the patient. Take the patient out of the 4 5 room and survey them, you know. That sort of thing. MR. SHANBAKY: Okay, but do you have any other set 6 7 of instructions or procedures which will go with this 8 emergency, this one page? THE INTERVIEWEE: I don't believe so, no. 10 MR. SHANBAKY: In terms of radiological safety 11 precautions, use a tweezer, use a remote tool, minimize 12 strain near that area of the machine or --13 THE INTERVIEWEE: I don't believe so. 14 MR. SHANBAKY: Or surveys, radiological surveys, 15 anything of this nature? THE INTERVIEWEE: No, I think it says to leave the 16 17 room and lock the door and call the appropriate personnel, 18 you know, who are certified and trained in this operation. 19 MR. LLOYD: Do you require that one page of bullets or emergency procedures to be posted in the room or 20 21 on the machine? 22 THE INTERVIEWEE: I think almost everyone's 23 license requires that, okay? It's your requirements to the 24 licensee as opposed to ours. 25 MR. LLOYD: In your opinion, do you think the

facility followed those emergency procedures?

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THE INTERVIEWEE: Well, they did not detect, they did not -- as my understanding applies, they did not recognize that their emergency radiator monitor flashing, indicating that they had a problem, so, no, they did not recognize that they had an emergency and therefore they did not follow them.

MR. SHANBAKY: You mean that they did not recognize the alarm or they did not recognize the emergency?

10 THE INTERVIEWEE: They did not recognize that a 11 problem had occurred is my understanding.

MR. SHANBAKY: So getting to this, what is your views now about this client's proficiency and understanding the use of this unit?

15 THE INTERVIEWEE: That is a real difficult 16 question for me to answer. You know, I know that they have 17 good people here and it's my judgment that they have good 18 people here. I obviously believe that the physician and the 19 technician should have heeded their radiation monitor. I 20 mean that's obvious. I cannot explain why they did not.

21 MR. SHANBAKY: Is there anything else on like the 22 CRT that will tell them that they've got a problem with the 23 source out -- in addition to the radiation, the radiation 24 monitor is separate from the machine.

THE INTERVIEWEE: If -- if it had broken and not

been, and this is speculation on my part, okay, until we get through the engineering analysis, if the length check had detected a change in the length of the wire, then there would have been a message to that effect on the CRT for them to check further, okay?

6 Since that apparently did not happen, we believe 7 because an emergency retract with the secondary system took 8 place, then on the screen during the emergency retract would 9 have been a message that said, you know, DC motor making 10 emergency retract, okay, in a red box.

MR. SHANBAKY: In the red box?

THE INTERVIEWEE: Yes.

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MR. SHANBAKY: And what understanding of the technician, the technologist that is operating the machine is of this DC motor is on, whatever the message is, what did they give, were ving any instruction what this means?

17 THE INTERVIEWEE: I do not know and I think a --18 you know, I do not know if they noticed that message. You 19 know, if an emergency retract occurred, which I believe is 20 the case, and if they noticed that message, okay, during the 21 emergency retract, then I do not know if they would have 22 interpreted that properly.

You know, I think that we probably want to change that message, okay, to remind them under those conditions to be sure and check the radiation monitor. That's my opinion.

I think that that message, it should endure and be stronger. 1 MR. SHANBAKY: Does the message appear 2 automatically or does he have to go to the keyboard and type 3 4 requesting error --THE INTERVIEWEE: No, it appears automatically. 5 MR. SHANBAKY: -- condition? It appears 6 automatically, and after how many insertions and retractions does this appear, "failure," because what I understand the insert the wire, the dummy wire, to see if everything is 10 clear --THE INTERVIEWEE: Yes. 11 MR. SHANBAKY: -- after the dummy wire goes all 12 the way in and all the way out, establish that the catheter 13 is clear, the actual source is driven in --14 THE INTERVIEWEE: Right. MR. SHANBAKY: After how many trials of the dummy 16 wire that message would appear? 17 THE INTERVIEWEE: I don't think I understand that 18 19 question. MR. SHANBAKY: Does it have to involve the source 20 itself, the source does not appear with dummy wire --21 THE INTERVIEWEE: That's correct. 22 MR. SHANBAKY: Like if the dummy wire gets into an 23 obstruction --24 THE INTERVIEWEE: Right -- that's its job is to 25

1 find if there is any obstructions. That's the purpose of the 2 dummy wire.

MR. SHANBAKY: Suppose the dummy wire finds an 3 obstruction. It will not insert, I take it? 4 THE INTERVIEWEE: Yes. 5 MR. SHANBAKY: And it is attracted to the machine? 6 THE INTERVIEWEE: Yes. 7 MR. SHANBAKY: And can the technologist insert the 8 wire with the source after that? THE INTERVIEWEE: No. It has to have a successful 10 dummy run for the active wire to go out. 11 MR. SHANBAKY: So if this is the situation, I am 12 trying now to understand how there was a successful dummy 13 run because by definition there was a successful run --14 THE INTERVIEWEE: There was. 15 MR. SHANBAKY: And then the source was not 16 successful. It went there and something happened. 17 THE JNTERVIEWEE: Well, possible, you know, the 18 patient flexed their muscle, okay -- this is a flexible 19 catheter and this is speculation --20 MR. SHANBAKY: Okay. 21 THE INTERVIEWEE: As the active wire went out, 22 okay, and, you know, bent that catheter, for lack of a 23 . better word, and caused somehow -- I mean we need to look at 24 this wire and figure out what happened --25

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MR. SHANBAKY: Right.

2 THE INTERVIEWEE: -- for the wire to break and the 3 constriction to be detected and an emergency retract to 4 occur. MR. SHANBAKY: So the dummy wire insertion says 5 6 you have multiple catheters ---7 THE INTERVIEWEE: Yes, MR. SHANBAKY: -- like four or five. The dummy 8 wire is inserted actually in each wire and then followed by the active wire, not testing all the catheters and then the 10 11 active wire? 12 THE INTERVIEWEE: It can be either way. It's 13 selectable by the user. 14 MR. SHANBAKY: Oh, so there is a situation where the dummy wire would be used on all the catheters --15 16 THE INTERVIEWEE: Yes. 17 MR. SHANBAKY: -- and later on during the 18 treatment you can start with the active wire on all the 19 catheters? 20 THE INTERVIEWEE: That's correct. 21 MR. SHANBAKY: Is there any way that somebody can defeat the dummy wire insertion and just use the active wire 22 23 directly? THE INTERVIEWEE: The only way that could be done 24 25 is in what we call a physics mode, all right, where the

1 physicist uses that, for instance, to run an active wire out 2 to do a calibration, all right? 3 MR. SHANBAKY: Yes. 4 THE INTERVIEWEE: It's not to be used on patients 5 and it has a separate password that only the physicist is 6 supposed to know to be able to get into that mode and that was not involved in this situation at all. The dummy wire 8 checks were done. MR. LLOYD: So if I understand you, for the 10 patient that we had here there were five catheters? 11 THE INTERVIEWEE: Yes. 12 MR. LLOYD: For each time that you inserted a source in one of those, you have to have a dummy source 13 14 going first --15 THE IN CERVIEVEE: Yes. 16 MR. LLOYD: -- and then get a successful run and 17 then you could put the source in? 18 THE INTERVIEWEE: That's correct. 19 MR. LLOYD: There would be no condition where he 20 would run the dummy into all five sources and then back up 21 and then run --22 THE INTERVIEWEE: That's correct. It could have 23 been done either way. We can look at the record and tell 24 how it was programmed here. 25 MR. SHANBAKY: He can operate in two modes, either

1 sequentially or each wire?

2 THE INTERVIEWEE: I'm not sure that's significant though, which way they did it, okay. 3 4 MR. SHANBAKY: Just because of the time lapsed between -- if you insert the wire and you take it out and 6 you put another wire, the likelihood and the time for things 7 to change, the configuration to change, is maybe less than a 8 few minutes --THE INTERVIEWEE: Possibly but I mean a muscle can 10 squeeze it -- I mean it's a --11 MR. SHANBAKY: Yes. 12 THE INTERVIEWEE: I really don't think that's 13 significant, whether they did all five dummy checks in the 14 beginning --15 MR. LLOYD: Or one at a time. 16 THE INTERVIEWEE: Or one at a time. 17 MR. SHANBAKY: Because the duration of time this is done is -- how long is the time for this test? 18 19 THE INTERVIEWEE: It's maybe, you know, four seconds out, four seconds back, okay? Then, you know, 20 switch to the active, you know, four seconds -- it's like 12 21 22 seconds maybe in between. 23 Even if you did the dummy check right before you sent the active wire out, and I don't know which was the 24 25 case here, I don't remember.

1 MR. SHANBAKY: We can ask the technologist as to 2 the --THE INTERVIEWEE: Do you have the printout from 4 the patient? We can look and see. 5 MR. SHANBAKY: No, our engineer has that. We'll look at that. 6 7 THE INTERVIEWEE: Okay. 8 MR. SHANBAKY: What specific maintenance is done on this machine? Any non-routine maintenance? We talked 10 about your routine. THE INTERVIEWEE: I don't know whether there was 11 any non-routine maintenance done or not. 12 13 MR. SHANBAKY: Okay. We did not get the frequency 14 of maintenance. What is the frequency of maintenance? 15 THE INTERVIEWEE: Every 90 days. 16 MR. SHANBAKY: Every 90 days. 17 MR. LLOYD: So the same time the source is 18 changed? THE INTERVIEWEE: That's correct. That's correct. 19 20 MR. SHANBAKY: All right, just to put it on the 21 record. MR. SHANBAKY: This looks like an intelligent 22 23 machine. 24 THE INTERVIEWEE: Yes. 25 MR. SHANBAKY: It has some memory. What things we

1 can retrieve from this machine back to and for November 2 16th?

3 THE INTERVIEWEE: Well, we have already printed 4 out the error logs, okay, for your engineers. There's, I'm 5 sure there's patient treatment records in there that can be 6 printed out.

7 I don't see how personally, you know, the 8 maintenance of the machine or exactly what checks were done 9 relates to why the wire broke, okay, which is the main thing 10 that we are certainly interested in, plus is there any 11 changes that we can make to our software or our messages, 12 okay, that makes the likelihood of a customer, you know, 13 ignoring a warning less likely.

MR. LLOYD: What I think the team was interested in as far as the machine portion of it goes is there any way that the machine itself could have kinked the wire or caused some sort of a problem?

THE INTERVIEWEE: I can't imagine a way that the machine itself could have done that. I mean the possibilities are that it was a defective wire, that it was abused in some way, or that, and pretty far-fetched, that the patient could get the wire in a configuration where they could squeeze it with their muscle and cause the break.

That is why we need to study the wire and see what we can see.

MR. LLOYD: Each time you get an error message on the machine, do you have to go back through and clear that error message before you can continue operation or can you ignore those and continue going on and doing what you want to do?

6 THE INTERVIEWEE: There are different classes of 7 error messages. There are -- generally you need to clear an 8 error message either by hitting the escape key or pressing 9 the reset button. There are some classes of error messages 10 that the customer can't clear. They have to call our 11 service department and, you know, we would have to 12 investigate it.

13 MR. LLOYD: Is that eliminated from memory once 14 they've cleared that error message and fixed whatever the 15 problem is?

16THE INTERVIEWEE: No. It's in the error log.17MR. LLOYD: Okay, so every one of those should18show up in the log?

19 THE INTERVIEWEE: Yes, there's actually two error 20 logs. There is a console error log, okay, and then there 21 is, you know, a computer in the after-loader, and it 22 obviously it's a, you know, a simpler computer so it 23 remembers only the last sixteen events, so there's two 24 places. That's what I mentioned earlier about there are only 25 sixteen and, you know, we don't know how many are in there

1 and how many were generated afterwards in subsequent testing 2 at all.

The error log for the console, you know, probably goes back from the beginning of the history of the machine unless that's been cleared by somebody.

6 MR. SHANBAKY: You said that there are error codes 7 or error statements in this case that can be reset by your 8 clients --

THE INTERVIEWEE: Yes.

MR. SHANBAKY: And some other, other category which I take were more serious, more important.

THE INTERVIEWEE: Right.

MR. SHANBAKY: And can only be cleared by your service representative?

15 THE INTERVIEWEE: That is correct.

16 MR. SHANBAKY: This DC drive, DC motor actuation, 17 it will come as a warning and was red and the error message. 18 Is this clearable --

19 THE INTERVIEWEE: Yes.

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20 MR. SHANBAKY: -- by the client or by your service 21 representatives?

22 THE INTERVIEWEE: By the client.

23 MR. SHANBAKY: So the client can actually clear a 24 DC motor --

THE INTERVIEWEE: Yes.

MR. SHANBAKY: -- actuation? 1 THE INTERVIEWEE: That's correct. 2 MR. SHANBAKY: Okay. THE INTERVIEWEE: That just says that the system 4 decided that there was something restricting the path out 5 there, okay, of trying to get the wire back and the 6 difficulty in pulling it back was such that it tripped the 7 threshold and kicked in the emergency retract. 8 If it retracts the wire, fine, then the client can clear that. If it didn't retract the wire fine then that 10 would be a non-clearable error. 11 MR. SHANBAKY: What is the difference between the 12 original motor which operates routinely in terms of power 13 and the DC motor? I am just trying to figure out how much 14 15 it would be yanking on that wire. THE INTERVIEWEE: It just has to do with the 16 force that is applied to the wire, that's all. They are 17 both friction drive systems. 18 19 MR. SHANBAKY: Okay. THE INTERVIEWEE: The -- you know, they are 20 independent drive systems so that you have redundancy in 21 that ability if one motor should fail. Let's say the 22 primary drive motor fail, okay, then it would be in a frozen 23 position and the wire would be locked. You couldn't move 24 it, all right? That's why we release those drives, okay, 25

when we pull the emergency wire back.

MR. LLOYD: That's where you lose the encoding. THE INTERVIEWEE: That's right. That's exactly right and that's really, see, the encoder is on the wire so let's suppose that the encoder locks up. You want to get that wire back so that is the reason that it was done that way. I think that's a good, logical reason for that type of operation.

9 I do believe though that as a result of this 10 experience we ought to change the message that goes with 11 that.

MR. LLCYD: In your qualification testing with your DC motor, have you done any static testing with the wire where it's firmly clamped and you turn the DC motor on to see if you can exceed your tensile strengths? Are there minimal conditions on your wire?

17 THE INTERVIEWEE: Yes. It does not pull that 18 hard.

MR. SHANBAKY: Oh, that's what I was getting at. THE INTERVIEWEE: You know, what it would do under those circumstances, it would, after a period of time it would give you the message that says it was not able to pull the wire back, you know, call Omnitron. That's an unresetable error.

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MR. SHANBAKY: What it takes to cut that wire, to

break it?

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2 THE INTERVIEWEE: Force? 3 MR. SHANBAKY: In terms of --4 THE INTERVIEWEE: I don't know, 100 pounds, 200 5 pounds, whatever that is. Someone else asked that question. 6 It's not something we ever -- it's very strong wire. I would wager that you can't break it. MR. SHANBAKY: Okay. I think what the concern is, is that maybe the wire is strong but there is a cavity at 10 the tip and we don't know how the strength of that. I think 11 we will learn from actually the cut, you know, the cut 12 whether it occurred at the cavity or at the wire. 13 THE INTERVIEWEE: Right. 14 MR. SHANBAKY: I am not sure. 15 THE INTERVIEWEE: I think it occurred at the back 16 of the cavity, just from what we looked at in there a while 17 ago. 18 MR. SHANBAKY: Meaning that there is a possibility 19 that there was a cavity there rather than in the solid wire 20 itself? 21 THE INTERVIEWEE: Yes. That's what it looks like 22 but that's -- we have to analyze it --23 MR. SHANBAKY: Right, absolutely. 24 THE INTERVIEWEE: -- to make sure that's correct. 25 MR. SHANBAKY: Absolutely.

MR. SHANBAKY: Do you have any other questions? 1 MR. LLOYD: Have we covered everything that we had 2 on our list? MR. SHANBAKY: No, not yet. We were getting to 4 the software and how it generated out, is verified. 5 MR. LLOYD: Back on the machine maybe just for a 6 couple minutes and that is -- have you had any other 7 problems with any of other, what are there, 20 other units 8 out? THE INTERVIEWEE: There's 25 units out with active 10 11 wires. MR. LLOYD: No similar problems have been 12 identified at any of them? 13 THE INTERVIEWEE: Absolutely not. 14 MR. SHANBAKY: What is the most common failure of 16 the machine? THE INTERVIEWEE: Well, the most common error 17 18 message has --MR. LLOYD: Error message. 19 THE INTERVIEWEE: -- has to do with the technician 20 not getting the catheter fully inserted into the connector, 21 22 and it has to be all the way in or the machine detects a problem when it tries to run a dummy wire out. That's the 23 most common error message. 24 25 In terms of failures of hardware, it's probably

been a PC failure. There's a 386 computer that constitutes the console and, you know, where that type of failure will occur.

4 MR. SHANBAKY: How about DC motor actuation error 5 messages? You know what the frequency of this? Is this 6 something common?

7 THE INTERVIEWEE: I don't believe it is common. I 8 am not sure I can tell you the exact frequency but I don't 9 think that's a common occurrence.

10 MR. LLOYD: Do you have a new model beyond the 11 2000 that you are currently developing now?

12 THE INTERVIEWEE: We have one in development but 13 it is not released or ready for release.

14 MR. LLOYD: What sort of safety features may it 15 have in addition to the 2000 model? Anything beyond or is 16 this just a --

17 THE INTERVIEWEE: I'm not sure I can really answer 18 the question.

19 MR. SHANBAKY: Any radiation detection

20 capabilities built in?

THE INTERVIEWEE: No, it doesn't have that yet but in terms of having a redundant radiation monitor? It doesn't have that. That's something we have talked about the last couple of days, whether you should do that or not, but of course these are usually or often in the room with an

1 accelerator --

MR. SHANBAKY: You realize redundant means that it would be another area radiation monitor -- that's redundant 3 because that's outside the machine. What I am asking about 4 here, something built in. 5 THE INTERVIEWEE: I understand. I am saying you 6 could built a prime alert into an after-loader. 7 MR. SHANBAKY: Inside the unit? 8 THE INTERVIEWEE: Or on the outside, wherever. 10 MR. SHANBAKY: Okay. THE INTERVIEWEE: If a source is out, it's going 11 to find it. The complications that you would worry about is 12 that after-loader sitting in the room, is it supposed to, 13 you know, start ringing bells when the accelerator turns on? 14 You know, I mean it's -- is that an area that there should 15 be redundancy, more than one radiation monitor? 16 MR. LLOYD: Do you require the people that you 17 18 sell the devices to to have anything? THE INTERVIEWEE: Radiation monitor? 19 MR. LLOYD: Radiation monitors. 20 THE INTERVIEWEE: Yes. 21 MR. LLOYD: The number, the types of radiation 22 monitors, the numbers of radiation monitors, the procedures 23 . that they might follow, you know, in addition to your 24 packaged machine? 25

1 THE INTERVIEWEE: Generally I think the license 2 requires that they have radiation monitors, your license to 3 the licensee, all right? If they don't have one at a site, 4 we supply it at no extra charge so we make sure there is 5 always a radiation monitor at each site irrespective of, you 6 know, any other requirement.

Now we do not test that for them. That is part of
their QC responsibility is to make sure their radiation
monitor is working.

10 MR. SHANBAKY: Yesterday we got some information 11 about the error messages. What other data dump we can get 12 from the memory of this machine?

13 THE INTERVIEWEE: None that I know of that would 14 be useful. You know, we prirted out both the, actually 15 printed out the console error log, the afterloader error 16 log, and then there's a more basic afterloader error log 17 that we went in diagnostic mode and printed that out also. 18 That was supplied to your engineers.

MR. SHANBAKY: To the engineer, okay, so what else other than -- I saw some of them. They are error messages. There is like doses delivered to patients, treatment plans.

THE INTERVIEWEE: That doesn't sound like error messages.

24 MR. SHANBAKY: No, what I saw yesterday was error 25 messages. Is there anything else in the machine that we can

1 retrieve in terms of treatment plans --

THE INTERVIEWEE: There are records, files in the machine that save the information that is printed out, okay, 3 the record of the treatment. 4 5 MR. SHANBAKY: For each patient? 6 THE INTERVIEWEE: For each patient. MR. SHANBAKY: Okay. 8 THE INTERVIEWEE: Okay, but you already have the record of the treatment for this patient. You could print it out again but you would get the same information. 10 11 To get back to, you know, focusing on why did the 12 wire break, that's --MR. SHANBAKY: Right, absolutely. Absolutely, but 14 I want to have some understanding of how this patient 15 treatment data is generated -- does the machine have 16 anything to do with the generation of the machine in terms 17 of, generation of the records in terms of exposure time, 18 insertion time, the source activity or all this data is 19 actually, is calculated data by the physicist and he enters 20 it in the computer? 21 THE INTERVIEWEE: The plan for the treatment of 22 the patient, okay, is generated by the physicist. 23 MR. SHANBAKY: All right. 24 THE INTERVIEWEE: Okay, or the dosimetrist, 25 whatever. The afterloader itself, the only way it alters

that plan is by decaying the source so if you treat a patient today and then you treat a patient tomorrow with the same plan, when you treat them tomorrow, the treatment will be a little bit longer because the source is weaker, all right?

6 MR. SHANBAKY: Does the machine say here is the 7 plan; does the physicist enter the centigrade the patient is 8 going to be treated with all the time?

9 THE INTERVIEWEE: Well, they do the plan. Now the 10 afterloader gets time and position.

11 MF SHANBAKY: Time and position?

12 THE INTERVIEWEE: Well, it gets time, position. 13 You know, there is like patient same and intended dose and 14 all that kind of stuff that's just passed through as text. 15 MR. SHANBAKY: And intended dose? 16 THE INTERVIEWEE: Yes.

17 MR. SHANBAKY: Okay.

18 THE INTERVIEWEE: Okay, but the afterloader 19 doesn't check that. The afterloader does consistency checks 20 on, you know, are the times outside of reasonable ranges, 21 are the positions in sequence, those kinds of consistency 22 checks that the afterloader does on the plan.

23 MR. SHANBAKY: Okay.

THE INTERVIEWEE: Okay, but the main thing, the plan that is delivered to the afterloader is go to what

1 positions for how long.

2 MR. SHANBAKY: All right. THE INTERVIEWEE: And the only thing the 3 afterloader does is check that for consistency, okay? In 4 other words you are not treating the same channel twice, 5 you're not trying to back the wire up or anything like that, 6 and then it alters the dwell times to account for the decay 7 of the source. 8 MR. LLOYD: Back to the wire, since we obviously had a failure on the wire and everybody is interested in 10 11 finding out why the wire did fail and I believe you are going to take a look at that out at San Diego? 12 13 THE INTERVIEWEE: Well, what we are going to do 14 is, you know, microscopically examine ourselves and then 15 there is a nuclear metallurgist that we know of and have 16 used some in the past down in San Diego who can do sims, who can do grain structure analysis, all the things that 17 18 metallurgists do. MR. LLOYD: So initially you want to take it to 19 20 Houston? THE INTERVIEWEE: I believe it would be our desire 21 to take it to Houston and then from there our current plan 22 is to get it in the hands of this metallurgist. 23

24 MR. SHANBAKY: And we will be talking about this 25 later that's really the stuff that we would like to observe

in the future once the testing process starts. We would 1 2 like to have one of our engineers to observe this. THE INTERVIEWEE: That's fine. 3 MR. LLOYD: Because the NRC also has a contract 4 with I believe it is Southwest Research that has done a 5 bunch of stuff for us. 6 7 Is there any conflict of interest with having that individual show up and watch whatever tests you are doing in 8 9 Houston or in San Diego? THE INTERVIEWEE: No. I have no problem with 10 11 that. 12 MR. SHANBAKY: Okay. We will be talking about 13 this. This is for the out re planning from the --THE INTERVIEWE ant to get going. 14 15 MR. SHANBAKY: Right, right. 16 THE INTERVIEWEE: Okay. MR. SHANBAKY: You are cleared to take the wire 17 18 now. THE INTERVIEWEE: I don't know. Is that --19 20 MR. SHANBAKY: I believe you are. 21 THE INTERVIEWEE: Okay. 22 MR. SHANBAKY: I believe you are and I will confirm this with my team leader immediately after this 23 24 meeting. Now we are here and I would like to hear from you 25

what is your current plans now. I know that you are going 1 2 to tell me you want to test the wire now. 3 THE INTERVIEWEE: That's right. 4 MR. SHANBAKY: Okay. What else in terms of the 5 generic implication in terms of other units out there? 6 THE INTERVIEWEE: We have notified all of our 7 customers that this incident has occurred, okay, so that they would be aware of it and have reinforced the 8 recommendation that anyone should obviously routinely 10 monitor a patient after treatment to make sure there is no 11 radioactive source in the patient or in the room or anywhere 12 else except in the safe. 13 I think that we would in addition to the analyzing 14 of the wire, we would review the text, particular on that 15 error message and see if there is not a way that we can improve it. 16 That modification could be installed in our 17 locations in the field but we have contacted the clients, 18 the customers, and we have told them it's happened and we 19 20 have reinforced the recommendation that patients be monitored. 21 22 Obviously if that had happened here we wouldn't have the mess we have. 23

24 MR. SHANBAKY: I understand. So this went out to 25 all your clients?

THE INTERVIEWEE: Yes. 1 MR. SHANBAKY: Is it limited to this model or all 2 3 your other models? THE INTERVIEWEE: This is our only model. 4 MR. SHANBAKY: This is the only model you have? 5 THE INTERVIEWEE: That's correct. 6 MR. SHANBAKY: The 2000 is the only one on the market now? 8 THE INTERVIEWEE: That's correct. MR. SHANBAKY: Okay, and in which form is this 10 guidance, a bulletin or information notice? 11 THE INTERVIEWEE: No, it was a telephone call --12 MR. SHANBAKY: Telephone call? 13 THE INTERVIEWEE: -- the day after we heard about 14 15 it. You know, we called and talked to either the 16 physician or the physicist in charge at each of these 17 places. 18 MR. LLOYD: Did you send any document that 19 followed that up? 20 THE INTERVIEWEE: We haven't yet. 21 22 MR. LLOYD: Not yet? THE INTERVIEWEE: We documented who we talked to, 23 what time, what day. 24 MR. LLOYD: Are there any other vendors that 25

supply similar kinds of cable? Or is this unique to the --1 2 THE INTERVIEWEE: There are other afterloader 3 4 companies that have their own cable designs, who have 5 incidentally had similar incidents in the past. 6 MR. SHANBAKY: High dose rate afterloaders? 7 THE INTERVIEWEE: Yes. MR. SHANBAKY: Was the source outside in the machine? 10 THE INTERVIEWEE: Where the source separated from their cable. 11 12 MR. SHANBAKY: Separated from their cable? 13 THE INTERVIEWEE: Yes. To my knowledge there is 14 not another incidence where the patient, you know, went home 15 with the source in them. MR. SHANBAKY: Okay, all right. Do you have 16 17 anything else to add in terms of ---18 THE INTERVIEWEE: The one other thing I should 19 mention that we will do will be, you know, file an MDR 20 report with the FDA. 21 MR. SHANBAKY: Okay. When is the report required, 22 by the way, because I am not very familiar with FDA? 23 THE INTERVIEWEE: It's within 15 days after the 24 incident. 25 MR. SHANBAKY: What type of incidents require this

report?

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THE INTERVIEWEE: It's fairly complex, I think, from a regulatory point of view.

I think if there is alleged that there was the possibility of a serious injury to anyone, then you file a report but I am not a regulatory person. I know in our Pacemakers, you know, there was some sort of statistical criteria that the FDA worked out with our product insurance department but we have determined that this is an event that we are going to file an MDR report on.

MR. SHANBAKY: All right. Do you know of anybody else who can provide us information or help us understanding what happened?

14 THE INTERVIEWEE: Only the analysis that we are 15 going to do, you know, in our engineering department, where 16 we will see if there is any further data we can look at from 17 the error logs, you know, looking at the exact timing of 18 events, you know, when they occurred, and --

MR. SHANBAKY: This is coming down the pike?
 THE INTERVIEWEE: Yes, and obviously the
 metallurgical analysis of the wire.

22 MR. SHANBAKY: Do you know of anybody that it 23 would be helpful for us to talk to him now?

THE INTERVIEWEE: I don't. I mean I think the focus of this needs to be in two areas -- you know, one, why

1 did the wire break; and two, why were the radiation monitors 2 ignored?

MR. LLOYD: For the purposes of our report we will need to, from the time that we leave this site, we have a requirement to respond to the EDO, which is our Executive Director for Operations within the NRC to issue a report and then we'll have a Commission briefing at that time.

8 We would like to have obviously the results from, 9 the metallurgical results.

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THE INTERVIEWEE: So would we.

11 MR. LLOYD: Could you speculate as to how long 12 that might take, assuming you could get the wire within a 13 few days?

14 THE INTERVIEWEE: I would think that it would be 15 within -- you know, depending upon availability of the 16 consultant, the metallurgist, et cetera, I would think that 17 it would be within a week, two weeks. It's certainly within 18 your 45 day window.

MR. SHANBAKY: Do you do destructive testing also,
 in addition to the visual and non-destructive testing?

21 THE INTERVIEWEE: There is type testing, not on an 22 individual wire obviously.

23 MR. SHANBAKY: Like they are going to do any 24 metallurgical tests that it involves actual analysis of the 25 metal or the makeup of the metal?

1 THE INTERVIEWEE: Yes. I don't know what-all 2 testing. You know, obviously we would consult with the 3 metallurgist doing the testing but I can't tell you what-4 all in detail they would do.

5 MR. SHANBAKY: What I am getting at here is the 6 testing is limited to non-destructive testing, maybe we 7 would be considering also --

8 MR. LLOYD: To look at grain structures and stuff 9 like that, you're going to have to alter the breaks and so 10 on so you can look at this through microscopes and so on.

THE INTERVIEWEE: But I think that's, you know, the fact that if you want a metallurgist from Southwestern Research to accompany it and witness it, yes, I'm sure that these guys probably know each other. You know, it's a pretty small field and that would be fine.

MR. SHANBAKY: I think that is very important. You need this and we need this as soon as we can.

THE INTERVIEWEE: Right.

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MR. SHANBAKY: Did we talk about this record here that we are going to be, we'll be sending --

THE INTERVIEWEE: You told me that. MR. SHANBAKY: You'll get a copy of the record. Okay, you'll make the corrections on the attachment, the errata sheet which will be attached to that.

THE INTERVIEWEE: Okay. Do you have a clearer

1 understanding now of -- have I helped you, I hope? MR. SHANBAKY: Absolutely. You were very helpful 2 3 to us and we really appreciated it. Do you have any further questions? 4 MR. LLOYD: I think that's it. 5 MR. SHANBAKY: Okay. We really appreciated it, 6 Dr. Calfee . Thank you very much. 7 8 [Whereupon, at 11:27 a.m., the interview recessed.] 9 10 DR. PAPERIELLO: We will go back on the record 11 now. 12 From my viewpoint, your relationship to the NRC is 13 as a vendor. 14 THE INTERVIEWEE: Okay. 15 DR. PAPERIELLO: Of a device used by a Part 30/40, and I am using the words of Part 21, which is the 16 17 regulations that deal with vendors. You are not a licensee? THE INTERVIEWEE: That's correct. 18 19 DR. PAPERIELLO: Most of what we have in our -and a Confirmation of Action Letter is an agreement of 20 mutual agreement of things that need to be done or will be 21 done, not need to be dona, but will be done. 22 Most of what is in there, in my view, is already a 23 24 legally binding requirement under Part 21, because the device failed, and it had a potential consequence in terms 25

1 of the public health and safety, and, therefore, you are 2 required to report the cause of the failure, and the like, 3 in any event.

What we are trying to do is get the mechanism of this, and reach a common understanding on that. I understand that Dr. Shanbaky has discussed most of this with vou?

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THE INTERVIEWEE: Yes.

9 DR. PAPERIELLO: Can we proceed by Dr. Shanbaky 10 reading you the letter that we are proposing to send you, 11 and then we can change it to meet your needs

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MR. SHANBAKY: Okay.

I am going to continue here with the discussion we had just a few minutes ago about the actions that you already did, or you will be doing in the immediate future, next days, maybe weeks.

What Dr. Paperiello just said that this 17 18 Confirmatory Action Letter items we have here, most of them 19 could be regulatory related or Part 21 related items, but 20 the Confirmatory Action Letter in itself does not constitute an order, or any really strong binding document. This is an 21 agreement between us as to your commitment to the NRC, and 22 23 we are just documenting this so that everybody can keep track of what will be done, and when it will be done. 24

Like what we discussed before, these items on the

draft Confirmatory Action Letters will be preceded with a paragraph describing what happened, the stuff which you told me about, the break in the wire and the source leaving the facility here with the patient, and then other results.

THE INTERVIEWEE: Which was my understanding.

MR. SHANBAKY: Of your understanding, or you are
 partaking, or will take the following actions.

8 The first item I have here, Dr. Calfee is that the 9 active wire for the HDR, and I am going to identify the HDR 10 with the serial number and everything in the letter, will be 11 tested to determine the probable cause or causes of wire 12 failure.

Tests will be completed by -- and I put a blank here because we did not really iron out what is the dates for that.

16 THE INTERVIEWEE: Obviously, it depends on how 17 long the series of tests are. We have reached the 18 consultant this morning, just now, and he is supposed to be 19 faxing his resume over here, I believe.

20 MR. SHANBAKY: Good.

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THE INTERVIEWEE: I would guess that we should be able to have this data collected within two weeks.

DR. PAPERIELLO: Today is the 4th, and two weeksis the 19th.

25 MR. SHANBAKY: I don't have a --

DR. PAPERIELLO: Why don't we go off the record a 2 minute. [Discussion held off the record.] 3 MR. SHANBAKY: Getting back here to this sentence 4 in the first item, tests are undated to be completed by 5 December 23rd, 1992? 6 THE INTERVIEWEE: Yes. 7 MR. SHANBAKY: The next item here is, prior to 8 performance of the tests, Omnitron will provide detailed written testing procedures that includes the methods to be 10 used and equipment for each test that will be performed. 11 So before we do that, and hopefully most of these 12 are standard test procedures. 13 14 THE INTERVIEWEE: Okay. MR. SHANBAKY: The next item, and this would be 15 submitted to Dr. Paperiello. 16 THE INTERVIEWEE: For approval prior to the test? 17 MR. SHANBAKY: It is not for approval, it is for 18 looking at them. If we have any questions, we will 19 definitely get back to you right away, but not necessarily 20 for approval. 21 The next item is, the NRC Staff or any NRC 22 representative will be permitted to observe all tests 23 performed. You will notify the NRC-IIT Team Leader, Dr. 24 Carl Paperiello, of all intended tests a minimum of three 25

days prior to the performance of these tests. All test 1 data, interpretation, and reports will be submitted 2 immediately upon completion to the NRC-IIT Team Leader, Dr. 3 Paperiello. 4 5 Is there any question about Item 3? THE INTERVIEWEE: No. That sounded clear. 6 7 MR. SHANBAKY: Item 4, no tests, maintenance, operations, or any modification will be performed on the HDR 8 unit without prior authorization by the NRC-IIT Team Leader. 9 THE INTERVIEWEE: That is this? 10 MR. SHANBAKY: This unit. 11 DR. PAPERIELLO: Just this one, and we will put 12 the serial number of this unit in the top of the letter. It 13 14 is just specific, this one unit. THE INTERVIEWEE: They have been asking us to 15 partially disassemble it in there, which we have been doing. 16 DR. PAPERIELLO: I don't want the machine returned 17 to service, and I don't want it modified until we know. 18 19 THE INTERVIEWEE: Okay. DR. PAPERIELLO: If you need to run tests on this 20 21 machine, if you need to bring this back, let me know, and we will authorize that. 22 MR. SHANBAKY: The only thing is that you will be 23 pulling the wire out of it. 24 THE INTERVIEWEE: It is already out. 25

MR. SHANBAKY: That's good.

This items is that Omnitron will issue a written notification/bulletin, whatever you call it in your system, to all of their clients, unit owners, and users of the HDR Omnitron 2000 Model describing the incident, and providing the following safety precautions, the stuff which we talked about during the interview. I need to reiterate this so that I can write it down here.

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You already did this by telephone?

10 THE INTERVIEWEE: We have already done it by 11 telephone. We called the customers who have active wires. 12 We notified them that an incident had occurred where a 13 source had been separated from a wire, and that we 14 reinforced our recommendation that they monitor patients for 15 radioactivity after any treatment.

16 MR. SHANBAKY: Monitor patients?17 THE INTERVIEWEE: Right, after treatment

18 MR. SHANBAKY: After the treatment.

19 THE INTERVIEWEE: Maybe a better word would be to 20 survey patients.

21 MR. LLOYD: Do a survey on the patients prior to 22 release?

THE INTERVIEWEE: Right, instead of monitor,
 survey the patients.

25 MR. SHANBAKY: Radiological survey.

60 1 THE INTERVIEWEE: Right. 2 MR. SHANBAKY: Radiological survey of the patient 3 after treatment and prior to their release. They will not 4 be released without that survey. They will not leave, like what happened here, apparently they left. Is that what you 5 told the users? 6 7 THE INTERVIEWEE: Yes. MR. SHANBAKY: Anything else, any other safety 8 9 precautions? 10 THE INTERVIEWEE: I don't believe so. 11 MR. SHANBAKY: Response to alarms, or looking at the CRT for any error messages, or anything of this nature? 12 13 THE INTERVIEWEE: The bottom line is, is there any 14 radioactivity around outside the safe, and that is the 15 bottom line most conclusive test you can possibly do. 16 DR. PAPERIELLO: I want to show you something 17 else. When we send this thing to you, there will be another 18 section on there that deals with legal boilerplate, and 19 basically what it says, if you read the letter and you say, 20 "Hey, this isn't what I understand," you need to let us know 21 immediately. 22 If you can't -- I think we have fixed the dates, but if you can't make a date, let us know. 23 24 THE INTERVIEWEE: Right. 25 DR. PAPERIELLO: You see that last one, notify

1 when you have completed the actions, it would be notify me 2 when you have completed the actions, and as I move around, I 3 will provide you with where -- it would be probably best just to send it -- do you have an address of the Commission 4 in D.C.? 5 6 THE INTERVIEWEE: No. We probably do in our files 7 somewhere. Do you have a card with you? 8 DR. PAPERIELLO: No, I am afraid I don't. Do you 9 have one? 10 MR. LLOYD: You can send that to our branch, which 11 is the IIT Branch. 12 DR. PAPERIELLO: But he needs an address to send 13 it to. It would be better for all the information to go, 14 even though it is to my attention, it should go to you. 15 THE INTERVIEWEE: Why don't you put that in the 16 letter? 17 DR. PAPERIELLO: That's fine. We will fix that and say that is where it should be sent, and put the 18 19 telephone numbers, and all that. MR. SHANBAKY: I will put to Dr. Carl Paperiello, 20 21 and then I will put the address. Also, one of the standards in here --22 23 Have you finished, Dr. Paperiello? DR. PAPERIELLO: No, I haven't. 24 25 The other thing is, even though we have a

Confirmatory Action Letter out, it is conceivable that the 1 Commission will want to issue an order. If that happens, we 2 will let you know. I can't stop them. People may change 3 their minds. 4 5 At this point, this will achieve all the actions I 6 think are needed at this point to diagnose the problem. 7 THE INTERVIEWEE: Very good. I don't have any 8 problem with that. 9 DR. PAPERIELLO: Okay. 10 MR. SHANBAKY: This is standard language that will 11 go out. It is in all of our Confirmatory Action Letters. 12 Also, this copy of this bulletin or notice to all 13 your users, unit users would be submitted at the same time 14 to the NRC. 15 DR. PAPERIELLO: We would like a copy of what you 16 are sending out. 17 THE INTERVIEWEE: A copy of the notification? 18 MR. SHANBAKY: Right. 19 Once we get the laboratory who is going to be 20 doing that test, we can take the wire and find the cause of 21 it. 22 THE INTERVIEWEE: Absolutely. 23 DR. PAPERIELLO: So we will release the wire once know where it is going. 24 25 THE INTERVIEWEE: It will go to Houston first so

that we can just examine it closely under a microscope, which I don't think that would constitute testing, just looking at it. MR. SHANBAKY: By the way, I forgot that we will try to put it in a fax to you today, but it will most likely it will be out tomorrow, so I need a fax number from you? THE INTERVIEWEE: Okay. (713) 666-3531. MR. LLOYD: Put it on your card. THE INTERVIEWEE: Right. DR. PAPERIELLO: Are we done? MP. SHANBAKY: We are done? DR. PAPERIELLO: We will go off the record. [Whereupon, at 1:05 p.m., the interview was concluded.]

REPORTER'S CERTIFICATE

This is to certify that the attached proceedings before the United States Nuclear Regulatory Commission

in the matter of: Incident Investigation Team

NAME OF PROCEEDING: Interview of: Dr Richard Calfee

DOCKET NUMBER:

PLACE OF PROCEEDING: Indiana, Penn.

were held as herein appears, and that this is the original transcript thereof for the file of the United States Nuclear Regulatory Commission taken by me and thereafter reduced to typewriting by me or under the direction of the court reporting company, and that the transcript is a true and accurate record of the foregoing proceedings.

mark mahoney

MARK MAHONE: Official Reporter Ann Riley & Associates, Ltd.